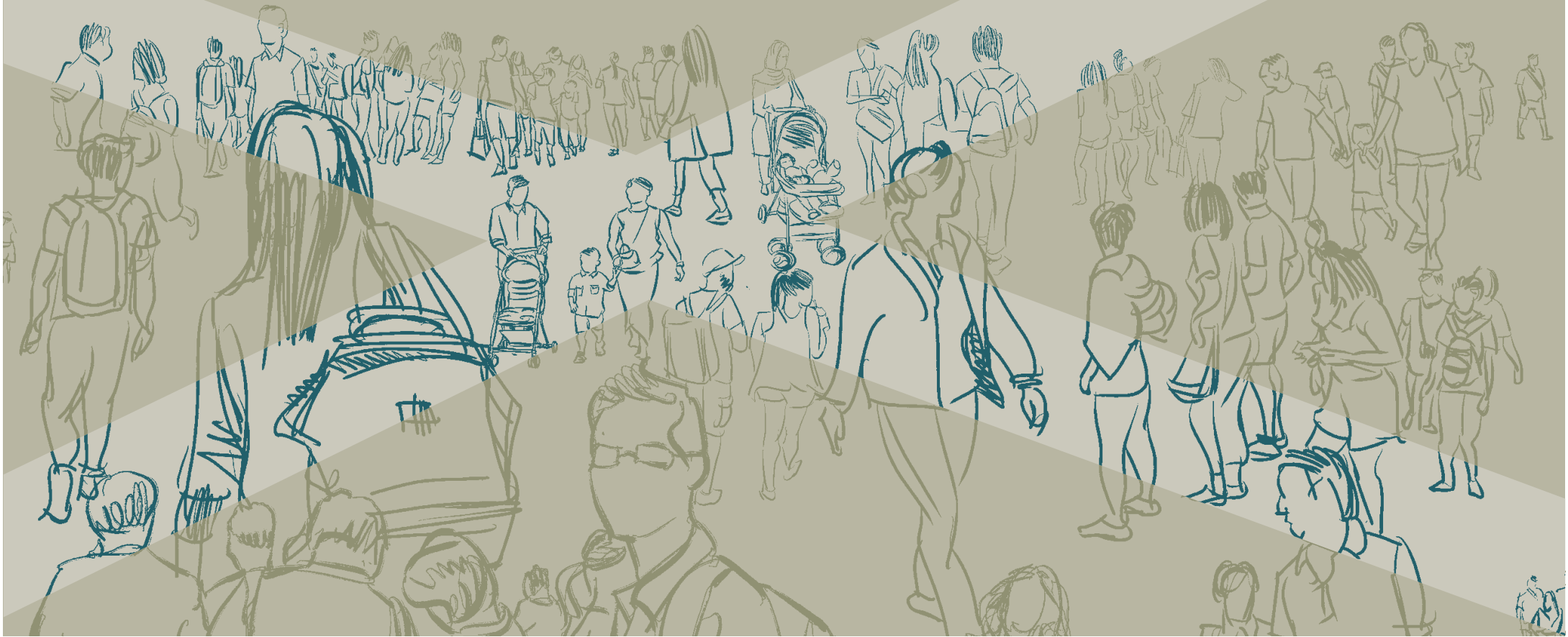


# Community Justice Performance Framework



Scottish Government  
Riaghaltas na h-Alba



## What is the Community Justice Performance Framework?

The [Community Justice \(Scotland\) Act 2016](#) (the Act) provides the legislative framework for the model of community justice.

As part of that model, s17 of the Act requires the Scottish Ministers to publish a performance framework, setting out nationally determined outcomes which are to be achieved in each local authority area, and national indicators which are to be used in measuring performance against these. The first version of this, which was called the Outcomes, Performance and Improvement Framework (OPIF), was published in 2016.

The Community Justice Performance Framework (CJPF) is a revised version of that framework, and is being published as per s18(4)(a) of the Act. It supersedes the version that was published in 2016.

There are two main components to the CJPF (as per s17 of the Act):

- 9 nationally determined outcomes which are to be achieved in the area of each local authority
- 10 national indicators which are to be used to measure performance in achieving the outcomes

The CJPF also contains advice relating to the collection of local evidence, which will supplement the national indicator data, and the work of Community Justice Scotland in providing improvement tools to support ongoing improvement work.

The below documents also support the community justice performance model:

### **National Strategy for Community Justice:**

The [National Strategy for Community Justice](#) (the strategy) sets the national direction for community justice by building on progress made to date. It is designed to provide a clear roadmap for future improvement work, by highlighting key areas for partners to focus on. The CJPF helps to assess whether the priority actions set out in the strategy are being achieved. The CJPF has re-framed priority actions in the strategy as nationally determined outcomes, so that partners are clear on what they are aiming to change.

### **Delivery plan:**

From spring 2023, the strategy will be accompanied by a delivery plan which contains time-limited deliverables. It will detail the agreed activity which the Scottish Government and national community justice partners are taking forward to drive improvement towards each of the priority actions in the strategy. If the delivery plan is achieved, it should support progress towards achieving both the priority actions in the strategy and ultimately the outcomes set out in the CJPF. Progress towards the deliverables in the delivery plan will be monitored by governance structures which are coordinated at a national level.

### **Guidance:**

The CJPF Guidance and Technical Notes is primarily for statutory community justice partners acting jointly at a local level. This document is published as a supporting document to the CJPF and includes guidance on how to use the CJPF and technical notes on each national indicator.

Statutory guidance to support statutory community justice partners to understand their roles arising from the Act (as per s24 of the Act), including in relation to reporting and the CJPF, is also published by the Scottish Government and is kept under review and updated as necessary.

### **Community Justice Scotland Improvement Tool:**

The [Community Justice Scotland improvement tool \(published on its website\)](#) sets out the local evidence that will supplement the national indicator data. Local evidence will provide further context to the national indicators, and help to drive improvement and better understand performance in relation to the nationally determined outcomes.

### **Self-evaluation framework:**

The [Care Inspectorate's updated guide to self-evaluation for community justice in Scotland \(which will be published on its website in 2023\)](#) reflects the 2022 [Vision for Justice in Scotland](#) and the [National Strategy for Community Justice](#). The guide promotes collaborative self-evaluation and provides a range of quality indicators to support community justice partners in considering how they contribute to improving the life chances and outcomes of people with living experience of community justice in Scotland.

## Why measure performance?

Our aim is to ensure that individuals who are engaged in community justice receive the support they need to reduce the likelihood of further offending and to engage positively in their communities, while protecting the public and robustly managing risk.

To this end, key aims and priority actions which partners should be working to achieve have been identified in the [National Strategy for Community Justice](#). Aligned to these, nationally determined outcomes have been identified, along with national indicators which can be used to measure progress towards achieving these.

## Who is the CJPF for?

The CJPF is to be used by statutory community justice partners acting jointly at a local level (referred to as 'community justice partnerships' in this document) and by Community Justice Scotland, and is published by the Scottish Government, as set out below.

### Community justice partnerships:

Community justice partnerships should use the nationally determined outcomes and national indicators in the CJPF to support their local planning and reporting cycles.

The Act requires community justice partners for the area of a local authority to publish a Community Justice Outcomes Improvement Plan (CJOIP), setting out which nationally determined outcomes are a priority for action and planned actions required to achieve or maintain the nationally determined outcomes, and any other locally determined outcomes. Community justice partners for each local area are also required to publish an annual report on progress towards achieving the outcomes.

It is the collective responsibility of statutory partners to ensure the achievement of community justice outcomes, and the legislative requirements within the Act. It is therefore critical that partners work together and have established lines of leadership, and publish CJOIPs, annual reports and participation statements to support the achievement of the strategic aims and outcomes.

## Community Justice Scotland:

Community Justice Scotland uses the nationally determined outcomes and national indicators in the CJPF, and draws on local evidence as outlined in its improvement tool, to monitor, promote and support improvement in performance in the provision of community justice across Scotland and in its annual reporting cycle.

In relation to performance in Scotland as a whole, Community Justice Scotland publishes the Community Justice Outcome Activity Annual Report, reflecting national progress in community justice, using the outcomes and indicators as set out in the CJPF.

## Scottish Government:

The CJPF, including the publication of any revisions to it, is the responsibility of the Scottish Ministers.

## The Nationally Determined Outcomes

There are 9 nationally determined outcomes in the CJPF, aligned to the priority actions in the strategy. The content of the strategy was informed by consultation and significant engagement with a wide range of partners, and in turn complements the Scottish Government's [Vision for Justice in Scotland](#) published in 2022.

**Each local area should work to achieve or maintain the achievement of the nationally determined outcomes.**

The nationally determined outcomes are an articulation of what success looks like for the system but are ultimately in place to improve outcomes for people and communities. They were developed to meet the following criteria:

- simple, specific, and within the sphere of influence of community justice partners
- framed as desired changes and improvements
- clear in terms of what direction we are aiming for - for example, 'less of' or 'more of'
- fundamental to meeting the aims of the strategy
- evidence-based
- standardised and quantifiable

## The National Indicators

Indicators are standardised, quantitative measures that demonstrate movement and whether progress is being made over time.

There are 10 national indicators in the CJPF, which are to be used to measure performance in achieving the nationally determined outcomes.

Aligned to each nationally determined outcome there is a national indicator, to be used to measure performance against it. There is also one national indicator that can be used to demonstrate performance against the suite of outcomes at a higher level.

Where possible, national indicator data will be centrally sourced by the Scottish Government and disaggregated to local partners. This should allow community justice partnerships to focus on delivery and improvement, and ensure that the data used are high quality and consistent.

It should be noted that, at the point of publication in 2023, arrangements for sourcing the data required for some of the national indicators were still being made, with a view to making this available prior to the first reporting cycle using the revised CJPF. The current status of this work is available in the accompanying Guidance and Technical Notes document, along with further specific information on the national indicators.

## Local Evidence

Evidence collected at a local level will supplement the national indicator data. The national indicators will provide a measure of performance in achieving the nationally determined outcomes and indicate areas for improvement. Local evidence will provide further context to this and enable local analysis to be undertaken to explore specific improvements that may be needed.

Further guidance on how this local evidence should be gathered and analysed will be set out by [Community Justice Scotland in Improvement Tools published on its website](#). There is an expectation that local areas will develop, gather and utilise information in collaboration with Community Justice Scotland in order to support ongoing improvement work and the achievement of the nationally determined outcomes. This includes an expectation that local areas will provide Community Justice Scotland with local evidence as part of its annual reporting for Scotland as a whole.

## High Level National Indicator

This national indicator can be used to demonstrate performance against the suite of nationally determined outcomes at a higher level. This indicator aligns to ongoing work to shift the balance between the use of custody and justice in the community.

The data provided is split into the following disposal groupings: custody, community, monetary, and other disposals.

### High level national indicator

- Disposal grouping split

## Table of Nationally Determined Outcomes and Associated National Indicators

Priority Action from the National Strategy for Community Justice	Nationally determined outcome	National indicator
1. Enhance intervention at the earliest opportunity by ensuring greater consistency, confidence in and awareness of services which support the use of direct measures and diversion from prosecution	More people successfully complete diversion from prosecution	Number of diversion from prosecution: <ul style="list-style-type: none"> <li>• assessments undertaken</li> <li>• cases commenced</li> <li>• cases successfully completed</li> </ul>
2. Improve the identification of underlying needs and the delivery of support following arrest by ensuring the provision of person-centred care within police custody and building upon referral opportunities to services including substance use and mental health services	More people in police custody receive support to address their needs	Number of: <ul style="list-style-type: none"> <li>• referrals from custody centres</li> </ul>
3. Support the use of robust alternatives to remand by ensuring high quality bail	More people are assessed for and successfully complete bail supervision	Number of: <ul style="list-style-type: none"> <li>• assessment reports for bail suitability</li> </ul>

Priority Action from the National Strategy for Community Justice	Nationally determined outcome	National indicator
services are consistently available and delivered effectively		<ul style="list-style-type: none"> <li>• bail supervision cases commenced</li> <li>• bail supervision cases completed</li> </ul>
4. Strengthen options for safe and supported management in the community by increasing and widening the use of electronic monitoring technologies	<p>No nationally determined outcome.</p> <p>This priority action currently has no robust and measurable nationally determined outcome. This will be considered as part of future development.</p> <p>Local evidence can still be collected to support activity relating to this priority action.</p>	N/A
5. Ensure that those given community sentences are supervised and supported appropriately to protect the public, promote desistance from offending and enable rehabilitation by delivering high quality, consistently available, trauma-informed services and programmes	More people access services to support desistance and successfully complete community sentences	<p>Percentage of:</p> <ul style="list-style-type: none"> <li>• community payback orders successfully completed</li> <li>• drug treatment and testing orders successfully completed</li> </ul>
6. Ensure restorative justice is available across Scotland to all those who wish to access it by promoting and supporting the appropriate and safe provision of available services	<p>No nationally determined outcome.</p> <p>Achievement of this priority action will be tracked through the implementation of the restorative justice action plan and other national governance structures.</p> <p>Local evidence can still be collected to support activity relating to this priority action.</p>	N/A



Priority Action from the National Strategy for Community Justice	Nationally determined outcome	National indicator
7. Enhance individuals' access to health and social care and continuity of care following release from prison by improving the sharing of information and partnership-working between relevant partners	More people have access to, and continuity of, health and social care following release from a prison sentence	Number of transfers in drug/alcohol treatments from: <ul style="list-style-type: none"> <li>• custody to community</li> </ul>
8. Ensure that the housing needs of individuals in prison are addressed consistently and at an early stage by fully implementing and embedding the Sustainable Housing on Release for Everyone (SHORE) standards across all local authority areas	More people have access to suitable accommodation following release from a prison sentence	Number of: <ul style="list-style-type: none"> <li>• homelessness applications where prison was the property the main applicant became homeless from</li> </ul>
9. Enhance individual's life skills and readiness for employment by ensuring increased access to employability support through effective education, learning, training, career services and relevant benefit services	More people with convictions access support to enhance their readiness for employment	Percentage of: <ul style="list-style-type: none"> <li>• those in employability services with convictions</li> </ul>
10. Enhance community integration and support by increasing and promoting greater use of voluntary throughcare and third sector services	More people access voluntary throughcare following a short term prison sentence	Number of: <ul style="list-style-type: none"> <li>• voluntary throughcare cases commenced</li> </ul>

Priority Action from the National Strategy for Community Justice	Nationally determined outcome	National indicator
<p>11. Deliver improved community justice outcomes by ensuring that effective leadership and governance arrangements are in place and working well, collaborating with partners and planning strategically</p>	<p>No nationally determined outcome.</p> <p>Improvement in relation to this priority action can be demonstrated through progress in the 9 outcomes in the CJPF. The themes within this priority action are also captured within the Care Inspectorate’s guide to self-evaluation for community justice partners in Scotland.</p> <p>Local evidence can still be collected to support activity relating to this priority action.</p>	<p>N/A</p>
<p>12. Enhance partnership planning and implementation by ensuring the voices of victims of crime, survivors, those with lived experience and their families are effectively incorporated and embedded</p>	<p>No nationally determined outcome.</p> <p>Improvement in relation to this priority action should be built into the work to progress the 9 outcomes in the CJPF. The themes within this priority action are also captured within the Care Inspectorate’s guide to self-evaluation for community justice partners in Scotland.</p> <p>Local evidence can still be collected to support activity relating to this priority action.</p>	<p>N/A</p>
<p>13. Support integration and reduce stigma by ensuring the community and workforce have an improved understanding of and confidence in community justice</p>	<p>More people across the workforce and in the community understand, and have confidence in, community justice</p>	<p>Percentage of people who agree that:</p> <ul style="list-style-type: none"> <li>• people should help their community as part of a community sentence rather than spend a few months in prison for a minor offence</li> </ul>



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