

Original Correspondence: FOI request

Email from [REDACTED]

[REDACTED]@reachplc.com

24 November 2020 17:12

Dear Sir/Madam,

Please consider this a FOI request.

1) Please disclose all written correspondence between the Scottish Government and NHS National Services Scotland NSS as well as any other Govt body in regard to the company Continuum Scotland Ltd who sourced PPE and equipment for the NHS under Covid-19 legislation.

2) Please provide all correspondence between The Scottish Government and NHS NSS and any other Scottish Govt body where the issue of Eighur Muslim labour in China being used to manufacture PPE was discussed.

I expect any correspondence related to these two issues to be included in the response.

I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

I would prefer to receive this information electronically.

If you require any clarification I expect you to contact me to provide advice and assistance if you find any aspect of my FOI request problematic.

Please acknowledge receipt of this request, and I look forward to receiving this information in the near future.

Regards

[REDACTED]

Response

All emails are listed from newest to oldest.

| Description  | Email   |
|--|---|
| <p>Correspondence between: NHS Scotland and Scottish Government.</p> <p>Subject: FW: NDC Customer Alert Notice CAN395 - Continuum Face Masks 11R</p> | <p><b>From:</b> [redacted] &lt;[redacted]@borders.scot.nhs.uk&gt;<br/><b>Sent:</b> 14 August 2020 12:32<br/><b>To:</b> [redacted] &lt;[redacted]@gov.scot&gt;<br/><b>Subject:</b> FW: NDC Customer Alert Notice CAN395 - Continuum Face Masks 11R</p> <p>Hi [redacted],</p> <p>Here is the email our Head of Procurement received.</p> <p>Please also see attached proposed comms we have been asked by our Stores dept to send to our staff.</p> <p>Kind regards</p> <p>[redacted]</p> <p>[redacted]<br/>[redacted]<br/>NHS Borders<br/>t  [redacted] m  [redacted]</p> <p><b>From:</b> [redacted] (NHS Borders)<br/><b>Sent:</b> 14 August 2020 12:14<br/><b>To:</b> [redacted] (NHS Borders)<br/><b>Subject:</b> FW: NDC Customer Alert Notice CAN395 - Continuum Face Masks 11R</p> |

**From:** [redacted] [mailto: [redacted]]

**Sent:** 13 August 2020 16:53

**To:** [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted] (NHS GRAMPIAN); [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted] (NHS TAYSIDE); [redacted] (SCOTTISH AMBULANCE SERVICE); [redacted]; [redacted]; [redacted] (NHS FORTH VALLEY); [redacted]; [redacted] (NHS GRAMPIAN); [redacted] (NHS TAYSIDE); [redacted] (NHS SHETLAND); [redacted]; [redacted] (NHS ORKNEY); [redacted]; [redacted] (NHS DUMFRIES AND GALLOWAY); [redacted]; [redacted] (NHS STATE HOSPITALS BOARD FOR SCOTLAND); [redacted] (NHS TAYSIDE); [redacted] (NHS HIGHLAND); [redacted] (NHS Borders); [redacted] (NHS GRAMPIAN); [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted]; [redacted]; [redacted] (NHS TAYSIDE); [redacted]; [redacted]; [redacted] (NHS STATE HOSPITALS BOARD FOR SCOTLAND); [redacted] (NHS Borders); [redacted]; [redacted]; [redacted] (NHS AYRSHIRE AND ARRAN); [redacted] (NHS GREATER GLASGOW & CLYDE); [redacted]; [redacted]; [redacted]; [redacted] (NHS FIFE); [redacted]; [redacted] (NHS HIGHLAND); [redacted] (NHS TAYSIDE); [redacted] (NHS FORTH VALLEY); [redacted]; [redacted] (NHS TAYSIDE); [redacted]; [redacted] (NHS GOLDEN JUBILEE); [redacted] (NHS TAYSIDE); [redacted] (NHS GRAMPIAN); [redacted] (NHS TAYSIDE); [redacted] (NHS HIGHLAND); [redacted] (NHS TAYSIDE); [redacted] (NHS TAYSIDE); [redacted]; [redacted]; [redacted]; [redacted] (NHS Borders); [redacted] (NHS GREATER GLASGOW & CLYDE); [redacted]; [redacted]; [redacted] (NHS GOLDEN JUBILEE); [redacted] (NHS GRAMPIAN); [redacted] (NHS WESTERN ISLES); [redacted] (NHS GRAMPIAN); [redacted] (NHS TAYSIDE); [redacted]; [redacted]; [redacted] (NHS BORDERS); [redacted] (NHS TAYSIDE); [redacted]; [redacted] (NHS GRAMPIAN); [redacted]; [redacted] (NHS GREATER GLASGOW & CLYDE); [redacted]; [redacted]; [redacted]; [redacted]; [redacted] (NHS TAYSIDE); [redacted] (NHS TAYSIDE); [redacted]; [redacted] (NHS STATE HOSPITALS BOARD FOR SCOTLAND); [redacted]; [redacted] (NHS FIFE); [redacted] (NHS GRAMPIAN); [redacted]; [redacted]; [redacted] (NHS DUMFRIES AND GALLOWAY); [redacted] (NHS Borders); [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted]; [redacted]; [redacted]; [redacted] (NHS DUMFRIES AND GALLOWAY); [redacted] (NHS ORKNEY); [redacted]@nhs.net; [redacted] (NHS SHETLAND); [redacted] (NHS Fife); [redacted]; [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted]; [redacted]; [redacted]; [redacted]; [redacted] (NHS AYRSHIRE AND ARRAN); [redacted] (NHS TAYSIDE); HEALTHSAFETYDEPARTMENT (NHS SHETLAND); [redacted]

**Cc:** [redacted] (NHS NATIONAL SERVICES SCOTLAND); [redacted]; [redacted]; [redacted];

[redacted]; [redacted]; [redacted]; [redacted]

**Subject:** NDC Customer Alert Notice CAN395 - Continuum Face Masks 11R

Hi All

Please find attached a copy of **NDC Customer Alert Notice CAN 395** which is being issued by National Procurement following reports of quality issues with **TYPE 11R DFJB VER2 EARLOOP** Face Masks.

Please distribute to all NHS Scotland Boards to ensure they receive this information.

**Description of the issue:**

The National Distribution Centre (NDC) has received reports where some Masks were found to have a small metal shard near the nose band. Initial examination has found that the metal nose strip had not been encased in the binding at the top of the mask correctly and the whole metal strip could be easily slid out of the mask.

This has been reported to the supplier and a full investigation is underway. Pending a response, National Procurement has decided that the following lot numbers should be held in quarantine as a precautionary measure until further notice.

Lot **BN20051901300**

Lot **BN20052601300**

**Action**

Cascade this information to all who need to be informed within your Health Board and follow the actions detailed in this Alert Notice.

[redacted]

[redacted], National Procurement

Procurement, Commissioning and Facilities

NHSScotland National Distribution Centre

Canderside, 2 Swinhill Avenue, Larkhall ML9 2QX