

STSV Incident Report

General Details	
Incident ID	00050296
Contract	STSW
Issued	06/02/2017 16:20:21
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Major Pothole
O/I Ref	16SW10529
Defect Ref	D-SW17235063483
Police Inc. No:	
Incident Description	
Large Pothole Emailed STSV Defects.....	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Papa 1			
Scotland Transerv	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1742403 A725(S) Bothwell Bridge D-SW17235063483			
Easting	542384	Northing	1315564	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	06/02/2017 16:30:00	06/02/2017 16:20:00	07/02/2017 02:00:00	07/02/2017 03:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
06/02/2017 16:42:00	Passed to Redacted for nightshift to attend
21/02/2017 20:14:00	Emailed to Redacted
07/02/2017 02:00:00	Unit attended and carried out a Hot Patch.

STSV Incident Report

General Details	
Incident ID	00050805
Contract	STSW
Issued	23/02/2017 11:48:03
Status	0
BeCogent Ref:	
Weather:	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	16SW10333
Defect Ref	D-SW17235062033
Police Inc. No:	
Incident Description	
Pothole on Bridge Deck	
Link: 15031/62	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Papa 1			

Location Details

Region	Route	Junction	Marker Post
	A725		

Location Description	MOI-SW1741943 A725(S) Whistleberry - Blantyre, D-SW17235062033
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Easting	271212	Northing	657822	Link/Section	15032/62
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Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/02/2017 12:00:00	23/02/2017 12:00:00	23/02/2017 12:55:00	23/02/2017 13:25:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

- 23/02/2017 12:01:00 Amey report pothole on bridge deck over the river clyde, lane 1 Southbound carriageway
- 23/02/2017 13:22:00 1 x tub cold tar used in lane 1
- 23/02/2017 20:12:00 Passed to STSV-Defects for permanent repair.

STSV Incident Report

General Details

Incident ID	00055115
Contract	STSW
Issued	17/07/2017 16:31:04
Status	O
BeCogent Ref:	88169
Weather	
Other Cause	

Incident Details

Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	Pothole

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogont	Bcogent			
Public	Anon Male			

Location Details

Region	Route	Junction	Marker Post
	A725		
Location Description	A725 E/B at Ped X after Whirlies Rbt		
Easting	529258	Northing	1311720
Link/Section	15020/05		

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	17/07/2017 16:45:00	17/07/2017 16:45:00	17/07/2017 17:20:00	17/07/2017 17:30:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

- 17/07/2017 16:45:00 PAPA 1 attending.
- 17/07/2017 17:25:00 P1 - Searched area and the only thing was a gully just off network which the surrounding tar was breaking up.
- 17/07/2017 17:25:00 Emailed to Redacted
11/2

STSV Incident Report

General Details

Incident ID	00055786
Contract	STSW
Issued	09/08/2017 16:30:07
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details

Incident Cat	DMRS
Incident Type	Road Surface
O/I Ref	17SW04070
Defect Ref	D-SW17235314444
Police Inc. No:	
Incident Description	Caller states he has damaged his tyre and is now looking for a claim form Link: 15032/61

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details

Region	Route	Junction	Marker Post
	A725		
Location Description	A725 - Just after Bothwell Bridge heading towards East Kilbride, D-SW17235314444		
Easting	271158	Northing	657718
Link/Section			

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	09/08/2017 16:30:00	09/08/2017 16:30:00	09/08/2017 17:10:00	09/08/2017 17:20:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

09/08/2017 16:31:00	Redacted 11/2 authorised ISU to attend
09/08/2017 17:15:00	caller states he hit lip in the road and has damaged his wheel.
09/08/2017 17:20:00	From ISU - lip is actually a bridge join that is slightly raised on the ribline towards the channel. ISU have used 1 x tub of cold tar to ramp off the lip and make safe.
09/08/2017 17:20:00	From ISU - 2 photographs taken
09/08/2017 17:39:00	E-mailed to STSV Defects and DCP

STSV Incident Report

General Details	
Incident ID	00055985
Contract	STSW
Issued	16/08/2017 03:53:12
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
R Carson requests NCC to raise perm defect for pothole on the A725 Crossbaskets. Redacted will raise OI.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scolland Transerv	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description				
MOI-SW1752068 A725 N/B Crossbasket D-SW17235323689				
Easting	266565	Northing	656311	Link/Section
				15025/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TM Crow	16/08/2017 02:30:00	16/08/2017 02:30:00	16/08/2017 02:30:00	16/08/2017 04:00:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
16/08/2017 03:53:00	Redacted 11/2 informs of Cat 1 repair carried out within TM. A725 Crossbaskets N/B.
16/08/2017 03:53:00	Photographs to be taken
16/08/2017 03:53:00	OI To be raised by Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00056758
Contract	STSW
Issued	08/09/2017 11:58:06
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details			
Region	Route	Junction	Marker Post
	A725		
Location Description: No Trace A725 - Whirlies @ pedestrian lights under the over bridge.			
Easting		Northing	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	08/09/2017 12:10:00	08/09/2017 12:10:00	08/09/2017 13:30:00	08/09/2017 13:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
08/09/2017 13:35:00	Area searched no trace.

STSV Incident Report

General Details		Incident Details	
Incident ID	00058679	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	05/11/2017 00:13:31	O/I Ref	17SW08599
Status	0	Defect Ref	D-SW17235466009
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Ramond reports Pothole A725 at split for Mavor on running lane	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1756941, A725 split for mavor			
Easting	264904	Northing	656106	Link/Section 15020/16

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	05/11/2017 00:15:00	05/11/2017 00:15:00	05/11/2017 00:30:00	05/11/2017 01:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
05/11/2017 00:15:00	Redacted 11/2 has dispatched nightshift crew to location
05/11/2017 01:00:00	1.5 tubs of coldtar used to fill
05/11/2017 01:00:00	emailed to stsv defects

STSV Incident Report

General Details		Incident Details	
Incident ID	00060247	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	20/12/2017 20:30:41	O/I Ref	17SW10222
Status	O	Defect Ref	D-SW17235512700
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1759513 A725 - w/b off Slip to Douglas Street. D-SW17235512700			
Easting	268235	Northing	656321	Link/Section 15025/78

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Nightshift Crew	20/12/2017 20:35:00	20/12/2017 20:35:00	21/12/2017 01:00:00	21/12/2017 02:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
20/12/2017 20:32:00	email to Redacted 11/2 to have crew attend.
21/12/2017 02:44:00	From Redacted 11/2 3 potholes filled with hot tar. One barrow used on a temporary repair.
21/12/2017 03:07:00	Email sent to STSV defects

STSV Incident Report

General Details	
Incident ID	00061387
Contract	STSW
Issued	19/01/2018 11:35:59
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Major Pothole
O/I Ref	17SW11599
Defect Ref	D-SW18235529037
Police Inc. No:	
Incident Description	
Potholes	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1861025, A725 W/B Glasgow Road onslip, D-SW18235529037			
Easting	269582	Northing	657145	Link/Section 15030/90

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	19/01/2018 11:35:00	19/01/2018 11:35:00	19/01/2018 12:45:00	19/01/2018 12:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
19/01/2018 14:55:00	2 tubs of cold-tar used to fill 2 potholes.
20/01/2018 01:21:00	Emailed to STSV defects and Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00061796
Contract	STSW
Issued	23/01/2018 21:56:50
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW11765
Defect Ref	D-SW18235529560
Police Inc. No:	
Incident Description	
<p>Location A725 n/b prior to the Main St, Blantyre off-slip, East Kilbride Expressway Direction North Bound Defect Type 1 Defect (other) I was travelling in the inside lane(fast lane) from East Kilbride towards the Raith Interchange when I struck a large deep pothole in the road. It caused my tyre to burst so it is no doubt a dangerous issue that needs immediate repair. I have video footage of the incident as my car is fitted with a dashcam, which I have reviewed and the unavoidable collision with the pothole can be seen on it. I will be claiming for the cost of a replacement tyre from Transerv. Thanks.</p>	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1861376 A725 n/b prior to the Main St, Blantyre off-slip D-SW18235529560			
Easting	288779	Northing	656380	Link/Section 15025/79

Vehicle Response				
ISURof	Time Called	Time Allocated	Time Arrived	Time Departed
Nightshift	23/01/2018 21:55:00	23/01/2018 21:55:00	24/01/2018 02:30:00	24/01/2018 02:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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23/01/2018 21:55:00	Passed to Redacted 11/2 n/s duty officer.
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23/01/2018 21:55:00	Emailed to DCP for claim form.
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24/01/2018 02:40:00	1 pothole - 2 tubs of cold tar.
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24/01/2018 02:40:00	Passed to STSV-Defects for permanent repair.
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STSV Incident Report

General Details	
Incident ID	00062195
Contract	STSW
Issued	29/01/2018 11:25:41
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No;	
Incident Description	
Road Number A725 Location East bound between whistle berry industrial estate and the River Clyde between both lanes Direction East Bound Defect Type Carriageway Defect/Pothole Defect (other) Pot hole between both lanes deep enough to burst a tyre Name Redacted 11/2 Address Redacted 11/2 Telephone Number Redacted 11/2 Email Redacted 11/2 Response required yes	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details			
Region	Route	Junction	Marker Post
	A725		
Location Description No Trace A725 - between Whistleberry - Industrial estate and the river clyde			
Easting		Northing	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Dayshift	29/01/2018 14:00:00	29/01/2018 14:00:00	29/01/2018 14:50:00	29/01/2018 15:05:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
29/01/2018 14:13:00	NCC passed to Redacted 11/2 to have crew attend
29/01/2018 15:07:00	Area searched no trace

STSV Incident Report

General Details		Incident Details	
Incident ID	00062267	Incident Cat	DMRS
Contract	STSW	Incident Type	Major Pothole
Issued	29/01/2018 19:20:54	O/I Ref	
Status	0	Defect Ref	
BeCogent Ref.		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole and claim form request	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1861976 A725 E/B Main Street D-SW18235533851 OI/17SW12283			
Easting	269122	Northing	656544	Link/Section 15030/05

Vehicle Response				
ISURet	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	29/01/2018 19:20:00	29/01/2018 19:20:00	30/01/2018 04:00:00	30/01/2018 05:30:00

No Traco	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
29/01/2018 19:20:00	Incident emailed to Redacted 11/2 night-shift supervisors. Issue emailed to DCP for claim form request.
30/01/2018 04:56:00	From Redacted - a total of 3 potholes were found between Main St and the offslip to Blantyre/ Hamilton. No action taken as no IPV available. Emailed to Redacted 11/2 STSV-Defects.

STSV Incident Report

General Details

Incident ID	00062323
Contract	STSW
Issued	30/01/2018 13:39:50
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details

Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW12276
Defect Ref	D-SW18235533777
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details

Region	Route	Junction	Marker Post
	A725		
Location Description	MOI-SW1861923, A725 n/b at Blantyre off-slip.(Crossbaskets) D-SW18235533777		
Easting	266674	Northing	656320
Link/Section	15025/05		

Vehicle Response

ISURof	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	30/01/2018 13:47:00	30/01/2018 13:40:00	30/01/2018 14:00:00	30/01/2018 14:15:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

- 30/01/2018 13:39:00 Passed to **Redacted 11/2** who is on site at A725 with ISU at previous incident. He will deploy the ISU to attend.
- 30/01/2018 14:15:00 2 x tubs cold tar
- 30/01/2018 17:05:00 emailed to stsv defects

STSV Incident Report

General Details	
Incident ID	00062565
Contract	STSW
Issued	02/02/2018 11:40:03
Status	0
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW12545
Defect Ref	D-SW18235534872
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1862233 A725 e/b 50m after Whirlies Rbt, East Kilbride, D-SW18235534872			
Easting	264543	Northing	655763	Link/Section 15020/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	02/02/2018 11:30:00	02/02/2018 11:30:00	02/02/2018 12:00:00	02/02/2018 12:10:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
02/02/2018 11:30:00	Papa 1 attending.
02/02/2018 11:30:00	Customer requests a claim form.
02/02/2018 12:10:00	1tub of cold tar for 1 pothole.
02/02/2018 20:59:00	On Tracker and Emailed DCP re Claims Form

STSV Incident Report

General Details	
Incident ID	00062679
Contract	STSW
Issued	04/02/2018 16:05:02
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Major Pothole
O/I Ref	
Defect Ref	D-SW18235536605
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details			
Region	Route	Junction	Marker Post
	A725		
Location Description: MOI,A725 E/B east of Whirlies at Park's garage,D-SW18235536605			
Easting	264624	Northing	655854
Link/Section	15020/05		

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Night Crew	04/02/2018 19:00:00	04/02/2018 16:05:00	05/02/2018 03:30:00	05/02/2018 04:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
04/02/2018 16:07:00	This pothole was filled yesterday, 62629 refers. NCC caller Redacted 11/2 who confirmed they noticed it today.
04/02/2018 16:07:00	Emailed to Redacted 11/2 for night-shift to attend.
05/02/2018 04:00:00	From Redacted - hot plugged
05/02/2018 04:04:00	Entered on MOI - SW1862338
05/02/2018 04:07:00	E mailed to STSV Defects; Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00063352
Contract	STSW
Issued	15/02/2018 13:09:19
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW13066
Defect Ref	D-SW18235545515
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	NCC Staff			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description: MOI-SW1863058, Whitemoss - Whirlies, D-SW18235545515				
Easting	264283	Northing	655065	Link/Section: 15015/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	15/02/2018 13:10:00	15/02/2018 13:10:00	15/02/2018 14:05:00	15/02/2018 14:15:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
15/02/2018 14:29:00	Temp repair, 1 tub of cold tar, 1 pothole.
15/02/2018 14:32:00	2 photos taken.
15/02/2018 17:22:00	emailed to stsv defects

STSV Incident Report

General Details	
Incident ID	00065010
Contract	STSW
Issued	22/03/2018 18:51:41
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW17677
Defect Ref	D-SW18235608679
Police Inc. No:	
Incident Description	
Pothole x 2 Viafix	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	South Lanarkshire Council			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1865453 A725 Whirlies/A749 D-SW18235608679 OI/17SW17677			
Easting	264414	Northing	655763	Link/Section 15010/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	22/03/2018 18:51:00	22/03/2018 18:51:00	22/03/2018 19:40:00	22/03/2018 19:50:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
22/03/2018 18:41:00	SLC report pothole at junction of A725 Whirlies & A749
22/03/2018 19:50:00	Papa1 attends. 2 x potholes filled with 3 x bags viafix
22/03/2018 20:08:00	Photos attached to defect
22/03/2018 20:08:00	Forwarded to ^{Redacted} & SIsv Defects

STSV Incident Report

General Details		Incident Details	
Incident ID	00065010	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	22/03/2018 18:51:41	O/I Ref	17SW17677
Status	0	Defect Ref	D-SW18235608679
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 2 Viafix	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	South Lanarkshire Council			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1865453 A725 Whirlies/A749 D-SW18235608679 OI/17SW17677			
Easting	264414	Northing	655763	Link/Section 15010/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	22/03/2018 18:51:00	22/03/2018 18:51:00	22/03/2018 19:40:00	22/03/2018 19:50:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
22/03/2018 18:41:00	SLC report pothole at junction of A725 Whirlies & A749
22/03/2018 19:50:00	Papa1 attends. 2 x potholes filled with 3 x bags viafix
22/03/2018 20:08:00	Photos attached to defect
22/03/2018 20:08:00	Forwarded to Redacted & Stsv Defects 11/2

STSV Incident Report

General Details

Incident ID	00065288
Contract	STSW
Issued	29/03/2018 16:35:52
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details

Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW17875
Defect Ref	D-SW18235617163
Police Inc. No:	
Incident Description	
Pothole	
Linkage 14950/80	*****

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details

Region	Route	Junction	Marker Post
	A725		
Location Description	MOI-SW1865891 A726 at Queensway Rbt (Murray) - Viafix D-SW18235617163		
Easting	263842	Northing	653771
Link/Section			

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	29/03/2018 16:20:00	29/03/2018 16:15:00	29/03/2018 17:00:00	29/03/2018 17:10:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

- 29/03/2018 16:38:00 Papa 1 attends.
- 29/03/2018 17:07:00 2 x potholes filled using Viafix - permanent repair.
- 29/03/2018 17:07:00 Location should be A726 - 725 entered in error.
- 29/03/2018 22:49:00 On Tracker. Emailed stsv Defects

STSV Incident Report

General Details	
Incident ID	00065438
Contract	STSW
Issued	03/04/2018 09:07:16
Status	O
BeCogent Ref:	
Weather	Raining no high winds
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Road Surface
O/I Ref	18SW00206
Defect Ref	D-SW18235618956
Police Inc. No:	
Incident Description	
Pothole - centre line	
Link - 15032/45	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details			
Region	Route	Junction	Marker Post
	A725		

Location Description	MOI-SW1866159 200m prior to new VMS at Bothwell Bridge D-SW18235618956
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Easting	271003	Northing	657619	Link/Section	
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Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	03/04/2018 09:10:00	03/04/2018 09:07:00	03/04/2018 09:20:00	03/04/2018 09:30:00
Operatives	04/04/2018 05:00:00	04/04/2018 05:00:00	04/04/2018 05:00:00	04/04/2018 06:00:00

No Traco	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
03/04/2018 09:10:00	Papa 1 attends - Redacted 11/2
03/04/2018 09:30:00	From Papa 1, Redacted 11/2 - too busy at this time to effect a repair - request this be passed to night shift for attention
03/04/2018 09:33:00	E mailed to Night shift supervisor, Redacted 11/2 and Redacted 11/2

STSV Incident Report

General Details		Incident Details	
Incident ID	00085439	Incident Cat	DMRS
Contract	STSW	Incident Type	Road Surface
Issued	03/04/2018 09:42:23	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	
Weather	Raining no high winds	Incident Description	
Other Cause		Claim Form request	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	No Trace - Between Birniehill and Whitemoss roundabouts			
Easting	264256	Northing	654005	Link/Section 15010/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	03/04/2018 09:50:00	03/04/2018 09:42:00	03/04/2018 10:10:00	03/04/2018 10:20:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
03/04/2018 09:50:00	Papa 1 attends .Redacted 11/2
03/04/2018 10:20:00	From Papa 1, Redacted 11/2 No trace of any pothole at this location
03/04/2018 10:36:00	E mailed to DCP

STSV Incident Report

General Details		Incident Details	
Incident ID	00065579	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	06/04/2018 11:36:54	O/I Ref	18SW00363
Status	0	Defect Ref	D-SW18235635066
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2		Redacted 11/2	

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1866307, A725 s/b at Blantyro turn off.Viafix, D-SW18235635066 OI/18SW00363			
Easting	269201	Northing	656620	Link/Section 15030/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	06/04/2018 11:40:00	06/04/2018 11:36:00	06/04/2018 12:15:00	06/04/2018 12:30:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
06/04/2018 11:37:00	Papa 1 attends.
06/04/2018 12:40:00	Pothole filled - 1 x Viafix ... permanent repair
06/04/2018 20:07:00	forwarded to stsvdefects

STSV Incident Report

General Details	
Incident ID	00065763
Contract	STSW
Issued	10/04/2018 13:10:11
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2	Redacted 11/2		

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	No action A725 E/B Douglas St.			
Easting	268077	Northing	656377	Link/Section 15025/79

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	10/04/2018 13:10:00	10/04/2018 13:10:00	10/04/2018 13:30:00	10/04/2018 13:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
10/04/2018 13:43:00	No Cat 1 defect found. There is what appears to be an area that has been hot filled. Emailed to STSV-Defects.

STSV Incident Report

General Details		Incident Details	
Incident ID	00066045	Incident Cat	DMRS
Contract	STSW	Incident Type	Road Surface
Issued	17/04/2018 09:52:33	O/I Ref	18SW00610
Status	O	Defect Ref	D-SW18235658756
BeCogent Ref:		Police Inc. No:	
Weather	Fine no high winds	Incident Description	
Other Cause		Pothole - Claim Form Request	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI Between High Blantyre and East Kilbride D-SW18235658756			
Easting	268539	Northing	656352	Link/Section 15025/79

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	17/04/2018 10:00:00	17/04/2018 09:52:00	17/04/2018 10:25:00	17/04/2018 10:45:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
17/04/2018 09:52:00	Redacted 11/2 reports that he joined the A725 heading towards EK from the slip road at High Blantyre - pothole is in the middle of the road just as you go into the outside lane
17/04/2018 10:00:00	Papa 1 attends -Redacted 11/2
17/04/2018 10:51:00	From Papa 1 pothole filled with 3 tubs of cold tar.
17/04/2018 10:56:00	Email sent to STSV Defects

STSV Incident Report

General Details		Incident Details	
Incident ID	00066083	Incident Cat	DMRS
Contract	STSW	Incident Type	Road Surface
Issued	17/04/2018 20:05:02	O/I Ref	
Status	0	Defect Ref	
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Dip in road surface	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2	Redacted 11/2		

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	No action A725 W/B Whistleberry Road to Glasgow Road			
Easting	270353	Northing	657430	Link/Section 15032/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Nightshift	17/04/2018 20:05:00	17/04/2018 20:05:00	17/04/2018 20:15:00	17/04/2018 20:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
17/04/2018 20:08:00	The reporter drives on the A725 each day and states there is a noticeable dip in the road which was not there yesterday. SWDO Redacted 11/2 advised and will attend. Location is adjacent to the Audi garage.
17/04/2018 20:31:00	From Redacted - there is a crack in the road surface and a slight dip. This is not imminently dangerous but further investigation is required. Emailed to Redacted 11/2

STSV Incident Report

General Details		Incident Details	
Incident ID	00068086	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	18/06/2018 15:45:25	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole/Surface Damage Middle Lane	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transov	Papa 1			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1870579 A725(S) Whirlies			
Easting	264393	Northing	655671	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	18/06/2018 15:50:00	18/06/2018 15:50:00	18/06/2018 16:20:00	18/06/2018 16:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
18/06/2018 15:45:00	Reports of a pothole in middle lane on approach to whirlies roundabout. Papa1 attends
18/06/2018 16:30:00	No potholes however, surface damage at locus

STSV Incident Report

General Details	
Incident ID	00068437
Contract	STSW
Issued	29/06/2018 15:30:46
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	18SW02925
Defect Ref	D-SW18235888805
Police Inc. No:	
Incident Description	
Rut across L2, Claims Form Requested.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description: MOI-SW1871152 A725 Whirlies Rbt L2 N/B approach from A749 D-SW18235888805				
Easting	264424	Northing	655746	Link/Section: 15015/80

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	29/06/2018 15:30:00	29/06/2018 15:30:00	29/06/2018 16:15:00	29/06/2018 16:30:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
Nissan Micra	Redacted 11/2	unknown		False	0	0	0

Damage	
Action Date	Actions Taken
29/06/2018 15:26:00	Around 18:00 Hrs on Thurs 28/06/18, whilst Redacted 11/2 was driving her Nissan Micra reg no Redacted she struck a rut on L2 and her vehicle is possibly damaged which she will have checked.
29/06/2018 16:29:00	5 Potholes filled after the traffic light line off the A749. 3 Bags of Vifix used.
29/06/2018 16:29:00	On Tracker and Emailed stsvDefects.

STSV Incident Report

General Details	
Incident ID	00073016
Contract	STSW
Issued	25/11/2018 12:30:10
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	18SW06895
Defect Ref	D-SW18236234272
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description: MOI-SW1879223 A725 Birniehill Rbt n/s/l D-SW18236234272				
Easting	264201	Northing	653773	Link/Section: 15010/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	25/11/2018 12:30:00	25/11/2018 12:30:00	25/11/2018 13:10:00	25/11/2018 13:20:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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25/11/2018 11:55:00	Road Number: A725 Location: Travelling on the Kingsway (A725) East Kilbride , from the Whitemoss Roundabout heading to the Birniehill Roundabout. There is a "sharp edged deep pothole" in the "left hand lane" at the "Birniehill Roundabout give way line". Direction: West Bound Defect Type: Other Defect (Other): Deep "Suspension Damaging" sharp edged pothole. Name: Redacted 11/2 Address: Redacted 11/2 Telephone: Redacted Email: Redacted 11/2 Response Required: Yes
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25/11/2018 13:21:00	1 bag of viafix used in 1 pothole.
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25/11/2018 13:24:00	On Tracker and Emailed stsvDefects.
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STSV Incident Report

General Details	
Incident ID	00080165
Contract	STSW
Issued	20/06/2019 14:28:11
Status	0
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	19SW02752
Defect Ref	D-SW19236872044
Police Inc. No:	
Incident Description	
<p>Hi Ladies/Gents, Amey received a complaint from a member of the public and one of our Inspectors has investigated but found it is within Scotland Transerv's network. A pot-hole is on the southern most bridge joint of the A725 southbound at the bridge over the River Clyde at Bothwell. It is just prior to Whistleberry Road Blantyre and is in lane 1. It has been reported to your control room a few times before apparently.</p> <p>I have spoken again to the customer Redacted 11/2 and informed him it has been passed on to yourselves to deal with.</p> <p>Link: 15032/61</p>	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BB Webmaster	Redacted 11/2			

Location Details			
Region	Route	Junction	Marker Post
	A725		
Location Description: MOI-SW1990382 Bothwell Bridge, Link: 15032/61 D-SW19236872044			
Easting	271191	Northing	657779
Link/Section			

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	20/06/2019 14:30:00	20/06/2019 14:30:00	20/06/2019 14:45:00	20/06/2019 15:00:00
IPV	20/06/2019 14:30:00	20/06/2019 14:30:00	20/06/2019 14:45:00	20/06/2019 15:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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20/06/2019 14:30:00	ISU & IPV attending
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20/06/2019 15:16:00	2 Pothole = 1 Bag of Viafix
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20/06/2019 15:16:00	Emailed stsvDefects
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STSV Incident Report

General Details		Incident Details	
Incident ID	00080743	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pathole
Issued	11/07/2019 10:10:14	O/I Ref	19SW03417
Status	0	Defect Ref	D-SW19236909272
BeCogent Ref:		Police Inc. No:	
Wcathor		Incident Description	
Other Cause		Potholes Section 15032/61 Ch.71	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1991458 A725 W/B prior to Whistleberry Road D-SW19236909272			
Easting	271202	Northing	657797	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	11/07/2019 10:10:00	11/07/2019 10:10:00	11/07/2019 10:30:00	11/07/2019 10:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
11/07/2019 11:24:00	2 x potholes filled with 2 bags of Vialfix on bridge over the Clyde.
11/07/2019 11:44:00	Emailed to Redacted STSV-Defects 11/2

STSV Incident Report

General Details	
Incident ID	00081533
Contract	STSW
Issued	08/08/2019 13:00:00
Status	O
BoCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole/Claims Form	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	No Action:A725 Between Whistloberry Ind Est/High Blantyre Ind Estate			
Easting		Northing	Link/Section	

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	08/08/2019 13:00:00	08/08/2019 13:00:00	08/08/2019 13:20:00	08/08/2019 13:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
Renault Clio	Redacted 11/2	rod		False	0	0	0

Damage

Action Date	Actions Taken
08/08/2019 13:01:00	Papa 1 attends.
08/08/2019 13:06:00	Reporter claims he struck a pothole damaging the F/O/S roadwheel - requires a Claims Form
08/08/2019 13:30:00	ISU update - informs that there is no trace other than pothole filled yesterday - 81518, no action taken
08/08/2019 13:30:00	Emailed to stsv defects , DCP

STSV Incident Report

General Details	
Incident ID	00081972
Contract	STSW
Issued	21/08/2019 03:30:10
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	19SW04843
Defect Ref	D-SW19236967214
Police Inc. No:	
Incident Description	
2 Potholes	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1993596 - A725 s/b Bothwell Bridge - D-SW19236967214			
Easting	270818	Northing	657590	Link/Section 15032/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	21/08/2019 03:30:00	21/08/2019 03:30:00	21/08/2019 03:30:00	21/08/2019 03:50:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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21/08/2019 03:50:00	2 Potholes filled
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21/08/2019 03:50:00	Email Enquiry
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Road Number: A725

Location: Raith interchange heading towards East Kilbride on the bridge river Clyde, 2 very large and dangerous potholes. These are a very high risk of damaging tyres and alloy wheels. Photographs with time & date stamp available if required.

Direction: West Bound

Defect Type : Pothole

Defect Other: Other large potholes on the A725 this road needs inspected and repaired. In the last 4 months i have had to renlare 2 tyres and a buckled alloy wheel because the state of this road.

Name: Redacted 11/2

Address:

Phone:

Email: |

Response Required : Yes

Method of Response: Telephone

Confirm that you consent to your personal information being stored and processed by Scotland TranServ, for the purpose of processing your defect. You also confirm that you have read, understand and consent to the Scotland TranServ Privacy Statement: Checked

STSV Incident Report

General Details	
Incident ID	00082039
Contract	STSW
Issued	22/08/2019 18:55:27
Status	0
BeCogent Ref:	119191
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	19SW04986
Defect Ref	D-SW19236972558
Police Inc. No:	
Incident Description	
Potholes Cross Ref 82054 Link Sec 14950/06	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Redacted 11/2			

Location Details			
Region	Route	Junction	Marker Post
	A725		
Location Description: MOI-SW1993733 A725 W/B after Rigghead Rbt D-SW19236972558			
Easting	262547	Northing	654171
Link/Section			

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/08/2019 09:00:00	23/08/2019 08:45:00	23/08/2019 09:40:00	23/08/2019 10:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

23/08/2019 08:33:00 Incident was originally past to **Redacted 11/2** who now wishes the ISU to attend and carry out repairs if possible or give an update. **11/2**

23/08/2019 08:36:00 Incident Information
ID : 119191
Incident Date : Thu Aug 22 18:52:57 WEST 2019
Issue Type : POTHOLE
Classification: EMERGENCY
Issue Status : NEW
Cust Callback : true
Operator : TRANSERV
Notes : at least 3 potholes, caller was cycling this road and the pothole where filled with water and states it is dangerous for cycleists and motor bikes, customer requested feedback VIA email.

Agent Name : **Redacted 11/2**

Contact Information
Title : Mr
First Name : **Redact**
Middle Initial : **ed 11/2**
Last Name :
Address 1 :
Address 2 :
Address 3 :
Postcode :
Telephone : **Redacted 11/2**
Email : **Redacted 11/2**

Location Information
Easting : 0
Northing : 0
Road Name : A725
Carriageway : WESTBOUND
Location Notes : on the A725 Queensway east kilbride, between the 2 roundabouts from loyds pharmacy to the arnald clarks, caller states that there is another pothole on the same road eastbound next lind factory on the A725

First Created : 22/08/2019 18:52

23/08/2019 10:33:00 Emailed **Redacted 11/2**

STSV Incident Report

General Details	
Incident ID	00082054
Contract	STSW
Issued	23/08/2019 09:10:00
Status	O
BeCogent Ref:	1191
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	19SW04996
Defect Ref	D-SW19236972566
Police Inc. No:	
Incident Description	
Pothole	
Cross ref 82039	
Ink Sec 14950/05	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description: MOI-SW1993740 A726 E/B prior to Rigghead Rbt L2 D-SW19236972566				
Easting	282726	Northing	654108	Link/Section

Vehicle Response				
ISURof	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/08/2019 09:10:00	23/08/2019 09:10:00	23/08/2019 10:10:00	23/08/2019 10:20:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
23/08/2019 10:05:00	Original Report went to Redacted on 22/08 who requested the ISU attend..
23/08/2019 10:17:00	1 Pothole = 1/2 Bag of Viafix. Photo's taken.
23/08/2019 12:11:00	Emailed Redacted and stsvDefects

STSV Incident Report

General Details	
Incident ID	00083227
Contract	STSW
Issued	30/09/2019 13:53:33
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	SW85-534645-237034233
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1995737 A725 s/b Bothwell Bridge SW85-534645-237034233			
Easting		Northing	Link/Section	15032/62

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	30/09/2019 14:00:00	30/09/2019 13:55:00	30/09/2019 14:52:00	30/09/2019 15:00:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
30/09/2019 13:53:00	Papa 1 attending
30/09/2019 14:12:00	Papa1 requested assistance from IPV.
30/09/2019 15:00:00	Pot holes filled with 2 bags of viafix.
30/09/2019 15:22:00	emailed to stsv defects and Redacted 11/2

STSV Incident Report

General Details	
Incident ID	00083521
Contract	STSW
Issued	09/10/2019 17:14:03
Status	O
BoCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
<p>My name is Redacted I'm looking to report a pot hole on the East Kilbride Expressway as you are coming from Kingsgate retail park it is on the first bend right. I was in a single car crash today because of this pothole and my car is now written off because of damage caused. The police incident number is Redacted this happened at approximately 6am this morning. I am wondering if you could tell me if there is a way of claiming compensation for my car? I look forward to hearing from you.</p> <p>Regards Redacted 11/0</p>	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1996193 A725 e/b			
Easting	266279	Northing	656405	Link/Section 15025/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	09/10/2019 17:15:00	09/10/2019 17:15:00	09/10/2019 18:00:00	09/10/2019 18:15:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
09/10/2019 17:14:00	Papa 1 attending.
09/10/2019 18:15:00	Papa 1 reports no trace of pothole.
09/10/2019 19:28:00	Emailed to DCP.

STSV Incident Report

General Details		Incident Details	
Incident ID	00084246	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	02/11/2019 12:15:28	O/I Ref	19SW07320
Status	O	Defect Ref	D-SW19237124955
BeCogent Ref:	121512	Police Inc. No:	
Weather		Incident Description	
Other Cause		Damaged road surface.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	anon male			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description	MOI-SW1997284 A725 Bothwell bridge.(s) D-SW19237124955			
Easting	270738	Northing	657593	Link/Section 15032/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	02/11/2019 12:20:00	02/11/2019 12:20:00	02/11/2019 13:00:00	02/11/2019 13:20:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

02/11/2019 12:15:00 Info past to Papa 1.

02/11/2019 12:21:00 This has been inspected by our TRISS unit and confirmed as on the bridge deck which would place it within Transerv's area of responsibility.

We have contacted their control room directly via telephone.

Regards

Redacted 11/2

Customer Service Agent | Forth Bridges Unit | Highways

Redacted 11/2

Amey | Forth Road Bridge | Control Room |

South Queensferry | EH30 9SF

-----Original Message-----

From: operatorupdates@teleperformance.co.uk [mailto:operatorupdates@teleperformance.co.uk]

Sent: 02 November 2019 11:47

To: M8OCR <M8.OCR@amey.co.uk>

Subject: New Incident Received: ID - 121512

Road Defect

Incident Information

ID : 121512

Incident Date : Sat Nov 02 11:47:23 WET 2019

Issue Type : POTHOLE

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : false

Operator : SCOTTISH ROADS_PARTNERSHIP

Notes : Massive pothole. Large chunks are also lying on carriageway.

Feedback not required.

Agent Name : tpuk\ **Redacted 11/2**

Contact Information

Title : **Redacted 11/2**

First Name

Middle Initial

Last Name

Address 1

Address 2 :

Address 3 :

Postcode :

Telephone :

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A725

Carriageway : SOUTHBOUND

Location Notes

02/11/2019 12:29:00 P1 calling at Depot to uplift a IPV whilst on route.

02/11/2019 13:46:00 2 Potholes filled with 3 bags of viafix.

STSV Incident Report

General Details	
Incident ID	00084442
Contract	STSW
Issued	08/11/2019 20:44:14
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	19SW07522
Defect Ref	D-SW19237160160
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Redacted 11/2			

Location Details				
Region	Route	Junction	Marker Post	
	A725			
Location Description: MOI-SW1997635 - A725 s/b prior to exit slip to Whistleberry Rd - D-SW19237160160				
Easting	270815	Northing	657591	Link/Section: 15032/06

Vehicle Response				
ISURof	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	08/11/2019 20:44:00	08/11/2019 20:44:00	08/11/2019 21:00:00	08/11/2019 21:00:00
IPV	08/11/2019 20:44:00	08/11/2019 20:44:00	08/11/2019 21:00:00	08/11/2019 21:10:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage