# MINISTERIAL STRATEGIC GROUP FOR HEALTH AND COMMUNITY CARE

**Purpose:**
 **FOR DECISION**

| Title: | **REFORM OF ADULT SOCIAL CARE SUPPORT** |
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| Key Issues: | The priorities for social care build on and align with the outcomes for integration.  The reform programme focuses on accelerating the pace of change and embedding best practice. This paper: |
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| | 1. informs MSG of research, engagement and planning undertaken by Scottish Government and COSLA to develop a partnership programme of reform of adult social care, |
| | 2. seeks endorsement to the programme launch |
| | 3. provides further context and rationale for the proposal to develop measures that reflect the whole care and support system to report to MSG, as set out in paper no. MSGHCC/117/2019 from 29 May 2019. |

| Action Required: | The MSG is invited to: |
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| | 1. Note the coproduction approach. |
| | 2. Endorse the reform programme. |
| | 3. Note the role and contribution of the programme to the development of a more holistic profile of indicators for reporting to MSG. |

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| Date: | May 2019 |

**Background and Purpose**

7.      To provide MSG with the priorities for reform of adult social care. This builds on and aligns with the outcomes of Integration. Its focus, on social care, reflects the importance of this service to the individuals who rely on it and to the wider Health and Social Care system. Alongside Primary Care and Public Health Reforms, it represents a core part of the next stages for the Integration landscape.

8.      We have restricted the scope to social care support and, initially at least, to adults. This is to ensure that the programme can get into the detail of the reforms needed across a service that supports 250,000 people and in which we annually invest around £3 billion. In order to do so the programme will need to consider the role of and support for Scotland's 800,000 unpaid carers. Together they provide an estimated £10.8 billion of care which is essential to the sustainability of the system.

9.      The social care system is complex. Duties for social care needs assessment and self-directed support sit with local authorities and are delegated to integration authorities. There are over 1,000 social care providers across the public, private and third sectors employing 200,000 people. In the main, providers contract with local authorities to provide publicly funded social care support.

10.     The MSG will have a good understanding of social care support and receives updates through data collected on delayed discharge. However, this does not capture the wider impact and importance of social care support which is to support people to live independently in their own homes and communities, manage their mental and physical health, tackle loneliness and social isolation, prevent escalation of need, rehabilitation and manage dignified and compassionate end of life.

11.     A key part of the programme will be to create evidence that improves understanding of the individual and societal value of social care.

**Programme Priorities**

**12.**    The full range of programme priorities are as follows:

- A shared agreement on the **purpose of adult social care support**, with a focus on human rights;
- Social care support that is **centred on a person**, how they want to live their life, and what is important to them – including the **freedom to move to a different area of Scotland**;
- Changing attitudes towards social care support, so that it is seen as an **investment in Scotland's people, society and economy**;
- Investment in social care support, and **how it is paid for in the future**;
- A valued and skilled **workforce**;
- Strengthening the **quality and consistency of co-production** at local and national level with people with lived experience and the wider community;
- **Equity of experience** and expectations across Scotland; and
- Evaluation, **data and learning**.

13.     Priorities for the programme have been developed from academic literature; learning from Audit Scotland and self-directed support; engagement with people who use support and work in social care; and responses to a joint COSLA/Scottish Government Discussion Paper on reform of adult social care support. Responses to this paper were received from all parts of the social care landscape, health care organisations and the wider support sector.

14.     Analysis of the responses found **consensus for fundamental change** to enable adult social care support to be fit for the future. It also highlighted work to be done on perceptions around social care support, and improvements needed for it to be an effective partner in the integrated landscape consistently across Scotland.

## Co-production Framework

15.     All parts of the reform programme to date have been co-produced with a full range of stakeholders, in particular people who use social care support and those who run services. This will continue to be the principle for all activities under the programme. While this can take longer than traditional top-down approaches, it has the dual advantage of ensuring that the programme is built on evidence and views from a comprehensive range of perspectives, and that stakeholders who will be required to make changes as part of the programme recognise and are bought into them.

16.     The co-production framework comprises three core programme groups:

- The **People-led Policy Panel**, a group of 50 people who use services and support and carers;
- The **Leadership Alliance**, people in leadership roles across the system including chief officers, social care providers, regulators and improvement organisations; and
- The **Programme Delivery Team**, a working group with similar membership to the leadership alliance.

## Vision and Programme Framework

17.     The programme groups have worked together to produce:

- The **shared vision** sets out our shared ambition for what adult social care support, including support for carers, will look like in the future in Scotland. It is a full description of social care in the context of integrated services. It pulls commitments from existing policy and legislative commitments and feedback from stakeholders from the discussion paper**.**
- The **programme framework** (blueprint) describes what the system will look like in the future to deliver the shared vision, identifies the workstreams necessary to deliver change and connects these to the programme priorities.

18.    The programme workstreams cover:

- **Investment and purpose of social care**
    - o increase knowledge and understanding of social care and its economic value;
    - o consider future funding and charging models.
- **Consistent experiences:**
    - o actions in the self-directed support implementation plan;
    - o making necessary changes to commissioning and procurement to support outcomes focused support;
    - o redesign national data and evidence framework.
- **Models of care** and support:
    - o to support the role of social care in multidisciplinary teams and development of a Framework for Community Health and Social Care Integrated Services (commitment in the Review of Integrations);
    - o Build on the review of the National Care Home Contract to consider the role and sustainability of residential care for adults;
    - o Consider the role of the community and informal support and links with the Community Empowerment Act.
- **Workforce** conditions and skills:
    - o embedding fair work practices including living wage;
    - o Support and build on the recommendations from the National Health and Social Care Workforce Plan.
- **Carers**
    - o increasing understanding of the impact of unpaid caring roles within the wider political landscape, including employment, social security and the economy;
    - o embedding support and rights for carers under the Carers (Scotland) Act 2016.

**High-level Programme Plan**

19.    This will be a long term programme which will take several years to make a significant impact. Programme governance, planning and measures are being put in place to track and review progress. Co-production will be employed by all programme activities to support innovation and achieve buy in to change.

20.    Programme stages:

- 12 June 2019 - launch Reform of Adult Social Care Support programme.
- June- December 2019 - design work streams and extend stakeholder participation.
- 2019-2020 - identify workstream priorities, activities, deliverables, progress measures, timescales and milestones. Begin workstream activity.
- 2020-2021  - implement new and larger pieces of work being considered, such as the potential development of a new financial scheme for adult social care ('top up' scheme) and commission work on new data collection in social care.
- 2021-22 onwards - focus on embedding changes throughout the system.

**Finances**

21.    Initial programme activity will be funded through the existing self-directed support budget. Currently this funds local authorities to embed culture and process changes to support self-directed support (£3.5m), independent support organisations in 30 IJBs (£2.9m) and national partners to deliver change programmes (£2.8m). In the main, activity will be taken forward by existing partners - largely the organisations and bodies represented on the Leadership Alliance and Programme Delivery Team (including SG and COSLA) - in co-production with people who use support, carers, and social work and, social care practitioners, and wider care, support, and community development professionals.

**Recommendation**

22.    The Ministerial Strategic group is invited to:
- **Note the coproduction approach taken to ensure the programme is built on a wide range of evidence and views and to achieve buy in from those who need to be part of changes.**
- **Endorse and champion the Reform of Adult Social Care Support programme to be launched by the Cabinet Secretary for Health and Sport and Cllr Currie, COSLA Spokesperson for Health and Social Care, on 12 June at the 2019 Social Work Scotland Conference.**
- **Note the intention to redesign the national social care support data and evidence framework. This will support delivery of the proposal to develop an appropriate core suite of whole system indicators for MSG to carry out its assurance functions.**

Care, Support and Rights Division
Health and Social Care Integration Directorate

COSLA Health and Social Care Team