

**National Care Service:
Scottish Learning and
Improvement Framework (SLIF)
for Adult Social Care Support
and Community Health –
seldom heard voices co-design
work - Part 1**

August 2025

Easy read Version



<u>Working with people to improve social care, community health and social work</u>	Page 3
<u>Introduction</u>	Page 3
<u>About the Scottish Learning and Improvement Framework (SLIF)</u>	Page 5
<u>Co-design sessions</u>	Page 8

Working with people to improve social care, community health and social work



The Scottish Government is working to improve social care, community health and social work.

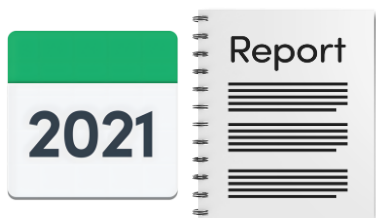
We are working with people across Scotland.



We want to make care experience better for everyone in Scotland.

This is why we are speaking to people who receive and deliver these kinds of services.

Introduction



The Independent Review of Adult Social Care (IRASC) was done in 2021.

The IRASC is also known as the Feeley review. You can read more about it [here](#).



The Feely review said the adult social care system needs to improve to make things better for:

- people who use services
- unpaid carers
- the workforce



The Scottish Government worked with partners to make a first version of the **Scottish Learning and Improvement Framework for Adult Social Care Support and Community Health (SLIF)**.



The **SLIF** is a plan to make adult social care and community health better.



The SLIF is made up of people from adult social care support and community health.



COSLA



This group is led together by:

- Scottish Government
- Convention of Scottish Local Authorities (COSLA)
- Society of Local Authority Chief Executives and Senior Managers (SOLACE)
- NHS

About the Scottish Learning and Improvement Framework (SLIF)



The SLIF is a way to help improve services for people.



The SLIF is made up of people from adult social care support and community health.

Desk research



People who have lived and living experience of using services have helped to make the SLIF.



To understand what matters to people the SLIF work started with looking at:

- information we already have from speaking to people with lived and living experience
- **impact assessments**



An **impact assessment** is a way to check what might happen if we did something new. It looks at what might change and who might be affected.



When we found gaps, we spoke to those groups of people.



Using what we learned from this work, we created goals that matter to people to track improvements by. These goals were:



- people, including unpaid carers, live a good life in a place they choose



- people working in adult social care support and community health are happy and supported



We also worked with the Health and Social Care Alliance to understand:

- what people want from services



- how people can know their lives are getting better

Co-design sessions



We talked to people to learn more.



We wanted to hear from people who do not normally talk to the government.



We met and talked to people face to face.

How we designed the sessions

In the sessions, we wanted to understand:



- what it would look like when people reach their goals



- how people can know things are getting better



This was important because we want to check if things are working well based on what matters to people.



People in the focus groups talked about 3 goals that matter to people. They had helpful ideas and examples to support them.



Goal 1: People feel part of their community and get help from others around them.



Goal 2: People take part in looking after their own health and wellbeing.



Goal 3: People get good care and support from a workforce that is joined up and people work well together.



We looked at research that already existed. This helped us decide which parts of the SLIF to discuss with each group.



Each group was asked different questions.
Every group shared different views.