

# STSV Incident Report

General Details	
Incident ID	00088556
Contract	STSW
Issued	01/03/2020 09:50:07
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pathole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole/Claim Form Request Link Section 15032/61 Xref SW88587 - same defect	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	A725 s/b Bothwell Overbridge Defect - D-SW20237306235 OI/SW11605			
Easting	271204	Northing	657802	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	02/03/2020 12:20:00	02/03/2020 12:20:00	02/03/2020 12:40:00	02/03/2020 12:50:00
IPV	02/03/2020 12:20:00	02/03/2020 12:20:00	02/03/2020 12:40:00	02/03/2020 12:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

## Damage

Action Date	Actions Taken
01/03/2020 13:41:00	Complainer has damaged his car on a pothole on the bridge coming from Raith Int'ch to EK - he is contacting his insurance company as he is unable to drive his car due to damage - requests claim form
01/03/2020 13:44:00	Spoke to <b>Redacted 11/2</b> who will have someone attend
01/03/2020 13:54:00	Pothole is on the driver's side of inside lane
01/03/2020 14:44:00	Unclear if this is our area or DBFO but due to danger to roadusers Papa1 will attend with IPV

02/03/2020 03:16:00 further checks have revealed that this is in our area but due to Weather Commitments and other relevant Incidents there were no units to attend meantime.

02/03/2020 03:29:00 Emailed **Redacted 11/2** for attention.

02/03/2020 09:48:00 Another report received:  
Email Enquiry

Road Number: A725

Location: On inside carriageway of East Kilbride Expressway, heading from Raith Interchange towards East Kilbride, close to where Bothwell Road passes overhead.

My car struck this pothole in the darkness at about 8.25pm last night, Sunday 01/03/20. I would describe it as EXTREMELY dangerous. When I was able to pull over to inspect the car for damage, there was already another car there with a damaged wheel/tyre, having struck the same pothole.

Direction: East Bound

Defect Type : Pothole

Upload Image:

Defect Other:

Name: **Redacted**

Address: **Redacted 11/2**

Phone: **Redacted 11/2**

Email: **Redacted 11/2**

Response Required : Yes

Method of Response: Email

Confirm that you consent to your personal information being stored and processed by Scotland Transerv, for the purpose of processing your defect. You also confirm that you have read, understand and consent to the Scotland Transerv Privacy Statement: Checked

02/03/2020 09:48:00 Reply to **Redacted**  
Good morning,

Thank you for contacting Scotland Transerv. We have a crew attending to deal with this matter.

02/03/2020 10:43:00 Papa1 reports pothole on lane 1 s/b

02/03/2020 10:43:00 Spoke to **Redac** in depot and advised we have had other reports this morning - he will speak to **Redacted 11/2**

02/03/2020 10:51:00 Further report:  
Email Enquiry

Road Number: A725

Location: There is a pothole on the East Kilbride Expressway, going to towards East Kilbride, not far from the join from the Raith Interchange. It is on the left hand lane, and is enormous and unavoidable if there is traffic in the right hand lane.

Direction: East Bound

Defect Type : Pothole

Upload Image:

Defect Other:

Name: **Redacted 11/2**

Address **Redacted 11/2**

Phone: **Redacted 11/2**

Email:

Response Required : Yes

Method of Response: Email

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02/03/2020 10:51:00 Email to Redacted  
Email Enquiry

Road Number: A725

Location: There is a pothole on the East Kilbride Expressway, going to towards East Kilbride, not far from the join from the Raith Interchange. It is on the left hand lane, and is enormous and unavoidable if there is traffic in the right hand lane.

Direction: East Bound

Defect Type : Pothole

Upload Image:

Defect Other:

Name: Redacted 11/2

Address: Redacted 11/2

Phone: Redacted 11/2

Email: Redacted 11/2

Response Required : Yes

Method of Response: Email

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02/03/2020 12:32:00 Papa 1 and IPV now attending.

02/03/2020 12:50:00 Permanent repair carried out with 3 bags of viafix.

02/03/2020 15:21:00 Road Number: A725

Location: Shortly after joining from Wraith interchange. Pothole is very deep and positioned to the right of the inside lane, stretching into the outside lane. Difficult to see at night, dangerous to avoid and shocked the whole car passing.

Direction: South Bound

Defect Type : Pothole

Upload Image:

Defect Other:

Name: Redacted 11/2

Address:

Phone: Redacted 11/2

Email:

Response Required : Yes

Method of Response: Email

11/03/2020 10:33:59