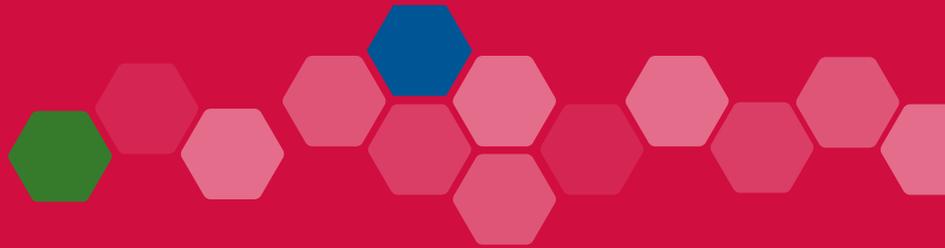




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# Analysis of Written Responses to the Consultation on Social Security in Scotland



**SUPPLEMENTARY ANNEX TABLES**

# Analysis of Written Responses to the Social Security in Scotland Consultation – SUPPLEMENTARY ANNEX TABLES

## Background

These more detailed tables provide breakdowns by respondent group on the response levels for all consultation questions, and responses broken down by respondent group to closed questions.

In order to understand whether particular groups of stakeholders responded differently to closed questions, we (Research Scotland) reviewed the patterns in responses to closed questions by respondent group. However, it is important to note that because only a small proportion of consultation respondents answered each question, the number of respondents in each category was often too small to undertake meaningful quantitative analysis of closed questions.

Therefore, comparison of quantitative response patterns between respondent groups should be treated with caution. Assumptions should not be made about the extent to which the views of consultation respondents from a particular group represent the views of similar organisations who did not respond to the consultation.

Throughout Annex 1 percentage figures are used to show the proportion of respondents to the full consultation (of which there were 453) who responded to each question.

In Annex 2 percentage figures are used to show the proportion of people who answered each question who chose each option.

## Contents

<b>Annex 1 - Response Level Tables</b> .....	2
<b>Annex 2 – Closed Question Tables</b> .....	122

# Annex 1 - Response Level Tables

Annex 1 provides breakdowns by respondent group on the response levels for all consultation questions. Please note that throughout Annex 1 percentage figures are used to show the proportion of respondents to the full consultation (of which there were 453) who responded to each question.

Overview of responses received			
Respondent type	Full consultation – number of respondents	Summary and easy read – number of respondents	Total respondents
Individuals total responses	250	30	280
Organisations total responses	203	38	241
<b>Total responses</b>	<b>453</b>	<b>68</b>	<b>521</b>

## Part 1: A Principled Approach

### 1. Fixing the principles in legislation

Part 1: Response level table		
A1 1.1 Which way do you think principles should be embedded in the legislation?		
	Number	% of full responses
Individuals total responses	141	56%
Organisations total responses	113	56%
<b>Total responses</b>	<b>254</b>	<b>56%</b>
Breakdown of organisational responses		
Advice and support	12	55%
Carers	7	47%
Disability and long term conditions	24	63%
Employment	3	60%
Equalities and human rights	9	43%
Funeral	1	11%
Health	5	56%
Housing and homelessness	13	52%
Legal and justice	1	20%
Local authority	24	80%
Other public body	2	50%
Political and pressure	2	67%
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 1.2 Why do you favour this/these options?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	34	14%
Organisations total responses	99	49%
<b>Total responses</b>	<b>133</b>	<b>29%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	8	53%
Disability and long term conditions	18	47%
Employment	3	60%
Equalities and human rights	11	52%
Funeral	0	-
Health	4	44%
Housing and homelessness	6	24%
Legal and justice	2	40%
Local authority	23	77%
Other public body	3	75%
Political and pressure	2	67%
Poverty	4	44%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 1.3 What should be in the Charter?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	70	28%
Organisations total responses	86	42%
<b>Total responses</b>	<b>156</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	4	27%
Disability and long term conditions	14	37%
Employment	1	20%
Equalities and human rights	10	48%
Funeral	1	11%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	23	77%
Other public body	2	50%
Political and pressure	1	33%
Poverty	4	44%
Other	2	25%

<b>Part 1: Response level table</b>		
<b>A1 1.4 We are considering whether or not to adopt the name “Claimant Charter”. Can you think of another name that would suit this proposal better? If so, what other name would you choose?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	63	25%
Organisations total responses	76	37%
<b>Total responses</b>	<b>139</b>	<b>31%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	7	47%
Disability and long term conditions	10	26%
Employment	1	20%
Equalities and human rights	7	33%
Funeral	0	-
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	23	77%
Other public body	2	50%
Political and pressure	1	33%
Poverty	4	44%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 1.5 Do you have any further comments on the “Claimant Charter”?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	48	19%
Organisations total responses	52	26%
<b>Total responses</b>	<b>100</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	12	32%
Employment	0	-
Equalities and human rights	4	19%
Funeral	1	11%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	-
Political and pressure	0	-
Poverty	3	33%
Other	1	13%

<b>Part 1: Response level table</b>		
<b>A1 1.6 On whom would you place a duty to abide by the principle that claimants should be treated with dignity and respect?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	113	45%
Organisations total responses	92	45%
<b>Total responses</b>	<b>205</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	6	40%
Disability and long term conditions	19	50%
Employment	2	40%
Equalities and human rights	9	43%
Funeral	1	11%
Health	4	44%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	20	67%
Other public body	0	-
Political and pressure	2	67%
Poverty	5	56%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 1.7 If someone else, please specify?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	75	37%
<b>Total responses</b>	<b>115</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	7	47%
Disability and long term conditions	15	39%
Employment	0	-
Equalities and human rights	8	38%
Funeral	0	-
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	3	60%
Local authority	18	60%
Other public body	2	50%
Political and pressure	0	-
Poverty	4	44%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 1.8 Do you have any further comments on placing principles in legislation?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	57	23%
Organisations total responses	59	29%
<b>Total responses</b>	<b>116</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	13	34%
Employment	0	0%
Equalities and human rights	7	33%
Funeral	1	11%
Health	1	11%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	14	47%
Other public body	0	-
Political and pressure	1	33%
Poverty	3	33%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 1.9 Do you have any further comments or suggestions in relation to our overall approach, to fix our principles in legislation? For example, do you feel that there is no need to fix principles in legislation?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	54	22%
Organisations total responses	57	28%
<b>Total responses</b>	<b>111</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	1	7%
Disability and long term conditions	9	24%
Employment	0	-
Equalities and human rights	4	19%
Funeral	0	-
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	19	63%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

## 2. Outcomes and the user experience

<b>Part 1: Response level table</b>		
<b>A1 2.1 Are the outcomes the right high level outcomes to develop and measure social security in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	112	45%
Organisations total responses	113	56%
<b>Total responses</b>	<b>225</b>	<b>50%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	6	40%
Disability and long term conditions	21	55%
Employment	3	60%
Equalities and human rights	9	43%
Funeral	1	11%
Health	6	67%
Housing and homelessness	13	52%
Legal and justice	2	40%
Local authority	27	90%
Other public body	1	25%
Political and pressure	1	33%
Poverty	6	67%
Other	6	75%

<b>Part 1: Response level table</b>		
<b>A1 2.2 Please explain your answer?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	73	29%
Organisations total responses	99	49%
<b>Total responses</b>	<b>172</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	5	33%
Disability and long term conditions	14	37%
Employment	3	60%
Equalities and human rights	11	52%
Funeral	1	11%
Health	5	56%
Housing and homelessness	9	36%
Legal and justice	2	40%
Local authority	27	90%
Other public body	2	50%
Political and pressure	1	33%
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.3 Are there any other outcomes that you think we should also include (and if so, why)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	56	22%
Organisations total responses	82	40%
<b>Total responses</b>	<b>138</b>	<b>30%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	5	33%
Disability and long term conditions	13	34%
Employment	1	20%
Equalities and human rights	9	43%
Funeral	0	-
Health	4	44%
Housing and homelessness	6	24%
Legal and justice	2	40%
Local authority	23	77%
Other public body	2	50%
Political and pressure	2	67%
Poverty	3	33%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 2.4 How can the Scottish social security system ensure all social security communications are designed with dignity and respect at their core?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	83	33%
Organisations total responses	109	54%
<b>Total responses</b>	<b>192</b>	<b>42%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	6	40%
Disability and long term conditions	22	58%
Employment	1	20%
Equalities and human rights	13	62%
Funeral	1	11%
Health	4	44%
Housing and homelessness	12	48%
Legal and justice	1	20%
Local authority	24	80%
Other public body	2	50%
Political and pressure	1	33%
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.5 With whom should the Scottish Government consult, in order to ensure that the use of language for social security in Scotland is accessible and appropriate?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	102	41%
Organisations total responses	105	52%
<b>Total responses</b>	<b>207</b>	<b>46%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	6	40%
Disability and long term conditions	22	58%
Employment	1	20%
Equalities and human rights	11	52%
Funeral	0	-
Health	2	22%
Housing and homelessness	11	44%
Legal and justice	2	40%
Local authority	26	87%
Other public body	2	50%
Political and pressure	1	33%
Poverty	6	67%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 2.6 Are there any particular words or phrases that should not be used when delivering social security in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	92	37%
Organisations total responses	81	40%
<b>Total responses</b>	<b>173</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	5	33%
Disability and long term conditions	15	39%
Employment	0	-
Equalities and human rights	7	33%
Funeral	1	11%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	25	83%
Other public body	0	-
Political and pressure	0	-
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.7 Please state which words or phrases should not be used.</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	78	31%
Organisations total responses	95	47%
<b>Total responses</b>	<b>173</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	16	42%
Employment	1	20%
Equalities and human rights	9	43%
Funeral	0	-
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	26	87%
Other public body	2	50%
Political and pressure	1	33%
Poverty	6	67%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.8 What else could be done to enhance the user experience: When people first get in touch?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	99	40%
Organisations total responses	85	42%
<b>Total responses</b>	<b>184</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	6	40%
Disability and long term conditions	18	47%
Employment	1	20%
Equalities and human rights	7	33%
Funeral	1	11%
Health	4	44%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	13	43%
Other public body	0	-
Political and pressure	1	33%
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.9 What else could be done to enhance the user experience: When they are in the process of applying for a benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	101	40%
Organisations total responses	75	37%
<b>Total responses</b>	<b>176</b>	<b>39%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	6	40%
Disability and long term conditions	13	34%
Employment	1	20%
Equalities and human rights	8	38%
Funeral	1	11%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	11	37%
Other public body	0	-
Political and pressure	0	-
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.10 What else could be done to enhance the user experience: When a decision is made (for example, about whether they receive a benefit)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	93	37%
Organisations total responses	73	36%
<b>Total responses</b>	<b>166</b>	<b>37%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	13	59%
Carers	6	40%
Disability and long term conditions	13	34%
Employment	0	-
Equalities and human rights	5	24%
Funeral	1	11%
Health	3	33%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	11	37%
Other public body	0	-
Political and pressure	0	-
Poverty	5	56%
Other	5	63%

<b>Part 1: Response level table</b>		
<b>A1 2.11 What else could be done to enhance the user experience: When they are in receipt of a benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	83	33%
Organisations total responses	61	30%
<b>Total responses</b>	<b>144</b>	<b>32%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	5	33%
Disability and long term conditions	11	29%
Employment	0	-
Equalities and human rights	6	29%
Funeral	1	11%
Health	3	33%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	10	33%
Other public body	0	-
Political and pressure	0	-
Poverty	3	33%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 2.12 How should the Scottish social security system communicate with service users?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	108	43%
Organisations total responses	109	54%
<b>Total responses</b>	<b>217</b>	<b>48%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	3	20%
Disability and long term conditions	25	66%
Employment	0	-
Equalities and human rights	12	57%
Funeral	1	11%
Health	3	33%
Housing and homelessness	13	52%
Legal and justice	3	60%
Local authority	24	80%
Other public body	2	50%
Political and pressure	0	-
Poverty	6	67%
Other	5	63%

**Part 1: Response level table**

**A1 2.13 What are your views on how the Scottish Government can ensure that a Scottish social security system is designed with users using a co-production and co-design approach?**

	Number	% of full responses
Individuals total responses	72	29%
Organisations total responses	110	54%
<b>Total responses</b>	<b>182</b>	<b>40%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	7	47%
Disability and long term conditions	25	66%
Employment	1	20%
Equalities and human rights	10	48%
Funeral	1	11%
Health	4	44%
Housing and homelessness	12	48%
Legal and justice	3	60%
Local authority	24	80%
Other public body	2	50%
Political and pressure	0	-
Poverty	5	56%
Other	5	63%

**Part 1: Response level table**

**A1 2.14 We are considering whether or not to adopt the name, "User Panels". Can you think of another name that would better suit the groups of existing social security claimants which we will set up? If so, what other name would you choose?**

	Number	% of full responses
Individuals total responses	78	31%
Organisations total responses	86	42%
<b>Total responses</b>	<b>164</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	13	34%
Employment	1	20%
Equalities and human rights	7	33%
Funeral	1	11%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	2	40%
Local authority	24	80%
Other public body	2	50%
Political and pressure	0	-
Poverty	5	56%
Other	4	50%

### 3. Delivering social security in Scotland

<b>Part 1: Response level table</b>		
<b>A1 3.1 Should the social security agency administer all social security benefits in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	131	52%
Organisations total responses	107	53%
<b>Total responses</b>	<b>238</b>	<b>53%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	8	53%
Disability and long term conditions	22	58%
Employment	4	80%
Equalities and human rights	10	48%
Funeral	1	11%
Health	3	33%
Housing and homelessness	12	48%
Legal and justice	0	-
Local authority	26	87%
Other public body	0	-
Political and pressure	2	67%
Poverty	4	44%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 3.2 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	105	42%
Organisations total responses	117	58%
<b>Total responses</b>	<b>222</b>	<b>49%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	13	59%
Carers	10	67%
Disability and long term conditions	26	68%
Employment	4	80%
Equalities and human rights	10	48%
Funeral	1	11%
Health	2	22%
Housing and homelessness	11	44%
Legal and justice	2	40%
Local authority	26	87%
Other public body	2	50%
Political and pressure	1	33%
Poverty	5	56%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.3 Should the social security agency in Scotland be responsible for providing benefits in cash only or offer a choice of goods and cash?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	107	43%
Organisations total responses	81	40%
<b>Total responses</b>	<b>188</b>	<b>42%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	7	47%
Disability and long term conditions	16	42%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	0	-
Health	1	11%
Housing and homelessness	11	44%
Legal and justice	0	-
Local authority	21	70%
Other public body	0	-
Political and pressure	2	67%
Poverty	3	33%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 3.4 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	116	46%
Organisations total responses	122	60%
<b>Total responses</b>	<b>238</b>	<b>53%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	13	59%
Carers	7	47%
Disability and long term conditions	25	66%
Employment	2	40%
Equalities and human rights	12	57%
Funeral	1	11%
Health	5	56%
Housing and homelessness	14	56%
Legal and justice	2	40%
Local authority	26	87%
Other public body	3	75%
Political and pressure	2	67%
Poverty	6	67%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.5 How best can we harness digital services for social security in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	92	37%
Organisations total responses	95	47%
<b>Total responses</b>	<b>187</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	19	50%
Employment	1	20%
Equalities and human rights	8	38%
Funeral	1	11%
Health	4	44%
Housing and homelessness	10	40%
Legal and justice	2	40%
Local authority	26	87%
Other public body	2	50%
Political and pressure	0	-
Poverty	4	44%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.6 Should social security in Scotland make some provision for face to face contact?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	132	53%
Organisations total responses	123	61%
<b>Total responses</b>	<b>255</b>	<b>56%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	13	59%
Carers	8	53%
Disability and long term conditions	25	66%
Employment	3	60%
Equalities and human rights	12	57%
Funeral	1	11%
Health	4	44%
Housing and homelessness	15	60%
Legal and justice	2	40%
Local authority	26	87%
Other public body	2	50%
Political and pressure	2	67%
Poverty	6	67%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.7 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	117	47%
Organisations total responses	128	63%
<b>Total responses</b>	<b>245</b>	<b>54%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	13	59%
Carers	7	47%
Disability and long term conditions	29	76%
Employment	3	60%
Equalities and human rights	13	62%
Funeral	1	11%
Health	5	56%
Housing and homelessness	14	56%
Legal and justice	2	40%
Local authority	27	90%
Other public body	2	50%
Political and pressure	2	67%
Poverty	6	67%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.8 Who should deliver social security medical assessments for disability related benefits?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	127	51%
Organisations total responses	122	60%
<b>Total responses</b>	<b>249</b>	<b>55%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	15	68%
Carers	8	53%
Disability and long term conditions	26	68%
Employment	3	60%
Equalities and human rights	12	57%
Funeral	1	11%
Health	5	56%
Housing and homelessness	12	48%
Legal and justice	2	40%
Local authority	25	83%
Other public body	2	50%
Political and pressure	2	67%
Poverty	5	56%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.9 Should we, as much as possible, aim to deliver social security through already available public sector services and organisations?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	122	49%
Organisations total responses	86	42%
<b>Total responses</b>	<b>208</b>	<b>46%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	3	20%
Disability and long term conditions	13	34%
Employment	3	60%
Equalities and human rights	8	38%
Funeral	1	11%
Health	3	33%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	-
Political and pressure	2	67%
Poverty	4	44%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 3.10 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	101	40%
Organisations total responses	99	49%
<b>Total responses</b>	<b>200</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	5	33%
Disability and long term conditions	17	45%
Employment	2	40%
Equalities and human rights	9	43%
Funeral	1	11%
Health	5	56%
Housing and homelessness	11	44%
Legal and justice	2	40%
Local authority	26	87%
Other public body	1	25%
Political and pressure	2	67%
Poverty	4	44%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 3.11 Should any aspect of social security be delivered by others such as the 3rd sector, not for profit organisations, social enterprises or the private sector?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	119	48%
Organisations total responses	83	41%
<b>Total responses</b>	<b>202</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	12	55%
Carers	3	20%
Disability and long term conditions	16	42%
Employment	2	40%
Equalities and human rights	5	24%
Funeral	1	11%
Health	4	44%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	-
Political and pressure	2	67%
Poverty	1	11%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 3.12 If yes, which aspects?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	80	32%
Organisations total responses	94	46%
<b>Total responses</b>	<b>174</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	8	53%
Disability and long term conditions	19	50%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	1	11%
Health	5	56%
Housing and homelessness	9	36%
Legal and justice	2	40%
Local authority	23	77%
Other public body	1	25%
Political and pressure	2	67%
Poverty	2	22%
Other	3	38%

## 4. Equality and low income

<b>Part 1: Response level table</b>		
<b>A1 4.1 How can the Scottish Government improve its partial EqIA as to produce a full EqIA to support the Bill?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	85	34%
Organisations total responses	101	50%
<b>Total responses</b>	<b>186</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	7	47%
Disability and long term conditions	16	42%
Employment	4	80%
Equalities and human rights	11	52%
Funeral	0	-
Health	6	67%
Housing and homelessness	9	36%
Legal and justice	2	40%
Local authority	25	83%
Other public body	2	50%
Political and pressure	1	33%
Poverty	4	44%
Other	4	50%

## 5. Independent advice and scrutiny

<b>Part 1: Response level table</b>		
<b>A1 5.1 Do you think that there is a need for an independent body to be set up to scrutinise Scottish social security arrangements?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	107	43%
Organisations total responses	104	51%
<b>Total responses</b>	<b>211</b>	<b>47%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	7	47%
Disability and long term conditions	22	58%
Employment	3	60%
Equalities and human rights	8	38%
Funeral	1	11%
Health	3	33%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	26	87%
Other public body	2	50%
Political and pressure	2	67%
Poverty	4	44%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 5.2 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	96	38%
Organisations total responses	107	53%
<b>Total responses</b>	<b>203</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	8	53%
Disability and long term conditions	19	50%
Employment	4	80%
Equalities and human rights	9	43%
Funeral	0	-
Health	4	44%
Housing and homelessness	11	44%
Legal and justice	3	60%
Local authority	27	90%
Other public body	4	100%
Political and pressure	1	33%
Poverty	4	44%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 5.3 If you agree, does the body need to be established in law or would administrative establishment by the Scottish Government of the day be sufficient?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	89	36%
Organisations total responses	70	34%
<b>Total responses</b>	<b>159</b>	<b>35%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	5	33%
Disability and long term conditions	12	32%
Employment	3	60%
Equalities and human rights	5	24%
Funeral	0	-
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	0	-
Local authority	20	67%
Other public body	0	-
Political and pressure	1	33%
Poverty	3	33%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 5.4 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	86	34%
Organisations total responses	82	40%
<b>Total responses</b>	<b>168</b>	<b>37%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	5	33%
Disability and long term conditions	15	39%
Employment	3	60%
Equalities and human rights	6	29%
Funeral	0	-
Health	1	11%
Housing and homelessness	7	28%
Legal and justice	4	80%
Local authority	21	70%
Other public body	2	50%
Political and pressure	1	33%
Poverty	4	44%
Other	4	50%

<b>Part 1: Response level table</b>		
<b>A1 5.5 If yes, what practical arrangements should be made for the independent body (for example, the law could state how appointments to it are made and the length of time an individual may serve as a member of the body)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	63	25%
Organisations total responses	57	28%
<b>Total responses</b>	<b>120</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	5	33%
Disability and long term conditions	8	21%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	-
Health	1	11%
Housing and homelessness	5	20%
Legal and justice	3	60%
Local authority	20	67%
Other public body	1	25%
Political and pressure	1	33%
Poverty	2	22%
Other	2	25%

<b>Part 1: Response level table</b>		
<b>A1 5.6 Should there be a statutory body to oversee Scottish social security decision making standards?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	91	36%
Organisations total responses	66	33%
<b>Total responses</b>	<b>157</b>	<b>35%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	3	20%
Disability and long term conditions	14	37%
Employment	2	40%
Equalities and human rights	2	10%
Funeral	1	11%
Health	2	22%
Housing and homelessness	8	32%
Legal and justice	0	-
Local authority	22	73%
Other public body	1	25%
Political and pressure	1	33%
Poverty	2	22%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 5.7 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	66	26%
Organisations total responses	66	33%
<b>Total responses</b>	<b>132</b>	<b>29%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	1	7%
Disability and long term conditions	11	29%
Employment	2	40%
Equalities and human rights	2	10%
Funeral	1	11%
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	3	60%
Local authority	23	77%
Other public body	2	50%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 5.8 If yes, should this be a separate body in its own right?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	79	32%
Organisations total responses	49	24%
<b>Total responses</b>	<b>128</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	3	20%
Disability and long term conditions	8	21%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	1	11%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	0	-
Local authority	19	63%
Other public body	0	-
Political and pressure	0	-
Poverty	2	22%
Other	3	38%

<b>Part 1: Response level table</b>		
<b>A1 5.9 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	53	21%
Organisations total responses	48	24%
<b>Total responses</b>	<b>101</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	7	18%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	1	11%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	2	40%
Local authority	18	60%
Other public body	2	50%
Political and pressure	0	-
Poverty	2	22%
Other	1	13%

<b>Part 1: Response level table</b>		
<b>A1 5.10 Do you have any other views about the independent scrutiny of social security arrangement in Scotland (e.g. alternative approaches)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	44	18%
Organisations total responses	30	15%
<b>Total responses</b>	<b>74</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	-
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	12	40%
Other public body	0	-
Political and pressure	0	-
Poverty	0	-
Other	2	25%

## Part 2: The Devolved Benefits

### 6. Disability Benefits

<b>Part 2: Response level table</b>		
<b>A1 6.1 What is right with Disability Living Allowance (DLA)? What is wrong with DLA?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	128	51%
Organisations total responses	92	45%
<b>Total responses</b>	<b>220</b>	<b>49%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	23	61%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	0	0%
Health	3	33%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	27	90%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.2 What is right with Personal Independence Payment (PIP)? What is wrong with Personal Independence Payment (PIP)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	133	53%
Organisations total responses	107	53%
<b>Total responses</b>	<b>240</b>	<b>53%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	7	47%
Disability and long term conditions	34	89%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	0	0%
Health	3	33%
Housing and homelessness	13	52%
Legal and justice	1	20%
Local authority	27	90%
Other public body	1	25%
Political and pressure	1	33%
Poverty	4	44%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.3 What is right with Attendance Allowance? What is wrong with Attendance Allowance?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	90	36%
Organisations total responses	82	40%
<b>Total responses</b>	<b>172</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	4	27%
Disability and long term conditions	18	47%
Employment	3	60%
Equalities and human rights	3	14%
Funeral	0	0%
Health	3	33%
Housing and homelessness	11	44%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.4 How should the new Scottish social security system operate in terms of a person applying for a disability related benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	117	47%
Organisations total responses	72	35%
<b>Total responses</b>	<b>189</b>	<b>42%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	3	20%
Disability and long term conditions	22	58%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.5 How should the new Scottish social security system operate in terms of the eligibility criteria set for the benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	103	41%
Organisations total responses	76	37%
<b>Total responses</b>	<b>179</b>	<b>40%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	8	53%
Disability and long term conditions	22	58%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.6 How should the new Scottish social security system operate in terms of the assessment / consideration of the application and the person's disability and/or health condition?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	122	49%
Organisations total responses	75	37%
<b>Total responses</b>	<b>197</b>	<b>43%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	4	27%
Disability and long term conditions	24	63%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	4	44%
Housing and homelessness	6	24%
Legal and justice	2	40%
Local authority	14	47%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.7 How should the new Scottish social security system operate in terms the provision of entitlements and awards?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	102	41%
Organisations total responses	63	31%
<b>Total responses</b>	<b>165</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	16	42%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.8 How should the new Scottish social security system operate in terms of the review and appeal process where a person isn't content with the outcome?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	112	45%
Organisations total responses	69	34%
<b>Total responses</b>	<b>181</b>	<b>40%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	20	53%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.9 Do you think that timescales should be set for applications, assessments and decision-making?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	138	55%
Organisations total responses	96	47%
<b>Total responses</b>	<b>234</b>	<b>52%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	7	47%
Disability and long term conditions	27	71%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	0	0%
Health	4	44%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.10 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	121	48%
Organisations total responses	97	48%
<b>Total responses</b>	<b>218</b>	<b>48%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	27	71%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	2	40%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	3	38%

**Part 2: Response level table**

**A1 6.11 What evidence and information, if any, should be required to support an application for a Scottish benefit?**

	Number	% of full responses
Individuals total responses	123	49%
Organisations total responses	96	47%
<b>Total responses</b>	<b>219</b>	<b>48%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	27	71%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	4	44%
Housing and homelessness	8	32%
Legal and justice	2	40%
Local authority	24	80%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	3	38%

**Part 2: Response level table**

**A1 6.12 Who should be responsible for requesting this information? Who should be responsible for providing it?**

	Number	% of full responses
Individuals total responses	114	46%
Organisations total responses	85	42%
<b>Total responses</b>	<b>199</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	7	47%
Disability and long term conditions	19	50%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	1	33%
Poverty	6	67%
Other	2	25%

**Part 2: Response level table**

**A1 6.13 Should the individual be asked to give their consent (Note: consent must be freely given, specific and informed) to allow access to their personal information, including medical records, in the interests of simplifying and speeding up the application process and/or reducing the need for appeals due to lack of evidence?**

	Number	% of full responses
Individuals total responses	139	56%
Organisations total responses	100	49%
<b>Total responses</b>	<b>239</b>	<b>53%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	5	33%
Disability and long term conditions	27	71%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	6	67%
Housing and homelessness	10	40%
Legal and justice	2	40%
Local authority	25	83%
Other public body	0	0%
Political and pressure	1	33%
Poverty	5	56%
Other	3	38%

**Part 2: Response level table**

**A1 6.14 If no, please explain why?**

	Number	% of full responses
Individuals total responses	52	21%
Organisations total responses	49	24%
<b>Total responses</b>	<b>101</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	5	33%
Disability and long term conditions	19	50%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	5	17%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.15 If the individual has given their permission, should a Scottish social security agency be able to request information on their behalf?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	134	54%
Organisations total responses	99	49%
<b>Total responses</b>	<b>233</b>	<b>51%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	8	53%
Disability and long term conditions	27	71%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	6	67%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	6	67%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.16 If no, please explain why?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	45	18%
Organisations total responses	41	20%
<b>Total responses</b>	<b>86</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	5	33%
Disability and long term conditions	13	34%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	4	13%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

**Part 2: Response level table****A1 6.17 Do you agree that the impact of a person's impairment or disability is the best way to determine entitlement to the benefits?**

	Number	% of full responses
Individuals total responses	131	52%
Organisations total responses	86	42%
<b>Total responses</b>	<b>217</b>	<b>48%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	5	33%
Disability and long term conditions	24	63%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	5	56%
Housing and homelessness	8	32%
Legal and justice	0	0%
Local authority	26	87%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	3	38%

**Part 2: Response level table****A1 6.18 If yes, which aspects of an individual's life should the criteria cover and why?**

	Number	% of full responses
Individuals total responses	103	41%
Organisations total responses	82	40%
<b>Total responses</b>	<b>185</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	6	40%
Disability and long term conditions	24	63%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	4	44%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.19 If no, how do you suggest entitlement is determined?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	19	8%
Organisations total responses	10	5%
<b>Total responses</b>	<b>29</b>	<b>6%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	0	0%
Carers	0	0%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	0	0%
Housing and homelessness	0	0%
Legal and justice	1	20%
Local authority	1	3%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.20 Currently there are only special rules for the terminally ill but should there be others?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	102	41%
Organisations total responses	67	33%
<b>Total responses</b>	<b>169</b>	<b>37%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	5	33%
Disability and long term conditions	15	39%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	4	44%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.21 How could this be determined?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	75	30%
Organisations total responses	50	25%
<b>Total responses</b>	<b>125</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	10	26%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	16	53%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.22 What do you think are the advantages and disadvantages of automatic entitlement?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	115	46%
Organisations total responses	90	44%
<b>Total responses</b>	<b>205</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	9	60%
Disability and long term conditions	25	66%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	5	56%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	1	13%

**Part 2: Response level table**

**A1 6.23 Would applicants be content for their medical or other publicly-held records, for example prescribing and medicines information or information held by HMRC, to be accessed to support automatic entitlement where a legal basis existed to do this?**

	Number	% of full responses
Individuals total responses	115	46%
Organisations total responses	69	34%
<b>Total responses</b>	<b>184</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	20	53%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

**Part 2: Response level table**

**A1 6.24 Do you agree that the current UK-wide PIP and AA process for supporting people with terminal illnesses is responsive and appropriate?**

	Number	% of full responses
Individuals total responses	99	40%
Organisations total responses	57	28%
<b>Total responses</b>	<b>156</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	5	33%
Disability and long term conditions	12	32%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	8	32%
Legal and justice	0	0%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.25 How could the approach could be improved?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	50	20%
Organisations total responses	40	20%
<b>Total responses</b>	<b>90</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	9	24%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	18	60%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.26 Should there be additional flexibility, for example, an up-front lump sum?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	113	45%
Organisations total responses	52	26%
<b>Total responses</b>	<b>165</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	8	21%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	21	70%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.27 Please explain your reasons</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	93	37%
Organisations total responses	60	30%
<b>Total responses</b>	<b>153</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	5	33%
Disability and long term conditions	13	34%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.28 In the longer term, do you think that the Scottish Government should explore the potential for a consistent approach to eligibility across all ages, with interventions to meet specific needs at certain life stages or situations?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	123	49%
Organisations total responses	76	37%
<b>Total responses</b>	<b>199</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	22	58%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.29 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	92	37%
Organisations total responses	67	33%
<b>Total responses</b>	<b>159</b>	<b>35%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	19	50%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.30 What would the advantages and disadvantages of a single, whole-of-life benefit be?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	97	39%
Organisations total responses	67	33%
<b>Total responses</b>	<b>164</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	6	40%
Disability and long term conditions	14	37%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	4	44%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.31 Could the current assessment processes for disability benefits be improved?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	126	50%
Organisations total responses	88	43%
<b>Total responses</b>	<b>214</b>	<b>47%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	5	33%
Disability and long term conditions	23	61%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	0	0%
Local authority	25	83%
Other public body	0	0%
Political and pressure	1	33%
Poverty	6	67%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.32 Please explain how?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	113	45%
Organisations total responses	88	43%
<b>Total responses</b>	<b>201</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	23	61%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	6	67%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 6.33 For those people that may require a face-to-face assessment, who do you think should deliver the assessments and how?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	125	50%
Organisations total responses	95	47%
<b>Total responses</b>	<b>220</b>	<b>49%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	7	47%
Disability and long term conditions	25	66%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	4	44%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.34 What are the advantages and disadvantages of different types of assessments e.g. paper based, face to face, telephone?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	105	42%
Organisations total responses	78	38%
<b>Total responses</b>	<b>183</b>	<b>40%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	7	47%
Disability and long term conditions	19	50%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	4	44%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.35 How could the existing assessment process be improved?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	89	36%
Organisations total responses	69	34%
<b>Total responses</b>	<b>158</b>	<b>35%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	7	47%
Disability and long term conditions	17	45%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	20	67%
Other public body	1	25%
Political and pressure	0	0%
Poverty	5	56%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.36 Could technology support the assessment process to promote accessibility, communication and convenience?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	111	44%
Organisations total responses	73	36%
<b>Total responses</b>	<b>184</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	3	20%
Disability and long term conditions	18	47%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	0	0%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.37 If yes, please explain what technology would be helpful?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	96	38%
Organisations total responses	74	36%
<b>Total responses</b>	<b>170</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	21	55%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.39 If the individual's condition or circumstances are unlikely to change, should they have to be re-assessed?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	135	54%
Organisations total responses	96	47%
<b>Total responses</b>	<b>231</b>	<b>51%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	8	53%
Disability and long term conditions	26	68%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	5	56%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.40 Please explain why?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	117	47%
Organisations total responses	89	44%
<b>Total responses</b>	<b>206</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	7	47%
Disability and long term conditions	27	71%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	0	0%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 6.41 What evidence do you think would be required to determine that a person's condition is not likely to change? (Or should not be reassessed?)</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	125	50%
Organisations total responses	78	38%
<b>Total responses</b>	<b>203</b>	<b>45%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	16	42%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	5	56%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6. 42 Who should provide that evidence?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	118	47%
Organisations total responses	75	37%
<b>Total responses</b>	<b>193</b>	<b>43%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	21	55%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.43 Do you think people should be offered the choice of spending some of their benefit for alternative support, such as reduced energy tariffs or adaptations to their homes?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	123	49%
Organisations total responses	76	37%
<b>Total responses</b>	<b>199</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	2	13%
Disability and long term conditions	18	47%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	4	44%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	26	87%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.44 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	106	42%
Organisations total responses	81	40%
<b>Total responses</b>	<b>187</b>	<b>41%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	6	40%
Disability and long term conditions	22	58%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.45 What alternative support do you think we should be considering?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	68	27%
Organisations total responses	38	19%
<b>Total responses</b>	<b>106</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	8	21%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	12	40%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.46 Would a one-off, lump sum payment be more appropriate than regular payments in some situations?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	111	44%
Organisations total responses	53	26%
<b>Total responses</b>	<b>164</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	2	13%
Disability and long term conditions	11	29%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.47 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	81	32%
Organisations total responses	57	28%
<b>Total responses</b>	<b>138</b>	<b>30%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	2	13%
Disability and long term conditions	15	39%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.48 What would be the advantages and disadvantages of such an approach?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	62	25%
Organisations total responses	43	21%
<b>Total responses</b>	<b>105</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	11	29%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	18	60%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.49 Should the new Scottish social security system continue to include the use of mobility scheme?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	122	49%
Organisations total responses	78	38%
<b>Total responses</b>	<b>200</b>	<b>44%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	4	27%
Disability and long term conditions	20	53%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	3	33%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	25	83%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.50 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	98	39%
Organisations total responses	77	38%
<b>Total responses</b>	<b>175</b>	<b>39%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	23	61%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.51 How could the new Scottish social security system support older people with mobility problems not eligible for a mobility allowance?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	97	39%
Organisations total responses	56	28%
<b>Total responses</b>	<b>153</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	3	20%
Disability and long term conditions	12	32%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	19	63%
Other public body	1	25%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

**Part 2: Response level table**  
**A1 6.52 How could the new Scottish social security system better support people of all ages with mobility problems who are in receipt of a mobility allowance?**

	Number	% of full responses
Individuals total responses	71	28%
Organisations total responses	46	23%
<b>Total responses</b>	<b>117</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	2	13%
Disability and long term conditions	10	26%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	16	53%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

**Part 2: Response level table**  
**A1 6.53 What kind of additional support should be available for people who need more help with their application and during assessment?**

	Number	% of full responses
Individuals total responses	104	42%
Organisations total responses	84	41%
<b>Total responses</b>	<b>188</b>	<b>42%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	6	40%
Disability and long term conditions	23	61%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	0	0%
Poverty	6	67%
Other	1	13%

**Part 2: Response level table**  
**A1 6.54 How could disability benefits work more effectively with other services at national and local level assuming that legislation allows for this e.g. with health and social care, professionals supporting families with a disabled child.**

	Number	% of full responses
Individuals total responses	71	28%
Organisations total responses	75	37%
<b>Total responses</b>	<b>146</b>	<b>32%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	7	47%
Disability and long term conditions	20	53%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	4	44%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	2	25%

**Part 2: Response level table**  
**A1 6.55 How do you think this might be achieved?**

	Number	% of full responses
Individuals total responses	56	22%
Organisations total responses	50	25%
<b>Total responses</b>	<b>106</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	3	20%
Disability and long term conditions	10	26%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	23	77%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.56 What are the risks?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	60	24%
Organisations total responses	50	25%
<b>Total responses</b>	<b>110</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	2	13%
Disability and long term conditions	11	29%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	21	70%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.57 If DLA and PIP help meet the additional costs of disability, what is the role of IIDB and its supplementary allowances (Constant Attendance Allowance, Reduced Earnings Allowance etc.) in the benefits system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	55	22%
Organisations total responses	44	22%
<b>Total responses</b>	<b>99</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	2	40%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	3	60%
Local authority	20	67%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.58 What is right with the IIDB scheme? What is wrong with the IIDB scheme?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	71	28%
Organisations total responses	46	23%
<b>Total responses</b>	<b>117</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	3	20%
Disability and long term conditions	8	21%
Employment	3	60%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	2	40%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.59 Should different approaches be taken for people with life limiting conditions compared to people with less severe conditions?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	83	33%
Organisations total responses	36	18%
<b>Total responses</b>	<b>119</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	7	18%
Employment	1	20%
Equalities and human rights	0	0%
Funeral	0	0%
Health	3	33%
Housing and homelessness	5	20%
Legal and justice	0	0%
Local authority	15	50%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.60 What would be the advantages or disadvantages of such an approach?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	59	24%
Organisations total responses	44	22%
<b>Total responses</b>	<b>103</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	6	16%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	4	16%
Legal and justice	2	40%
Local authority	18	60%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.61 Are there situations where a one off lump sum payment would be more appropriate than a regular weekly IIDB benefit payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	54	22%
Organisations total responses	30	15%
<b>Total responses</b>	<b>84</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	15	50%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

**Part 2: Response level table**  
**A1 6.62 What are they, and why? What would be the advantages and disadvantages of such an approach?**

	Number	% of full responses
Individuals total responses	43	17%
Organisations total responses	38	19%
<b>Total responses</b>	<b>81</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	6	16%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	15	50%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

**Part 2: Response level table**  
**A1 6.63 Should the Scottish Government seek to work with the UK Government to reform the IIDB scheme?**

	Number	% of full responses
Individuals total responses	64	26%
Organisations total responses	31	15%
<b>Total responses</b>	<b>95</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.64 If yes, what should be the priorities be? What barriers might there be to this approach?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	39	16%
Organisations total responses	33	16%
<b>Total responses</b>	<b>72</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	14	47%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 6.65 Do you agree with the Scottish Governments approach to Severe Disablement Allowance?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	77	31%
Organisations total responses	40	20%
<b>Total responses</b>	<b>117</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	7	18%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 6.66 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	51	20%
Organisations total responses	41	20%
<b>Total responses</b>	<b>92</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	2	13%
Disability and long term conditions	7	18%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	19	63%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

## 7. Carer's Allowance

<b>Part 2: Response level table</b>		
<b>A1 7.1 Do you agree with the Scottish Governments approach to developing a Scottish Carers Benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	91	36%
Organisations total responses	90	44%
<b>Total responses</b>	<b>181</b>	<b>40%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	10	67%
Disability and long term conditions	16	42%
Employment	2	40%
Equalities and human rights	8	38%
Funeral	0	0%
Health	4	44%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	2	67%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 7.2 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	67	27%
Organisations total responses	97	48%
<b>Total responses</b>	<b>164</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	10	67%
Disability and long term conditions	20	53%
Employment	1	20%
Equalities and human rights	9	43%
Funeral	0	0%
Health	4	44%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	6	67%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 7.3 Do you agree with our proposed short to medium term priorities for developing a Scottish Carer's Benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	80	32%
Organisations total responses	68	33%
<b>Total responses</b>	<b>148</b>	<b>33%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	4	27%
Disability and long term conditions	13	34%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	0	0%
Local authority	22	73%
Other public body	1	25%
Political and pressure	1	33%
Poverty	4	44%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 7.4 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	41	16%
Organisations total responses	64	32%
<b>Total responses</b>	<b>105</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	12	32%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	20	67%
Other public body	1	25%
Political and pressure	1	33%
Poverty	4	44%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 7.5 How can we improve the user experience for the carer (e.g. the application and assessment process for Carer's Benefit)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	47	19%
Organisations total responses	67	33%
<b>Total responses</b>	<b>114</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	9	60%
Disability and long term conditions	12	32%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 7.6 Should the Scottish Government offer the choice of exchanging some (or all) of a cash benefit for alternative support (e.g. reduced energy tariffs)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	72	29%
Organisations total responses	54	27%
<b>Total responses</b>	<b>126</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	0	0%
Health	0	0%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 7.7 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	55	22%
Organisations total responses	61	30%
<b>Total responses</b>	<b>116</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	9	60%
Disability and long term conditions	9	24%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 7.8 What alternative support should be considered?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	43	21%
<b>Total responses</b>	<b>83</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	5	33%
Disability and long term conditions	6	16%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	17	57%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 7.9 How can we achieve a better alignment between a future Scottish Carer's Benefit and other devolved services?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	32	13%
Organisations total responses	55	27%
<b>Total responses</b>	<b>87</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	7	47%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 7.10 How can we improve the support given to young people with significant caring responsibilities - beyond what is currently available?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	31	15%
<b>Total responses</b>	<b>60</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	9	24%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	2	7%
Other public body	2	50%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 7.11 Do you agree with our proposed long term plans for developing a Scottish Carer's Benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	79	32%
Organisations total responses	65	32%
<b>Total responses</b>	<b>144</b>	<b>32%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	13	34%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	0	0%
Local authority	19	63%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 7.12 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	38	15%
Organisations total responses	66	33%
<b>Total responses</b>	<b>104</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	8	53%
Disability and long term conditions	11	29%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	21	70%
Other public body	1	25%
Political and pressure	1	33%
Poverty	4	44%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 7.13 Do you have any other comments about the Scottish Governments proposals for a Scottish Carer's Benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	54	27%
<b>Total responses</b>	<b>94</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	10	26%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	18	60%
Other public body	1	25%
Political and pressure	2	67%
Poverty	1	11%
Other	3	38%

## 8. Winter Fuel and Cold Weather Payments

<b>Part 2: Response level table</b>		
<b>A1 8.1 Do you have any comments about the Scottish Governments proposals for Winter Fuel and Cold Weather Payments?</b>		
	<b>Number</b>	<b>% of full responses</b>
<b>Individuals total responses</b>	<b>82</b>	<b>33%</b>
<b>Organisations total responses</b>	<b>82</b>	<b>40%</b>
<b>Total responses</b>	<b>164</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	8	53%
Disability and long term conditions	8	21%
Employment	1	20%
Equalities and human rights	8	38%
Funeral	0	0%
Health	5	56%
Housing and homelessness	6	24%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	2	67%
Poverty	6	67%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 8.2 Could changes be made to the eligibility criteria for Cold Weather Payments? For example, what temperature and length should Cold Weather Payments be made on in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	73	29%
Organisations total responses	68	33%
<b>Total responses</b>	<b>141</b>	<b>31%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	9	60%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	1	33%
Poverty	5	56%
Other	4	50%

## 9. Funeral Payments

<b>Part 2: Response level table</b>		
<b>A1 9.1 Which of these elements do you think should be paid for by the Funeral payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	84	34%
Organisations total responses	72	35%
<b>Total responses</b>	<b>156</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	5	13%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	9	100%
Health	2	22%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	25	83%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 9.2 Are there other elements that you think should be included or explicitly excluded?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	59	24%
Organisations total responses	62	31%
<b>Total responses</b>	<b>121</b>	<b>27%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	5	33%
Disability and long term conditions	4	11%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	8	89%
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 9.3 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	34	14%
Organisations total responses	47	23%
<b>Total responses</b>	<b>81</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	3	20%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	8	89%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

### Proposals: Eligibility

<b>Part 2: Response level table</b>		
<b>A1 9.4 How can we improve the process for identifying whether someone is responsible for the funeral and should receive the funeral payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	46	18%
Organisations total responses	67	33%
<b>Total responses</b>	<b>113</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	6	40%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	8	89%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	26	87%
Other public body	0	0%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 9.5 In terms of the Scottish Funeral Payment, are there any qualifying benefits (e.g. Pension Credit) that you would add to or take away from the current qualifying benefit list?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	59	24%
Organisations total responses	53	26%
<b>Total responses</b>	<b>112</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	6	40%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	6	67%
Health	1	11%
Housing and homelessness	5	20%
Legal and justice	0	0%
Local authority	25	83%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 9.6 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	39	16%
Organisations total responses	57	28%
<b>Total responses</b>	<b>96</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	6	40%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	8	89%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

## Proposals: Application window and process

<b>Part 2: Response level table</b>		
<b>A1 9.7 Is the three month application window for a Funeral Payment sufficient time for claimants to apply?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	65	26%
Organisations total responses	63	31%
<b>Total responses</b>	<b>128</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	6	40%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	7	78%
Health	2	22%
Housing and homelessness	7	28%
Legal and justice	0	0%
Local authority	24	80%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 9.8 If no, please explain your answer and suggest an alternative length of time in which a claim could be made.</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	23	9%
Organisations total responses	49	24%
<b>Total responses</b>	<b>72</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	6	40%
Disability and long term conditions	2	5%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	7	78%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	15	50%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

## Proposals: Simplification

<b>Part 2: Response level table</b>		
<b>A1 9.9 What are your views on the options for speeding up and simplifying the payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	49	20%
Organisations total responses	67	33%
<b>Total responses</b>	<b>116</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	4	11%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	8	89%
Health	1	11%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	26	87%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

## Proposals: Deductions

<b>Part 2: Response level table</b>		
<b>A1 9.10 What sorts of funds do you think it is appropriate to deduct from a Scottish FP?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	75	30%
Organisations total responses	59	29%
<b>Total responses</b>	<b>134</b>	<b>30%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	8	89%
Health	1	11%
Housing and homelessness	7	28%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 9.11 Are there other funds that you think are appropriate to deduct?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	37	18%
<b>Total responses</b>	<b>66</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	5	33%
Disability and long term conditions	1	3%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	8	89%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	12	40%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

### Proposals: Improving take up

<b>Part 2: Response level table</b>		
<b>A1 9.12 Which services should promote awareness of the funeral payment to ensure that claimants know about it at the relevant time?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	51	20%
Organisations total responses	70	34%
<b>Total responses</b>	<b>121</b>	<b>27%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	6	40%
Disability and long term conditions	4	11%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	9	100%
Health	3	33%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	26	87%
Other public body	0	0%
Political and pressure	2	67%
Poverty	3	33%
Other	2	25%

**Part 2: Response level table****A1 9.13 Are there any other points that you would like to raise in connection with the new Scottish Funeral Payment?**

	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	33	13%
Organisations total responses	51	25%
<b>Total responses</b>	<b>84</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	3	20%
Disability and long term conditions	2	5%
Employment	0	0%
Equalities and human rights	6	29%
Funeral	8	89%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	15	50%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

## 10. Best Start

### Proposals for identifying eligible families

<b>Part 2: Response level table</b>		
<b>A1 10.1 What are your views on who should receive the Best Start Grant?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	39	16%
Organisations total responses	76	37%
<b>Total responses</b>	<b>115</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	6	16%
Employment	1	20%
Equalities and human rights	10	48%
Funeral	0	0%
Health	5	56%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	26	87%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

### Proposals for identifying who is responsible for a child

<b>Part 2: Response level table</b>		
<b>A1 10.2 Should we continue to use the same system to determine who is responsible for a child for the purposes of the BSG application?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	45	18%
Organisations total responses	48	24%
<b>Total responses</b>	<b>93</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 10.3 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	21	8%
Organisations total responses	46	23%
<b>Total responses</b>	<b>67</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	2	13%
Disability and long term conditions	3	8%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 10.4 Do you agree that each of the three BSG payments should only be made once for each child?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	45	18%
Organisations total responses	50	25%
<b>Total responses</b>	<b>95</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 10.5 If no, what exceptions would you make to this rule?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	12	5%
Organisations total responses	36	18%
<b>Total responses</b>	<b>48</b>	<b>11%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

## Proposals on the maternity payment

<b>Part 2: Response level table</b>		
<b>A1 10.6 Should we continue to use the same method as the SSMG to determine whether a child is the first child in a household?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	47	19%
Organisations total responses	45	22%
<b>Total responses</b>	<b>92</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 10.7 Please explain why. If no, what alternative method should we use?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	18	7%
Organisations total responses	35	17%
<b>Total responses</b>	<b>53</b>	<b>12%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	0	0%
Disability and long term conditions	0	0%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	0	0%

<b>Part 2: Response level table</b>		
<b>A1 10.8 Do you agree that we should retain the requirement to obtain advice from a medical professional before making a maternity payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	45	18%
Organisations total responses	48	24%
<b>Total responses</b>	<b>93</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 10.9 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	20	8%
Organisations total responses	49	24%
<b>Total responses</b>	<b>69</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	2	13%
Disability and long term conditions	2	5%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

## Proposals on the nursery payment

<b>Part 2: Response level table</b>		
<b>A1 10.10 Are there other points during the first five years of a child's life when families face greater pressure than at the start of nursery (other than birth and the start of school)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	20	8%
Organisations total responses	45	22%
<b>Total responses</b>	<b>65</b>	<b>14%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	2	40%
Local authority	21	70%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 10.11 What are your views on defining 'the start of nursery' as the point of entitlement to a funded early learning and childcare place, for the purposes of making the second payment?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	26	10%
Organisations total responses	48	24%
<b>Total responses</b>	<b>74</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 10.12 Are there any particular issues related to the nursery payment that you think we should consider?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	23	9%
Organisations total responses	30	15%
<b>Total responses</b>	<b>53</b>	<b>12%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	1	3%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	12	40%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	3	38%

## Proposals on the school payment

<b>Part 2: Response level table</b>		
<b>A1 10.13 Are there any particular issues related to the school payment that you think we should consider?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	19	8%
Organisations total responses	29	14%
<b>Total responses</b>	<b>48</b>	<b>11%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	0	0%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	0	0%
Legal and justice	1	20%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 10.14 Should the school payment be payable to all eligible children who begin primary school for the first time in Scotland, or should an upper age limit be included?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	48	24%
<b>Total responses</b>	<b>90</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

## Proposals on the application process

<b>Part 2: Response level table</b>		
<b>A1 10.15 What are your views on our proposals in relation to the BSG application process?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	22	9%
Organisations total responses	45	22%
<b>Total responses</b>	<b>67</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	1	3%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 10.16 What are your views on establishing an integrated application process for the BSG and Healthy Start?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	23	9%
Organisations total responses	46	23%
<b>Total responses</b>	<b>69</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	2	13%
Disability and long term conditions	1	3%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	3	38%

<b>Part 2: Response level table</b>		
<b>A1 10.17 What are the advantages and disadvantages of this approach?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	14	6%
Organisations total responses	30	15%
<b>Total responses</b>	<b>44</b>	<b>10%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	0	0%
Disability and long term conditions	0	0%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	0	0%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

### Proposals for alternative support

<b>Part 2: Response level table</b>		
<b>A1 10.18 Would the option to receive items rather than a cash payment as part of the BSG have benefits?</b>		
	<b>Number</b>	<b>% of full response</b>
Individuals total responses	41	16%
Organisations total responses	41	20%
<b>Total responses</b>	<b>82</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	2	13%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 10.19 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	31	12%
Organisations total responses	50	25%
<b>Total responses</b>	<b>81</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	2	13%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 10.20 Which services should promote awareness of the BSG to ensure that claimants know about it at the relevant time?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	31	12%
Organisations total responses	53	26%
<b>Total responses</b>	<b>84</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	6	29%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	24	80%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

## 11. Discretionary Housing Payments (DHPs)

<b>Part 2: Response level table</b>		
<b>A1 11.1 Could the way that DHPs are currently used be improved?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	57	23%
Organisations total responses	71	35%
<b>Total responses</b>	<b>128</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	17	68%
Legal and justice	0	0%
Local authority	26	87%
Other public body	1	25%
Political and pressure	2	67%
Poverty	4	44%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 11.2 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	47	19%
Organisations total responses	80	39%
<b>Total responses</b>	<b>127</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	6	40%
Disability and long term conditions	5	13%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	0	0%
Health	2	22%
Housing and homelessness	17	68%
Legal and justice	2	40%
Local authority	25	83%
Other public body	1	25%
Political and pressure	2	67%
Poverty	4	44%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 11.3 Could the administration of DHP applications be improved?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	47	19%
Organisations total responses	64	32%
<b>Total responses</b>	<b>111</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	2	13%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	14	56%
Legal and justice	0	0%
Local authority	27	90%
Other public body	0	0%
Political and pressure	2	67%
Poverty	2	22%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 11.4 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	36	14%
Organisations total responses	64	32%
<b>Total responses</b>	<b>100</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	2	13%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	5	24%
Funeral	0	0%
Health	1	11%
Housing and homelessness	13	52%
Legal and justice	1	20%
Local authority	25	83%
Other public body	0	0%
Political and pressure	2	67%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 11.5 Does the guidance for local authorities on DHPs need amending?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	55	27%
<b>Total responses</b>	<b>95</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	12	48%
Legal and justice	0	0%
Local authority	25	83%
Other public body	0	0%
Political and pressure	2	67%
Poverty	1	11%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 11.6 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	56	28%
<b>Total responses</b>	<b>85</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	10	40%
Legal and justice	1	20%
Local authority	25	83%
Other public body	0	0%
Political and pressure	2	67%
Poverty	2	22%
Other	1	13%

## 12. Job Grant

<b>Part 2: Response level table</b>		
<b>A1 12.1 What should the Scottish Government consider in developing the Job Grant?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	51	20%
Organisations total responses	80	39%
<b>Total responses</b>	<b>131</b>	<b>29%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	10	26%
Employment	2	40%
Equalities and human rights	7	33%
Funeral	0	0%
Health	2	22%
Housing and homelessness	8	32%
Legal and justice	2	40%
Local authority	26	87%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	3	38%

### 13. Universal Credit Flexibilities and Housing Element

<b>Part 2: Response level table</b>		
<b>A1 13.1 Should the choice of managed payments of rent be extended to private sector landlords in the future?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	80	32%
Organisations total responses	90	44%
<b>Total responses</b>	<b>170</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	6	40%
Disability and long term conditions	10	26%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	0	0%
Health	1	11%
Housing and homelessness	21	84%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	2	67%
Poverty	4	44%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 13.2 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	56	22%
Organisations total responses	91	45%
<b>Total responses</b>	<b>147</b>	<b>32%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	7	47%
Disability and long term conditions	9	24%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	0	0%
Health	2	22%
Housing and homelessness	17	68%
Legal and justice	1	20%
Local authority	27	90%
Other public body	1	25%
Political and pressure	2	67%
Poverty	5	56%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 13.3 Should payments of Universal Credit be split between members of a household?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	94	38%
Organisations total responses	94	46%
<b>Total responses</b>	<b>188</b>	<b>42%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	6	16%
Employment	2	40%
Equalities and human rights	10	48%
Funeral	0	0%
Health	1	11%
Housing and homelessness	22	88%
Legal and justice	1	20%
Local authority	27	90%
Other public body	1	25%
Political and pressure	2	67%
Poverty	5	56%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 13.4 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	73	29%
Organisations total responses	93	46%
<b>Total responses</b>	<b>166</b>	<b>37%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	10	48%
Funeral	0	0%
Health	2	22%
Housing and homelessness	18	72%
Legal and justice	1	20%
Local authority	25	83%
Other public body	2	50%
Political and pressure	2	67%
Poverty	6	67%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 13.5 If Yes, please indicate if you think the default position should be: - split payments should be a default position or a choice</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	77	31%
Organisations total responses	84	41%
<b>Total responses</b>	<b>161</b>	<b>36%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	6	40%
Disability and long term conditions	6	16%
Employment	1	20%
Equalities and human rights	9	43%
Funeral	0	0%
Health	1	11%
Housing and homelessness	16	64%
Legal and justice	1	20%
Local authority	27	90%
Other public body	1	25%
Political and pressure	2	67%
Poverty	4	44%
Other	2	25%

<b>Part 2: Response level table</b>		
<b>A1 13.6 If yes, how do you think payments should be split? For example 50/50 between members of a couple, or weighted towards the person who is the main carer if the claim includes dependent children?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	65	26%
Organisations total responses	77	38%
<b>Total responses</b>	<b>142</b>	<b>31%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	6	40%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	9	43%
Funeral	0	0%
Health	1	11%
Housing and homelessness	15	60%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	1	33%
Poverty	3	33%
Other	1	13%

<b>Part 2: Response level table</b>		
<b>A1 13.7 Do you have any other comments about how the Scottish Government's powers over Universal Credit administrative flexibilities will be delivered?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	66	33%
<b>Total responses</b>	<b>108</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	1	20%
Equalities and human rights	6	29%
Funeral	0	0%
Health	3	33%
Housing and homelessness	9	36%
Legal and justice	1	20%
Local authority	24	80%
Other public body	2	50%
Political and pressure	2	67%
Poverty	5	56%
Other	2	25%

## Universal Credit housing element

<b>Part 2: Response level table</b>		
<b>A1 13.8 Do you have any comments about the Scottish Government's powers over the housing element of Universal Credit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	59	24%
Organisations total responses	82	40%
<b>Total responses</b>	<b>141</b>	<b>31%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	3	20%
Disability and long term conditions	5	13%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	20	80%
Legal and justice	2	40%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	5	56%
Other	2	25%

## Part 3: Operational Policy

### 14. Advice, representation and advocacy

<b>Part 3: Response level table</b>		
<b>A1 14.1 What role[s] should publicly funded advice providers play in the development of a new Scottish social security system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	52	21%
Organisations total responses	100	49%
<b>All respondents answering</b>	<b>152</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	14	64%
Carers	8	53%
Disability and long term conditions	17	45%
Employment	2	40%
Equalities and human rights	7	33%
Funeral	0	0%
Health	2	22%
Housing and homelessness	12	48%
Legal and justice	2	40%
Local authority	27	90%
Other public body	2	50%
Political and pressure	1	33%
Poverty	4	44%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 14.2 What steps need to be taken, to understand the likely impact of the transfer of the devolved benefits on publicly funded advice in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	39	16%
Organisations total responses	63	31%
<b>All respondents answering</b>	<b>102</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	1	7%
Disability and long term conditions	11	29%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	24	80%
Other public body	1	25%
Political and pressure	0	0%
Poverty	4	44%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 14.3 How could the transfer of the devolved benefits to Scotland be used to drive improvements in the provision of publicly funded advice?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	67	33%
<b>All respondents answering</b>	<b>96</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	11	50%
Carers	2	13%
Disability and long term conditions	13	34%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 14.4 Do you think that Independent Advocacy services should be available to help people successfully claim appropriate benefits?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	66	26%
Organisations total responses	108	53%
<b>All respondents answering</b>	<b>174</b>	<b>38%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	18	82%
Carers	6	40%
Disability and long term conditions	26	68%
Employment	1	20%
Equalities and human rights	6	29%
Funeral	0	0%
Health	4	44%
Housing and homelessness	8	32%
Legal and justice	3	60%
Local authority	26	87%
Other public body	1	25%
Political and pressure	2	67%
Poverty	5	56%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 14.5 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	111	55%
<b>All respondents answering</b>	<b>153</b>	<b>34%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	19	86%
Carers	9	60%
Disability and long term conditions	28	74%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	0	0%
Health	3	33%
Housing and homelessness	7	28%
Legal and justice	3	60%
Local authority	25	83%
Other public body	2	50%
Political and pressure	2	67%
Poverty	5	56%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 14.6 What next steps would you recommend that would help the Scottish Government better understand the likely impact of the transfer of the devolved benefits on independent advocacy services?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	31	12%
Organisations total responses	68	33%
<b>All respondents answering</b>	<b>99</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	15	68%
Carers	5	33%
Disability and long term conditions	10	26%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	2	40%
Local authority	20	67%
Other public body	0	0%
Political and pressure	0	0%
Poverty	4	44%
Other	1	13%

## 15. Complaints, reviews and appeals

<b>Part 3: Response level table</b>		
<b>A1 15.1 Do you agree that we should base our CHP (Complaints Handling Procedure) on the Scottish Public Services Ombudsman's 'Statement of Complaints Handling Principles'?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	56	22%
Organisations total responses	70	34%
<b>All respondents answering</b>	<b>126</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	5	33%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	8	32%
Legal and justice	1	20%
Local authority	25	83%
Other public body	2	50%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 15.2 Please explain your answer?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	24	10%
Organisations total responses	55	27%
<b>All respondents answering</b>	<b>79</b>	<b>17%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	2	40%
Local authority	23	77%
Other public body	3	75%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 15.3 How should a Scottish internal review process work?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	33	13%
Organisations total responses	62	31%
<b>All respondents answering</b>	<b>95</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	5	33%
Disability and long term conditions	10	26%
Employment	2	40%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	3	60%
Local authority	23	77%
Other public body	3	75%
Political and pressure	0	0%
Poverty	3	33%
Other	0	0%

<b>Part 3: Response level table</b>		
<b>A1 15.4 What would be a reasonable timescale for the review to be carried out?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	38	15%
Organisations total responses	48	24%
<b>All respondents answering</b>	<b>86</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	1	7%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	22	73%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

<b>Part 3: Response level table</b>		
<b>A1 15.5 Should a tribunal be used as the forum for dispute resolution for the Scottish social security system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	51	20%
Organisations total responses	57	28%
<b>All respondents answering</b>	<b>108</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	8	21%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	2	40%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 15.6 Please explain why.</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	35	14%
Organisations total responses	53	26%
<b>All respondents answering</b>	<b>88</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	7	47%
Disability and long term conditions	6	16%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	3	60%
Local authority	21	70%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	0	0%

<b>Part 3: Response level table</b>		
<b>A1 15.7 If no, are there any alternative methods of dispute resolution that you think would be preferable to a tribunal?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	19	8%
Organisations total responses	7	3%
<b>All respondents answering</b>	<b>26</b>	<b>6%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	1	5%
Carers	1	7%
Disability and long term conditions	2	5%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	0	0%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	0	0%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 15.8 How can we ensure that our values underpin the appeals process for a Scottish Social Security agency?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	33	13%
Organisations total responses	62	31%
<b>All respondents answering</b>	<b>95</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	2	13%
Disability and long term conditions	14	37%
Employment	2	40%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	21	70%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 15.9 Are there any other values that you feel should be reflected in the design of the appeals process?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	23	9%
Organisations total responses	33	16%
<b>All respondents answering</b>	<b>56</b>	<b>12%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	0	0%
Disability and long term conditions	6	16%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	0	0%
Housing and homelessness	0	0%
Legal and justice	2	40%
Local authority	12	40%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 15.10 What do you consider would be reasonable timescales to hear an appeal in relation a decision on a devolved benefit?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	39	16%
Organisations total responses	49	24%
<b>All respondents answering</b>	<b>88</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	6	16%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	3	60%
Local authority	21	70%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	0	0%

**Part 3: Response level table**  
**A1 15.11 In order to ensure a transparent appeals process, what steps could be taken to ensure that those appealing fully understand and are kept informed at each stage of the appeals process?**

	Number	% of full responses
Individuals total responses	34	14%
Organisations total responses	54	27%
<b>All respondents answering</b>	<b>88</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	2	40%
Local authority	22	73%
Other public body	1	25%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

**Part 3: Response level table**  
**A1 15.12 How could the existing appeals process be improved?**

	Number	% of full responses
Individuals total responses	29	12%
Organisations total responses	50	25%
<b>All respondents answering</b>	<b>79</b>	<b>17%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	1	7%
Disability and long term conditions	7	18%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	2	8%
Legal and justice	3	60%
Local authority	22	73%
Other public body	1	25%
Political and pressure	0	0%
Poverty	3	33%
Other	0	0%

## 16. Residency and cross-border issues

<b>Part 3: Response level table</b>		
<b>A1 16.1 Should Scottish benefits only be payable to individuals who are resident in Scotland?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	63	25%
Organisations total responses	52	26%
<b>All respondents answering</b>	<b>115</b>	<b>25%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	7	18%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 16.2 Please explain why</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	50	25%
<b>All respondents answering</b>	<b>90</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	8	21%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 16.3 What are your views on the 'habitual' residence test currently used in the UK by DWP?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	34	14%
Organisations total responses	51	25%
<b>All respondents answering</b>	<b>85</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	5	33%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	23	77%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 16.4 Are there other issues that the Scottish Government should take into account when it comes to residency rules?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	35	14%
Organisations total responses	34	17%
<b>All respondents answering</b>	<b>69</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	2	40%
Local authority	15	50%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 16.5 What other factors should Scottish Government consider in seeking to coordinate its social security system with other social security systems in the UK?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	32	13%
Organisations total responses	47	23%
<b>All respondents answering</b>	<b>79</b>	<b>17%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	3	20%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	3	14%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 16.6 How can the Scottish Government ensure that no-one either falls through the cracks or is able to make a 'double-claim'?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	40	20%
<b>All respondents answering</b>	<b>80</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	21	70%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

## 17. Managing overpayments and debt

<b>Part 3: Response level table</b>		
<b>A1 17.1 Could the existing arrangements for recovering social security overpayments be improved in the new Scottish social security system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	56	22%
Organisations total responses	68	33%
<b>All respondents answering</b>	<b>124</b>	<b>27%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	9	41%
Carers	1	7%
Disability and long term conditions	9	24%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	1	11%
Housing and homelessness	12	48%
Legal and justice	0	0%
Local authority	25	83%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 17.2 If yes, please explain your answer.</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	40	16%
Organisations total responses	78	38%
<b>All respondents answering</b>	<b>118</b>	<b>26%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	5	33%
Disability and long term conditions	10	26%
Employment	1	20%
Equalities and human rights	4	19%
Funeral	0	0%
Health	2	22%
Housing and homelessness	11	44%
Legal and justice	3	60%
Local authority	26	87%
Other public body	0	0%
Political and pressure	1	33%
Poverty	3	33%
Other	2	25%

**Part 3: Response level table****A1 17.3 What are your views on the role that financial advice can play in the recovery of overpayments?**

	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	56	28%
<b>All respondents answering</b>	<b>98</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	8	36%
Carers	1	7%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	7	28%
Legal and justice	2	40%
Local authority	25	83%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	2	25%

## 18. Fraud

<b>Part 3: Response level table</b>		
<b>A1 18.1 Should the existing Scottish Government approach to fraud be adopted for use in our social security system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	58	23%
Organisations total responses	52	26%
<b>All respondents answering</b>	<b>110</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	1	7%
Disability and long term conditions	6	16%
Employment	1	20%
Equalities and human rights	2	10%
Funeral	1	11%
Health	2	22%
Housing and homelessness	5	20%
Legal and justice	0	0%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.2 If no, what else should be used instead?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	14	6%
Organisations total responses	36	18%
<b>All respondents answering</b>	<b>50</b>	<b>11%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	0	0%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	4	19%
Funeral	0	0%
Health	0	0%
Housing and homelessness	1	4%
Legal and justice	2	40%
Local authority	14	47%
Other public body	1	25%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.3 If yes, should our existing counter-fraud strategy be adapted in any way?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	32	16%
<b>All respondents answering</b>	<b>74</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	0	0%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	1	11%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	14	47%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.4 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	30	12%
Organisations total responses	26	13%
<b>All respondents answering</b>	<b>56</b>	<b>12%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	0	0%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	0	0%
Legal and justice	1	20%
Local authority	13	43%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	0	0%

<b>Part 3: Response level table</b>		
<b>A1 18.5 How could the new Scottish social security system 'design out' errors and reduce the potential for fraud at the application stage?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	38	15%
Organisations total responses	51	25%
<b>All respondents answering</b>	<b>89</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	7	32%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	5	20%
Legal and justice	1	20%
Local authority	26	87%
Other public body	0	0%
Political and pressure	0	0%
Poverty	3	33%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.6 Should the Scottish social security system adopt DWP's existing code of practice for investigators?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	53	21%
Organisations total responses	43	21%
<b>All respondents answering</b>	<b>96</b>	<b>21%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	5	13%
Employment	1	20%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	4	16%
Legal and justice	0	0%
Local authority	21	70%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 18.7 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	36	18%
<b>All respondents answering</b>	<b>65</b>	<b>14%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	0	0%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	19	63%
Other public body	0	0%
Political and pressure	1	33%
Poverty	2	22%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 18.8 What are your views on the existing range of powers granted to investigators?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	34	14%
Organisations total responses	33	16%
<b>All respondents answering</b>	<b>67</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	0	0%
Disability and long term conditions	2	5%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	20	67%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 18.9 What are your views on conducting interviews under caution?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	37	15%
Organisations total responses	37	18%
<b>All respondents answering</b>	<b>74</b>	<b>16%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	21	70%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 18.10 What improvements could be made around conducting interviews under caution?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	26	10%
Organisations total responses	33	16%
<b>All respondents answering</b>	<b>59</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	0	0%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	19	63%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.11 Should the Scottish Government retain the same list of offences which people can be found guilty of in terms of social security fraud?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	52	21%
Organisations total responses	37	18%
<b>All respondents answering</b>	<b>89</b>	<b>20%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	21	70%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.12 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	30	12%
Organisations total responses	32	16%
<b>All respondents answering</b>	<b>62</b>	<b>14%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	17	57%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.13 Should the Scottish Government impose the same level of penalties for social security fraud as are currently imposed?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	48	19%
Organisations total responses	34	17%
<b>All respondents answering</b>	<b>82</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	0	0%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	18	60%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 18.14 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	31	12%
Organisations total responses	30	15%
<b>All respondents answering</b>	<b>61</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	4	18%
Carers	1	7%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	0	0%
Housing and homelessness	1	4%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	1	13%

## 19. Safeguarding your information

<b>Part 3: Response level table</b>		
<b>A1 19.1 Should the existing Scottish Government approach to Identity Management and Privacy Principles be adopted for use in our social security system?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	53	21%
Organisations total responses	48	24%
<b>All respondents answering</b>	<b>101</b>	<b>22%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	1	7%
Disability and long term conditions	7	18%
Employment	1	20%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	4	16%
Legal and justice	1	20%
Local authority	22	73%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	3	38%

<b>Part 3: Response level table</b>		
<b>A1 19.2 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	27	11%
Organisations total responses	38	19%
<b>All respondents answering</b>	<b>65</b>	<b>14%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 19.3 If yes, should our existing Identity Management and Privacy Principles be adapted in any way?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	36	14%
Organisations total responses	30	15%
<b>All respondents answering</b>	<b>66</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	0	0%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 19.4 Please explain how</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	17	7%
Organisations total responses	27	13%
<b>All respondents answering</b>	<b>44</b>	<b>10%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	0	0%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	14	47%
Other public body	0	0%
Political and pressure	0	0%
Poverty	1	11%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 19.5 Who do you consider should be consulted in regard to the Privacy Impact Assessment and what form should this take?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	26	10%
Organisations total responses	33	16%
<b>All respondents answering</b>	<b>59</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	0	0%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	19	63%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 19.6 What are your views on privacy issues that may affect the new agency?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	25	10%
Organisations total responses	29	14%
<b>All respondents answering</b>	<b>54</b>	<b>12%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	1	5%
Carers	0	0%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	16	53%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	1	13%

<b>Part 3: Response level table</b>		
<b>A1 19.7 Do you perceive any risks to the individual? What solutions might be considered to mitigate against these?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	26	10%
Organisations total responses	34	17%
<b>All respondents answering</b>	<b>60</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	4	11%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 19.8 Would you support strictly controlled sharing of information between public sector bodies and the agency, where legislation allowed, to make the application process easier for claimants?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	51	20%
Organisations total responses	57	28%
<b>All respondents answering</b>	<b>108</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	5	33%
Disability and long term conditions	10	26%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	3	33%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	0	0%
Other	3	38%

<b>Part 3: Response level table</b>		
<b>A1 19.9 Would you support strictly controlled sharing of information between a Scottish social security agency and other public sector organisations (for example local authorities) to support service improvements and deliver value for money?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	49	20%
Organisations total responses	54	27%
<b>All respondents answering</b>	<b>103</b>	<b>23%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	4	27%
Disability and long term conditions	9	24%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	3	12%
Legal and justice	1	20%
Local authority	23	77%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	3	38%

<b>Part 3: Response level table</b>		
<b>A1 19.10 Please explain your answer</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	32	13%
Organisations total responses	51	25%
<b>All respondents answering</b>	<b>83</b>	<b>18%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	5	33%
Disability and long term conditions	8	21%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	3	33%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	22	73%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 19.11 What are your views on having the option to complete social security application forms online? Can you foresee any disadvantages?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	42	17%
Organisations total responses	67	33%
<b>All respondents answering</b>	<b>109</b>	<b>24%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	6	27%
Carers	4	27%
Disability and long term conditions	13	34%
Employment	1	20%
Equalities and human rights	5	24%
Funeral	0	0%
Health	2	22%
Housing and homelessness	3	12%
Legal and justice	2	40%
Local authority	25	83%
Other public body	1	25%
Political and pressure	1	33%
Poverty	2	22%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 19.12 What are your views on the new agency providing a secure email account or other electronic access to check and correct information for the purposes of assessing applications (noting that any such provision would need to be audited and regulated so that the security and accuracy of the information would not be compromised)?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	35	14%
Organisations total responses	50	25%
<b>All respondents answering</b>	<b>85</b>	<b>19%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	2	13%
Disability and long term conditions	7	18%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	2	22%
Housing and homelessness	2	8%
Legal and justice	2	40%
Local authority	25	83%
Other public body	1	25%
Political and pressure	0	0%
Poverty	1	11%
Other	2	25%

<b>Part 3: Response level table</b>		
<b>A1 19.13 If yes, should our existing Identity Management and Privacy Principles be adapted in any way?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	36	14%
Organisations total responses	30	15%
<b>All respondents answering</b>	<b>66</b>	<b>15%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	2	9%
Carers	0	0%
Disability and long term conditions	5	13%
Employment	0	0%
Equalities and human rights	1	5%
Funeral	0	0%
Health	1	11%
Housing and homelessness	3	12%
Legal and justice	0	0%
Local authority	17	57%
Other public body	0	0%
Political and pressure	0	0%
Poverty	0	0%
Other	1	13%

## 20. Uprating

<b>Part 3: Response level table</b>		
<b>A1 20.1 What are your views on the best way to ensure that devolved benefits keep pace with the cost of living?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	48	19%
Organisations total responses	78	38%
<b>All respondents answering</b>	<b>126</b>	<b>28%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	10	45%
Carers	5	33%
Disability and long term conditions	12	32%
Employment	2	40%
Equalities and human rights	6	29%
Funeral	1	11%
Health	2	22%
Housing and homelessness	6	24%
Legal and justice	2	40%
Local authority	24	80%
Other public body	0	0%
Political and pressure	1	33%
Poverty	4	44%
Other	3	38%

<b>Part 3: Response level table</b>		
<b>A1 20.2 Are there any devolved benefits in particular where uprating based on a measure of inflation would not be effective? If so, please explain which benefits and why.</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	24	10%
Organisations total responses	37	18%
<b>All respondents answering</b>	<b>61</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	5	23%
Carers	3	20%
Disability and long term conditions	3	8%
Employment	0	0%
Equalities and human rights	2	10%
Funeral	0	0%
Health	1	11%
Housing and homelessness	2	8%
Legal and justice	1	20%
Local authority	18	60%
Other public body	0	0%
Political and pressure	0	0%
Poverty	2	22%
Other	0	0%

## Annex A: Partial Equality Impact Assessment (EQIA)

<b>Part 3: Response level table</b>		
<b>A A.1 How can the Scottish Government improve its partial EqIA so as to produce a full EqIA to support the Bill?</b>		
	<b>Number</b>	<b>% of full responses</b>
Individuals total responses	29	12%
Organisations total responses	29	14%
<b>All respondents answering</b>	<b>58</b>	<b>13%</b>
<b>Breakdown of organisational responses</b>		
Advice and support	3	14%
Carers	1	7%
Disability and long term conditions	7	18%
Employment	2	40%
Equalities and human rights	5	24%
Funeral	0	0%
Health	1	11%
Housing and homelessness	1	4%
Legal and justice	2	40%
Local authority	3	10%
Other public body	0	0%
Political and pressure	1	33%
Poverty	1	11%
Other	2	25%

## Annex 2 – Closed Question Tables

Annex 2 provides tables showing responses broken down by respondent group to closed questions. Please note that percentage figures in this annex are used to show the proportion of people who answered each question who chose each option.

Please note that, as a small proportion of consultation respondents answered each question, the number of respondents in each category was often too small to undertake meaningful quantitative analysis of closed questions. Therefore, comparison of quantitative response patterns between respondent groups should be treated with caution. Assumptions should not be made about the extent to which the views of consultation respondents from a particular group represent the views of similar organisations who did not respond to the consultation.

### Part 1: A Principled Approach

#### 1. Fixing the principles in legislation

<b>Part 1 Closed Question Table</b>									
<b>A2 1.1 Which way do you think principles should be embedded in the legislation?</b>									
	A. Claimant Charter		B. Placing principles in legislation		C. Some other way		Selected more than one option		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	61	43%	66	47%	12	9%	2	1%	141
Organisations	26	23%	29	26%	32	28%	26	23%	113
<b>All respondents answering</b>	<b>87</b>	<b>34%</b>	<b>95</b>	<b>37%</b>	<b>44</b>	<b>17%</b>	<b>28</b>	<b>11%</b>	<b>254</b>
<b>Breakdown of organisational responses</b>									
Advice and support	2	17%	2	17%	5	42%	3	25%	12
Carers	1	14%	0	-	5	71%	1	14%	7
Disability and long term conditions	9	38%	8	33%	4	17%	3	13%	24
Employment	2	67%	0	-	1	33%	0	-	3
Equalities and human rights	1	11%	1	11%	3	33%	4	44%	9
Funeral	0	-	1	100%	0	-	0	-	1
Health	1	20%	3	60%	0	-	1	20%	5
Housing and Homelessness	1	8%	9	69%	3	23%	0	-	13
Legal and justice	0	-	0	-	1	100%	0	-	1
Local authority	8	33%	2	8%	5	21%	9	38%	24
Other public body	0	-	0	-	1	50%	1	50%	2
Political and pressure	0	-	1	50%	1	50%	0	-	2
Poverty	1	20%	0	-	1	20%	3	60%	5
Other	0	-	2	40%	2	40%	1	20%	5

**Part 1 Closed Question Table**

**A2 1.2 Should the Charter be drafted by: An advisory group, a wider group of potential user and other groups or organisations, both or some other way?**

	A. An advisory group		B. A wider group		C. Both		D. Some other way		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	5	5%	27	26%	62	60%	10	10%	104
Organisations	8	9%	15	17%	63	71%	3	3%	89
<b>All respondents answering</b>	<b>13</b>	<b>7%</b>	<b>42</b>	<b>22%</b>	<b>125</b>	<b>65%</b>	<b>13</b>	<b>7%</b>	<b>193</b>
<b>Breakdown of organisational responses</b>									
Advice and support	2	18%	4	36%	5	45%	0	-	11
Carers	0	-	1	14%	6	86%	0	-	7
Disability and long term conditions	0	-	5	33%	8	53%	2	13%	15
Employment	0	-	0	-	2	100%	0	-	2
Equalities and human rights	0	-	1	10%	9	90%	0	-	10
Funeral	0	-	0	-	0	-	0	-	0
Health	0	-	0	-	2	100%	0	-	2
Housing and Homelessness	0	-	1	14%	5	71%	1	14%	7
Legal and justice	0	-	0	-	1	100%	0	-	1
Local authority	6	25%	0	-	18	75%	0	-	24
Other public body	0	-	0	-	2	100%	0	-	2
Political and pressure	0	-	0	-	1	100%	0	-	1
Poverty	0	-	2	40%	3	60%	0	-	5
Other	0	-	1	50%	1	50%	0	-	2

**Part 1 Closed Question Table**

**A2 1.3 On whom would you place a duty to abide by the principle that claimants should be treated with dignity and respect?**

	A. Scottish Government		B. Scottish Ministers		C. Chief Executive of the Social Security Agency		D. Someone else		Selected more than one option		
<b>Respondent group</b>	Number	%	Number	%	Number	%	Number	%	Number	%	<b>Total</b>
Individuals	46	41%	14	12%	31	27%	19	17%	3	3%	113
Organisations	24	26%	23	25%	9	10%	16	17%	20	22%	92
<b>All respondents answering</b>	<b>70</b>	<b>34%</b>	<b>37</b>	<b>18%</b>	<b>40</b>	<b>20%</b>	<b>35</b>	<b>17%</b>	<b>23</b>	<b>11%</b>	<b>205</b>
<b>Breakdown of organisational responses</b>											
Advice and support	3	30%	1	10%	3	30%	1	10%	2	20%	10
Carers	0	-	3	50%	1	17%	1	17%	1	17%	6
Disability and long term conditions	3	16%	6	32%	1	5%	7	37%	2	11%	19
Employment	2	100%	0	-	0	-	0	-	0	-	2
Equalities and human rights	2	22%	5	56%	1	11%	0	-	1	11%	9
Funeral	1	100%	0	-	0	-	0	-	0	-	1
Health	2	50%	0	-	0	-	1	25%	1	25%	4
Housing and Homelessness	6	60%	1	10%	1	10%	2	20%	0	-	10
Legal and justice	1	100%	0	-	0	-	0	-	0	-	1
Local authority	1	5%	4	20%	2	10%	2	10%	11	55%	20
Other public body	0	-	0	-	0	-	0	-	0	-	0
Political and pressure	1	50%	1	50%	0	-	0	-	0	-	2
Poverty	1	20%	2	40%	0	-	0	-	2	40%	5
Other	1	33%	0	-	0	-	2	67%	0	-	3

## 2. Outcomes and the user experience

### Part 1 Closed Question Table A2 2.1 Are the outcomes the right high level outcomes to develop and measure social security in Scotland?

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	88	79%	24	21%	112
Organisations	100	88%	13	12%	113
<b>All respondents answering</b>	<b>188</b>	<b>84%</b>	<b>37</b>	<b>16%</b>	<b>225</b>
<b>Breakdown of organisational responses</b>					
Advice and support	10	91%	1	9%	11
Carers	6	100%	0	-	6
Disability and long term conditions	21	100%	0	-	21
Employment	2	67%	1	33%	3
Equalities and human rights	7	78%	2	22%	9
Funeral	1	100%	0	-	1
Health	6	100%	0	-	6
Housing and homelessness	13	100%	0	-	13
Legal and justice	1	50%	1	50%	2
Local authority	24	89%	3	11%	27
Other public body	1	100%	0	-	1
Political and pressure	0	-	1	100%	1
Poverty	5	83%	1	17%	6
Other	3	50%	3	50%	6

### Part 1 Closed Question Table A2 2.2 Are there any particular words or phrases that should not be used when delivering social security in Scotland?

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	71	77%	21	23%	92
Organisations	77	95%	4	5%	81
<b>All respondents answering</b>	<b>148</b>	<b>86%</b>	<b>25</b>	<b>14%</b>	<b>173</b>
<b>Breakdown of organisational responses</b>					
Advice and support	7	100%	0	-	7
Carers	5	100%	0	-	5
Disability and long term conditions	13	87%	2	13%	15
Employment	0	-	0	-	0
Equalities and human rights	7	100%	0	-	7
Funeral	0	-	1	100%	1
Health	3	100%	0	-	3
Housing and homelessness	7	100%	0	-	7
Legal and justice	1	100%	0	-	1
Local authority	24	96%	1	4%	25
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	5	100%	0	-	5
Other	5	100%	0	-	5

### 3. Delivering social security in Scotland

<b>Part 1 Closed Question Table</b>					
<b>A2 3.1 Should the social security agency administer all social security benefits in Scotland?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	118	90%	13	10%	131
Organisations	82	77%	25	23%	107
<b>All respondents answering</b>	<b>200</b>	<b>84%</b>	<b>38</b>	<b>16%</b>	<b>238</b>
<b>Breakdown of organisational responses</b>					
Advice and support	11	92%	1	8%	12
Carers	8	100%	0	-	8
Disability and long term conditions	22	100%	0	-	22
Employment	4	100%	0	-	4
Equalities and human rights	10	100%	0	-	10
Funeral	1	100%	0	-	1
Health	3	100%	0	-	3
Housing and homelessness	9	75%	3	25%	12
Legal and justice	0	-	0	-	0
Local authority	6	23%	20	77%	26
Other public body	0	-	0	-	0
Political and pressure	2	100%	0	-	2
Poverty	4	100%	0	-	4
Other	2	67%	1	33%	3

<b>Part 1 Closed Question Table</b>					
<b>A2 3.2 Should social security in Scotland make some provision for face to face contact?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	128	97%	4	3%	132
Organisations	123	100%	0	-	123
<b>All respondents answering</b>	<b>251</b>	<b>98%</b>	<b>4</b>	<b>2%</b>	<b>255</b>
<b>Breakdown of organisational responses</b>					
Advice and support	13	100%	0	-	13
Carers	8	100%	0	-	8
Disability and long term conditions	25	100%	0	-	25
Employment	3	100%	0	-	3
Equalities and human rights	12	100%	0	-	12
Funeral	1	100%	0	-	1
Health	4	100%	0	-	4
Housing and homelessness	15	100%	0	-	15
Legal and justice	2	100%	0	-	2
Local authority	26	100%	0	-	26
Other public body	2	100%	0	-	2
Political and pressure	2	100%	0	-	2
Poverty	6	100%	0	-	6
Other	4	100%	0	-	4

<b>Part 1 Closed Question Table</b>					
<b>A2 3.3 Should we, as much as possible aim to deliver social security through already available public services and organisations?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	89	73%	33	27%	122
Organisations	61	71%	25	29%	86
<b>All respondents answering</b>	<b>150</b>	<b>72%</b>	<b>58</b>	<b>28%</b>	<b>208</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	27%	8	73%	11
Carers	2	67%	1	33%	3
Disability and long term conditions	9	69%	4	31%	13
Employment	3	100%	0	-	3
Equalities and human rights	2	25%	6	75%	8
Funeral	1	100%	0	-	1
Health	3	100%	0	-	3
Housing and homelessness	10	91%	1	9%	11
Legal and justice	1	100%	0	-	1
Local authority	23	100%	0	-	23
Other public body	0	-	0	-	0
Political and pressure	0	-	2	100%	2
Poverty	1	25%	3	75%	4
Other	3	100%	0	-	3

<b>Part 1 Closed Question Table</b>					
<b>A2 3.4 Should any aspect of social security be delivered by others such as the 3rd sector, not for profit organisations, social enterprises or the private sector?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	44	37%	75	63%	119
Organisations	46	55%	37	45%	83
<b>All respondents answering</b>	<b>90</b>	<b>45%</b>	<b>112</b>	<b>55%</b>	<b>202</b>
<b>Breakdown of organisational responses</b>					
Advice and support	7	58%	5	42%	12
Carers	3	100%	0	-	3
Disability and long term conditions	12	75%	4	25%	16
Employment	0	-	2	100%	2
Equalities and human rights	4	80%	1	20%	5
Funeral	1	100%	0	-	1
Health	2	50%	2	50%	4
Housing and homelessness	8	73%	3	27%	11
Legal and justice	1	100%	0	-	1
Local authority	6	27%	16	73%	22
Other public body	0	-	0	-	0
Political and pressure	0	-	2	100%	2
Poverty	0	-	1	100%	1
Other	2	67%	1	33%	3

## 5. Independent advice and scrutiny

Part 1 Closed Question Table					
A2 5.1 Do you think that there is a need for an independent body to be set up to scrutinise Scottish social security arrangements?					
	Yes		No		
Respondent group	Number	%	Number	%	Total
Individuals	95	89%	12	11%	107
Organisations	96	92%	8	8%	104
All respondents answering	191	91%	20	9%	211
Breakdown of organisational responses					
Advice and support	10	100%	0	-	10
Carers	7	100%	0	-	7
Disability and long term conditions	21	95%	1	5%	22
Employment	3	100%	0	-	3
Equalities and human rights	7	88%	1	13%	8
Funeral	0	-	1	100%	1
Health	3	100%	0	-	3
Housing and homelessness	10	91%	1	9%	11
Legal and justice	1	100%	0	-	1
Local authority	23	88%	3	12%	26
Other public body	2	100%	0	-	2
Political and pressure	2	100%	0	-	2
Poverty	3	75%	1	25%	4
Other	4	100%	0	-	4

Part 1 Closed Question Table					
A2 5.2 Should there be a statutory body to oversee Scottish social security decision making standards?					
	Yes		No		
Respondent group	Number	%	Number	%	Total
Individuals	72	79%	19	21%	91
Organisations	55	83%	11	17%	66
All respondents answering	127	81%	30	19%	157
Breakdown of organisational responses					
Advice and support	4	80%	1	20%	5
Carers	3	100%	0	-	3
Disability and long term conditions	13	93%	1	7%	14
Employment	2	100%	0	-	2
Equalities and human rights	2	100%	0	-	2
Funeral	1	100%	0	-	1
Health	2	100%	0	-	2
Housing and homelessness	5	63%	3	38%	8
Legal and justice	0	-	0	-	0
Local authority	18	82%	4	18%	22
Other public body	1	100%	0	-	1
Political and pressure	0	-	1	100%	1
Poverty	2	100%	0	-	2
Other	2	67%	1	33%	3

<b>Part 1 Closed Question Table</b>					
<b>A2 5.3 If yes, should this be a separate body in its own right?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	57	72%	22	28%	79
Organisations	32	65%	17	35%	49
<b>All respondents answering</b>	<b>89</b>	<b>70%</b>	<b>39</b>	<b>30%</b>	<b>128</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	60%	2	40%	5
Carers	3	100%	0	-	3
Disability and long term conditions	8	100%	0	-	8
Employment	1	100%	0	-	1
Equalities and human rights	1	100%	0	-	1
Funeral	1	100%	0	-	1
Health	1	50%	1	50%	2
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	7	37%	12	63%	19
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	2	100%	0	-	2
Other	1	33%	2	67%	3

## Part 2: The Devolved Benefits

### 6. Disability Benefits

Options for devolved disability benefits – Disability Living Allowance (DLA), Personal Independence Payment (PIP) and Attendance Allowance (AA)

<b>Part 2 Closed Question Table</b>					
<b>A2 6.1 Is there any particular change that could be made to these disability benefits that would significantly improve equality?</b>					
		<b>Yes</b>		<b>No</b>	
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	105	91%	11	9%	116
Organisations	49	98%	1	2%	50
<b>All respondents answering</b>	<b>154</b>	<b>93%</b>	<b>12</b>	<b>7%</b>	<b>166</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	100%	0	-	8
Carers	3	100%	0	-	3
Disability and long term conditions	14	93%	1	7%	15
Employment	2	100%	0	-	2
Equalities and human rights	3	100%	0	-	3
Funeral	0	-	0	-	0
Health	4	100%	0	-	4
Housing and homelessness	6	100%	0	-	6
Legal and justice	0	-	0	-	0
Local authority	5	100%	0	-	5
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	3	100%	0	-	3

**Part 2 Closed Question Table**

**A2 6.2 Do you think that timescales should be set for applications, assessments and decision-making?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	130	94%	8	6%	138
Organisations	96	100%	0	-	96
<b>All respondents answering</b>	<b>226</b>	<b>97%</b>	<b>8</b>	<b>3%</b>	<b>234</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	100%	0	-	8
Carers	7	100%	0	-	7
Disability and long term conditions	27	100%	0	-	27
Employment	2	100%	0	-	2
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	4	100%	0	-	4
Housing and homelessness	10	100%	0	-	10
Legal and justice	1	100%	0	-	1
Local authority	24	100%	0	-	24
Other public body	1	100%	0	-	1
Political and pressure	1	100%	0	-	1
Poverty	5	100%	0	-	5
Other	2	100%	0	-	2

**Evidence**

**Part 2 Closed Question Table**

**A2 6.3 Should the individual be asked to give their consent to allow access to their personal information, including medical records, in the interests of simplifying and speeding up the application process and/or reducing the need for appeals due to lack of evidence?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	128	92%	11	8%	139
Organisations	99	99%	1	1%	100
<b>All respondents answering</b>	<b>227</b>	<b>95%</b>	<b>12</b>	<b>5%</b>	<b>239</b>
<b>Breakdown of organisational responses</b>					
Advice and support	11	100%	0	-	11
Carers	5	100%	0	-	5
Disability and long term conditions	27	100%	0	-	27
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	6	100%	0	-	6
Housing and homelessness	10	100%	0	-	10
Legal and justice	2	100%	0	-	2
Local authority	24	96%	1	4%	25
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	5	100%	0	-	5
Other	3	100%	0	-	3

**Part 2 Closed Question Table****A2 6.4 If the individual has given their permission, should a Scottish social security agency be able to request information on their behalf?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	122	91%	12	9%	134
Organisations	96	97%	3	3%	99
<b>All respondents answering</b>	<b>218</b>	<b>94%</b>	<b>15</b>	<b>6%</b>	<b>233</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	80%	2	20%	10
Carers	8	100%	0	-	8
Disability and long term conditions	27	100%	0	-	27
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	6	100%	0	-	6
Housing and homelessness	10	100%	0	-	10
Legal and justice	1	100%	0	-	1
Local authority	23	100%	0	-	23
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	5	83%	1	17%	6
Other	2	100%	0	-	2

**Proposals for eligibility****Part 2 Closed Question Table****A2 6.5 Do you agree that the impact of a person's impairment or disability is the best way to determine entitlement to the benefits?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	112	85%	19	15%	131
Organisations	81	94%	5	6%	86
<b>All respondents answering</b>	<b>193</b>	<b>89%</b>	<b>24</b>	<b>11%</b>	<b>217</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	100%	0	-	8
Carers	5	100%	0	-	5
Disability and long term conditions	22	92%	2	8%	24
Employment	1	100%	0	-	1
Equalities and human rights	2	67%	1	33%	3
Funeral	0	-	0	-	0
Health	5	100%	0	-	5
Housing and homelessness	8	100%	0	-	8
Legal and justice	0	-	0	-	0
Local authority	25	96%	1	4%	26
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	1	50%	1	50%	2
Other	3	100%	0	-	3

**Part 2 Closed Question Table**

**A2 6.6 Do you agree that the current UK-wide PIP and AA process for supporting people with terminal illnesses is responsive and appropriate?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	61	62%	38	38%	99
Organisations	39	68%	18	32%	57
<b>All respondents answering</b>	<b>100</b>	<b>64%</b>	<b>56</b>	<b>36%</b>	<b>156</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	40%	3	60%	5
Carers	5	100%	0	-	5
Disability and long term conditions	6	50%	6	50%	12
Employment	1	100%	0	-	1
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	0	-	0
Health	1	50%	1	50%	2
Housing and homelessness	6	75%	2	25%	8
Legal and justice	0	-	0	-	0
Local authority	16	73%	6	27%	22
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	0	-	0	-	0

**Part 2 Closed Question Table**

**A2 6.7 Should there be additional flexibility, for example, an up-front lump sum?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	87	77%	26	23%	113
Organisations	46	88%	6	12%	52
<b>All respondents answering</b>	<b>133</b>	<b>81%</b>	<b>32</b>	<b>19%</b>	<b>165</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	100%	0	-	6
Carers	4	80%	1	20%	5
Disability and long term conditions	8	100%	0	-	8
Employment	0	-	0	-	0
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	2	67%	1	33%	3
Housing and homelessness	8	100%	0	-	8
Legal and justice	1	100%	0	-	1
Local authority	17	81%	4	19%	21
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	0	-	0
Other	0	-	0	-	0

## Whole of life approach

### Part 2 Closed Question Table

**A2 6.8 In the longer term, do you think that the Scottish Government should explore the potential for a consistent approach to eligibility across all ages, with interventions to meet specific needs at certain life stages or situations?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	116	94%	7	6%	123
Organisations	74	97%	2	3%	76
<b>All respondents answering</b>	<b>190</b>	<b>95%</b>	<b>9</b>	<b>5%</b>	<b>199</b>
<b>Breakdown of organisational responses</b>					
Advice and support	5	83%	1	17%	6
Carers	4	100%	0	-	4
Disability and long term conditions	22	100%	0	-	22
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	9	100%	0	-	9
Legal and justice	0	-	0	-	0
Local authority	22	96%	1	4%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	2	100%	0	-	2
Other	2	100%	0	-	2

## Proposals for assessments

### Part 2 Closed Question Table

**A2 6.9 Could the current assessment processes for disability benefits be improved?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	125	99%	1	1%	126
Organisations	88	100%	0	-	88
<b>All respondents answering</b>	<b>213</b>	<b>100%</b>	<b>1</b>	<b>-</b>	<b>214</b>
<b>Breakdown of organisational responses</b>					
Advice and support	10	100%	0	-	10
Carers	5	100%	0	-	5
Disability and long term conditions	23	100%	0	-	23
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	7	100%	0	-	7
Legal and justice	0	-	0	-	0
Local authority	25	100%	0	-	25
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	6	100%	0	-	6
Other	3	100%	0	-	3

**Part 2 Closed Question Table**

**A2 6.10 Could technology support the assessment process to promote accessibility, communication and convenience?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	88	79%	23	21%	111
Organisations	71	97%	2	3%	73
<b>All respondents answering</b>	<b>159</b>	<b>86%</b>	<b>25</b>	<b>14%</b>	<b>184</b>
<b>Breakdown of organisational responses</b>					
Advice and support	7	88%	1	13%	8
Carers	3	100%	0	-	3
Disability and long term conditions	18	100%	0	-	18
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	7	88%	1	13%	8
Legal and justice	0	-	0	-	0
Local authority	24	100%	0	-	24
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	3	100%	0	-	3
Other	1	100%	0	-	1

**Proposals for awards**

**Part 2 Closed Question Table**

**A2 6.11 If the individual's condition or circumstances are unlikely to change, should they have to be re-assessed?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	23	17%	112	83%	135
Organisations	11	11%	85	89%	96
<b>All respondents answering</b>	<b>34</b>	<b>15%</b>	<b>197</b>	<b>85%</b>	<b>231</b>
<b>Breakdown of organisational responses</b>					
Advice and support	0	-	11	100%	11
Carers	2	25%	6	75%	8
Disability and long term conditions	1	4%	25	96%	26
Employment	0	-	1	100%	1
Equalities and human rights	0	-	2	100%	2
Funeral	0	-	0	-	0
Health	0	-	5	100%	5
Housing and homelessness	2	20%	8	80%	10
Legal and justice	1	100%	0	-	1
Local authority	5	21%	19	79%	24
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	0	-	5	100%	5
Other	0	-	2	100%	2

## Alternatives to cash

### Part 2 Closed Question Table

**A2 6.12 Do you think people should be offered the choice of spending some of their benefit for alternative support, such as reduced energy tariffs or adaptations to their homes?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	85	69%	38	31%	123
Organisations	46	61%	30	39%	76
<b>All respondents answering</b>	<b>131</b>	<b>66%</b>	<b>68</b>	<b>34%</b>	<b>199</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	50%	4	50%	8
Carers	2	100%	0	-	2
Disability and long term conditions	11	61%	7	39%	18
Employment	1	100%	0	-	1
Equalities and human rights	1	33%	2	67%	3
Funeral	0	-	0	-	0
Health	3	75%	1	25%	4
Housing and homelessness	5	56%	4	44%	9
Legal and justice	1	100%	0	-	1
Local authority	15	58%	11	42%	26
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	1	50%	1	50%	2
Other	1	100%	0	-	1

### Part 2 Closed Question Table

**A2 6.13 Would a one-off, lump sum payment be more appropriate than regular payments in some situations?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	58	52%	53	48%	111
Organisations	31	58%	22	42%	53
<b>All respondents answering</b>	<b>89</b>	<b>54%</b>	<b>75</b>	<b>46%</b>	<b>164</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	50%	2	50%	4
Carers	1	50%	1	50%	2
Disability and long term conditions	5	45%	6	55%	11
Employment	1	100%	0	-	1
Equalities and human rights	0	-	1	100%	1
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	3	43%	4	57%	7
Legal and justice	0	-	0	-	0
Local authority	15	65%	8	35%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	0	-	0	-	0

## Mobility component

<b>Part 2 Closed Question Table</b>					
<b>A2 6.14 Should the new Scottish social security system continue to support the Motability Scheme?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	117	96%	5	4%	122
Organisations	76	97%	2	3%	78
<b>All respondents answering</b>	<b>193</b>	<b>97%</b>	<b>7</b>	<b>4%</b>	<b>200</b>
<b>Breakdown of organisational responses</b>					
Advice and support	7	100%	0	-	7
Carers	4	100%	0	-	4
Disability and long term conditions	20	100%	0	-	20
Employment	1	100%	0	-	1
Equalities and human rights	3	100%	0	-	3
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	10	100%	0	-	10
Legal and justice	1	100%	0	-	1
Local authority	23	92%	2	8%	25
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	3	100%	0	-	3
Other	1	100%	0	-	1

## Industrial Injuries Disablement Benefit (IIDB)

<b>Part 2 Closed Question Table</b>					
<b>A2 6.15 Should different approaches be taken for people with life limiting conditions compared to people with less severe conditions?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	67	81%	16	19%	83
Organisations	35	97%	1	3%	36
<b>All respondents answering</b>	<b>102</b>	<b>86%</b>	<b>17</b>	<b>14%</b>	<b>119</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	100%	0	-	3
Carers	2	100%	0	-	2
Disability and long term conditions	6	86%	1	14%	7
Employment	1	100%	0	-	1
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	5	100%	0	-	5
Legal and justice	0	-	0	-	0
Local authority	15	100%	0	-	15
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	0	-	0
Other	0	-	0	-	0

**Part 2 Closed Question Table**

**A2 6.16 Are there situations where a one off lump sum payment would be more appropriate than a regular weekly IIDB benefit payment?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	31	57%	23	43%	54
Organisations	20	67%	10	33%	30
<b>All respondents answering</b>	<b>51</b>	<b>61%</b>	<b>33</b>	<b>39%</b>	<b>84</b>
<b>Breakdown of organisational responses</b>					
Advice and support	1	50%	1	50%	2
Carers	2	100%	0	-	2
Disability and long term conditions	5	100%	0	-	5
Employment	0	-	0	-	0
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	1	50%	1	50%	2
Housing and homelessness	2	67%	1	33%	3
Legal and justice	0	-	0	-	0
Local authority	8	53%	7	47%	15
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	0	-	0	-	0

**Part 2 Closed Question Table**

**A2 6.17 Should the Scottish Government seek to work with the UK Government to reform the IIDB scheme?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	43	67%	21	33%	64
Organisations	19	61%	12	39%	31
<b>All respondents answering</b>	<b>62</b>	<b>65%</b>	<b>33</b>	<b>35%</b>	<b>95</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	100%	0	-	2
Carers	1	50%	1	50%	2
Disability and long term conditions	3	60%	2	40%	5
Employment	0	-	0	-	0
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	0	-	0
Health	0	-	1	100%	1
Housing and homelessness	2	67%	1	33%	3
Legal and justice	0	-	0	-	0
Local authority	10	59%	7	41%	17
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	0	-	0
Other	0	-	0	-	0

## Severe Disablement Allowance

<b>Part 2 Closed Question Table</b>					
<b>A2 6.18 Do you agree with the Scottish Governments approach to Severe Disablement Allowance?</b>					
		<b>Yes</b>		<b>No</b>	
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	64	83%	13	17%	77
Organisations	33	83%	7	18%	40
<b>All respondents answering</b>	<b>97</b>	<b>83%</b>	<b>20</b>	<b>17%</b>	<b>117</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	67%	1	33%	3
Carers	1	50%	1	50%	2
Disability and long term conditions	6	86%	1	14%	7
Employment	1	100%	0	-	1
Equalities and human rights	2	100%	0	-	2
Funeral	0	-	0	-	0
Health	1	50%	1	50%	2
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	14	82%	3	18%	17
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	2	100%	0	-	2
Other	0	-	0	-	0

## 7. Carer's Allowance

**Part 2 Closed Question Table**  
**A2 7.1 Do you agree with the Scottish Governments approach to developing a Scottish Carers Benefit?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	84	92%	7	8%	91
Organisations	77	86%	13	14%	90
<b>All respondents answering</b>	<b>161</b>	<b>89%</b>	<b>20</b>	<b>11%</b>	<b>181</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	75%	2	25%	8
Carers	9	90%	1	10%	10
Disability and long term conditions	15	94%	1	6%	16
Employment	2	100%	0	-	2
Equalities and human rights	8	100%	0	-	8
Funeral	0	-	0	-	0
Health	3	75%	1	25%	4
Housing and homelessness	9	100%	0	-	9
Legal and justice	1	100%	0	-	1
Local authority	14	64%	8	36%	22
Other public body	1	100%	0	-	1
Political and pressure	2	100%	0	-	2
Poverty	5	100%	0	-	5
Other	2	100%	0	-	2

## Proposals for the short to medium term

**Part 2 Closed Question Table**  
**A2 7.2 Do you agree with our proposed short to medium term priorities for developing a Scottish Carer's Benefit?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	72	90%	8	10%	80
Organisations	54	79%	14	21%	68
<b>All respondents answering</b>	<b>126</b>	<b>85%</b>	<b>22</b>	<b>15%</b>	<b>148</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	86%	1	14%	7
Carers	3	75%	1	25%	4
Disability and long term conditions	11	85%	2	15%	13
Employment	2	100%	0	-	2
Equalities and human rights	3	100%	0	-	3
Funeral	0	-	0	-	0
Health	2	100%	0	-	2
Housing and homelessness	7	100%	0	-	7
Legal and justice	0	-	0	-	0
Local authority	14	64%	8	36%	22
Other public body	0	-	1	100%	1
Political and pressure	1	100%	0	-	1
Poverty	4	100%	0	-	4
Other					

**Part 2 Closed Question Table**  
**A2 7.3 Should the Scottish Government offer the choice of exchanging some (or all) of a cash benefit for alternative support (e.g. reduced energy tariffs)?**

Respondent group	Number	Yes		No		Total
		%	Number	%	Number	
Individuals	40	56%	32	44%	72	
Organisations	29	54%	25	46%	54	
<b>All respondents answering</b>	<b>69</b>	<b>55%</b>	<b>57</b>	<b>45%</b>	<b>126</b>	
<b>Breakdown of organisational responses</b>						
Advice and support	2	33%	4	67%	6	
Carers	2	50%	2	50%	4	
Disability and long term conditions	5	56%	4	44%	9	
Employment	1	100%	0	-	1	
Equalities and human rights	2	40%	3	60%	5	
Funeral	0	-	0	-	0	
Health	0	-	0	-	0	
Housing and homelessness	3	50%	3	50%	6	
Legal and justice	1	100%	0	-	1	
Local authority	10	63%	6	38%	16	
Other public body	0	-	0	-	0	
Political and pressure	1	100%	0	-	1	
Poverty	1	33%	2	67%	3	
Other	1	50%	1	50%	2	

## Proposals for the longer term

**Part 2 Closed Question Table**  
**A2 7.4 Do you agree with our proposed long term plans for developing a Scottish Carer's Benefit?**

Respondent group	Number	Yes		No		Total
		%	Number	%	Number	
Individuals	73	92%	6	8%	79	
Organisations	57	88%	8	12%	65	
<b>All respondents answering</b>	<b>130</b>	<b>90%</b>	<b>14</b>	<b>10%</b>	<b>144</b>	
<b>Breakdown of organisational responses</b>						
Advice and support	6	75%	2	25%	8	
Carers	8	100%	0	-	8	
Disability and long term conditions	12	92%	1	8%	13	
Employment	2	100%	0	-	2	
Equalities and human rights	3	100%	0	-	3	
Funeral	0	-	0	-	0	
Health	2	100%	0	-	2	
Housing and homelessness	6	100%	0	-	6	
Legal and justice	0	-	0	-	0	
Local authority	15	79%	4	21%	19	
Other public body	0	-	0	-	0	
Political and pressure	0	-	1	100%	1	
Poverty	2	100%	0	-	2	
Other	1	100%	0	-	1	

## 9. Funeral Payments

### Proposals: What should the benefit cover?

Part 2 Closed Question Table						
A2 9.1 Which if these elements do you think should be paid for by the Funeral Payment?						
Element		Yes		No		
	Respondent group	Number	%	Number	%	Total
Professional funeral director fees: advice and admin	Individuals	71	91%	7	9%	78
	Organisations	69	97%	2	3%	71
	<b>All respondents answering</b>	<b>140</b>	<b>94%</b>	<b>9</b>	<b>6%</b>	<b>149</b>
Removal or collection of the deceased	Individuals	77	99%	1	1%	78
	Organisations	71	99%	1	1%	72
	<b>All respondents answering</b>	<b>148</b>	<b>99%</b>	<b>2</b>	<b>1%</b>	<b>150</b>
Care and storage	Individuals	78	99%	1	1%	79
	Organisations	71	99%	1	1%	72
	<b>All respondents answering</b>	<b>149</b>	<b>99%</b>	<b>2</b>	<b>1%</b>	<b>151</b>
Coffin	Individuals	76	97%	2	3%	78
	Organisations	71	99%	1	1%	72
	<b>All respondents answering</b>	<b>147</b>	<b>98%</b>	<b>3</b>	<b>2%</b>	<b>150</b>
Hearse or transport	Individuals	77	<b>99%</b>	1	<b>1%</b>	78
	Organisations	67	97%	2	3%	69
	<b>All respondents answering</b>	<b>144</b>	<b>98%</b>	<b>3</b>	<b>2%</b>	<b>147</b>
Limousines or cars	Individuals	26	39%	41	61%	67
	Organisations	32	59%	22	41%	54
	<b>All respondents answering</b>	<b>58</b>	<b>48%</b>	<b>63</b>	<b>52%</b>	<b>121</b>
Flowers	Individuals	13	21%	50	79%	63
	Organisations	29	53%	26	47%	55
	<b>All respondents answering</b>	<b>42</b>	<b>36%</b>	<b>76</b>	<b>64%</b>	<b>118</b>
Death notice	Individuals	26	41%	38	59%	64
	Organisations	30	52%	28	48%	58
	<b>All respondents answering</b>	<b>56</b>	<b>46%</b>	<b>66</b>	<b>54%</b>	<b>122</b>
Fees associated with the ceremony	Individuals	62	84%	12	16%	74
	Organisations	57	88%	8	12%	65
	<b>All respondents answering</b>	<b>119</b>	<b>86%</b>	<b>20</b>	<b>14%</b>	<b>139</b>
Order of service	Individuals	20	30%	46	70%	66
	Organisations	24	42%	33	58%	57
	<b>All respondents answering</b>	<b>44</b>	<b>36%</b>	<b>79</b>	<b>64%</b>	<b>123</b>
Catering for wake / funeral	Individuals	9	14%	55	86%	64
	Organisations	17	30%	39	70%	56
	<b>All respondents answering</b>	<b>26</b>	<b>22%</b>	<b>94</b>	<b>78%</b>	<b>120</b>
Venue hire	Individuals	11	17%	54	83%	65
	Organisations	16	29%	39	71%	55
	<b>All respondents answering</b>	<b>27</b>	<b>23%</b>	<b>93</b>	<b>78%</b>	<b>120</b>
Memorial headstone / plaque	Individuals	42	61%	27	39%	69
	Organisations	29	50%	29	50%	58

	<b>All respondents answering</b>	71	<b>56%</b>	56	<b>44%</b>	127
Travel expenses to arrange / attend funeral	Individuals	47	63%	28	37%	75
	Organisations	48	77%	14	23%	62
	<b>All respondents answering</b>	95	<b>69%</b>	42	<b>31%</b>	137

### Part 2 Closed Question Table

#### A2 9.2 Are there other elements that you think should be included or explicitly excluded?

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	18	31%	41	69%	59
Organisations	31	50%	31	50%	62
<b>All respondents answering</b>	49	<b>40%</b>	72	<b>60%</b>	121
<b>Breakdown of organisational responses</b>					
Advice and support	1	25%	3	75%	4
Carers	2	40%	3	60%	5
Disability and long term conditions	3	75%	1	25%	4
Employment	0	-	2	100%	2
Equalities and human rights	2	50%	2	50%	4
Funeral	7	88%	1	13%	8
Health	1	50%	1	50%	2
Housing and homelessness	2	33%	4	67%	6
Legal and justice	0	-	0	-	0
Local authority	13	57%	10	43%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	0	-	2	100%	2
Other	0	-	1	100%	1

## Eligibility

### Part 2 Closed Question Table

**A2 9.3** In terms of the Scottish Funeral Payment, are there any qualifying benefits (e.g. Pension Credit) that you would add to or take away from the current qualifying benefit list?

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	29	49%	30	51%	59
Organisations	34	64%	19	36%	53
<b>All respondents answering</b>	<b>63</b>	<b>56%</b>	<b>49</b>	<b>44%</b>	<b>112</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	100%	0	-	3
Carers	6	100%	0	-	6
Disability and long term conditions	2	67%	1	33%	3
Employment	0	-	0	-	0
Equalities and human rights	1	50%	1	50%	2
Funeral	5	83%	1	17%	6
Health	1	100%	0	-	1
Housing and homelessness	0	-	5	100%	5
Legal and justice	0	-	0	-	0
Local authority	14	56%	11	44%	25
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	1	100%	0	-	1
Other	0	-	0	-	0

## Proposals: Application window and process

### Part 2 Closed Question Table

**A2 9.4** Is the three month application window for a Funeral Payment sufficient time for claimants to apply?

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	42	65%	23	35%	65
Organisations	34	54%	29	46%	63
<b>All respondents answering</b>	<b>76</b>	<b>59%</b>	<b>52</b>	<b>41%</b>	<b>128</b>
<b>Breakdown of organisational responses</b>					
Advice and support	1	20%	4	80%	5
Carers	1	17%	5	83%	6
Disability and long term conditions	3	75%	1	25%	4
Employment	0	-	0	-	0
Equalities and human rights	1	33%	2	67%	3
Funeral	4	57%	3	43%	7
Health	2	100%	0	-	2
Housing and homelessness	6	86%	1	14%	7
Legal and justice	0	-	0	-	0
Local authority	16	67%	8	33%	24
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	0	-	3	100%	3
Other	0	-	1	100%	1

## Proposals: Deductions

Part 2 Closed Question Table						
A2 9.5 Which sorts of funds do you think it is appropriate to deduct from a Scottish Funeral Payment?						
Fund			Yes		No	
	Respondent group	Number	%	Number	%	Total
Funds in the deceased's bank account	Individuals	50	68%	23	32%	73
	Organisations	50	85%	9	15%	59
	<b>All respondents answering</b>	<b>100</b>	<b>76%</b>	<b>32</b>	<b>24%</b>	<b>132</b>
Funeral plan / insurance policy	Individuals	67	91%	7	9%	74
	Organisations	59	95%	3	5%	62
	<b>All respondents answering</b>	<b>126</b>	<b>93%</b>	<b>10</b>	<b>7%</b>	<b>136</b>
Contributions from charities / employers	Individuals	44	65%	24	35%	68
	Organisations	36	63%	21	37%	57
	<b>All respondents answering</b>	<b>80</b>	<b>64%</b>	<b>45</b>	<b>36%</b>	<b>125</b>
Money from an occupational pension scheme	Individuals	35	52%	32	48%	67
	Organisations	48	81%	11	19%	59
	<b>All respondents answering</b>	<b>83</b>	<b>66%</b>	<b>43</b>	<b>34%</b>	<b>126</b>
Money from a burial club	Individuals	55	80%	14	20%	69
	Organisations	52	88%	7	12%	59
	<b>All respondents answering</b>	<b>107</b>	<b>84%</b>	<b>21</b>	<b>16%</b>	<b>128</b>

## 10. Best Start

### Proposals for identifying who is responsible for a child

<b>Part 2 Closed Question Table</b>					
<b>A2 10.1 Should we continue to use the same system to determine who is responsible for a child for the purposes of the BSG application?</b>					
<b>Respondent group</b>	<b>Number</b>	<b>Yes</b>		<b>No</b>	
		<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	36	80%	9	20%	45
Organisations	40	83%	8	17%	48
<b>All respondents answering</b>	<b>76</b>	<b>82%</b>	<b>17</b>	<b>18%</b>	<b>93</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	57%	3	43%	7
Carers	2	100%	0	-	2
Disability and long term conditions	4	100%	0	-	4
Employment	0	-	0	-	0
Equalities and human rights	1	33%	2	67%	3
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	23	96%	1	4%	24
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	50%	1	50%	2
Other	0	-	1	100%	1

<b>Part 2 Closed Question Table</b>					
<b>A2 10.2 Do you agree that each of the three BSG payments should only be made once for each child?</b>					
<b>Respondent group</b>	<b>Number</b>	<b>Yes</b>		<b>No</b>	
		<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	33	73%	12	27%	45
Organisations	34	68%	16	32%	50
<b>All respondents answering</b>	<b>67</b>	<b>71%</b>	<b>28</b>	<b>29%</b>	<b>95</b>
<b>Breakdown of organisational responses</b>					
Advice and support	5	71%	2	29%	7
Carers	1	50%	1	50%	2
Disability and long term conditions	3	60%	2	40%	5
Employment	0	-	0	-	0
Equalities and human rights	1	25%	3	75%	4
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	2	50%	2	50%	4
Legal and justice	0	-	0	-	0
Local authority	19	83%	4	17%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	2	100%	2
Other	2	100%	0	-	2

## Proposals for the maternity payment

### Part 2 Closed Question Table

**A2 10.3 Should we continue to use the same method as the SSMG to determine whether a child is the first child in a household?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	33	70%	14	30%	47
Organisations	23	51%	22	49%	45
<b>All respondents answering</b>	<b>56</b>	<b>61%</b>	<b>36</b>	<b>39%</b>	<b>92</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	50%	3	50%	6
Carers	1	100%	0	-	1
Disability and long term conditions	4	100%	0	-	4
Employment	0	-	0	-	0
Equalities and human rights	1	33%	2	67%	3
Funeral	0	-	0	-	0
Health	0	-	1	100%	1
Housing and homelessness	3	75%	1	25%	4
Legal and justice	0	-	0	-	0
Local authority	10	43%	13	57%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	2	100%	2
Other	1	100%	0	-	1

### Part 2 Closed Question Table

**A2 10.4 Do you agree that we should retain the requirement to obtain advice from a medical professional before making a maternity payment?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	41	91%	4	9%	45
Organisations	38	79%	10	21%	48
<b>All respondents answering</b>	<b>79</b>	<b>85%</b>	<b>14</b>	<b>15%</b>	<b>93</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	57%	3	43%	7
Carers	2	100%	0	-	2
Disability and long term conditions	2	67%	1	33%	3
Employment	0	-	0	-	0
Equalities and human rights	2	100%	0	-	2
Funeral	0	-	0	-	0
Health	1	50%	1	50%	2
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	20	87%	3	13%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	50%	1	50%	2
Other	2	67%	1	33%	3

## Proposals for alternative support

<b>Part 2 Closed Question Table</b>					
<b>A2 10.5 Would the option to receive items rather than a cash payment as part of the BSG have benefits?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	32	78%	9	22%	41
Organisations	28	68%	13	32%	41
<b>All respondents answering</b>	<b>60</b>	<b>73%</b>	<b>22</b>	<b>27%</b>	<b>82</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	40%	3	60%	5
Carers	2	100%	0	-	2
Disability and long term conditions	3	100%	0	-	3
Employment	0	-	0	-	0
Equalities and human rights	0	-	1	100%	1
Funeral	0	-	0	-	0
Health	0	-	1	100%	1
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	17	77%	5	23%	22
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	2	100%	2
Other	0	-	1	100%	1

## 11. Discretionary Housing Payments (DHPs)

<b>Part 2 Closed Question Table</b>					
<b>A2 11.1 Could the way that DHPs are currently used be improved?</b>					
	<b>Yes</b>			<b>No</b>	
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	38	67%	19	33%	57
Organisations	66	93%	5	7%	71
<b>All respondents answering</b>	<b>104</b>	<b>81%</b>	<b>24</b>	<b>19%</b>	<b>128</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	100%	0	-	6
Carers	2	100%	0	-	2
Disability and long term conditions	5	100%	0	-	5
Employment	2	100%	0	-	2
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	15	88%	2	12%	17
Legal and justice	0	-	0	-	0
Local authority	23	88%	3	12%	26
Other public body	1	100%	0	-	1
Political and pressure	2	100%	0	-	2
Poverty	4	100%	0	-	4
Other	1	100%	0	-	1

<b>Part 2 Closed Question Table</b>					
<b>A2 11.2 Could the administration of DHP applications be improved?</b>					
	<b>Yes</b>			<b>No</b>	
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	35	74%	12	26%	47
Organisations	61	95%	3	5%	64
<b>All respondents answering</b>	<b>96</b>	<b>86%</b>	<b>15</b>	<b>14%</b>	<b>111</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	100%	0	-	6
Carers	2	100%	0	-	2
Disability and long term conditions	5	100%	0	-	5
Employment	0	-	0	-	0
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	12	86%	2	14%	14
Legal and justice	0	-	0	-	0
Local authority	26	96%	1	4%	27
Other public body	0	-	0	-	0
Political and pressure	2	100%	0	-	2
Poverty	2	100%	0	-	2
Other	1	100%	0	-	1

**Part 2 Closed Question Table**

**A2 11.3 Does the guidance for local authorities on DHPs need amending?**

<b>Respondent group</b>	<b>Yes</b>		<b>No</b>		<b>Total</b>
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	
Individuals	18	45%	22	55%	40
Organisations	33	60%	22	40%	55
<b>All respondents answering</b>	<b>51</b>	<b>54%</b>	<b>44</b>	<b>46%</b>	<b>95</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	100%	0	-	4
Carers	1	100%	0	-	1
Disability and long term conditions	4	80%	1	20%	5
Employment	0	-	0	-	0
Equalities and human rights	3	100%	0	-	3
Funeral	0	-	0	-	0
Health	0	-	1	100%	1
Housing and homelessness	10	83%	2	17%	12
Legal and justice	0	-	0	-	0
Local authority	7	28%	18	72%	25
Other public body	0	-	0	-	0
Political and pressure	2	100%	0	-	2
Poverty	1	100%	0	-	1
Other	1	100%	0	-	1

## 13. Universal Credit Flexibilities and Housing Element

### Proposals for Universal Credit Flexibilities

<b>Part 2 Closed Question Table</b>					
<b>A2 13.1 Should the choice of managed payments of rent be extended to private sector landlords in the future?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	69	86%	11	14%	80
Organisations	87	97%	3	3%	90
<b>All respondents answering</b>	<b>156</b>	<b>92%</b>	<b>14</b>	<b>8%</b>	<b>170</b>
<b>Breakdown of organisational responses</b>					
Advice and support	10	100%	0	-	10
Carers	6	100%	0	-	6
Disability and long term conditions	10	100%	0	-	10
Employment	2	100%	0	-	2
Equalities and human rights	6	100%	0	-	6
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	19	90%	2	10%	21
Legal and justice	1	100%	0	-	1
Local authority	23	96%	1	4%	24
Other public body	1	100%	0	-	1
Political and pressure	2	100%	0	-	2
Poverty	4	100%	0	-	4
Other	2	100%	0	-	2

<b>Part 2 Closed Question Table</b>					
<b>A2 13.2 Should payments of Universal Credit be split between members of a household?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	73	78%	21	22%	94
Organisations	93	99%	1	1%	94
<b>All respondents answering</b>	<b>166</b>	<b>88%</b>	<b>22</b>	<b>12%</b>	<b>188</b>
<b>Breakdown of organisational responses</b>					
Advice and support	9	100%	0	-	9
Carers	6	100%	0	-	6
Disability and long term conditions	6	100%	0	-	6
Employment	2	100%	0	-	2
Equalities and human rights	10	100%	0	-	10
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	21	95%	1	5%	22
Legal and justice	1	100%	0	-	1
Local authority	27	100%	0	-	27
Other public body					0
Political and pressure	2	100%	0	-	2
Poverty	5	100%	0	-	5
Other	2	100%	0	-	2

**Part 2 Closed Question Table**

**A2 13.3 If yes, please indicate if you think the default position should be automatic payments to individuals (with the option to choose a joint payment) or automatic household payments (with the option to choose individual payments)?**

	Automatic a), with the option to choose a joint payment		Automatic household payments with the option to choose individual payments		
	Number	%	Number	%	Total
Individual responses	57	74%	20	26%	77
Organisational responses	63	74%	22	26%	85
<b>All respondents answering</b>	<b>120</b>	<b>74%</b>	<b>42</b>	<b>26%</b>	<b>162</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	100%	0	-	8
Carers	6	100%	0	-	6
Disability and long term conditions	5	83%	1	17%	6
Employment	1	100%	0	-	1
Equalities and human rights	9	100%	0	-	9
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	11	69%	5	31%	16
Legal and justice	1	100%	0	-	1
Local authority	15	54%	13	46%	28
Other public body	1	-	0	-	1
Political and pressure	2	100%	0	-	2
Poverty	2	50%	2	50%	4
Other	1	50%	1	-	2

Note: One respondent had selected both options, and we have therefore included them in both columns. Total number of respondents to the question is 161.

## Part 3: Operational Policy

### 14. Advice, representation and advocacy

<b>Part 3 Closed Question Table</b>					
<b>A2 14.1 Do you think that Independent Advocacy services should be available to help people successfully claim appropriate benefits?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	62	94%	4	6%	66
Organisations	106	98%	2	2%	108
<b>All respondents answering</b>	<b>168</b>	<b>97%</b>	<b>6</b>	<b>3%</b>	<b>174</b>
<b>Breakdown of organisational responses</b>					
Advice and support	18	100%	0	-	18
Carers	6	100%	0	-	6
Disability and long term conditions	26	100%	0	-	26
Employment	1	100%	0	-	1
Equalities and human rights	6	100%	0	-	6
Funeral	0	-	0	-	0
Health	3	75%	1	25%	4
Housing and homelessness	8	100%	0	-	8
Legal and justice	3	100%	0	-	3
Local authority	25	96%	1	4%	26
Other public body	1	100%	0	-	1
Political and pressure	2	100%	0	-	2
Poverty	5	100%	0	-	5
Other	2	100%	0	-	2

## 15. Complaints, reviews and appeals

### Part 3 Closed Question Table

**A2 15.1 Do you agree that we should base our CHP (Complaints Handling Procedure) on the Scottish Public Services Ombudsman's 'Statement of Complaints Handling Principles'?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	50	89%	6	11%	56
Organisations	68	97%	2	3%	70
<b>All respondents answering</b>	<b>118</b>	<b>94%</b>	<b>8</b>	<b>6%</b>	<b>126</b>
<b>Breakdown of organisational responses</b>					
Advice and support	7	88%	1	13%	8
Carers	5	100%	0	-	5
Disability and long term conditions	9	100%	0	-	9
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	2	100%	0	-	2
Housing and homelessness	7	88%	1	13%	8
Legal and justice	1	100%	0	-	1
Local authority	25	100%	0	-	25
Other public body	2	100%	0	-	2
Political and pressure	0	-	0	-	0
Poverty	3	100%	0	-	3
Other	2	100%	0	-	2

### Part 3 Closed Question Table

**A2 15.2 Should a tribunal be used as the forum for dispute resolution for the Scottish social security system?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	47	92%	4	8%	51
Organisations	55	96%	2	4%	57
<b>All respondents answering</b>	<b>102</b>	<b>94%</b>	<b>6</b>	<b>6%</b>	<b>108</b>
<b>Breakdown of organisational responses</b>					
Advice and support	6	100%	0	-	6
Carers	4	80%	1	20%	5
Disability and long term conditions	8	100%	0	-	8
Employment	1	100%	0	-	1
Equalities and human rights	3	100%	0	-	3
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	4	100%	0	-	4
Legal and justice	2	100%	0	-	2
Local authority	23	100%	0	-	23
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	2	100%	0	-	2
Other	1	100%	0	-	1

## 16. Residency and cross-border issues

<b>Part 3 Closed Question Table</b>					
<b>A2 16.1 Should Scottish benefits should only be payable to individuals who are resident in Scotland?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	61	97%	2	3%	63
Organisations	41	79%	11	21%	52
<b>All respondents answering</b>	<b>102</b>	<b>89%</b>	<b>13</b>	<b>11%</b>	<b>115</b>
<b>Breakdown of organisational responses</b>					
Advice and support	3	50%	3	50%	6
Carers	4	100%	0	-	4
Disability and long term conditions	6	86%	1	14%	7
Employment	1	100%	0	-	1
Equalities and human rights	2	67%	1	33%	3
Funeral	0	-	0	-	0
Health	1	50%	1	50%	2
Housing and homelessness	3	100%	0	-	3
Legal and justice	0	-	0	-	0
Local authority	19	86%	3	14%	22
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	2	100%	2
Other	2	100%	0	-	2

## 17. Managing overpayments and debt

<b>Part 3 Closed Question Table</b>					
<b>A2 17.1 Could the existing arrangements for recovering social security overpayments be improved in the new Scottish social security system?</b>					
	<b>Yes</b>		<b>No</b>		
<b>Respondent group</b>	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Total</b>
Individuals	40	71%	16	29%	56
Organisations	63	93%	5	7%	68
<b>All respondents answering</b>	<b>103</b>	<b>83%</b>	<b>21</b>	<b>17%</b>	<b>124</b>
<b>Breakdown of organisational responses</b>					
Advice and support	8	89%	1	11%	9
Carers	1	100%	0	-	1
Disability and long term conditions	8	89%	1	11%	9
Employment	1	100%	0	-	1
Equalities and human rights	4	100%	0	-	4
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	10	83%	2	17%	12
Legal and justice	0	-	0	-	0
Local authority	24	96%	1	4%	25
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	3	100%	0	-	3
Other	2	100%	0	-	2

## 18. Fraud

### Part 3 Closed Question Table

**A2 18.1 Should the existing Scottish Government approach to fraud be adopted for use in our social security system?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	53	91%	5	9%	58
Organisations	33	63%	19	37%	52
<b>All respondents answering</b>	<b>86</b>	<b>78%</b>	<b>24</b>	<b>22%</b>	<b>110</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	29%	5	71%	7
Carers	1	100%	0	-	1
Disability and long term conditions	5	83%	1	17%	6
Employment	1	100%	0	-	1
Equalities and human rights	1	50%	1	50%	2
Funeral	1	100%	0	-	1
Health	2	100%	0	-	2
Housing and homelessness	3	60%	2	40%	5
Legal and justice	0	-	0	-	0
Local authority	14	61%	9	39%	23
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	2	100%	0	-	2
Other	1	100%	0	-	1

### Part 3 Closed Question Table

**A2 18.2 If yes, should our existing counter-fraud strategy be adapted in any way?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	25	60%	17	40%	42
Organisations	17	53%	15	47%	32
<b>All respondents answering</b>	<b>42</b>	<b>57%</b>	<b>32</b>	<b>43%</b>	<b>74</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	100%	0	-	4
Carers	0	-	0	-	0
Disability and long term conditions	2	50%	2	50%	4
Employment	0	-	0	-	0
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	1	100%	1
Health	2	100%	0	-	2
Housing and homelessness	0	-	4	100%	4
Legal and justice	0	-	0	-	0
Local authority	7	50%	7	50%	14
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	0	-	1	100%	1

**Part 3 Closed Question Table**

**A2 18.3 Should the Scottish social security system adopt DWP's existing code of practice for investigators?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	35	66%	18	34%	53
Organisations	28	65%	15	35%	43
<b>All respondents answering</b>	<b>63</b>	<b>66%</b>	<b>33</b>	<b>34%</b>	<b>96</b>
<b>Breakdown of organisational responses</b>					
Advice and support	2	40%	3	60%	5
Carers	1	100%	0	-	1
Disability and long term conditions	3	60%	2	40%	5
Employment	0	-	1	100%	1
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	4	100%	0	-	4
Legal and justice	0	-	0	-	0
Local authority	15	71%	6	29%	21
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	1	50%	1	50%	2
Other	1	50%	1	50%	2

**Part 3 Closed Question Table**

**A2 18.4 Should the Scottish Government retain the same list of offences which people can be found guilty of in terms of social security fraud?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	40	77%	12	23%	52
Organisations	26	70%	11	30%	37
<b>All respondents answering</b>	<b>66</b>	<b>74%</b>	<b>23</b>	<b>26%</b>	<b>89</b>
<b>Breakdown of organisational responses</b>					
Advice and support	0	-	4	100%	4
Carers	1	100%	0	-	1
Disability and long term conditions	2	50%	2	50%	4
Employment	0	-	0	-	0
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	3	100%	0	-	3
Legal and justice	0	-	0	-	0
Local authority	18	86%	3	14%	21
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	0	-	1	100%	1
Other	1	100%	0	-	1

**Part 3 Closed Question Table**  
**A2 18.5 Should the Scottish Government impose the same level of penalties for social security fraud as are currently imposed?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	28	58%	20	42%	48
Organisations	21	62%	13	38%	34
<b>All respondents answering</b>	<b>49</b>	<b>60%</b>	<b>33</b>	<b>40%</b>	<b>82</b>
<b>Breakdown of organisational responses</b>					
Advice and support	0	-	4	100%	4
Carers	1	100%	0	-	1
Disability and long term conditions	1	25%	3	75%	4
Employment	0	-	0	-	0
Equalities and human rights	0	-	0	-	0
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	3	100%	0	-	3
Legal and justice	0	-	0	-	0
Local authority	14	78%	4	22%	18
Other public body	0	-	0	-	0
Political and pressure	0	-	1	100%	1
Poverty	0	-	1	100%	1
Other	1	100%	0	-	1

## 19. Safeguarding your information

**Part 3 Closed Question Table**  
**A2 19.1 Should the existing Scottish Government approach to Identity Management and Privacy Principles be adopted for use in our social security system?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	46	87%	7	13%	53
Organisations	46	96%	2	4%	48
<b>All respondents answering</b>	<b>92</b>	<b>91%</b>	<b>9</b>	<b>9%</b>	<b>101</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	80%	1	20%	5
Carers	1	100%	0	-	1
Disability and long term conditions	7	100%	0	-	7
Employment	1	100%	0	-	1
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	0	-	0
Health	2	100%	0	-	2
Housing and homelessness	4	100%	0	-	4
Legal and justice	1	100%	0	-	1
Local authority	21	95%	1	5%	22
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	1	100%	0	-	1
Other	3	100%	0	-	3

**Part 3 Closed Question Table**

**A2 19.2 If yes, should our existing Identity Management and Privacy Principles be adapted in any way?**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	17	47%	19	53%	36
Organisations	23	77%	7	23%	30
<b>All respondents answering</b>	<b>40</b>	<b>61%</b>	<b>26</b>	<b>39%</b>	<b>66</b>
<b>Breakdown of organisational responses</b>					
Advice and support	1	50%	1	50%	2
Carers	0	-	0	-	0
Disability and long term conditions	2	40%	3	60%	5
Employment	0	-	0	-	0
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	0	-	0
Health	1	100%	0	-	1
Housing and homelessness	2	67%	1	33%	3
Legal and justice	0	-	0	-	0
Local authority	15	88%	2	12%	17
Other public body	0	-	0	-	0
Political and pressure	0	-	0	-	0
Poverty	0	-	0	-	0
Other	1	100%	0	-	1

**Part 3 Closed Question Table**

**A2 19.3 Would you support strictly controlled sharing of information between public sector bodies and the agency, where legislation allowed, to make the application process easier for claimants? For example, this information could be used to prepopulate application forms or to support applications, reducing the burden on applicants.**

Respondent group	Yes		No		Total
	Number	%	Number	%	
Individuals	42	82%	9	18%	51
Organisations	55	96%	2	4%	57
<b>All respondents answering</b>	<b>97</b>	<b>90%</b>	<b>11</b>	<b>10%</b>	<b>108</b>
<b>Breakdown of organisational responses</b>					
Advice and support	5	83%	1	17%	6
Carers	5	100%	0	-	5
Disability and long term conditions	10	100%	0	-	10
Employment	0	-	0	-	0
Equalities and human rights	2	100%	0	-	2
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	3	100%	0	-	3
Legal and justice	1	100%	0	-	1
Local authority	23	100%	0	-	23
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	0	-	0	-	0
Other	2	67%	1	33%	3

**Part 3 Closed Question Table****A2 19.4 Would you support strictly controlled sharing of information between a Scottish social security agency and other public sector organisations (for example local authorities) to support service improvements and deliver value for money?**

<b>Respondent group</b>	<b>Yes</b>		<b>No</b>		<b>Total</b>
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>	
Individuals	34	69%	15	31%	49
Organisations	49	91%	5	9%	54
<b>All respondents answering</b>	<b>83</b>	<b>81%</b>	<b>20</b>	<b>19%</b>	<b>103</b>
<b>Breakdown of organisational responses</b>					
Advice and support	4	80%	1	20%	5
Carers	3	75%	1	25%	4
Disability and long term conditions	9	100%	0	-	9
Employment	0	-	0	-	0
Equalities and human rights	1	100%	0	-	1
Funeral	0	-	0	-	0
Health	3	100%	0	-	3
Housing and homelessness	3	100%	0	-	3
Legal and justice	1	100%	0	-	1
Local authority	21	91%	2	9%	23
Other public body	0	-	0	-	0
Political and pressure	1	100%	0	-	1
Poverty	1	100%	0	-	1
Other	2	67%	1	33%	3



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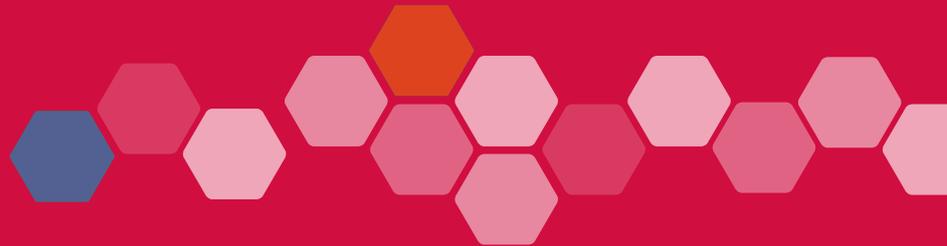
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