

From: [Redacted]
To: [Redacted]
Subject: FW: City of Edinburgh Council advice
Date: 01 December 2020 17:12:51
Attachments: [Proximity App - Receiving an Alert \(2\).pptx](#)

From: [REDACTED]
Sent: 12 November 2020 11:32
To: [REDACTED]
Subject: FW: City of Edinburgh Council advice

[REDACTED]

Updated information received from Edinburgh City Council, who have forwarded to staff information provided by NHS Lothian iro health workers, which the Council felt may be relevant to school staff in certain situations, including iro the use of PPE, etc.

[REDACTED] stressed that ECC have not issued a blanket instruction for Edinburgh schools staff to switch off the app, but have shared the attached information for consideration locally.

[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 11:21
To: [REDACTED]
Subject: Fwd: City of Edinburgh Council advice

Sent from my iPad

Begin forwarded message:

From: [REDACTED]
Date: 12 November 2020 at 11:19:41 GMT
To: [REDACTED]
Cc: [REDACTED]
Subject: Fwd: **City of Edinburgh Council advice**

[REDACTED]

We have a system in place which provides instructions, guidance and advice for schools to support the safe operation of facilities across the estate, known as School Operations Risk Toolkit.

As you will appreciate, we have staff, often in Special schools or who support children and young people on a one to one basis who are required to wear PPE routinely. Clearly this group of staff would meet the criteria for switching their phone off.

We have not issued general advice or instruction to switch the app off while in school. We have highlighted considerations on using the app and circulated the attached to support. This guidance was received from the NHS who also advised the bluetooth may be switched off to avoid incorrect proximity readings then more importantly remembering to switch back on.

Sent from my iPhone

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From: [Redacted]
To: [Redacted]
Subject: FW: Protect Scotland App
Date: 01 December 2020 16:48:45
Attachments: [Redacted]

From: [REDACTED]
Sent: 12 November 2020 10:15
To: [REDACTED]
Subject: FW: Protect Scotland App

FYI

kindest regards
[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 09:24
To: [REDACTED]
Subject: FW: Protect Scotland App

Looks like it came from nhs – see below

From: [REDACTED]
Sent: 29 September 2020 09:10
To: [REDACTED]
Subject: FW: Protect Scotland App

All

Further info from EHO re the app.

[REDACTED]

From: [REDACTED]
Sent: 24 September 2020 10:14
To: [REDACTED]
Subject: Protect Scotland App

Hello [REDACTED]

I raised your concerns with PHPU – these have been common issues in the NHS and schools.

There is further info at

<https://protect.scot/faq>

In relation to the proximity/duration feature it will identify a person <2M for >15 min.
The solution to mobiles in lockers/bags etc is to turn off the bluetooth functionality.
If a person in a school is notified as a contact it may not necessarily be caused by the school contact
e.g. potential hospitality/travel contact etc.

There is no way of bypassing the process if identified as a contact.

Regards

[REDACTED]

[REDACTED]



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From: [Redacted]
To: [Redacted]
Subject: FW: Media this morning
Date: 01 December 2020 16:45:30

From: [REDACTED]
Sent: 12 November 2020 10:25
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Media this morning

To update – I have now spoken with [REDACTED]. He initially thought no guidance had been given but was on another call at the same time, where he checked with colleagues and learned that advice (he stressed this was advice and not mandatory) has been issued to schools, based on advice they have received from NHS Lothian. He has committed to sending me further details on that advice and the context within the next 30 mins.

[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 09:24
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Media this morning

Happy to contact Edinburgh, [REDACTED]– I assume it relates to similar media coverage around encouraging staff to switch off the app, whether that is true and on what advice they made that decision????

[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 09:21
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Media this morning

Just spoken to East Ren – they are sending me stuff. They think the West Partnership previously sought advice from SG re the App – they are going to see if they can find anything.

[REDACTED] – please keep an eye out for an email from [REDACTED]and share with [REDACTED] etc.

I've not contacted Edinburgh – could [REDACTED] please do this?

[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 09:13
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Media this morning

Hi [REDACTED]

Thanks for this, it would be good if we can divide and conquer the asks today. [REDACTED] has offered to contact East Ren (and Edinburgh?) about the latest tweet on apps
[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 08:14
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Media this morning

I'm around and happy to help – heading out in next 10 mins for the school run, but will join the daily call when I return (slightly late as usual).

[REDACTED]

From: [REDACTED]
Sent: 12 November 2020 08:12
To: [REDACTED]
Cc: [REDACTED]
Subject: Media this morning

Hi [REDACTED]

Just checking that you will be able to pull together all the media this morning re Aberdeen CC and the App for FMQs? Hopefully [REDACTED] would be able to support once we brief him as I know you have CERG and other demands.

[REDACTED]– many thanks for highlighting the Tweet yesterday, it gave us a great start for the rest of the day, we would have been blindsided without your spot.

Kindest regards,
[REDACTED]

From: [Redacted]
To: [Redacted]
Subject: FW: Tweet by [REDACTED] on Twitter
Date: 01 December 2020 17:16:54
Attachments: [Redacted]

From: [REDACTED]

Sent: 11 November 2020 20:20

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

With apologies for the radio silence. With thanks to colleagues I am attaching a couple of information papers relating to the coverage today on the Protect Scotland App.

Please find attached briefing on the Aberdeen City Council situation re Protect Scotland App and a factual paper on the Protect Scotland App, which have been sent to FM ahead of FMQ tomorrow. We are also preparing a 1-page briefing on support for students who are self-isolating. There will be further updates between then and now but don't hesitate to contact me at any point.

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 18:02

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

Folks

DFM has asked to see further detail on this issue please – An FMQ brief would suffice.

Kind Regards

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 13:22

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

This has come up a lot at the media briefing today with FM being asked on a number of occasions

Can we get asap – a clear idea of what and why it happened (I think [REDACTED] has most of it)

A copy of the letter

And public health advice and from the app team – on if this is correct.

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 11:51

To: [REDACTED]

Cc: [REDACTED]

>

Subject: RE: Tweet by [REDACTED] on Twitter

Not just when there is an outbreak, but when in school generally.

Just confirmed with LA

[REDACTED]

From: [Redacted]

Sent: 11 November 2020 11:44

To: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

[REDACTED]

Are they being asked to turn it off permanently when in school, or just when there's an outbreak.

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 11:42

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

I have just checked our guidance about the App, this might help with lines?

- The Protect Scotland app from NHS Scotland's Test and Protect is designed to help people and reduce the spread of coronavirus. It is suitable for people aged 16+. The app will alert an individual if they have been in close contact with another app user who has tested positive for coronavirus and can help in determining contacts that may have otherwise been missed while keeping people's information private and anonymous. Advice from Health Protection Teams may override advice from the app to self-isolate.

Kindest regards

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 11:34

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

Importance: High

I have just spoken to the Education team at ACC, who state that Public Health instructed them to ask teachers to switch off Track and Trace when in school as it was repeatedly contacting teachers and asking them to self-isolate, particularly after an IMG had met and agreed action/ limited action and so teachers were getting confused.

This information was shared with ACC head teachers this week.

I am awaiting a further call back from the LA with more detail.

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 11:09

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

Adding FM briefing unit and [REDACTED] to this. FM will need info by 12 at the latest. Ta.

[REDACTED]

From: [REDACTED]

Sent: 11 Nov 2020 11:00

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

Thank you

We are aware and seeking to prepare urgent advice. PHS and other colleagues in copy

[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 10:58

To: [REDACTED]

Cc: [REDACTED]

Subject: Tweet by [REDACTED] on Twitter

Hi all,

Please see tweet below, DFM has asked for urgent advice.

As always grateful for confirmation this has been picked up.

Happy to discuss

[REDACTED]



[REDACTED]

[REDACTED]



I have today been sent an email from a teacher showing Aberdeen City Council instructing teachers to switch off the Track & Trace app while in school. They say that this advice has come from "Public Health colleagues".

pic.twitter.com/RyRZXzUxd3

[11/11/2020, 09:44](#)

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From: [Redacted]
To: [Redacted]
Subject: FW: CERG feedback
Date: 01 December 2020 16:24:16

From: [REDACTED]
Sent: 11 November 2020 17:41
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: CERG feedback

We are working on FMQs at present – it's all a bit complicated – what about?

We are aware of the advice issued by Aberdeen City Council to staff regarding the Test and Protect App and raised by [REDACTED] I would like to invite [REDACTED] to provide an update.

Kindest regards
[REDACTED]

From: [REDACTED]
Sent: 11 November 2020 17:37
To: [REDACTED]
Subject: RE: CERG feedback

Hi [REDACTED]

Did you manage to come up with any lines for the chair's brief on this issue?
Finalising the brief just now

Apologies if I've missed them!
[REDACTED]

From: [REDACTED]
Sent: 11 November 2020 13:08
To: [REDACTED]

[REDACTED]

Removing externals, either [REDACTED] or I can respond to this on Thursday.

Can we please add a line to chair's brief? We will confirm line asap.

Kindest regards
[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 13:02

To: [REDACTED]

Subject: RE: CERG feedback

[REDACTED]

Sorry for a late item re feedback but this has just emerged today. It concerns the advice below, issued by Aberdeen Council, re turning off the T&T app whilst in schools. This is a concern. Advice re turning off app when phone is in the base or a locker is fine but this advice goes much further.

[REDACTED]

Good morning

Please refer to the correspondence below.

As you know the high level of Covid controls and safety measures within our school buildings have been working extremely well. We continue to have positive cases reported, but increasingly, following Public Health investigation, no close contacts are being identified in either staff or pupils because of the mitigations in place in schools. Consistent wearing of fluid resistant masks and strict adherence to 2m distancing have played a significant part in this.

A recent case has highlighted an issue with the Test and Trace app, which many school staff will have downloaded. Unfortunately, when the app is on, staff working in schools may be notified of having been a close contact of a positive case even when a Public Health investigation of the full circumstances may have identified no close contacts. The system does not enable people to identify exactly where and when the contact took place and as a result some staff have received a text message instructing them to self-isolate when Public Health colleagues, with all the information about the mitigations in place, have identified there is no need to do so. Public Health colleagues have suggested that school staff should disable or remove the app while working in school buildings as the app is not able to identify when robust mitigations have been in place. Please ask staff in your schools to disable the Test and Trace app while working in school.

The issue has been raised nationally and we hope to be able to share a more practical solution in the coming weeks

Thank you & have a good day

From: [REDACTED]

Sent: 10 November 2020 16:15

To: [REDACTED]

Subject: CERG feedback

Good afternoon

Following last week's discussion of feedback at CERG, we have revised the feedback template to reflect your comments and refine the approach. The form now asks for your feedback on:

- Emerging good practice
- National/strategic issues
- Local issues
- Other operational issues

It is hoped that this format will help prioritise issues for your attention, identify those that can best be dealt with elsewhere, and highlight good practice for sharing.

I'm conscious that some of you have already gathered/commissioned feedback using the previous pro forma, so I have included that template here also for your use (and thank you to those of you who have already submitted feedback this week). Otherwise, if you're able to share feedback using the "revised feedback form" that would be appreciated. Please share your feedback, in whatever form, by midday on Wednesday 11th.

As always, your comments on this process are welcome

Kind regards
[REDACTED]

Subject: Appgate
Attachments: [Redacted]

From: [REDACTED]

Sent: 11 November 2020 18:10

To: [REDACTED]

Subject: FW: Appgate

Comms statement from ACC and letter sent to schools today
[REDACTED]

From: [REDACTED]

Sent: 11 November 2020 18:08

To: [REDACTED]

Subject: Appgate

Media statement below and letter attached, hoping for a better day tomorrow!
[REDACTED]

NB please note that staff were not asked to turn off the app, just to disable it.

An Aberdeen City Council spokeswoman said: “We have been working closely with Public Health officials locally and have agreed an enhanced level of PPE equipment for teachers and classroom assistants which is above that in the national guidance. Discussions also been carried out with trade unions.

“The health, safety and wellbeing of our staff and pupils is our highest priority and we are happy to provide additional medical-grade PPE to our teachers and classroom assistants who may require to be within 2m of a pupil or member of staff.

“We had a positive case in a school and we undertook an investigation and Public Health also made an assessment. The use of medical-grade PPE by staff resulted in them not being identified as a close contact.

“Some time later, the app sent a message to the same staff and asked them to self-isolate. Public Health advised that staff disable the app whilst in school and we passed that advice onto schools whilst we await an update from the Scottish Government who we advised of the issue on Tuesday evening.

[REDACTED]

**C-19 Education Recovery Group
1500 – 1600, Thursday 19 November 2020**

Excerpt

NB There is a lot on this agenda and time management will be important to ensure we get through it all. Indicative timings have been provided below.

1. Welcome and updates from DFM [< 5mins]

Attendance

Apologies have been received from [Redacted] .

Dr Carol Campbell (Associate Professor of Leadership and Educational Change, University of Toronto) and Professor Alma Harris (Professor of Educational Leadership and Policy at the Department of Education, University of Bath) will attend the meeting on behalf of the ICEA (item 5).

[REDACTED] and [REDACTED] will be in attendance to discuss the Protect Scotland app (item 6)

Please note (update as at 1/12/20): ITEM NOT ADDRESSED AT THIS MEETING

Points 2 to 5 are OUT OF SCOPE

6. Protect Scotland app [5/10 mins]

The team behind the Protect App are exploring the possibility of lowering the age of use from 16 to 11/12, to enable use by pupils in secondary schools. The team are keen to consult with CERG, to understand potential impact on school policies.

You may wish to hand over to [REDACTED] and [REDACTED] to set out the proposal, and invite comment from CERG members.

7. OUT OF SCOPE