

Agenda Item	Discussion	Action	Person	Date
2. Update on actions from previous meeting	<ul style="list-style-type: none"> • Briefing note – not in current format – 1st draft guidance - local carers strategies • Review pending work – results chain – outcome based improvement framework – consider how to use SDS one for carers – could form part of guidance • Carers Charter – Comms Plan • Prepare carers charter, including rights under carers act – provision s and advice services – informing carers of their rights • Basic charter – considered again in six months – legally agree to be the best way forwards • Time frame - carers strategies – not a consistent timescale 		Jamie MacDougall	
3. Reforming Adult Social Care	<ul style="list-style-type: none"> • In recognition of pressures of social care services – priority on sustainability • This includes existing stands of work, such as home care • Introduction of the Carers (Scotland) Act – overarching strands of social care – sustainable – do the strands ad up to the aims? • Early stages – Ministerial group – set up 1st meeting, 	<ul style="list-style-type: none"> • Distribute letter to chief officers (MM) 	Jamie MacDougall	

	<p>delivery change group – develop plans of co-production</p> <ul style="list-style-type: none"> • CC – Will there be a Carer representative? – JM – Useful to key groups but not all 			
4. Personal Outcomes and Implementation Report	<ul style="list-style-type: none"> • Encapsulate learning – key synthesis • Different bodies of work – high level summary • Less volume around implementation/personal outcomes • Complex adaptive systems – 20 year shift – policy implementation – recognition that it's a bottom up process • Massively entangled – connectivity • Emergent organisations – evolve in different ways • Robust – people work to make happen • PSI (local context) – working with co-production/personalisation • Priority on establish what works – where/when and for whom – no universal model • Importance placed on innovation – implementation is everyone job; it must be analytical • It is an accepted norm to care about carers • How do different pressure negative on 	<ul style="list-style-type: none"> • Distribute presentation (MM) 	Ailsa Cook	

	<p>process</p> <ul style="list-style-type: none"> • Community research findings – 6 months • Behavioural insights = positive means/pioneers = traction. • Sustainable innovation needs to be a priority • Outcome versus output; should be personalised. • Measuring & tracking – focus on progress to outcomes not achievement • Implementation journey will be unpredictable – mitigation by understanding of the system. • “What Matters to Me?” (SG Initiative) • Person-centred care (not published) • SDS Agenda (support down) to move forward with • How to use this learning in context with the legislation and change in the system • Workforce training (SSSC & NES) • Guidance (these reports should be referenced) • How are carers rights being protected and promoted in this framework? • Compliance is the bedrock of this • Innovation driven in many ways by 3rd sector necessity 			
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	<ul style="list-style-type: none"> • This will ensure buy in from (already pessimistic) carers – this is an academic exercise • Focus on the nuances of policy implementation • Guidance will be a key binder between academic & the outcomes carers actually experience • “Postcode Lottery” – this need to be scoped. • Not what you do, but how you do it? • So that legislation doesn’t become a tick box exercise – all about how a good conversation empowers people 			
<p>4. Care Inspectorate</p>	<ul style="list-style-type: none"> • 14,000 care service regulators • Many perform well – grade on scale • Significant difference between age of services • Outcomes like re equality e.g input care • Carer involved in care assessment – are we evaluating? Real experiences required • New model of scrutiny – 1 individuals; 100 cases files; support that people receive is planned – what is actual experienced e.g cared for individual and carer • Value of process – 		<p>Rami Okasha</p>	

	<p>understanding systems and process for those involved</p> <ul style="list-style-type: none"> • Policy development – ensuring carers in quality insurance • <u>Scrutiny findings</u> – where health and social care staff had a positive understanding of carers roles and needs = great practice • Carers needs identified – aid moderate approach • 3rd sector – assessments • Access to services – community differentials – relationship between 3rd sector/local authorities • Signposting • Need around most appropriate media – how does joined up approach work? • Evidence of involvement • SDS – how to continue without carers? • Improvement themes – uptake Carers Adult Support and Carers Involvement etc • Carers Allowance – good to know that scrutiny is trans-national • (Don Williamson) SDS – response to strategic responsibility – we have to make sure Local Authorities 			
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	<p>perform well – extent of choice and control – assurances that this will happen on the 1st of April</p> <ul style="list-style-type: none"> • Issues round SDS in care homes – thematic view – choices and control becomes embedded – 4/6 partnerships – access = access/regulations/inputs • Support for carers allows focus. • (Suzanne Munday) – focus groups allow in depth response to growing evidence – ensure that experiences guides assessments 			
6. Monitoring and Evaluation	<ul style="list-style-type: none"> • Who should sit on sub groups? 	<ul style="list-style-type: none"> • Emails to be sent to Michael Mawdsley 	Julie Rintoul	
7. High Level Implementation Plan	<ul style="list-style-type: none"> • Comments valid – taken forward in different ways • Look at implementation of act – living document • - it can incorporate e.g logic modelling • How will we know if good? • How can we identify priorities to be taken forward • More information to be posted on website • Publication = aid carers position – see/show progression • 1 change on 	<ul style="list-style-type: none"> • Distribute to members/put on website 		

	transition			
8. Regulations	<ul style="list-style-type: none"> • Tranche 1 – commencement – 1st establishment = IJBS after till (delegation function) • 2nd – 6 month period for local eligibility criteria – KO 1st October – 1st April – fill in definitions of carers including kinship carer • Work to prescribe dates of setting criteria's and review of said criteria • P.B regulations – integration authorities – discussing content <ul style="list-style-type: none"> • Tranche 2 – regulations – circumstantial – ACSP/YCS reviews • What are the triggers? • Regulations specify for of support – no definition provided • Regulations of SBSS – try to formally consult • Transition regs – not a bottleneck – those who receive support, continue to receive support • Final set – more regulations to delegate functions. 			
9. Guidance	<ul style="list-style-type: none"> • Available by December 2017 • As the time to absorb into action – quite an undertaking • DG – on eligibility criteria • Guidance in draft 			

form for pilots in partnership with people – draft guidance – some is needed/quick order no black sheet

- Proposal – event to engage on guidance
- Drafting along way – living document
- LCS guidance almost complete
 - Share before?
- As much as possible before – clear that contribution – different views – accept that revisited
- MO – guidance is south has been revised
- 12th June – Carers week (deadline for website)
- Contact with CO's
- P.Areas/Eligibility Group/Information strategies/Work of NCOS/National Matters
- Regs = eligibility criteria reviewed every 3 years – eligibility criteria deficit = levelled approach
- Contact required being made to Chief officers about it – SG Is willing to do so – hand-out children's services not involved
- Integrated Chief Officers/COSLA/LA's/ HSC – pick it up through this meeting and committed to co-produce guidance
- PM Eligibility group –

	<p>children's services no in IJB – eligibility criteria = concern on how it applies to service users – two different sets of criteria</p> <ul style="list-style-type: none"> • (MO) life of a care/cared for individual are irrevocably linked <ul style="list-style-type: none"> • Ministerial commitment – values work of NCOs on eligibility framework – issues won't change • 16th June – CO's meeting • Eligibility Criteria – draft versions publish – looking at different models/variations = 31 partnerships – subsequent – monitoring or evaluation • Guidance based of effective analysis duty to carer <ul style="list-style-type: none"> • Consulting on eligibility criteria will be smaller in COSLA experience • Compliance of guidance • Not appropriate = after criteria goes out – look at difficult with compliance – locus is not to gather info <ul style="list-style-type: none"> • AC – August September Glasgow revised care plans – took till December/January • Agrees intelligence risks possibility – threshold is set – not evident to post 			
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	<p>budget – primary driver response</p> <ul style="list-style-type: none"> • Different areas of a carers life – areas of allocation to system • If carer doesn't feel valued services fail; personal outcomes rather than eligibility • Concentrate on good quality guidance – take it from there by regulations – way forward. • SG don't wish to be heavy-handed – outcomes for carers must be positive – what works, what doesn't work – what that says about the carer = totality • Partnership = SG is not oppressing – joint approach at national level • Identify local models that work well – briefing others • Discussion about this should look like. Timescales = massive task ahead 			
12. Toolkits/Pilots	<ul style="list-style-type: none"> • Look at presentation 			
13. Comms Plan	<ul style="list-style-type: none"> • Webpage – Item 3 – expand • National Comms = ministers around broad themes • Email submissions on Comms plan 			
14. AOB	<ul style="list-style-type: none"> • Proposed meeting 2nd October • Thanks to Moira 			