

[REDACTED]

---

**From:** Milbourne A (Alan)  
**Sent:** 01 December 2020 17:17  
**To:** Milbourne A (Alan)  
**Subject:** FW: Tweet by [REDACTED] on Twitter

---

**From:** [REDACTED]

**Sent:** 11 November 2020 20:20

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

With apologies for the radio silence. With thanks to colleagues I am attaching a couple of information papers relating to the coverage today on the Protect Scotland App. Please find attached briefing on the Aberdeen City Council situation re Protect Scotland App and a factual paper on the Protect Scotland App, which have been sent to FM ahead of FMQ tomorrow. We are also preparing a 1-page briefing on support for students who are self-isolating. There will be further updates between then and now but don't hesitate to contact me at any point.  
[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 18:02

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Folks

DFM has asked to see further detail on this issue please – An FMQ brief would suffice.

Kind Regards  
[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 13:22

**To:** [REDACTED]

---

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

This has come up a lot at the media briefing today with FM being asked on a number of occasions

Can we get asap – a clear idea of what and why it happened (I think [REDACTED] has most of it)

A copy of the letter

And public health advice and from the app team – on if this is correct.

[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 11:51

**To:** [REDACTED]

**Cc:** [REDACTED]

>

**Subject:** RE: Tweet by [REDACTED] on Twitter

Not just when there is an outbreak, but when in school generally.

Just confirmed with LA

[REDACTED]

---

**From:** Lloyd E (Elizabeth) <[Elizabeth.Lloyd@gov.scot](mailto:Elizabeth.Lloyd@gov.scot)>

**Sent:** 11 November 2020 11:44

**To:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

[REDACTED]

Are they being asked to turn it off permanently when in school, or just when there's an outbreak.

[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 11:42

**To:** [REDACTED]

**Cc:** [REDACTED]

---

**Subject:** RE: Tweet by [REDACTED] on Twitter

I have just checked our guidance about the App, this might help with lines?

- The Protect Scotland app from NHS Scotland's Test and Protect is designed to help people and reduce the spread of coronavirus. It is suitable for people aged 16+. The app will alert an individual if they have been in close contact with another app user who has tested positive for coronavirus and can help in determining contacts that may have otherwise been missed while keeping people's information private and anonymous. Advice from Health Protection Teams may override advice from the app to self-isolate.

Kindest regards  
[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 11:34

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

**Importance:** High

I have just spoken to the Education team at ACC, who state that Public Health instructed them to ask teachers to switch off Track and Trace when in school as it was repeatedly contacting teachers and asking them to self-isolate, particularly after an IMG had met and agreed action/limited action and so teachers were getting confused.

This information was shared with ACC head teachers this week.

I am awaiting a further call back from the LA with more detail.

[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 11:09

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Adding FM briefing unit and [REDACTED] to this. FM will need info by 12 at the latest. Ta.

[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 Nov 2020 11:00

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

Thank you

We are aware and seeking to prepare urgent advice. PHS and other colleagues in copy  
[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 10:58

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** Tweet by [REDACTED] on Twitter

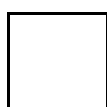
Hi all,

Please see tweet below, DFM has asked for urgent advice.

As always grateful for confirmation this has been picked up.

Happy to discuss

[REDACTED]



[REDACTED]

[REDACTED]



---

I have today been sent an email from a teacher showing Aberdeen City Council instructing teachers to switch off the Track & Trace app while in school. They say that this advice has come from "Public Health colleagues".

[pic.twitter.com/RyRZXzUxd3](https://pic.twitter.com/RyRZXzUxd3)

11/11/2020, 09:44

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[REDACTED]

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**From:** Milbourne A (Alan)  
**Sent:** 01 December 2020 17:17  
**To:** Milbourne A (Alan)  
**Subject:** FW: Tweet by [REDACTED] on Twitter

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**From:** [REDACTED]

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[REDACTED]

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**Sent:** 11 November 2020 18:02

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

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**To:** [REDACTED]

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**Cc:** [REDACTED]

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**Sent:** 11 November 2020 11:51

**To:** [REDACTED]

**Cc:** [REDACTED]

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**Subject:** RE: Tweet by [REDACTED] on Twitter

Not just when there is an outbreak, but when in school generally.

Just confirmed with LA

[REDACTED]

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**From:** Lloyd E (Elizabeth) <[Elizabeth.Lloyd@gov.scot](mailto:Elizabeth.Lloyd@gov.scot)>

**Sent:** 11 November 2020 11:44

**To:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

[REDACTED]

Are they being asked to turn it off permanently when in school, or just when there's an outbreak.

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**From:** [REDACTED]

**Sent:** 11 November 2020 11:42

**To:** [REDACTED]

**Cc:** [REDACTED]

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Kindest regards  
[REDACTED]

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**From:** [REDACTED]

**Sent:** 11 November 2020 11:34

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

**Importance:** High

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[REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 11:09

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Adding FM briefing unit and [REDACTED] to this. FM will need info by 12 at the latest. Ta.

[REDACTED]

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**From:** [REDACTED]

**Sent:** 11 Nov 2020 11:00

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

Thank you

We are aware and seeking to prepare urgent advice. PHS and other colleagues in copy [REDACTED]

---

**From:** [REDACTED]

**Sent:** 11 November 2020 10:58

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** Tweet by [REDACTED] on Twitter

Hi all,

Please see tweet below, DFM has asked for urgent advice.

As always grateful for confirmation this has been picked up.

Happy to discuss

[REDACTED]

 [REDACTED]

[REDACTED]

---

I have today been sent an email from a teacher showing Aberdeen City Council instructing teachers to switch off the Track & Trace app while in school. They say that this advice has come from "Public Health colleagues".

[pic.twitter.com/RyRZXzUxd3](https://pic.twitter.com/RyRZXzUxd3)

11/11/2020, 09:44

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For more information please visit <http://www.symanteccloud.com>

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[REDACTED]

---

**From:** Milbourne A (Alan)  
**Sent:** 10 December 2020 20:53  
**To:** Milbourne A (Alan)  
**Subject:** FW: URGENT CLINICAL ADVICE REQUIRED

**Importance:** High

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**From:** [REDACTED]

**Sent:** 12 November 2020 15:36

**To:** [REDACTED]

**Cc:** [REDACTED]

**Subject:** URGENT CLINICAL ADVICE REQUIRED

**Importance:** High

**To:**  
[REDACTED]

You will be aware from yesterday's press briefing of the situation in Aberdeen City Council where they had advised staff to turn off the Test and Protect App when in school. We also understand that all staff in Aberdeen schools have been provided with medical grade fluid resistant face coverings. I am attaching a couple of information papers - briefing on the Aberdeen City Council situation re Protect Scotland App and a factual paper on the Protect Scotland App, which were sent to DFM and to FM for FMQs.

We understand similar advice has been issued by other councils, summary below, to their staff who will most probably not be wearing medical grade face masks.

- City of Aberdeen Council Public Health officials have instructed the Council to ask teachers to switch off Track and Trace when in school. The PHS rationale is that due to Aberdeen staff using clinical grade PPE, the app should be disabled when staff are observing those and the other mitigations.
- Edinburgh City Council have confirmed that they have not instructed staff to switch off the Track and Trace app while in school. They have however cascaded to schools NHS Lothian information on when it is appropriate to switch off the app for health workers, which may also be relevant in some school or classroom settings where the appropriate mitigations are in place.
- East Renfrewshire have provided guidance to schools advising that the app is disabled when phones are stored in lockers or staff-rooms when staff may not be present, to avoid the risk of a false contact.

As you will be aware this was discussed at the national IMT yesterday and following the meeting, the question and response from the chair was as follows

- What is NIMT view about the Protect App and use in schools. Should teachers keep phones with them and on when in school, or switch off? This has come to head because of teachers getting app related call telling them to isolate when they have already been told they don't need to isolate by PH teams (sometimes because of where phones are in bags etc). One LA has told teachers not to have the app on in school. A variation would be turn it off if there is an incident in a school. Consensus agreement from the NIMT = phone on the person needs kept switched on and if not on the person phone should be turned off plus risk assessment by T&P

We have now been asked by DFM for urgent advice from senior clinicians, signed off by CMO, by cop today (12 Nov). Are you content to sign off this response from the national IMT? We will ensure this is passed to councils/schools.

Many thanks and apologies for the very tight timescale.

Best wishes

[REDACTED]

[REDACTED]

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**From:** Milbourne A (Alan)  
**Sent:** 10 December 2020 14:59  
**To:** Milbourne A (Alan)  
**Subject:** FW: Tweet by [REDACTED] on Twitter

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**From:** [REDACTED]  
**Sent:** 12 November 2020 18:58  
**To:** Deputy First Minister and Cabinet Secretary for Education and Skills <DFMCSE@gov.scot>; [REDACTED]  
**Cc:** Chief Medical Officer <CMO@gov.scot>; First Minister Covid Briefing Unit <FMcovidbriefingunit@gov.scot>; Leitch J (Jason) <Jason.Leitch@gov.scot>; Director of Learning <DirectorofLearning@gov.scot>; Gorman G (Gayle) <Gayle.Gorman@educationscotland.gov.scot>; [REDACTED]  
**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

Thank you for passing this on to DFM. With thanks to colleagues in copy, I have clarified what I can in the FMQ and can only reassure you that all possible is being done to achieve clarity and consistency.

Others may need to advise on the specific complexities but happy to be called if there is anything more I can offer this evening.

Best wishes

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 12 November 2020 18:39  
**To:** [REDACTED] Deputy First Minister and Cabinet Secretary for Education and Skills ; [REDACTED]  
**Cc:** Chief Medical Officer ; First Minister Covid Briefing Unit ; Leitch J (Jason) ; Director of Learning ; Gorman G (Gayle); [REDACTED]  
**Subject:** RE: Tweet by James McEnaney on Twitter

Hi [REDACTED]

DFM has expressed that our position has to be "crystal clear" by cop tonight. But I will make DFM aware of the caveats below, when the briefing comes up.

Give me a call if you want to chat through.

Thanks

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 12 November 2020 18:35  
**To:** Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>; [REDACTED]  
**Cc:** Chief Medical Officer <[CMO@gov.scot](mailto:CMO@gov.scot)>; First Minister Covid Briefing Unit <[FMcovidbriefingunit@gov.scot](mailto:FMcovidbriefingunit@gov.scot)>; Leitch J (Jason) <[Jason.Leitch@gov.scot](mailto:Jason.Leitch@gov.scot)>; Director of Learning <[DirectorofLearning@gov.scot](mailto:DirectorofLearning@gov.scot)>; Gorman G (Gayle)

<[Gayle.Gorman@educationscotland.gov.scot](mailto:Gayle.Gorman@educationscotland.gov.scot)>; [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

I'm updating the FMQ now and will send it over in the next 10 minutes. However, I just wanted you to be aware that the briefing will not spell out the clinical basis for the advice. In response to DFM's request CMO has confirmed he agrees with the NIMT position that if a person has their phone with them it should be switched on and if they do not have their phone, it should be turned off and any action required should be confirmed following risk assessment by Test & Protect. NCD has also confirmed that the preference is for people to carry their phones with them.

However, DFM will be aware that there are local arrangements in many schools, for a number of reasons, which mean staff are not permitted to have phones on their person while at school. This is one complicating factor currently being considered. I will reflect this in the briefing and happy to take a call if helpful?

Best wishes

[REDACTED]

---

**From:** [REDACTED] **On Behalf Of** Deputy First Minister and Cabinet Secretary for Education and Skills

**Sent:** 12 November 2020 16:26

**To:** [REDACTED]

**Cc:** Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>; Chief Medical Officer <[CMO@gov.scot](mailto:CMO@gov.scot)>; First Minister Covid Briefing Unit <[FMcovidbriefingunit@gov.scot](mailto:FMcovidbriefingunit@gov.scot)>; Leitch J (Jason) <[Jason.Leitch@gov.scot](mailto:Jason.Leitch@gov.scot)>; Director of Learning <[DirectorofLearning@gov.scot](mailto:DirectorofLearning@gov.scot)>; Gorman G (Gayle) <[Gayle.Gorman@educationscotland.gov.scot](mailto:Gayle.Gorman@educationscotland.gov.scot)>; [REDACTED]

**Subject:** RE: Tweet by [REDACTED] on Twitter

[REDACTED]

Thanks for this.

The DFM is looking for advice on this. So can the FMQ be updated and sent over this evening with what our position is

So if the advice is that staff should have app on all the time. We would need the clinical basis for this advice and what was the position in Aberdeen, the rationale for this and what has been done there to ensure that they and everyone else are now doing the right thing.

Apologies if this was covered in FMQ note. But the DFM is looking for clear advice which he can reference in the briefing if need be.

Thanks

[REDACTED]

---

**From:** [REDACTED]

**Sent:** 12 November 2020 16:12

**To:** Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>

**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

I can confirm that I have sought advice from CMO/DCMO and NCD on the issue of teachers and phones/Apps. The resounding reply just arrived from Jason Leitch, is that we would encourage staff to carry phones with the Protect Scotland App switched on. I wanted to reply ASAP to you on this thread but assume DFM will want an update (on the FMQ from this morning?) and perhaps something for the speaking note.

Let me know if you are planning to commission something more specific. Happy to offer whatever will be most useful

[REDACTED]

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**From:** [REDACTED] **On Behalf Of** Deputy First Minister and Cabinet Secretary for Education and Skills  
**Sent:** 12 November 2020 14:56  
**To:** Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>; [REDACTED]  
**Subject:** RE: Tweet by [REDACTED] on Twitter  
**Importance:** High

Hi [REDACTED]

Another update for you – DFM is now doing the daily briefing instead of FM tomorrow. He has asked that the clear CMO advice be signed off by all the relevant parties.

He is looking for this by COP today.

I'd be grateful if you could keep our office updated on progress.

Thank you

[REDACTED]

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**From:** [REDACTED] **On Behalf Of** Deputy First Minister and Cabinet Secretary for Education and Skills  
**Sent:** 12 November 2020 11:03  
**To:** [REDACTED]; Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>  
**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

Thanks for the call earlier – DFM has just responded. He has said he is looking for good, clear clinical advice.

I'm sorry but he has not provided any further clarity than this.

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 12 November 2020 10:15  
**To:** Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>  
**Subject:** RE: Tweet by [REDACTED] on Twitter

Hi [REDACTED]

It would be useful to have a bit of a steer on what DFM is looking for here. Liz Morrison and I have been trying to collate as much useful and up to date information as possible but we do not yet have new input from public health/clinicians. Is anyone free for a short skype call please?

Thanks  
[REDACTED]

---

**From:** [REDACTED] > **On Behalf Of** Deputy First Minister and Cabinet Secretary for Education and Skills

**Sent:** 11 November 2020 21:37

**To:** [REDACTED]; Deputy First Minister and Cabinet Secretary for Education and Skills <[DFMCSE@gov.scot](mailto:DFMCSE@gov.scot)>; [REDACTED]; Gorman G (Gayle) <[Gayle.Gorman@educationscotland.gov.scot](mailto:Gayle.Gorman@educationscotland.gov.scot)>; [REDACTED]

**Cc:** DG Education, Communities & Justice <[DGECJ@gov.scot](mailto:DGECJ@gov.scot)>; Director of Advanced Learning and Science <[DirectorofAdvancedLearningandScience@gov.scot](mailto:DirectorofAdvancedLearningandScience@gov.scot)>; Director for Children and Families <[DirectorforChildrenandFamilies@gov.scot](mailto:DirectorforChildrenandFamilies@gov.scot)>; Director of Learning <[DirectorofLearning@gov.scot](mailto:DirectorofLearning@gov.scot)>; Anson S (Sam) <[Sam.Ansongov.scot](mailto:Sam.Ansongov.scot)>; CERG <[CERG@gov.scot](mailto:CERG@gov.scot)>; Sewell J (Jonathan) (ECON) [REDACTED]; Pentland MK (Malcolm) <[Malcolm.Pentland@gov.scot](mailto:Malcolm.Pentland@gov.scot)>; First Minister Covid Briefing Unit <[FMcovidbriefingunit@gov.scot](mailto:FMcovidbriefingunit@gov.scot)>; Drought A (Andrew) <[Andrew.Drought@gov.scot](mailto:Andrew.Drought@gov.scot)>; Armstrong A (Alan) <[Alan.Armstrong@educationscotland.gov.scot](mailto:Alan.Armstrong@educationscotland.gov.scot)>

**Subject:** RE: Tweet by [REDACTED] on Twitter

[REDACTED]

Thanks for this – DFM thinks we need to draw together all of this advice and have a clear statement available on the clinical points on this.

I'd be grateful if this could be taken forward.

Kind Regards  
[REDACTED]

[REDACTED]

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**From:** Milbourne A (Alan)  
**Sent:** 01 December 2020 16:24  
**To:** Milbourne A (Alan)  
**Subject:** FW: CERG feedback

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**From:** [REDACTED]  
**Sent:** 11 November 2020 17:41  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: CERG feedback

We are working on FMQs at present – it's all a bit complicated – what about?

We are aware of the advice issued by Aberdeen City Council to staff regarding the Test and Protect App and raised by [REDACTED] I would like to invite [REDACTED] to provide an update.

Kindest regards  
[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 11 November 2020 17:37  
**To:** [REDACTED]  
**Subject:** RE: CERG feedback

Hi [REDACTED]

Did you manage to come up with any lines for the chair's brief on this issue? Finalising the brief just now

Apologies if I've missed them!  
[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 11 November 2020 13:08  
**To:** [REDACTED]

[REDACTED]

Removing externals, either [REDACTED] or I can respond to this on Thursday.

Can we please add a line to chair's brief? We will confirm line asap.

Kindest regards  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** 11 November 2020 13:02  
**To:** [REDACTED]  
**Subject:** RE: CERG feedback  
[REDACTED]

Sorry for a late item re feedback but this has just emerged today. It concerns the advice below, issued by Aberdeen Council, re turning off the T&T app whilst in schools. This is a concern. Advice re turning off app when phone is in the base or a locker is fine but this advice goes much further.

[REDACTED]

*Good morning*

*Please refer to the correspondence below.*

*As you know the high level of Covid controls and safety measures within our school buildings have been working extremely well. We continue to have positive cases reported, but increasingly, following Public Health investigation, no close contacts are being identified in either staff or pupils because of the mitigations in place in schools. Consistent wearing of fluid resistant masks and strict adherence to 2m distancing have played a significant part in this.*

*A recent case has highlighted an issue with the Test and Trace app, which many school staff will have downloaded. Unfortunately, when the app is on, staff working in schools may be notified of having been a close contact of a positive case even when a Public Health investigation of the full circumstances may have identified no close contacts. The system does not enable people to identify exactly where and when the contact took place and as a result some staff have received a text message instructing them to self-isolate when Public Health colleagues, with all the information about the mitigations in place, have identified there is no need to do so. Public Health colleagues have suggested that school staff should disable or remove the app while working in school buildings as the app is not able to identify when robust mitigations have been in place. Please ask staff in your schools to disable the Test and Trace app while working in school.*

*The issue has been raised nationally and we hope to be able to share a more practical solution in the coming weeks*

Thank you & have a good day

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**From:** [REDACTED]  
**Sent:** 10 November 2020 16:15  
**To:** [REDACTED]

**Subject:** CERG feedback

Good afternoon

Following last week's discussion of feedback at CERG, we have revised the feedback template to reflect your comments and refine the approach. The form now asks for your feedback on:

- Emerging good practice
- National/strategic issues
- Local issues
- Other operational issues

It is hoped that this format will help prioritise issues for your attention, identify those that can best be dealt with elsewhere, and highlight good practice for sharing.

I'm conscious that some of you have already gathered/commissioned feedback using the previous pro forma, so I have included that template here also for your use (and thank you to those of you who have already submitted feedback this week). Otherwise, if you're able to share feedback using the "revised feedback form" that would be appreciated. Please share your feedback, in whatever form, by midday on Wednesday 11<sup>th</sup>.

As always, your comments on this process are welcome

Kind regards  
[REDACTED]

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**From:** [Milbourne A \(Alan\)](#)  
**To:** [Milbourne A \(Alan\)](#)  
**Subject:** FW: NIMT  
**Date:** 01 December 2020 16:46:39  
**Attachments:** [image001.png](#)

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**From:** [REDACTED]

**Sent:** 11 November 2020 17:17

**To:** [REDACTED]

**Subject:** FW: NIMT

[REDACTED]

Please see responses below.

[REDACTED]

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**From:** [REDACTED]

**Sent:** 11 November 2020 16:56

**To:** [REDACTED]

**Subject:** RE: NIMT

Response as below

BW

[REDACTED]

email-sig



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**From:** [REDACTED]

**Sent:** 11 November 2020 14:55

**To:** [REDACTED]

**Subject:** NIMT

Hi [REDACTED]

I'm going to have to go at 3 for a Uni testing meeting that has just popped up. There are two things I'd really appreciate NIMT view on quite urgently (second one relates to questions FM got today so SG wanting response on):

[REDACTED – OUT OF SCOPE]

-

- What is NIMT view about the Protect App and use in schools. Should teachers keep phones with them and on when in school, or switch off? This has come to head because of teachers getting app related call telling them to isolate when they have already been told they don't need to isolate by PH teams (sometimes because of where phones are in bags etc). One LA has told teachers not to have the app on in school. A variation would be turn it off if there is an incident in a school. [Consensus agreement from the NIMT = phone on the person needs kept switched on and if not on the person phone should be turned off plus risk assessment by T&P](#)

[REDACTED]