

Annex 1 a: Email to Minister for Mental Health, 18 July 2018

From: [Redacted, Scottish Government]

Sent: 18 July 2018 13:42

To: Minister for Mental Health <MinisterMH@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>

Cc: [Redacted, SG]

Subject: RE: Petition to Cab Sec - 'Dundee Needs a Mental Health Crisis Centre' - request for briefing and lines

[Redacted, SG] – phoned Tayside twice for this today. They are currently working on it and will send it as soon as possible.

[Redacted, SG]

From: [Redacted, SG]

Sent: 17 July 2018 16:33

To: Minister for Mental Health <MinisterMH@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>

Cc: [Redacted, SG]

Subject: RE: Petition to Cab Sec - 'Dundee Needs a Mental Health Crisis Centre' - request for briefing and lines

[Redacted, SG], have phoned and emailed NHS Tayside for answers by 1030 tomorrow Wednesday.

[Redacted, SG]

From: [Redacted, SG] **On Behalf Of** Minister for Mental Health

Sent: 17 July 2018 16:21

To: [Redacted, SG] Minister for Mental Health <MinisterMH@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>

Cc: [Redacted, SG]

Subject: RE: Petition to Cab Sec - 'Dundee Needs a Mental Health Crisis Centre' - request for briefing and lines

[Redacted, SG], sharing Ms Haughey's feedback as provided:

I am somewhat concerned by what we are currently describing as a 24 hour mental health crisis response and so seek further clarification.

Can you confirm the following regarding the out of hours team please ?

- Can a person self refer ?
- Who can / does refer to the service?
- Does a person have to be known to mental health services before they can be seen by the team?
- Where do the team see clients ? Are home visits offered? Is the service mobile ?
- What is the staffing compliment and banding of staff?
- Are they a dedicated team or do they carry out other duties?
- What are the team's hours of operation ?

Thanks, [Redacted, SG].

[Redacted, SG]
Private Secretary, Minister for Public Health, Sport and Wellbeing
[Redacted]
ministerphsw@gov.scot

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From: [Redacted, SG]
Sent: 17 July 2018 15:47
To: Minister for Mental Health; Cabinet Secretary for Health and Sport
Cc: [Redacted, SG]
Subject: RE: Petition to Cab Sec - 'Dundee Needs a Mental Health Crisis Centre' - request for briefing and lines

Cabinet Secretary for Health & Sport/Minister for Mental Health.

Note attached on Jenny Mara MSP's petition addressed to Ms Freeman.

[Redacted, SG] | Head of Mental Health Improvement Unit | Mental Health and Protection of Rights Division | Directorate for Population Health | The Scottish Government | Area 3ER St Andrew's House | Edinburgh | EH1 3DG | [Redacted]

From: [Redacted, SG] **On Behalf Of** Minister for Mental Health
Sent: 17 July 2018 11:20
To: [Redacted, SG]
Cc: [Redacted, SG] Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>; [Redacted, SG]
Subject: Petition to Cab Sec - 'Dundee Needs a Mental Health Crisis Centre' - request for briefing and lines

[Redacted, SG], we discussed.

Jenny Mara MSP has started a change.org petition addressed to Ms Freeman – see foot of email.

Can officials provide a note for Cab Sec and Ms Haughey on this issue please – including our latest position on 'distress brief interventions' (DBI).

Also grateful if Comms colleagues can prepare draft lines in the event of any media enquiries.

Thanks, **[Redacted, SG]**
Private Secretary

Annex 1 b: Email Attachment

Scottish Government Enquiries – Petition to Cabinet Secretary
NHS Tayside Response

Can a person self-refer? The current pathway does not facilitate person self referral however, where it is clinically appropriate, those who self refer will be assessed by the team.

Of the 2,296 patient assessments undertaken by the Community Rehabilitation and Home Treatment Team during the period September 2017 – May 2018 (9 months), only 24 (1.1%) are recorded as being 'self-referral'. This is consistent with people presenting through Primary Care, Emergency Department, or via the Community Mental Health Team. Most self referring events occurred out with working hours. Only 9/24 (38%) were people completely unknown to Mental Health Services.

Who can / does refer to the service? Referrals can be made by GPs, Emergency Department, Community Mental Health Services, Police Scotland and NHS24.

Does a person have to be known to mental health services before they can be seen by the team? No.

Where do the team see clients? Are home visits offered? Is the service mobile? Crisis assessments are carried out in the assessment area at Carseview Centre. The service for crisis assessment is not mobile. However the Intensive Home Treatment Team delivers a service in a home or out-patient setting depending upon clinical need. The Intensive Home Treatment Team in Dundee operates seven days per week, 365 days per year between the hours of 8 am – 8 pm hours daily.

What is the staffing complement and banding of staff? The staffing complement for Crisis Assessment and Intensive Home Treatment is six staff on early shift, seven staff on late shift and four staff on night shift. There are always three senior mental health nurses (Band 6) on duty per shift. The majority of staff are Band 6 and above.

Are they a dedicated team or do they carry out other duties? This is a dedicated team. What are the team's hours of operation? Crisis assessment is provided 24 hours per day seven days per week, 365 days per year.

The Intensive Home Treatment Team in Dundee/Perth operates seven days per week, 365 days per year between the hours of 8 am – 8 pm hours daily.

Individuals on the Intensive Home Treatment caseload have a direct contact to the Crisis Team 24 hours per day.

18 July 2018

Annex 2 – Update on Mulberry Unit to Minister for mental Health, 10 October 2018

PS/Minister for Mental Health,

As requested, please find an update on the Mulberry Unit and crisis services in Angus below.

Mulberry Unit

- The Mulberry Unit transferred from the Susan Carnegie Unit in Stracathro Hospital, Brechin to the Carseview Centre in Dundee in February 2017. The accelerated relocation of the service was necessary to address a shortage in junior doctors and significant workforce pressures faced by General Adult Psychiatry across Tayside.
- Following approval of the preferred option to relocate all General Adult Psychiatry Acute Admission services to the Carseview site on a permanent basis, work is currently progressing to plan for the second phase of the refurbishment. This phase will further upgrade both the internal and external ward environments to both increase therapeutic environments and improve patient safety to meet both service user and service needs.
- Workforce concerns remain and whilst 47 newly qualified practitioners have been recruited to nursing posts within Mental Health and Learning Disabilities there is some concern about the impact the relocation of the Mulberry Ward to Carseview is having on some staff.

Crisis Response and Home Treatment Service

- Crisis and Out of Hours assessments transferred from Angus to Dundee in August 2016 due to a shortage of junior doctors. Home Treatment is delivered by local Angus Community Mental Health Services Monday to Friday 9-5.
- As part of the Mental Health Transformation paper approved by Perth and Kinross Integration Joint Board on 26 January 2018, the transfer of resources to Angus in 2019/20 for the provision of a 7 day Home Treatment service in Angus was agreed.
- Operational and Workforce Plans are in place for this service to commence on 1 April 2019 when the staffing resource transfer. This will enable an expansion of the existing Monday to Friday Community Mental Health Teams to support people, who may require daily visits by professional staff, in their own homes to manage an acute mental health episode 7 days a week.
- Seven day working in the community will be supported by a 24/7 multi-disciplinary Crisis Assessment Service based at the Carseview Centre, Dundee.

Mental Health and Wellbeing Services

- Funding from the Primary Care Transformation Fund and Action 15 MH Strategy will be used to put a mental health and wellbeing service into every GP Practice in Angus by 2021. Health and Wellbeing service will be delivered by the third sector to offer:
 - Brief Interventions
 - Promotion of self-help and self-management
 - Referral and coordination of next steps with secondary mental health services
 - Provision of support and advice to GPs and other primary care staff
 - Information and advice to individuals and their carers.



I hope that this is helpful. Please let me know if you require further information.

Many thanks,
[Redacted, SG]

From: [redacted, SG] **On Behalf Of** Minister for Mental Health

Sent: 10 October 2018 11:30

To: [redacted, SG]

Cc: Minister for Mental Health <MinisterMH@gov.scot>; [Redacted, SG]

Subject: Mulberry Unit and Crisis Services in Angus

[Redacted, SG],

Ms Haughey would be grateful for a briefing note on the Mulberry Unit and crisis services in Angus for her returning from leave. Apologies, she wasn't very specific on what she is looking for in the briefing, I suspect FMQ style notes will suffice though.

Would it be possible to get this by the 16th October, please?

Thanks,
[Redacted, SG]

[Redacted, SG] | Private Secretary to the Minister for Mental Health | Scottish Government | St Andrew's House | Edinburgh | EH1 3DG Tel: [Redacted]



Annex 3a – Email from NHS Tayside and Dundee City Council Members to Minister for Mental Health, 1 June 2020

From: TAYSIDE, Chiefexec (NHS TAYSIDE) <chiefexec.tayside@nhs.net>

Sent: 01 June 2020 16:25

To: Minister for Mental Health <MinisterMH@gov.scot>; [Redacted, SG]

Cc: TAYSIDE, Chiefexec (NHS TAYSIDE) <chiefexec.tayside@nhs.net>; TAYSIDE, Chairman (NHS TAYSIDE) <chairman.tayside@nhs.net>

Subject: NHS Tayside draft Action Plan for Mental Health Services in Tayside in response to the 51 recommendations in Trust and Respect

Importance: High

Dear [Redacted, SG]

Please see attached our letter of response, signed by our Chief Executive Grant Archibald on behalf of the Tayside Executive Partners, to the Minister for Mental Health following her letter to Mr Grant Archibald of 29 May 2020.

Thank you.

Kind regards

[Redacted, NHS Tayside] | Head of Corporate Secretariat | NHS Tayside

Ninewells Hospital and Medical School | DUNDEE | DD1 9SY (Postal) DD2 1UB (Sat Nav)

[Redacted]



Annex 3b - Email attachment, letter from Grant Archibald MSP and Dundee City Council member to Minister for Mental Health, 1 June 2020

Tayside NHS Board
Ninewells Hospital and
Medical School
DUNDEE
DD1 9SY
01382 660111
www.nhstayside.scot.nhs.uk



Clare Haughey MSP
Minister for Mental Health
Scottish Government
St Andrew's House
Regent Road
EDINBURGH EH1 3DG
Sent by email: MinisterMH@gov.scot

Date	1 June 2020
Your Ref	
Our Ref	GRA/JD/MH
Enquiries to	Grant Archibald
Extension	[redacted]
Direct Line	01382 740115
Email	chiefexec.tayside@nhs.net

Dear Minister

Listen. Learn. Change. A Draft Action Plan for Mental Health in Tayside. June 1, 2020

I am very pleased to enclose for you today our draft Action Plan for Mental Health Services in Tayside in response to the 51 recommendations in Trust and Respect: The Independent Inquiry into Mental Health Services in Tayside.

This draft whole system action plan has been developed on behalf of, and under the direction of, the Tayside Executive Partners, and is endorsed by the Board of NHS Tayside who gave it full consideration at its meeting on Thursday, May 28, 2020. The draft action plan is yet to be formally considered by each of the three Councils and our respective Integration Joint Boards. I can confirm that the plan has also been developed in full partnership with our Employee Director and with the involvement of staffside representatives.

Despite the immediate and intensive response required by all public sector organisations in dealing with the coronavirus pandemic, I would like to assure you on behalf of the Tayside Executive Partners that mental health services in Tayside have remained a priority. The collective Strategic Leadership Group has continued to progress plans to develop a Tayside-wide Strategy and Change Programme for improving mental health and wellbeing.

We see this draft action plan as the first key milestone in the journey to improve mental health services in Tayside and also the first pillar of the co-creation of the Tayside Mental Health and Wellbeing Strategy which will be published in early 2021. Together, we plan to deliver an ambitious programme of work co-created and co-produced with our stakeholders as equal partners to achieve modern, evidence-based mental health supports and services across Tayside.

Notwithstanding the limitations presented by COVID-19 in terms of face-to-face engagement with all our stakeholders, we have found new ways of reaching out to people, including service users, families and carers. We have continued to engage with the Stakeholder Participation Group, which was established by the Independent Inquiry, by connecting in new, virtual ways to make sure that those with lived experience are at the centre of everything we do.

Tayside NHS Board hosted an online Stakeholder Development Session on Thursday, May 28 with around 70 participants. All Tayside Executive Partner members were invited to attend and participate. Culminating in a question and answer session, it was widely welcomed by those attending as a success and further sessions will now be arranged in order that the voices of patients, service users, carers and families continue to feature strongly – and influence – our direction of travel.

Dr David Strang, Chair of the Independent Inquiry into Mental Health Services in Tayside, was also in attendance at the event and is continuing to offer his expert observations on our progress. We remain extremely grateful to him for these considered contributions.



Everyone has the best care experience possible
Headquarters: Ninewells Hospital & Medical School,
Dundee, DD1 9SY (for mail) DD2 1UB (for Sat Nav)

Chairman, Lorna Birse-Stewart
Chief Executive, Grant R Archibald



In relation to the operational management arrangements for general adult inpatient services in Tayside as set out in your correspondence to the Tayside Executive Partners on Friday, May 29, I can confirm that the Strategic Leadership Group has been considering the details of our future, formalised arrangements. As you acknowledge in your correspondence, we have taken advice from officials from the Scottish Government's Health and Social Care Integration Division to ensure clarity on operational management and delegation of functions and funding. I enclose the joint proposal which sets out the transfer of operational management arrangements of general adult inpatient services to NHS Tayside. The actions in this paper were endorsed by the Board of NHS Tayside at its meeting on Thursday, May 28.

The Tayside Executive Partners agree that the new arrangements for the operational management of inpatient general adult psychiatry services do not in any way impact on the delegation of mental health functions to the Integration Joint Boards in respect of the planning and commissioning of these services to meet their population needs, and to the giving of direction from each IJB to NHS Tayside in respect of their planning and commissioning intentions. In addition it does not affect the delegation of resources to each IJB for planning and commissioning purposes.

I am pleased to confirm that the transfer of operational management of inpatient general adult psychiatry services to be led by NHS Tayside will take place on Monday, June 15. This will allow further involvement and engagement of mental health staff on the new arrangements.

The Tayside Executive Partners will now work together to finalise the details of the revised governance arrangements and these will be shared with stakeholders. Each Council and IJB will require to formally agree this matter under their own governance structures.

We all recognise that the draft Action Plan in response to the Independent Inquiry and the transfer of operational arrangements for general adult psychiatry inpatient services are important milestones on our journey to improve mental health and wellbeing care and treatment for the people of Tayside. The Tayside Executive Partners and the Board of NHS Tayside remain committed to making all the necessary changes to achieve world class mental health services.

We would like to thank you and Scottish Government for the ongoing support and the additional resources which have been allocated to improving mental health services in Tayside. The Tayside Executive Partners wish to extend an invitation to meet with yourself and the Minister for Public Health, Sport and Wellbeing to discuss the progress to date, the wider action plan and the broader linkages between mental health, public health and wellbeing.

We look forward to your feedback on the draft Action Plan and we will submit the final Action Plan by the end of June.

Yours sincerely

On behalf of the Tayside Executive Partners



Grant Archibald
Chief Executive

Co-signatories

Margo Williamson, Chief Executive, Angus Council
David Martin, Chief Executive, Dundee City Council
Karen Reid, Chief Executive, Perth & Kinross Council
Chief Superintendent Andrew Todd, Police Scotland Divisional Commander, Tayside Division

Enc