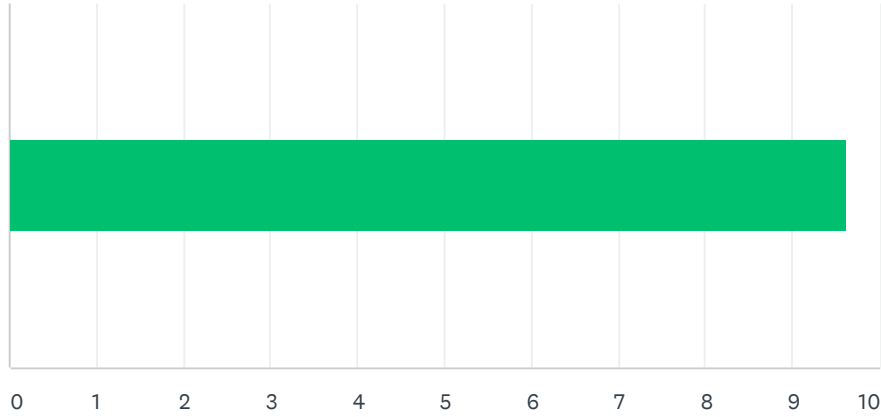


Q1 How would you rate the process of applying for the ballot? (1 - Very Poor - 10 Very Good)

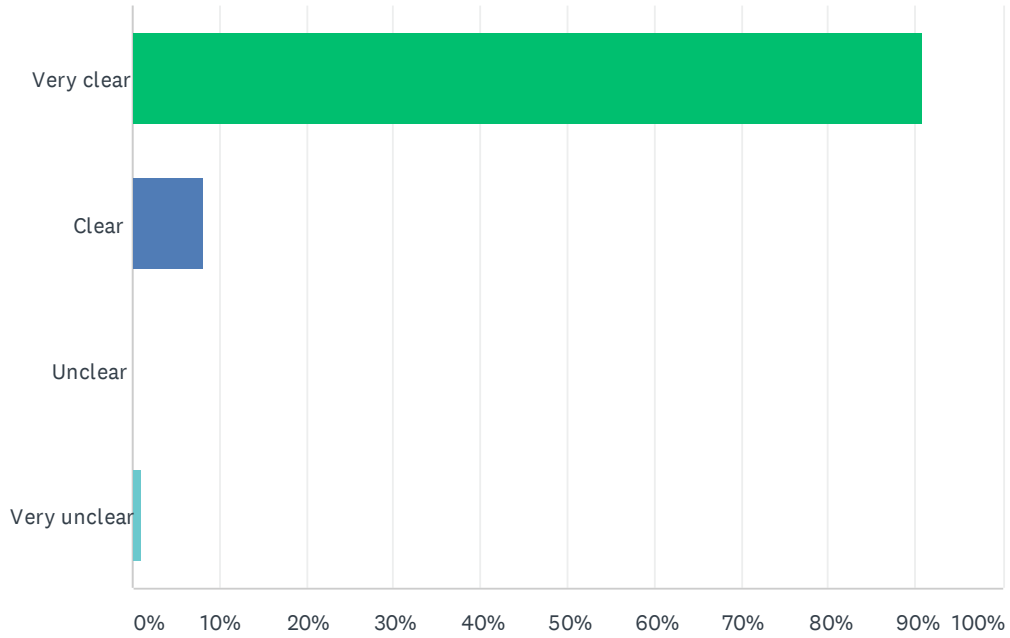
Answered: 98 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	10	943	98
Total Respondents: 98			

Q2 Was the information provided ahead of the match clear and easy to understand?

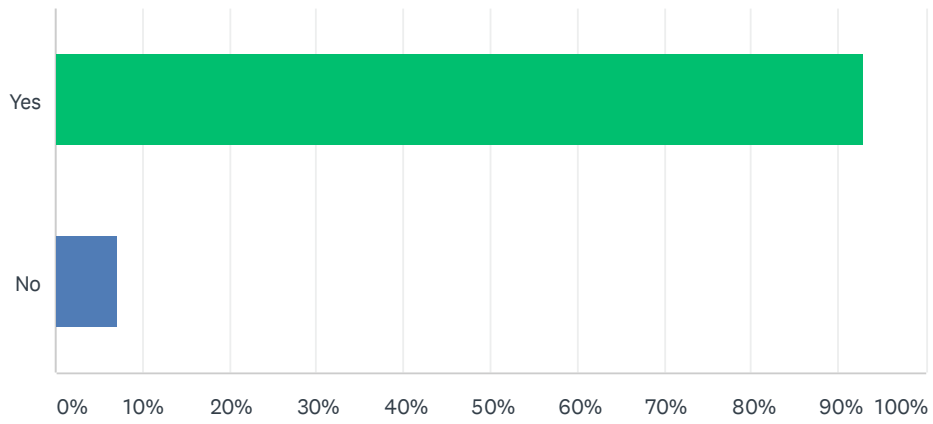
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very clear	90.82%	89
Clear	8.16%	8
Unclear	0.00%	0
Very unclear	1.02%	1
TOTAL		98

Q3 Would you be interested in receiving your ticket to your mobile instead of a paper ticket in future?

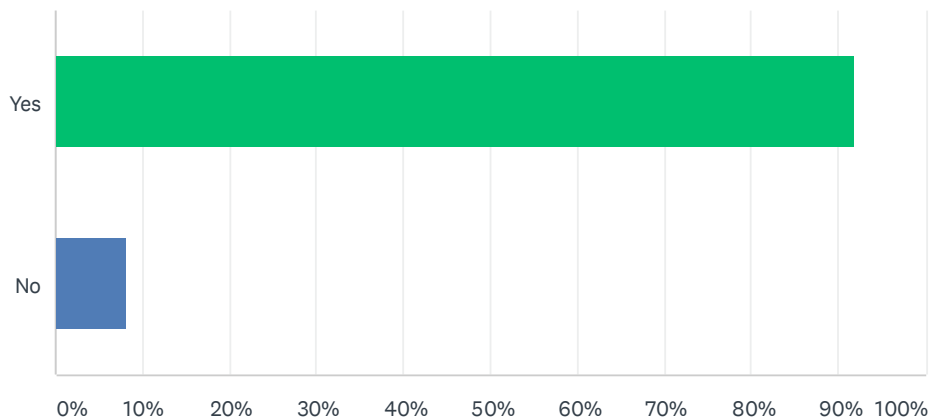
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	92.86%	91
No	7.14%	7
TOTAL		98

Q4 Did you watch the 'Return to Pittodrie' video before attending the match?

Answered: 98 Skipped: 0



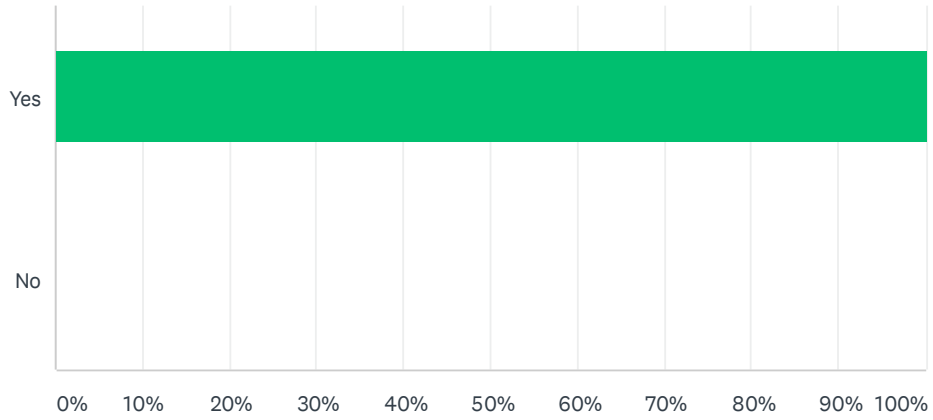
ANSWER CHOICES	RESPONSES	
Yes	91.84%	90
No	8.16%	8
TOTAL		98

Q5 Could we have issued any more information before the match that would have helped? If so please specify below.

Answered: 58 Skipped: 40

Q6 Did you find the entrance point to the seating area easily?

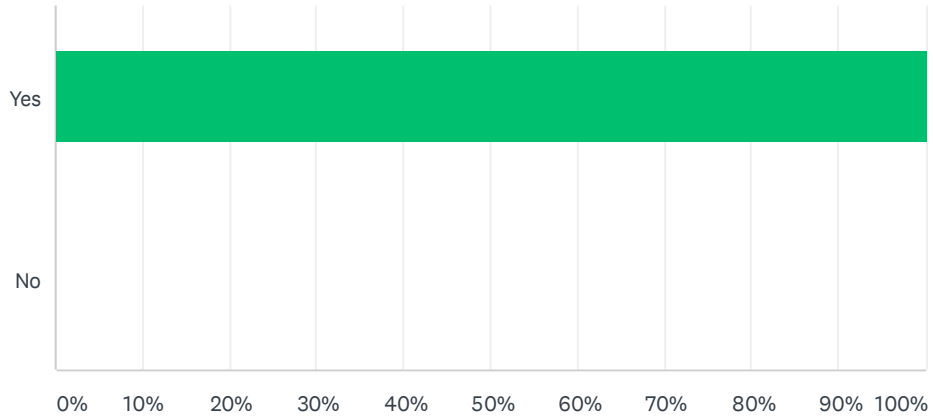
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	98
No	0.00%	0
TOTAL		98

Q7 Was the signage at the point of entry clear?

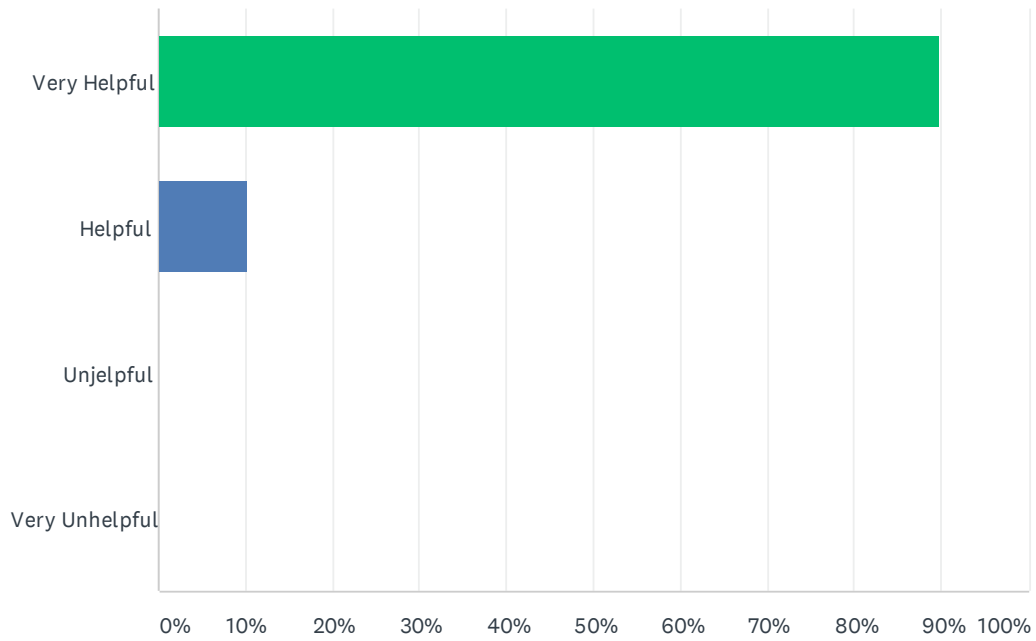
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	98
No	0.00%	0
TOTAL		98

Q8 Did you find the stewards and club staff to be helpful and approachable?

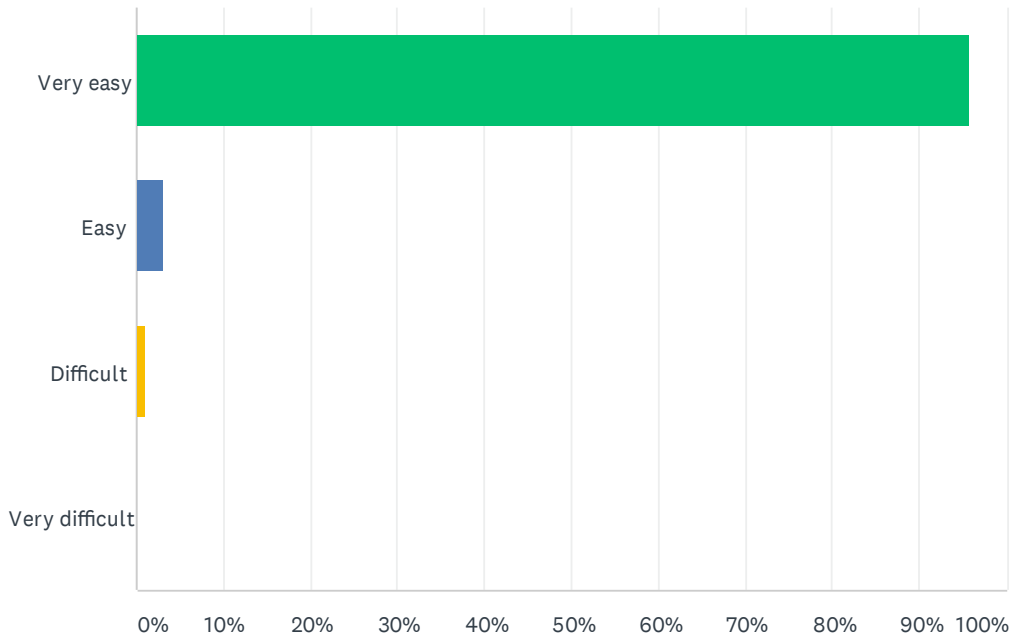
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Helpful	89.80%	88
Helpful	10.20%	10
Unhelpful	0.00%	0
Very Unhelpful	0.00%	0
TOTAL		98

Q9 How easy was it to find your seat?

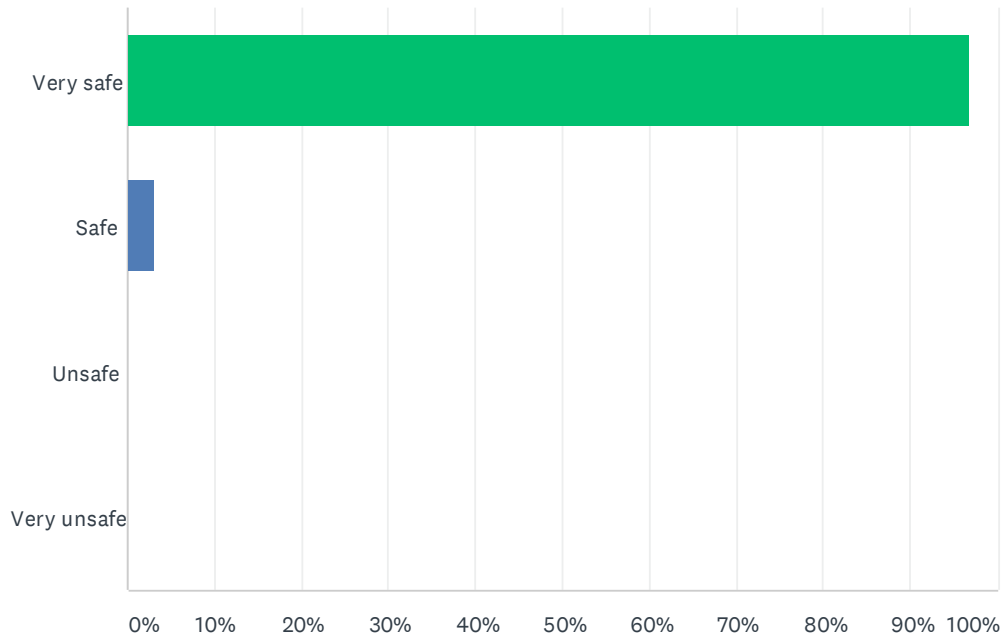
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	95.92%	94
Easy	3.06%	3
Difficult	1.02%	1
Very difficult	0.00%	0
TOTAL		98

Q10 Did you feel safe inside the stadium?

Answered: 98 Skipped: 0



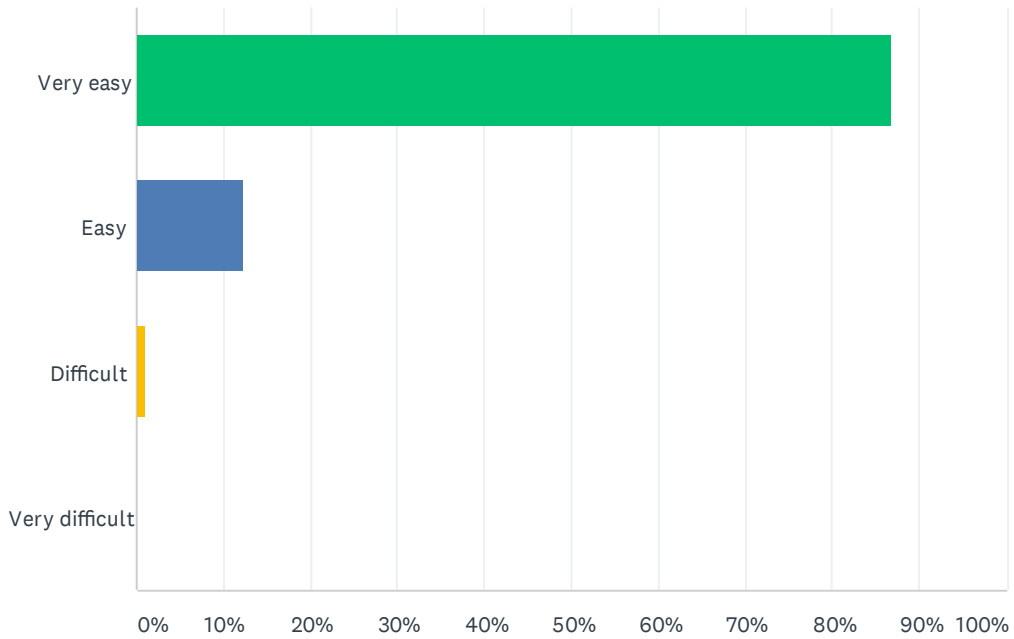
ANSWER CHOICES	RESPONSES	
Very safe	96.94%	95
Safe	3.06%	3
Unsafe	0.00%	0
Very unsafe	0.00%	0
TOTAL		98

Q11 Do you have anything to add regarding your experience inside the stadium?

Answered: 59 Skipped: 39

Q12 How did you find the process of leaving the stadium block by block?

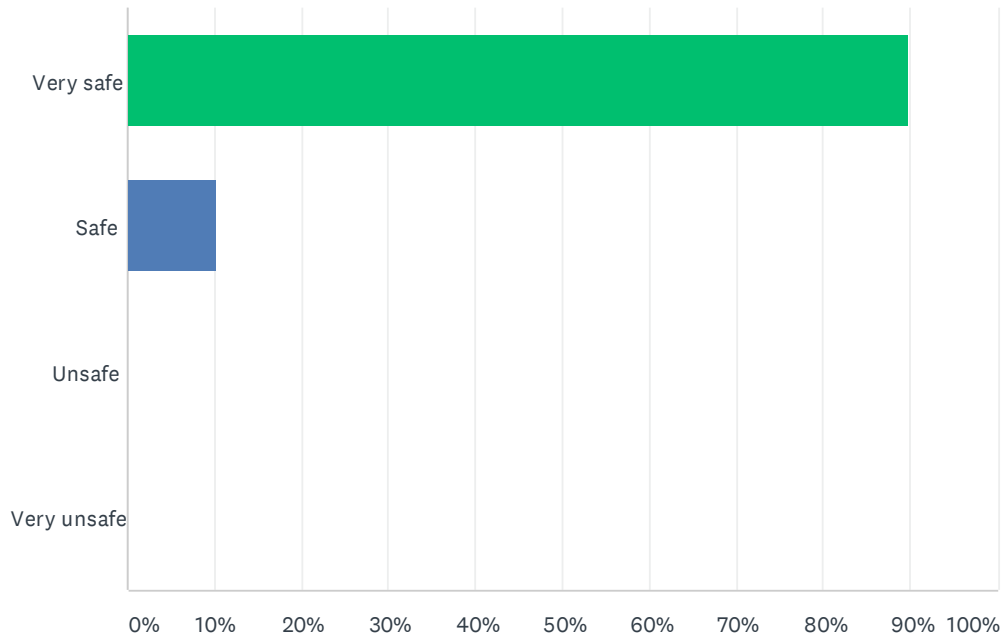
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very easy	86.73%	85
Easy	12.24%	12
Difficult	1.02%	1
Very difficult	0.00%	0
TOTAL		98

Q13 Did you feel safe leaving the stadium?

Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very safe	89.80%	88
Safe	10.20%	10
Unsafe	0.00%	0
Very unsafe	0.00%	0
TOTAL		98

Q14 Do you have any other feedback or suggestions to help us improve this new matchday experience? Please comment below

Answered: 58 Skipped: 40