

Notes:
 Changes have been highlighted in yellow.
 Strikethrough means that whole measure and the associated PAF is suspended.
 Where there is no strikethrough, but PAF suspension column reads "suspended", measure is active but PAF is suspended.

PI Number	Title	Measure description	PI Reporting Period	PAF applies? (Y/N)	PAF Frequency	PAF calculation basis	Performance threshold A	PAF A (% of relevant Core Operations Price)	Performance threshold B	PAF B (% of relevant Core Operations Price)2	Performance threshold C	PAF C (% of relevant Core Operations Price)3	PAF Suspended
1	RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulations)	Measuring RIDDOR reportable incidents across the Unit.	Quarterly, from the Commencement of Service Date	N	Quarterly, starting in the first Annual Period	N/A	5 to 9	N/A	10 to 14	N/A	15 or more	N/A	N/A
2	Repair of Structures Category 1 Safety Defects	Percentage of Category 1 Structures Parapet defects repaired within contractual timescales	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0% - 96.6%	5%	96.5% - 95.1%	10%	95.0% or lower	25%	Active from 01.04.2023
3	Repair of Category 1 Safety Defects (excluding Structures Parapets)	Percentage of Category 1 defects repaired within contractual timescales (excluding Structures Parapet defects)	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0 - 95.1%	5%	95.0% - 92.1%	10%	92% or lower	25%	Active from 01.02.2023
4	Inventory Data Quality Audit	An outcome-based measure of the quality of asset data of the road network based on the Trunk Road Information Manual (TRIM), by process of Audit.	Monthly, starting 12 months from the Commencement of Service Date	Y	Monthly, starting 12 months from the Commencement of Service Date	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	95.0% - 90.1%	10%	90.0% - 85.1%	15%	85.0% or lower	25%	Suspended
5	Routine Monitoring Inspections	Percentage of days on which sections of the Unit are within the required inspection interval for Routine Monitoring Inspections, as detailed in the Trunk Road Information Manual.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0 - 95.1%	5%	95.0% - 92.1%	10%	92% or lower	25%	Suspended
6	Comprehensive Inspections	Percentage of Comprehensive Inspections carried out within the required intervals.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	95.0% - 90.1%	10%	90.0% - 85.1%	15%	85% or lower	25%	Suspended
7	Cyclic Maintenance	Percentage of asset (excluding maintenance of grassed areas) maintained within the required timescales.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	90.0% - 85.1%	10%	85.0% - 80.1%	20%	80% or lower	50%	Suspended
8	Structures Principal Inspections	Percentage of Structures Principal Inspections and reports carried out to agreed programme in the inspection year.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in July of the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0% - 96.6%	10%	96.5% - 95.1%	20%	95.0% or lower	50%	Active
9	Structures General Inspections	Percentage of Structures General Inspections and reports carried out to agreed programme in the inspection year.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in July of the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0% - 96.6%	10%	96.5% - 95.1%	20%	95.0% or lower	50%	Active
10	Structures Maintenance Programme	Percentage of Structures Spring and Autumn Cyclic Maintenance within quarter completed to agreed programme.	Monthly, from the Commencement of Service Date	Y	Quarterly, starting in July of the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	98.0% - 94.1%	10%	94.0% - 90.1%	20%	90.0% or lower	50%	Active
11	Well-lit Network	Percentage of Lighting points operational on the Unit.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	92.5% - 90.1%	5%	90% - 87.6%	10%	87.5% or lower	25%	Suspended
12	Winter Treatments Efficiency	Call-out treatments carried out during the Winter Service Period for every 1,000 precautionary treatments.	Monthly, during Winter Service Period	Y	Monthly, starting in the first Annual Period	Percentage of Winter Service Price (columns I, K and M)	19 - 20 call-out treatments per 1000	2%	21 - 25 call-out treatments per 1000	5%	26 or more call-out treatments per 1000	10%	Active
13	Weather Forecast Accuracy	Miss rate when forecasting the frost or no frost surface condition during the Winter Service Period.	Monthly, during Winter Service Period	Y	Monthly, starting in the first Annual Period	Percentage of Winter Service Price (columns I, K and M)	5.0% - 6.9%	2%	7.0% - 8.9%	5%	9% or greater	10%	Active
14	Remedial Notices	Number of Remedial Notices remaining open beyond agreed timescales.	Monthly, from the Commencement of Service Date	N	Monthly, starting in the first Annual Period	N/A	1 to 2	N/A	3 to 5	N/A	6 or more	N/A	N/A
15	Closure of Non-Conformances	Number of Performance Audit Group Non-Conformances outstanding beyond agreed timescales.	Monthly, from the Commencement of Service Date	N	Monthly, starting in the first Annual Period	N/A	5 to 14	N/A	15 to 29	N/A	30 or more	N/A	N/A
16	Complaints Response Time Compliance	Percentage of complaints responded to within required timescales.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	99.0% - 97.1%	2%	97.0% - 95.1%	5%	95.0% or lower	10%	Active
17	Planning Applications	Percentage of planning applications processed within the required timescales and to the required quality.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	97.0% - 94.1%	5%	94.0% - 90.1%	10%	90.0% or lower	20%	Suspended
18	Correspondence Response Time compliance	Percentage of requests and correspondence (excluding complaints) responded to in compliance with required timescales received through the Customer Care Line or directly by the Operating Company.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	99.0% - 97.1%	2%	97.0% - 95.1%	5%	95.0% or lower	10%	Active
19	Carbon Emissions	Measurement of annual carbon emissions in comparison to second Annual Period benchmark.	Quarterly, from the third Annual Period	N	Quarterly, from the third Annual Period	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
20	Grassed Area Maintenance	Percentage of required high/medium amenity, general and rough grass-cutting calculated at the end of each monthly reporting period for a rolling 12-month window, in accordance with the Scottish Minister's Requirements in Clause 3070AR. The percentage of compliant treatments using salt with the Precautionary Treatments Matrix and in accordance with the Winter Service Plan	Monthly for the months of April to September and March, as from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period. PAF for lowest performing grassed area applies each month.	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	High Amenity: 98.0% - 95.1% Medium Amenity: 95.0% - 90.1% General Grassland: 99.0% - 95.1% Rough Grass: 95.0% - 90.1%	5%	High Amenity: 95.0% - 90.1% Medium Amenity: 90.0% - 85.1% General Grassland: 95.0% - 92.1% Rough Grass: 90.0% - 85.1%	10%	High Amenity: Below 90.0% Medium Amenity: Below 85.0% General Grassland: Below 92.0% Rough Grass: Below 85.0%	15%	Suspended
21	Salt Spread	Percentage of compliant treatments using salt with the Precautionary Treatments Matrix and in accordance with the Winter Service Plan	Monthly, during Winter Service Period	Y	Monthly, starting in the first Annual Period	Percentage of Winter Service Price (columns I, K and M)	95.0% - 92.6%	3%	92.5% - 90.1%	7%	90.0% or lower	12%	Active
22	Litter and Refuse	For roads which the Scottish Minister is the litter authority, the percentage of litter and refuse cleaning activities achieved to schedule.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	95.0% - 90.1%	2%	90.0% - 85.1%	5%	85.0% or lower	10%	Suspended
23	Review and Inspection of Structures Assets with Known Defects	Percentage of Structures with known defects inspected and review within the required timescales.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	99.0% - 98.1%	10%	98.0% - 95.1%	20%	95.0% or lower	60%	Suspended

24	Inventory Data Completion	An outcome-based measure of the inventory data of the road network based on the Trunk Road Inventory Manual (TRIM).	Monthly, starting 12 months from the Commencement of Service Date	Y	Monthly, starting 12 months from the Commencement of Service Date	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	95.0% - 90.1%	40%	90.0% - 85.1%	15%	85.0% or lower	25%	Suspended
25	Approvals for Structural Maintenance (Series 0100 Schemes)	An outcome-based measure of the Series 0100 Structural Maintenance works programme scheme approvals as a percentage of the Required works programme value, as laid out in the Pavement Maintenance Guidance (PMG).	Quarterly, from the second Annual Period	Y	Quarterly, starting in the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	Second Annual Period: 40% Third Annual Period: 65% Fourth Annual Period onwards: 90%	40%	Second Annual Period: 35% Third Annual Period: 60% Fourth Annual Period onwards: 82%	15%	Second Annual Period: 30% Third Annual Period: 55% Fourth Annual Period onwards: 75%	25%	Suspended
26	Submission of Planned Maintenance Works (Series 0300 Schemes)	An outcome-based measure of Series 0300 Patching schemes submitted by the contractual deadline.	Quarterly (calendar quarters), from the Commencement of Service Date	Y	Quarterly (calendar quarters), starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	First Annual Period: 75% of all schemes submitted 35 or more days of works start date Second Annual Period: 80% of all schemes submitted 35 or more days of works start date Third Annual Period onwards: 85% of all schemes submitted 35 or more days of works start date	10%	First Annual Period: 70% of all schemes submitted 35 or more days of works start date Second Annual Period: 75% of all schemes submitted 35 or more days of works start date Third Annual Period onwards: 80% of all schemes submitted 35 or more days of works start date	15%	First Annual Period: 65% of all schemes submitted 35 or more days of works start date Second Annual Period: 70% of all schemes submitted 35 or more days of works start date Third Annual Period onwards: 75% of all schemes submitted 35 or more days of works start date	25%	Active from 01.04.2023
27	Incident Response	Percentage of Incident Response(s) within the required timescales.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the second Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	99.0% - 95.1%	5%	95.0% - 90.1%	10%	90.0% or lower	25%	Suspended
28	Sustainability - Waste Generation and Management	Percentage of waste materials re-used or recycled.	Monthly, from the Commencement of Service Date	Y	Monthly, starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	95.0% - 90.1%	2%	90.0% - 85.1%	5%	85.0% or lower	7%	Active
29	Timely Upload of Construction Phase Plans	Percentage of Construction Phase Plans uploaded to AMPS at least 7 days in advance of the construction start date.	Monthly, from the Commencement of Service Date	Y	Monthly, starting the second month following the Commencement of Service Date	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	92.0% - 88.1%	5%	88.0% - 84.1%	10%	84.0% or lower	20%	Active from 01.04.2023
30	Timely Upload of Final Health and Safety Files	Percentage of Final Health and Safety Files uploaded to AMPS within 30 days of the construction end date.	Monthly, from the commencement of Service Date	Y	Monthly, Starting in the first Annual Period	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	92.0% - 88.1%	3%	88.0% - 84.1%	5%	84.0% or lower	10%	Active from 01.04.2023
31	Asbestos Action Plans	Percentage of Asbestos Action Plans in place	Annually, from the commencement of service date	Y	Annually, from April 2022	Percentage of average Price for Core Operations excluding Winter Service (columns I, K and M)	April 2022: 15-24.9% April 2023: 40-49.9% April 2024: 60-74.9%	5%	April 2022: 10-14.9% April 2023: 25-39.9% April 2024: 50-59.9%	10%	April 2022: 0-9.9% April 2023: 0-24.9% April 2024: 0-49.9% April 2025: 0-99.9%	20%	Active