

**From:** [redacted –s.38(1)(b)]@gov.scot>

**Sent:** 22 July 2020 19:20

**To:** Cabinet Secretary for Social Security and Older People <[CabSecSSOP@gov.scot](mailto:CabSecSSOP@gov.scot)>

**Cc:** McVie A (Ann) <[Ann.McVie@gov.scot](mailto:Ann.McVie@gov.scot)>; Campbell J (Jeanette) (Special Adviser)

<[Jeanette.Campbell@gov.scot](mailto:Jeanette.Campbell@gov.scot)>; [redacted –s.38(1)(b)]@gov.scot>; [redacted –s.38(1)(b)]@gov.scot

>; [redacted –s.38(1)(b)]@gov.scot>; [redacted –s.38(1)(b)]@gov.scot>

**Subject:** RE: Scottish Welfare Fund - Aberlour

Hi [redacted –s.38(1)(b)]

[redacted – 30(b)(i)]

The conversation was fairly positive. I explained that the legislation placed obligations on local authorities and that it was the role of the Public Services Ombudsman, rather than Scottish Ministers, to consider complaints about individual instances of those obligations not being met. Nevertheless, I undertook to explore further the issues raised in discussions with practitioners, individually and collectively, and to report back to the participants. We will do that over the coming weeks and keep the Cabinet Secretary informed of progress.

[redacted –s.38(1)(b)]

[redacted -s.38(1)(b)] | Head of Low Income Benefits Policy | Scottish Government | Victoria Quay | Edinburgh | EH6 6QQ

Tel. [redacted -s.38(1)(b)]

**[out of scope]**