

**ANNEX – Response to EIR request for information (MiCase ref. 202300380856)**

**Table 1. Total amount of Scottish Government funding awarded (grants and loans) by year and scheme**

<b>Scheme</b>	<b>Year</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
		<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Area Based Schemes		£56,047,067	£60,000,012	£63,642,190	£48,660,585	£47,000,000	£45,030,032	£42,620,345	£35,818,878	£30,282,757	£45,660,890
Warmer Homes Scotland <sup>1</sup>		NA	NA	£7,661,708	£30,839,785	£29,544,882	£24,228,256	£24,788,167	£22,459,517	£35,139,384	£42,494,350
HES Renewables Loan <sup>2</sup>		NA	NA	£258,746	£229,827	NA	NA	NA	NA	NA	NA
HES cashback & loan <sup>2</sup>		NA	NA	NA	NA	£6,097,161	£10,260,054	£9,115,584	£12,404,246	£14,559,693	NA
HES grant & loan <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	£41,262,108 <sup>4</sup>
SME Loan scheme <sup>5</sup>		NA	NA	NA	NA	£1,847,984	£2,754,737	£3,662,934	£4,900,223	£6,760,578	£7,153,498
PRS Loan scheme <sup>3</sup>		NA	NA	NA	NA	£114,279	£65,532	£123,162	£169,527	£1,402,586	£1,427,581
RSL Loan fund <sup>3</sup>		NA	NA	NA	£0	£0	£0	£0	NA	NA	NA
Social Housing Net Zero Heat Fund		NA	NA	NA	NA	NA	NA	NA	£8,490,676	£5,355,747	£38,341,879
Green Public Sector Estate Decarbonisation Scheme		NA	NA	NA	NA	NA	NA	NA	NA	£10,372,200	£8,657,459
Low Carbon Infrastructure Transition Programme		NA	NA	NA	£122,758	£14,463,122	£1,920,000	£13,747,500	£13,938,953	£8,275,133	£10,613,076
Heat Network Fund		NA	NA	NA	NA	NA	NA	NA	NA	NA	£6,420,864

Amounts are rounded to nearest pound; NA = not available (data not available/collected, scheme not in operation etc.)

<sup>1</sup> The Warmworks Partnership manages delivery of Warmer Homes Scotland as a contractor on behalf of the Scottish Government

<sup>2</sup> HES Renewables and HES Cashback and loan were administered by the Energy Saving Trust on behalf of the Scottish Government

<sup>3</sup> Schemes are/were administered by the Energy Saving Trust on behalf of the Scottish Government

<sup>4</sup> Figure includes funding for HES Cashback and loan scheme that was replaced by HES Grant and Loan scheme in December 2022.

<sup>5</sup> SME Loan scheme is administered by the Energy Saving Trust on behalf of the Scottish Government (scheme has previously been administered by Zero Waste Scotland)

**Table 2. No. Unsuccessful Applications for grants/loans by Scottish Government scheme by year**

<b>Scheme</b>	<b>Year</b>	<b>2013 2014</b>	<b>2014 2015</b>	<b>2015 2016</b>	<b>2016 2017</b>	<b>2017 2018</b>	<b>2018 2019</b>	<b>2019 2020</b>	<b>2020 2021</b>	<b>2021 2022</b>	<b>2022 2023</b>
Area Based Schemes <sup>1</sup>		0	0	0	0	0	0	0	0	0	0
Warmer Homes Scotland <sup>2</sup>		NA	NA	1	27	55	57	56	93	259	233
HES Renewable Loan		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
HES cashback and loan		NA	NA	NA	NA	787	608	410	277	166	NA
HES grant and loan		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
SME Loan scheme		27	65	53	37	42	101	96	94	124	77
PRS Loan scheme <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
RSL Loan fund		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Social Housing Net Zero Heat Fund		NA	NA	NA	NA	NA	NA	NA	1 <sup>4</sup>	2	7
Green Public Sector Estate Decarbonisation Scheme		NA	NA	NA	NA	NA	NA	NA	NA	0	18
Low Carbon Infrastructure Transition Programme		NA	NA	NA	8	4	35	22	27	NA	NA
Heat Network Fund		NA	NA	NA	NA	NA	NA	NA	NA	NA	0

NA = not available (data not available/collected, scheme may not have been in operation etc.)

<sup>1</sup> Area Based Schemes do not provide individual financial grants to property owners, we do not hold information about any applications that may have been required by councils as part of a local scheme.

<sup>2</sup> Warmer Homes Scotland does not provide individual financial grants to property owners but an application is required to establish eligibility for assistance.

<sup>3</sup> There were 43 unsuccessful applications to the PRS Loan scheme between its launch in April 2020 and June 2021 with 7 loan applications withdrawn.

<sup>4</sup> Three applications were withdrawn.

**Table 3. No. complaints received by Scottish Government scheme by year**

<b>Scheme</b>	<b>Year</b>	<b>2013 2014</b>	<b>2014 2015</b>	<b>2015 2016</b>	<b>2016 2017</b>	<b>2017 2018</b>	<b>2018 2019</b>	<b>2019 2020</b>	<b>2020 2021</b>	<b>2021 2022</b>	<b>2022 2023</b>
Area Based Schemes <sup>1</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Warmer Homes Scotland <sup>2</sup>		NA	NA	33	198	196	183	162	214	218	253
HES Renewable Loan <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
HES cashback and loan <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	11	31	68
HES grant and loan <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
SME Loan scheme		NA	NA	NA	NA	NA	NA	NA	2	0	1
PRS Loan scheme <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
RSL Loan fund <sup>3</sup>		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Social Housing Net Zero Heat Fund		NA	NA	NA	NA	NA	NA	NA	0	0	0
Green Public Sector Estate Decarbonisation Scheme		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Low Carbon Infrastructure Transition Programme		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Heat Network Fund		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

<sup>1</sup> Councils will maintain a record of any complaints they receive and some information may be collected by contractors (e.g. snagging). This information is not collected or collated by the Scottish Government.

<sup>2</sup> Complaints for WHS go directly to Warmworks who are the managing agent of the scheme.

<sup>3</sup> Complaints about loan scheme applications are handled by the administrator (Energy Saving Trust). EST report on complaints received about delivery across all schemes delivered through the loans admin contract but this information is not available for separate schemes by year.