

REASONS FOR NOT PROVIDING INFORMATION

Free and frank provision of advice

Free and frank exchange of views

Prejudice to effective conduct of public affairs

Exemptions under section 30(b)(i) and 30(b)(ii) of FOISA apply to some of the information requested. These apply because disclosure would, or would be likely to, inhibit substantially the free and frank provision of advice and free and frank exchange of views respectively, and could substantially inhibit the provision of advice or exchange of views in the future.

Further, an exemption under section 30(c) of FOISA (prejudice to effective conduct of public affairs) applies to some of the information requested. It is essential for Ministers and their officials to be able to communicate, often in confidence, with external stakeholders. Disclosing the content of these communications, particularly without the consent of the stakeholder, could substantially inhibit communications of this type in the future. This could significantly harm the Government's ability to carry out aspects of its work, and adversely affect its ability to make fully informed policies or decisions.

Each of these exemptions are subject to the 'public interest test'. Taking account of all the circumstances of this case, we have considered if the public interest in disclosing the information outweighs the public interest in applying the exemption. We have found that, on balance, the public interest lies in favour of upholding the exemptions. We recognise that there is a public interest in disclosing information as part of open, transparent and accountable government, particularly given the nature of the subject in question. Nonetheless, there is a greater public interest in allowing a private space within which officials can provide full and frank advice to Ministers, to properly explore and refine the Government's policy position and to communicate in confidence with stakeholders. This is essential to enable good policy decisions to be taken.

Personal information

An exemption under section 38(1)(b) of FOISA (personal information) applies to some of the information requested because it is personal data of a third party and disclosing it would contravene the data protection principles in Article 5(1) of the General Data Protection Regulation and in section 34(1) of the Data Protection Act 2018.

This exemption is not subject to the 'public interest test', so we are not required to consider if the public interest in disclosing the information outweighs the public interest in applying the exemption.



Scottish Team Observership
—Evaluation/Management of Vaginal Mesh Complications—
November 4-6, 2019

Scotland Team

- Karen Guerrero, Urogynaecologist
- Voula Granitsiotis, Urologist
- [REDACTED], Specialist Nurse
- [REDACTED], Specialist Physiotherapist
- Catherine Calderwood, Chief Medical Officer, Scottish Government

Cleveland Clinic

- [REDACTED], Urologist
- [REDACTED], Urologist
- [REDACTED], Urologist
- [REDACTED], Urologist
- [REDACTED], Urogynecologist
- [REDACTED], Urogynecologist
- [REDACTED], Colorectal Surgeon
- [REDACTED], Gynecologist – Pain Specialization
- [REDACTED], Physiotherapist
- [REDACTED], FPMRS Physician Assistant
- [REDACTED], Urology Quality Director
- [REDACTED], Senior Counsel
- [REDACTED], FPMRS Urology Fellow
- [REDACTED], FPMRS Urology Fellow
- [REDACTED], FPMRS Urology Fellow

SCOTTISH TEAM OBJECTIVES

The key purpose of the visit is to share experience and learning relevant to the care of women who experience complications from vaginal mesh surgery. Review the entire patient pathway provided for patients at Cleveland Clinic from referral, through diagnosis and treatment, to discharge and follow-up.

An important consideration will be comparison with current and planned provision of services in Scotland and what further development is required. Key areas where review, comparison and joint discussion are likely to be beneficial include:

- Recognition, referral and pre-hospital assessment
- Initial assessment and diagnostic strategy
- Patient support (including psychological assessment)
- The Multidisciplinary Team—structure, meetings, outputs, etc.
- Shared decision making and consent (information, decision aides and support)
- Treatment strategy—options, intentions, innovation
- Perioperative care—pre, intra and post operation, ward, theatre and rehab
- Surgical technique—mesh removal, strategy and execution, SUI and POP, transvaginal and abdominal, strategy and methods of reconstruction
- Pain management
- Psychological and psycho-sexual care
- Governance, including patient safety and quality assurance
- Training and education

- Areas of innovation and research



MONDAY, NOVEMBER 4, 2019

7:00 AM	Welcome and OR Cases <i>Meet in Lobby of InterContinental Suites Hotel</i>
7:30 AM – 11:30 AM	Main Campus Surgical Cases – Drs. [REDACTED] and [REDACTED]
11:30 AM – 12:00 PM	Travel to [Redacted]/Lunch
12:00 PM – 6:00 PM	[Redacted] Hospital Surgical Cases – Dr. [REDACTED]
7:00 PM	Dinner at Edwin's

TUESDAY, NOVEMBER 5, 2019

7:15 AM	Meet in Lobby of InterContinental Suites Hotel
7:30 AM – 8:30 AM	Fellow's Conference – Recognition and Initial Assessment – Review/Discussion <i>Location: Q10-505 – Breakfast Provided</i>
8:30 AM – 12:00 PM	Main Campus Clinics (Q8)
12:00 PM – 1:00 PM	Lunch Conference – Mesh Case Presentations – Fellow/Residents – Discussion <i>Location: Q1-300</i>
1:00 PM – 5:00 PM	Meetings with Group <i>Location: Q10-505</i>
1:00 PM – 2:30PM	<ul style="list-style-type: none"> • Management Philosophy, Legal Issues
2:30 PM – 4:45 PM	<ul style="list-style-type: none"> • 2020 – Treatment Strategies <ul style="list-style-type: none"> ○ Algorithm for Treatment of Transvaginal Mesh Complications ○ Literature/Discussion – Partial vs. Total Mesh Removal
4:45 PM – 5:00 PM	<ul style="list-style-type: none"> • Use of Imaging for Mesh Identification – [REDACTED]
5:00 PM – 6:00 PM	Mesh Case Discussions <i>Location: Q1-300 Dinner Provided</i>

6:00 PM – 7:00 PM	Journal Club – Vaginal Mesh and Sexual Function
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WEDNESDAY, NOVEMBER 6, 2019

8:30 AM – 10:00 AM	In-Depth Discussion of Mesh Treatment Best Practices, Training, Innovation <i>Location: Q10-505</i>
8:30 AM – 8:45 AM	Legal Issues – [REDACTED]
8:45 AM – 9:00 AM	Quality Evaluation/Peer Review – [REDACTED]
10:00 AM – 12:00 PM	Review Mesh Technical Videos and Cases – Further Discussion of Approach to Evaluation and Treatment
12:00 PM	Adjourn

Document 2: St Louis Itinerary

November 7, 2019 & November 8, 2019

THURSDAY

09:35 AM

Arrive at Lambert Airport | St. Louis from Cleveland

Meet Driver from **GEM Chauffeured Transportation Services** in the **Baggage Claim area**.

Transport from Lambert Airport to Drury Inn Creve Coeur, 11980 Olive Blvd, Creve Coeur, MO 63141. Driver will wait until check in is completed at the hotel and then transport to Mercy Hospital -, Tower B drop off.

Directions to the office: From the main entrance of Tower B, to the left of the entrance hallway, are the Tower B elevators. Please take them to the second floor. Office is in the elevator cul-de-sac.

10:35 AM

[REDACTED] arriving at Lambert Airport

11:00 AM (Approx)

Meet [REDACTED] Mercy Hospital Tower B Suite 2002B. [REDACTED] office until **OB/GYN conference room is available**.

11:30 AM -12:00 PM

Dr. Calderwood meeting with [REDACTED] | Mercy Hospital, Convent, third floor.

11:30 AM -12:00 PM

Group tour of Mercy Hospital | [REDACTED]

12:00 PM

OB/GYN Conference Room, (Reserved from 12:00PM) - Light Lunch

13:00PM

[REDACTED] | Office Mechanics for Mesh Patients

13:20PM

[REDACTED] | Perioperative consent & Operative Room Set Up

13:40PM

[REDACTED] | Post Op Recovery & Hospital Stay

14:00 PM - 17:00 PM Potential mesh patient consults (Pending patient permission)

17:00 PM - 18:30 PM Review of surgical mesh removal pictures and unedited videos

19:00 PM

Dinner at Ruth Chris Steakhouse | Clayton, MO.

FRIDAY

OB/GYN conference room is reserved

07:00 AM

Surgery | Mercy Hospital OR, Drs. [REDACTED] (Working with administration on vaccination guidelines for observation.

OPEN TIME

Glad to arrange any requests. Wrap up discussions.

11:00 AM

Leave Mercy Hospital |Departure Lambert Airport for Scotland at 13:55.
Meet
Driver from **GEM Chauffeured Transportation Services** at Tower B for Transport to Lambert International Airport. (If some at hotel, I can arrange an additional stop at the hotel.)

ANNEX C: Emails with Cleveland Clinic

From: [REDACTED]
Sent: Tuesday, October 1, 2019 6:41 AM
To: [REDACTED]
Cc: Voula; Granitsiotis Voula (NHS LOTHIAN)
Subject: [EXT] Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

I am a Surgeon in Scotland and a Senior Medical Officer working with the Scottish Government. In this role I chair a multidisciplinary group tasked with developing the care provided for women who have suffered complications from vaginal mesh surgery. We are interested in benchmarking our own services in Scotland with those available in recognised centres of excellence and it was in this context that Voula Granitsiotis made contact with you in early September. I was copied into correspondence at the time and I was delighted that you agreed to host a visit in early November. I hope this is still the case.

If possible, colleagues would like to travel to Cleveland during the working week commencing 4th November, perhaps flying out on 4.11.2019 and returning overnight 7-8.11.2019. There is considerable interest in pathways and quality of care, as well as treatment strategies and technique. We recognise that patients who suffer complications require a holistic approach to their management and to make the most of learning opportunities, it is proposed that the visiting group will consist of five senior clinicians, one each from relevant specialties (Urogynaecology, Urology, Colorectal Surgery and Nursing and Physiotherapy). I appreciate this is a large group but each will bring a different but important perspective.

I am very grateful to you for your consideration and I look forward to receiving your thoughts.. Once these initial plans are confirmed we can finalise travel arrangements and liaise regarding suitable programmes.

With very best wishes and many thanks,

[REDACTED]
Consultant Surgeon and Senior Medical Officer
Scottish Government

From: [REDACTED]
Sent: 03 October 2019 17:32
To: [REDACTED]
Cc: Voula; Granitsiotis; [REDACTED]
Subject: Re: Proposed visit by Scottish clinicians to Cleveland Clinic

so it turns out that one of my main partners who takes care of these patients will be out of the country that week.
we work with urogynecology and with physiotherapy on these patients.

The other thing is we generally do these cases as they come in. 1 one week, 2 another week and then maybe none the next week.
So on relatively short notice hard to stack cases

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: Granitsiotis, Voula [REDACTED]
Sent: Thursday, October 3, 2019 3:28 PM
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]
Subject: [EXT] RE: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED]

Many thanks for letting us know

It may be easier if you are able to give us a telephone number for direct communication please

We can then find a better timing etc

My Colleague [REDACTED] will be able to give you a ring at a suitable time – perhaps at the beginning of your working day ?

We are grateful for your understanding

Regards

Voula

Miss P Granitsiotis
Consultant Urological Surgeon
Female, Neurourology, Urodynamics and Reconstructive Urology
direct number [REDACTED]
Secretary [REDACTED]

From: [REDACTED]
Sent: 06 October 2019 17:09
To: Granitsiotis Voula (NHS Lothian); [REDACTED]

Cc: [REDACTED]

Subject: Re: Proposed visit by Scottish clinicians to Cleveland Clinic

that would be fine

perhaps we can set up a time for this Thursday morning (my time) - would that work

[REDACTED]

[REDACTED]

Glickman Urologic and Kidney Institute

Cleveland Clinic

Lerner College of Medicine

Cleveland, OH

On Oct 7, 2019, at 6:13 AM, [REDACTED] wrote:

Dear [REDACTED],

Many thanks for your consideration. Talking on Thursday will be great however, I wonder if it would be possible for us to discuss the visit earlier this week. We still have to confirm dates etc with you so that we can book flights and accommodation. I can make myself available at any time that suits you. Could you also suggest the best number to call.

With grateful thanks and best wishes.

[REDACTED]

From: [REDACTED]

Sent: 10 October 2019 14:19

To: [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Hi Just left you a voice message. I think we are a go for those dates. [REDACTED] is not leaving town till the evening of the sixth. Ideally if you guys would come in perhaps Sunday the third that way will be already to go first thing Monday morning

REDACTED - Exemption 30(b)(ii) - Substantial inhibition to free and frank exchange of views

thanks

[REDACTED]

[REDACTED]

Glickman Urologic and Kidney Institute

Lerner College of Medicine

Cleveland Clinic

From: [REDACTED]
Sent: Thursday, October 10, 2019 10:03 AM
To: [REDACTED]
Cc: Voula
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

Very many thanks for your assistance, this is really helpful. We will go ahead with arranging flights, travelling out as you suggest and back either overnight on the 6th November or on 7th. Do you have any thought on this?

[REDACTED - Exemption 30(b)(ii) - Substantial inhibition to free and frank exchange of views]

Is there a good time to talk about an itinerary?

With very best wishes and again, many thank for your consideration and assistance.

[REDACTED]

From: [REDACTED]
Sent: 11 October 2019 18:08
To: [REDACTED]
Cc: Voula
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Ok
Now we have some work to do!

To facilitate things:
Please let me know exactly what your expectations from this visit are
What you would like to gain
What you would like to see
Whom you would like to meet
What you would like to share with us

Would like to make this as mutually beneficial as possible

We have OR Mon and Wed and Clinic and academic time Tuesdays.
I am going to have them block off our Tuesday afternoon clinic and pull in our physiotherapy and Urogynecological colleagues so we can all sit and meet/discuss things
I will probably also block off some of the OR time to spend with your group.

Ideally would be best for you to come in on Sunday - that gives you some time to acclimate - and then we will work on things Mon - Wed afternoon. You should be fine to catch late afternoon flights from Cleveland such that you can make overnight flights back home from NY/Washington/Toronto/etc

I will be off-line Monday/Tuesday
As we flesh things out lets plan to speak again

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: Friday, October 11, 2019 1:36 PM
To: [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

[REDACTED],

This is very positive and many thanks again for your consideration. I am at home just now with friends but will look at this over the weekend and will (try to) get details to you on Sunday. .Thank you again for your assistance.

[REDACTED]

From: [REDACTED]
Sent: 11 October 2019 23:19
To: [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Thank you
Have a nice weekend

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: Sunday, October 13, 2019 6:39 AM
To: [REDACTED]
Subject: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

Thank you again for your consideration last week and for your helpful email on Friday. I hope the information below will start to inform discussion so that we can plan for our visit and make it as mutually rewarding as possible.

The key purpose of the visit is to share experience and learning relevant to the care of women who experience complications from vaginal mesh surgery. There is therefore interest in all aspects of the patient pathway and colleagues are keen to meet representatives from all the specialties (medical and non-medical) involved. It is hoped the visit will be the start of a mutually beneficial relationship that will provide support for, and inform development of services in the future.

It is proposed that those travelling from Scotland will include:

- Karen Guerrero, Urogynaecologist
- Voula Granitsiotis, Urologist
- [REDACTED], Colorectal Surgeon
- [REDACTED], Specialist Nurse
- [REDACTED], Specialist Physiotherapist
- [REDACTED], Colorectal Surgeon and Medical Officer, Scottish Government

Ideally, the group would like to review the entire patient pathway provided for patients at Cleveland Clinic from referral, through diagnosis and treatment to discharge and follow-up. An important consideration will be comparison with current and planned provision of services in Scotland and what further development is required. Key areas where review, comparison and joint discussion are likely to be beneficial include:

- Recognition, referral and pre-hospital assessment
- Initial assessment and diagnostic strategy
- Patient support (including psychological assessment)
- The Multidisciplinary Team- structure, meetings, outpits etc
- Shared decision making and consent (information, decision aides and support)
- Treatment strategy- options, intentions, innovation
- Peri-operative care- pre, intra and post operation, ward, theatre and rehab
- Surgical technique- mesh removal, strategy and execution, SUI and POP, transvaginal and abdominal, strategy and methods of reconstruction.
- Pain management
- Psychological and psycho-sexual care
- Governance, including patient safety and quality assurance
- Training and education
- Areas of innovation and research

I am sure in discussion with colleagues, you will wish to modify this initial and somewhat high level framework. It is also appreciated that access to/ observation of operative cases will depend on existing schedules. However, and as emphasised earlier, we would intend this visit to be the start of a mutually beneficial association that will provide ample opportunity in the future, as well as an environment for support and development.

I hope this is helpful and I look forward to learning your thoughts. Perhaps a next step will be to link with colleagues by tele-conference (I will forwards this message).

With best wishes and again, many thanks,

[REDACTED]

From: [REDACTED]
Sent: 17 October 2019 14:54
To: [REDACTED]
Subject: Re: Proposed visit by Scottish clinicians to Cleveland Clinic

When would be a good time to touch base again?
I am available tomorrow, Friday 12-1:15 EST (I am actually flying to Los Angeles for a weekend vacation tonight)
Will be out Mon and Tues
Can also talk Wed or Thursday mornings.

We are reworking some operating schedules and should have at least two mesh cases for Monday - so mostly OR then
Tuesday - will have entire team together in the afternoon - urogyn, colorectal surgery, physiotherapy, physician assistant, urology, gyn pain, etc
Tuesdays are our academic days so we have AM/lunch/PM conferences - we will repurpose those toward mesh topics
Tuesday AM - people can attend the appropriate speciality clinics.
Wed more discussion/presentations/more discussion of operative technicalities...

Do you know when you will arrive?
Do you need help finding hotel? - We have three on the Cleveland Clinic main campus.

[REDACTED - Exemption 30(b)(ii) - Substantial inhibition to free and frank exchange of views]

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: 17 October 2019 18:21
To: [REDACTED]
Subject: Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

[REDACTED - Exemption 30(b)(ii) - Substantial inhibition to free and frank exchange of views]

I will share with colleagues and advise. It is a school holiday period here in Scotland and responses may not be forthcoming until the start of next week- a call tomorrow might therefore be too early. Have a great weekend and we will talk soon.

Best wishes,

[REDACTED]

On Oct 24, 2019, at 3:09 AM, [REDACTED]> wrote:

Dear [REDACTED],

I hope you had a good weekend break. As I suggested in my last message, colleagues have given the visit to you and Cleveland Clinic a great deal of consideration and wish to make some changes to the arrangements advertised earlier. I do hope these are acceptable.

[REDACTED - Exemption 30(b)(ii) - Substantial inhibition to free and frank exchange of views]

Travel plans are still being finalized. As you suggested, it is proposed that the clinicians will fly to Cleveland on Sunday 3rd November so that they can join you at the hospital on Monday 4th. Catherine will either travel with the clinicians or will fly the following day. The group will be with you until Wednesday 6th November and travel plans at the end of the visit can be adapted according to your own schedule. I anticipate there will be further liaison and discussion to agree a final itinerary.

I do trust all of this is satisfactory and meets with your agreement.

With best wishes,

[REDACTED]

From: [REDACTED]

Sent: 25 October 2019 05:10

To: [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

I have a meeting tomorrow afternoon with my group to lock down the schedule for your visit. Or rather your groups visit. Any idea when on Sunday they will be arriving?

[REDACTED]

[REDACTED]

Glickman Urologic and Kidney Institute
Lerner College of Medicine
Cleveland Clinic

From: [REDACTED]

Sent: Friday, October 25, 2019 4:43 AM

To: [REDACTED]

Cc: CMO@gov.scot; [REDACTED]; [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

Thank you for your consideration and we will update you about travel times once these are finalised...

With regard to pathways and protocols, it will be much more important to see and discuss what you actually do rather than reflect on an idealised practice that we may strive to achieve but is seldom realised. "Warts and all" is best and all those visiting Cleveland are grounded in clinical practice within our National Health Service. They are eager to compare and contrast the care they provide with that delivered in a very different setting. I anticipate there will be much to share and learn on both sides- I hope you agree.

Lastly, I will liaise with colleagues about the best time to speak by phone and it might be good to do this once you have a better idea of your schedule and they have had a chance to review it. I am available most evenings (UK time) if you want to discuss anything prior to a conversation with a boarder group. Please let me know what suits you.

With best wishes and again, many thanks

[REDACTED]

From: [REDACTED]

Sent: 25 October 2019 14:00

To: [REDACTED]

Cc: Chief Medical Officer <CMO@gov.scot>; Calderwood C (Catherine); [REDACTED]; [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

OK

Will all work out

From your side anyone who will be in OR or in Clinic may be asked to show TB test result to assure they do not have TB.

So if your folks can bring a copy of their most recent TB test or equivalent that will be helpful

[REDACTED]

[REDACTED]

Glickman Urologic and Kidney Institute

Cleveland Clinic

Lerner College of Medicine

Cleveland, OH

From: [REDACTED]

Sent: 25 October 2019 14:31

To: [REDACTED]

Cc: CMO@gov.scot; [REDACTED]; [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Also

Depending on the arrival time Sunday would potentially like to invite the group to dinner at my home.

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: 25 October 2019 16:25
To: [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>; Calderwood C (Catherine); [REDACTED]; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

Thank you. This is a very generous proposal and I will ensure you have travel times as soon as they are available.

BW [REDACTED]

From: [REDACTED]
Sent: Friday, October 25, 2019 1:42 PM
To: [REDACTED]
Cc: CMO@gov.scot; [REDACTED]; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Tuesday late afternoon we have a regularly scheduled pelvic floor center journal club.
we will discuss these two articles.

Please distribute to your group so they can review and participate in discussion.

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Date: Sunday, 27 Oct 2019, 5:39 pm
To: [REDACTED]

Cc: Chief Medical Officer <CMO@gov.scot>, Calderwood C (Catherine); [REDACTED]; [REDACTED]

Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Attached is a more fleshed out schedule for visit.

There are 3 hotels at the Clinic
Intercontinental Cleveland - physically part of the clinic
Intercontinental Suites - 3 blocks away
Holiday Inn Cleveland Clinic - 3 blocks away

Best if group stayed at one of those hotels

When can we touch base live?

[REDACTED]

[REDACTED]

Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: Catherine Calderwood [REDACTED]

Sent: Monday, October 28, 2019 7:09 AM

To: [REDACTED]

Cc: CMO@gov.scot; [REDACTED]

Subject: RE: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Professor [REDACTED]

I'm writing to introduce myself and to thank you for your very generous offer of your time and your staff team to host this educational visit to the Cleveland clinic.

This proposed timetable seems very comprehensive and helpful.

By way of my background I am an OBGYN by professional background - my interest is maternal medicine and I continue to have a high risk antenatal clinic once per fortnight at the Royal Infirmary of Edinburgh. I have been Chief Medical Officer for Scotland for 4 years- the most senior medical adviser to the Government (the US Surgeon General is equivalent- although obviously our countries are very different sizes!). I have therefore had to widen my knowledge considerably outside my own field. However I have been involved with the issues of mesh complications since this became prominent in Scotland and a political issue in the UK in 2012.

I have written a series of reports on Realistic Medicine - at its heart this concept puts the patient at the centre of their care- personalising this healthcare and promoting shared decision making. We also promote value and values based healthcare and of course the support of our healthcare staff during an immense amount of work in a high demand, high

stress environment. This approach has been shared across the world and shared via social media more than 20 million times.

I would be delighted to discuss this with the wider staff in the Cleveland Clinic if there would be any opportunity and to touch base with your Chief Medical Officer and Chief Executive if this were possible. I appreciate the very short notice may make this difficult.

I very much look forward to meeting you and your team next week.

With warm regards
Catherine

Dr Catherine Calderwood
MA Cantab FRCOG Hon FRCP Edin FRCP Glas FRCS Edin FFPH

Obstetrician and Gynaecologist
Chief Medical Officer for Scotland

From: [REDACTED]
Sent: 28 October 2019 12:29
To: Catherine Calderwood [REDACTED]
Cc: CMO@gov.scot; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Look forward to meeting you.
Will see what I can do
We at the Cleveland Clinic have a similar goal - though still working to always achieve it.

PS - Any idea when the group will arrive?
Thanks

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: Tuesday, October 29, 2019 3:25 AM
To: [REDACTED]; [REDACTED]
Cc: CMO@gov.scot
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Dear [REDACTED],

I am sorry that travel arrangements are not yet confirmed by our travel dept. However, the extract below adds some of the detail you request. The clinicians plan to arrive in Cleveland on Sunday. We will of course provide an update as soon as we can.

[REDACTED]

"Karen G, [REDACTED], and [REDACTED] should all be in Cleveland by 19.30 (airport arrival time) Voula by 16.45 (airport arrival time) – providing our travel people can get them on the flights I have asked for. I will be able to confirm next week once the travel team have worked on my lengthy email !!"

[REDACTED]
[REDACTED]
[REDACTED]
Chief Medical Officer

From: [REDACTED]
Sent: 29 October 2019 12:54
To: [REDACTED]; [REDACTED]
Cc: CMO@gov.scot; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

I would like to introduce [REDACTED] who will be coordinating many of the detail on our end.

Is there someone on your end she can directly communicate with? Or would that be you?

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

From: [REDACTED]
Sent: 29 October 2019 16:04
To: [REDACTED]; Calderwood C (Catherine) [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

It will probably be best if [REDACTED] uses me as the point of contact at this stage. I can forward messages etc as required. Hope this is OK.

[REDACTED]

From: [REDACTED]
Date: Friday, 01 Nov 2019, 7:14 pm
To: Calderwood C (Catherine) [REDACTED]; [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>, [REDACTED]; [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

Thank you for your offer.

Unfortunately it has been difficult to put anything together for the wider staff on short notice.

Do you know exactly when you are departing from Cleveland? Our CEO is out of town Tuesday and I believe Wed morning.

We have a lunch conference on Tuesday for our female urology section which also involves urology residents, fellows, urogynecology residents and other staff. We had planned to present and discuss a number of mesh complications cases.

We would be very interested in you giving a brief overview of the Scottish Health System at the start of that conference (10-15 min) or if you like I am sure the group would also be interested in hearing about Realistic Medicine and you could discuss this for the following 30 minutes instead of the case presentations.

Let me know.
I look forward to meeting you.

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Cleveland Clinic
Lerner College of Medicine
Cleveland, OH

On Nov 3, 2019, at 4:01 PM, Catherin Calderwood [REDACTED] wrote:

Thank you.
We are very much looking forward to the visit. My colleagues arrive this evening. We leave Cleveland on Thursday morning so I do have some more time on Wednesday afternoon.
I am very happy to talk about the Scottish National Health Service and Realistic Medicine but do not want to interrupt a teaching/informative session for the Scottish clinicians. I will bring a selection of talks with me and we can decide what is best at the time.
With appreciation for all your work on this
Catherine

Dr Catherine Calderwood
MA Cantab FRCOG Hon FRCP Glas FRCP Edin FRCS Edin FFPH
Obstetrician and Gynaecologist

Chief Medical Officer for Scotland

From: [REDACTED]
Sent: 03 November 2019 21:22
To: Calderwood C (Catherine) [REDACTED]
Subject: Re: [EXT] Re: Proposed visit by Scottish clinicians to Cleveland Clinic

OK. We'll play it by ear. I look forward to meeting you

[REDACTED]
[REDACTED]
Glickman Urologic and Kidney Institute
Lerner College of Medicine
Cleveland Clinic

From: [REDACTED]
Sent: 29 October 2019 18:10
To: [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>; [REDACTED]; Calderwood C (Catherine) [REDACTED]
Subject: Visit to Cleveland Clinic

Good afternoon, [REDACTED]. I look forward to working with you on the arrangements for your group's visit to Cleveland. I have reviewed the communications between you and [REDACTED], and would like to confirm a few things to help us firm up the visit. I realize that some of these items you are already working on, but wanted to have a bulleted list to help us both work from.

1. Arrivals/Departures:
 - Can you confirm flights? I saw that some of your group appear to be arriving Sunday around 7:30PM, but it wasn't confirmed.
2. Hotel:
 - Can you advise what hotel the group selected? Depending on which hotel, we may possibly need to adjust where to meet and/or provide additional logistical information. If you have not already booked your hotel, I am happy to arrange for you. I would strongly recommend that you stay at the InterContinental Hotel that is physically connected to the Cleveland Clinic. I have attached a map of the campus so you could see where the three hotels that are on the Cleveland Clinic campus are situated. Please note that we are located in the Q building.
3. Transportation:
 - Please advise if transportation assistance will be needed. [REDACTED] and one of the fellows will provide transportation from Main Campus on Monday to the [REDACTED] location, but we have not made other arrangements. Uber is readily available, but we are happy to assist if needed to/from the airport/hotel, dinner, etc.
4. Documents Needed:
 - We will need a copy of a valid (within the past year) TB test for each.
 - Additionally, if you can have the group complete and sign the attached Protected Health Information (PHI) Form.

- Both documents can be returned to me either electronically or in person Monday morning prior to going to the Operating Rooms.
5. OR Scrub Sizes:
- Please provide scrub sizes for all those going to the ORs. It is much quicker to have them available upon arrival than securing them the day off. The group will be escorted to the locker room to change prior to proceeding to the ORs.

Let me know if you have any questions or additional concerns. Thank you in advance.

[REDACTED]



Cleveland Clinic

[REDACTED]

Glickman Urological & Kidney Institute

Cleveland Clinic | 9500 Euclid Ave. Q10 | Cleveland, OH 44195

[REDACTED] ax: [REDACTED]

From: [REDACTED]
Sent: Thursday, October 31, 2019 6:37 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]
Subject: [EXT] Fw: mobile phone numbers

[REDACTED]

Karen G's cell phone no is [REDACTED]
 Voula's is [REDACTED]

Can you let colleagues have updated details of the itinerary when available. Lastly, Iconfirmation of travel is being actively "chased" and will be forwarded to you ASAP.

BW [REDACTED]

From: [REDACTED]
Sent: 01 November 2019 10:55
To: [REDACTED]
Subject: RE: mobile phone numbers

Sorry to be a pest, but wondering if you have any updates regarding travel and hotel and the remaining scrub sizes, etc. Any information would be greatly appreciated. Thanks.

NAME	Scrub Size
Calderwood, Catherine	
Granitsiotis, P. Voula	[REDACTED]
Guerrero, Karen	[REDACTED]
[REDACTED]	
[REDACTED]	[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Friday, November 01, 2019 7:46 AM
To: [REDACTED]
Cc: CMO@gov.scot
Subject: [EXT] Re: mobile phone numbers

[REDACTED]

Thank you for your forbearance... Catherine and [REDACTED] might not enter theatre- hence no need for scrub size. Also, [REDACTED] might not travel. [REDACTED] will forward arrival times very soon and decisions can be made about transfers (airport> hotel). Taxi might be the best option but please advise. Also, is there an itinerary that we can circulate?

BW [REDACTED]

From: [REDACTED]
Sent: 01 November 2019 11:53
To: [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>; [REDACTED]
Subject: RE: mobile phone numbers

This is the latest version of the itinerary. I was waiting to update further based on hotel information. Right now, we are assuming the group will be staying at the main InterContinental Hotel attached to the Cleveland Clinic Campus. If this is not the case, then we can adjust where to meet on Monday.

Taxi would probably be easiest at least for the arrivals. We can arrange for car service for the other excursions if needed.

I will wait for further information from [REDACTED].

Thanks.

[REDACTED]

From: Chief Medical Officer
Sent: 01 November 2019 12:48
To: [REDACTED]>; [REDACTED]
Cc: [REDACTED]
Subject: RE: mobile phone numbers

[REDACTED]

Thank you for the programme I will forward on.

The majority of the group (Voula, Karen G, [REDACTED] and [REDACTED]) will be arriving on 3rd November. I will ask them to take a taxi to the hotel which is InterContinental Suites

Hotel Cleveland, 8800 Euclid Avenue, Cleveland. Catherine, Chief Medical Officer is arriving on the evening of 4th November.

It would be great if you could arrange for transport from the Hotel for 4,5 and 6 November – there will obviously be 5 in group on the 5 and 6th.

[REDACTED] is not now attending.

Thank you for arranging at your end and if you need anything else please let me know.

[REDACTED]

[REDACTED]

[REDACTED]
Chief Medical Officer

Ext [REDACTED]
Blackberry: [REDACTED]

[REDACTED]

From: Chief Medical Officer
Sent: 30 October 2019 13:51
To: [REDACTED]
Subject: FW: Visit to Cleveland Clinic

Hi [REDACTED]

To see email from Voula

Kind regards

[REDACTED]

[REDACTED]
[REDACTED]
Chief Medical Officer

Ext [REDACTED]
Blackberry: [REDACTED]

From: Granitsiotis, Voula [REDACTED]
Sent: 30 October 2019 11:54
To: Chief Medical Officer <CMO@gov.scot>; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]
Subject: RE: Visit to Cleveland Clinic

Dear [REDACTED]

Thanks

[REDACTED – Exemption 38(1)(b) - Third party personal data]

BW
voula

From: CMO@gov.scot [mailto:CMO@gov.scot]

Sent: 30 October 2019 11:45

To: [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]

Subject: FW: Visit to Cleveland Clinic

All

Information now required for the Cleveland part of the visit.

We will deal with numbers 1, 2 and 3 but could you respond to [REDACTED] direct with the following information please.

1. Documents Needed:
 - We will need a copy of a valid (within the past year) TB test for each.
 - Additionally, if you can have the group complete and sign the attached Protected Health Information (PHI) Form.
 - Both documents can be returned to me either electronically or in person Monday morning prior to going to the Operating Rooms.
2. OR Scrub Sizes:
 - Please provide scrub sizes for all those going to the ORs. It is much quicker to have them available upon arrival than securing them the day off. The group will be escorted to the locker room to change prior to proceeding to the ORs.

Thanks all

[REDACTED]

[REDACTED]
[REDACTED]
Chief Medical Officer

Ext [REDACTED]
Blackberry: [REDACTED]

ANNEX D – Correspondence and Emails with St Louis Clinic

Vaginal Surgery and Urogynecology, LLC.

[Redacted]. *Urogynecology*
Reconstructive Pelvic Surgery
Advanced Gynecologic Surgery

[REDACTED]

[REDACTED]

Consultant Surgeon and Senior Medical Officer, Scottish Government

August 21, 2019

Dear [REDACTED],

Just before I leave the USA for my Europe trip, a quick recap of our progress since the 18 of June 2019.

1. Scottish Clinicians Visit to Mercy Hospital St Louis

We have had a series of calls and emails. The Scottish mesh clinicians, Voula Granitsiotis and Karen Guerrero as well as [REDACTED] and [REDACTED] participated and we discussed their visit to St. Louis.

The Scottish mesh clinicians declined an early visit in July. You explained that the main reason was that Dr. Guerrero had yet to declare that she wanted to be part of this exchange. Your suggestion was to allow you to discuss with them further and allow the clinicians to decide their participation when they returned from their summer vacations. This was then to be followed by a visit to my unit and then a visit by myself to Scotland, in that order.

In July 2019 you contacted me. As you had said it was a matter of urgency that the Scottish clinicians needed to visit the USA before September. Several July dates were considered with possibly others traveling to St. Louis besides yourself and finally 26-28 of August 2019 was chosen as a date that worked for yourself, Dr. Guerrero and Dr. Granitsiotis. I agreed and had [REDACTED] sent the Mercy Hospital operating room observation forms for yourself and Drs. Guerrero and Granitsiotis.

On Friday, 16 of August 2019 you texted stating “that for circumstances that were unforeseen earlier, it will now not be possible for colleagues to visit St. Louis, but colleagues do still intend to visit...” I was surprised by the cancellation. As we discussed in June and then in July, the originally proposed initial visit by yourself and the clinicians did not happen.

the USA visit formed a precondition to my visit to Scotland, this continued delay has prevented me from availing of the opportunity to visit Scotland after the ICS 2019

conference in Gothenburg. I made you aware that I would be in Europe and the UK in September.

I trust you would agree with me that I have been more than accommodating to talk, email and text as well accommodated all requested visit dates with you. I have gladly participated in all the scheduled conference calls as requested in this matter. I would hope that if any accountability is asked for the lack of progress to date that none of it is remotely directed towards me in any way, shape or form.

Out of Scope

Sincerely,

[REDACTED]

[REDACTED]

Mercy Doctors' Building, Tower B, Suite 2002, 621 South New Ballas Road, St.
Louis, Missouri 63141 Tel: [REDACTED] Fax: [REDACTED] Exchange:
[REDACTED]

Directorate for Chief Medical Officer and Chief Scientist Office

T: 0131-244 2808

E: cmo@gov.scot

[REDACTED]

Emailed to: [\[REDACTED\]](#)

6 September 2019

Dear Dr. [REDACTED]

Thank you for your letter dated 21st August 2019.

Firstly, I must apologise again that the proposed visit by Scottish surgeons to meet with you in St Louis during the week of 26th August 2019 could not take place. This occurred as a result of complex surgical cases that could not be re-scheduled. However, colleagues do still intend to visit you in your hospital, and for all the same reasons as previously discussed. On that basis I have asked that colleagues propose alternative dates to me as soon as possible, and I do hope that you remain agreeable to a visit taking place.

Out of Scope

Finally, I want to stress that I am very grateful to you for the consideration you have shown at all times and for the generous manner in which you have engaged with myself and colleagues. You have been nothing less than accommodating and I thank you for this. As I mentioned earlier, I will be in contact again as soon as I can in order to propose alternative dates for our clinicians to visit you in the US, and I am grateful to you for your patience. I trust this is helpful but in the meantime, please do not hesitate to contact me if I can assist further.

With kind regards.

Yours sincerely,

[REDACTED]

St Andrew's House, Regent Road, Edinburgh EH1 3DG



www.scotland.gov.uk

From: [REDACTED] <[REDACTED]@nhs.net>

Sent: 25 September 2019 18:20

To: [REDACTED] <[REDACTED]>

Cc: Calderwood C (Catherine) <[REDACTED]>; Smith G (Gregor) <[REDACTED]>

Subject: Proposed visit by Scottish clinicians

Dear Dr. Veronikis,

I hope you are well and that you enjoyed your recent trip to Europe. I have also just taken a period of leave and on my return I am keen to make progress with a visit by Scottish clinicians to you and your hospital in St. Louis.

I appreciate contact with you was made by Voula Granitsiotis and I am grateful to her for her assistance during my absence. To avoid misunderstanding however, and to confirm what I think we agreed previously, the purpose of the visit is to establish professional relationships, to observe therapeutic strategy and operative technique, and also to gain a broader perspective of the nature and process of care delivery in a centre specialising in the management of mesh complications. Any subsequent introduction of techniques here in Scotland will require appropriate mentoring, a process well recognised in Surgery in the United Kingdom.

Colleagues are eager to gain as much as they can from time in USA and they would like to combine a visit to you with a similar visit to [REDACTED], Cleveland Clinic in, Cleveland Ohio. With regard to time-scale, a visit during the first two weeks in November is proposed, provided you are agreeable. If you are, then dates can be confirmed and firm travel arrangements can be made.

I hope you will find this proposal acceptable and I look forward to hearing from you.

With best wishes,

[REDACTED]

Cabinet Secretary for Health and Sport
Jeane Freeman MSP



Scottish Government
Riaghaltas na h-Alba
gov.scot

T: 0300 244 4000
E: scottish.ministers@gov.scot

[REDACTED]

By Email.

1⁸⁰
October 2019

Jeane

[REDACTED]

Thank you for your letter of 29 September, advising me that you are withdrawing your offer of coming to Scotland. I remain very grateful to you for your offer, for the considerable effort you have made and the time spent in taking matters forward in the period since you initially contacted us.

As you know, Scottish clinicians planned to initially visit you in the US, and I know that the delay in confirming the details of that visit was frustrating. I fully understand that and, indeed, share that frustration. Clinical pressures have made it very difficult to align diaries to settle on a mutually convenient date and I am sorry that this has led you to a view that you can no longer assist us.

Scottish clinicians of course, remain committed to sharing learning and experience with expert colleagues across the world and, as such, their plans to visit the US in November continue unchanged. In those circumstances, and whilst I completely appreciate your position, should your schedule allow you to reconsider then Scottish clinicians remain eager to meet with you briefly during their visit, and I would be very grateful if that was possible.

With all of that in mind, I hope you will find yourself able to reconsider your position and I hope that the Chief Medical Officer for Scotland and I have the opportunity to meet you in the near future.

I look forward to hearing from you.

Kind regards

JEANE FREEMAN

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1 3DG
www.gov.scot



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On Oct 22, 2019, at 6:14 PM, Catherine Calderwood [REDACTED] wrote:

Dr [REDACTED]

It was very good to speak to you yesterday.

We are looking forward to visiting you and your team at your invitation on 7th and 8th November. At present we have the whole team (urogynaecologist, urologist, physiotherapist, specialist nurse) who would like to come to observe and learn from your service and meet as many practitioners as possible in the time available.

We are looking at flight details and would plan to arrive Thursday 7th early am (I am aware you are not available personally) and leave having observed some surgery on Friday 8th.

It would be optimal if the team could see as much as possible of the patient pathway from initial assessment through the multi disciplinary team working up to surgery (if appropriate) and the aftercare and follow up arrangements

I will be in touch as soon as we have more details of our timings etc.

As a courtesy I would also like to meet the Chief Medical Officer for your hospital if this could be arranged whilst I am there. I am happy to communicate directly if you can give me an email contact.

With warm regards

Catherine

Sent: 23 October 2019 01:03

To: Calderwood C (Catherine) [REDACTED]

Cc: [REDACTED]; [REDACTED]; Chief Medical Officer <CMO@gov.scot>

Subject: Re: Visit to Dr [REDACTED]

Dr. Calderwood,

It was very nice talking with you as well.

As we touched upon, I will be out of town and returning to St. Louis on November 7, 2019 about 11:30.

Thursday is my office consult day and I will see if I can move any of the mesh injured patients to later in the day. It depends on their travel and if they agree to allow observation.

I finish office hours about 5:00 PM and I am glad to continue discussing care with mesh removal pics and look at videos that are not edited and/or arrange dinner.

Friday November 8, 2019 I start surgery at 7:00 AM.

I note in your email below you will be departing on November 8, 2019. If that is correct?

If I am understanding correctly, our plan will be to discuss the patient care pathway as well as discussing the surgical management of mesh complications (main focus of my practice) which we can supplement with mesh removal pics and unedited videos.

I will contact our Chief Medical Officer.

Best regards.

[REDACTED]
[REDACTED]

Vaginal Surgery & Urogynecology

Director Female Pelvic Medicine & Reconstructive Surgery

www.gynecologicsurgery.com

On Oct 23, 2019, at 7:53 AM, Catherine Calderwood [REDACTED] wrote:

Dr [REDACTED]

Many thanks for your prompt response and for sending the operating room permission forms. We have been in touch with Dr Guerrero and I have copied her University of Glasgow email address to use going forward.

We are finalising the travel details and currently plan to arrive in St Louis (flight lands) at 0930 on Thursday 7th. [REDACTED] is researching a hotel near Mercy Hospital.

I wonder if it would be possible to meet some of the members of your multidisciplinary team also – perhaps during the morning before you arrive and they could talk us through some of the patient care pathway. We would be very happy to meet with you whenever is suitable.

It would be very helpful indeed to hear some of the counselling of mesh injured patients if they would be prepared to be observed during your consult. Of course we would want to limit the numbers of us in the room at any one time. Your offer to arrange somewhere for dinner that evening is very kind.

We are grateful for the offer of some operating room time on Friday 8th- during our conversation you mentioned that you are doing a Monarch sling removal on that day. This would be particularly of interest to Dr Granitsiotis and Dr Guerrero.

I have a longstanding work commitment near Glasgow on Saturday 9th Nov. I need to start the journey home flying from St Louis at approx. 2pm on Friday in order to honour that commitment.

I am very much looking forward to meeting you in person.

With kind regards

Catherine

Dr Catherine Calderwood MA Cantab FRCOG FRCP Edin FRCP Glas FRCS Edin FFPH

Chief Medical Officer for Scotland

On Wed, Oct 23, 2019 at 8:03 AM [REDACTED], MD [REDACTED]> wrote:

Dr. Calderwood,

I will make as many/all the arrangements for your requests below.

If you could please update me on the travel plans of your team I will make all the arrangements and get all the details to you.

[REDACTED] can provide hotel options if you wish.

Best regards.

[REDACTED]

Vaginal Surgery & Urogynecology

Director Female Pelvic Medicine & Reconstructive Surgery

www.gynecologicsurgery.com

From: Granitsiotis, Voula [REDACTED]

Sent: 23 October 2019 15:50

To: [REDACTED]; Calderwood C (Catherine) [REDACTED]

Cc: [REDACTED]; Chief Medical Officer <CMO@gov.scot>; [REDACTED]; [REDACTED]

Subject: RE: Visit to Dr [REDACTED]

Dear Dr [REDACTED]

Thanks you for accommodating our visit in such a short notice.

Looking forwards to meet you in person

Regards
Voula

Miss P Granitsiotis
Consultant Urological Surgeon
Female, Neurourology, Urodynamics and Reconstructive Urology
Clinical Director Urology
direct number [REDACTED]
Secretary [REDACTED]

From: Karen Guerrero [REDACTED]
Sent: 23 October 2019 16:57
To: [REDACTED]
Cc: Calderwood C (Catherine) [REDACTED]; [REDACTED]; [REDACTED]; Chief Medical Officer <CMO@gov.scot>; [REDACTED]
Subject: Re: Visit to Dr [REDACTED]

Dear Dr [REDACTED]

Thank you for accommodating us especially at this late stage.

I'll get the required paperwork completed ASAP

Looking forward to meeting you and the team

Best Wishes

Karen

Karen Guerrero
Consultant Urogynaecologist
NHS GG&C
National Health Research Senior Fellow
Honorary Senior Clinical Lecturer University of Glasgow

From: [REDACTED]
Sent: 23 October 2019 15:36
To: [REDACTED]
Cc: Calderwood C (Catherine) [REDACTED]; [REDACTED]; [REDACTED]; Chief Medical Officer <CMO@gov.scot>; [REDACTED]
Subject: Re: Visit to Dr [REDACTED]

Hello Dr. Calderwood,

Attached is the paperwork that will need to be completed by each visitor who will be observing Dr. [REDACTED]. The completed paperwork can then be scanned and emailed back to me and I will turn it in for approval.

We will also need for each visitor to go to the below listed registration link to apply. Once there, choose the *Shadowing/Observation Application* link. Please note – you will also need the Mercy Vaccination form completed and signed by your healthcare provider. This form can be printed out during online registration, then scanned and emailed back to me. **Mercy will only accept the Mercy Vaccination form** not private physician's office forms. This is the link to the online registration <https://www.mercy.net/footer/healthcare-education/student-experiences-at-mercy/> . Make sure to choose St. Louis, MO as the location.

Please let me know if you have any questions about any of the applications and I will gladly help.

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

On Wed, Oct 23, 2019 at 10:32 AM <CMO@gov.scot> wrote:

Thank you for providing these [REDACTED].

I will be booking travel/hotels for those travelling and wondered if you could suggest a hotel that is close to the Hospital that I could contact?

Kind regards

[REDACTED]

From: [REDACTED]
Sent: 23 October 2019 16:53
To: Chief Medical Officer <CMO@gov.scot>
Subject: Re: Visit to Dr [REDACTED]

Yes of course! Attached is a list of hotels that are near the hospital.

Please let me know if you have any questions or if there is anything else you may need.

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

From: Calderwood C (Catherine)
Sent: 23 October 2019 16:55
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]; Chief Medical Officer <CMO@gov.scot>; [REDACTED]
Subject: RE: Visit to [REDACTED]

Thank you [REDACTED]
I note only 2 observers in the operating room so I will leave this privilege to Dr Guerrero and Dr Granitsiotis only.
Thank you for your kind offer of help.

Catherine

REDACTED – Exemption 38(1)(b) - Third party personal data

On Thu, Oct 24, 2019 at 8:24 AM Karen Guerrero [REDACTED] wrote:

Dear [REDACTED]

You should have already received my completed privileges form.

Please advise

Karen

Karen Guerrero
Consultant Urogynaecologist
NHS GG&C
National Health Research Senior Fellow
Honorary Senior Clinical Lecturer University of Glasgow

From: [REDACTED]
Sent: 24 October 2019 19:50
To: Karen Guerrero
Cc: Granitsiotis, Voula; CMO@gov.scot
Subject: Re: Occupational health form

Hello Dr. Guerrero,

Yes, I did receive the paperwork, thank you!

I will check with [REDACTED] and see what we can do about the immunization form and will get back to you.

Thank you!

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

On Fri, Oct 25, 2019 at 6:53 AM Granitsiotis, Voula wrote:

Dear [REDACTED]

Apologies in advance for keep emailing you

I have now spoken to our Occupational health department and I believe I have gathered most of the info required by your Organisation

The one we are trying to find is my TB status (I won't bore you with details and admin issues) i will have it by end next week

So some point today or tomorrow i should be able to email all info but TB status

I hope that is ok as i am aware we are working on tight time frames

Many thanks

Regards

Voula

Miss P Granitsiotis
Consultant Urological Surgeon
Female, Neurourology, Urodynamics and Reconstructive Urology
direct number [REDACTED]
Secretary [REDACTED]

From: [REDACTED]
Sent: 25 October 2019 16:46
To: Granitsiotis, Voula
Cc: Karen Guerrero; CMO@gov.scot
Subject: Re: Occupational health form

Hello Dr. Granitsiotis,

I did receive your email with the attached Observation Forms. It looks like not all of the pages had been completed though. I will still need for you to complete the Emergency Contact Information (page 4), Corporate Responsibility and Confidentiality Form (page 5) and the Waiver of Claims and Release of Liability Form (page 6).

Can you please complete those additional pages and return the full packet to me?

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

On 28 Oct 2019, at 19:08, Granitsiotis, Voula [REDACTED]> wrote:

Sorry [REDACTED]
different format –please find correct pages attached
I also attach any vaccination certificates i currently have.
My occupational health department will add all on the Mercy form when i have my Mantoux completed (Friday am)
Regards
voula

From: Karen Guerrero [REDACTED]
Sent: 28 October 2019 23:23
To: [REDACTED]
Cc: Chief Medical Officer <CMO@gov.scot>; Granitsiotis, Voula [REDACTED]
Subject: Re: Occupational health form (2)

[REDACTED]

Was everything you needed in mine?

Karen

Karen Guerrero
Consultant Urogynaecologist
NHS GG&C
National Health Research Senior Fellow
Honorary Senior Clinical Lecturer University of Glasgow

From: Granitsiotis, Voula <[REDACTED]>
Sent: 01 November 2019 11:05
To: [REDACTED]
Cc: Karen Guerrero [REDACTED] Chief Medical Officer <CMO@gov.scot>
Subject: RE: Occupational health form
Importance: High

Dear [REDACTED]
Please find attached the occupational health form with the up to date information as its stand

[REDACTED – Exemption 38(1)(b) - Third party personal data]

I have already send the observation forms , confidentiality Waiver of claims etc send to you previously

Please let me know and i will try to call you later today

Regards
Voula

On Fri, Nov 1, 2019 at 7:58 AM <[REDACTED]> wrote:

[REDACTED]

I just wanted to confirm that the Scottish Group will be arriving at St Louis airport from Cleveland at 9.35 on the 7th of November. Will you arrange for transport for the 4 arriving on that flight also one member of the group will arrive on the 6th November but take a taxi to the hotel and if she could also be collected on the morning of the 7th it would be great. They have a flight from St Louis at 13.55 on the 8th November so enough time will need to be left for travel.

The group are staying at the **Drury Inn Creve Coeur**, 11980 Olive Blvd, Creve Coeur Mo , 63141, US

Do you have a programme for the visit? Apologies if this has already been sent.

Thank you for assisting.

[REDACTED]

[REDACTED]

[REDACTED]

Chief Medical Officer

Ext [REDACTED]

Blackberry: [REDACTED]

From: [REDACTED]

Sent: 01 November 2019 14:35

To: [REDACTED]

Subject: Re: Scottish visitors

Hello [REDACTED]

This was not something that Dr. [REDACTED] mentioned needed to be arranged based on his conversations with Dr. Calderwood. I can discuss it with him when he is out of surgery and see if this is something we can look into.

There are multiple airlines and terminals at the St. Louis Airport. Do you have these details? What airline are they taking and what terminal will they be arriving at?

Can I please also have you send me a list of the names of everyone who will be visiting so that I can make sure I have all the required information?

Thank you,

[REDACTED]

[REDACTED]

Tel# [REDACTED]

[REDACTED]

On Fri, Nov 1, 2019 at 9:49 AM <[REDACTED]> wrote:

That's not a problem [REDACTED] if I can get a note of the exact location they need to get to then they can get a taxi from the airport. I will find out which airport and let you know.

The names of those attending are:-

Catherine Calderwood

Voula Granitsiotis

Karen Guerrero

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Chief Medical Officer

Ext [REDACTED]

Blackberry: [REDACTED]

From: [REDACTED]

Sent: 01 November 2019 16:21

To: [REDACTED]

Subject: Re: Scottish visitors

Thank you!

[REDACTED] is working on setting up the transportation.

Can you confirm who of the 5 that will be here will be observing in the Operating Room on Friday?

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

From: [REDACTED]
Sent: 01 November 2019 16:20
To: [REDACTED]
Subject: RE: Scottish visitors

[REDACTED]

Thank you.

I think it will be Karen Guerrero and Voula Granitsiotis

[REDACTED]

[REDACTED]
[REDACTED]
Chief Medical Officer

Ext [REDACTED]
Blackberry: [REDACTED]

On Wed, Nov 6, 2019 at 5:23 AM <[REDACTED]> wrote:

Good morning

Please see attached.

[REDACTED]

[REDACTED]

[REDACTED]

Chief Medical Officer

On Wed, Nov 6, 2019 at 8:26 AM [REDACTED]> wrote:

Hi [REDACTED],

Thank you for providing that information.

[REDACTED] said that he has emailed and spoke with Dr. Calderwood regarding what it required for Dr. Granitsiotis and Dr. Guerrero.

Dr. Granitsiotis has already been approved for observation in the operating room, so there isn't anything else we need from her.

[REDACTED – Exemption 38(1)(b) - Third party personal data]

We have taken every possible avenue to make sure that both doctors get approval for observation, but unfortunately these last couple of things they will not budge on.

Please let me know if you have any questions.

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]
[REDACTED]

From: [REDACTED]
Sent: 06 November 2019 14:35
To: [REDACTED]
Subject: Re: FW: [REDACTED]

Hi [REDACTED],

[REDACTED – Exemption 38(1)(b) - Third party personal data]

Thank you,

[REDACTED]
[REDACTED]
Tel# [REDACTED]

[REDACTED – Exemption 38(1)(b) - Third party personal data]

[REDACTED]

From: [REDACTED]
Sent: 06 November 2019 14:33
To: [REDACTED]
Subject: RE: FW: VZV IgG.pdf voula"s immunisation additional proof for St. Louis

Thanks [REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
Chief Medical Officer

Ext [REDACTED]
Blackberry: [REDACTED]

From: Guerrero, Karen [REDACTED]
Sent: 24 October 2019 14:15
To: [REDACTED]
Cc: [REDACTED]
Subject: Observation Privileges Form 2019 SL KLG.pdf

Dear [REDACTED]

please find my completed privileges form

Thanks

Karen

From: [REDACTED]
Sent: 28 October 2019 12:27
To: Calderwood C (Catherine) [REDACTED]>; Chief Medical Officer <CMO@gov.scot>
Subject: Re: Visit to [REDACTED]

Catherine,

I will be working on the itinerary for next week.

I have the arrival time in St. Louis on November 7, 2019. Would you please confirm arrival and please send me your flight departure time on November 8, 2019 so that I can get everything finalized?

Best regards

[REDACTED]

[REDACTED]

Vaginal Surgery & Urogynecology
Director Female Pelvic Medicine & Reconstructive Surgery

www.gynecologicsurgery.com

From: Calderwood C (Catherine)

Sent: 25 October 2019 18:00

To: [REDACTED]

Cc: Guerraro, Karen [REDACTED]; Granitsiotis, Voula [REDACTED]; Chief Medical Officer <CMO@gov.scot>; [REDACTED]

Subject: Visit to [REDACTED]

Dr [REDACTED]

We are so grateful to you for being so accommodating for our visit and ensuring that we have a very productive trip.

We are finalising travel arrangements here.

We will arrive at St Louis airport at 0930 on Thursday 7th Nov. [REDACTED] the team senior nurse is travelling separately- and will be confirmed as soon as possible.

We are looking forward to meeting your team in the morning and then yourself later that day. Some consults with you if permission granted by patients in the afternoon and educational teaching videos.

I am very happy to meet your Chief Medical Officer that morning at his convenience. Dinner and socialising in the evening.

I would be grateful for your advice re the best use of time on the Friday. Our senior nurse and physio will not be in theatre so perhaps interaction with and observation of some of the rest of your practice and multidisciplinary team members would be most helpful here for them. Patient pathway protocols and other information which you and they would think were helpful. Of course we will be guided by you here.

Theatre- both Karen and Voula are extremely keen to observe you in theatre and in particular performing the Monarch sling removal.

I myself am happy to take guidance on who I should meet and what I could observe within your organisation that morning.

Unfortunately our investigation into travel has revealed that flights for return to Glasgow have 3 stops with long layovers if leaving late afternoon on Friday 8th. The team has expressed a preference for leaving at the same time as myself on a flight at approximately 2pm if this could be possibly accommodated in the plans for OR observation. I realise this may not be straightforward depending on the timing of cases.

I am very happy to discuss in person or to set up a call with the team if this would be beneficial.

I hope you have some downtime over the weekend.

With kind regards
Catherine

On Oct 30, 2019, at 2:25 PM, Catherine Calderwood [REDACTED] wrote:

Dr [REDACTED]

I look forward to meeting you next week. Travel arrangements are progressing well. I'm very happy with arrangements as suggested by you and grateful to you for all your time and effort so far.

Happy to have another call if needed as well.

Warm regards
Catherine

From: [REDACTED]
Sent: 30 October 2019 19:31
To: Calderwood C (Catherine) [REDACTED]
Subject: Re: Visit next week

You are very welcome.

I am finalizing the itinerary. I have the meeting scheduled with our CMO.

Although you all land in St. Louis at 9:35 AM on 11-7-19, I will factor an hour travel time to Mercy Hoospital.

Will you have access to email while traveling?

Best regards.

[REDACTED]
Vaginal Surgery & Urogynecology
Director Female Pelvic Medicine & Reconstructive Surgery

www.gynecologicsurgery.com