

STSV Incident Report

General Details	
Incident ID	00059194
Contract	STSW
Issued	21/11/2017 07:30:52
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	Redacted
Police Inc. No:	11/2
Incident Description	
RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Traffic Scotland	Traffic Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	Redacted 11/2			
	A77 Minishant D-SW17235479128			
Easting	232679	Northing	613711	Link/Section 11632/23

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	21/11/2017 07:30:00	21/11/2017 07:30:00	21/11/2017 08:15:00	21/11/2017 13:00:00
Transerv	21/11/2017 11:20:00	21/11/2017 11:20:00	21/11/2017 12:20:00	21/11/2017 13:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0

Damage

Action Date	Actions Taken
21/11/2017 07:30:00	Police attending report of HGv Off Road into field. ISU aware and attending. Vehicle is possibly overturned.
21/11/2017 07:35:00	Tweet sent.
21/11/2017 07:35:00	Ayr ISU attending.
21/11/2017 07:40:00	Police request a Full Closure of A77 Minishant. Location is S/B on leaving Minishant. Traffic Scotland aware and Ayr ISU.
21/11/2017 07:40:00	Tweet sent.
21/11/2017 08:00:00	NSR sent
21/11/2017 08:06:00	Tweet sent
21/11/2017 08:19:00	Ayr ISU update - Driver still within vehicle. N/B traffic being diverted via B7034 to Dalrymple to Maybole and vice versa for S/B. Traffic Scotland aware.
21/11/2017 08:19:00	Tweet sent
21/11/2017 08:19:00	Kapow sent.
21/11/2017 08:26:00	NSR sent. Ayr ISU confirms S/B Closed and now running the N/B.
21/11/2017 08:42:00	Police request ETA for ISU. Informed ISU are at locus and are presently setting up the diversion.
21/11/2017 08:50:00	ISU reports diversion now fully implemented. S/b B7034 to Dalrymple then B742 - Maybole, n/s same in opposite direction.
18/11/2017 09:09:00	Ferry companies updated.
21/11/2017 09:19:00	Kapow sent. Ferry Companies aware.
21/11/2017 09:48:00	Ayr ISU update - Driver has been taken to hospital suffering from serious head and chest injuries. ISU is at depot at present to uplift Fuel Safe etc re oil spillage. Police state that the driver is at hospital suffering from head, back and leg injuries but not likely to prove at this stage.
21/11/2017 10:21:00	Police advise recovery at locus. Will take a couple of hours. Closure and diversion will remain in place.
21/11/2017 10:24:00	Traffic Scotland updated.
21/11/2017 10:24:00	ISU updates diversion running well - no delays.
21/11/2017 10:28:00	NSR sent.
21/11/2017 10:29:00	Tweet sent.
21/11/2017 10:50:00	ISU - Redacted 11/2 - requests a sweeper at locus at completion of recovery.
21/11/2017 10:50:00	Call to Redacted 11/2 no reply. Message left.
21/11/2017 10:54:00	Police state that there are no Diversions Signs at Carmicheal. Ayr ISU aware and will attend.
21/11/2017 10:59:00	Redacted 11/2 will arrange a sweeper.
21/11/2017 11:20:00	Redacted attending with sweeper.
21/11/2017 12:20:00	Sweeper at locus awaiting completion of recovery.
14/11/2017 12:38:00	ISU - Redacted indicates roadway should be clear in approximately 30 minutes.
21/11/2017 13:19:00	A77 now open from the Sweeper.
21/11/2017 13:23:00	NSR sent
21/11/2017 13:24:00	Kapow and tweet sent
21/11/2017 13:24:00	PO Ferry updated
21/11/2017 13:24:00	Stena Ferry informed
21/11/2017 15:08:00	Ayr ISU update - Vehicle was loaded with empty wooden barrels en route to Distillery. Debris uplifted, 2 poles and information sign damaged along with the footpath surface and the carriageway. 3 tubs of Cold Tar used on this damage. 60 Ltrs of Fuel Safe used on a oil spillage. A Keep Left Bollard was also damaged.
21/11/2017 16:35:00	Passed to Redacted 11/2 for DCP.

STSV Incident Report

General Details	
Incident ID	00059308
Contract	STSW
Issued	23/11/2017 12:43:44
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	FATAL
O/I Ref	
Defect Ref	D-SW17235484277
Police Inc. No:	Redacted 11/2
Incident Description	RTC (fatal)

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI,A77 Nth of Girvan (Curragh Farm),D-SW17235484277			
Easting	219846	Northing	601428	Link/Section 11622/07

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	23/11/2017 12:45:00	23/11/2017 12:45:00	23/11/2017 13:30:00	23/11/2017 20:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0
				False	0	0	1

Damage

Action Date	Actions Taken
23/11/2017 12:43:00	Police report a fatal RTC on the A77 north of Girvan at The Curragh farm, Redacted 11/2 in ISU despatched to set out diversion.
23/11/2017 12:47:00	45 Traffic Scotland advise Redacted 11/2
23/11/2017 12:47:00	SIDR A77/14 to be implemented.
23/11/2017 12:47:00	NSR sent.
23/11/2017 12:51:00	SMS text sent.
23/11/2017 12:54:00	Tweets Redacted 11/2 at Traffic Scotland updated regarding SIDR A77/14.

23/11/2017 12:54:00 Emergency Standard Diversion Route A77/14 Southbound
Remote closure of A77 at Maybole Cross - junction of St Cuthbert's Road B7023 – turn left to St Cuthbert's Road B7023 – continue Crosshill Road B7023 to Crosshill - take right remaining on B7023 – turn right onto Dailly Road B741 – continue on B741 to Dailly – take C30 to Old Dailly - take B734 to Girvan; -

Vehicles under 14'9"
Continue to Bridgemill Roundabout Girvan – take left 1st exit to rejoin A77 southbound.

Vehicles over 14'9"
Take left onto Coalpots Road Girvan and continue to Shallochpark Roundabout – take 2nd exit to rejoin A77 southbound

23/11/2017 12:54:00 Emergency Standard Diversion Route A77/14 Southbound
Remote closure of A77 at Maybole Cross - junction of St Cuthbert's Road B7023 – turn left to St Cuthbert's Road B7023 – continue Crosshill Road B7023 to Crosshill - take right remaining on B7023 – turn right onto Dailly Road B741 – continue on B741 to Dailly – take C30 to Old Dailly - take B734 to Girvan; -

Vehicles under 14'9"
Continue to Bridgemill Roundabout Girvan – take left 1st exit to rejoin A77 southbound.

Take left onto Coalpots Road Girvan and continue to Shallochpark Roundabout – take 2nd exit to rejoin A77 southbound

23/11/2017 12:55:00 P & O ferries advised. Stena Line advised **Redacted**

23/11/2017 12:58:00 **Redacted** called NCC - updated. **cted**

23/11/2017 12:58:00 Northbound
Closure of A77 at B734 Bridgemill Roundabout – take right 2nd exit onto B 734 – continue to Old Dailly – take C30 to Dailly then take B741 – continue to Crosshill then take left onto B7023 – continue B7023 to St Cuthbert's Road Maybole – turn right to rejoin A77

23/11/2017 13:07:00 **Redacted** in NCC updated on incident.

23/11/2017 13:41:00 **Redacted** 11/2 Ayr ISU - **Redacted** reports southbound SIDR now implemented.

23/11/2017 13:45:00 Twitter updated.

09/11/2017 13:45:00 Updated NSR sent "Southbound SIDR (via Maybole) implemented – ISU in process of implementing northbound.
Police advise a **Re** year old female has been fatally injured.
Closure of A77 likely to be prolonged for accident investigation.

21/11/2017 14:06:00 NOTE - both Stena and P & O advised of incident at approximately 12:45

23/11/2017 14:53:00 From ISU - diversion fully in place - no delays at present.

23/11/2017 14:54:00 **Reda** at Traffic Scotland updated.

23/11/2017 14:56:00 **Redact** at P & O updated.

23/11/2017 14:58:00 Stena Line - **Red** - updated.

23/11/2017 14:58:00 NSR updated - "SIDR A77/14 has now been fully implemented and ISU reports no traffic delays at present"
acte

23/11/2017 16:18:00 From ISU - It is thought the A77 will remain closed for a further two to three hours for investigation and recovery. Update NSR sent. **Reda** at Traffic Scotland updated.

23/11/2017 16:21:00 P & O updated - **Redac** **cted**

23/11/2017 16:24:00 Stena line updated - **Re**

23/11/2017 16:55:00 From ISU - no delays on the diversion route. **Reda** at Traffic Scotland updated.
cted

23/11/2017 16:58:00 Tweeted.

23/11/2017 18:04:00 rEcovery is on site, ISU expects road to be open in approximately 30 minutes.

23/11/2017 18:04:00 ISU report recovery is on site, it is thought the road will reopen in approximately 30 minutes.
Update NSR sent. Traffic Scotland advised - Redacted

23/11/2017 19:01:00 From Ayr ISU, Redacted 11/2 - A77 re-opened ed 11/2

23/11/2017 19:01:00 Traffic Scotland informed - Reda

23/11/2017 19:02:00 Tweeted

23/11/2017 19:06:00 NSR sent to Transport Emergencies

23/11/2017 19:07:00 SMS sent - Transport Scotland and PAG informed

23/11/2017 19:08:00 P&O informed - Redacted ed 11/2

23/11/2017 19:09:00 Stena - No reply

23/11/2017 19:11:00 Stena informed - Redacted

23/11/2017 19:17:00 Redacted within NCC - informed

23/11/2017 20:00:00 From Ayr ISU, Redacted 11/2 - 3 x vehicles involved - No DCP, 6 bags of debris uplifted and 30 litres of fuel safe used to clear spillage - ISDR A77/14 implemented

24/11/2017 01:30:00 Entered on MOI - SW1757990

24/11/2017 01:38:00 E mailed to STSV Ayr; Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00060200
Contract	STSW
Issued	19/12/2017 17:12:11
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	Redacted
Police Inc. No:	11/2
Incident Description	
RTC - vehicle fire.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1759435 A77 N/B Sandyford to Dutchhouse			
Easting	238049	Northing	626449	Link/Section 11647/07

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	19/12/2017 17:12:00	19/12/2017 17:12:00	19/12/2017 17:20:00	19/12/2017 19:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted	Redacted 11/2			False	0	0	0
11(2)				False	0	0	0

Damage

Action Date	Actions Taken
19/12/2017 17:12:00	Police called to report they have been made aware of a car fully on fire between Sandyford and Dutchhouse. Initial reports of two walking wounded. Police are not yet on site so no further details Redacted in Ayr ISU despatched.
19/12/2017 17:18:00	Re at Traffic Scotland made aware of incident and advised no further details available at present.
19/12/2017 17:31:00	From ISU - both c/ways are closed, the the vehicle fire was on the N/B but smoke was drifting onto the S/. When the fire is under control the S/B will reopen. Traffic Scotland updated - Bill.
19/12/2017 17:33:00	NSR sent.
19/12/2017 17:34:00	SMS text sent.
19/12/2017 17:36:00	Tweeted.
19/12/2017 17:43:00	From ISU - N/B traffic is diverted onto the A719 at Sandyford then left onto the B730 to rejoin the A77 at Bogend Toll. Police are sending S/B traffic off at Dutchhouse through Prestwick, it is hoped to re-open the S/B shortly. Traffic Scotland updated.
19/12/2017 17:48:00	NSR 2 sent.
19/12/2017 17:51:00	From ISU - N/B diversion fully in place, will now return to site and pass updates as available
19/12/2017 17:53:00	From ISU - S/B c/way fully open. Police called NCC at the same time. to advise there is a spillage and recovery has been arranged.
19/12/2017 17:55:00	Transport Scotland on-call manger called NCC - updated.
19/12/2017 17:56:00	Traffic Scotland updated via Airwave.
19/12/2017 17:58:00	NSR 3 sent advising the S/B c/way is open.
19/12/2017 18:04:00	Tweeted the S/B is open.
19/12/2017 18:06:00	SMS sent advising the S/B is open.
19/12/2017 18:12:00	From ISU - the N/B A77 should be open in approximately 10 minutes. No injuries. Traffic Scotland aware via Airwave.
19/12/2017 18:13:00	NSR 4 sent.
19/12/2017 18:23:00	From ISU - abroken-down vehicle has delayed reopening - Ayr ISU attending.
19/12/2017 18:38:00	NCC called ISU for update - there are now 2 broken-down vehicles hindering the reopening.
19/12/2017 18:40:00	NSR 5 sent regarding the delay in reopening.
19/12/2017 18:51:00	From ISU - A77N/B fully open. Tweeted.
19/12/2017 18:51:00	Traffic Scotland aware via Airwave.
19/12/2017 18:53:00	NSR and SMS text sent.
19/12/2017 19:38:00	From Redacted 11/2 Jebris removed from the carriageway - he requires to re attend in the daylight to inspect the carriageway.
19/12/2017 19:38:00	photographs taken
20/12/2017 07:35:00	Emailed to Redacted 11/2
20/12/2017 11:40:00	Ayr network staff will inspect site for any damage to road surface. Incident emailed to STSV-Ayr.

STSV Incident Report

General Details		Incident Details	
Incident ID	00060459	Incident Cat	RTC
Contract	STSW	Incident Type	Critical
Issued	27/12/2017 19:28:27	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	:Redac
Weather		Incident Description	
Other Cause			RTC

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Traffic Scotland	Traffic Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	No trace A77 N/B nth of Bellfield			
Easting		Northing	Link/Section	

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	27/12/2017 19:30:00	27/12/2017 19:28:00	27/12/2017 20:00:00	27/12/2017 20:20:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
27/12/2017 19:30:00	Traffic Scotland advise the A77 N/B is closed at Bellfield due to a 3 car RTC. NCC called police but no further information available at present. Ayr ISU advised and attending.
27/12/2017 19:37:00	NSR sent - " Traffic Scotland report a 3 car RTC just north of Bellfield. Police have closed the N/B A77 at Bellfield, no other details available at present, our ISU is en-route."
27/12/2017 19:41:00	SMS text sent.
27/12/2017 19:47:00	NOTE - SMS was not sent.
27/12/2017 19:47:00	Traffic Scotland advise the A77 has reopened - NSR sent. Apparently one of the vehicles involved was straddling both lanes and its electronic handbrake had locked on.
27/12/2017 19:49:00	Redacted updated.
27/12/2017 20:28:00	No barrier damage, no debris. No action taken. Emailed to STSV-Ayr.

STSV Incident Report

General Details	
Incident ID	00060827
Contract	STSW
Issued	07/01/2018 04:10:35
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Vehicle off the road and down an embankment	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1860305 A77 1/2 mile north of Stena Terminal, Cairnryan			
Easting	206848	Northing	568172	Link/Section 11610/36

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Patrol	07/01/2018 04:10:00	07/01/2018 04:10:00	07/01/2018 04:33:00	07/01/2018 05:15:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
07/01/2018 04:09:00	Police request gritter for A77 1/2 mile north of Stena ferry terminal, Cairnryan due to icy road. Vehicle reported off road and down an embankment.
07/01/2018 04:10:00	SP7 patrol gritter attending.
07/01/2018 04:33:00	SP7 reports road is closed.
07/01/2018 04:35:00	Call to Police for update - confirm road is closed. They are searching for occupants of vehicle. No further information. Will get control room to call NCC.
07/01/2018 04:37:00	Call to Redacted D&G Duty Officer to make him aware. Police are not requesting a diversion at this time.
07/01/2018 04:39:00	Stenaline Ferries informed.
07/01/2018 04:42:00	No reply from P&O Ferries.
07/01/2018 04:44:00	Traffic Scotland informed.
07/01/2018 04:45:00	Still no reply from P&O.
07/01/2018 04:46:00	Tweeted.
07/01/2018 04:50:00	NSR sent to Transport Emergencies.
07/01/2018 04:59:00	Further call to Police for update - will have control room call NCC.
07/01/2018 05:27:00	Call to Police for update - no further information. Message left, again for control room to update NCC.
07/01/2018 05:27:00	Traffic Scotland updated.
07/01/2018 05:33:00	Tweeted.
07/01/2018 05:37:00	Call to Redacted - he will have someone attend to get an update on the current situation.
07/01/2018 06:08:00	SP7 reports A77 now open.
07/01/2018 06:09:00	Call to Police - confirm road open.
07/01/2018 06:10:00	Traffic Scotland informed.
07/01/2018 06:19:00	Tweeted.
07/01/2018 06:21:00	NSR clear sent.
07/01/2018 06:22:00	Stenaline updated.
07/01/2018 06:22:00	Redacted D&G called - no reply.

STSV Incident Report

General Details	
Incident ID	00061198
Contract	STSW
Issued	16/01/2018 14:16:28
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	BDV
Incident Type	Live Lane
O/I Ref	
Defect Ref	D-SW18235527299
Police Inc. No:	Redacted 11/2
Incident Description	
HGV puncture	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description	Redacted 11/2 A77 n/b Bankfield - Holmstoun D-SW18235527299		
Easting	235837	Northing	620448
Link/Section			

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	16/01/2018 14:15:00	16/01/2018 14:15:00	16/01/2018 14:40:00	16/01/2018 15:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
16/01/2018 14:15:00	Police report RTC at locus. No further details. Ayr ISU en route.
16/01/2018 15:06:00	NSR & Tweet sent
16/01/2018 15:06:00	TRaffic Scotland advised
16/01/2018 15:26:00	NSR & Tweet sent
16/01/2018 15:26:00	Traffic Scotland advised
16/01/2018 15:50:00	HGV suffering a puncture - fitter on site and ISU providing traffic control.
16/01/2018 15:50:00	Vehicle has now been recovered.
17/01/2018 01:49:00	Forwarded to stsv-ayr Redacted 11/2

STSV Incident Report

General Details		Incident Details	
Incident ID	00065377	Incident Cat	RTC
Contract	STSW	Incident Type	Critical
Issued	01/04/2018 10:03:02	O/I Ref	
Status	0	Defect Ref	D-SW18235618380
BeCogent Ref:		Police Inc. No:	Redacted 11/2
Weather	Fine no high winds	Incident Description	
Other Cause			

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI,1 mile south of Bellfield,D-SW18235618380			
Easting	241529	Northing	633961	Link/Section 11653/04

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	01/04/2018 10:05:00	01/04/2018 10:03:00	01/04/2018 10:30:00	01/04/2018 13:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11/2	Redacted 11/2			False	0	0	0

Damage

Action Date	Actions Taken
01/04/2018 10:03:00	Police Scotland advise that they are dealing with a single vehicle RTC on the N/B carriageway, car has gone off the road, Helimed attending and will land on S/B carriageway - request road closed in both directions
01/04/2018 10:05:00	Ayr ISU attends - Redacted 11/2
01/04/2018 10:05:00	Traffic Scotland advised - Redacted 11/2
01/04/2018 10:07:00	Tweeted
01/04/2018 10:13:00	NSR 1 sent to Transport Emergencies
01/04/2018 10:15:00	SMS sent - Transport Scotland and PAG advised
01/04/2018 10:17:00	SWDO, Redacted 11/2 , advised
01/04/2018 10:18:00	From Ayr ISU, Redacted - following closure will be implemented ; Northbound - traffic will leave the A77 at Spittalhill onto the B7038 Ayr Rd, continue to the A71 Hurlford Rd and re-join the N/B A77 at Bellfield Southbound - traffic will leave the A77 at Bellfield Interchange onto the A71 Hurlford Rd and continue to the A78 Warrix Interchange and travel southbound and re-join the S/B A77 at Dutch House roundabout
01/04/2018 10:20:00	Traffic Scotland advised re diversion - Redacted 11/2
01/04/2018 10:35:00	NSR 2 sent to Transport Emergencies
01/04/2018 10:40:00	East Ayrshire Council advised - Redacted
01/04/2018 10:42:00	From Ayr ISU, via Airwave - A77 N/B carriageway now closed - Traffic Scotland advised via Airwave
01/04/2018 11:03:00	From Ayr ISU, via Airwave, S/B carriageway now closed with all traffic leaving at Bellfield
01/04/2018 11:04:00	Traffic Scotland advised - Redacted 11/2
01/04/2018 11:31:00	From Ayr ISU, via Airwave - S/B carriageway re-opened, N/B remains closed - Traffic Scotland advised via Airwave
01/04/2018 11:33:00	Tweeted
01/04/2018 11:35:00	NSR 3 sent to Transport Emergencies
01/04/2018 11:35:00	East Ayrshire Council advised - Redacted
01/04/2018 11:37:00	SMS sent - Transport Scotland and PAG advised
01/04/2018 11:45:00	Entered von MOI - Redacted 11/2
01/04/2018 12:07:00	From Ayr ISU, via Airwave - Northbound carriageway remains closed - no issues on diversion route Casualty has been removed from vehicle with what are believed to be non- life threatening injuries Recovery attends, No ETA Traffic Scotland advised via Airwave
01/04/2018 12:12:00	NSR 4 sent to Transport Emergencies
01/04/2018 12:55:00	From Ayr ISU, via Airwave - Vehicle involved in RTC has been recovered and N/B carriageway has re-opened
01/04/2018 12:56:00	Traffic Scotland advised via Airwave
01/04/2018 12:59:00	Tweeted
01/04/2018 13:00:00	NSR 5 sent to Transport Emergencies
01/04/2018 13:01:00	SMS sent - Transport Scotland and PAG advised
01/04/2018 13:01:00	East Ayrshire Council advised - Redacted
01/04/2018 13:06:00	From Ayr ISU, redacted - single vehicle RTC. damage to trees on nearside boundary - no debris - male driver, Redacted , conveyed to hospital by ambulance with what are believed to be 2 x broken ankles - Helimed attendance was cancelled ISU now attending to uplift N/B diversion signs
01/04/2018 15:57:00	E-mailed to STSV Ayr

STSV Incident Report

General Details		Incident Details	
Incident ID	00066836	Incident Cat	RTC
Contract	STSW	Incident Type	Critical
Issued	09/05/2018 07:17:24	O/I Ref	
Status	0	Defect Ref	Redacted
BeCogent Ref:		Police Inc. No:	11/2
Weather	Fine no high winds	Incident Description	
Other Cause		2 vehicle RTC - road closed	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1868211 A77 at Innermessan Caravan Park, Stranraer			
Easting	208487	Northing	562728	Link/Section 11605/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Duty Officer	09/05/2018 07:15:00	09/05/2018 07:15:00	09/05/2018 08:13:00	09/05/2018 08:28:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
09/05/2018 07:15:00	Police report a minor 2 vehicle RTC at locus. Road is closed in both directions for recovery. Traffic is being diverted via A751. Police are controlling the diversion.
09/05/2018 07:15:00	Traffic Scotland informed.
09/05/2018 07:16:00	Redacted 11/2 informed and attending.
09/05/2018 07:26:00	TS update, walking wounded, no serious injuries reported. TS are signing for closure.
09/05/2018 07:26:00	NSR sent - Police have closed the A77 in both directions at locus due to an RTC. It is not serious and will be reopened after recovery of the vehicles. Traffic is being diverted via A751. Traffic Scotland have been informed and will update media. An ISU is en route.
09/05/2018 07:30:00	Tweeted
09/05/2018 07:30:00	SMS sent
09/05/2018 07:30:00	Ferry companies not informed and the closure will not adversely affect their customers.
09/05/2018 08:26:00	From TS - Police inform that the road is now open.
09/05/2018 08:28:00	NSR and SMS sent.
09/05/2018 08:28:00	Tweeted.
09/05/2018 08:28:00	Redacted 11/2 confirms road is reopened. No debris or DCP.
09/05/2018 08:40:00	Passed to STSV-Dumfries for info.

STSV Incident Report

General Details	
Incident ID	00066967
Contract	STSW
Issued	12/05/2018 13:35:07
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW18235802352
Police Inc. No:	Redacted
Incident Description	RTC

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1868424 A77 -300 yards North of Dutchhouse D-SW18235802352			
Easting	236741	Northing	628859	Link/Section 11650/09

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	12/05/2018 13:35:00	12/05/2018 13:35:00	12/05/2018 13:45:00	12/05/2018 16:30:00
IPV	12/05/2018 13:45:00	12/05/2018 13:45:00	12/05/2018 15:30:00	12/05/2018 16:40:00
TM Crew	12/05/2018 13:45:00	12/05/2018 13:45:00	12/05/2018 15:30:00	12/05/2018 16:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
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12/05/2018 13:33:00 Police Scotland reports 4 vehicle RTC.

12/05/2018 13:43:00 Redacted 11/2 asked for cash cushion and TM to attend full closure required.

12/05/2018 13:45:00 SWDO - Redacted updated and will despatch crew.

12/05/2018 13:45:00 Traffic Scotland Re Updated

12/05/2018 13:50:00 NSR - sent to Transport emergencies inbox

12/05/2018 13:59:00 Tweet sent

12/05/2018 13:59:00 From Redacted - N/B carriageway is running southbound is currently closed - SIDR A77/8 will be implemented.

12/05/2018 13:59:00 Tweet sent

12/05/2018 13:59:00 updated SMS message sent

12/05/2018 13:59:00 NSR (2) - Sent to Transport emergencies inbox.

12/05/2018 13:59:00 Traffic Scotland - Redacted 11/2

12/05/2018 13:59:00 Redacted called for update all given.

12/05/2018 13:59:00 From Redacted 11/2 reports no life threatening injuries.

12/05/2018 13:59:00 From Redacted IPV and TM wagon has now left the depot.

12/05/2018 13:59:00 NSR (3) - Sent to Transport emergencies inbox

12/05/2018 15:32:00 From Redacted 11/2 ambulance remains at locus , 2 vehicles has left the locus the other 2 vehicles will have to be recovered.

12/05/2018 15:45:00 From Redacted ambulance has left the locus redacted has been taken to the hospital , Recovery eta 15 minutes.

12/05/2018 15:45:00 NSR (4) - Sent to Transport emergencies inbox.

12/05/2018 15:45:00 Traffic Scotland - Reda updated.

12/05/2018 15:45:00 From Redacted - Recovery at locus.

12/05/2018 16:13:00 From Redacted ar - S/B carriageway is now open.

12/05/2018 16:13:00 Final NSR sent to Transport emergencies inbox

12/05/2018 16:13:00 SMS message sent .

12/05/2018 16:13:00 tweet sent

12/05/2018 16:13:00 Traffic Scotland - Redac updated.

12/05/2018 16:17:00 SWDO - Redacted updated.

12/05/2018 16:26:00 From Redacted 11/2 ar no crown property damage debris removed from the carriageway

12/05/2018 16:26:00 From 11/2 all Traffic management has been lifted.

12/05/2018 16:26:00 email sent to Redacted 11/2 for attention.

STSV Incident Report

General Details	
Incident ID	00067823
Contract	STSW
Issued	08/06/2018 15:58:38
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW18235852148
Police Inc. No:	Redacted 11/2
Incident Description	
RTC motor cycle and car	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Ayr ISU			

Location Details			
Region	Route	Junction	Marker Post
	A77		

Location Description	Redacted 11/2 A77 between Bankfield roundabout and Maybole road D-SW18235852148
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Easting	235061	Northing	618804	Link/Section	11635/05
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Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	08/06/2018 15:55:00	08/06/2018 15:55:00	08/06/2018 15:55:00	08/06/2018 16:50:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
08/06/2018 15:58:00	Ayr ISU reports serious RTC involving a 4x4 and a m/cycle. Road closed in both direction. Standard diversion route A77/12a being implemented. Ambulance at locus. Police en route.
08/06/2018 15:58:00	Traffic Scotland informed.
08/06/2018 15:58:00	Tweeted.
08/06/2018 16:12:00	NSR sent.
08/06/2018 16:28:00	N/b c/way reopened. S/b still closed. Casualty taken to hospital, not as serious as first thought.
08/06/2018 16:28:00	Traffic Scotland informed.
08/06/2018 16:33:00	Tweet and NSR sent.
08/06/2018 16:46:00	A1 reports road now open in both directions. Casualty is believed to have sustained a broken leg.
08/06/2018 16:46:00	Traffic Scotland informed.
08/06/2018 16:48:00	Tweet and NSR sent.
08/06/2018 16:50:00	A1 reports debris uplifted. No DCP. 2 vehicles involved.
08/06/2018 16:50:00	Passed to Redacted for DCP. 11/2

STSV Incident Report

General Details

Incident ID	00068663
Contract	STSW
Issued	07/07/2018 15:56:08
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details

Incident Cat	RTC
Incident Type	FATAL
O/I Ref	
Defect Ref	D-SW18235909962
Police Inc. No:	Redacted 11/2
Incident Description	
RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details

Region	Route	Junction	Marker Post
	A77		
Location Description	Redacted 11/2 A77 south of Ballantrae D-SW18235909962		
Easting	209028	Northing	581682
Link/Section	11611/79		

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	07/07/2018 14:56:00	07/07/2018 14:56:00	07/07/2018 15:40:00	08/07/2018 02:00:00
Duty Officer	07/07/2018 15:30:00	07/07/2018 15:30:00	07/07/2018 15:30:00	08/07/2018 02:10:00
Hamilton's	07/07/2018 19:15:00	07/07/2018 19:15:00	07/07/2018 21:15:00	08/07/2018 00:50:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0

Damage

Action Date Actions Taken

- 07/07/2018 14:56:00 Police requesting total closure and diversions be implemented due to serious RTC (Possible Fatal)
- 07/07/2018 14:58:00 Ayr ISU despatched -redacted
- 07/07/2018 14:59:00 Traffic Scotland advised -redacted
- 07/07/2018 15:03:00 NSR 1 sent
- 07/07/2018 15:09:00 Reda D&G crew advised to implement diversion on A75 side

07/07/2018 15:11:00 Tweet Sent

07/07/2018 15:13:00 SMS sent

07/07/2018 15:15:00 P&O ferries contacted - No reply

07/07/2018 15:16:00 **Redacted** from D&G contacted NCC to confirm ISDR - NCC advised A77/16

07/07/2018 15:16:00 Southbound
 Closure of A77 at Shallochpark Roundabout, Girvan – take 2nd exit onto A714 and follow through Pinmore, Pinwherry, Barhill, Bargrennan and Challoch to North Barnkirk – at North Barnkirk turn right onto the unclassified road to South Barnkirk at A75 – turn right onto A75 and continue to junction with A751 thereafter follow permanent signs to Stranraer or Innermessan.

Northbound
 All traffic leaving Stranraer for A77 will be directed onto A75 eastbound while all traffic already on the A77 at the A751 - will be directed right onto A751 to the junction with the A75. All A77 northbound traffic will follow the A75 to Newton Stewart – at South Barnkirk turn left onto unclassified road to its junction with A714 at North Barnkirk – turn left onto A714 and follow through Challoch, Bargrennan, Barhill, Pinwherry, Pinmore to Shallochpark Roundabout junction with A77 – take 2nd exit to rejoin A77 northbound.

Redacted

07/07/2018 15:18:00 Stena contacted and advised -11/2

07/07/2018 15:21:00 Ayrshire Road Alliance contacted - No reply

07/07/2018 15:22:00 D&G Council advised **Redacted 11/2**

07/07/2018 15:50:00 From Ayr ISU, **Redacted** - roadworks sign in Girvan advising of road closure of A714 at Barrhill, from 02.07.18 to 18.07.18 - this forms part of the ISDR - can NCC contact South Ayrshire Council to ascertain if road is open at the week end

07/07/2018 15:53:00 Ayrshire Roads Alliance contacted on 01563 503160 - No reply

07/07/2018 15:57:00 Ayr ISU, **Redacted 11/2** advised - states that local resident has advised that A714 is only closed Monday to Friday

07/07/2018 16:19:00 From Traffic Scotland, Bill - Police confirm that this is a fatality, heli- med attends for other injured party - other occupants of vehicles are described as "walking wounded" - 2 x vehicles involved NFD

07/07/2018 16:20:00 Ayr ISU advised, **Redacted 11/2**

07/07/2018 16:22:00 On call manager, **Redacted 11/2**, advised

07/07/2018 16:24:00 OCR, **Redacted**, advised

07/07/2018 16:26:00 NSR 2 sent to Transport Emergencies

07/07/2018 17:46:00 Ayr ISU have been asked by the police for ETA of the crew attending to close the Stena Rbt. NCC advised ISU that enquiries would be made and NCC will get back to ISU.

07/07/2018 17:46:00 NCC contacted **Redacted** - Advises that he is approximately 10mins from the locus.

07/07/2018 17:46:00 ISU updated **d**

07/07/2018 16:04:00 From Ayr ISU, via Airwave, north side of closure and diversion now fully in place

07/07/2018 18:46:00 **Redacted** advises there are 4 people injured, one fatality and one in a serious condition. He also advises there is a heavy oil and body fluid spillage. A sweeper will be required. NCC updated **Redacted** who instructs Hamilton's can be called for a sweeper.

07/07/2018 18:52:00 NCC called **Redacted** to ask when the sweeper will be required - approximately 21:00.

07/07/2018 19:01:00 NCC called **Redacted** to request the sweeper and passed on ISU tel.number.

07/07/2018 19:13:00 NCC called **Redacted 11/2** - the N/B closure and diversion have been implemented.

07/07/2018 19:54:00 NSR 3 sent, "The A77 remains closed for accident investigation. Closures and diversion fully in place."

07/07/2018 19:54:00 Tweeted

07/07/2018 20:44:00 NCC called P & O Ferries - no reply.

07/07/2018 20:45:00 **Red** at Stenna Line updated.

07/07/2018 22:05:00 NCC called ISU for update - the sweeper, recovery vehicle, Fire & Rescue all on site, awaiting undertaker, the deceased is still in vehicle. No ETA for undertaker, **Redacted** updated, **11/2**

07/07/2018 22:13:00 From **Redacted** 11/2 - ETA of undertaker is within 60 minutes.

07/07/2018 22:19:00 NSR 4 sent " The A77 remains closed, awaiting undertaker (ETA within 1 hour). A sweeper, recovery, and Fire & Rescue are on site."

07/07/2018 22:27:00 NOTE - no DCP. Spillage and debris only.

07/07/2018 23:18:00 Update from ISU - the undertaker has now left site and clean-up will commence. This will take approximately 45 minutes.

07/07/2018 23:18:00 NSR sent - " The undertaker has left site and the clean-up and recovery are under way. This will take up to 1 hour to complete."

07/07/2018 23:27:00 **Redacted** Traffic Scotland updated.

08/07/2018 00:49:00 **Redacted** advises the road has been swept and closure is being lifted. NCC advised **Redacted** **Redacted** 11/2 the road can be reopened at Cairnryan.

08/07/2018 00:52:00 Tweeted

08/07/2018 00:52:00 **Redacted** at Traffic Scotland updated.

08/07/2018 00:53:00 NSR Clear sent.

08/07/2018 00:55:00 SMS text sent. P & O **Redacted** 11/2 and Stenna Line **Redacted** advised.

08/07/2018 00:59:00 D & G council advised **Redacted** **Redacted** d

08/07/2018 02:00:00 **Redacted** advises all diversion signs have been lifted. The deceased was a passenger in the **Redacted** 11/2, the driver of which is still critical.

08/07/2018 03:09:00 **Redacted** 11/2 confirms all diversion signs lifted in D & G area.

08/07/2018 03:12:00 Emailed to STSV-Ayr, STSV-Dumfries.

STSV Incident Report

General Details	
Incident ID	00070535
Contract	STSW
Issued	09/09/2018 13:45:44
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW18236054635
Police Inc. No:	Redacted 11/2
Incident Description	
RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description				
MOI-SW1875009 A77 - Bogend Toll D-SW18236054635				
Easting	239428	Northing	631998	Link/Section 11650/40

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	09/09/2018 13:45:00	09/09/2018 13:45:00	09/09/2018 14:20:00	09/09/2018 15:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0
				False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
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09/09/2018 14:02:00	From Redacted N/B carriageway is currently closed ,
09/09/2018 14:02:00	NSR - ^{11/2} sent to Transport Scotland emergencies
09/09/2018 14:02:00	Tweet sent
09/09/2018 14:18:00	All lanes now clear .
09/09/2018 14:40:00	Final NSR sent to Transport emergencies inbox
09/09/2018 16:46:00	From Redacted dcp, debris removed and spillage cleared with 10 litre fuel safe no dcp minor injuries.
09/09/2018 16:46:00	Email sent to Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00070863
Contract	STSW
Issued	19/09/2018 09:40:02
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	TREE
Incident Type	Fallen Tree
O/I Ref	18SW05111
Defect Ref	D-SW18236081796
Police Inc. No:	Redacted 11/2
Incident Description	
Tree blocking the carriageway	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1875535 A77 - Cairnryan N/B D-SW18236081796			
Easting	206621	Northing	568408	Link/Section 11610/36

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Duty Officer	19/09/2018 09:40:00	19/09/2018 09:40:00	19/09/2018 10:15:00	19/09/2018 11:19:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
19/09/2018 09:39:00	NCC passed to Redacted 11/2
19/09/2018 10:05:00	Tweet sent
19/09/2018 10:06:00	Hourly update sent to Transport emergencies inbox.
19/09/2018 11:21:00	Tree removed from the carriageway.
19/09/2018 11:21:00	Tweet sent
19/09/2018 11:21:00	Hourly update sent to Transport Emergencies inbox
20/09/2018 03:04:00	On Tracker
20/09/2018 03:04:00	Emailed Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00073026
Contract	STSW
Issued	25/11/2018 22:50:10
Status	O
BeCogent Ref:	
Weather	Raining no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW18236234289
Police Inc. No:	Redacted 11/2
Incident Description	
RTC D-SW18236234290 Barrier Damage. D-SW1823623428 Debris. D-SW18236234291 Bridge damage.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI,A77 1.5 miles sth of Ballantrae D-SW18236234289			
Easting	210075	Northing	580754	Link/Section 11611/79

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	25/11/2018 22:55:00	25/11/2018 22:50:00	25/11/2018 23:45:00	26/11/2018 04:30:00
D AND G	25/11/2018 23:55:00	25/11/2018 23:54:00	26/11/2018 00:45:00	26/11/2018 05:00:00
Transerv	26/11/2018 01:07:00	26/11/2018 01:07:00	26/11/2018 02:30:00	26/11/2018 03:50:00
On Call	26/11/2018 03:30:00	26/11/2018 02:50:00	26/11/2018 05:30:00	26/11/2018 05:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11/2	Redacted 11/2			False	0	0	0

Damage	
Single Sided Box Beam (OBB)	50 metres os damage.
Parapet	Bridge strike 150 metres sth of High Kilfer farm.

Action Date	Actions Taken
25/11/2018 22:50:00	Police scotland reports overturned HGV 1.5 miles sth of Ballantrae on the A77
25/11/2018 22:55:00	Contacted Ayr ISU for assistance and requested a call back.

25/11/2018 22:59:00 Informed from P.S. that the vehicle is a wood lorry which has shed its load,driver is out of vehicle and is safe but there will be a requirement for a road closure.

25/11/2018 23:03:00 Ayr ISU Contacted and given update.Phoned P.S to confirm that there is a definite requirement for a road closure.

25/11/2018 23:03:00 NSR sent, traffic scotland informed

25/11/2018 23:10:00 Call from P.S to inform that the A77 will definitely require closure,Ayr Isu informed.

25/11/2018 23:15:00 **Redacted** called to inform that in respect of the road closure, he believes that the A77 is closed at Girvan towards pinwherry which will impact on road closure.

25/11/2018 23:20:00 P&O and Stenna ferry terminals informed.

25/11/2018 23:23:00 Traffic scotland informed that detour for road closure will have impact on HGV and requested that Information be announced via media outlets.

25/11/2018 23:28:00 Several attempts to contact Ayshire road alliance proved futile.

25/11/2018 23:54:00 Contacted D&G ISU to assist in road closure .

25/11/2018 00:01:00 Contacted T.S to inform of revised detour.
Bankfield rbt at Ayr towards A713 heading towards Castle Douglas and A75 towards Newton Stewart and Stranraer.

26/11/2018 00:06:00 Tweet sent.

26/11/2018 00:07:00 SP7 Informs that the A714 is closed during daylight hours,therefore original detour to be implimented,D&G informed.

26/11/2018 00:05:00 Police called and requested update on incident. Control room to call back.

26/11/2018 00:42:00 Police report recovery is at locus, incident could run for approx 1-1.5 hours. NSR sent

26/11/2018 00:50:00 T.S made aware of current situation.

26/11/2018 01:07:00 Police called requesting a road sweeper at locus. Duty supervisor contacted.

26/11/2018 01:07:00 **Redacted** will attend scene with sweeper.

26/11/2018 01:22:00 P.S inform that approx 100-150 mtres of road will require sweeping.
Diversion in place via A714 & A75.

21/11/2018 01:48:00 **Redacted** from D&G Confirmed that closure is now implimented.

21/11/2018 02:11:00 Ayr ISU phoned to give sit/rep. Road likely to be closed for at least another hour.

21/11/2018 02:39:00 Call from Ayr ISU..Update on damage at locus.
50 metres of OBB Damaged.
60 metres of fencing.
Bridge parapit strike on bridge 150 mtrs south of High Kilfer farm.

26/11/2018 02:50:00 **Redacted 11/2** contacted in respect to bridge strike.

26/11/2018 03:11:00 Reports from T.S that A77 is reopened.
T.S informed that due to bridge strike there needs to be confirmation from Bridge Engineer that damaged parapit is safe to transit.

26/11/2018 03:20:00 Bridge Engineer arrived in ncc.

23/11/2018 03:36:00 Reports from P.S that A77 has been reopened.
P.S attempted to contact S.T. but got no response.
Sweeper is still cleaning at locus.

26/11/2018 03:36:00 Reports from locus of damaged blue pipe at road side that may require further investigation.

26/11/2018 03:36:00 Reports from locus that the A77 is reopened.
D&G informed.
Ayr ISU awaiting for bridge engineer.
T.S.updated.

23/11/2018 03:50:00 Stena updated,no reply from P&O

26/11/2018 03:52:00 NSR and tweet sent.

26/11/2018 04:09:00 Closure signs lifted.

26/11/2018 05:59:00 Call from bridge engineer requesting that the area be made safe with 80-100 mtrs of varioguard or hard coned with a speed restriction.

26/11/2018 05:59:00 Attempted to contact duty supervisor for advice.

26/11/2018 06:06:00 Redacted 11(2) is going to Liase with Ayr ISU to enable the area to be hard coned and speed restrictions to be put in place.

26/11/2018 06:27:00 Emailed to **Redacted 11/2** to have varioguard or cones and signs set out.

26/11/2018 09:21:00 Entered on MOI - SW1879262

26/11/2018 09:22:00 E mailed to STSV Ayr, **Redacted 11/2**

27/11/2018 09:57:00 E mailed to **Redacted 11/2**

STSV Incident Report

General Details		Incident Details	
Incident ID	00073450	Incident Cat	RTC
Contract	STSW	Incident Type	Critical
Issued	05/12/2018 23:25:54	O/I Ref	
Status	O	Defect Ref	D-SW18236262787
BeCogent Ref:		Police Inc. No:	Redacted 11/2
Weather		Incident Description	
Other Cause		RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details

Region	Route	Junction	Marker Post
	A77		

Location Description	Redacted 11/2 A77 Near Bellfield Interchange D-SW18236262787
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Easting	243533	Northing	634919	Link/Section	11653/04
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Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	06/12/2018 00:35:00	06/12/2018 00:35:00	06/12/2018 01:00:00	06/12/2018 05:20:00
Hamilton's	06/12/2018 02:05:00	06/12/2018 02:05:00	06/12/2018 03:15:00	06/12/2018 04:20:00
Operatives	05/12/2018 23:30:00	05/12/2018 23:25:00	06/12/2018 00:30:00	06/12/2018 04:45:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
05/12/2018 23:25:00	Police advise of a multi-vehicle RTC near Bellfield RBT affecting both directions as vehicle appears to have crossed carriageways. Police inc Redacted Refers
05/12/2018 23:36:00	Tweeted d
05/12/2018 23:48:00	Contacted Police for further info as initial info was very vague. No further details provided.
05/12/2018 23:49:00	NSR Issued.
05/12/2018 23:50:00	Kapow SMS Issued.
06/12/2018 00:27:00	Redacted @ Traffic Scotland calls looking for any updates - Advised no updates provided by police. Awaiting Transerv to arrive at locus.
06/12/2018 00:34:00	Redacted requests contacting Ayr ISU to attend and set up diversion.
06/12/2018 00:35:00	Ayr ISU contacted and attending ASAP
06/12/2018 00:40:00	Redacted is on site and advises that vehicles do not appear to have crossed carriageways, the info was that the vehicle was possibly travelling on wrong c/way.
06/12/2018 00:59:00	NSR Update Issued.
06/12/2018 01:03:00	Tweet Update Issued.
06/12/2018 01:18:00	Redacted 11/2 requests c/way is cleared in order to re-open c/way.
06/12/2018 01:20:00	Contacted Redacted who will have a sweeper attend
06/12/2018 01:29:00	Update from Redacted 11/2 7.5T vehicle dispatched to attend and clear c/way
06/12/2018 01:59:00	Contacted Police for an update - Injuries described as walking wounded only.. carriageway can be re-opened as soon as its cleared of debris
06/12/2018 02:06:00	Redacted advises that Transrev sweeper not attending now and to arrange a Hamiltons Sweeper.
06/12/2018 02:06:00	Hamilton's Contacted and attending ASAP
06/12/2018 03:22:00	Update from Ayr ISU - Northbound carriageway has re-opened. Southbound will re-open once sweeper has completed its duties.
06/12/2018 03:58:00	NSR Update Issued.
06/12/2018 04:39:00	Contacted Ayr ISU who advise they are in the process of lifting diversions
06/12/2018 04:39:00	Redacted 11/2 advise diversion lifted
06/12/2018 05:10:00	Redacted 11(2) advised diversion North of closure removed.
06/12/2018 05:10:00	Ayr ISU update - 1 x post/socket in centre reserve damaged (wire rope) No vehicle details as vehicles had been recovered prior to arrival
06/12/2018 05:21:00	NSR Clear Issued.
06/12/2018 05:21:00	Tweeted Clear
06/12/2018 05:25:00	Ayr ISU also advise diversion South of closure removed.C/way Clear & INCIDENT COMPLETE

STSV Incident Report

General Details	
Incident ID	00074017
Contract	STSW
Issued	23/12/2018 23:40:24
Status	0
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW18236270463
Police Inc. No:	Redacted
Incident Description	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1880770 A77 - North of Girvan - Burnside Farm D-SW18236270463			
Easting	219759	Northing	601266	Link/Section 11622/07

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	23/12/2018 23:40:00	23/12/2018 23:40:00	24/12/2018 00:00:00	24/12/2018 03:00:00
Transerv	24/12/2018 00:20:00	24/12/2018 00:20:00	24/12/2018 02:00:00	24/12/2018 03:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0

Damage

Action Date	Actions Taken
23/12/2018 23:49:00	From SP7 road is currently blocked .
23/12/2018 23:49:00	ISR - sent to Transport emergencies inbox
23/12/2018 23:49:00	Traffic Scotland - Re updated
23/12/2018 23:49:00	From Police Scotland - Road is currently closed looking for eta for ISU . ETA 20 minutes
24/12/2018 23:49:00	SMS message sent
24/12/2018 00:07:00	Tweet sent
24/12/2018 00:20:00	From Redacted require sweeper to attend once the vet has given injection to the cow thats trapped under the HGV will be running the Traffic on the S/B carriageway under Traffic Control N/B will still remain blocked.
24/12/2018 00:20:00	SWDO - Redacted contacted to advise Transerv sweeper will need to attend for clear up
24/12/2018 00:20:00	Redacted called and will attend
24/12/2018 00:59:00	from Redacted 11/2 - Traffic now running on the S/B carriageway under Traffic Control N/B still remains blocked
24/12/2018 00:59:00	Updated ISR - sent to Transport Scotland emergencies inbox
24/12/2018 00:59:00	Traffic Scotland - Re updated
24/12/2018 00:59:00	SMS message sent
24/12/2018 01:26:00	From Redacted 11/2 - Carriageway is now open.
24/12/2018 01:26:00	Traffic Scotland - Reda updated
24/12/2018 01:26:00	Final ISR sent to Transport emergencies inbox
24/12/2018 01:26:00	SMS message sent
24/12/2018 01:26:00	Tweet sent
24/12/2018 02:41:00	From Redacted debris removed from the carriageway, Sweeper used no crown property damage
24/12/2018 02:41:00	email sent to Redacte

STSV Incident Report

General Details	
Incident ID	00074632
Contract	STSW
Issued	17/01/2019 11:46:04
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW19236284365
Police Inc. No:	Redac
Incident Description	
3 x vehicle RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Ayr ISU			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1981830 A77 between Minishant and Smithston Bridge			
Easting	232132	Northing	612912	Link/Section 11632/23

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	17/01/2019 11:48:00	17/01/2019 11:45:00	17/01/2019 12:00:00	17/01/2019 13:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted	Redacted 11/2			False	0	0	0
11(2)				False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
17/01/2019 11:46:00	Police report a 2 vehicle RTC and the road is closed in both directions. One female trapped within a vehicle although injunctions not thought, at this stage to be life threatening. Police managing closure locally meantime.
17/01/2019 11:46:00	Ayr ISU report their vehicle is 'off the road' for an MOT but Redacted will attend at locus with replacement vehicle and Papa 1 has been deployed to meet him at locus.
17/01/2019 11:46:00	NSR sent
17/01/2019 11:46:00	SMS sent
17/01/2019 12:01:00	Tweeted
17/01/2019 12:20:00	ISU update: Emergency services continue to cut person from vehicle, Heavies are being held by police and cars are using local diversion controlled by police and Scotlandtranserv.
17/01/2019 12:25:00	ISR 2 sent - Update
17/01/2019 12:48:00	Ayr ISU report Fire and Ambulance are leaving location. One female removed to hospital with suspected serious spinal injuries. Road expected to re-open within 10 - 15 minutes.
17/01/2019 12:48:00	NSR 3 sent
17/01/2019 12:48:00	Update Tweeted.
17/01/2019 13:23:00	Ayr ISU advise the road has now fully re-opened.
17/01/2019 13:23:00	NSR 4 sent
17/01/2019 13:23:00	SMS sent
17/01/2019 13:30:00	Debris & Oil removed - 10L fuel safe, local diversion used
17/01/2019 22:05:00	on tracker ,emailed to Redacted

STSV Incident Report

General Details

Incident ID	00076865
Contract	STSW
Issued	14/03/2019 02:50:11
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details

Incident Cat	RTC
Incident Type	FATAL
O/I Ref	
Defect Ref	Redacted
Police Inc. No:	id 11/2
Incident Description	
RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details

Region	Route	Junction	Marker Post
	A77		
Location Description	MOI-SW1984931, A77 Maybole Road End to Bankfield.		
Easting	235019	Northing	618719
Link/Section	11635/05		

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	14/03/2019 02:50:00	14/03/2019 02:50:00	14/03/2019 02:50:00	14/03/2019 06:40:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

- 14/03/2019 02:57:00 From Redacted confirms there is one fatality, a young male. One vehicle involved. A77 closed in both directions.
- 14/03/2019 02:58:00 Traffic Scotland advised - Redacted
- 14/03/2019 02:58:00 NCC made police aware and passed on Redacted mobile number
- 14/03/2019 03:06:00 NSR 1 sent - " Our ISU have come across a fatal RTC, one male has died. Emergency services were notified and are on site. The A77 is closed. Diversion details to follow."
- 14/03/2019 03:08:00 SMS text sent.
- 14/03/2019 03:10:00 Tweeted.
- 14/03/2019 03:22:00 From Redacted SIDR A77 12A will be implemented
- 14/03/2019 03:25:00 Redacted traffic Scotland advised of diversion.

14/03/2019 03:25:00 Emergency Standard Diversion Route A77/12A

Southbound

Closure of A77 at Bankfield Roundabout – take left 1st exit onto A713 and continue to junction with B742 – turn right onto B742 and continue to Burnton Road Dalrymple – at B7034 junction turn right onto B742 Main Street then turn right onto B7034 Garden Street – continue on B7034 to Carluie Junction to rejoin A77

14/03/2019 03:25:00 Northbound

Closure of A77 at Corton Junction – turn left onto Doomholm Road – continue to roundabout junction with Murdochs Lone – turn left onto Murdochs Lone – continue to junction with Alloway B7024 – turn right onto B7024 continuing onto Monument Road to junction with Ewenfield Road – turn right onto Ewenfield Road – straight ahead at junction onto Belmont Road – straight ahead 2nd exit at roundabout (A713) onto Hillfoot Road – continue to 'T' junction with A70 Holmston Road – turn right onto A70 Holmston Road – continue to Holmston Roundabout to rejoin the A77.

14/03/2019 03:35:00 NCC called S.Ayrshire Council on **Redacted** phone rang out for 2 minutes, no reply.

14/03/2019 03:39:00 NCC called Ayrshire Roads Alliance on **Redacted**, no reply.

10/03/2019 03:55:00 Diversion amendment - the S/B diversion will be the reverse of the N/B.

10/03/2019 04:01:00 **Redacted** at Traffic Scotland updated regarding diversion.

14/03/2019 04:14:00 Diversion N/B - Closure of A77 at Corton Junction – turn left onto Doomholm Road – continue to roundabout junction with Murdochs Lone – turn left onto Murdochs Lone – continue to junction with Alloway B7024 – turn right onto B7024 continuing onto Monument Road to junction with Ewenfield Road - turn right onto Ewenfield Road – straight ahead at junction onto Belmont Road - at r/abt take right onto Dalmellington Road - rejoin A77 at Bankfield r/abt.

14/03/2019 04:14:00 Diversion S/B is the opposite of the N/B.

14/03/2019 04:21:00 Diversion in place, no issues.

14/03/2019 04:26:00 NSR 2 sent advising diversion is in place.

14/03/2019 04:31:00 **Redacted** at Traffic Scotland updated regarding diversion route.

14/03/2019 04:36:00 Diversion amended N/B - turn left onto Maybole road, turn right onto Belmont Road, turn right onto Dalmellington road, rejoin A77 at Bankfield r/abt.. The S/B is the opposite. **redacted 11(2)** explains that this is the diversion used previously. **redacted** Traffic Scotland updated. NOTE - police have indicated the A77 will remain closed until around 11:00

14/03/2019 04:49:00 NSR 3 sent - " Diversion – N/B traffic turn left onto Maybole Road – turn right onto Belmont Road - turn right onto Dalmellington Road, rejoin A77 at Bankfield r/abt. The S/B diversion is the reverse of this. This is the diversion normally utilised.

Police have indicated to our crew the road is likely to remain closed until around 11:00.

14/03/2019 05:42:00 Tweeted " #A77 Maybole Road end to Bankfield remains closed, please follow diversion."

14/03/2019 05:59:00 ISU will check with police that all is OK before going home. NCC to call ISU when police want the closure and diversion lifted.

14/03/2019 06:12:00 **Redacted** advises that to minimise any delays the S/B traffic will be diverted through Dalrymple as set out in SIDR 12A. This will not take long to implement.

14/03/2019 06:15:00 **redacted 11(2)** Traffic Scotland updated regarding the S/B diversion.

14/03/2019 06:40:00 Amended diversion in place.

14/03/2019 07:48:00 NCC called Ayrshire Roads Alliance on **Redacted** no reply.

14/03/2019 10:09:00 Police call to advise accident investigation is nearly complete and they are arranging recovery and require Transerv ISU to attend and uplift signs etc. **Redacted 11/2** advises Papa1 will attend to uplift equipment.

14/03/2019 11:38:00 Tweeted Incident Complete

14/03/2019 11:42:00 ISR sent incident complete - road re-opened

14/03/2019 15:10:00 Contacted DMG for update - he informs there was debris as vehicle was off the road in the trees., Crew in **Redacted** has attended to uplift signage they are still to return to the depot. Culprit vehicle registration **Redacted** given no further details passed to NCC

STSV Incident Report

General Details	
Incident ID	00078448
Contract	STSW
Issued	26/04/2019 07:20:37
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW19236613288 D-SW19236613289
Police Inc. No:	Redacted 11/2
Incident Description	
RTC/Debris	
D-SW19236613288 re Debris	
D-SW19236613289 re Damage to surface	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Redacted 11/2				

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description: MOI-SW1987300 A77 S/B Ballantrae D-SW19236613288			
Easting	209260	Northing	581845
Link/Section	11611/79		

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	26/04/2019 07:20:00	26/04/2019 07:20:00	26/04/2019 08:15:00	26/04/2019 11:30:00
Redacted 11/2	26/04/2019 09:10:00	26/04/2019 07:20:00	26/04/2019 10:00:00	26/04/2019 11:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
Redacted 11/2	Redacted 11/2			False	0	0	0

Damage

Action Date	Actions Taken
26/04/2019 07:18:00	HGV has possibly shed its load and the road will require to be closed to reload.

26/04/2019 07:32:00 Incident Information

ID : 114929

Incident Date : Fri Apr 26 07:21:55 WEST 2019

Issue Type : DEBRIS / ANIMALS

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : true

Operator : TRANSERV

Notes : Metal pole

fallen of lorry

Lorry driver wants the road closed to pick this up On the carriageway.

Caller stated that they were happy just to leave the phone number and didn't want to leave other details.

Transerv said to pass it over and it would be dealt with from their end.

Callback required.

Agent Name redacted 11(2)

Contact Information

Title **Redacted 11/2**

First Name

Middle Initi

Last Name

Address 1 :

Address 2 :

Address 3 :

Postcode : **Redacted 11/2**

Telephone :

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A77

Carriageway : SOUTHBOUND

Location Notes : A77

Between BALLantrae and cairnryan

Southbound

First Created : 26/04/2019 07:21

26/04/2019 07:32:00 NCC has spoken to **Redacted** who states that the metal pipe is 6 Mtrs Long and is lying on the verge. He can have a crane attend and reload the pipe onto the trailer it came from which will take 45 Mins in total. This will entail the A77 being put down to 1 lane for 30 mins and Closed for 10 Mins. **Redacted** was advised the time factor for the recovery would be after peak traffic, after 10:00 Hrs which ne was open too. He is making his way to the location from his office in Stranraer. Contact NUmber is Mol **Redacted 11/2**

26/04/2019 07:32:00 A1 updated.

26/04/2019 07:32:00 Media, **Redacted** will advise "West Sound Radio" of the detailed time re the recovery. **11/2**

26/04/2019 08:47:00 Ayr ISU update - This metal pipe is partly on the southbound c/way and the traffic is being run on the Northbound with Stop/Go which is flowing at present. The Crane has been despatched from Minishant..

26/04/2019 08:47:00 The surface has been damaged during the fall.I

26/04/2019 08:47:00 **Redacted** media has been advised. **11/2**

26/04/2019 09:05:00 After looking at photographs NCC contacted Engineer and Police both attending.

26/04/2019 09:05:00 This appears to be a 6 Mtr Concrete Cradle which has damaged the road surface in various places prior to coming to halt fully on the Southbound C/Way s20i

26/04/2019 09:05:00 Tweets and Radio Westsound have been informed by Media, **Redacted** **11/2**

26/04/2019 09:28:00 Ayr ISU update - Police in attendance also 20 Min eta for the Crane.

26/04/2019 09:28:00 Traffic still being controlled by Stop/Go, light at present.
26/04/2019 09:40:00 A1 update - Crane in attendance.
26/04/2019 09:41:00 NSR sent.
26/04/2019 10:00:00 Engineer in attendance
26/04/2019 10:30:00 A77 Closed re uplift of Concrete Block. Traff Scot aware.
26/04/2019 10:35:00 A77 Southbound still Closed with Northbound Open. Traffic being controlled by Stop/Go. Traffic Scotland aware.
26/04/2019 10:55:00 A! update - A77 Now Fully Open, Traffic Scotland aware. NSR sent.
26/04/2019 11:09:00 Ruts in the repaired with 4 bags of Viafix after consultation with the Route Engineer **Redacted 11/2**
26/04/2019 11:28:00 Owner of vehicle **Redacted 11/2** who was interviewed by the Police..
26/04/2019 11:28:00 Debris uplifted.
26/04/2019 11:56:00 P 4 Terminal damaged and debris uplifted.
26/04/2019 12:22:00 Emailed to stsvAyr, **Redacted 11/2**

STSV Incident Report

General Details	
Incident ID	00081819
Contract	STSW
Issued	16/08/2019 01:55:41
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW19236963104
Police Inc. No:	Redacted 11/2
Incident Description	
Ser RTC	
SIDR No A77/16	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description MOI-SW1993309 A77 Smyrtonhill D-SW19236963104				
Easting	210072	Northing	580464	Link/Section 11611/79

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	16/08/2019 02:00:00	16/08/2019 01:55:00	16/08/2019 02:35:00	16/08/2019 06:30:00
D AND G	16/08/2019 02:30:00	16/08/2019 01:55:00	16/08/2019 03:20:00	16/08/2019 05:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
16/08/2019 01:56:00	All Emergency Services attending unconfirmed reports of a 2 vehicle collision between Lendalfoot and Ballantrae with one on fire. Unknown if any persons trapped. Ayr ISU attends.
16/08/2019 02:03:00	Tweet sent. Traffic Scotland aware. Redacted 11/2 aware.
16/08/2019 02:31:00	Police update - Fire and Police Units in attendance. Road blocked. Request Diversion (SIDR A77/16) being implemented by Ayr and D/G ISU.
16/08/2019 02:36:00	Traffic Scotland aware of update. NSR1 sent.
16/08/2019 02:36:00	Ayr ISU at Girvan A77/A714.

16/08/2019 02:36:00 Stena and PO Ferries updated. Port Police have Closed the A77 at Stena Rbt.

16/08/2019 02:36:00 Our Incident Ref: 81819

Issue: RTC

Police Incident Ref: 243

Incident Date : 16/08/2019

Incident Time: 01:55

Route A77

Location: Smyrton Hill - South of Ballantrae

Current Situation: Serious RTC - Two vehicles car & van - one on fire - emergency vehicles at scene - SIDR A77/16 implemented A77 Girvan - A714- Newton Stewart - A75 - A77

Estimated duration: Unknown

Next Sit Rep Due: 1 hour

Issuing ILO: **Redacted** Issue Date 16/08/2019 Issue Time 02:35

11/2

16/08/2019 02:53:00 Ayr ISU update - A77 Closed at Shalloch Roundabout. Traffic Scotland aware.

16/08/2019 03:11:00 Tweet sent.

16/08/2019 03:34:00 ISR 2

Our Incident Ref: 81819

Issue: RTC

Police Incident Ref: 243

Incident Date : 16/08/2019

Incident Time: 01:55

Route A77

Location: Smyrton Hill - South of Ballantrae

Current Situation: 03:30 Update: Police have advised that A77 will remain closed for a couple of hours to allow vehicle which was on fire to cool down before recovery can be carried out.

Serious RTC - Two vehicles car & van - one on fire - emergency vehicles at scene - SIDR A77/16 implemented A77 Girvan - A714- Newton Stewart - A75 - A77

Estimated duration: Unknown

Next Sit Rep Due: 1 hour

Issuing ILO: **Redacted** Issue Date 16/08/2019 Issue Time 03:35

16/08/2019 03:57:00 Police request the Closure at Stena Rbt be lifted meantime.

16/08/2019 04:01:00 Our Incident Ref: 81819

Issue: RTC

Police Incident Ref: 243

Incident Date : 16/08/2019

Incident Time: 01:55

Route A77

Location: Smyrton Hill - South of Ballantrae

Current Situation: 03:58: Update - Police have now requested N/B c/w from Stranraer to be open. ISU crews are removing TM to accommodate this

03:30 Update: Police have advised that A77 will remain closed for a couple of hours to allow vehicle which was on fire to cool down before recovery can be carried out.

Serious RTC - Two vehicles car & van - one on fire - emergency vehicles at scene - SIDR A77/16 implemented A77 Girvan - A714- Newton Stewart - A75 - A77

Estimated duration: Unknown

Next Sit Rep Due: 1 hour

Issuing ILO: **Redacted** Issue Date 16/08/2019 Issue Time 04:00

11/2

16/08/2019 04:27:00 From A1 - Recovery on site and will uplift both vehicles.

16/08/2019 05:01:00 A1 update - Both vehicles uplifted and debris uplifted. No visible damage to the road surface. On route to uplift diversion at the Shalloch Rbt.

16/08/2019 05:30:00 Our Incident Ref: 81819

Issue: RTC

Police Incident Ref: 243

Incident Date : 16/08/2019

Incident Time: 01:55

Route A77

Location: Smyrton Hill - South of Ballantrae

Current Situation: 05:30 Clear – All vehicles removed, c/w re-opened.

03:58: Update – Police have now requested N/B c/w from Stranraer to be open. ISU crews are removing TM to accommodate this

03:30 Update: Police have advised that A77 will remain closed for a couple of hours to allow vehicle which was on fire to cool down before recovery can be carried out.

Serious RTC - Two vehicles car & van - one on fire - emergency vehicles at scene - SIDR A77/16 implemented A77 Girvan - A714- Newton Stewart - A75 - A77

Estimated duration: Unknown

Next Sit Rep Due: 1 hour

Issuing ILO: **Redacted** Issue Date 16/08/2019 Issue Time 05:30

16/08/2019 05:30:00 Tweet sent

16/08/2019 05:30:00 P & O contacted and advised

16/08/2019 05:35:00 Stena contacted and advised

16/08/2019 05:35:00 Emailed **Redacted 11/2**

STSV Incident Report

General Details	
Incident ID	00082717
Contract	STSW
Issued	13/09/2019 09:10:41
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW19237021156
Police Inc. No:	
Incident Description	
3 x vehicle RTC	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1994873 - A77 S/B between Whitletts and Holmston, D-SW19237021156			
Easting	235811	Northing	620346	Link/Section 11638/20

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	13/09/2019 09:10:00	13/09/2019 09:10:00	13/09/2019 09:20:00	13/09/2019 11:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0
				False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
13/09/2019 09:10:00	Police requesting road closure of the S/B A77 between Bankfield and Holmston due to 3 x vehicle RTC. NFD at this time.
13/09/2019 09:10:00	ISU attends - Redacted 11/2
13/09/2019 09:10:00	Traffic Scotland informed - Redacted
13/09/2019 09:15:00	NCC contacted Police for update - advise that the accident is located between Whitletts and Holmston Rbt. NFD at this time.

13/09/2019 09:15:00 Traffic Scotland advised - **Redacted**
11/2

13/09/2019 09:18:00 ISR 1 sent:
Police requesting a road closure S/B due to 3 x vehicle RTC.

ISU en route - NFD available at this time.

Updates to follow.

13/09/2019 09:25:00 Tweet sent

13/09/2019 09:29:00 From ISU - A77 closed in both directions between Holmston and Bankfield Rbt. Emergency services onsite assessing the injuries.

13/09/2019 09:29:00 Traffic Scotland advised via airwave - **Redacted**
11/2

13/09/2019 09:32:00 ISR 2 sent:
ISU onsite and confirm that the A77 is closed in both directions between Homston Rbt and Bankfield Rbt. Ambulance service onsite assessing the injuries.

Updates to follow when they become available

13/09/2019 09:33:00 Tweet Sent

13/09/2019 09:35:00 NCC contacted ISU to confirm ISDR - ISU confirms A77/11

13/09/2019 09:35:00 ISDR A77/11:

Southbound
Closure of A77 at Holmston Roundabout – take right 3rd exit onto A70 Holmston Road then take 1st junction left onto Hillfoot Road – continue to Dalmellington Rondabout take left 1st exit onto A713 Dalmellington Road – at Bankfield Roundabout take right 3rd exit to rejoin A77 southbound.

Northbound
Closure of A77 at Bankfield Roundabout – take left 1st exit onto A713 Dalmellington Road – straight ahead 2nd exit onto A713 Castlehill Road – at Station roundabout take right onto A70 Holmston Road – at Holmston Roundabout take left 1st exit to rejoin A77 northbound. Closure of A77 at Holmston Roundabout – take left 1st exit onto A70 Holmston Road – take right onto A79 Station Road northbound – take left at roundabout onto A79 John Street – take right 3rd exit onto A719 King Street – Whitletts Road – continue to Whitletts roundabout and take 2nd exit to rejoin A77 northbound.

13/09/2019 09:40:00 ISR 3 sent with diversion route attached.

13/09/2019 09:40:00 SMS sent

13/09/2019 09:42:00 Ayrshire Road Alliance advised - **Redacted**
11/2

13/09/2019 09:43:00 From ISU - No serious injuries. Once ambulance services leaves site then road can be reopened.

13/09/2019 09:43:00 Addition to note above - approx eta for re-opening is 15-20mins

13/09/2019 09:45:00 ISR 4 sent:
ISU advise that there is no serious injuries and once ambulance services leaves the locus the road can be re-opened. ETA approx. 15-20mins.

13/09/2019 10:31:00 Ayr ISU report road now open in both directions to all traffic

13/09/2019 10:32:00 Traffic Scotland advised - **Redacted**
11/2

13/09/2019 10:33:00 ISR 5 sent:
ISU advise that the A77 is now re-opened in both directions

13/09/2019 10:33:00 SMS sent

13/09/2019 10:33:00 Tweet sent

13/09/2019 10:33:00 Ayrshire Road Alliance updated - **Redacted** 11/2

13/09/2019 11:00:00 From ISU - all diversion signs removed. Oil and debris removed. 4 x cars involved, details added to vehicles tab

13/09/2019 11:13:00 E-mailed to STSV Ayr

STSV Incident Report

General Details	
Incident ID	00085844
Contract	STSW
Issued	20/12/2019 19:13:06
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	RTC
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW19237221607
Police Inc. No:	Redacted 11/2
Incident Description	
3 cars and 1 HGV involved	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1999945, A77 Turnberry D-SW19237221607			
Easting	220138	Northing	604869	Link/Section 11622/59

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrved	Time Departed
AYR ISU	20/12/2019 19:15:00	20/12/2019 19:15:00	20/12/2019 19:45:00	20/12/2019 23:00:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
redacted 11(2)	Redacted 11/2			False	0	0	0
				False	0	0	0
				False	0	0	0

Damage

Action Date	Actions Taken
20/12/2019 19:15:00	Police advise - 3 cars and 1 HGV involved. Not known how serious as yet. Road closed in both directions between Girvan and Maybole. Diversion via B7023 through Dailly.
20/12/2019 19:15:00	Ayr ISU en route.
20/12/2019 19:15:00	Traffic Scotland updated.
20/12/2019 19:20:00	NSR sent - Police advise - 3 cars and 1 HGV involved. Not known how serious as yet. Road closed in both directions between Girvan and Maybole. Diversion via B7023 through Dailly. Police at locus. ISU attending.
20/12/2019 19:23:00	Tweeted.
20/12/2019 19:40:00	Redacted updates - person or persons trapped in vehicle. Injuries unknown. Diversion A77/13 s/b diversion route being used for both directions.
20/12/2019 19:45:00	Traffic Scotland updated.
20/12/2019 20:59:00	Redacted updates - Police have received an update from the hospital and injuries are not life threatening. Recovery and clear up commencing. The road is expected to reopen in an hour or so.
20/12/2019 20:59:00	traffic Scotland informed.
20/12/2019 21:05:00	NSR sent - Police report injuries are not thought to be life threatening. Recovery and clear up can begin. The road is expected to reopen in an hour or so.
20/12/2019 22:02:00	A77 now open. Recovery completed and debris uplifted.
20/12/2019 22:02:00	Traffic Scotland informed.
20/12/2019 22:05:00	NSR sent - A77 now reopened. Vehicles have been recovered and debris uplifted.
20/12/2019 22:07:00	Tweeted.
20/12/2019 23:16:00	Passed to Redacted 11/2 and Ayr for attention.

STSV Incident Report

General Details	
Incident ID	00088817
Contract	STSW
Issued	07/03/2020 10:40:24
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	OTH
Incident Type	Critical
O/I Ref	
Defect Ref	D-SW20237326845
Police Inc. No:	Redacted 11/2
Incident Description	
Vulnerable redacted 11/2 has jumped from Bellfield Rbt.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW20104691 A77 - Bellfield Interchange D-SW20237326845			
Easting	244058	Northing	636496	Link/Section 11656/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	07/03/2020 10:40:00	07/03/2020 10:40:00	07/03/2020 11:25:00	07/03/2020 12:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
07/03/2020 10:42:00	Police Scotland have closed the N/B Carriageway due to vulnerable female has jumped from the roundabout
07/03/2020 10:42:00	SMS message sent to management.

07/03/2020 10:42:00 ISR sent to Transport Scotland emergencies inbox :

Our Incident Ref: 88817
Issue: Sit-Rep
Police Incident Ref: 1340
Incident Date : 07/03/20
Incident Time: 10:40
Route A77
Location: Bellfield N/B
Current Situation: Police Scotland have closed the N/B carriageway due to Vulnerable female has jumped from the Bellfield Rbt. ISU despatched .Further details to follow.
Estimated duration Unknown
Next Sit Rep Due:
Issuing ILO: **Redacted** Issue Date 07/03/20 Issue Time 10:50

07/03/2020 10:42:00 ON call manager **Redacted** updated.

07/03/2020 10:42:00 Tweet sent

07/03/2020 10:42:00 Tweet sent

07/03/2020 10:42:00 From Alpha 1 no requirement for full closure.

07/03/2020 10:42:00 Traffic Scotland updated.

07/03/2020 11:20:00 From Ayr ISU - N/B carriageway still remain closed

07/03/2020 11:28:00 No diversion will be in place traffic will be going off the north bound off slip and back on North bound On slip. Female has **Redacted 11/2** awaiting police photographer to attend.

07/03/2020 11:28:00 Updated ISR - sent to Transport emergencies inbox :Our Incident Ref: 88817

Issue: Sit-Rep
Police Incident Ref: 1340
Incident Date : 07/03/20
Incident Time: 10:40
Route A77
Location: Bellfield Interchange N/B
Update from site, Female has been taken to Hospital with **Redacted 11/2** N/B carriageway remains closed. Traffic is currently going off the North bound off slip and back on the Northbound On slip. ISU report 10 minutes delays at present.
Estimated duration: Unknown
Next Sit Rep Due:
Issuing ILO: **Red** Issue Date 07/03/20 Issue Time 11:40

07/03/2020 11:28:00 Traffic Scotland updated via airwaves

07/03/2020 12:07:00 From Alpha 1 road is now open

07/03/2020 12:07:00 Final ISR sent to Transport emergencies in box :

Our Incident Ref: 88817
Issue: Sit-Rep
Police Incident Ref: 1340
Incident Date : 07/03/20
Incident Time: 10:40
Route A77
Location: Bellfield Interchange N/B
Incident clear , N/B carriageway is now open.

Estimated duration:
Next Sit Rep Due: none
Issuing ILO: **Re** | Issue Date 07/03/20 Issue Time 12:05
da

07/03/2020 12:07:00 Tweet sent

07/03/2020 12:07:00 Final SMS message sent

07/03/2020 12:58:00 Ayr ISU closed the n/b carriageway no debris or spillage or crown property damage.

07/03/2020 13:11:00 Email sent to STSV Ayr