

[Redacted - out of scope]

[Redacted - out of scope]

[Redacted - out of scope]

Tue, Jan 23, 11:19 AM

Not sure if you saw WhatsApp..
[Ms B] wants to make a complaint.... [Redacted]

but I think we need some advice
should I go back and say that you're conducting the investigation and
will be in touch..? Nx

Tue, Jan 23, 1:00 PM

Hi - haven't seen it, but yes I would go back and say I will be in touch.
[Redacted] - but do t
think it matters. J

Thanks will do. How did you get on with [Redacted]? N

[Redacted] at 2.

Wed, Jan 24, 8:27 AM

We will explore with [Ms B] options for interview but if we have to [Redacted]
[Redacted] is that ok? Jx

Of course. Or if she wanted to [Redacted]
[Redacted]

[Redacted]

[Redacted]

[Redacted]

Wed, Jan 24, 2:19 PM

Got [Ms B] complaint. Pretty grim reading.

Oh dear..

Wed, Jan 24, 3:49 PM

[Redacted]

[Redacted]

[Redacted]

[Redacted]