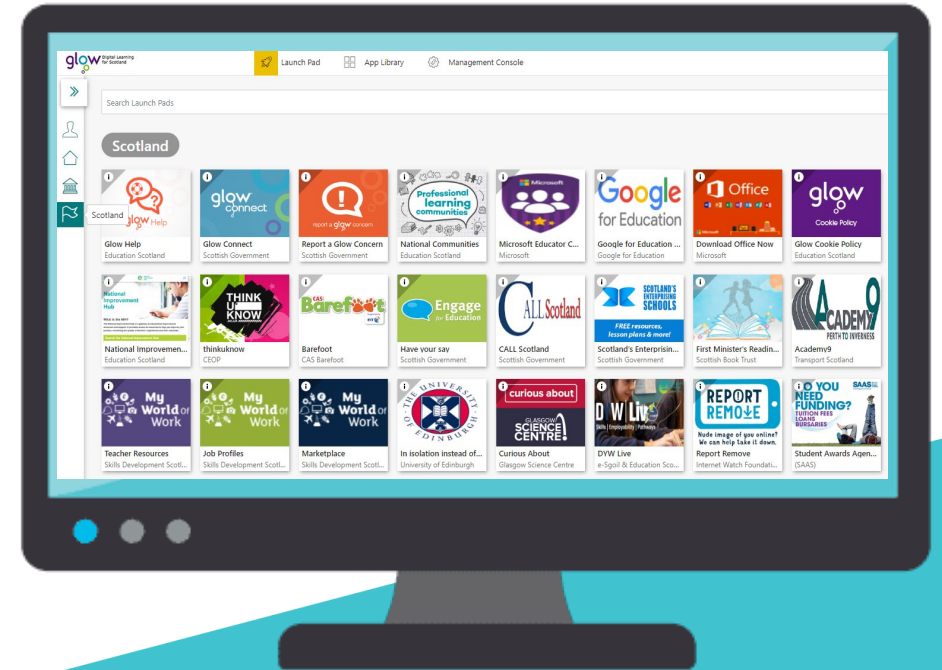




Education
Scotland
Foghlam Alba

Glow Key Contact Meeting

30th August 2023



For Scotland's learners, with Scotland's educators

Agenda

- Glow Leadership
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Questions

Glow Leadership, Redacted S 38(1)(b) – personal information

- Microsoft License Changes
- Redacted – out of scope



**Education
Scotland**
Foghlam Alba

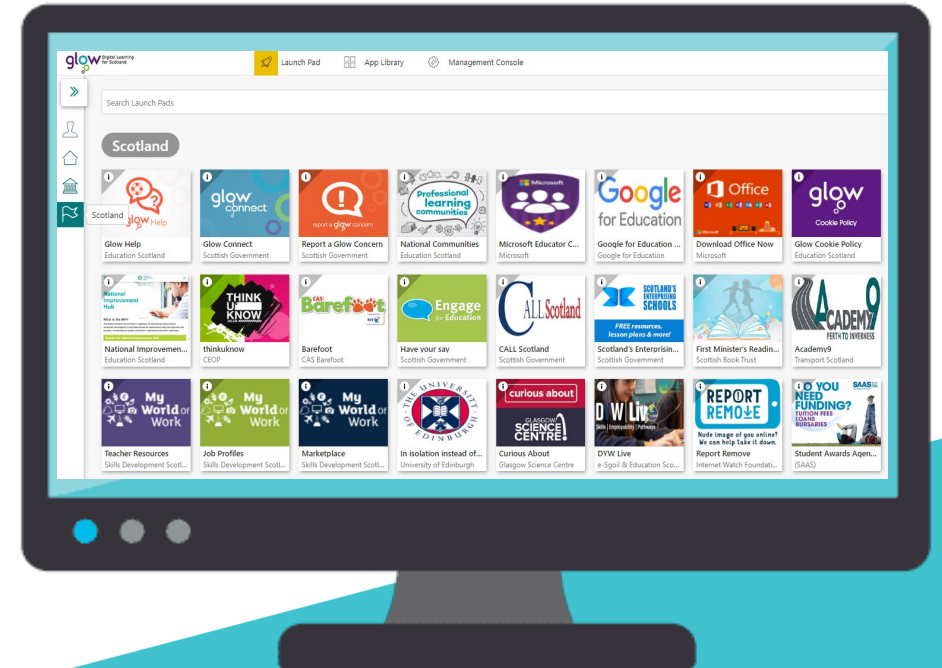
**Any additional questions
or comments?**

For Scotland's learners, with Scotland's educators



Glow Key Contact Meeting

25th October 2023



For Scotland's learners, with Scotland's educators

Agenda

- Redacted – out of scope
- Redacted – out of scope
- Microsoft
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Questions

Microsoft

You may be aware of the recent announcement from Microsoft regarding changes to A1 licenses and storage limitations that will be imposed on all education tenancies.

As part of this announcement the Glow team are exploring three key workstreams to understand the impact for our national Microsoft tenancy and the service that we provide.

- Workstream 1 - Limit of 100GB for individual OneDrive storage (1 February 2024)
- Workstream 2 - Removal of product download from license (1 August 2024)
- Workstream 3 - Overall tenancy storage limit of 100TB (Mid-September 2025)

As part of this ongoing work we will be contacting Glow Key contacts regarding users that will be initially impacted by the OneDrive storage limit.



**Education
Scotland**
Foghlam Alba

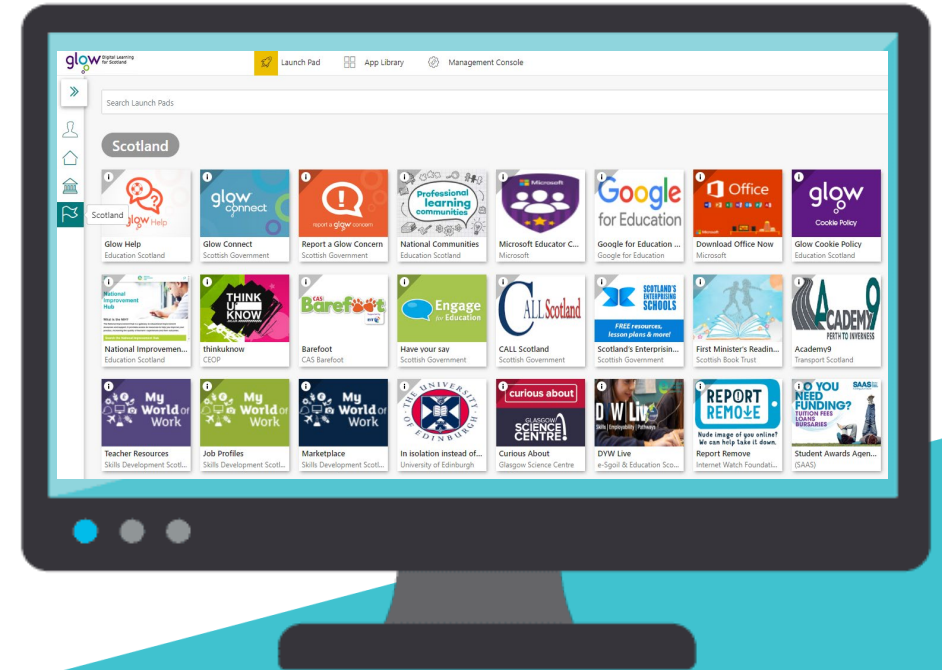
**Any additional questions
or comments?**

For Scotland's learners, with Scotland's educators



Glow Key Contact Meeting

29th November 2023



For Scotland's learners, with Scotland's educators

Agenda

- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Microsoft
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Questions

Microsoft Product Team

Update regarding changes to A1 licenses and storage limitations that will be imposed on all education tenancies.

Since the last discussion:

- **Workstream 1** - Limit of 100GB for individual OneDrive storage (1 February 2024)
 - ✓ Report completed to understand the individuals impacted
 - ✓ General communications shared with Key Contacts
 - ✓ Targeted housekeeping communication shared with Key Contacts (Beginning 7th November)
- **Workstream 2** - Removal of product download from license (1 August 2024)
- **Workstream 3** - Overall tenancy storage limit of 100TB (Mid-September 2025)

Workstream 2 & 3 are currently in progress – Education Scotland continue to engage with Microsoft and we will provide an update to Key Contacts as soon we have additional details.

Redacted – out of scope



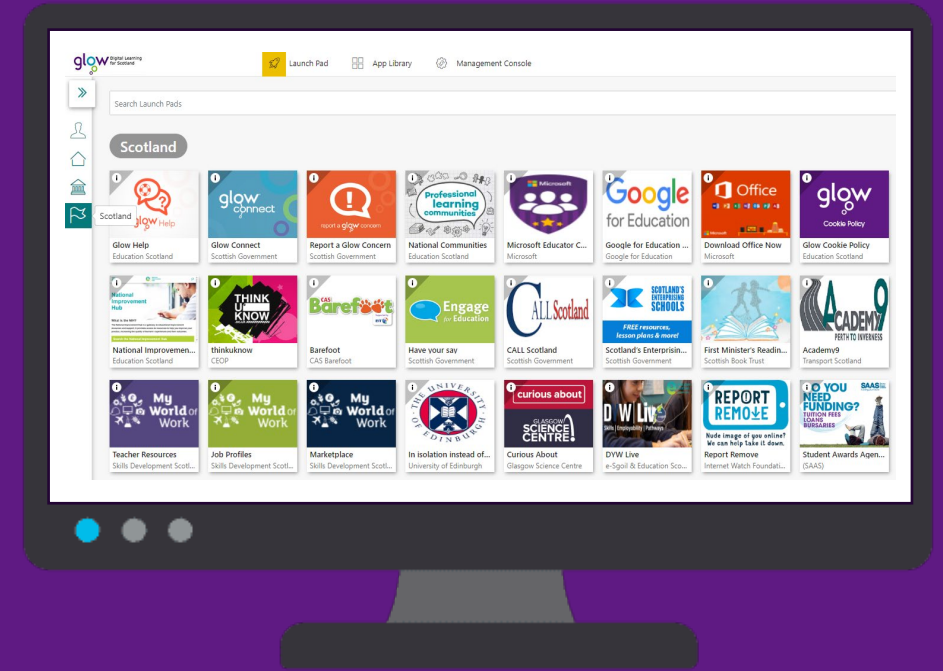
**Education
Scotland**
Foghlam Alba

**Any additional questions
or comments?**

For Scotland's learners, with Scotland's educators

Glow Key Contact Meeting

31st January 2024



Scotland's national digital learning platform

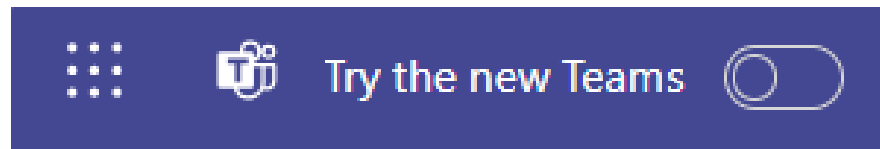
Provided by Scottish Government and managed by Education Scotland



Microsoft Product Update

- OneDrive storage comms sent out – from 1st Feb changes implemented [Changes to OneDrive Storage Limits in Glow – Glow Connect](#)
- Redacted – out of scope
- Redacted – out of scope

- Redacted – out of scope



Feedback and Questions



glow[®]

glow

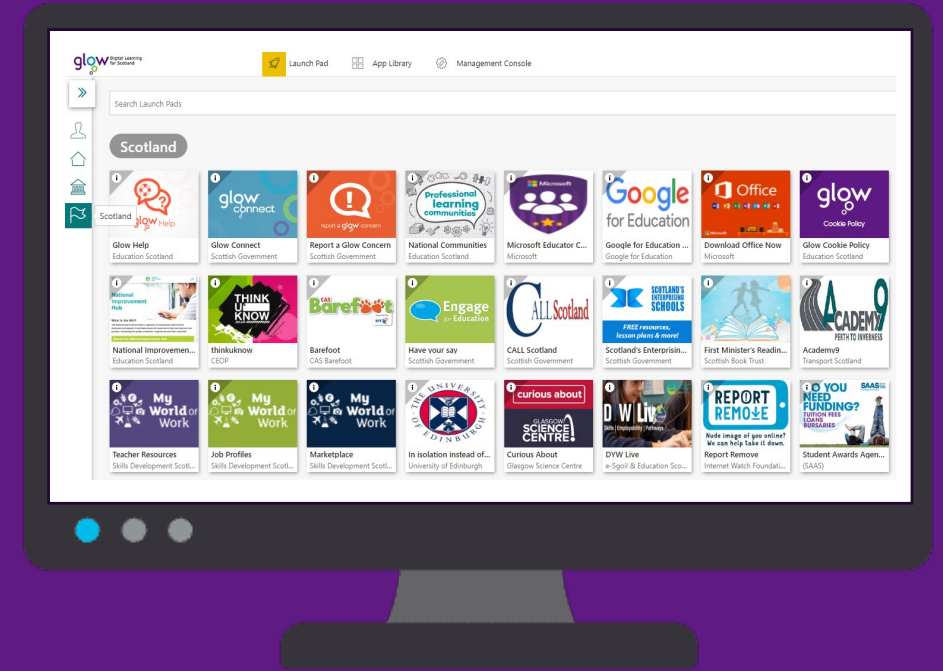
DIGITAL LEARNING
FOR SCOTLAND

Glow Key Contact Meeting

27th March 2024

Scotland's national digital learning platform

Provided by Scottish Government and managed by Education Scotland



Agenda

- REDACTED – out of scope
- Microsoft
- REDACTED – out of scope

Microsoft Licence Changes

- Education Scotland has a zero-value contract with Microsoft
- 1 August 23, Microsoft announced changes to their M365 offerings for education:
 - **Restriction of OneDrive storage** from unlimited to 100GB per user (from 1 Feb 24)
 - Loss of activation and **free download of Office desktop** applications (from 1 Aug 24)
 - **Restriction of overall tenancy storage** from unlimited to 100TB (date TBC)

Impact to Glow

- Restriction of OneDrive storage
 - impacted a relatively small number of users
 - comms issued and guidance published
- Loss of activation and free download of Office desktop applications
 - users will still have access to Office Web apps
- Restriction of overall tenancy storage
 - Significant issue given the size and scale of Glow

What are we doing now?

- Continue to press for responses from Microsoft
- Request additional tenancy storage
- Engage with local authorities to assess impact of loss of Office Desktop apps

Feedback and Questions



glow[®]

Date of next meeting



Wednesday 24th April

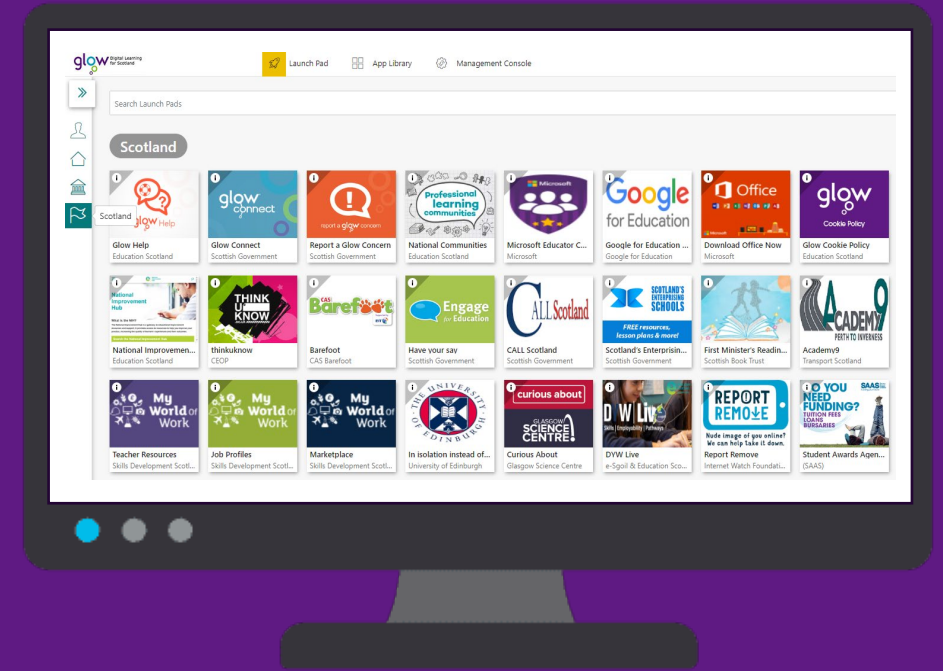


glow

DIGITAL LEARNING
FOR SCOTLAND

Glow Key Contact Meeting

25th April 2024



Scotland's national digital learning platform

Provided by Scottish Government and managed by Education Scotland



Agenda

- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Microsoft
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Redacted – out of scope
- Feedback and Questions

Microsoft Product Update

Redacted – out of scope

Microsoft Licence Changes - Progress

- Restriction of OneDrive storage
 - continue to monitor
 - comms issued and [guidance published](#)
- Loss of activation and free download of Office desktop applications
 - engagement with local authorities to assess impact
 - FAQ being drafted, aim to share with GKC's
- Restriction of overall tenancy storage
 - Engagement with Microsoft ongoing
 - Planning underway

Feedback and Questions



SLIDE REDACTED – Out of scope

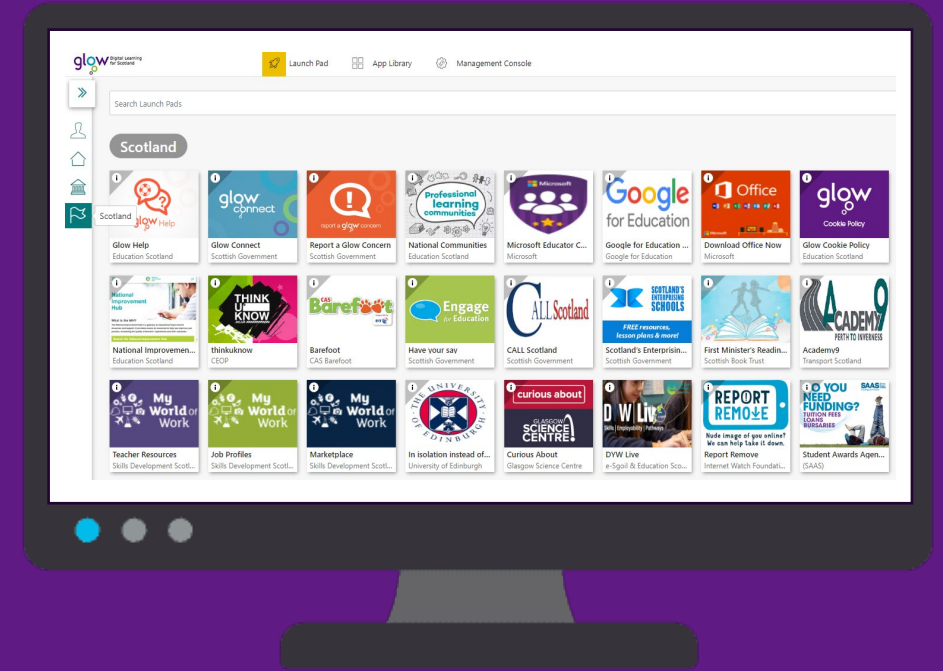


glow

DIGITAL LEARNING
FOR SCOTLAND

Glow Key Contact Meeting

26th June 2024



Scotland's national digital learning platform

Provided by Scottish Government and managed by Education Scotland




Agenda

- REDACTED – Out of scope
- Microsoft
- REDACTED – Out of scope
- REDACTED – Out of scope
- REDACTED – Out of scope
- REDACTED – Out of scope


Microsoft Product Update, Redacted – S38(1)(b)

- Loss of desktop apps [Microsoft Office Desktop App – August 2024 Changes – Glow Connect](#)

FAQs for Microsoft desktop app changes 

What products are affected?

Office desktop apps activated with a M365 license using a Glow account e.g. **Word, Excel, PowerPoint, Outlook, OneNote, Publisher and Access.**




What products are not affected?

- **Microsoft 365 Web Apps** within Glow (Word, Excel, PowerPoint and Outlook on the web)
- **Microsoft Teams** on the web, mobile or desktop app
- **Microsoft 365 Mobile Apps** used on devices with screen sizes less than 10.9 inches. Further information is available from Microsoft (the standard license for Glow is Office 365 A1) [Microsoft 365 apps on a mobile device](#)

Microsoft Product Update

Microsoft Help

- [Word Features Comparison: Web vs Desktop - Microsoft Support](#)
- [Differences between using a workbook in the browser and in Excel - Microsoft Support](#)
- [Compare PowerPoint features on different platforms - Microsoft Support](#)
- [How certain features behave in web-based PowerPoint - Microsoft Support](#)
- [Office for the web service description - Service Descriptions | Microsoft Learn](#)
- Discussion with other local authorities e.g. around impact, Business, Admin, IT, Computing Science etc.

Application features	Word for the web	Word desktop app
Captions	No ¹	Yes
Citations and bibliography	No ¹	Yes
Collaboration, advanced	No	Yes
Document parts and themes	No	Yes
Equations	Yes	Yes
Gridlines	No	Yes
Index	No ¹	Yes
Ink/Draw	Yes	Yes
IRM and password-protection	No ¹	Yes
Immersive Reader 	Yes	Yes
Mail merge	No	Yes
Offline viewing and authoring	No	Yes
Page layout tools, advanced	No	Yes
Printing, advanced	No	Yes
Proofing tools, advanced	Yes	Yes
Reference tools	No ¹	Yes

Microsoft Product Update, Redacted – S38(1)(b)

- REDACTED – Out of scope
- Discussion about desktop apps

Feedback and Questions



glow[®]

Date of next meeting



- Wednesday 31st July or
- Return to school meeting (14th August?)
- August 28th



glow[®]

glow

DIGITAL LEARNING
FOR SCOTLAND