

Communication_Logged	User_ID	Source_Desc	Destination_Desc	Method_Desc	Communication_Name	Communication_Company	Communication_Telephone	Communication_Email	Comments	Passed_to	Passed_on	Complaint_Response	Complaint_Closed	
14/09/2022	redact	Local Authority	Amey OCR	Email	redacted 11	Dundee City Council		redacted 11@dundee.gov.uk	<p>Received your email regarding the A90 Kingsway speed limit sign. I received by DCC. Get Outlook for iOS</p> <p>From: redacted 11(2) <redacted 11(2)@dundee.gov.uk> Sent: Wednesday, September 14, 2022 1:32 pm To: redacted 11(2) <redacted 11(2)@dundee.gov.uk> Subject: Fw: Enquiry Suggestion Compliment Complainant CUI451187963</p> <p>Hi redacted 11(2),</p> <p>Sorry about this one could you pass this one onto BEAR for me. Talk later. redacted 11(2) <redacted 11(2)@dundee.gov.uk> Thank you for your feedback. I will be sure to pass this on to the relevant team. redacted 11(2) <redacted 11(2)@dundee.gov.uk> Dundee City Council Dundee House, 50 North Lindsay Avenue Dundee, DD1 1LJ, T: 01307 550000 M: 07779 000000</p> <p>From redacted 11(2) <redacted 11(2)@dundee.gov.uk> Sent: 13 September 2022 14:50 To: redacted 11(2) <redacted 11(2)@dundee.gov.uk> Subject: Enquiry Suggestion Compliment Complainant CUI451187963</p> <p>Hi redacted 11(2),</p> <p>Can you let me know what the speed limit should be on the section of A90 and if it's 50 or 40 correct the signage asap to minimise the confusion? Thanks, redacted 11(2) <redacted 11(2)@dundee.gov.uk> Reply issued: Good evening. Thank you for contacting Amey and to confirm I have forwarded your email to our Team who deal with this area. They will reply to you direct. Kind regards Forwarded to redacted 11(2) and redacted 11(2)</p> <p>Name: redacted 11(2) MyGov/Scotland Address: User entered address: redacted 11(2) Subject: speed signage on Kingsway wrong About enquiries this was raised: Full Details: Speed on road 50, signs say 40. Which is it? Attachments: Contact details: redacted 11(2)</p>	Bear Scotland	redacted 11(2)	14/09/2022		21/09/2022
18/09/2022	redact	Member of Public	Amey OCR	Email	redact			redact@yahoo.co.uk	<p>Hi, I joined the A90 Kingsway (Dundee) eastwards branch from the A923 junction and discovered that there is a mix of speed limits displayed. There are 40 mph repeaters, 50 mph written in the road, 50mph signs just before the incalipite road junction flyover then 40 under the flyover. The road before the flyover was / is 50mph but now it is a jumble of mixed information signs and road marked speed limits. Can you let me know what the speed limit should be on the section of A90 and if it's 50 or 40 correct the signage asap to minimise the confusion? Thanks, redacted 11(2) <redacted 11(2)@dundee.gov.uk> Reply issued: Good evening. Thank you for contacting Amey and to confirm I have forwarded your email to our Team who deal with this area. They will reply to you direct. Kind regards Forwarded to redacted 11(2) and redacted 11(2)</p>	redacted 11(2)		18/09/2022		21/09/2022
Communication_Logged	User_ID	Source_Desc	Destination_Desc	Method_Desc	Communication_Name	Communication_Company	Communication_Telephone	Communication_Email	Comments	Enquiry_Closed	Contract	Route	Incident_ID	
40:27.0	redact	Member of Public	Amey OCR	Email	redacted 11(2)			redacted 11(2)@dundee.gov.uk	<p>A90 Kingsway from Myre Kirk road when walking towards Invergowrie. At the pedestrian crossing, the bushes & trees are so overgrown that they now completely block a significant length of the footpath. Overgrown trees & bushes persist to a lesser degree for a distance of around 50 metres along this footpath when heading in the direction of Invergowrie. (See attached images). This is an ongoing yearly problem as there is no maintenance of the trees/bushes unless a complaint is made. In previous years redacted 11(2) contacted Bear Scotland to have this resolved. In reality, the trees/bushes are planted far too close to the footpath & need to be cut back to the fence that sits behind them. (The fence is now almost completely obscured). Dundee City Council have trees behind this fence, so the Kingsway would still be obscured from Myre Kirk park if Bear Scotland completely removed their trees/bushes. It would make more sense for Bear Scotland to remove the vegetation from here if they don't intend to ensure that the footpath is kept clear.</p>	31/08/2022	ANE	A90		
32:00.0	redact	Member of Public	Amey OCR	Email	redacted 1			redact@outlook.com	<p>Can you please review the new repeater speed limit signage on the A90 Kingsway Southbound between the A923 and A85 roundabouts? They are double sided and showing the 40mph limit to the Northbound traffic which is also signposted as 50mph (unless Northbound is to change to 40mph in the future which I would understand but would expect the new signage to be covered over until this comes into force). Also please note that the Liff Road sliproad has one terminal sign indicating 50mph alongside a new 40mph one. I am highlighting this as it was causing chaos with a speed camera on the Northbound carriageway today with drivers ahead braking to come down to 40mph. Thanks Forwarded to redacted 11(2)</p>	21/09/2022	ANE	A90		
48:00.0	redact	Trunk Roads Cust Care	Amey OCR	Email	redacted			redact@gmail.com	<p>Location: Road Name: A90 - AMEY FB & AMEY NE Operator: AMEY NE Carriageway: West Additional Location Notes: A90, Kingsway, dual carriageway Westbound Incident Information Issue Type: TRAFFIC RELATED SIGNS Call Classification: ENQUIRY Issue Status: Open Satisfaction Callback: YES Report Method: Phone Notes: Caller is calling as the road signs are showing 40mph signs and 50mph are showing on the road lines, there is mobile speed cameras, info from Amey current works restriction, barriers have not been replaced so speed restricted to 40mph, once barriers are repaired be back to 50mph, info passed to caller. Caller says this is illegal to change speed limit and there is only stickers that are put over the original signs. Can this be looked into. Caller says to not clear during the day what speed should be carried out. Spoke with Amey they said have taken this over from Bear 16th Aug, this issue has happened previous to the changeover. Amey said this is Bears responsibility spoke with redacted 11(2) Bear Scotland control room who advised this is responsibility of Amey the reason stickers were put over the signs were the Queen's Majesty's Queens passing was going through Scotland 50mph were put over the 50mph signs and hadet yet been removed - do with operation Unicorn info from Bear Scotland, Amey said this is to do with new roadworks in place. Called customer back to say Amey would give customer a call tomorrow morning regarding this issue. redacted 11(2) at Amey asked me to send report to Amey and they would contact Bear Scotland themselves. I'll tell redacted 11(2) looking for callback Contact Information: Customer #: Incident Case #: Title: Mr. First Name: redacted 11(2) Last Name: redacted 11(2) Address: Not Given Telephone: redacted 11(2) Email: redacted 11(2) Emails placed in incident folder</p>	21/09/2022	ANE	A90		
13:00.0	redact	Local Authority	Amey OCR	Email	redacted 11(2)	Councillor for Lochee Ward		redacted 11(2)@dundee.gov.uk	<p>A90 Kingsway from Myre Kirk road when walking towards Invergowrie. At the pedestrian crossing, the bushes & trees are so overgrown that they now completely block a significant length of the footpath. Overgrown trees & bushes persist to a lesser degree for a distance of around 50 metres along this footpath when heading in the direction of Invergowrie. (See attached images). This is an ongoing yearly problem as there is no maintenance of the trees/bushes unless a complaint is made. In previous years redacted 11(2) contacted Bear Scotland to have this resolved. In reality, the trees/bushes are planted far too close to the footpath & need to be cut back to the fence that sits behind them. (The fence is now almost completely obscured). Dundee City Council have trees behind this fence, so the Kingsway would still be obscured from Myre Kirk park if Bear Scotland completely removed their trees/bushes. It would make more sense for Bear Scotland to remove the vegetation from here if they don't intend to ensure that the footpath is kept clear.</p>	21/09/2022	ANE	A90		

