

Complaint_ID	Communicat	User_ID	Source_De	Destination	Method_D	Communic	Communic	Communic	Communic	Communic	Communic	Passed to	Passed_on	Complaint	Complaint_C	Contract	Route	Incident_I	Enquiry_ID	Claim_Not	Close_Call_ID													
500827	258198	11/08/2022	Trunk Roac	Amey OCR Email	AN ANONYMOUS	23627	The following "Road Defect" details have been logged for case 23627.	Location	Road	Name: A738 – Kilwinning to Pennyburn	Operator: Amey	Carriageway: North	Additional Location Notes: byres road Kilwinning a738 , outside Aldos chip shop	Incident Information	Issue Type: OTHER	Call Classification: COMPLAINT	Issue Status: Closed	Satisfaction Callback: NO	Report Method: Phone	Notes: complaint : traffic lights being too slow	Contact Information	Customer ID: AN	Title: First Name: ANONYMOUS	Last Name: Address: Telephone: Email:	redacted 11(2)	11/08/2022	NULL	11/08/2022	ASW	A738	NULL	NULL	NULL	NULL