

# National Care Service

## Fairer Scotland Duty



Scottish Government  
Riaghaltas na h-Alba  
gov.scot

# The Fairer Scotland Duty Assessment



The Fairer Scotland Duty means the Scottish Government must show how they can make things fairer for adults and children from poor or **deprived** backgrounds and make sure they have the same choices and chances.



A **deprived** background is one where people have grown up having more difficulties in different parts of their life.

For example many of the people who live there do not have:

- enough money
- choices and chances
- resources – there might not be as many public services



The National Care Service Bill is the law that is put to the Scottish Parliament to make the National Care Service happen.

The Fairer Scotland Duty assessment has found that the National Care Service Bill will help people from poor or deprived backgrounds.



This is because it will:

- make sure health and social care services work in a person-centred way and protect people's human rights
- improving the quality of social work and social care services in Scotland and making sure they are services that people can depend on
- make sure there are more care and support services that try to stop problems from happening or stop things from getting worse



We think that 1 in every 5 people in Scotland are affected by the quality of social services.

This includes people who get and give social care services and unpaid carers.



People who live in the most deprived areas of Scotland:

- are more likely to get home care support
- are most likely to feel they need support but are not getting it



Unpaid carers who live in the most deprived areas do more caring for more hours a week compared to people living in areas that are not deprived.

Most people who are unpaid carers feel they do not get enough support to keep caring.



**Standards** explain what level of quality people should expect from a service.

Having standards for the National Care Service will make sure services are delivered in the same way in all parts of Scotland and will be services that people can depend on.



The National Care Service Bill will make sure unpaid carers have a right to short breaks away from caring.



The National Care Service will make it easier for people to complain about health and social care support and services.



The National Care Service Charter will:

- set out what people can expect from the National Care Service
- empower people to claim their rights
- have clear information about how people can complain about services



The National Care Service will support Fair Work in health and social care services.

Fair Work First is guidance for employers to make sure they treat their workers fairly.



Making sure that people working in health and social care services get paid well will:

- help social care staff
- help there to be less children living in a household where there is not enough money to buy basic things like food, clothing or to stay warm





We know there is still work to be done.

When we develop the National Care Service will keep listening to and working with people:

- who have experience of poverty and deprivation
- who get and give social care support



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