

ANNEX A – Details on public opinion surveys ('polling') undertaken over the last year

Subject	Questions	Cost
Public attitudes towards green recovery options.	<p>Questions included in Ipsos Mori telephone omnibus survey October 2020.</p> <p>See ANNEX C for questions.</p>	£29,600 excluding VAT for question design, data collection, analysis and reporting
Public opinion research commissioned through YouGov to measure and monitor knowledge of, attitudes towards and behaviour in relation to Covid-19 - carried out weekly from w/c 23 March 2020 onwards among a representative sample of online adults 18+ across Scotland - to inform communications and decisions related to Covid-19.	<p>Since the onset of the pandemic, Scottish Government has commissioned multiple waves of public opinion research to understand and measure public opinions and perceptions of COVID19, support public health messaging and assess compliance with public health guidance. These activities were conducted by research agencies.</p> <p>Questions have covered: general mood of the nation, knowledge (symptoms, restrictions, hygiene behaviours, Test & Protect), concerns/worries, attitudes towards the situation generally/restrictions/testing, claimed behaviour/compliance, opinions of Scottish Government communications/ approach and other public health related questions. The questionnaire is updated each week to reflect current priorities, changing restrictions and the evolving situation but many questions are also tracked longer term. Currently two basic questionnaires are run on rotation and to illustrate questionnaire coverage last week's and the previous week's questionnaires have been provided. See ANNEX D and ANNEX E.</p> <p>Reports containing the findings can also be found on the Scottish Government website: https://www.gov.scot/search/?q=attitudes+to+coronavirus+&cat=sitesearch</p>	£290,555, excluding VAT

<p>YouGov survey on public attitudes towards voting in Scotland in the context of COVID-19 (undertaken by Electoral Commission)</p>	<p>Results available in public domain – questions can also be accessed here (please see the data tables): https://www.electoralcommission.org.uk/who-we-are-and-what-we-do/our-views-and-research/our-research/public-attitudes-towards-voting-scotland-context-covid-19</p>	<p>Total amount due: £4,560</p>
<p>Energy consumers and Covid</p>	<p>Two waves of questions on omnibus survey (April and June 2020) about the effects of Covid on energy consumers. Questionnaires can be found in ANNEX F and ANNEX G.</p> <p>Results published on Scottish Energy Statistics Hub - https://scotland.shinyapps.io/Energy/?Section=Consumer Engagement&Subsection=VulnerabilityTab&Chart=C19Survey</p>	<p>£19,200 excluding VAT</p>
<p>Attitudes to Covid-19 – international comparison data (Ipsos Mori Global Tracker, waves 1 – 21)</p>	<p>We do not hold a copy of the questionnaire – but Ipsos MORI do.</p> <p>Reports containing the findings can also be found on the Scottish Government website: https://www.gov.scot/search/?q=attitudes+to+coronavirus+&cat=sitesearch</p> <p>Some data also available on Ipsos MORI’s website (including questions asked):</p> <ul style="list-style-type: none"> • Waves 6-9 on 26-28 March, 2-4 April, 9-11 April, 16-18 April: https://www.ipsos.com/ipsos-mori/en-uk/who-do-scots-trust-provide-information-coronavirus • Waves 10-13, for 23-26 April, 1-3 May, 8-11 May, 15-18 May: https://www.ipsos.com/ipsos-mori/en-uk/perception-personal-threat-posed-covid-19-gradually-declining-scotland • Wave 14 - 22-25 May: https://www.ipsos.com/sites/default/files/ct/news/documents/2020-06/scotland-covid-19-polling-tables-22-25-may-2020.pdf 	<p>Total cost £92,259 excluding VAT</p>

Transport Scotland Covid-19 Public Attitudes Survey	<p>See ANNEX H for the questionnaire. Please note this is the questionnaire used for wave 9 – not all questions were asked at each wave as the survey has evolved from wave 1.</p> <p>Publications can be found on the Transport Scotland website: https://www.transport.gov.scot/search-results/?q=covid-19+public+attitudes+survey</p>	Total costs to date (after 9 waves) £100,337.10 excluding VAT
Two waves of a Scotland sample-boost to a Department for Transport longitudinal survey	<p>We do not hold a copy of the questionnaire – Department for Transport does.</p> <p>Wave 1 findings can be found here: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/902845/all-change-travel-tracker-wave-1-summary-for-the-department-for-transport.pdf</p>	<p>Total Scottish Government contribution (4 waves): £20,000 excluding VAT</p> <p>Total cost to date: £10,000 excluding VAT</p>
A wave of a Scotland sample-boost to an Institute for Transport longitudinal survey.	We do not hold a copy of the questionnaire – Institute for Transport Studies does.	<p>Total Scottish Government contribution (4 waves): £21,360 excluding VAT</p> <p>Total costs to date (2 waves): £14,240 excluding VAT</p>

ANNEX B - Details on focus groups undertaken over the last year

Subject	Details	Reports on findings	Cost
Experiences of Covid	Focus groups with vulnerable groups of young people: young carers, BME young people, disabled YP, YP in contact with the justice system, care experienced YP. All Focus Groups will be carried out in October 2020.	Reporting will be in December	£13,550 excluding VAT
Developing the Young Workforce	One focus group carried out by SG staff, with care experienced young people. This was organised and carried out in partnership with Barnardos and Action for Children. Issues covered: vocational learning and apprenticeships, barriers for care experienced people accessing these, solutions for addressing these barriers.	Outputs were to inform wider Developing the Young Workforce evaluation and policy work. Findings have not been published.	Approx. £15 on refreshments and snacks for participants
Evaluation of the Universal Health Visiting Pathway	Focus groups with health visitors as part of a much larger scale evaluation of health visiting over the last 2 years.	Reporting of Phase 1 of the evaluation will be in late 2020, early 2021	Total £1,500 excluding VAT Work completed so far £750 excluding VAT

Social Security Experience Panels Research	23 focus groups in 14 locations across Scotland covering 'Benefit Uptake', 'Meeting People's Needs', 'Fraud' Investigation Notifications and user testing of processes and systems for Social Security Scotland.	"The report for 'Fraud Investigation Notifications' is available here: https://www.gov.scot/publications/social-security-experience-panels-fraud-investigation-notifications-visual-summary/	Cost of catering and venue hire £8800 including VAT
Social Security Experience Panels - Seldom Heard research stream - Carers and Care Experienced People	Phase one fieldwork of research on experiences of Carers and Care Experienced people with social security. Project commissioned to Blake Stevenson. Phase 2 fieldwork was paused due to COVID-19 restrictions and is due to start remotely soon.	A report will be delivered after the fieldwork is able to be completed	Payment for work completed so far = £7467.19 excluding VAT
Fair Start Scotland Evaluation	3 focus groups with service users on experiences of receiving tailored employability support through the FSS programme, why they joined the programme and how useful they found the support.	Findings from the focus groups were included in the second FSS Evaluation Report. This can be found here: https://www.gov.scot/publications/fair-start-scotland-evaluation-report-2-overview-year-1-november-2019/	Venues: £659.28 including VAT
Communicating on climate change after COVID-19	6 x 90 minute online focus groups with 4-5 participants in each. Exploring	Final reporting is due in early November 2020. We have a slidepack from an internal presentation of interim findings.	Part of larger project. Approx. cost of delivery of

	awareness, understanding and response to different language and narrative framings for communication climate change in the wake of COVID-19		focus group element = £10,500 excluding VAT
NHS Primary Care Services	Insight gathering: 10 x focus groups, 4 stakeholder groups. Focus group participants were a cross-section of different NHS users. Stakeholders were those involved in NHS service delivery	Research commissioned for internal use only to inform marketing campaign development	£30,000 excluding VAT
Autism	Insight gathering: 10 focus groups and 9 depth interviews. Participants were a broad cross-section of society, aware of autism but not close experience	Research commissioned for internal use only to inform marketing campaign development	£28,550 excluding VAT
Talent Attraction	Insight gathering: 12 groups, 8 paired depths with adults across Rest of UK who are considering relocating to Scotland to live and work	Research commissioned for internal use only to inform marketing campaign development	£40,120 excluding VAT
Elective Centres name testing	Insight gathering: 4 groups (general public), 12 depth interviews (patients and healthcare professionals)	Research commissioned for internal use only to inform name development	£12,285 excluding VAT

Test and Protect	6 focus groups & 9 depths (general public) creative testing and user testing	Research commissioned for internal use only to inform marketing campaign and service development	£15,000, excluding VAT
NHS Remobilisation/Right Care Right Place	Creative testing: 6 focus groups (general public, health conditions, parents)	Research commissioned for internal use only to test creative routes	£12,637 excluding VAT
Covid Vaccine research	Insight gathering: 6 focus groups, 6 in-depth interviews (health and social care workers) insight gathering	Research commissioned for internal use only to inform marketing campaign development	£15,921 excluding VAT
Parental Audience Compliance and Restrictions (Covid-19)	Insight gathering: C2D parents 0-16 year olds, 3 x 1 hr groups	Research commissioned for internal use only to inform marketing campaign development	£4,490 excluding VAT
Carers Wellbeing	Insight gathering / message testing: Primary target audience - 30-65 year olds from C1C2DE background. 4 x 60 minute online focus groups	Research commissioned for internal use only to inform marketing campaign development	£7,611 excluding VAT
Carers Wellbeing	Creative testing: Primary target audience - 45-65 year olds from C2DE background, secondary audience - 18-24 C2DEs. 6 x 60 minute online focus groups	Research commissioned for internal use only to inform marketing campaign development	£9,884 excluding VAT
South of Scotland Enterprise	Brand development: South of Scotland HNC business students- Borders College and Dumfries & Galloway College 10 x Interviews, 2 x	Research commissioned for internal use only to inform brand development	£13,620 excluding VAT

	focus groups with SOSE Colleges		
Covid-19	A broad mix of audiences from the population including: BAME, those shielding, young people, parents, older people, those experiencing financial or health issues as a result of CV-19; 19 mini groups & 36 depth interviews: Creative Testing & Insight Gathering	Research commissioned for internal use only to inform marketing campaign development	£53,260 excluding VAT
Mental Health	General population (18-75yrs), those with pre-existing mental health issues, people shielding and in 70+ age groups; 5 mini groups & 25 depth interviews: Insight Gathering & Creative Testing	Research commissioned for internal use only to inform marketing campaign development	£19,995 excluding VAT
Changing public attitudes to girls' and women's rights	SG has commissioned Zero Tolerance to develop a framework for what an institute to change public attitudes to girls' and women's rights in Scotland could look like. ZT has in turn commissioned research to inform their proposal. The researchers have held online focus	Final report expected early November.	Total project costs £50,430 (although may be reduced due to research moving online). Up to £5,000 allocated to focus groups.

	<p>groups looking at participants' experiences of attitude change methods and what needs a gender equality institute could meet. Participants were from the third sector, women's rights activists, anti-poverty activists, anti-racism activists, anti-violence against women practitioners, public sector workers and community organisers.</p>		
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**ANNEX C – Questions on public attitudes towards green recovery options
(Ipsos MORI)**

SG Climate Change Module - V1 draft 6

PLEASE READ PRE-CODE LIST FOR THE FOLLOWING 2 QUESTIONS [ISSUE1
AND ISSUE2] THOROUGHLY BEFORE BEFORE FIELDWORK AND AVOID
CODING 'OTHER' UNLESS NO RELEVANT PRE-CODE EXISTS

[ASK ALL]

[ISSUE1]

What do you see as the most important issue facing Scotland today?

DO NOT READ OUT

SINGLE CODE

[ASK ALL]

[ISSUE2]

What do you see as other important issues facing Scotland today?

DO NOT READ OUT

MULTICODE

EXCLUDE ISSUE CODED AT ISSUE1.

ASK ALL

People have different views about actions that could be taken to reduce Scotland's
carbon emissions. How strongly would you support or oppose.....:

RANDOMISE ORDER OF LULUCF1 (and its follow ups), JUST (and its follow ups)
and WASTE (and its follow ups)

ASK HALF THE SAMPLE (RANDOMISED)

[LULUCF1]

And how strongly would you support or oppose... changes in farming practices and
our diets reducing the amount of land used for food production, and instead the land
being used to capture and store carbon, for example by planting trees or restoring
peatland?

PROBE FOR WHETHER STRONGLY/TEND TO SUPPORT/OPPOSE

SINGLE CODE

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
98. (Don't know)
99. (Refused)

ASK IF CODE 1 OR CODE 2 AT LULUCF1

[SUPPLULUCF1] Q3

What are the main reasons you would support that?

DO NOT READ OUT

PROBE: What other reasons?

1. Reduces carbon in the atmosphere/reduce climate change
2. Improves air quality
3. Good for plants/wildlife/biodiversity
4. Trees attractive
5. Peatland important
6. Good for the environment (in general)
7. Easy to do (in general)
8. Easy for me/no impact on me
9. Low cost (in general/for the country)
10. Good for health and wellbeing
11. Good for the economy
12. Good for employment/create jobs

13. Other - WRITE IN

98. Don't know

99. Refused

ASK IF CODE 4 OR CODE 5 AT LULUCF1

[OPPLULUCF1]

What are the main reasons you would oppose that?

DO NOT READ OUT

PROBE: What other reasons?

1. Shouldn't reduce/need to increase food production
2. Negative impact on farmers/employment/jobs
3. Won't have any/enough impact on climate change/environment
4. Will take too long to have an impact
5. Not necessary
6. Not a priority/more important things to take action on
7. Other countries more of a problem/shouldn't fall on Scotland
8. Negative impact on the economy

Other - WRITE IN

98. Don't know

99. Refused

ASK HALF THE SAMPLE (RANDOMISED)

[LUCLUCF2]

And how strongly would you support or oppose changes in farming practices and our diets reducing the amount of land used for food production, and instead the land being used to restore habitats to increase plant and wildlife diversity.

PROBE FOR WHETHER STRONGLY/TEND TO SUPPORT/OPPOSE

SINGLE CODE

1. Strongly support
2. Tend to support
3. Neither support nor oppose

4. Tend to oppose
5. Strongly oppose
98. (Don't know)
99. (Refused)

ASK IF CODE 1 OR CODE 2 AT LULUCF2

[SUPPLULUCF2]

What are the main reasons you would support that?

DO NOT READ OUT

PROBE: What other reasons?

1. Improves air quality
2. Good for plants/wildlife/biodiversity
3. Good for tourism
4. Good for the environment (in general)
5. Easy to do (in general)
6. Easy for me/no impact on me
7. Low cost (in general/for the country)
8. Good for health and wellbeing
9. Good for the economy
10. Good for employment/create jobs

Other - WRITE IN

98. Don't know

99. Refused

ASK IF CODE 4 OR CODE 5 AT LULUCF2

[OPPLULUCF2]

What are the main reasons you would oppose that?

DO NOT READ OUT

PROBE: What other reasons?

1. Shouldn't reduce/need to increase food production
2. Negative impact on farmers/employment/jobs
3. Enough land elsewhere for habitats
4. Not necessary
5. Not a priority/more important things to take action on
6. Other countries more of a problem/shouldn't fall on Scotland
7. Negative impact on the economy

Other - WRITE IN

98. Don't know

99. Refused

ASK ALL

[JUST]

And how strongly would you support or oppose investing public money in low carbon companies which are experimenting and which may, or may not, lead to jobs in the future depending on whether they are successful

PROBE FOR WHETHER STRONGLY/TEND TO SUPPORT/OPPOSE

SINGLE CODE

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
98. Don't know
99. Refused

ASK IF CODE 1 OR CODE 2 AT JUST

[SUPPJUST]

What are the main reasons you would support that?

DO NOT READ OUT

PROBE: What other reasons?

1. Will help reduce carbon emissions/reduce climate change
2. Good for environment (in general)
3. Good to support these companies
4. Will encourage innovation
5. Need to find new ways of doing things
6. Scotland good at developing new technologies
7. Good for the economy
8. Good for employment/create jobs

Other - WRITE IN

98. Don't know

99. Refused

ASK IF CODE 4 OR CODE 5 AT JUST

[OPPJUST]

What are the main reasons you would oppose that?

DO NOT READ OUT

PROBE: What other reasons?

1. Too risky
2. Others should invest instead
3. Can't afford it
4. Waste of government/taxpayers' money
5. Not a priority/more important things to take action on

Other - WRITE IN

98. Don't know

99. Refused

ASK ALL

[WASTE]

WASTE

How strongly would you support or oppose the introduction of additional charges for the sale or provision of items that are harmful to the environment that can be

replaced with sustainable alternatives (for example, single-use disposable drinks cups or food containers)

PROBE FOR WHETHER STRONGLY/TEND TO SUPPORT/OPPOSE
SINGLE CODE

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
98. (Don't know)
- 99.(Refused)

ASK IF CODE 1 OR CODE 2 AT WASTE

[SUPPWASTE]

What are the main reasons you would support that?

DO NOT READ OUT

PROBE: What other reasons?

1. Help reduce climate change/good for environment
2. Easy to do (in general)
3. Easy for me/no impact on me
4. Low cost (in general/for the country)
5. Low cost for me/individuals
6. Would encourage more people to do this

Other - WRITE IN

98. Don't know

99. Refused

ASK IF CODE 4 OR CODE 5 AT WASTE

[OPPWASTE]

What are the main reasons you would oppose that?

DO NOT READ OUT

PROBE: What other reasons?

1. Won't have any/enough impact on climate change/environment
2. Not necessary
3. Not a priority/more important things to take action on
4. Other countries more of a problem/shouldn't fall on Scotland
5. Negative financial impact on individuals / too expensive for individuals
6. Waste of government/taxpayers' money

Other - WRITE IN

98. Don't know

99. Refused

ASK ALL

[HEAT]

BUILDINGS

And how strongly would you support or oppose regulations that require homeowners to replace their current gas or oil-fired boiler and radiators with a new type of heating system that is more environmentally friendly?

PROBE FOR WHETHER STRONGLY/TEND TO SUPPORT/OPPOSE
SINGLE CODE

1. Strongly support
2. Tend to support
3. Neither support nor oppose
4. Tend to oppose
5. Strongly oppose
98. Don't know
99. Refused

ASK IF CODE 1 OR CODE 2 AT HEAT
[SUPPHEAT]

What are the main reasons you would support that?

DO NOT READ OUT

PROBE: What other reasons?

1. Help reduce carbon emissions/reduce climate change
2. Need to stop using gas/oil/fossil fuels
3. Good for the environment (in general)
4. People won't change otherwise/would encourage more people to do this
5. No impact on me
6. Good for the economy
7. Good for employment/create jobs

Other - WRITE IN

98. Don't know
99. Refused

ASK IF CODE 4 OR CODE 5 AT HEAT
[OPPHEAT]

What are the main reasons you would oppose that?

DO NOT READ OUT

PROBE: What other reasons?

1. Unfair on homeowners
2. Some people won't be able to afford it
3. Environmental impact of replacing systems/waste of existing systems
4. Should just apply to new homes/installing new systems
5. Won't have any/enough impact on climate change/environment
6. Not necessary
7. Not a priority/more important things to take action on
8. Other countries more of a problem/shouldn't fall on Scotland

Other - WRITE IN

98. Don't know
99. Refused

ASK ALL

[HEATCOST]

And if regulations WERE introduced, which of the following groups should bear the bulk of the cost of converting home heating systems?

READ OUT

REVERSE ORDER

SINGLE CODE

1. Homeowners themselves
2. Energy companies
3. The Government using money that they raise from tax or borrowing

(NONE OF THESE OTHER – write in) DO NOT READ OUT

98. Don't know

99. Refused

ASK ALL

[TRANSP]

To reduce carbon emissions from transport, would you be able and willing to reduce the amount you personally travel by car (whether as a driver or passenger)?

IF YES – and is that a lot or a little?

SINGLE CODE

1. Yes, a lot
2. Yes, a little
3. No
4. I don't travel by car/only travel by electric car

98. Don't know

99. Refused

ASK IF CODES 1, 2, 3, 98 OR 99 AT TRANSP

[TRANSPHELP]

What, if anything, would help you reduce the amount you travel by car?

DO NOT READ OUT

PROBE: What else?

MULTICODE

PUBLIC TRANSPORT

1. More frequent public transport
2. Better /more routes on public transport for where I need to go
3. Cheaper public transport
4. Better public travel information/co-ordination (e.g. more real-time info, integrated ticketing)
5. If public transport was more Covid-secure/less crowded/more people wore masks/better cleaning

CYCLING

6. More /better cycle paths
7. Help to cycle, such as bike support and rental schemes

8. Better pavements/walking routes

9. OTHER – write in

- 97. Nothing
- 98. Don't know
- 99. Refused

ASK ALL
[INDUSTRY]

If there is investment to cut carbon emissions from large industrial sites in Scotland, which of the following should bear the bulk of the costs?

READ OUT
REVERSE ORDER
SINGLE CODE

1. The Government using money that they raise from tax or borrowing
2. The companies that run the sites
3. The businesses and individuals who consume the products

(NONE OF THESE/ OTHER – write in) DO NOT READ OUT

- 98. Don't know
- 99. Refused

REVERSE ORDER OF AGRIMEAT AND AGRIDAIRY FOR HALF THE SAMPLE
(RANDOMISED)

ASK ALL
[AGRIMEAT]

To help reduce carbon emissions from farming, would you be willing to eat less red meat?

1. Yes
2. No
3. Not applicable as I don't eat red meat

- 98. Don't know
- 99. Refused

[ASK ALL]
[OTHERACT]

Apart from the various actions we've asked you about, what other actions, if any, do you think should be taken to take to reduce Scotland's carbon emissions? These might include actions taken by government, businesses or individuals.

PROBE FULLY: What else?

WRITE IN

- 97. Nothing / no other actions
- 98. Don't know
- 99. Refused

ASK ALL
[COVCHANGE]

Since the COVID-19 pandemic began, would you say that you have become more concerned about tackling climate change, less concerned, or has it made no difference?

IF MORE/LESS CONCERNED – would you say you have become a lot or a little more/less concerned?

1. A lot more concerned
2. A little more concerned
3. No difference
4. A little less concerned
5. A lot less concerned
98. Don't know
99. Refused

DEMOGRAPHICS

[ASK ALL]

[CHILD]

Are there any children aged 18 or under in your household?

SINGLE CODE

1. Yes
2. No
99. Refused

ANNEX D - Scottish Government Marketing & Insight Unit, YouGov Questions

Week 28

For fieldwork 22-24 September

[SG_4] Which, if any, of the following are the symptoms of Coronavirus (Covid-19) that you are being asked to watch out for?

RANDOMISE LIST BUT FIX NONE AND DK AT END

- A new and continuous cough
- A sore throat
- A high temperature
- A runny nose
- Aching limbs
- Headaches
- Loss of/ change in smell or taste
- None of these
- Don't know

[SG_6b] Which, if any, of the following apply to you personally? (Please select all that apply)

MULTI-CODE POSSIBLE. RANDOMISE ORDER BUT FIX NONE/PREFER NOT TO ANSWER AT END

- I am currently pregnant
- I have an underlying health condition (and get offered the flu vaccine each year because of this)
- I am aged 70 or over
- I am a NHS or other frontline worker
- I am someone identified by the government for shielding (i.e. I am at risk of severe illness from coronavirus)
- I have a long-standing (12 months or more) physical or mental impairment, illness, or disability
- None of these
- Don't know
- Prefer not to answer

[SG_46a] How much, if anything, do you feel you know about the Scottish Government's Test & Protect programme?

INVERT SCALE

- I know a great deal
- I know a fair amount
- I don't know very much
- I know nothing but have heard of it
- I know nothing and haven't heard of it
- Don't know

[SG_10] To what extent do you agree or disagree with the following statements about the current Coronavirus (Covid 19) pandemic?

FOR EACH; INVERT SCALE

- Strongly agree
- Tend to agree

Neither agree nor disagree
Tend to disagree
Strongly disagree

RANDOMISE; DYNAMIC GRID

1. I'm sure that things will start to get better soon
2. I feel worried about the coronavirus situation
3. I'm finding it hard to always stick to the government guidelines
4. I believe that the best thing to do in the current situation is to follow the government's advice
5. I worry that people I know aren't doing enough to stop the spread of coronavirus
6. I would avoid going to a hospital or GP practice at the moment even if I had an immediate medical concern (not related to coronavirus)
7. I support restrictions in Scotland being handled in a different way to the rest of the UK
8. I support the way restrictions in Scotland are being handled

ADD THE FOLLOWING STATEMENTS AND RANDOMISE BUT ALWAYS INCLUDE THEM AFTER THE BLOCK ABOVE

9. I think the advice from the Scottish Government is clear and helpful
10. I trust the advice and guidance from the Scottish Government to stay safe, protect others and save lives
11. I would like more guidance from the Scottish Government about what to do in relation to coronavirus
12. I feel clear about what is required of people who live in Scotland as the restrictions change
13. I support the Scottish Government introducing additional restrictions in areas where the number of new cases starts to rise more
14. I am happy to follow stricter restrictions if it stops the overall situation getting worse
15. I am worried about the effect of the latest restrictions on my mental health

[SG_47] The following statements are about the Scottish Government's Test & Protect programme (Scotland's approach to implementing the test, trace, isolate and support strategy).

Even if you haven't heard of the Test & Protect programme, we are still interested in your opinion.

To what extent do you agree or disagree with the following statement?

FOR EACH; INVERT SCALE

Strongly agree
Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree

RANDOMISE; DYNAMIC GRID

1. As part of Scotland's Test & Protect programme I would be happy to provide details of people I had been in contact with if I developed Coronavirus symptoms
2. I understand the importance of the Scottish Government's Test & Protect programme to stop the spread of Coronavirus

3. I would be willing to isolate for 14 days (and not go out at all) if asked to do this by the NHS because someone I had come into contact with had Coronavirus symptoms
4. We all need to participate for Test & Protect to successfully stop the spread of coronavirus
5. I would self-isolate and arrange a test through Test & Protect straightaway at the first sign of Coronavirus symptoms
6. I worry that not everyone will use Test & Protect if they have symptoms

[SG_127] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to you in the following setting?

- 1. Indoors - Inside people's homes**
- 2. Outdoors - In a garden/ park/ other outdoor public space**
- 3. At a bar/ pub/ café/ restaurant indoors**
- 4. At a bar/ pub/ café/ restaurant outdoors**

INVERT LIST

You must not meet people from any other households socially, unless they are in your extended household

You can meet up in a group of no more than 6 people from 2 households maximum at a time

You can meet up in a group of no more than 8 people from 3 households maximum at a time

You can meet up in a group of no more than 6 people from 6 households maximum at a time

You can meet up in a group of any number of people from any number of households

None of these (FIX)

Don't know (FIX)

[SG_128] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to your **children aged under 12** in the following setting?

- 1. Indoors - Inside people's homes**
- 2. In indoor public spaces (including cafés, pubs and restaurants)**
- 3. Outdoors in private gardens or outdoor public spaces**

INVERT LIST

Children aged under 12 **MUST NOT** meet people from any other households socially, unless they are in your extended household

Children aged under 12 **CAN** meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **count** to the total number of people and households

Children aged under 12 **CAN** meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **do not count** to the total number of people but do count to the number of households

Children aged under 12 CAN meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **do not count** to the total number of people or to the total number of households

Children aged under 12 CAN meet up in a group of more than 6 people from more than 2 households at a time

None of these (FIX)

Don't know (FIX)

[SG_129] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to your **children aged 12 to 17** in the following setting?

1. Indoors Inside people's homes

2. In indoor public spaces (including cafés, pubs and restaurants)

3. Outdoors in private gardens or outdoor public spaces

INVERT LIST

12 to 17 year olds **MUST NOT** meet people from any other households socially, unless they are in your extended household

12 to 17 year olds CAN meet up in a group of no more than 6 people aged 12 or older from **2 households maximum** at a time

12 to 17 year olds CAN meet up in a group of no more than 6 people aged 12 or older from **6 households maximum** at a time

12 to 17 year olds CAN meet up in a group of no more than 6 people aged 0-17 from **6 households maximum** at a time

12 to 17 year olds CAN meet up in a group of more than 6 people aged 0-17 from **more than 6 households** at a time

None of these (FIX)

Don't know (FIX)

[SG_112] The restrictions around meeting up with people have recently changed.

For the following question, please think about meeting people who are NOT in your extended household (if you have one).

Which, if any, of the following do you think currently apply **across Scotland** as a whole? (Please select all that apply)

RANDOMISE ORDER

You should stay at least 2 metres/6 feet away from anyone aged 12 or older not in your (extended) household when meeting up with other people

You can be as close as 1 metre to other households if you are in a hospitality venue where this is sign-posted

You should limit as far as possible the total number of households you meet in a day

You should only car share with members of your own, or extended household

Children under 12 do not have to stay at least 2 metres/6 feet away from others

12-17 year olds need to stay at least 2 metres/6 feet away from each other (unless they are in the same (extended) household)

None of these (FIX)

Don't know (FIX)

[SG_123] Which, if any, of the following have you done in the past week (i.e. since September 29th)? (Please select all that apply) When thinking about your own household, please include your extended household (if you have one) within that. INVERT LIST

1. Met up with people and managed to stay at least 2 metres/ 6 feet away from anyone aged 12 or older not in my household
2. Met up with people but didn't manage to stay even 1 metre away from others aged 12 or older not in my household
3. Shared a car with someone aged 12 or older not in my household with windows open and/ or face coverings on
4. Shared a car with someone aged 12 or older not in my household without windows open or face coverings on
5. Met up with people from **more than** 4 other households in total (whether indoors and/ or outdoors) in a day
6. Travelled on public transport with a face covering
7. Travelled on public transport without a face covering
8. Shopped in a supermarket/ other shop without a face covering
9. Met up with up to 6 people aged 12 or older from one other household indoors - at home/in someone else's home
10. Met up with up to 6 people aged 12 or older from one other household indoors - in a bar, pub, café or restaurant
11. Met up with **more than** 6 people aged 12 or older and/ or **more than** one other household anywhere indoors (at home/ in someone else's home / in a bar, pub, café or restaurant)
12. Met up with **up to** 6 people aged 12 or older from one other household outdoors (in a garden, other outdoor location or outside area of a bar, pub, café or restaurant)
13. Met up with **more than** 6 people aged 12 or older and/ or **more than** one other household outdoors (in a garden, other outdoor location or outside area of a bar, pub, café or restaurant)
14. Hugged/ kissed someone aged 12 or older not in my household when meeting up with them
15. None of these
16. Don't know
17. Prefer not to say

IF PARENT OF 0-11s

[SG_124a] Which, if any, of the following have your children aged under 12 done in the past week (ie since September 29th)? Please select all that apply INVERT LIST

1. Been to school or to nursery/ other childcare setting
2. Met up with other children in someone's home - in a group with no more than 6 people aged 12 or older and no more than one other household
3. Met up with other children in an indoor public space (including café, pub or restaurant) - in a group with no more than 6 people aged 12 or older - and no more than one other household (including the children aged under 12)
4. Met up with other children in an indoor public space (including café, pub or restaurant) - in a group with no more than 6 people aged 12 or older - from more than one other household (including the children aged under 12)
5. Met up with other children anywhere indoors in a group with more than 6 people aged 12 or older

6. Met up with other children outdoors (in private gardens or public outdoor spaces) - in a group with no more than 6 people aged 12 or older - and no more than one other household (including the children aged under 12)
7. Met up with other children outdoors (in private gardens or public outdoor spaces) - in a group with no more than 6 people aged 12 or older – from one other household but under 12s from more than one other household
8. Met up with other children outdoors (in private gardens or public outdoor spaces) - in a group with no more than 6 people aged 12 or older from more than one other household
9. Met up with other children anywhere outdoors in a group with more than 6 people aged 12 or older
10. Been to a birthday party with children from more than one other household
11. Been to an organised activity/ class/ sports club (outside of classes at school)
12. None of these
13. Don't know
14. Prefer not to say

IF PARENTS OF 12-17s

[SG_125] Which, if any, of the following have your children aged 12-17 done in the past week (i.e. since September 29th)? Please select all that apply

INVERT LIST

1. Been to school
2. Met up with up to 6 people aged 12 or older from one other household in someone's home Met up with up to 6 people aged 12 or older from one other household in an indoor public space (including café, pub or restaurant)
3. Met up with more than 6 people aged 12 or older and/ or more than one other household anywhere indoors
4. Met up with up to 6 people aged 12 or older from one other household outdoors (in private gardens or public outdoor spaces)
5. Met up with up to 6 people aged 12 or older from up to 5 other households outdoors (in private gardens or public outdoor spaces)
6. Met up with up to 6 people aged 0-17 from up to 5 other households outdoors (in private gardens or public outdoor spaces)
7. Met up with more than 6 people aged 12 or older and/ or from more than 5 other households outdoors (in private gardens or public outdoor spaces)
8. Been to an organised activity/ class/ sports club (outside of classes at school)
9. Met up with friends (outside of school) and managed to stay at least 2 metres/ 6 feet away from anyone aged 12 or older not in your household
10. Met up with friends (outside of school) but didn't manage to stay even 1 metre away from others aged 12 or older not in your household
11. None of these (FIX)
12. Don't know (FIX)
13. Prefer not to say (FIX)

[SG_130] Thinking about the last 6 months (i.e. since late March 2020)... For which, if any, of the following reasons have you had to self-isolate? (Please select all that apply. If you haven't had to self-isolate in the last 6 months, please select the 'Not applicable' option)

Because I had coronavirus symptoms

Because someone else in my household had coronavirus symptoms

Because I was asked to by the Test & Protect contact tracing team
Because I returned from an overseas country on the quarantine list
Other
Don't know
Not applicable - I haven't had to self-isolate in the last 6 months
Prefer not to say

IF YES

[SG_131] How many times did you leave your home during the isolation period, other than to go for a test or for an essential medical appointment?

Didn't leave home at all during the isolation period
Didn't leave home other than one last trip for supplies before I started the isolation period
Left home once or twice during the isolation period
Left home more than once or twice during the isolation period
Don't know
Prefer not to say

[SG_32a] How important, if at all, do you think each of the following will be in helping to keep the spread of coronavirus under control?

RANDOMISE

1. Staying at least 2 metres/6 feet away from other people aged 12 or older when you leave the house
2. Wearing a face covering
3. Wiping down surfaces with antibacterial spray or wipes
4. Cleaning hands regularly
5. Avoiding crowded places
6. Self-isolating and booking a test at the first sign of symptoms

INVERT

Very important
Fairly important
Not very important
Not at all important
Don't know (FIX)

[SG_38] When, if ever, are you currently wearing a face covering when you leave the house?

ALLOW MULTI-CODING OF 2-4

Every time when I leave the house
Not every time I leave the house but when I go on public transport
Not every time I leave the house but when I go to an indoor setting where there are other people (e.g. in the supermarket / in other shops)
Not every time I leave the house but outdoors when 2 metre distancing is difficult
Hardly ever
Never
Don't know

[SG_24] We are now in Phase 3 of the easing of lockdown restrictions due to Coronavirus.

To what extent do you agree or disagree with the following statements about that?

FOR EACH; INVERT SCALE

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

RANDOMISE; DYNAMIC GRID

1. I am worried about the long-lasting effect of the restrictions on jobs and our economy
2. I trust the Scottish Government to decide when and how it's best to lift and re-impose restrictions
3. I think that the decisions on when and how to lift restrictions must be based on saving lives from coronavirus (COVID 19)
4. I have been adapting the guidance as I don't think everything is necessary
5. I trust the Scottish Government to monitor and respond to localised outbreaks wherever and whenever they occur
6. I believe that there is a real risk of an outbreak of new cases in my local area
7. I worry about having to go back into lockdown if the number of new cases keeps increasing
8. I understand the rules/guidance for going into a bar/pub/café/restaurant
9. I understand the need to have the rules we have about meeting up with other people and households

[SG_81] Thinking about ALL of the guidance from the Scottish Government on what to do and what not to do during the Coronavirus pandemic (including distancing, hygiene measures and restrictions)... On a scale of 1-7, where 1 is 'Not at all' and 7 is 'Completely', to what extent do you feel you are following the regulations and guidance?

1- not at all

2

3

4

5

6

7- completely

Don't know

[SG_61a] Which, if any, of the following places have you visited in the past week (since 22 September)?

Non-grocery shops (e.g. book shops, clothes stores etc.) – in the high street

Shopping centre

Outdoor market

Children's playground

Zoo

Castle / historical monument

Garden attraction

Café / restaurant - outside

Bar/pub - outside

Dentist
Optometrist /optician
Café / restaurant – inside
Bar/pub - inside
Museum, gallery, library, cinema
Bingo hall, amusement arcade, casino
Indoor gym/leisure centre, indoor pool, indoor bowling, dance studio
Place of worship
Hairdresser / barber
Beautician
Self-catering / other holiday accommodation in Scotland
None of these
Don't know/ can't recall

ASK ALL WHO HAVE BEEN TO A BAR, PUB, CAFÉ, RESTAURANT INSIDE OR OUTSIDE IN THE LAST WEEK

[SG_61b] When you go to a bar, pub, café or restaurant there are some things which are, and some which are not, acceptable to do just now. Thinking about going to a bar, pub, café or restaurant, which, if any, of the following do you think currently apply? (Please select all that apply.)

RANDOMISE LIST

You cannot meet with more than one OTHER household at one time
You need to ensure there is at least 1m distance between people from different households
You will have to supply your contact details to the establishment so you can be contacted afterwards if needed
There won't be any live music
You will have to be seated, with table service
You should limit the number of establishments you visit in one day
You must wear a face covering when you are not sitting at your table
You should follow good hygiene practices (i.e. keep hands clean / sneeze cough into a tissue/elbow)
You need to pay attention to guidance and instructions from staff
You must not go if you have any coronavirus (covid-19) symptoms, even if they are very mild
The establishment will be required to close at 10pm
None of these
Don't know

[SG_132] You previously said you have visited a bar, pub, café or restaurant in the last week (i.e. since 22 September)...

If you have been to more than one bar, pub, café or restaurant in the last week, please think about the one you visited most recently...

Which, if any, of the following applied? (Please select all that apply)

RANDOMISE LIST

You met with no more than one OTHER household at one time
There was at least 1m distance between people from different households
Someone in your party was asked for contact details so you could be contacted afterwards if needed

Someone in your party provided contact details to the establishment so you could be contacted afterwards if needed

There wasn't any live music

You were seated and had table service

You didn't go to more than one or two establishments in one day

Everyone in your party wore a face covering when they weren't sitting at your table

There was hand sanitiser available in the establishment

All serving staff wore face coverings

None of these

Don't know

[SG_133] New restrictions were announced on Tuesday 22 September. The new restrictions are for everyone in Scotland and state that you should not meet people from other households inside their home or yours; only meet one other household outside or in public places; not meet in a group of more than 6 people although under 12s do not count towards the maximum number of households or number of people who can meet outdoors and a maximum of six 12 to 17 year olds can meet in outdoor spaces, with no household limit. You should continue to work from home where practical.

Before taking this survey, were you aware of the details of these new restrictions?

Yes, I was fully aware of all these details

Yes, I was aware of some of these details

No, I was not aware of any of these details

[SG_134] To what extent, if at all, do you feel you have followed these restrictions since they were introduced on 22 September?

INVERT

Completely

Mostly

Not very much

Not at all

Don't know

Prefer not to say

[SG_135] To what extent do you agree or disagree with these statements about the new restrictions?

DYNAMIC GRID; RANDOMISE ORDER

I am confused about why the new restrictions are needed

I support the new restrictions

I don't understand exactly what the new restrictions are asking me to do

INVERT

Strongly agree

Tend to agree

Neither Agree nor disagree

Tend to disagree

Strongly disagree

[SG_42] There are various places where you might get information about the current coronavirus situation.

**Which, if any, of the following do you use on a regular basis (i.e. at least three times a week) to access information about the current Coronavirus situation?
(Please select all that apply)**

INVERT LIST

- First Minister's daily briefing
- Prime Minister's briefings when they occur
- BBC news – for whole of UK
- BBC news for Scotland
- STV news
- Other TV news (not BBC or STV)
- News websites
- Newspaper websites / Newspapers – for Scotland specifically
- Newspaper websites / Newspapers – for UK more generally
- Facebook
- Twitter
- Instagram
- Scottish Government website/social media
- UK Government website / social media
- NHS Inform website
- Other NHS website (not NHS Inform)
- None of these

[SG_69] How good or poor a job are each of the following doing to help Scotland deal with recovery following the pandemic?

RANDOMISE ORDER

- The UK Government
- The Scottish Government
- NHS Scotland

INVERT SCALE

- Very good job
- Good job
- Poor job
- Very poor job
- Don't know (FIX)

ANNEX E – Scottish Government Marketing & Insight Unit, YouGov Questions

Week 29

For fieldwork 6-7 October

[SG_1] On a scale of 0-10, where 0 is 'not at all' and 10 is 'completely', overall, how happy did you feel yesterday?

[SG_2] On a scale of 0-10, where 0 is 'not at all' and 10 is 'completely', overall, how anxious did you feel yesterday?

[SG_6b] Which, if any, of the following apply to you personally? (Please select all that apply)

MULTI-CODE POSSIBLE. RANDOMISE ORDER BUT FIX NONE/PREFER NOT TO ANSWER AT END

I am currently pregnant

I have an underlying health condition (and get offered the flu vaccine each year because of this)

I am aged 70 or over

I am a NHS or other frontline worker

I am someone identified by the government for shielding (i.e. I am at risk of severe illness from coronavirus)

I have a long-standing (12 months or more) physical or mental impairment, illness, or disability

None of these

Don't know

Prefer not to answer

ASK ALL NOT RETIRED

[SG_11] Again, thinking about the current Coronavirus (Covid-19) pandemic...

Which ONE, if any, of the following, BEST describes your current working situation?

INVERT SCALE. SINGLE CODE.

I am working from home and am encouraged to do so by my employer

I am working from home but my employer is now trying to get me back to the workplace

I am not allowed to work from home even though I am doing a job that could be done from home

I was working from home previously but have now gone back into work

I am an NHS or other frontline worker and it's not possible to work from home

I am working in a retail outlet /other job where it's not possible to work from home

I am currently furloughed by my employer

I am currently laid off by my employer

I was furloughed / laid off by my employer but have now gone back to work

I have been shielding but am now going back into the workplace

None of these

Don't know

Prefer not to say

ASK ALL WHO ARE WORKING OR FURLOUGHED OR RETURNED AFTER SHIELDING AT Q11

[SG_67] What level of threat do you think the coronavirus or COVID-19 poses to your job? (Please select the option that best applies)

INVERT SCALE

Very high threat

High threat

Moderate threat

Low threat

Very low threat

Don't know (FIX)

[SG_67a] Thinking ahead to one month from now (i.e. early November 2020)... How concerned, if at all, are you about the following?

RANDOMISE ORDER – DYNAMIC GRID

1. That I won't have a job
2. That I won't be able to pay my bills
3. That I won't be able to provide for my household

INVERT SCALE

Extremely concerned

Very concerned

Somewhat concerned

Not concerned at all

Don't know

[SG_10] To what extent do you agree or disagree with the following statements about the current Coronavirus (Covid 19) pandemic?

FOR EACH; INVERT SCALE

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

RANDOMISE; DYNAMIC GRID

1. I'm sure that things will start to get better soon
2. I feel worried about the coronavirus situation
3. I believe that the best thing to do in the current situation is to follow the government's advice
4. I'm finding it hard to always stick to the government guidelines
5. I feel like I'm coping okay during the current coronavirus situation
6. I would avoid going to a hospital or GP practice at the moment even if I had an immediate medical concern (not related to coronavirus)
7. I support restrictions in Scotland being handled in a different way to the rest of the UK
8. I support the way restrictions in Scotland are being handled

ADD THE FOLLOWING STATEMENTS AND RANDOMISE BUT ALWAYS INCLUDE THEM AFTER THE BLOCK ABOVE

9. I feel clear about what is required of people who live in Scotland as the restrictions change

10. I am concerned about people not following the guidelines
11. If in doubt I check what I should and shouldn't be doing in terms of restrictions
12. I support the Scottish Government introducing additional restrictions in areas where the number of new cases starts to rise more
13. I'm not worried about catching coronavirus
14. I am happy to follow stricter restrictions if it stops the overall situation getting worse
15. I don't think it's right that I can meet friends / family in pubs, cafes and restaurants but not in our homes

[SG_127] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to you in the following setting?

1. Indoors - Inside people's homes
2. Outdoors - In a garden/ park/ other outdoor public space
3. At a bar/ pub/ café/ restaurant indoors
4. At a bar/ pub/ café/ restaurant outdoors

INVERT LIST

You must not meet people from any other households socially, unless they are in your extended household

You can meet up in a group of no more than 6 people from 2 households maximum at a time

You can meet up in a group of no more than 8 people from 3 households maximum at a time

You can meet up in a group of no more than 6 people from 6 households maximum at a time

You can meet up in a group of any number of people from any number of households

None of these (FIX)

Don't know (FIX)

[SG_128] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to your **children aged under 12** in the following setting?

- 1. Indoors - Inside people's homes**
- 2. In indoor public spaces (including cafés, pubs and restaurants)**
- 3. Outdoors in private gardens or outdoor public spaces**

INVERT LIST

Children aged under 12 **MUST NOT** meet people from any other households socially, unless they are in your extended household

Children aged under 12 **CAN** meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **count** to the total number of people and households

Children aged under 12 **CAN** meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **do not count** to the total number of people but do count to the number of households

Children aged under 12 **CAN** meet up in a group of no more than 6 people from 2 households maximum at a time – and children aged under 12 **do not count** to the total number of people or to the total number of households

Children aged under 12 CAN meet up in a group of more than 6 people from more than 2 households at a time

None of these (FIX)

Don't know (FIX)

[SG_129] The restrictions around meeting up with people have recently changed.

If you live in a household where no-one has Coronavirus or symptoms of Coronavirus, which, if any, of the following do you think apply to your **children aged 12 to 17** in the following setting?

1. Indoors Inside people's homes

2. In indoor public spaces (including cafés, pubs and restaurants)

3. Outdoors in private gardens or outdoor public spaces

INVERT LIST

12 to 17 year olds **MUST NOT** meet people from any other households socially, unless they are in your extended household

12 to 17 year olds **CAN** meet up in a group of no more than 6 people aged 12 or older from **2 households maximum** at a time

12 to 17 year olds **CAN** meet up in a group of no more than 6 people aged 12 or older from **6 households maximum** at a time

12 to 17 year olds **CAN** meet up in a group of no more than 6 people aged 0-17 from **6 households maximum** at a time

12 to 17 year olds **CAN** meet up in a group of more than 6 people aged 0-17 from **more than 6 households** at a time

None of these (FIX)

Don't know (FIX)

[SG_123] Which, if any, of the following have you done in the past week (i.e. since September 29th)? (Please select all that apply) When thinking about your own household, please include your extended household (if you have one) within that.

INVERT LIST

1. Met up with people and managed to stay at least 2 metres/ 6 feet away from anyone aged 12 or older not in my household

2. Met up with people but didn't manage to stay even 1 metre away from others aged 12 or older not in my household

3. Shared a car with someone aged 12 or older not in my household with windows open and/ or face coverings on

4. Shared a car with someone aged 12 or older not in my household without windows open or face coverings on

5. Met up with people from **more than** 4 other households in total (whether indoors and/ or outdoors) in a day

6. Travelled on public transport with a face covering

7. Travelled on public transport without a face covering

8. Shopped in a supermarket/ other shop without a face covering

9. Met up with up to 6 people aged 12 or older from one other household indoors - at home/in someone else's home

10. Met up with up to 6 people aged 12 or older from one other household indoors - in a bar, pub, café or restaurant

11. Met up with **more than** 6 people aged 12 or older and/ or **more than** one other household anywhere indoors (at home/ in someone else's home / in a bar, pub, café or restaurant)

12. Met up with **up to 6** people aged 12 or older from one other household outdoors (in a garden, other outdoor location or outside area of a bar, pub, café or restaurant)
13. Met up with **more than 6** people aged 12 or older and/ or **more than one** other household outdoors (in a garden, other outdoor location or outside area of a bar, pub, café or restaurant)
14. Hugged/ kissed someone aged 12 or older not in my household when meeting up with them
15. None of these
16. Don't know
17. Prefer not to say

IF PARENT OF 0-11s

[SG_124a] Which, if any, of the following have your children aged under 12 done in the past week (ie since September 29th)? Please select all that apply

INVERT LIST

1. Met up with other children in someone's home
2. Met up in a group with no more than 6 people aged 12 or older - and no more than one other household (including the children aged under 12) in an indoor public space (including café, pub or restaurant) -
3. Met up in a group with no more than 6 people aged 12 or older - from two or more other households (including the children aged under 12) in an indoor public space (including café, pub or restaurant) -
4. Met up in a group with more than 6 people aged 12 or older anywhere indoors
5. Met up outdoors - in a group with no more than 6 people aged 12 or older - and no more than one other household (not including the children aged under 12)
6. Met up outdoors - in a group with no more than 6 people aged 12 or older from two or more other households (not including the children aged under 12)
7. Met up anywhere outdoors in a group with more than 6 people aged 12 or older
8. None of these
9. Don't know
10. Prefer not to say

IF PARENTS OF 12-17s

[SG_125] Which, if any, of the following have your children aged 12-17 done in the past week (i.e. since September 29th)? Please select all that apply

INVERT LIST

1. Met up with other children in someone's home
2. Met up with up to 6 people aged 12 or older from one other household in an indoor public space (including café, pub or restaurant)
3. Met up with more than 6 people aged 12 or older and/ or more than one other household anywhere indoors
4. Met up with up to 6 people aged 12 or older from one other household outdoors
5. Met up with up to 6 people aged 12 or older from up to 5 other households outdoors and at least one person was aged 18+
6. Met up with up to 6 people aged 0-17 from up to 5 other households outdoors and no-one was aged 18+
7. Met up with more than 6 people aged 12 or older and/ or from more than 5 other households outdoors
8. Met up with friends (outside of school) and managed to stay at least 2 metres/ 6 feet away from anyone aged 12 or older not in your household

9. Met up with friends (outside of school) but didn't manage to stay even 1 metre away from others aged 12 or older not in your household
10. None of these (FIX)
11. Don't know (FIX)
12. Prefer not to say (FIX)

[SG_70] How comfortable, if at all, would you be with doing each of the following within the next month (i.e. between now and early November 2020)?

RANDOMISE - DYNAMIC GRID

Going to a bar or pub

Going to my usual place of work (ALL WORKING OR FURLOUGHED OR HAVE BEEN SHIELDING)

Travelling by bus or train

Travelling by air

Going on holiday outside the UK

Going on holiday in Scotland

INVERT

Very comfortable

Fairly comfortable

Not very comfortable

Not at all comfortable

Not applicable (FIX)

FOR PARENTS OF 0-17s

DYNAMIC GRID

[SG_126] To what extent do you agree or disagree with the following statements?

1. There is no need for children to follow restrictions if they are meeting friends they go to school/nursery with
2. I find the restrictions for children confusing
3. I find it hard to say no to my child if they want to join in when their friends are doing something against the regulations

FOR EACH; INVERT SCALE

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

[SG_24] We are currently in Phase 3 of the easing of lockdown restrictions due to Coronavirus.

To what extent do you agree or disagree with the following statements about that?

FOR EACH; INVERT SCALE

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

RANDOMISE; DYNAMIC GRID

1. If friends and family aren't quite sticking to the rules, I find it's easy to join in and do the same

2. I worry about having to go back into full lockdown if the number of new cases keeps increasing
3. In the long term, climate change is as serious a crisis as Coronavirus (Covid-19) is
4. It would be very disruptive for me and my household to self-isolate for 14 days if we had to
5. I am happy to stick to the restrictions for the good of all of us in Scotland
6. I'm happy to stick to the restrictions completely to keep the virus under control
7. I'm just fed up with the restrictions

1. If my household and I had to self-isolate for 14 days we would try to cut corners

Strongly agree
 Tend to agree
 Neither agree nor disagree
 Tend to disagree
 Strongly disagree
 Prefer not to say

[SG_76] What do you think about the level of restrictions that are currently in place in Scotland? Is it...

INVERT LIST
 Much too strict
 Slightly too strict
 About right
 Slightly too relaxed
 Much too relaxed
 Don't know (FIX)

[SG_81] Thinking about ALL of the guidance from the Scottish Government on what to do and what not to do during the Coronavirus pandemic (including distancing, hygiene measures and restrictions)...

On a scale of 1-7, where 1 is 'Not at all' and 7 is 'Completely', to what extent do you feel you are following the regulations and guidance?

Range: Not at all 1 ~ 7 Completely

Don't know

ASK ALL WHO DIDN'T RATE THEMSELVES AS A 7

[SG_136] Which of these, if any, best describe why you didn't rate yourself as 7 – completely following the restrictions and guidance? Please select all that apply.

RANDOMISE

- I'm fed up following the restrictions and guidance
- I just can't be bothered
- I don't see the point in following the restrictions and guidance when other people don't
- I don't agree with the science behind the restrictions and guidance
- I don't agree with the politics behind the restrictions and guidance
- I don't think I'm at risk
- I find many of the things required difficult for me and my household from a practical point of view
- I find many of the things required difficult for me from an emotional point of view
- I don't know enough about what is required of me
- I'm not worried about the risk this poses to others
- None of these

Don't know

**[SG_61a] Which, if any, of the following places have you visited in the last week?
(Please select all that apply)**

Outdoor market
Children's playground
Non-grocery shops (e.g. book shops, clothes stores etc.) – in the high street
Shopping centre
Zoo
Garden attraction
Café / restaurant - outside
Bar/pub - outside
Café / restaurant - inside
Bar/pub - inside
Self-catering / other holiday accommodation in Scotland
Dentist
Optometrist / optician
Museum, gallery, library, cinema
Bingo hall, amusement arcade, casino
Indoor gym/leisure centre, indoor pool, indoor bowling, dance studio
Place of worship
Hairdresser / barber
Beautician
Castle / historical monument
None of these
Don't know/ can't recall

[SG_87] IF VISITED CAFÉ/BAR/RESTAURANT/ IN PAST WEEK

When you visited a pub, bar, café or restaurant in the past week, how comfortable, if at all, did you feel with the distancing, hygiene and restrictions measures that were in place?

INVERT

Very comfortable
Fairly comfortable
Not very comfortable
Not at all comfortable
Didn't seem to be any measures in place (FIX)
Don't know (FIX)

[SG_133] New restrictions were announced on Tuesday 22 September.

The new restrictions are for everyone in Scotland and state that you should not meet people from other households inside their home or yours; only meet one other household outside or in public places; not meet in a group of more than 6 people although under-12s do not count towards the maximum number of households or number of people who can meet outdoors and a maximum of six 12 to 17 year olds can meet in outdoor spaces, with no household limit. You should continue to work from home where practical.

Before taking this survey, were you aware of the details of these new restrictions?

Yes, I was fully aware of all these details
Yes, I was aware of some of these details
No, I was not aware of any of these details

[SG_134] To what extent, if at all, do you feel you have followed these restrictions since they were introduced on 22 September?

INVERT

Completely

Mostly

Not very much

Not at all

Don't know

Prefer not to say

[SG_94] How likely or unlikely are you to be vaccinated for COVID-19 when a vaccine becomes available to you? (Please select a number between 0 and 10, where 0 means 'extremely unlikely' and 10 means 'extremely likely')

0 - Extremely unlikely)

1

2

3

4

5

6

7

8

9

10 – Extremely likely

Don't know

Prefer not to say

ANNEX F – Energy consumers and Covid-19 (April 2020 wave)

SAMPLE: 500 Adults aged 18+ in Scotland

NEW SCREEN
EN MODULE – [Energy Suppliers]

The outbreak of COVID-19 (the coronavirus) has had a wide-ranging impact for everyone. We'd like to understand the impact it has had, if any, on your electricity and gas arrangements.

ASK ALL

ENG01 Are you responsible, either solely or jointly, for paying the energy bills in your household?

SINGLE CODE

1. Yes -solely
2. Yes- jointly
3. No
4. Don't know

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS- ENG01=1 OR 2

ENG02 Who is your electricity supplier?

SINGLE CODE

1. Avro Energy
2. British Gas
3. Bulb
4. Cooperative Energy
5. EDF
6. E.ON
7. Green Network
8. nPower
9. Octopus
10. Ovo
11. SSE
12. Scottish Power
13. Shell Energy
14. Utilita
15. Utility Warehouse
16. Other electricity supplier [Specify]
17. I don't have mains electricity
18. Don't know

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG03 Do you have mains gas supplied to your home and if so, who is your gas supplier?

SINGLE CODE

1. I don't have mains gas supplied to my home
2. Avro Energy
3. British Gas
4. Bulb
5. Cooperative Energy
6. EDF
7. E.ON
8. Green Network
9. nPower
10. Octopus
11. Ovo
12. SSE
13. Scottish Power
14. Shell Energy
15. Utilita
16. Utility Warehouse
17. Other mains gas supplier [Specify]
18. Don't know

SET UP DUMMY VARIABLE QSUPPLIER

1. Dual fuel customers- IF (ENQ02=1 AND ENG03=2) OR (ENQ02=2 AND ENG03=3) OR (ENQ02=3 AND ENG03=4) OR (ENQ02=4 AND ENG03=5) OR (ENQ02=5 AND ENG03=6) OR (ENQ02=6 AND ENG03=7) OR (ENQ02=7 AND ENG03=8) OR (ENQ02=8 AND ENG03=9) OR (ENQ02=9 AND ENG03=10) OR (ENQ02=10 AND ENG03=11) OR (ENQ02=11 AND ENG03=12) OR (ENQ02=12 AND ENG03=13) OR (ENQ02=13 AND ENG03=14) OR (ENQ02=14 AND ENG03=15) OR (ENQ02=15 AND ENG03=16)
2. Separate suppliers- ENQ02=1-16 OR 18 AND NOT ((ENQ02=1 AND ENG03=2) OR (ENQ02=2 AND ENG03=3) OR (ENQ02=3 AND ENG03=4) OR (ENQ02=4 AND ENG03=5) OR (ENQ02=5 AND ENG03=6) OR (ENQ02=6 AND ENG03=7) OR (ENQ02=7 AND ENG03=8) OR (ENQ02=8 AND ENG03=9) OR (ENQ02=9 AND ENG03=10) OR (ENQ02=10 AND ENG03=11) OR (ENQ02=11 AND ENG03=12) OR (ENQ02=12 AND ENG03=13) OR (ENQ02=13 AND ENG03=14) OR (ENQ02=14 AND ENG03=15) OR (ENQ02=15 AND ENG03=16))

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG04a How do you pay for your electricity? Do you...?

READ OUT
SINGLE CODE

1. Pay by regular direct debit or standing order
2. Pay on receipt of a bill by cash/cheque/debit or credit card
3. Have a pre-payment meter, so you pay in advance by putting credit on a key, card or App
4. Or do you pay in another way?
5. Don't know (**DO NOT READ OUT**)

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND GAS- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENG03=2-18

ENG04b And how do you pay for your gas? Do you...?

READ OUT
SINGLE CODE

1. Pay by regular direct debit or standing order
2. Pay on receipt of a bill by cash/cheque/debit or credit card
3. Have a pre-payment meter, so you pay in advance by putting credit on a key, card or App
4. Or do you pay in another way?
5. Don't know (**DO NOT READ OUT**)

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND PAY FOR THEIR ELECTRICITY VIA PPM- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENQ04A=3

ENG05A How do you usually top up your electricity prepayment meter?

READ OUT
SINGLE CODE, RANDOMISE CODES 1-3

1. Online or via an APP
2. Pay in person at a shop or payment point
3. Over the phone either by speaking to someone in person or using an automated payment line
4. Some other way
1. Don't know (**DO NOT READ OUT**)

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND PAY FOR THEIR GAS VIA PPM- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENQ04B=3

ENG05B How do you usually top up your gas prepayment meter?

READ OUT
SINGLE CODE, RANDOMISE CODES 1-3

1. Online or via an APP
2. Pay in person at a shop or payment point
3. Over the phone either by speaking to someone in person or using an automated payment line
4. Some other way

2. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG06 Thinking about your energy supply and energy bills since the Government advised people to socially distance themselves from each other. To what extent do you agree or disagree with each of the following statements?

READ OUT

SINGLE CODE, FORWARD AND REVERSE CODES 1-5 AND RANDOMISE STATEMENTS

STATEMENTS

1. I haven't thought about the impact on my energy bills
2. I'm worried that my energy supply might be affected
3. I'm using more energy than I usually do for the time of year
4. I'm worried I might not be able to top up my prepayment meter because I can't leave my home or the shop I would top up at is closed **SHOW IF ENG04A=3 OR ENG04B=3**
5. I'm worried I might not be able to top up my prepayment meter because my income has been reduced or lost **ENG04A=3 OR ENG04B=3**
6. I'm worried I might fall behind on my energy bills because my income has been reduced or lost - **SHOW IF ENG04A=1 OR 2 OR ENG04B=1 OR 2**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG07 Still thinking about your energy bills and energy supply since the Government asked people to socially distance themselves from each other. Which, if any, of the following have happened to you in your household?

READ OUT

MULTI CODE 1-10, RANDOMISE CODES 1-10, FIX CODES 1-5 TOGETHER

1. We've been unable to top up the meter because we can't leave the house- **SHOW IF ENG04A=3 OR ENG04B=3**
2. We've been unable to top up the meter because the top-up shop/payment point we use is closed- **SHOW IF ENG04A=3 OR ENG04B=3**
3. We've run out of credit on our prepayment meter and haven't topped it up because we couldn't afford it- **SHOW IF ENG04A=3 OR ENG04B=3**

4. We've been unable to top up the meter because we can't get transport to the top-up shop/payment point we use- **SHOW IF ENG04A=3 OR ENG04B=3**
5. We've reduced the amount we usually put on the prepayment meter - **SHOW IF ENG04A=3 OR ENG04B=3**
6. We've reduced our direct debit or fallen behind on our payments for electricity or gas **SHOW IF ENG04A=1 OR 2 OR ENQ04B=1 OR 2**
7. We've tried to contact our energy supplier by phone since the social distancing but been unable to get through
8. We've contacted our energy supplier by email or online since the social distancing but haven't had a response
9. We've had a fault or problem with our electricity or gas supply, our meter or our boiler since the social distancing that we've been unable to have repaired
10. We've had an appointment to get a smart meter or new meter installed cancelled since the social distancing
11. None of these
12. Don't know **SP- FIXED (DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND WHO HAD A PROBLEM PAYING FOR THEIR ENERGY BILLS SINCE SOCIAL DISTANCING STARTED- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENG07=1-6

ENG08. What actions have you taken, if anything, to get help with paying your energy bills?

MULTI CODE

OPEN ENDED

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG09 Since social distancing started, have you contacted any of the following for information or advice about how to manage your energy payments, help with meter issues, or what to do if you have a problem with your energy supply?

READ OUT

MULTI CODE 1-6, RANDOMISE CODES 1-5

1. Citizens Advice
2. Ofgem
3. Your energy supplier
4. Debt advice charities
5. Friends and family
9. Home Energy Scotland
6. Or somewhere else [specify]
7. I have not contacted any of these for information or advice
8. Don't know - **SP- FIXED (DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG10 Have you received any information from your [electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2] supplier, such as a letter in the post,

email or text, about what they're doing to manage their operations and customer service while people are socially distancing?

SINGLE CODE

1. Yes- have received information from our [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier
2. No- have not received information from our [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier
3. Don't know (**DO NOT READ OUT**)

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND HAVE RECEIVED INFORMATION FROM THEIR ELECTRICITY SUPPLIER ABOUT SOCIAL DISTANCING - ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENG10=1

ENG11 And which, if any, of the following would you use to describe this information provided by your [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier? Please say yes to only those that apply.

READ OUT

MULTI CODE, RANDOMISE CODES 1-8

1. Useful
2. Reassuring
3. Informative
4. Easy to understand
5. Confusing
6. Boring
7. Concerning
8. Helpful
9. I can't remember what it said- **SP- FIXED**
10. None of these **SP- FIXED**
11. Don't know- **SP- FIXED (DO NOT READ OUT)**

ASK ALL

ENG12 How often, if at all, do you use the Internet?

READ OUT IF NECESSARY

SINGLE CODE

- 1: Roughly every day
- 2: At least once a week
- 3: At least once a month
- 4: Less than once per month
- 5: Never - but I do have access
- 6: Never - and I do not have access
- 98: Refused (**DO NOT READ OUT**)
- 99: Don't know (**DO NOT READ OUT**)

CLOSE ENG MODULE

ANNEX G – Energy consumers and Covid-19 (June 2020 wave)

SAMPLE: 1000 Adults aged 16+ in Scotland

NEW SCREEN
EN MODULE – [Energy Suppliers]

The outbreak of COVID-19 (the coronavirus) has had a wide-ranging impact for everyone. We'd like to understand the impact it has had, if any, on your electricity and gas arrangements.

ASK ALL

ENG01 Are you responsible, either solely or jointly, for paying the energy bills in your household?

SINGLE CODE

5. Yes -solely
6. Yes- jointly
7. No
8. Don't know

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS- ENG01=1 OR 2

ENG02 Who is your electricity supplier?

SINGLE CODE

19. Avro Energy
20. British Gas
21. Bulb
22. Cooperative Energy
23. EDF
24. E.ON
25. Green Network
26. nPower
27. Octopus
28. Ovo
29. SSE
30. Scottish Power
31. Shell Energy
32. Utilita
33. Utility Warehouse
34. Other electricity supplier [Specify]
35. I don't have mains electricity
36. Don't know

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG03 Do you have mains gas supplied to your home and if so, who is your gas supplier?

SINGLE CODE

19. I don't have mains gas supplied to my home
20. Avro Energy
21. British Gas
22. Bulb
23. Cooperative Energy
24. EDF
25. E.ON
26. Green Network
27. nPower
28. Octopus
29. Ovo
30. SSE
31. Scottish Power
32. Shell Energy
33. Utilita
34. Utility Warehouse
35. Other mains gas supplier [Specify]
36. Don't know

SET UP DUMMY VARIABLE QSUPPLIER

3. Dual fuel customers- IF (ENQ02=1 AND ENG03=2) OR (ENQ02=2 AND ENG03=3) OR (ENQ02=3 AND ENG03=4) OR (ENQ02=4 AND ENG03=5) OR (ENQ02=5 AND ENG03=6) OR (ENQ02=6 AND ENG03=7) OR (ENQ02=7 AND ENG03=8) OR (ENQ02=8 AND ENG03=9) OR (ENQ02=9 AND ENG03=10) OR (ENQ02=10 AND ENG03=11) OR (ENQ02=11 AND ENG03=12) OR (ENQ02=12 AND ENG03=13) OR (ENQ02=13 AND ENG03=14) OR (ENQ02=14 AND ENG03=15) OR (ENQ02=15 AND ENG03=16)
4. Separate suppliers- ENQ02=1-16 OR 18 AND NOT ((ENQ02=1 AND ENG03=2) OR (ENQ02=2 AND ENG03=3) OR (ENQ02=3 AND ENG03=4) OR (ENQ02=4 AND ENG03=5) OR (ENQ02=5 AND ENG03=6) OR (ENQ02=6 AND ENG03=7) OR (ENQ02=7 AND ENG03=8) OR (ENQ02=8 AND ENG03=9) OR (ENQ02=9 AND ENG03=10) OR (ENQ02=10 AND ENG03=11) OR (ENQ02=11 AND ENG03=12) OR (ENQ02=12 AND ENG03=13) OR (ENQ02=13 AND ENG03=14) OR (ENQ02=14 AND ENG03=15) OR (ENQ02=15 AND ENG03=16))

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG04a How do you pay for your electricity? Do you...?

READ OUT

SINGLE CODE

6. Pay by regular direct debit or standing order
7. Pay on receipt of a bill by cash/cheque/debit or credit card
8. Have a pre-payment meter, so you pay in advance by putting credit on a key, card or App
9. Or do you pay in another way?
10. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND GAS- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENG03=2-18

ENG04b And how do you pay for your gas? Do you...?

READ OUT

SINGLE CODE

6. Pay by regular direct debit or standing order
7. Pay on receipt of a bill by cash/cheque/debit or credit card
8. Have a pre-payment meter, so you pay in advance by putting credit on a key, card or App
9. Or do you pay in another way?
10. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND PAY FOR THEIR ELECTRICITY VIA PPM- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENQ04A=3

ENG05A How do you usually top up your electricity prepayment meter?

READ OUT

SINGLE CODE, RANDOMISE CODES 1-3

5. Online or via an APP
6. Pay in person at a shop or payment point
7. Over the phone either by speaking to someone in person or using an automated payment line
8. Some other way
3. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND PAY FOR THEIR GAS VIA PPM- ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENQ04B=3

ENG05B How do you usually top up your gas prepayment meter?

READ OUT

SINGLE CODE, RANDOMISE CODES 1-3

5. Online or via an APP
6. Pay in person at a shop or payment point

7. Over the phone either by speaking to someone in person or using an automated payment line
8. Some other way
4. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG06 Thinking about your energy supply and energy bills since the Government advised people to socially distance themselves from each other. To what extent do you agree or disagree with each of the following statements?

READ OUT

SINGLE CODE, FORWARD AND REVERSE CODES 1-5 AND RANDOMISE STATEMENTS

STATEMENTS

7. I haven't thought about the impact on my energy bills
8. I'm worried that my energy supply might be affected
9. I'm using more energy than I usually do for the time of year
10. I'm worried I might not be able to top up my prepayment meter because I can't leave my home or the shop I would top up at is closed **SHOW IF ENG04A=3 OR ENG04B=3**
11. I'm worried I might not be able to top up my prepayment meter because my income has been reduced or lost **ENG04A=3 OR ENG04B=3**
12. I'm worried I might fall behind on my energy bills because my income has been reduced or lost - **SHOW IF ENG04A=1 OR 2 OR ENG04B=1 OR 2**
13. I'm worried about building up energy debt

7. Strongly agree
8. Tend to agree
9. Neither agree nor disagree
10. Tend to disagree
11. Strongly disagree
12. Don't know **(DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG07 Still thinking about your energy bills and energy supply since the Government asked people to socially distance themselves from each other. Which, if any, of the following have happened to you in your household?

READ OUT

MULTI CODE 1-10, RANDOMISE CODES 1-10, FIX CODES 1-5 TOGETHER

13. We've been unable to top up the meter because we can't leave the house- **SHOW IF ENG04A=3 OR ENG04B=3**
14. We've been unable to top up the meter because the top-up shop/payment point we use is closed- **SHOW IF ENG04A=3 OR ENG04B=3**

15. We've run out of credit on our prepayment meter and haven't topped it up because we couldn't afford it- **SHOW IF ENG04A=3 OR ENG04B=3**
16. We've been unable to top up the meter because we can't get transport to the top-up shop/payment point we use- **SHOW IF ENG04A=3 OR ENG04B=3**
17. We've reduced the amount we usually put on the prepayment meter - **SHOW IF ENG04A=3 OR ENG04B=3**
18. We've reduced our direct debit or fallen behind on our payments for electricity or gas **SHOW IF ENG04A=1 OR 2 OR ENQ04B=1 OR 2**
19. We've tried to contact our energy supplier by phone since the social distancing but been unable to get through
20. We've contacted our energy supplier by email or online since the social distancing but haven't had a response
21. We've had a fault or problem with our electricity or gas supply, our meter or our boiler since the social distancing that we've been unable to have repaired
22. We've had an appointment to get a smart meter or new meter installed cancelled since the social distancing
23. None of these
24. Don't know **SP- FIXED (DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG09 Since social distancing started, have you contacted any of the following for information or advice about how to manage your energy payments, help with meter issues, or what to do if you have a problem with your energy supply?

READ OUT

MULTI CODE 1-6, RANDOMISE CODES 1-5

6. Citizens Advice
7. Ofgem
8. Your energy supplier
9. Debt advice charities
10. Friends and family
10. Home Energy Scotland
9. Or somewhere else [specify]
10. I have not contacted any of these for information or advice
11. Don't know - **SP- FIXED (DO NOT READ OUT)**

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY- ENG01=1 OR 2 AND ENG02=1-16 OR 18

ENG10 Have you received any information from your [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier, such as a letter in the post, email or text, about what they're doing to manage their operations and customer service while people are socially distancing?

SINGLE CODE

4. Yes- have received information from our [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier
5. No- have not received information from our [**electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2]** supplier
6. Don't know (**DO NOT READ OUT**)

ASK ALL WHO ARE RESPONSIBLE FOR PAYING ENERGY BILLS AND HAVE MAINS ELECTRICITY AND HAVE RECEIVED INFORMATION FROM THEIR ELECTRICITY SUPPLIER ABOUT SOCIAL DISTANCING - ENG01=1 OR 2 AND ENG02=1-16 OR 18 AND ENG10=1

ENG11 And which, if any, of the following would you use to describe this information provided by your [electricity and gas- if QSUPPLIER=1)/ electricity -- if QSUPPLIER=2] supplier? Please say yes to only those that apply.

READ OUT

MULTI CODE, RANDOMISE CODES 1-8

12. Useful
13. Reassuring
14. Informative
15. Easy to understand
16. Confusing
17. Boring
18. Concerning
19. Helpful
20. I can't remember what it said- **SP- FIXED**
21. None of these **SP- FIXED**
22. Don't know- **SP- FIXED (DO NOT READ OUT)**

CLOSE ENG MODULE

ANNEX H – Transport Scotland COVID-19 survey (wave 9)

DEMOGRAPHICS

D1 What age are you?

Under 16 CLOSE

16-24

25-34

35-44

45-54

55-64

65-74

75-84

85+

Prefer not to say

D2 How would you describe your gender?

Male

Female

Non Binary

Prefer to self-describe

Prefer not to say

D3 Please confirm your postcode This data will be used for analysis purposes only

D6: What is the employment status of the main income earner in your household?

1. Higher managerial, administrative or professional
2. Intermediate managerial, administrative or professional
3. Supervisory, clerical, junior managerial, administrative or professional
4. Skilled manual workers
5. Semi and unskilled manual worker
6. Unemployed / currently not working
7. Housewife/husband
8. State pensioner or retired
9. Student
10. Prefer not to answer

D6A

You answered that the main income earner is currently a state pensioner or retired.

Please can you confirm their employment status prior to retirement?

1. Higher managerial, administrative or professional
2. Intermediate managerial, administrative or professional
3. Supervisory, clerical, junior managerial, administrative or professional
4. Skilled manual workers
5. Semi and unskilled manual worker
6. Unemployed / currently not working
7. Housewife/husband
8. Student
9. Prefer not to answer

1. Higher managerial, administrative or professional A
2. Intermediate managerial, administrative or professional B
3. Supervisory, clerical, junior managerial, administrative or professional C1
4. Skilled manual workers C2
5. Semi and unskilled manual worker D
6. Unemployed / currently not working E
7. Housewife/husband E
8. Student C1
9. Prefer not to answer REFUSE

D10A

Which region of Scotland do you live in?

Interviewer to read out:

1. Argyll & Bute
2. Ayrshire & Arran
3. Edinburgh and South East Scotland
4. Forth Valley
5. Glasgow City
6. Highlands and Islands
7. North East Scotland
8. Scottish Borders
9. South West Scotland
10. Tay Cities Region
11. Prefer not to say

Q22 Do you/your household have access to a car or van for private use?

Yes

No

Don't know

Q23 Do you/your household have access to a bike suitable for adults?

Yes and roadworthy

Yes but not roadworthy

No

Don't know

Q1 Which, if any, of the following describes your current working situation?

1. I am self-employed and working from home
2. I am self-employed and working outside the home
3. I am self-employed but not currently working due to Coronavirus restrictions on my work

Place code 18 here

4. I am currently employed but have been furloughed
5. I am currently employed and working from home
6. I am currently employed and working outside the home

Place code 17 here

7. I have been made redundant as a result of Coronavirus
8. I am in full-time education
9. I am unemployed in receipt of benefits
10. I am unemployed not in receipt of benefits

11. I am retired
12. I am a full time carer
13. I look after the household
14. I am long term sick or disabled
15. Other (please specify)
16. Prefer not to say
17. I am currently employed and sometimes work from home and sometimes outside the home
18. I am self employed and sometimes work from home and sometimes outside the home

Q2: Have you left the home in the past seven days for any reason, e.g. exercise, work, shopping, education etc ?

1. Yes
2. No

Q3: What are the main reasons you have not left your home at all even for an essential journey or exercise?

1. Because I have Coronavirus symptoms
2. Because someone in my household has Coronavirus symptoms
3. Due to an underlying health condition I'm at risk of Coronavirus
4. Due to my age, I'm at risk of Coronavirus
5. I'm shielding with someone who is at high risk from Coronavirus
6. I've had no reason to leave my house
7. Other (please specify)
8. Following guidance/rules/advice
9. Due to a disability
10. Because I am sick but NOT with Coronavirus

Q4: In the past seven days, how many times have you left your home to go....?

1. To work
 2. To shop for groceries and essential items
 3. To shop for other non-essential items (e.g. households goods; clothes, etc.)
 4. MASK WAVE 9 To volunteer at a charity or an NHS volunteer scheme
 5. For medical or dentist appointments
 6. To go to someone else's house as a carer
 7. To go to someone else's house but keeping the 2 metre distance
 8. To run errands for someone else (for example go shopping, collect a prescription, pay bills)
 9. To take children to school or nursery
 10. For outdoor exercise (for example, going for a walk or hike, run or cycle, dog walking)
 11. MASK WAVE 9 To tend to livestock
 12. To go to a gym, leisure centre or swimming pool, i.e. any place for indoor exercise
- a) One
 - b) Two – three
 - c) Four – five
 - d) Six – seven
 - e) Over seven

- f) None
- g) Prefer not to say

Q5: In the past seven days when taking the following trips, what is the main type of transport you have used?

1. To work
2. To shop for groceries and essential items
3. To shop for other non-essential items (e.g. households goods; clothes, etc.)
4. MASK WAVE 9 To volunteer
5. For medical or dentist appointments
6. To go to someone else's house as a carer
7. To go to someone else's house but keeping socially distant (2 meters)
8. To run errands for someone else (for example go shopping, collect a prescription, pay bills)
9. To take children to school or nursery
10. For outdoor exercise (for example, going for a walk or hike, run or cycle)
11. To tend to livestock
12. For indoor exercise (for example, going to a gym, leisure centre or swimming pool)

- a) By underground, metro, light rail, tram
- b) By train
- c) By bus, minibus or coach
- d) Motorcycle, scooter or moped
- e) By private car or van
- f) By taxi or minicab
- g) By Bicycle
- h) By Walking/Wheeling
- i) Placeholder (this will become ferry)
- j) Placeholder (this will become air)

Q6 You mentioned you travel to work using public transport, what impact has the current level of public transport service been on your ability to get to and from work?

1. No impact
2. Some impact
3. Large impact
4. Don't know
5. Prefer not to say

Q7 Before the lockdown did you use public transport to travel to work?

1. Yes
2. No

Q8 What modes of public transport did you use to travel to work before lockdown?

1. By underground, metro, light rail, tram
2. By train
3. By bus, minibus or coach
4. Other (please specify)

Q9 Why are you not currently using public transport to travel to work?

1. Public transport service not regular enough (infrequent)
2. Public transport service has been cancelled

3. Public transport service starts too late
4. Public transport service finishes too early
5. Health concerns about picking up Coronavirus
6. Parking car/bike is easier
7. Its quicker to use car/bike/walk
8. Its healthier to use car/bike/walk
9. It's safer to use car/bike/walk (less cars on the road)
10. Other (please specify)

Q10: Prior to the lockdown what were the main modes of transport you used to travel for any reason, e.g. shopping, work, leisure?

1. Underground, metro, light rail, tram
2. Train
3. Bus, minibus or coach
4. Motorcycle, scooter or moped
5. Car or van
6. Taxi or minicab
7. Bicycle
8. Walking/Wheeling
9. Ferry
10. Air
11. Other (please specify)
12. None: I'm not able to leave home
13. Refusal
14. Don't know

Q32: Are there children in the household who would normally attend nursery, primary or high school?

Yes

No

Prefer not to say (DO NOT PROMPT)

Q33: Prior to lockdown, what was the main method of travel you/your children used to get to school or nursery?

1. Train
2. Bus, minibus or coach
3. Car or van
4. Taxi or minicab
5. Bicycle
6. Walking/Wheeling
7. Other (please specify)
8. Prefer not to say
9. Don't know

Q34: When the schools return, what will be the main method of travel you/your children use to get to school or nursery.

1. Train
2. Bus, minibus or coach
3. Car or van

4. Taxi or minicab
5. Bicycle
6. Walking/Wheeling
7. Other (please specify)
8. None: I'm not able to leave home
9. Prefer not to say
10. Don't know

Q11: Compared to before lockdown, which of these modes would you say you are using more often now?

1. Underground, metro, light rail, tram
2. Train
3. Bus, minibus or coach
4. Motorcycle, scooter or moped
5. Car or van
6. Taxi or minicab
7. Bicycle SHOW IF SELECTED AT Q5 OR Q10
8. Walking/Wheeling SHOW IF SELECTED AT Q5 OR Q10
9. Ferry
10. Air
11. Other (please specify)
12. None of these ALWAYS SHOW

Q12 Compared to before lockdown, which of these modes would you say you are using less often now?

1. Underground, metro, light rail, tram
2. Train
3. Bus, minibus or coach
4. Motorcycle, scooter or moped
5. Car or van
6. Taxi or minicab
7. Bicycle SHOW IF SELECTED AT Q5 OR Q10 AND NOT AT Q11
8. Walking/Wheeling SHOW IF SELECTED AT Q5 OR Q10 AND NOT AT Q11
9. Ferry
10. Air
11. Other (please specify)
12. None of these ALWAYS SHOW

Q13a: You said that you are walking/wheeling more now than you did prior to lockdown for which of these reasons are you walking/wheeling more?

- Business/travel to work
- Leisure/recreation (exercise)
- Essential shopping e.g. Food
- Non-essential shopping e.g. clothes
- Collect prescription / Purchase medicine
- Other (please specify)

Q13b: And would you say you are walking/wheeling:

- Further than I did prior to the lockdown
- About the same distance as I did prior to the lockdown

Less than I did prior to the lockdown

Q13c: What would you say are the main reasons that you are walking/wheeling more often?

- a) Lack of alternative modes
- b) Concerns/fears about using other modes
- c) For main source of leisure/exercise
- d) Encourage children to exercise
- e) To spend time with family
- f) Because the roads are safer/less traffic
- g) Because of good weather
- h) Cleaner air / better air quality
- i) More time available
- j) Easier to get to local shops
- k) Other (please specify)
- l) Don't know

Q13d: You said that you are cycling more now than you did prior to lockdown for which of these reasons are you cycling more?

- Business/travel to work
- Leisure/recreation (exercise)
- Essential shopping e.g. Food
- Non-essential shopping e.g. clothes
- Collect prescription / Purchase medicine
- Other (please specify)

Q13e: And would you say you are cycling:

- Further than I did prior to the lockdown
- About the same distance as I did prior to the lockdown
- Less than I did prior to the lockdown

Q13f: What would you say are the main reasons you are cycling more often?

- a) Lack of alternative modes
- b) Concerns/fears about using other modes
- c) For main source of leisure/exercise
- d) Encourage children to exercise
- e) To spend time with family
- f) Because the roads are safer/less traffic
- g) Because of good weather
- h) Cleaner air / better air quality
- i) More time available
- j) Easier to get to local shops
- k) Other (please specify)
- l) Don't know

Q24 Would you consider cycling to work for the whole or part of your commute once restrictions are eased?

Yes, I used to do this before lockdown

Yes

No

Don't know (interviewer to code this if respondent does not work)

Q25 How long, in minutes, would you be prepared to cycle for the whole or part of your commute one way?

Up to 10 mins

11-20 mins

21-30 mins

31-45 mins

46 mins to an hour

Over an hour

Q26 Why would you not consider cycling to work?

My bike isn't roadworthy

Somebody else in the house uses it

Too far to cycle

I'm not fit enough

Safety on the road

Nowhere to leave the bike at work

No washing or changing facilities at work

Weather

Too many hills

Too many items to carry / too much weight to carry

I mainly work from home

I mainly travel for my job

It's dark when I travel for work

Other (please specify)

Q28 Would you consider walking to work for the whole or part of your commute once restrictions are eased?

Yes, I used to do this before lockdown

Yes

No

Don't know

Q29 How long, in minutes, would you be prepared to walk for the whole or part of your commute one way?

Up to 10 mins

11-20 mins

21-30 mins

31-45 mins

46 mins to an hour

Over an hour

Q30 Why would you not consider walking to work?

Too far to walk

I'm not fit enough

Safety: on roads / crossing roads

Safety: the route I would walk feels unsafe

No washing or changing facilities at work

Weather

Too many hills
Too many items to carry / too much weight to carry
I mainly work from home
I mainly travel for my job
Its dark when I travel for work
Other (please specify)

Q21: In general, how concerned are you about:

a) People being able to keep a one metre distance from others on public transport

b) People contracting or spreading the virus on public transport

Very concerned

Fairly concerned

Neither concerned nor unconcerned

Not very concerned

Not at all concerned

Don't know DO NOT GIVE AS AN OPTION

Q14: Thinking about Coronavirus (Covid-19), how concerned are you about contracting or spreading the virus when travelling?

1. MASK WAVE 9 By underground, metro, light rail, tram

2. By train

3. By bus, minibus or coach

4. MASK WAVE 9 Motorcycle, scooter or moped

5. By private car or van

6. By taxi or minicab

7. By Bicycle SHOW IF SELECTED AT Q5 OR Q10

8. By Walking/Wheeling SHOW IF SELECTED AT Q5 OR Q10

9. MASK WAVE 9 By ferry

10. MASK WAVE 9 By air

11. Other (specify)

SCALE

Very concerned

Fairly concerned

Neither concerned nor unconcerned

Not very concerned

Not at all concerned

Don't know

Q14a: How concerned are you about contracting or spreading the virus?

1. When food shopping

2. Placeholder

3. Placeholder

4. Placeholder

5. Placeholder

6. Placeholder

7. Placeholder

8. Placeholder

SCALE

Very concerned

Fairly concerned

Neither concerned nor unconcerned

Not very concerned

Not at all concerned

Don't know

Q15: How concerned, if at all, are you about having enough space to stay at least one metre away from others when travelling?

1. By underground, metro, light rail, tram
2. By train
3. By bus, minibus or coach
4. Motorcycle, scooter or moped
5. By private car or van
6. By taxi or minicab
7. By Bicycle
8. By Walking/Wheeling
9. By ferry
10. By air
11. Other (specify)

SCALE

Very concerned

Fairly concerned

Neither concerned nor unconcerned

Not very concerned

Not at all concerned

Don't know

Q15a How concerned, if at all, are you about having enough space to be able to stay at least one metre away from others when :

1. Food shopping
2. Placeholder
3. Placeholder
4. Placeholder
5. Placeholder
6. Placeholder
7. Placeholder
8. Placeholder

SCALE

Very concerned

Fairly concerned

Neither concerned nor unconcerned

Not very concerned

Not at all concerned

Don't know

Q16: Now that restrictions on transport are easing, to what extent do you agree or disagree with the following regarding the long-term impact on your travel behaviour?

- a) I will avoid public transport and use my car or other vehicle more than I did before.
- b) I will go back to doing all of the things I did before including vacations and travel
- c) I will travel less by air than before
- d) I will walk and cycle more
- e) If social distancing on public transport was in place, I would be more likely to use public transport
- f) I will wear a face covering if using public transport
- g) The information and guidance on travel and transport restrictions issued by the Scottish Government has been clear
- h) I expect to work from home more often in the future
- i) I will make more journeys by public transport now that more places open, e.g. indoor shopping centres; hairdressers, pubs, etc.

SCALE

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

Q31: Did you wear a face covering when using public transport in the past 7 days?

Yes

No

No because I am exempt from doing so

Q17: Why will you avoid using public transport and use your car or another vehicle more than you did before?

UNPROMPTED

- a) SAFETY: Hygiene/Lack of cleanliness on board public transport
- b) SAFETY: Unable to be 1 metre away from others
- c) SAFETY: Risk that others are still carrying the disease or I'm carrying the disease
- d) More convenient by car
- e) Cheaper now to drive/low price of petrol
- f) Roads less congested
- g) Public transport frequency
- h) Public transport expected to be unavailable
- i) Something else (please specify)
- j) I have a company car
- k) Due to my disability or own health
- l) Cycling/walking are better
- m) I do not need or use public transport

Q18: Compared to before restrictions were put in place, are you more or less likely to do each of the following?

If this isn't something you ever did or would do now, please state not applicable

- a) Work from home
- b) Go to work in an office or building as normal
- c) Use conference and video calls to communicate with colleagues, customers or clients
- d) Contact family and friends by phone, video calls or texting apps
- e) Exercise in your home, for example, using online tutorials/videos
- f) Exercise outside your home by cycling
- g) Exercise outside your home by running or jogging
- h) Exercise outside your home by walking
- i) Shop online to purchase products you would normally buy in-store
- j) Use home delivery for supermarket shopping more
- k) Shop closer to home more
- l) Use contactless payments rather than giving cash or cards to shop staff or touching keypads
- m) Go to a gym, leisure centre, swimming pool or somewhere similar for indoor exercise
- n) Eat out / go to a restaurant

SCALE

- More likely
- About the same
- Less Likely
- Not applicable
- Don't know

Q19: How likely would you be doing each of the following over the next three months?

- Book at least one leisure trip for travel abroad
- Book at least one leisure trip for travel in the Scotland
- Book at least one leisure trip for travel in the rest of the UK
- Travel by air within the UK
- Travel by air abroad

SCALE

- Very likely
- Fairly likely
- Fairly unlikely
- Very unlikely
- Don't know

Q20 When is the earliest you would be willing to travel for a leisure trip?

- Summer 2020 (Jun-Aug)
- Autumn 2020(Sep-Nov)
- Winter 2021 (Dec-Feb)
- Spring 2021 (March-May)
- Summer 2021 (Jun-Aug)
- Autumn 2021(Sep-Nov)
- 2022
- Don't know

DEMOGRAPHICS

D4 Please select one category which best describes your national identity?

- Scottish
- English
- Welsh
- Irish
- British
- Other (please specify)
- Prefer Not to say

D5 Which of the following best describes your ethnic background?

- White British
- Any other white background
- Any mixed background
- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background
- Caribbean
- African
- Any other black background
- Any other background
- Prefer not to say
- Other (please specify)

D8 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Include problems due to old age.

- Yes, limited a lot 1
- Yes, limited a little 2
- No 3
- Prefer not to say 4

D9 Have you, your family or close friends been directly affected by Coronavirus?

- Yes
- No
- Prefer not to say

D13 What is your total household income per year from all sources, before tax and other deductions?

- 1. Up to £9,999
- 2. £10,000 – 14,999
- 3. £15,000 - £19,999
- 4. £20,000 - £29,999
- 5. £30,000 - £39,999
- 6. £40,000 - £49,999
- 7. £50,000 - £74,999
- 8. £75,000 -£99,999
- 9. £100,000 or more

10. Don't know
11. Prefer not to say