

Published Documentation:

The following documents are published and can be found at:

[Independent Oversight and Assurance Group on Tayside's Mental Health Services - gov.scot \(www.gov.scot\)](https://www.gov.scot/Independent_Oversight_and_Assurance_Group_on_Tayside's_Mental_Health_Services)

- Independent Oversight and Assurance Group - Work Plan 1 – Integration – Request for Oversight group to visit Strathmartine
- Independent Oversight and Assurance Group - Work Plan 2 - Patient Safety - Request for Oversight group to visit Strathmartine
- Independent Oversight and Assurance Group - Meeting 6 - Tayside Executive Partners - 23 May 2022 - Minutes - Oversight groups visit was discussed
- Independent Oversight and Assurance Group - Progress Reporting - Quarterly Report 3 - September 2022 - 3rd quarterly report, references oversight group visit to Strathmartine

Email chain 4-31 May arranging Ministerial visit:

From: [Redacted]

Sent: 31 May 2022 12:55

To: [Redacted]

Cc: [Redacted]

Subject: RE: Tayside Oversight & Assurance Group Meeting

Hello,

Mr Stewart has just had a visit cancelled for next Wednesday, I know its last minute but can we see if Tayside is available?

Thanks,

[Redacted]

From: [Redacted]

Sent: 25 May 2022 12:31

To: [Redacted]

Cc: [Redacted]

Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted],

Thanks for this, Tayside colleagues have confirmed that **Monday 13th June 13:00 – 15:00** is suitable.

Apologies for sending the invite out before responding – I got ahead of myself. We will be in touch shortly regarding official support/briefing.

All the best,

[Redacted]

From: [Redacted]
Sent: 24 May 2022 16:18
To: [Redacted]
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted],

Mr Stewart is keen to do this visit ASAP, I have placed a hold in his diary for Monday 13th June 13:00 – 15:00. The Director of Mental Health, Hugh McAloon also wishes to attend this visit.

Can you reach out to NHS Tayside and see if this date works for them please?

Kind regards,

[Redacted]

From: [Redacted]
Sent: 16 May 2022 14:46
To: [Redacted]
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted]

Thanks so much for this and I'm pleased to confirm that 6 July from 11:30-13:30 works for NHS Tayside as well so we can go ahead and get this in diaries. I'll send a calendar request to you and relevant officials. I'll also liaise with colleagues in Tayside on all the arrangements and provide briefing nearer the time.

[Redacted]

From: [Redacted]
Sent: 16 May 2022 13:17
To: [Redacted]
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted],

What about Wednesday 6th July 11:30 – 13:30?

Thanks,
[Redacted]

From: [Redacted]
Sent: 13 May 2022 12:54
To: Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted]

I'm so sorry to come back to you on this again. After speaking to colleagues in NHS Tayside, they've advised me that Monday 4 July is not suitable for the Minister to visit because key personnel who would need to be involved are on annual leave.

Could you therefore offer an alternative date please? Many thanks.

[Redacted]

From: [Redacted]
Sent: 12 May 2022 15:14
To: [Redacted]
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted]

We can extend the visit on the 4th July to 2 hours.

Kind regards,

[Redacted]

From: [Redacted]
Sent: 12 May 2022 11:00
To: Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Morning [Redacted].

I'll touch base with colleagues in NHS Tayside to get the ball rolling on visit arrangements – [Redacted], Grant Archibald is already aware.

However, it will be very difficult to try and visit both sites (Carseview and Strathmartine) in just an hour. So to my mind, we have three options:

- Extend the time available (if possible) on Monday 4 July. I believe we would need 1 ½ - 2 hours.
- Visit one site on Monday 4 July and then the second site on a different day.
- Identify another date when a visit to both sites can be accommodated.

Please let me know how you'd like to proceed. Thanks. [Redacted]

From: [Redacted]
Sent: 11 May 2022 09:46
To: Director of Mental Health <DirectorofMentalHealth@gov.scot>; [Redacted];
Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted],

Can you please facilitate this visit with NHS Tayside, the earliest date I can offer for a Monday visit is Monday 4th July 11:30 – 12:30.

Let me know if you need more options.

Kind regards,

[Redacted]

From: [Redacted]
Sent: 10 May 2022 09:05
To: Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>
Cc: Director of Mental Health <DirectorofMentalHealth@gov.scot>; [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted]

There is an agreement between the Minister and the Oversight Group to meet quarterly so yes, if we could plan ahead and arrange the next meeting at the start of August, that would be great, thanks.

I understand that, following the meeting yesterday, that the Minister wants to visit Carseview and Strathmartine, and that he would prefer to do on a Monday as he travels down from Aberdeen. Please let me know if you need any help with making the necessary arrangements with NHS Tayside. If I could make a suggestion though please - the Oversight Group have previously advised me that their own visits to Tayside have been most beneficial when they have met directly with members of staff. Can I therefore recommend that the Minister's visit also includes meetings with staff, particularly the ward Charge Nurses. Again, happy to help facilitate this if needed.

Thanks

[Redacted]

From: [Redacted]
Sent: 09 May 2022 13:13
To: [Redacted]; Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>
Cc: [Redacted]
Subject: RE: Tayside Oversight & Assurance Group Meeting

Hi [Redacted],

Mr Stewart is meeting with Tayside today, do they still require another meeting in August?

Kind regards,

[Redacted]

From: [Redacted]

Sent: 04 May 2022 17:26

To: Minister for Mental Wellbeing & Social Care <MinisterMWSC@gov.scot>

Cc: [Redacted]

Subject: Tayside Oversight & Assurance Group Meeting

Good afternoon,

I hope this finds you well. The Tayside Oversight & Assurance Group would welcome the opportunity to have a further meeting with the Minister following their meeting with [Redacted] on the 3rd of August.

The group has availability on **the 4th or the afternoon of the 5th of August**, would either of these dates be suitable for Mr Stewart?

If so, could you please send over some 1 hour slots that would be convenient and I will send out the teams invites.

All the best,

[Redacted]

Email chain 12 July regarding attendees at the visit:

From: [Redacted]

Sent: 12 July 2022 13:58

To: [Redacted]

Subject: RE: Minister for Wellbeing and Social Care visit - Monday July 18

[Redacted],

Yep, at Mr Stewart's request. So no media ops. Hugh McAloon, our Director will also be attending and [Redacted] will be providing official support.

Just to flag, in case you aren't already aware, [Redacted] is going up to Tayside on Fri PM, with other Directors (including ours) to meet with their executive team as well. More for awareness than anything.

Briefing is going up on Thursday for Mr Stewart so we'll make sure you are copied in.

[Redacted]

From: [Redacted]
Sent: 12 July 2022 13:34
To: [Redacted]
Subject: RE: Minister for Wellbeing and Social Care visit - Monday July 18

Thanks [Redacted],

[Redacted], this is a private visit isn't it?

[Redacted]

From: [Redacted]
Sent: 12 July 2022 13:33
To: [Redacted]
Cc: [Redacted]
Subject: RE: Minister for Wellbeing and Social Care visit - Monday July 18

Hi [Redacted],
Copying to [Redacted] whose team is leading on this visit to come back to you.
Thanks,
[Redacted]

From: [Redacted]
Sent: 12 July 2022 12:55
To: [Redacted]
Subject: RE: Minister for Wellbeing and Social Care visit - Monday July 18

Hi [Redacted],

This is a private visit isn't it?

This looks like one of the summer visits that Mr Stewart asked to be organised for him, to be 'out and about' as you said yesterday, could you confirm please?

Thanks [Redacted]

Email chain 23 June to 15 July with logistical arrangements for visit:

From: [Redacted]
Sent: 15 July 2022 15:49
To: [Redacted]
Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]
Subject: RE: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Hi [Redacted],

I've actually just heard from [Redacted] that he is taking his car on Monday so will be able to drive us between sites and we therefore won't need a taxi. Thank you for the offer though.

Kind regards,
[Redacted]

From: [Redacted]
Sent: 15 July 2022 15:22
To: [Redacted]
Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]
Subject: RE: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Thanks [Redacted]

Can I confirm it will just be yourself and Hugh for transport, if so we will provide this.

Hope you have a good weekend too.

Kind regards

[Redacted]

From: [Redacted]
Sent: 15 July 2022 15:08
To: [Redacted]
Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]
Subject: RE: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Hi [Redacted],

Just to confirm a few points before Monday. Firstly the Minister will be using his ministerial care both to and from the sites and also between Carseview and Strathmartine. We may need to order a taxi for staff and officials between sites.

Also to confirm we are viewing this as a private visit and as such, are not planning to do any comms.

And finally, officials in support will be Hugh McAloon, Director of Mental Health and myself. We will be arriving separately and will likely be there before the Minister.

I hope this is helpful. Have a lovely weekend.

[Redacted]

From: [Redacted]
Sent: 15 July 2022 09:21
To: [Redacted]
Subject: RE: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Morning [Redacted]

Bio's attached as requested.

Kind regards

[Redacted]

From: [Redacted]

Sent: 14 July 2022 15:24

To: [Redacted]

Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]

Subject: RE: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Hi [Redacted],

Many thanks for sending this across, it is extremely helpful. For the Ministers briefing I will also be including a short biography on [Redacted]. I have pulled together a short bio from what I can find online, however I wonder whether you could check this for accuracy? I also haven't been able to find anything regarding [Redacted] background and I wonder if you have a personal profile you can share?

Many thanks,
[Redacted]

From: [Redacted]

Sent: 14 July 2022 10:16

To: [Redacted]

Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]

Subject: UPDATED PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Good morning [Redacted]

I am writing to advise of a additional attendee on behalf of NHS Tayside for the visit on Monday.

[Redacted] will now participate in the visit.

I have therefore attached a revised agenda.

Kind regards

[Redacted]

From: [Redacted]

Sent: 13 July 2022 16:14

To: [Redacted]

Cc: Chiefexec Tayside <chiefexec.tayside@nhs.scot>; [Redacted]

Subject: PROGRAMME: Ministerial Visit - Carseview and Strathmartine

Good afternoon [Redacted]

Please find attached the programme for the Ministerial Visit on Monday 18 July.

If you have any queries please let us know.

Kind regards

[Redacted]

From: [Redacted]

Sent: 12 July 2022 17:21

To: [Redacted]

Subject: FW: AVAILABILITY Ministerial Visit - Carseview and Strathmartine

Hi both,

Apologies to be sending another email however I wondered if you might be able to send the programme for the Ministers visit tomorrow (Wednesday) if at all possible? This is to ensure we can send a briefing to the Minister as requested on Thursday. If there is anything you wish to discuss please do let me know.

Thanks,

[Redacted]

From: [Redacted]

Sent: 11 July 2022 10:22

To: [Redacted]

Cc: [Redacted]

Subject: RE: AVAILABILITY Ministerial Visit - Carseview and Strathmartine

Hi [Redacted]

I hope you are both well. I am following up on [Redacted]'s email below to make arrangements for the ministers visit next week. I wonder if you are able to send across a programme for the day at your earliest convenience? Last time, we agreed the ministers would visit Carseview first then travel to Strathmartine, please do let me know if that is still the case and I can liaise with the Ministers office regarding transport.

Thanks so much again for your help with this, looking forward to meeting you both and colleagues next week.

[Redacted]

From: [Redacted]

Sent: 24 June 2022 12:07

To: [Redacted]

Cc: [Redacted]

Subject: RE: AVAILABILITY Ministerial Visit - Carseview and Strathmartine

[Redacted]

Thanks for that

Kind regards

[Redacted]

From: [Redacted]

Sent: 24 June 2022 12:06

To: [Redacted]

Cc: [Redacted]

Subject: RE: AVAILABILITY Ministerial Visit - Carseview and Strathmartine

Hi [Redacted]

That's great, thanks for confirming. We'll go with 10-12 on Monday 18 July.

[Redacted], copied, will lead on this from our side and will therefore be your contact point when making the necessary arrangements.

Thanks again and have a good weekend.

[Redacted]

From: [Redacted]

Sent: 23 June 2022 16:06

To: [Redacted]

Cc: [Redacted]

Subject: RE: AVAILABILITY Ministerial Visit - Carseview and Strathmartine

Good afternoon [Redacted]

Confirming Monday 18 July for the Ministerial visit, any time between 9am and 12noon.

Many thanks and kind regards

[Redacted]

Letter:

**Minister for Mental Wellbeing and Social
Care**

□□□□

Kevin Stewart MSP

T: 0300 244 4000

E: scottish.ministers@gov.scot

Grant Archibald

Chief Executive

NHS TaysideBy Email:

Chiefexec.Tayside@nhs.scot

29 July 2022

Dear Grant,

I wanted to write to follow up on my visit to Strathmartine and Carseview on Monday 18 July. I would like to thank you and colleagues for taking the time to talk to me and to the patients for allowing me to visit their homes.

I would like to particularly thank the staff members I met on each of the wards – [Redacted] - all of whom I was extremely impressed by. Their level of professionalism, the care they provided and their understanding of the patients' needs was very evident during my visit. They are a credit to the NHS and I would be grateful if you could pass on my appreciation to them.

Going forward, I look forward to continuing to work with yourself, and colleagues across Tayside, to support the improvements you are seeking to make to mental health services.

Yours sincerely,

KEVIN STEWART

Briefing:**Ministerial Visit to Strathmartine Hospital and Carseview Centre, Dundee.**

Date and Time of Engagement	Monday 18 July 2022 10.00-12.00
Where	Drop off: Strathmartine Hospital, Marion Vale, Dundee, DD3 0PG Pick Up: The Carseview Centre, 4 Tom McDonald Avenue, Dundee, DD2 1NH The Ministerial car is also required for transport between the two venues.
Key Messages	<p>The Scottish Government is committed to working with the Health Board, and local partners, to improve the mental health service provision for people in Tayside.</p> <p>The Independent Oversight and Assurance Group on Tayside's Mental Health Services have made recommendations regarding both Hospitals in their second quarterly report, published in June 2022.</p> <p>The quality and safety of mental health estates is an important issue for the Scottish Government. We are progressing work to improve our ability to assess the clinical environment in mental health estates, focusing on reduced ligature points, improving patient safety and ensuring a therapeutic environment and experience.</p>
Who	The Minister will be meeting staff and patients at both the Carseview Centre and Strathmartine Hospital.
Why	Mr Stewart asked to visit Strathmartine Hospital and the Carseview Centre following a recommendation from the Independent Oversight and Assurance Group on Tayside's Mental Health Services, following their own visit to the sites.
Official Support Required	[Redacted]
Media Handling	None required. This is a private visit although Comms colleagues are aware.
Dress code	Normal business attire
Greeting Party and specific meeting point on arrival (if event is at a non SE Building)	[Redacted] Chief Executive, Professor Grant Archibald Arrive at main reception of Strathmartine Hospital.

<i>Specific entrance for Ministerial car/parking arrangements</i>	A car parking space will be reserved at both sites for the Ministerial car.
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Briefing Contents

Annex A	Visit Programme
Annex B	Background on Carseview Centre and Strathmartine Hospital
Annex C	Lines to Take and Key Issues
Annex D	Biographies
Annex E	Map/Directions

ANNEX A

Visit of Kevin Stewart Minister for Mental Wellbeing and Social Care

Monday 18 July 2022, 10am-12pm
Strathmartine Hospital and Carseview Centre

Programme

Timings	Programme
10am	Minister to arrive at main reception Strathmartine Hospital (DD30PG for sat nav)
	Welcomed by: Chief Executive, Professor Grant Archibald [Redacted] Car parking spaces reserved for visitors Sidlaw room available for Minister with refreshments available
	Proceed to Tour of Learning Disabilities Estate Introduced to: [Redacted]
10.45am	Travel to Carseview Centre

ANNEX B

Background on Carseview Centre

Carseview Centre Dundee provides general adult psychiatry (GAP) acute admissions. The 27,000m² site is a key part of a large estate owned by NHS Tayside and was built in 2001.

Carseview Centre assesses and admits patients in a secure environment for intensive psychiatry, therapies and interventions. There has been debate locally, particularly amongst lived experience stakeholders, about the appropriateness of Carseview becoming a single site for inpatient mental health service delivery in Tayside.

Recently, there have been several prominent media stories about the treatment of patients at Carseview, some of which have also been raised during First Minister's Question Time. More information on both these issues can be found in **Annex C**.

Background on Strathmartine

Strathmartine Centre provides residential accommodation to adults with Learning Disabilities. The accommodation is provided in "flats" on the site of the old Strathmartine Hospital which was decommissioned in the 1980's.

Flats 1, 2 and 3 are inpatient units at the Strathmartine Centre. Flat 1 is a low-secure environment for male patients with learning disabilities and offending behaviour and has nine beds. Flat 2/3 is a behavioural support and intervention unit with nine beds,

providing care and treatment to male and female patients with learning disabilities who can display stressed/distressed behaviours.

In the second Quarterly Report, the Independent Oversight and Assurance group raised concerns regarding the accommodation provided at Strathmartine. More information is provided in **Annex C**.

ANNEX C

TOP LINES

- In October 2021, the Scottish Government established an Independent Oversight Group to provide scrutiny and assurance on the implementation of the 'Trust and Respect' recommendations, as put forward by Dr Strang to improve mental health provision in Tayside.
- Tayside Executive Partnership and the Oversight Group continue to work with partners, third sector and people with experiences of mental health services to deliver meaningful improvements to mental health services and achieve positive outcomes for communities in Tayside.
- The next quarterly report from the Oversight Group is due in August 2022. The Group intend to publish their final report in October 2022. This will include a final RAG rating on the progress of implementing the Strang recommendations.
- The quality and safety of mental health estates is an important issue for the Scottish Government. We expect Health Boards across the country to place significant emphasis on the environments mental health services are delivered from and patient safety.
- To support improvement across the estates, the Scottish Government recently provided funding of £15m to Integrated Joint Boards to improve the mental health estate. Tayside received approximately £1.2 million as part of this funding.
- As part of the work of the Mental Health Quality and Safety Board, we are progressing work to develop a tool to help assess the clinical environment in mental health estates, focusing on reduced ligature points, improving patient safety and ensuring a therapeutic environment and experience.

[Redacted]

Oversight Group Progress Reports

1. The Second Quarterly Report by the Independent Oversight and Assurance Group on Tayside Mental Health Services was published on 10 June 2022. This report does not provide an update of their assessment on the 51 recommendations as the Group did not believe it would be particularly helpful, or practical, to provide a running commentary on the status of those recommendations. Rather, the Group have been focusing on their four themed Work Plans to gain assurance on the work that is underway in Tayside to transform mental health services.

2. The Group are due to meet with the Minister again on 4 August, in advance of publishing their third quarterly report (covering the period May-July). They will provide a final assessment of progress against the 51 recommendations in their final report, which they expect to submit at the end of October

Carseview Treatment Case

3. In May 2022, following local press coverage, Michael Marra MSP raised concerns regarding the treatment of one of his constituents was receiving at the Carseview center at First Ministers Questions.
4. The Cabinet Secretary for Health and Social Care responded in writing to Mr Marra, assuring him Tayside were working with the family to address the concerns in full.
5. Michael Marra MSP also wrote to the Oversight Group explicitly highlighting concerns regarding:
 - The lack of appropriate medical care their son is receiving while in Carseview.
 - The lack of a clear policy within NHS Tayside on how they interact with patients' legal guardians.
 - The lack of a policy within NHS Tayside in support of those with communication impairments who have concerns about their treatment.
 - The handling of allegations of assault by patients against staff.

Patient Safety

6. As part of their themed Work Plan on Patient Safety, the Oversight Group heard from Tayside partners that significant work is underway in relation to de-escalation approaches within inpatient units. This is positive, and was explored further with frontline staff during site visits to Carseview, Strathmartine and Murray Royal.
7. The Oversight Group witnessed the ownership being demonstrated by the leadership of Senior Charge Nurses at ward level, and the extent to which they can speak to the positive impact they are having. During these visits the Oversight Group considered all patient safety issues raised by Dr Strang including the matter of the ward locking practice in the inpatient ward.

Mental Health Estates

8. As you aware, a sub-group of the Quality and Safety Board intend to develop a tool to better assess the quality of the mental health estate. Focused on reduced ligature points, improving patient safety and ensuring a therapeutic environment and experience.

9. The first meeting of the Mental Health Estates Short Life Working Group will take place on 26 July. We expect to finalise timelines for development and testing of the tool at this meeting.
10. The group has representation from a broad range of stakeholders, including the Mental Welfare Commission, representatives from social work, mental health nursing, Carer's Trust, Royal College of Psychiatrists, UNISON, and people with lived experience through representation from VOX.
11. Tayside have expressed significant interest in contributing to this work. [Redacted] representing the board.

Additional funding for estates

12. Work on improvements across the estates is being supported by recently approved Scottish Government funding of £15m to Integrated Joint Boards. NHS Tayside were allocated £1,171,590, with the IJB breakdown is as follows:
 - Angus - £324,073
 - Dundee City - £434,655
 - Perth and Kinross- £412,862

Significant Adverse Event Reviews

13. As detailed in the second quarterly report, the Oversight Group received a detailed presentation from the clinical and professional senior leads within Tayside on their revised approach to adverse events learning, incorporating national guidance, which is currently being implemented.
14. The Group has advised NHS Tayside that they have enlisted the support of two Subject Matter Experts who will undertake a sample review of the SAERs that have been completed since October 2021, when the new process was systematically implemented across NHS Tayside and within the HSCPs.

ANNEX D

[Redacted]

ANNEX E

Map and Address of Venue

Address:

Strathmartine Hospital, Marionvale, Dundee, DD3 0PG

The Carseview Centre, 4 Tom McDonald Avenue, Dundee, DD2 1NH

Parking:

There is dedicated parking at the facility. A parking space has been allocated for the Minister.

Map of Dundee with Strathmartine Hospital and Carseview Centre :

