

Annex 1

Table 1

ANNUAL BUDGETS	2019-20	2018-19	2017-18	2016-17	2015-16	2014-15
Digital Directorate	£105,989,000	£87,449,000	£164,143,000	£140,283,000	£71,423,000	£72,219,000

2019-20	https://www.gov.scot/publications/scottish-budget-2019-20/
2018-19	https://www.gov.scot/publications/scottish-budget-draft-budget-2018-19/
2017-18 to 2014-15	https://www.parliament.scot/parliamentarybusiness/82102.aspx

Table 2

Category of produce or service	Deliverable	Where find on internet
Digital Public Services Strategy – Published 2012	Scotland's Digital Future: Delivery of Public Services was published in September 2012. It set out the Scottish Government's vision for digital public services and its response to the McClelland Review of digital infrastructure in the Public Sector published in September 2011. It sets out the actions we took in response to McClelland recommendations.	https://www.gov.scot/publications/delivery-public-services/ https://www.gov.scot/publications/mcclelland-review-public-sector-scotland/pages/3/
Digital Strategy – Published 2017	Realising Scotland's Full Potential in a Digital World, A Digital Strategy for Scotland, was published in March 2017. It sets out the Scottish Government's vision for Scotland as a vibrant, inclusive, open and outwards looking digital nation and describes the actions we collectively need to take to ensure that Scotland anticipates and reacts positively to the changing opportunities the digital age presents.	https://www.gov.scot/publications/digital-strategy-for-scotland/

Digital Transformation	<p>Digital Transformation Service provides a first point of call for government organisations looking for support for digital transformation, this includes supporting and influencing ongoing digital transformation activity across government, the promotion of common re-usable assets: methods, tools, components and platforms, and the policy, guidance, tools and services to help government organisations to make the business case for moving to the Cloud. A Statement of Work is produced for each customer.</p> <p>A numerical breakdown of SOWs over the FoI period is –</p> <ul style="list-style-type: none"> · 2014-2015 = 0 – set up · 2015-16 = 43 · 2016-2017 = 196 · 2017-2018 = 335 · 2018-2019 = 115 · 2019-2020 = 85 <p>DT also provides an Application Development and Support Service to the SG and wider public sector organisations. A numerical breakdown of this activity over the FoI period is –</p> <ul style="list-style-type: none"> · 2015-2016 = 24 · 2016-2017 = 28 · 2017-2018 = 32 · 2018-2019 = 23 · 2019-2020 = 36 	<p>Cloud First approach.</p> <p>https://www.gov.scot/policies/digital-transformation/</p> <p>https://www.gov.scot/policies/digital-transformation/</p>
Data & Stats/ Analytical Infrastructure	<p>Data driven research and innovation (using public sector-held administrative and clinical data on people, places and organisations) to help secure economic and social value for Scotland. As part of this we are establishing Research Data Scotland (RDS), a new research support service for researchers to access and use data about Scottish people, places and businesses in a secure setting for public benefit and help to attract investment to Scotland.</p>	<p>https://blogs.gov.scot/status-to-save-time-money-and-liaison-data-scotland/</p> <p>https://www.researchdata.scot.nhs.uk/</p>
Digital Identity Platform	<p>The Digital Identity Programme is developing a common public sector online identity assurance platform to provide a robust, secure and trustworthy mechanism by which an individual member of the public can demonstrate their identity online to access public sector digital services.</p>	<p>https://www.gov.scot/policies/digital-identity-assurance/</p>

Payments Platform	<p>The Payments Platform Programme is developing a common public sector payments service platform for use in government and wider public sector, to process payments in and payments out and provide a trustable transactional history that interfaces with public sector organisations' financial services. Between September 2018 and March 2020 two successful phases have been delivered; Discovery, a technical Proof of Concept and production of an Outline BusinessCase.</p>	https://blogs.gov.scot/digit
Digital Publishing	<p>Publishing – a common publishing platform that supports both the gov.scot (corporate information) and mygov.scot (service information) websites that respectively provide people and businesses with the information they need, understand access to public services in Scotland, and provide information about the Scottish Government.</p>	https://www.gov.scot/ https://www.mygov.scot/
Service Design	<p>The Digital Directorate promotes and delivers service design thinking across Scottish Government and beyond.</p> <p>The user-centred design community is aligned to the cross-govt Digital, Data and Technology profession User Centred Design family. We work to understand the context of people's lives and the problems that need public service solutions, and then helps teams to design services that solve the right problems within the constraints of what is possible. The Digital Directorate provides recruitment, onboarding, professional community support, guidance and quality assurance for UCD professions across the organisation.</p> <p>As well as providing profession guidance and leadership for the DDAT UCD profession in Scottish Government we also coordinate the publication of guidance on service design for the wider public sector (The 'Scottish Approach to Service Design') in the form of a playbook, and a range of training courses and advice to organisations seeking to undertake service design.</p>	user-centred design Scottish Approach to Serv

Digital Participation

Enables government to put users at the heart of new services and policies by engaging citizens in their design and leads action to tackle digital exclusion by promoting essential digital skills.

<https://www.gov.scot/public/national-framework-local-a>

Digital Participation Charter fund

<https://scvo.org.uk/support>

Year	Charter Fund	People reached
2014-2019	Round 1- 6	19,498
2019-2020	Round 7	2743

2014-5
2015 projects

<http://www.passitoncomputers.co.uk/pass-it-on-home/>

2015-11
2016 projects

<https://scvo.org.uk/support/digital>

2016-7
2017 Projects

<https://www.wheatley-group.com/about-wheatley/our-services/click-and-connect>
<https://www.scottishunionlearning.com/>

2017-8
2018 Projects

<https://www.scottishbooktrust.com/reading-and-stories/bookbug/bookbug-app>

2018-10
2019 Projects

<https://www.glasgowlive.co.uk/news/glasgow-news/maryhill-housing-association-unveils-tech-16883635>

2019-8
2020 Projects

<https://www.simonscotland.org/?s=Get+Digital>

CivTech	CivTech is our world leading innovation area that enables Scotland's digital technologies sector – primarily smaller digital companies to drive innovation in public services and create economic development opportunities and innovative technology solutions that address public service delivery through challenge-based procurement and accelerated product development. From 2016-17 to 2019-20 CivTech have managed 36 Challenges over 43 companies with 41 of those companies securing follow-on contracts with their Challenge Sponsor.	https://www.civtechalliance
Commercial/ Procurement	The Digital Directorate Commercial Service works in partnership with the SG's Procurement Directorate to develop mutually beneficial partnerships and commercial relationships between the digital industry and the public sector to deliver new and transformational services and explore collaborative approaches to developing digital products and services, once for Scotland.	https://economicactionplan.procurement/
Digital Assurance Office /Technology Assurance Framework	<p>Delivery of mandatory assurance arrangements for digital projects which was introduced in 2017. This includes:</p> <ul style="list-style-type: none"> · Stop/Go gates for major projects · Assessment for compliance with the Digital First Service Standard for new digital public services <p>Six monthly reports are provided to the Public Audit and Post-Legislative Scrutiny Committee on the major projects.</p>	<p>Technology Assurance Framework</p> <p>Scottish Public Finance Major Projects</p> <p>Major Project Reports to the Legislative Scrutiny Committee</p> <p>https://resources.mygov.sc</p>
Scottish Wide Area Network (SWAN)	Delivery of a single public services network available for the use of any, and potentially all, public services organisations within Scotland; with aggregated demand delivering both cost and performance advantages.	https://www.scottishwan.co
Scottish Digital Academy / Digital Champions	Provides the skills and capabilities required in Digital for the public sector in Scotland and leads the development of our people so that they can deliver the right services for citizens. The Digital Champions Programme builds the leadership required to drive digital transformation across public services in Scotland.	https://www.digitalacademy.scot.nhs.uk

Connectivity	<p>Delivers a range of interventions designed to improve Scotland's connectivity through broadband, mobile, infrastructure and innovation including the flagship broadband Digital Scotland Superfast Broadband / Reaching 100% (R100) programme ensuring that every premise in Scotland will have access to superfast (or gigabit capable).</p> <p>Connectivity programmes are also investing in future-proofed infrastructure to improve rural 4G mobile coverage and putting the right conditions in place to facilitate widespread deployment of 5G whilst developing service offers on the Internet of Things (IOT) networks.</p>	<p>https://www.scotlandsuperprogramme/about-the-pro</p> <p>https://www.gov.scot/publicsuperfast-broadband-mar</p> <p>https://www.gov.scot/publicprogramme-progress-upd</p>
Digital Economy	<p>Digital Directorate previously played a role in supporting digital economy alongside the Economy portfolio, e.g. to enable businesses to invest in digital skills and capability. Since 2018, the Economy portfolio has taken on full responsibility for digital economy policies and support (as a fully integrated part of the Economy portfolio), with Digital Directorate retaining an advisory role.</p>	<p>https://www.gov.scot/publicpotential-digital-world-digi</p>
Information Technology Services (iTECS)	<p>Provides client-focused technology, systems and knowledge shared services to support Scottish Government and other public sector customers.</p> <ul style="list-style-type: none"> · Shared service of secure IT platform (SCOTS) for 15,150 users across 52 government sector organisations. · Corporate systems support for 12,200 government sector users of the HR system and provision for 1,825 users of SEAS. · Digital records and information management services for 11,484 users across the government sector. · Data centre hosting services for 15 government sector organisations. · Mobile telephony services for 10,405 connections to support users across the government sector. <p>The iTECS Shared Services Catalogue is not published externally, a PDF copy has been provided for your information.</p>	

<p>Information Systems Investment</p>	<p>Investment that aligns with the Digital Strategy in relation to the deployment of information systems, the development and implementation of digital public services and the wider use of information technologies across the Scottish Government. This funding is approved by the Information Systems Investment Board (ISIB) and covers the provision of PCs and Laptops, IT equipment to support flexible working, Assistive Technology hardware and software, Cyber Security and Access Control.</p> <p>The ISIB Terms of Reference is not published externally, a PDF copy has been provided for your information.</p>	
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