From: Bruce A (Andrew)
Sent: 03 March 2021 08:33

To: McAllister C (Colin) <Colin.McAllister@gov.scot>; Lloyd E (Elizabeth) <Elizabeth.Lloyd@gov.scot>

Subject: Remit of Laura Dunlop review

Remit for the review announced by the Deputy First Minister in response to a Parliamentary Question on 3 August 2020:

- 1. Draw out the lessons from the first application of the procedure as followed through to decision. In particular, this will include the application of paragraph 10, and provide advice on any changes required to strengthen the content and future operation of the procedure.
- 2. Identify how best to support complainers in future without undermining the integrity of the process.
- 3. Consider what further steps could be taken to improve the procedure to meet its intention, including maintaining the confidence of Scottish Government staff in the approach which will be taken to handling such issues in future.

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