

| <u>Contract Year 7 Total (1 July 2018 - 30 June 2019)</u> | |
|--|----|
| Total Cancellations | 70 |
| <u>Cancellations by Route</u> | |
| Aberdeen to Lerwick Ro-Ro Passenger Service | 2 |
| Lerwick to Aberdeen Ro-Ro Passenger Service | 2 |
| Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service | 1 |
| Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service | 4 |
| Scrabster to Stromness Ro-Ro Passenger Service | 20 |
| Stromness to Scrabster Ro-Ro Passenger Service | 20 |
| Aberdeen to Lerwick Freight Service | 6 |
| Lerwick to Aberdeen Freight Service | 10 |
| Aberdeen to Lerwick via Kirkwall Freight Service | 3 |
| Kirkwall to Lerwick Freight Service | 0 |
| Aberdeen to Kirkwall Freight Service | 0 |
| Kirkwall to Aberdeen Freight Service | 0 |
| Lerwick to Aberdeen via Kirkwall Freight Service | 2 |
| Lerwick to Kirkwall Freight Service | 0 |
| <u>Cancellations by Vessel</u> | |
| Hjaltland | 6 |
| Hrossey | 3 |
| Hamnavoe | 38 |
| Helliar | 10 |
| Hildasay | 10 |
| Arrow | 3 |
| <u>Reason for Cancellations</u> | |
| Weather | 70 |
| Technical | 0 |

Calendar Year 2019

Total Cancellations 63

Cancellations by Route

| | |
|--|----|
| Aberdeen to Lerwick Ro-Ro Passenger Service | 3 |
| Lerwick to Aberdeen Ro-Ro Passenger Service | 2 |
| Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service | 2 |
| Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service | 1 |
| Scrabster to Stromness Ro-Ro Passenger Service | 18 |
| Stromness to Scrabster Ro-Ro Passenger Service | 18 |
| Aberdeen to Lerwick Freight Service | 6 |
| Lerwick to Aberdeen Freight Service | 7 |
| Aberdeen to Lerwick via Kirkwall Freight Service | 4 |
| Kirkwall to Lerwick Freight Service | 0 |
| Aberdeen to Kirkwall Freight Service | 0 |
| Kirkwall to Aberdeen Freight Service | 0 |
| Lerwick to Aberdeen via Kirkwall Freight Service | 2 |
| Lerwick to Kirkwall Freight Service | 0 |

Cancellations by Vessel

| | |
|-----------|----|
| Hjaltland | 4 |
| Hrossey | 4 |
| Hamnavoe | 34 |
| Helliar | 12 |
| Hildasay | 8 |
| Arrow | 1 |

Reason for Cancellations

| | |
|-----------|----|
| Weather | 63 |
| Technical | 0 |

