

**From:** [REDACTED] @netcompany.com>  
**Sent:** 07 September 2021 16:53  
**To:** [REDACTED]  
**Cc:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>; [REDACTED]  
**Subject:** RE: Commissioning letter to Netcompany - NHS Scotland COVID Status app

Hi [REDACTED]

That's brilliant, thank you so much for the quick response. I will reach out, if we need anything else

Med venlig hilsen / Best regards

[REDACTED]

**netcompany**

**From:** [REDACTED] @netcompany.com>  
**Sent:** 07 September 2021 17:59  
**To:** [REDACTED]  
**Cc:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>; [REDACTED]  
**Subject:** RE: Commissioning letter to Netcompany - NHS Scotland COVID Status app

Hello again, [REDACTED]

Turns out that I did need something more after all.

I need a contact email (required) and a phone number (optional) and a web page (optional) that will be listed on Google Play as support for the app.

I'm thinking that phone can be 0808 196 8565 which is the help line number we are using in the app, and web page <https://www.nhsinform.scot/covid-status> which we are also using in the app. These values are not required though, only an email is, which is not present in the app.

#### **What I need**

1. A general NHS support email that is going to be displayed as support email on the app store
2. If we should use the suggested phone number and web page (yes/no)?

Med venlig hilsen / Best regards

[REDACTED]

Consultant  
Mobile [REDACTED]

**netcompany**

**From:** [REDACTED]  
**Sent:** 7. september 2021 17:39  
**To:** [REDACTED] @netcompany.com>  
**Cc:** [Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot); [REDACTED]  
**Subject:** Commissioning letter to Netcompany - NHS Scotland COVID Status app

Dear [REDACTED]

Please find attached the commissioning letter to Netcompany for use when submitting the app to Google and Apple app stores.

Please let me know if you need anything else.

Kind regards  
[REDACTED]

**[REDACTED]**  
**Digital Health and Care**  
**Scottish Government**

[REDACTED]

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**From:** [REDACTED] @netcompany.com>  
**Sent:** 08 September 2021 09:51  
**To:** [REDACTED]; [REDACTED]; [REDACTED]  
**Cc:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]  
**Subject:** Re: France not accepting our certs

Hi [REDACTED]

Will catch up with [REDACTED] and [REDACTED] today to review the NHSx workaround and get back to you on effort and timeline to get this done. Adding [REDACTED] [REDACTED]& [REDACTED] for visibility.

Regards,

[REDACTED]

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**From:** Cameron J (Jonathan)  
**Sent:** 08 September 2021 14:11

**To:** [REDACTED] @netcompany.com; [REDACTED] @netcompany.com

**Subject:** Demonstration to Ministers tomorrow / Comms lines

Hi [REDACTED] , [REDACTED]

Just a heads up that a demonstration of the app has been requested by Scottish Ministers tomorrow, [REDACTED] and [REDACTED] are lined up to be on the call but would be happy to extend invite if this would be helpful.

Can I also ask if we could agree some joint lines for the media for communication as we get nearer to go live, and as we are expecting media interest to increase?

Many thanks

Jonathan

**Jonathan Cameron**  
**Interim Director - Digital Health and Care**  
**Scottish Government**

E: [jonathan.cameron@gov.scot](mailto:jonathan.cameron@gov.scot)

T: 0131 244 7177

M: 07500 826158

Tw: joncamer0n

**From:** [REDACTED] @netcompany.com>

**Sent:** 08 September 2021 14:42

**To:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>;

**Subject:** RE: Demonstration to Ministers tomorrow / Comms lines

Hi Jon,

Sorry I missed your call , just picked up your voice message.

I have cleared my diary to join the demo at 11 am tomorrow.

Re lines for the press – yes it will be good to agree and share with people so that no wrong messages go out. My current steer to the team is not to talk about and share any project details outside the team.

But I saw something in press which even mentioned spend etc and was quite surprised.

Let me know best time for a call this afternoon.

Kind Regards

Jaidev

The logo for netcompany, featuring a red horizontal line above the word "netcompany" in a bold, blue, sans-serif font.

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**From:** Cameron J (Jonathan)  
**Sent:** 09 September 2021 12:33  
**To:** [REDACTED] @netcompany.com>;[REDACTED] @netcompany.com>;[REDACTED] @netcompany.com>;[REDACTED] @netcompany.com>  
**Subject:** Thanks for the demo

Hi All

Just a quick note to say many thanks for the demo – it has gone well and this was really helpful ahead of the debate. I will let you know of any follow up questions or comments that come up.

Looking forward to the next stages and hope this discussion has helped with understanding the requirements for the Domestic solution.

Thanks again.

Kind regards

Jonathan

**Jonathan Cameron**  
**Interim Director - Digital Health and Care**  
**Scottish Government**

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T: 0131 244 7177  
M: 07500 826158  
Tw: joncamer0n

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**From:** [REDACTED] @netcompany.com>  
**Sent:** 30 September 2021 18:52  
**To:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>  
**Cc:** [REDACTED] @netcompany.com>  
**Subject:** Re: Apologies on another call - can I call you at 4:30pm?

Thanks Jonathan.

And a big congratulations on tonight launch. Now the real teat starts - but we will be there to support every day!

Med venlig hilsen / Best regards

[REDACTED]

Netcompany

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**From:** [Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>

**Sent:** Thursday, September 30, 2021 5:58:26 PM

**To:** [REDACTED] @netcompany.com>

**Cc:** [REDACTED] @netcompany.com>

**Subject:** RE: Apologies on another call - can I call you at 4:30pm?

Hi [REDACTED]

Would 12:30pm be OK?

Thanks

Jonathan

**From:** [REDACTED] @netcompany.com>

**Sent:** 30 September 2021 16:08

**To:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>

**Subject:** Re: Apologies on another call - can I call you at 4:30pm?

11:30-13? Sorry;-)

[REDACTED]

Netcompany

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**From:** [Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>

**Sent:** Thursday, September 30, 2021 5:06:19 PM

**To:** [REDACTED] @netcompany.com>

**Subject:** RE: Apologies on another call - can I call you at 4:30pm?

Tomorrow AM would be fine – 10:30am?

Thanks

Jonathan

**From:** [REDACTED] @netcompany.com>

**Sent:** 30 September 2021 16:05

**To:** Cameron J (Jonathan) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>

**Subject:** Re: Apologies on another call - can I call you at 4:30pm?

4:30 is difficult to 6 after or tomorrow am?

Med venlig hilsen / Best regards

[REDACTED]

Netcompany

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**From:** [Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot) <[Jonathan.Cameron@gov.scot](mailto:Jonathan.Cameron@gov.scot)>

**Sent:** Thursday, September 30, 2021 5:04:36 PM

**To:** [REDACTED] @netcompany.com>

**Subject:** Apologies on another call - can I call you at 4:30pm?

Sorry

**Jonathan Cameron**  
**Interim Director - Digital Health and Care**  
**Scottish Government**

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T: 0131 244 7177

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Tw: joncamer0n

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**From:** Cameron J (Jonathan)  
**Sent:** 01 October 2021 15:32  
**To:** [REDACTED] @netcompany.com>  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** Press contact / possible request for demo

Hi [REDACTED]

Good to speak to you earlier. Can I please confirm that the best route for any press queries would be to call our Newsdesk on +44 (0)131 244 0222 as there is a duty rota in place and it will ensure that someone is available in case this is needed. I have also copied in my colleagues [REDACTED] and [REDACTED] who are also on hand to pick up queries over the weekend in case something comes in.

On a separate note can I please ask if it would be possible to put you on standby to do a demonstration to our Scottish Parliament members (MSPs) at 8:30am UK time on Thursday 7<sup>th</sup> October? We have been asked to potentially do this and awaiting further details as this has just been raised.

Please let me know if there is anything else at this stage.

Kind regards

Jonathan

**Jonathan Cameron**  
**Interim Director - Digital Health and Care**  
**Scottish Government**

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