## [Redacted]

## **Sitrep on current issues - 9 November**

09 November 2017 21:20

Subject	Sitrep on current issues - 9 November
From	Richards N (Nicola)
То	Permanent Secretary
Сс	Mackinnon J (Judith); Director Communications, Ministerial Support & Facilities; Hynd JS (James); Richards N (Nicola)
Sent	09 November 2017 11:28

[Private Secretary 2], colleagues,

Given the flow of activity just now we thought it might be useful to give Perm Sec a regular update, and if there is nothing to say we'll just say that.

## Work underway:

- Process for former ministers (NR / JH)
  - drafted, seeking legal input.
  - James / [Private Secretary 2] seeing if they can contact [Redacted] so we can consider in line with Whitehall practice.
  - Process will be with Perm Sec today. Let me know if it would helpful to discuss with James and I.
- Communications plan (JMcK / [Redacted]/ Corp comms)
  - to continue conversation with organisation and develop this as part of our early intervention / positive and inclusive cultures change process
  - developing 6 week plan as a basis for fleshing out with Comms
  - key elements as discussed yesterday will be brought in
  - will share outline with Perm Sec ASAP (today/tomorrow) happy to discuss
- Policy review (JMcK / [Redacted Head of Branch, People Directorate 2])
  - Work underway on Fairness at Work and conduct policy.
  - Early milestones

- route map to clarify complaint handling
- engagement with unions
- development with EAP of options for bespoke confidential offer
- Engagement on culture (NR/JMcK linking with [Redacted], [Redacted] and [Redacted] amongst others)
  - analysis and action on back of Survey results
  - engagement with interested parties (e.g. hosted staff sessions)
  - review interventions underway with DGs
  - DQ session on building positive team cultures [Redacted]
  - planning for wider interventions with managers
- Live issues (NR / JMcK / [Redacted Head of Branch, People Directorate 3])
  - Reports to HR:
    - one issue meeting today
    - one reflection on response to message
  - Reports to others:
    - 2 1 to [Redacted] / 1 to BA

Rushing now but if this is helpful Barbara may also want to include a summary around external press interest and handling?

cheers Nicky



Nicola Richards | Director, People Directorate | [Redacted]

[Redacted]

[Redacted]

[Redacted]

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