

Health & Care Experience Survey

The Health & Care Experience Survey asks about peoples' experiences of accessing and using their GP practice and other local healthcare services; receiving care, support and help with everyday living; and caring responsibilities.

The results from the last survey, published in 2016, told us:

87%

of people rated the care they experienced from their GP Practice positively

4 out of 5 people were happy with the opening hours of their GP Practice

2 out of 5 people feel supported to continue caring



71%

of people rated the care they experienced Out of Hours positively

4 out of 5 people rated their help, care and support services positively

National results and local breakdowns are provided to local health care services, including GP practices, throughout Scotland.

They **inform** these services about **peoples' experiences** and the **differences between local areas**; and **highlight areas of best practice and areas for improvement**.

For more information go to www.gov.scot/GPsurvey.



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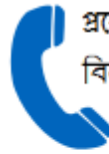


ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਸਰਵੇਖਣ ਲਈ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਮਦਦ ਦੀ ਲੋੜ ਪੈਂਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਮੁਫਤ ਹੈਲਪਲਾਈਨ 'ਤੇ ਕਾਲ ਕਰੋ



If you need help with this survey in your own language, please call this free helpline

যদি আপনার এই জরিপ নিয়ে আপনার নিজের ভাষায় সহায়তার প্রয়োজন হয়, তবে অনুগ্রহ করে এই বিনামূল্যে হেল্পলাইন এ কল করুন



Jeżeli potrzebujesz pomocy z wypełnieniem tej ankiety w Twoim języku ojczystym, zadzwoń pod ten bezpłatny numer

如果您需要以自己的語言來完成本調查，請撥打此免費熱線電話



यदि आपको इस सर्वेक्षण में अपनी भाषा में सहायता की आवश्यकता है तो, कृपया इस मुफ्त हेल्पलाइन पर कॉल करें

إذا أردت المساعدة بشأن هذا الاستبيان بلغتك، يرجى الاتصال بخط المساعدة المجاني



اگر آپ کو اس سروے کے سلسلے میں اپنی زبان میں مدد کی ضرورت ہے تو، براہ کرم اس مفت ہیلپ لائن پر کال کریں



Ma tha feum agad air taic leis an sgrùdaidh seo nad chànan fhèin, feuch an cuir thu fios chun loidhne-taic an-asgaidh seo

