

Annex A

Our ref: 202000018280

Midlothian Primary Schools

Year	No. of Stage 1 Midlothian Primary School Complaints	Details of Stage 1 Midlothian Primary School Complaints
2011-12	0	No complaints received.
2012-13	0	No complaints received.
2013-14	0	No complaints received.
2014-15	0	No complaints received.
2015-16	0	No complaints received.
2016-17	0	No complaints received.
2017-18	0	No complaints received.
2018-19	0	No complaints received.
2019-20	0	No complaints received.

Year	No. of Stage 2 Midlothian Primary School Complaints	Details of Stage 2 Midlothian Primary School Complaints
2011-12	0	No complaints received.
2012-13	0	No complaints received.
2013-14	0	No complaints received.
2014-15	0	No complaints received.
2015-16	0	No complaints received.
2016-17	0	No complaints received.
2017-18	0	No complaints received.
2018-19	0	No complaints received.
2019-20	0	No complaints received.

Year	No. of Not within Education Scotland's Remit /Safeguarding Concerns - Midlothian Primary School Complaints	Details of Not within Education Scotland's Remit /Safeguarding Concerns - Midlothian Primary School Complaints
2011-12	0	No complaints received.
2012-13	0	No complaints received.
2013-14	0	No complaints received.
2014-15	0	No complaints received.
2015-16	0	No complaints received.
2016-17	0	No complaints received.
2017-18	2	Concern about their child's education. Safeguarding concern.
2018-19	1	Management/running of school – ANON complaint.
2019-20	1	Concern about their child's education.

Edinburgh Primary Schools

Year	No. of Stage 1 Edinburgh Primary School Complaints	Details of Stage 1 Edinburgh Primary School Complaints
2011-12	0	No complaints received.
2012-13	1	Inspection report.
2013-14	0	No complaints received.
2014-15	1	Requesting an inspection.
2015-16	0	No complaints received.
2016-17	0	No complaints received.
2017-18	0	No complaints received.
2018-19	0	No complaints received.
2019-20	0	No complaints received.

Year	No. of Stage 2 Edinburgh Primary School Complaints	Details of Stage 2 Edinburgh Primary School Complaints
2011-12	0	No complaints received.
2012-13	0	No complaints received.
2013-14	0	No complaints received.
2014-15	1	Concerns with a member of the Inspection team during the Inspection.
2015-16	0	No complaints received.
2016-17	0	No complaints received.
2017-18	0	No complaints received.
2018-19	1	Concerns with a member of the Inspection team during the Inspection.
2019-20	0	No complaints received.

Year	No. of Not within Education Scotland's Remit /Safeguarding Concerns - Edinburgh Primary School Complaints	Details of Not within Education Scotland's Remit /Safeguarding Concerns - Edinburgh Primary School Complaints
2011-12	2	Concerns with the management – ANON complaint. Concerns that a school has no dining facilities.
2012-13	0	No complaints received.
2013-14	3	Concerns with child's education. 2 x Concerns with a mural on display.
2014-15	5	Concerns with child's education. Concerns about the headteacher and the Director. Systemic issues with the City of Edinburgh Council's education department in relation to the Getting it Right for Every Child (GIRFEC) principles. Regarding general concerns. Regarding the school policies.
2015-16	2	Concerns with child's education. Concerns with health and safety.
2016-17	3	2 x Safeguarding concerns. Concerns with children's education.
2017-18	4	Concerns with children's education. 3 x Safeguarding concerns.
2018-19	12	8 x Safeguarding concerns. 2 x Concerns with child's education. 2 x Concerns with the management.
2019-20	5	2 x Concerns with child's education. 3 x Safeguarding concerns.