

## Civil Service Covid-19 Pulse Survey: Questionnaire

### Preamble

During this time of rapid change due to the COVID-19 outbreak, we would like to understand more about your experience and how we can best support you.

This short survey will take 5 to 10 minutes to complete. Your answers are confidential and will be protected at all times.

We appreciate your feedback so that we can make meaningful and impactful adjustments as the situation evolves.

### Your organisation [Mandatory]

**1. Which organisation do you currently work for?**

### Your wellbeing

**2. How have you been feeling over the last week?**

Very good - Good - Okay - Not good - Not good at all

**3. What made you feel this way?**

Text box

**4. Have you been unable to work for at least 1 day since 1st January 2020 for any of the following reasons (select all that apply):**

- Not applicable
- Illness with symptoms of COVID-19
- Due to quarantining or in self-isolation for COVID-19
- Due to caring responsibilities related to COVID-19
- Due to other COVID-19 related issues/disruption
- Due to other reasons not related to COVID-19

### The nature of your work

**5. To what extent has the work you do changed due to the COVID-19 outbreak?**

Completely - A lot - A moderate amount - A little - Not at all

[If answer Completely, A lot, A moderate amount, or A little to Q5]

**6. How has your work changed?**

- I have been redeployed to a COVID-19 role
- I have been redeployed to a non COVID-19 role
- I'm in the same role but some of my work is now focused on COVID-19
- I'm in the same role, but have extra responsibilities because some of my team are unable to work
- I'm in the same role, but have extra responsibilities because some of my team have been redeployed
- Other (please specify)

### Your manager and team

**7. To what extent have you felt supported by your manager since the COVID-19 outbreak?**

Very well supported - Fairly well supported - Not that supported - Not supported at all

**8. To what extent have you felt supported by your team since the COVID-19 outbreak?**

Very well supported - Fairly well supported - Not that supported - Not supported at all

### Senior leaders and comms

**9. To what extent do you have confidence in how senior leaders are handling the impact of the COVID-19 outbreak on your organisation?**

Very confident

Fairly confident

Not very confident

Not confident at all

**10. In which of the following areas would additional communication/support be most useful? (select all that apply)**

- Managing wellbeing
- Health and safety in the workplace
- Managing workload
- Access to technology/equipment
- Policies on special leave / sick absence / flexible working
- Other (please specify)

### Your working location

**11. Which of the following best describes where you are working?**

- I am still working on-site at a work location
- I am working remotely, but used to travel in to a work location before the outbreak
- I am working remotely, and did the majority of my work remotely before the outbreak
- I am not currently working

[If answer working remotely to Q11]

**12. Have you been able to work as effectively as before the outbreak?**

Completely - Mostly - Partially - Not at all

[If answer Mostly, Partially or Not at all to Q12]

**13. Why do you feel unable to work as effectively?**

Text box

[If answer working remotely to Q11]

**14. Do you have access to the workplace adjustments you need to do your job, at home?**

- Completely
- Mostly
- Partially
- Not at all
- Not applicable

[If answer working on-site to Q11]

**15. My work involves close physical contact with other people (e.g. working in person with service users)**

All of the time - Most of the time - Some of the time - Not at all

[If answer working on-site to Q11 and all/most/some of the time to Q15]

**16. To what extent does the availability of personal protective equipment (PPE) meet your current needs to work safely?**

- My needs are fully met
- My needs are somewhat met
- My needs are mostly unmet
- My needs are not at all met
- Not applicable

Your reflections

**17. As the current lockdown measures are relaxed, what information or support would you like to receive from your organisation?**

Text box

**18. Have you noticed any positive changes within your organisation that you would like to see continued in the long-term?**

Text box

About you

Preamble

Finally, we'd like to ask a few questions about your personal characteristics to help analyse the results in more detail and tailor follow-up actions appropriately. Your answers will be protected at all times and results will only be shared for groups with more than 10 people.

**19. What is your Civil Service equivalent grade, pay band or responsibility level?**

- SCS
- Grade 6 or Grade 7
- SEO or HEO (including Fast Stream)
- EO
- AO or AA
- Other
- Prefer not to say

**20. Which of the following best describes the type of work you are currently doing?**

- Analysis
- Commercial
- Communications
- Counter Fraud
- Debt Management
- Digital
- Engineering
- Finance
- Grants Management
- HR
- Internal Audit
- Legal
- Operational Delivery
- Policy
- Project Delivery
- Property
- Security
- Science
- None of these

**21. What is your gender identity?**

- Man
- Woman
- I identify in another way
- Prefer not to say

**22. What is your age?**

- 16-34
- 35-44
- 45-54
- 55 or over
- Prefer not to say

**23. What is your ethnic group?**

- White
- Asian/Asian British
- Black/African/Caribbean/Black British
- Mixed/Multiple ethnic groups
- Other ethnic group
- Prefer not to say

**24. Do you have any long-standing physical or mental health condition, illness, impairment or disability that is not due to COVID-19?**

- Yes
- No
- Prefer not to say

**25. Do you have any caregiver responsibilities?**

- I have no caring responsibilities
- I have childcare responsibilities
- I have other caring responsibilities (providing help or support to others with long-term physical or mental illness or disability, or problems related to old age)
- I have both childcare and other caring responsibilities
- Prefer not to say

[ECO/ DFID/ DIT/ NCA ONLY]

Immediately before the COVID-19 outbreak were you working in the UK or overseas?

- UK
- Overseas

Are you:

- A UK Civil/Crown Servant
- Employed locally (e.g. FCO Local Staff, DFID Staff Appointed in Country)

[If overseas and a civil servant]

What are your current living arrangements?

- I was posted overseas without accompanying family and remain overseas
- I was posted overseas without accompanying family and have returned to the UK
- I am still overseas with my family
- I am still overseas but some or all of my family have returned to the UK
- I and my family have returned to the UK
- I came back to the UK but have now returned overseas
- Other

DE&S/ DSTL / MOD/ SDA/ UKHO ONLY

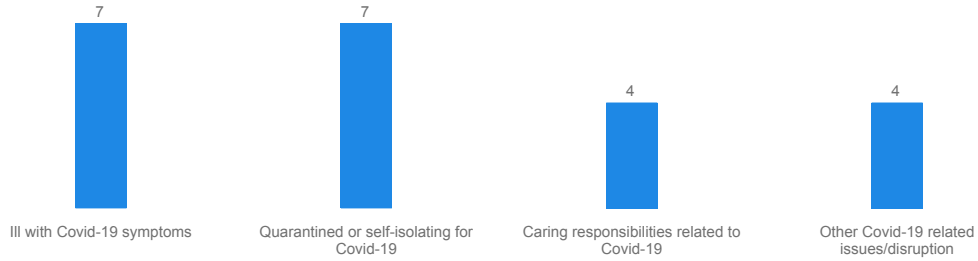
Are you...?

- Civil Servant
- Military

How have you been feeling over the last week?



Number of respondents who said they have been unable to work for at least one day since 1st January for the following reasons (multiple choice allowed)



To what extent have you felt supported by your manager since the Covid-19 outbreak?



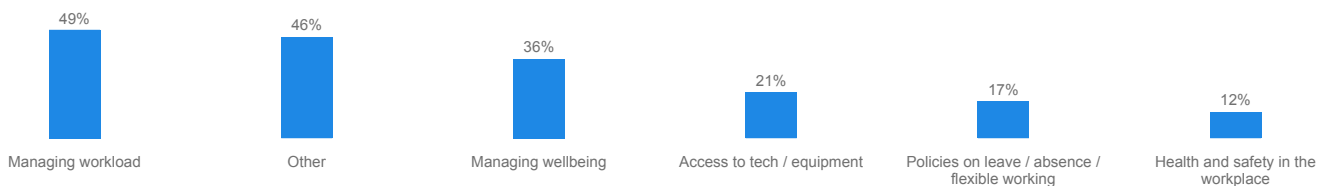
To what extent have you felt supported by your team since the Covid-19 outbreak?



To what extent are you confident in how senior leaders are handling the impact of the COVID-19 outbreak on your organisation?



In which of the following areas would additional communication/support be most useful? (multiple choice allowed)



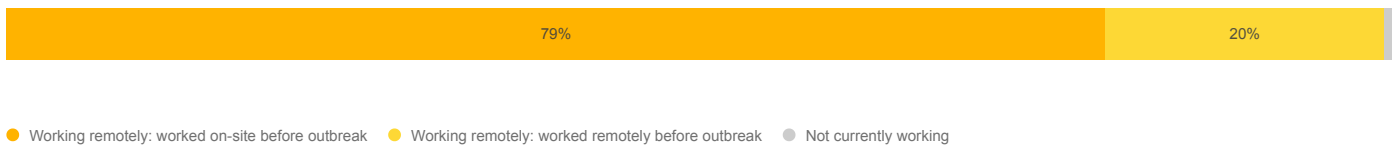
To what extent has the work you do changed due to the COVID-19 outbreak?



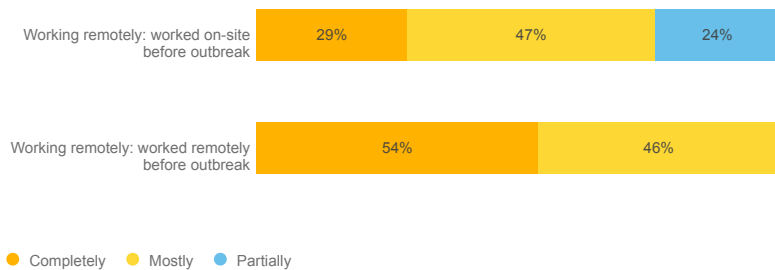
Number of respondents who said their work has changed in one of the following ways (single choice only) ⓘ



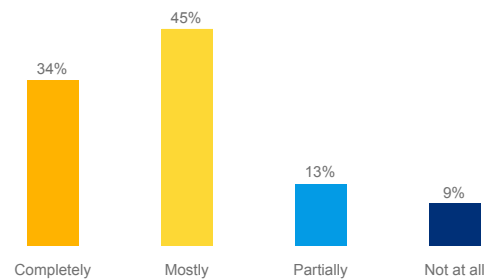
Which of the following best describes where you are working? ⓘ



Have you been able to work as effectively as you did before the outbreak? (remote workers only)



Do you have access to the workplace adjustments you need to do your job, at home? (remote workers only, and excluding respondents who answered 'not applicable')



My work involves close physical contact with other people / service users (respondents working on-site only) ⓘ

No data found - your filters may be too exclusive!

To what extent does the availability of personal protective equipment (PPE) meet your current needs to work safely? (on-site workers in physical contact with others, excluding those who said the availability of PPE is 'not applicable' to them)

No data found - your filters may be too exclusive!