

ANNEX B

From: [REDACTED]
Sent: 12 March 2019 13:35
To: [REDACTED]
Subject: RE: Digital Ear Thermometer

[REDACTED]

It would be helpful to discuss before I comment please. I'll be at VQ on Friday morning this week and Monday and Friday next week if any of those suit you.

Regards

[REDACTED]

[REDACTED]
Senior Medical Adviser Paediatrics
[REDACTED]

From: [REDACTED]
Sent: 12 March 2019 12:04
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Digital Ear Thermometer

Thanks [REDACTED], the attachment in [REDACTED] email included the link to NHS advice on taking temperature. There was no definitive advice on what type of thermometer should be used for specific age.

[REDACTED] – we'll wait to hear from you on this. Please let me know if you would like to discuss further.

Many thanks

[REDACTED]

From: [REDACTED]
Sent: 12 March 2019 11:04
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Digital Ear Thermometer

Hi [REDACTED], You need to go with medical advice on the age by which these can be used. [REDACTED] should be able to advise. [REDACTED]

From: [REDACTED]
Sent: 12 March 2019 10:58
To: [REDACTED]
Subject: RE: Digital Ear Thermometer

Thanks very much [REDACTED] that's really helpful. [REDACTED] – please let me know if you're content with this. Happy to include a specific question about thermometers in the evaluation (cc [REDACTED] for awareness) if helpful and this can then inform the future box contents (we have committed to stock up to 2021)

Thanks

[REDACTED]

From: [REDACTED]
Sent: 11 March 2019 16:50
To: [REDACTED]
Subject: RE: Digital Ear Thermometer

Hi Folks,

I've just had a look for any previous comments on this and found the attached email on eRDM, also copied and pasted below for those not able to access electronic filing.

Regards,
[REDACTED]

Hi [REDACTED]

Who suggested them? Was it one of the reps on the reference group?

[REDACTED] and I spoke about this yesterday and thought it was a really useful addition to the box. I don't think there is anything in the link that concerns me or flags up advice not to use them so I'd say go with that.

I've spoken with John and suggested to him that parents tell us what they think about the thermometer in the evaluation.

You can breathe again ☐

[REDACTED]

[REDACTED]

Improving Health and Wellbeing | Scottish Government

[REDACTED]

[REDACTED]

Making Scotland the best place to grow up

www.gov.scot/childrenandfamilies | @girfec | #bestplacetogrowup

From: [REDACTED]

Sent: 13 December 2016 15:36

To: [REDACTED]

Cc: [REDACTED]

Subject: FW: Ear Thermometer link

Hi [REDACTED]

Our Contractors have raised a safety concern about the use of in-ear thermometers based on this NHS advice (link in the email below). Please can you and yours let us know if you're happy for them still to be included bearing in mind that we've bought them for the Pilot Boxes and they're in all our marketing images!

Happy to chat – I'm on [REDACTED]

Thanks loads,

[REDACTED]

From: [REDACTED]

Sent: 13 December 2016 15:06

To: [REDACTED]

Cc: [REDACTED]

Subject: Ear Thermomiter link

<http://www.nhs.uk/chq/pages/1065.aspx?categoryid=72>

[REDACTED]

APS Group

Chetham House, Bird Hall Lane

Cheadle Heath, SK3 0ZP, UK

[REDACTED]
www.theapsgroup.com

[REDACTED]
Team Leader, Maternal and Infant Health
Improving Health and Wellbeing / Children and Families Directorate/ Scottish
Government
[REDACTED]

From: [REDACTED]
Sent: 11 March 2019 16:18
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Digital Ear Thermometer

Hi [REDACTED] please see query below can you also help/ point [REDACTED] in the right direction. There is some urgency given the new box is due to launch end of month. Would the RCPCH be a source of advice ? [REDACTED]

Sent with BlackBerry Work (www.blackberry.com)

From: [REDACTED]
Sent: 11 Mar 2019 12:13
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Digital Ear Thermometer
[REDACTED]

I wonder if you might be able to advise or point us in the right direction with this query.

At our Baby Box stakeholders meeting last week one of the attendees highlighted that some paediatricians don't recommend using digital ear thermometers for babies under 6 months. This is on the instructions inside the box containing the thermometer.

We haven't been able to identify any definitive advice on this online (some links suggested some paediatricians don't recommend use under 12 months)

As you know, the selection of the items in the box went through a rigorous process involving health professionals and they didn't highlight this as an issue at the time.

Given this has been raised, could you please advise who we could contact for advice on this – would there be NHS guidance to all medical professionals (I recall my GP used this type of thermometer on my children when they were babies)

Any steer you can give us on this would be much appreciated,

Happy to discuss

[REDACTED]

From: [REDACTED]
Sent: 08 March 2019 17:23
To: [REDACTED]
Cc: [REDACTED]
Subject: Digital Ear Thermometer

Nearly there guys

Further to our discussion yesterday about the use of the digital ear thermometer, we have checked the instructions and also the box for the digital ear thermometer.

The box states that the product is suitable for all age groups but the instructions note the following -

(Caution : Many paediatricians suggest use of ear thermometers for children older than 6 months).
See attached image.

Let me know your thoughts and I hope that this helps

[REDACTED]

From: [REDACTED]
Sent: 07 March 2019 15:57
To: [REDACTED]
Subject: Note from today

Hi [REDACTED]

Could you do a brief note of today's meeting, detailing the comments we got like

Thermometer not to be used in babies under 28 days – [REDACTED] checking out
[REDACTED – OUT OF SCOPE]
[REDACTED – OUT OF SCOPE]
[REDACTED – OUT OF SCOPE]
[REDACTED – OUT OF SCOPE]

[REDACTED – OUT OF SCOPE]
[REDACTED – OUT OF SCOPE]

Ta,
[REDACTED]

[REDACTED]
Parenting, Play and Baby Boxes Team | Improving Health & Wellbeing Division |
Area 2B - South | Victoria Quay | Edinburgh | EH6 6QQ | [REDACTED]
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<http://twitter.com/playtalkread> <http://www.playtalkread.scot>

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Baby Box Stakeholder Group

Thursday 7 March 2019
1300-1500

Note

Background:

Scottish Government officials met with the Baby Box Governance Group to discuss the impact of the Scotlands Baby Box and allow for members to preview the design and contents for Baby Box 2. This was an opportunity for colleagues to collect and collate feedback to continue to develop the Baby Box.

Questions/Concerns:

The thermometer cannot to be used on babies under 28 days
There was a slight concern around directions on the thermometers explaining that they should not be used on babies under 28 days detailing safety concerns from health professionals. APS have confirmed that they will be checking if this instruction is displayed within the directions on the packaging and within the contents of the Baby Box. APS will confirm with Scottish Government colleagues in due course.

[REDACTED – OUT OF SCOPE]

From: [REDACTED]
Sent: 11 March 2019 16:50
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Digital Ear Thermometer

Hi Folks,

I've just had a look for any previous comments on this and found the attached email on eRDM, also copied and pasted below for those not able to access electronic filing.

Regards,
[REDACTED]

Hi [REDACTED]

Who suggested them? Was it one of the reps on the reference group?

[REDACTED] and I spoke about this yesterday and thought it was a really useful addition to the box. I don't think there is anything in the link that concerns me or flags up advice not to use them so I'd say go with that.

I've spoken with John and suggested to him that parents tell us what they think about the thermometer in the evaluation.

You can breathe again ☐

[REDACTED]
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[REDACTED]
Making Scotland the best place to grow up
www.gov.scot/childrenandfamilies | @girfec | #bestplacetogrowup

From: [REDACTED]
Sent: 13 December 2016 15:36
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Ear Thermometer link

Hi [REDACTED]

Our Contractors have raised a safety concern about the use of in-ear thermometers based on this NHS advice (link in the email below). Please can you and yours let us know if you're happy for them still to be included bearing in mind that we've bought them for the Pilot Boxes and they're in all our marketing images!

Happy to chat – I'm on [REDACTED].

Thanks loads,
[REDACTED]

From: [REDACTED]
Sent: 01 April 2019 12:38

To: [REDACTED]
Cc: [REDACTED]
Subject: Facebook messages re: thermometer misreadings for baby

Hi [REDACTED]

Thanks for chatting before. Here's the Facebook thread re: the mother who got in touch about the NHS professional who said that the thermometer isn't suitable for babies:

Hi I just want your advice and opinions on the thermometer that's in the box? My baby was a couple of weeks old and this was giving ridiculously high temp readings where nhs24 sent us to the out of hours doctor who sent us to a and e for us to be told this is common with this thermometer from the baby box, how temp was normal, if it had been that he had a temp could I rely on this? Thanks

Hi [REDACTED] - thanks for getting in touch. I've talked to our Baby Box team and they've said that they're going to look into this for you - we'll get your thermometer sent away for testing to check what's going on if that's OK with you? You can email them at scotlandsbabybox@theapsgroup.com or call them on 0800 030 8003. Just let me know if there's anything I can help with in the meantime, happy to keep you in the loop about things - [REDACTED]

The hospital said they are not suitable for babies they are more for 4/5 year olds because babies ears are too small for it and [REDACTED] is not the first baby this has happened with! They took his temp with their own and the baby box one straight after one another and the baby box one was still really high when his temp was normal, being honest with you after that I threw it away and go with my own instinct because it's not reliable! I am only bringing it to your attention because I totally forgot about it and I'd seen a post on Facebook so thought it's worth letting you know for future baby boxes x

Thanks for raising that with us [REDACTED], I've raised it with the team - [REDACTED]

[REDACTED] | Scottish Government | 3WR, St Andrew's House | Regent Road |
Edinburgh | EH1 3DG
[REDACTED] www.parentclub.scot

From: [REDACTED]
Sent: 09 April 2019 15:56
To: [REDACTED]
Subject: RE: Baby Box - where is it made?

Hi [REDACTED]

Contents are manufactured as follows:

UK

- Baby Box
- Mattress
- Maternity Towels
- Nappy

Europe

- Sheets
- Blankets
- Towels

Turkey

- Clothing

Far East

- Clothing
- Assorted contents – eg muslins/emery boards/thermometers/playmat/toys
- Condoms
- Breast Pads

Hope this covers

Kind regards

[REDACTED]

From: [REDACTED]
Sent: 09 April 2019 15:24
To: [REDACTED]
Subject: RE: Baby Box - where is it made?

Thanks [REDACTED], will go with this updated line.

[REDACTED]
Head of Business Services

[REDACTED]

From: [REDACTED]
Sent: 30 July 2019 13:31
To: [REDACTED]
Subject: RE: thermometer

Hi [REDACTED]

Yes, its I the ET100A thermometer.

Regards,
[REDACTED]

[REDACTED]
Better Life Chances Unit – Baby Boxes, Family Support, Parenting and Play |
Creating Positive Futures Division | Area 2B - South | Victoria Quay | Edinburgh |
EH6 6QQ | [REDACTED]
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<http://twitter.com/playtalkread> <http://www.playtalkread.scot>

From: [REDACTED]
Sent: 30 July 2019 13:21
To: [REDACTED]
Subject: thermometer

Hi,

I'm just about to respond to a query about the thermometer covers in the Baby Box but can I just check that the model for the thermometer is still ET100?

Thanks
[REDACTED]

[REDACTED]
Scottish Government | 3WR, St Andrew's House | Regent Road | Edinburgh | EH1
3DG
[REDACTED] @scogovmarketing

[REDACTED]

From: [REDACTED]
Sent: 20 August 2019 11:36
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Copy on website about the comforter

Hi [REDACTED]

Sounds like a good idea. The digital thermometer is model ET100A.

Regards,
[REDACTED]

[REDACTED]

Better Life Chances Unit – Baby Boxes, Parenting and Play | Creating Positive Futures Division | Area 2B - South | Victoria Quay | Edinburgh | EH6 6QQ |

[REDACTED]

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<http://twitter.com/playtalkread> <http://www.playtalkread.scot>

From: [REDACTED]

Sent: 20 August 2019 11:21

To: [REDACTED]

Cc: [REDACTED]

Subject: Copy on website about the comforter

Hi [REDACTED],

The popularity of the comforter has reached such epidemic levels that I'm spending a lot of my day telling parents that they can't have a spare. I was wondering if you would mind me putting some copy specifically on the website to say that items are made for the Baby Box – and specifically the comforter as an example? With some advice about how to get your baby to take on a new comforter (i.e. sleeping with it down your top). And also the model number for the thermometer, as we don't state that anywhere.

[REDACTED]

[REDACTED] | Scottish Government | 3WR, St Andrew's House | Regent Road | Edinburgh | EH1 3DG |

[REDACTED] | parentclub.scot

From: [REDACTED]

Sent: 09 January 2020 15:32

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Baby Box & Contents Specifications

Hi [REDACTED]

I provided the updated specifications to [REDACTED] in October of last year.

The specifications you have provided are the original ones and we have updated to reflect safety standards and actual materials used. All of the current specifications exceed the original specifications.

Happy to discuss

Kind regards

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: 09 January 2020 15:28
To: [REDACTED]
Cc: [REDACTED]
Subject: Baby Box & Contents Specifications

Hi [REDACTED],

Can you check over the attached specifications for the Baby Box and its contents and confirm that they are correct and are the specifications that were used for the last procurement of boxes & contents?

Cheers,
[REDACTED]

[REDACTED]
Baby Boxes, Parenting and Play | Improving Health and Wellbeing | Area 2B - South |
Victoria Quay | Edinburgh | EH6 6QQ | [REDACTED]
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<http://twitter.com/playtalkread> <http://www.playtalkread.scot>

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[REDACTED – OUT OF SCOPE]

Item Description	Specification	Size
Bath and Room Baby Thermometer and battery	<ul style="list-style-type: none">• Dual purpose to indicate the temperature of either room or bath• LCD display• Temperature given in both Fahrenheit and Celsius	

[REDACTED – OUT OF SCOPE]

Bath and Room Thermometer	Digital Bath/Room thermometer. Waterproof with high temperature warning and LCD display. Batteries included. Manufacturers sealed packaging with manufacturers instructions. BPA Free. CE compliant	As supplied by the contractor
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[REDACTED – OUT OF SCOPE]

From: [REDACTED]
Sent: 14 May 2019 16:49
To: [REDACTED]
Subject: FW: Baby Box Items

Hi [REDACTED]

Baby Box items in order of most expensive below.

[REDACTED]

Sent with BlackBerry Work (www.blackberry.com)

From: [REDACTED]
Sent: 14 May 2019 16:34
To: [REDACTED]
Subject: RE: Baby Box Items
Hope that this helps [REDACTED], I've included the Reusable Nappy, do you need unit costs?

[REDACTED – OUT OF SCOPE]
Digital Ear Thermometer
[REDACTED – OUT OF SCOPE]

[REDACTED]

From: [REDACTED]
Sent: 14 May 2019 16:22
To: [REDACTED]
Subject: RE: Baby Box Items
Hi [REDACTED]

Not a problem. Do you require all 38 items or just the items detailed below?

Cheers

From: [REDACTED]
Sent: 14 May 2019 16:12
To: [REDACTED]
Subject: Baby Box Items

Hi [REDACTED]

Can you advise of the most expensive to least expensive of the below Baby Box items, I'm needing this for part of the Baby Box evaluation.

Box itself and mattress
Baby Wrap
Play mat
Ear thermometer
Bath and room thermometer
Changing mat

Cheers,
[REDACTED]

[REDACTED]
Parenting, Play and Baby Boxes Team | Improving Health & Wellbeing Division |
Area 2B - South | Victoria Quay | Edinburgh | EH6 6QQ | [REDACTED]
PlayTalkRead - have fun from day one! <http://www.facebook.com/playtalkread>
<http://twitter.com/playtalkread> <http://www.playtalkread.scot>

From: [REDACTED]
Sent: 12 March 2019 13:35
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Digital Ear Thermometer

[REDACTED]

It would be helpful to discuss before I comment please. I'll be at VQ on Friday morning this week and Monday and Friday next week if any of those suit you.

Regards

[REDACTED]

[REDACTED]
Senior Medical Adviser Paediatrics
[REDACTED]

From: [REDACTED]
Sent: 12 March 2019 12:04
To: [REDACTED]
Cc: [REDACTED]

Subject: RE: Digital Ear Thermometer

Thanks [REDACTED], the attachment in [REDACTED] email included the link to NHS advice on taking temperature. There was no definitive advice on what type of thermometer should be used for specific age.

[REDACTED] – we'll wait to hear from you on this. Please let me know if you would like to discuss further.

Many thanks

[REDACTED]