

Personal Housing Planning

Until there's a home for everyone



High Level Action Plan

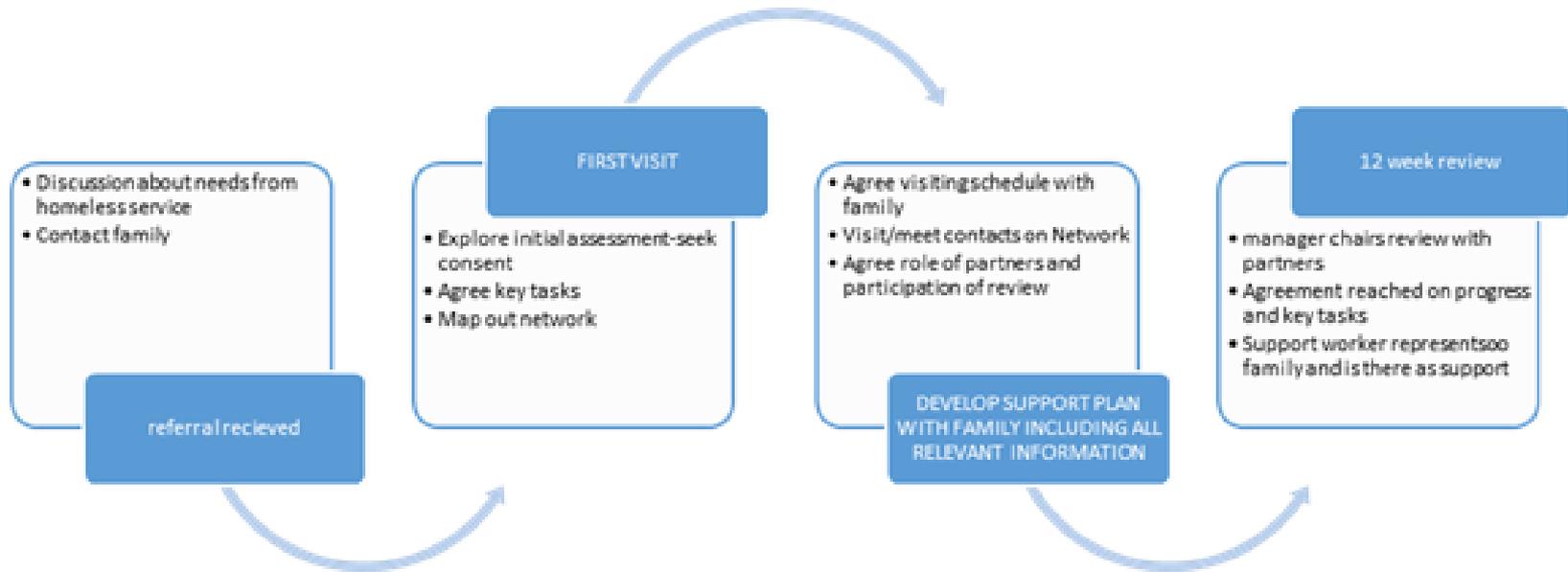
- We will explore how personal housing plans will work alongside Housing Options, giving people more clarity, choice & control
- We will work with people to build a package of support
- We will incorporate a personal housing plan model into the updated Code of Guidance

Shelter Scotland: South Lanarkshire Council

‘Housing First for Families’

- Adopting the model as a response for families with multiple support needs and a long history of repeat homelessness
- Ensure consistent support throughout the housing journey
- A network approach in assessing and meeting support and health needs
- A process that seeks an equal & shared ownership with all partners
- Capacity building with families to break the cycle of homelessness and achieve lasting outcomes

South Lanarkshire Model



Analysis of Shared Learning

Participation, Choice, Control

- Reframing the engagement and relationship with the homeless household
- Co-production focusses effort on what will make the biggest difference to that household
- Holistic consideration of 'whole family needs', including health assessment
- Agreeing key goals from longer-term housing aspirations, as well as addressing immediate housing crisis
- Partnership focussed approach delivering a single shared assessment

Key Benefits/Challenges

South Lanarkshire Council

- Deep dive into the detail of what will make a tenancy work
- Delivers security, safety and reassurance for the family, underpinning tenancy sustainment
- Includes a health assessment
- Does take longer to house a family – offset by improved tenancy sustainment (all families who have participated in PHP have sustained their tenancies)
- PHP is being delivered with a commissioned service, adding value and capacity

Success Factors

- Choice, control & consistent support
- Need for Council as a housing provider to offer degree of flex on allocations
- Importance of a protocol providing a framework for delivery
- Use of Outcomes Star ensures a simple and shared view of progress
- **Participation as key** – all partners have to agree to contribute
 - enables families to influence where they live

Potential Wider Application

- Role in defining and securing the contribution of health
- Potential to improve health outcomes and help shift the balance of care
- Contribute to delivery of Prevention Pathways including care leavers; people affected by domestic abuse; people leaving prison and the armed forces
- Alignment with Anticipatory Care Planning
- Supports the development of Rapid Re-Housing agenda