

REASONS FOR NOT PROVIDING INFORMATION

The Scottish Government does not have some of the information

The Scottish Government does not have some of the information you have asked for because the Scottish Government is not responsible for the administration of determining applications from homeowners in regard to disputes between them and their property factor in relation to the property factors' statutory duties and compliance with the Property Factors' Code of Conduct. These are matters for which the First-tier Tribunal for Scotland (Housing and Property Chamber) (the Chamber) is responsible.

The decision, and associated administration, to make a Property Factor Enforcement Order, to determine if an Order has been complied with or to serve a notice of failure to comply on Scottish Ministers, and any subsequent notification to Police Scotland of such failure, are matters for the Chamber.

You should contact the Housing and Property Chamber, First-tier Tribunal for Scotland who may be able to help with your request at:

Glasgow Tribunals Centre
20 York Street
Glasgow
G2 8GT

Email: HPCAdmin@scotcourtribunals.gov.uk

This is a formal notice under section 17(1) of FOISA that the Scottish Government does not have some of the information you have requested.