

Home Energy Scotland Grant and Loan

The Scottish Government provides funding to eligible owner-occupiers in Scotland to help with the cost of installing:

- energy efficiency improvements
- low and zero emission heating
- other home renewables systems and
- heat network connections.

Home Energy Scotland Grant and Loan will allocate funding on a first-come, first-served basis. We reserve funding for householders when we send them a written funding offer, not when they apply to the scheme.

We aim to process applications within ten working days of receiving a fully complete application. We may have to delay funding offers if any of the supporting documentation is missing or incomplete or where we need to ask for clarification.

You must not start work before you receive a written funding offer from us.

Rural Uplift

We have introduced an extra £1,500 for both heat pump and energy efficiency grants to support rural and island homes with potentially higher improvement costs. This increases the heat pump grant flat rate and the maximum limit of the energy efficiency grant to £9,000.

If you live in a Remote Rural and Island areas, or off-gas Accessible Rural area (defined by the Urban Rural Classification) you can claim this rural uplift.

Home Energy Scotland should have told you if you can claim this uplift but if not, we will assess it based on your postcode. If you would like to query your eligibility for the uplift, please contact us at servicesdeliveryscotland@est.org.uk.

Funding details

You can combine funding for energy efficiency improvements, low and zero emission heat, other renewable technologies, energy storage systems and heat network connections. The minimum funding you can apply for under the grant and loan schemes is £500.

Our grant and loan funding covers up to 100% of the quoted installation cost of your improvement but it cannot be more than the maximum we offer for an individual improvement. The maximum funding for each improvement includes both grant and loan funding.

Funding for solar photovoltaics (PV) and energy storage systems is only available as part of a package. A package consists of a heat pump or high heat retention electric storage heaters together with solar PV and an energy storage system.

Grant funding

We cannot give you grant funding for energy efficiency improvements if you are receiving grant support from another source for the same improvement, such as Area Based Schemes funding through your local authority and ECO funding.

Grant funding for energy efficiency improvements is up to 75% of the combined cost of the improvements up to the maximum grant of £7,500 or £9,000 if you qualify for the rural uplift.

Grant funding for heat pumps is up to £7,500 or £9,000 if you qualify for the rural uplift. You can take the remainder of the funding you need as an optional interest-free loan.

We cannot offer grant funding for replacement heat pumps.

Grant funding is subject to availability while funds last within the financial year.

Interest-free loan funding

You can choose how long you would like to repay your loan.

Loan amount	Time to repay
Up to £4,999	5 years
£5,000 - £9,999	10 years
More than £10,000	12 years

You can make extra payments to pay your loan off faster. You can also repay your loan at any time with no penalties or fees. There is no interest to pay.

We charge an administration fee of 1.5% of the total loan value. The maximum we charge is £150. You do not have to pay this up-front as it is covered by your monthly repayments.

There is no administration fee for grant only applications.

You can use your loan to pay for a pre and/or post installation Energy Performance Certificate (EPC), up to a maximum of £150 per EPC. This is only available if the cost is not already covered by a government-funded scheme.

We can offer a loan of up to £7,500 for replacement renewables. We assess this on a case-by-case basis and is only available if you have not used Scottish Government funding or received Renewable Heat Incentive payments for your original renewable installation and system.

Scheme rules

We reserve the right to reject any application and our decision as to whether an applicant is eligible for funding is final.

Applications must be completed and submitted personally by the property owner and not by third parties, such as installers or letting agencies.

You must own or jointly own the property as a “natural person” (not a business), and it must either be your only or principal private residence. You must not apply on behalf of a business and the property must not be owned by a business or listed as a business asset.

For the purposes of this application, a property will be owned by a "business" if it is owned:

- a. by an individual in his or her capacity as a sole trader.
 - b. by some or all the members of an unincorporated association in trust for the association.
 - c. by a limited company; a limited liability partnership; a trust; a partnership; a registered society under the Co-operative and Community Benefit Societies Act 2014; or a Scottish Charitable Incorporated Organisation.
- or
- d. in any other capacity which Energy Saving Trust or Scottish Government considers constitutes a business.

The work must be carried out to a residential building in Scotland. The property must not be used as a holiday home or second home. The property must be registered with the Scottish Assessors Association as paying domestic council tax rates.

You must not start work before receiving a written funding offer from us.

There should be some carbon and/or financial savings associated with the installation of the applied for improvement(s).

If applying for loan funding, you must pass our credit and affordability checks to be offered a loan.

You must be the person who will own the equipment, materials and the property at the time we pay the loan.

You must have an energy report which recommends the improvements you are applying for.

Any changes to your home may have implications for your mortgage or home insurance and may need planning permission. You should check all terms, conditions and requirements about your property before you start any installation.

The choice of heating, energy efficiency or other measures are your sole choice and you should research them thoroughly before installation.

Liability for choice of measure does not rest with Scottish Government.

Credit check – loan applications only

To complete the application process for a loan, we will run searches about you at credit reference agencies, who will send us with credit information. We will also check information from the Electoral Register. Whether your application goes ahead or not, the agencies will record details of the search; a **“hard search”**. We may use credit scoring methods to assess your application and confirm your identity.

We and other companies may use credit searches and other information which is provided to us and/or the credit reference agencies, about you and those with whom you are linked financially if credit decisions are made about you or other members of your household.

This information may also be used for tracing debts and to prevent money laundering as well as managing your loan account.

Information held about you by the credit reference agencies may already be linked to records relating to one or more of your partners.

For the purposes of this application, we may treat you as financially linked to another person and assess your application by referring to any ‘associated’ records.

If you borrow or may borrow from us, we may give details of your account and how you manage it to credit reference agencies.

If you borrow and do not repay in full and on time, we may tell credit reference agencies, who will record the outstanding debt.

To prevent or detect fraud, or to help us confirm your identity, we may make searches at fraud prevention agencies.

We may pass information to financial and other organisations involved in preventing fraud to protect ourselves and others from theft and fraud. If you give us false or inaccurate information and we suspect fraud, we will record this.

We and other companies may use this information if decisions are made about you or others at your address (or addresses) on credit or credit related services or motor,

household, credit, life or any other insurance facilities. It may also be used for tracing you and assessing claims.

Energy report requirements

To receive funding, all the improvements you are applying for must have been recommended in one of these energy reports:

Energy efficiency, low and zero emission heat and renewable technology improvements

Energy efficiency, low and zero emission heat and renewable technology improvements need to have been recommended in:

- an Energy Performance Certificate (EPC)
- a Home Energy Improvement report (HEIR) from a Home Energy Scotland energy advisor or
- a Home Renewables Selector report (from a Home Energy Scotland specialist advisor).

Energy storage systems

Energy storage systems need to have been recommended in a Home Renewables Selector report (issued by a Home Energy Scotland specialist advisor).

Energy Performance Certificates (EPCs)

Energy Performance Certificates (EPCs) are issued by accredited Domestic Energy Assessors. To check whether a property already has an EPC or to search for an accredited assessor, visit www.scottishepcregister.org.uk.

Home Renewables Selector Reports

Home Renewables Selector Reports are issued by a Home Energy Scotland specialist advisor following a telephone call.

If your property's current energy report does not contain recommendations for your planned improvements, contact Home Energy Scotland to see whether a report can be produced which makes the necessary recommendation.

Loft and cavity wall insulation

If your property's current energy report recommends loft and/or cavity wall insulation, you will need to install this before you can claim funding for other improvements.

We will only release funding when you send us a post-installation EPC which does not include a recommendation for either loft or cavity wall insulation. If loft and/or cavity wall insulation are not suitable for your property, then your application must include information from a qualified professional explaining this. A qualified professional could, for example, be an installer who is certified to install insulation. We will then assess your eligibility for an exemption.

Application requirements

Neither we nor any of our officers, employees, agents or subcontractors will be legally responsible for any losses, damages or costs you suffer which arise out of or in connection with the application process, whether these are caused by our negligence or that of any of our officers, employees, agents or subcontractors or otherwise.

You must tell us as soon as possible if any of the details you have given us change or if anything else happens which could affect your eligibility to receive a loan or grant, or to repay the loan. Depending on the nature of the change, we may have to withdraw or amend your loan or grant offer or take other action.

We process applications on a first-come first-served basis depending on the overall availability of grant and loan funds. We reserve the right, in consultation with the Scottish Government, to suspend or reject applications on the grounds that there are insufficient funds available.

We may ask you for more information to determine your eligibility and you must give us this information when we ask if you wish to continue with your application.

To help with the cost of a deposit or staged payment, you can ask to draw down up to 60% of your funding after you have received and accepted your offer and before you complete work. This applies for low and zero emission heating and renewable energy improvements only.

To do this you must ask us in writing and we will consider your request based on your circumstances. We reserve the right to reject requests for part payment. Drawdowns on funding before work starts are not available for energy efficiency improvements.

You can only receive up to two payments per improvement, up to a total of six payments per application. You must ask us in writing and we will consider your request based on your

circumstances. We reserve the right to reject requests for part payment for low and zero emission heat and/or renewable technologies.

For funding for low and zero emission heating and renewable energy improvements we may need you, when you claim, to leave an installer rating and review on the Renewables Installer Finder tool on the Energy Saving Trust website.

Installation requirements

The improvements you install must be adequate, proportionate and appropriately designed, bearing in mind the energy needs of the property, and must represent good value for money.

You need to send us dated quotes on headed paper, and they must include a breakdown of the work including costs, be addressed to the applicant, and show the address of the installation.

Quotes for energy storage systems must also carry the statement: "Work will be carried out in accordance with the Home Energy Scotland loan conditions for energy storage" to confirm all loan conditions for energy storage will be met.

Quotes for hybrid heat pumps must show the costs of the fossil fuelled and low and zero emission heat elements of the system separately. We will assess applications for hybrid heat pumps on a case-by-case basis. Hybrid heat pumps must be "whole house" heating systems, this means they must provide both heating and hot water.

You must have all necessary planning, building, District Network Operator (DNO) and any other permissions before you start work. If you are applying for funding for external wall insulation, you must provide a copy of your building warrant with your claim. For certain improvements we will also ask you to supply a copy of your warranty for your technology/system installed when you claim.

Funding towards energy storage systems is available for heat and electric batteries only, not thermal stores.

Funding for energy efficiency improvements is available for existing Scottish homes only.

Funding for low and zero emission heat, other renewables systems, energy storage systems or connections to a heat network scheme is available for existing Scottish homes and for self-build new Scottish homes which are intended to be lived in by the applicant and not sold.

For the following improvements you must use a certified installer:

- If installing external wall, internal wall, flat roof, room-in-roof or floor insulation then your chosen contractor must be TrustMark registered. If you cannot find a TrustMark installer in your local area you may use a Green Deal certified installer.
- If installing low and zero emission heating and/or renewable energy improvements, you must use both a Microgeneration Certification Scheme (MCS) installer and a MCS or Solar-Keymark certified product, except for micro-hydro systems which we will assess on a case-by-case basis. We recommend asking advice from The Scottish Environment Protection Agency (SEPA) and using an installer recommended by the British Hydro Association who is also a member of the Renewable Energy Consumer Code (RECC) or equivalent.
- If you are connecting to a heat network scheme, the installation must be carried out by an installer approved by the heat network scheme's owner or operator and the scheme must be approved for funding support.
- If installing an energy storage system, the installer must confirm on their quote that they will meet all loan conditions for energy storage. This should read "Work will be carried out in accordance with the Home Energy Scotland loan conditions for energy storage." These conditions are that they must:
 - be MCS accredited for the low and zero emission heating and/or renewable energy system which will work alongside the battery
 - be a member of a Trading Standards Institute-accredited consumer code which covers energy storage
 - meet all manufacturer guidelines for the system being installed and have undertaken all relevant manufacturer training available in the UK
 - meet the Institute for Engineering and Technology's (IET) code of practice (for electric batteries only).
- If installing a biomass boiler or stove, you must provide evidence that a heat pump is not suitable for your property; this can be a Home Energy Renewable Report from a Home Energy Scotland specialist advisor.
- If installing high heat retention storage heaters, you must provide evidence that a heat pump is not suitable for your property; this can be a Home Energy Renewable Report from a Home Energy Scotland specialist advisor.

For funding towards a heat network connection, the district heat scheme must be approved by the Scottish Government which requires the scheme operator to complete an application form and to meet certain criteria. You should obtain confirmation from us that the heat network scheme is approved for funding under this scheme before you apply for funding.

The information by Energy Saving Trust on its website and elsewhere about this scheme and more generally in relation to energy saving home improvements, technologies and systems is intended to act as a guide only.

Energy Saving Trust and its representatives cannot and do not accept any liability for any loss or damage that you may suffer as a result of using that information.

Additional requirements

You must get a post-installation Energy Performance Certificate and submit it with your claim for funding to confirm the work has been completed. The only exceptions are if the installation address is a self-build property or if only an energy storage system was installed and the current EPC for the property meets the following criteria:

1. The EPC is less than 3 years old.
2. The EPC shows that the low and zero emission heat or renewables system the energy storage system is to be attached to has been installed.
3. The EPC does not recommend any of the energy efficiency improvements required by the grant and loan.
4. You provide a written self-declaration to confirm that you have not installed any other improvements since your last EPC was produced.

Please Note: Funding for energy storage systems is only available as part of a package. A package consists of a heat pump or high heat retention electric storage heaters together with solar PV and an energy storage system.

For low and zero emission heating and/or renewable energy systems you must submit Microgeneration Certification Scheme (MCS) certificate(s) with your claim.

If you are applying for energy storage system(s) only, you must provide MCS certificate(s) for the low and zero emission heat or renewables system already in place to which the battery will be connected. If you install an energy storage system, you should notify the provider of your building and contents insurance as they will need to know.

Funding towards energy storage systems is available for heat and electric batteries only, not thermal stores.

For funding towards a heat network connection, you must have confirmation from us that the heat network scheme is approved for funding under this scheme.

Further Guidance

Neither the Scottish Government nor Energy Saving Trust condone cold calling. There is no obligation to choose the first installer that approaches you and you should get at least three quotes from different installers to ensure good value for money. You only need to send us a copy of the quote you choose. If you would like to report any instances of cold calling, please contact the Information Commissioner's Office on 0303 123 1113.

We recommend you ask if your chosen installer is fully qualified and accredited with a relevant industry body or trade federation. We always recommend you ask which

guarantees and warranties they will provide for the products they install and for their workmanship as we may ask for evidence of this when you come to claim your funding.

The HES funding schemes are not linked to other schemes, so if you are eligible for our funding this does not mean you will be eligible for any other incentives.

See Ofgem's and the Energy Saving Trust's [Smart Export Guarantee](#) web page for more information about eligibility for this scheme.

If installing a domestic energy storage system you should refer to the Renewable Energy Consumer Code's (RECC) website for further guidance, including questions to ask your installer, <https://www.recc.org.uk/storage>.

Energy efficiency improvements eligible costs

This information explains the maximum funding for making energy efficiency improvements to your property. For all energy efficiency improvements, the maximum grant is 75% of the cost of the improvement or the maximum funding limit, whichever is the lowest, up to a combined total of £7,500 or £9,000 if the household qualifies for the rural uplift. You can take the rest of the funding as an optional interest-free loan. You can only apply for secondary Improvements alongside a Primary Improvement.

Grant and Loan		
Improvement	Important Information	Maximum Combined Grant and Loan Funding Available
Solid Wall	Primary Improvement	£10,000
Flat roof or room-in-roof insulation	Primary Improvement	£4,000
Loft Insulation	Primary Improvement	£2,000
Floor Insulation	Primary Improvement	£2,000
Cavity Wall Insulation	Primary Improvement	£2,000
Cylinder Thermostat	Secondary Improvement	£500

Draught Proofing	Secondary Improvement	£500
Wastewater Heat Recovery System	Secondary Improvement	£500
Hot Water Tank Jacket	Secondary Improvement	£500
Heating Controls	Secondary Improvement	£600

Loan Only		
Improvement	Important Information	Maximum Loan Available
Glazing (Double/Secondary)		£8,000
Warm Air Units (Electricity Fuelled only)		£5,500
Insulated doors		£4,500
High heat retention electric storage heaters	Grant available if taken as part of a package. Please see the packages below. Must evidence that a heat pump is not suitable for the property.	£5,500

Example: you apply for solid wall insulation costing £10,000 and loft insulation costing £2,000.

Improvement	Without Rural Uplift		With Rural Uplift	
	Grant	Loan	Grant	Loan
Solid Wall Insulation – on its own	£7,500	£2,500	£7,500	£2,500
Loft Insulation – on its own	£1,500	£500	£1,500	£500
Eligible Funding - both improvements combined	£7,500	£4,500	£9,000	£3,000

Low and zero emission heating, renewable energy systems and heat network scheme connection eligible costs

You cannot apply for two whole-house heating systems, for example an air source heat pump and a biomass boiler.

You can only apply for one energy storage system, for example a heat battery or an electric battery.

If you apply for an energy storage system, you must also apply for a low and zero emission heating and/or renewable energy system or have an existing system that it will be connected to.

Funding is not available for solar PV or energy storage systems installed using this funding unless applied for as part of a package of improvements.

Only particular costs are eligible to fund low and zero emission heating, renewable energy systems, energy storage systems and heat network scheme connections. A list of these eligible costs is set out below.

Grant funding for heat pumps is up to a maximum of £7,500. If the funding you request for a heat pump is £7,500 or less, the full funding will be as a grant. If the funding requested is more than £7,500 you can apply for an interest free loan for the rest of the funding. We offer all other heating and renewable energy systems interest free loan funding only. We

can offer this for up to 100% of the quoted installation costs or the maximum amount, whichever is lowest.

Details on the eligible funding amounts and maximum available grant are below.

Grant and Loan		
Improvement	Funding	Funding - Rural Uplift
	Maximum Combined Loan and Grant Funding Available	Maximum Combined Loan and Grant Funding Available
Air Source Heat Pump	£15,000.00	£16,500.00
Ground Source Heat Pump		
Water Source Heat pump		
Hybrid Heat pump		

Grant and Loan		
Improvement	Important Information	Maximum Combined Grant and Loan Funding Available
Solar PV	Funding only available if applied for as part of a package of improvements.	£6,000.00 (including £1,250.00 grant)
Energy Storage System	Funding only available if applied for as part of a package of improvements.	£6,000.00 (including £1,250.00 grant)

Loan Only		
Improvement	Important Information	Maximum Loan Available
Wind Turbine		£2,500.00
Hydro Turbine		£2,500.00
Solar Water Heating		£5,000.00
Hybrid Solar PV / Water Heating		£5,000.00
Heat Network Connection (fully or partially renewably powered)	To be agreed on a case-by-case basis	£7,500.00
Replacement Heat Pump	To be agreed on a case-by-case basis	£7,500.00
Biomass Boiler/Stove	£7,500 grant available upon evidence that heat pump is not suitable for property. £9,000 if in eligible rural locations.	£15,000.00

Packages of improvements

In addition to the grants for heat pumps and energy efficiency improvements, we offer two additional support funding packages for complementary improvements. For both packages funding is only available for solar PV and energy storage systems if taken as part of a package of improvements.

The first support pack is specifically for low and zero emission heating and renewable power (heat pump, solar PV and energy storage system).

Measure	Grant	Rural Grant
Heat pump	£7,500	£9,000
Solar PV	£1,250	£1,250
Energy storage system	£1,250	£1,250
Total	£10,000	£11,500

The second support package offers support for electric heat and power (electric storage heating, solar PV and energy storage battery). To be eligible for high heat retention storage heaters this must be recommended on your Energy Performance Certificate and you must be able to provide evidence that a heat pump is not suitable for your property.

Measure	Grant
High heat retention electric storage heating	£2,500
Solar PV	£1,250
Energy storage system	£1,250
Total	£5,000

The rural uplift does not apply to this package of improvements and only applies to the package containing a heat pump.

If you do not install the full package we reserve the right to ask you to return any funding we have paid you in full.

Both electric and heat batteries will be eligible for the energy storage systems grant in both support packages.

Applicants who have already installed one or more of the improvements within a package can apply for the remainder of the package. This is subject to the Microgeneration Certification Scheme (MCS) certificate(s) being provided for the existing heat pump and/or

solar PV and an Energy Performance Certificate for the property which shows the high heat retention storage heaters and/or energy storage system is in place.

Eligible costs

Only particular costs are eligible for funding support for low and zero emission heating, renewable energy systems, energy storage systems and heat network scheme connections. A list of these eligible costs is set out below.

Solar photovoltaic (PV)

We will cover the cost of a solar module and an inverter and the direct cost of mounting them on a roof or the ground. We will cover the cost of a diverter if the system is to be connected to a hot water cylinder. We will also cover the costs of connecting them to the electricity supply (or energy storage system and inverters for off-grid system) and the non-recoverable VAT costs on all items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, any cost of general rewiring.

Funding for solar photovoltaic (PV) is only available as part of a package. A package consists of a heat pump or high heat retention electric storage heaters together with solar PV and an energy storage system.

Wind turbines

We will cover the cost of wind-turbine generation equipment and the inverter and the direct cost of mounting it on a roof or the ground. We will cover the cost of a diverter if the system is to be connected to a hot water cylinder. We will also cover the costs of connecting it to the electricity supply (or energy storage system and inverters for off-grid system) and the non-recoverable VAT costs on all items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, any cost of general rewiring.

Micro-hydro turbines

We will cover the cost of hydrogeneration equipment and the inverter, the direct costs of water works and connecting it to the electricity supply (or energy storage system and inverters for off-grid system) and the non-recoverable VAT costs on all items. We will cover the cost of a diverter if the system is to be connected to a hot water cylinder. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, any cost of general rewiring.

Solar water heating

We will cover the cost of solar panels, plus the direct cost of fixing the panels to the roof or ground, replacing the hot-water cylinder needed for the solar water heating system and connecting to the distribution system within the property and the non-recoverable VAT on those items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, plumbing and heating system upgrades.

Hybrid photovoltaic solar water heating

We will cover the cost of PV-T collector (panels) and the inverter, the direct costs of mounting them to a roof or the ground, and the replacement of the hot-water cylinder needed for the solar water heating system. We will also cover the costs of connecting them to the distribution system within the property, the costs of connecting them to the electricity supply (or energy storage system and inverters for off-grid system) and the non-recoverable VAT costs on all items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, plumbing and heating-system upgrades, or general rewiring.

Air to water, ground to water and water to water heat pumps

We will cover the cost of the heat pump and ground loops and other related equipment and the replacement hot-water cylinder needed for the renewable energy system. We will also cover the direct costs of ground work for vertical or horizontal pipework, connecting them to the electrical supply, connecting them to the heat-distribution system at the property and the cost of upgrading the heating distribution system if this is necessary to make sure the heat pump system works effectively, and all non-recoverable VAT on those items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, upgrading radiators unless this is needed to make sure the heat pump or other elements of the central-heating system at the property work efficiently; and
3. air to air heat pumps; and
4. fossil fuelled elements of a hybrid heat pump system

Wood-fuelled heaters, stoves and boilers

We will cover the cost of relevant heater, stove or boiler equipment and the replacement hot-water cylinder needed for the renewables system. We will also cover the direct costs of connecting the unit to an automated fuel system and connecting it to the property's heat-distribution system, the costs of the flue and building the boiler house or fuel-storage space and all non-recoverable VAT on those items. We will not cover:

1. the cost of any extended warranty beyond the one-year warranty all certified installers must offer free of charge; and
2. the cost of any other materials, work or other items such as, but not limited to, upgrading radiators or other elements of the central-heating system; and
3. non-automated, non-pellet stoves or room heaters.

Connections to a heat network scheme

Where a district heating scheme is eligible, we will cover the cost of the heat exchanger (including supply and installation and heat meter), the cost of hot-water storage (if this applies), and the cost of connecting the exchanger to the heat network. We will also cover the other plumbing costs, including plumbing materials, pipework, specialist controls and metering and all non-recoverable VAT on those items. We will not cover:

1. the cost of any extended warranty beyond a one-year warranty; and
2. the cost of any other materials, work or other items such as, but not limited to, upgrading radiators or other elements of the central-heating system; and
3. costs covered by government grants or other subsidies.

Energy storage systems

We will cover the cost of the electric or heat battery, the direct cost of installing and connecting it to a renewable energy system and the cost of equipment required to make the unit operational. This can include the cost of a power diverter (or automatic power controller), an energy monitor, connection to the electricity supply, an inverter and the non-recoverable VAT costs on all items. We will not cover:

1. the cost of any extended warranty
2. the cost of any other materials, work or other items such as, but not limited to, any cost of general rewiring.

Funding for energy storage systems is only available as part of a package. A package consists of a heat pump or high heat retention electric storage heaters together with solar PV and an energy storage system.