Outside Contrac	ct Area Depot Name	: Damage	Vehicles	DGP
False		False	False	
Issue Ref	Issue Date	Issue Type	Sub Type	Status
00055292	:23/07/2017 18:46:45	Customer	Complaint	Open
	Status Description		Closed	Closure Date
	Open		True	23/07/2017 18:52:00
Call Type	Organisation	Organisatio	n Type	Contact Name
Online	Public	Public		redacted
Contact Address redacted 11(2)		Contact Op Phone: Mobile: reda e-mail:		,
	Issue Description			
Defeat Report	Road Number A77 Location traffic lights Direction North Bound Defect Type 1 Defect (other) large po		t land slip	
Location Descrip	ition		(*)	
A77 north of Lend	alfoot			
Road Name	Direc NB	tion Chainage L	ink/Section Eas	ting Northing M/Post
Section Name				Length Speed Limit
Action Date	Contact Actions			Username
23/07/2017 18:49:	:00 Forwarded to STS	V-Ayr for attention.	ac takes automorphismatic complete comments. Professor to	··· redacted 11(2)

	Gene	ral De	talls						Incide	nt D	etail	s		
Incident ID	00055	579				Inciden	t Cal	t		T	RAF	F Light	ls	
Contract	STSW					Inciden	t Typ	oe .		A	II Da	rk		
Issued	01/08/	2017 1	9:30:43			O/I Ref								
Status	О					Defect	Ref			1				
BeCogent Ref:						Police I	nc. N	lo:		3	172			
Weather	Fine n	o high	winds			Inciden	t Des	scription						
Other Cause						TTL all	dark	(						
Organisation	Co	ntacts				Contact Pho	ne	Contact I	Mobile	Con	tact E	Email		
Police Scotland	Po	lice Sc	cotland											
	316				Loca	tion Details	3							
Region		2	Route			Junction					Mar	ker Po	st	
-			A77											
Location Descr	iption A	77 Ken	nedy's par	SS										
Easting				Northin	g				Link/S	ectio	on			
Vehicle Res	oonse													
ISURef		Time C	alled		Time /	Allocated		Time Ar			_	1.11	Departed	
AYR ISU		01	/08/2017	19:30:00	01/0	8/2017 19:	30:00	01/08	/2017 2	20:10	):00	01/0	8/2017 2	0;45:00
No Trace	False													
Vehicles Inv	olved		700											
Make/Model	Vehicle Registra	tlon	Colour	D	river	Foreig Vehicl		Slight	Injuries	Se	rious uries		Fatal In	juries
Damage	مراطع المراطع													
Action Date	2 A	ctions	Taken									7 2		
01/08/2017 1	20		52											
01/08/2017 2	0:45:00 T	TL now	working.											

09/01/2020 09:57:26

Outside Contract	Area Depot Nar	ne	Damage	Vehicles	D	CP	•
False	j	* * * * * * * * * * * * * * * * * * *	False	False			
Issue Ref	Issue Date	ls	suc Type	Вив Тур	e Si	tatus	
00055678	05/08/2017 21:34	1:43 C	ustomer	Complair	ıt O	pen	
	Status Descripti	on		Closed	C	losure Date	
	Open			True	08	5/08/2017 23	3:17:00
Call Type	Organisation		Organisat	lon Type	Cont	act Name	i
	Police Scotland	4	Police		Police	<b>3</b>	
Contact Address			Contact O	ptions		<u>y</u> .∨••y.s• (	ï
Police Scotland	*06 10 3		Phone: Mobile: e-mail:				:
1200		* *	.\$				:
Reason	Issue Descriptio	•					
Complaint	Police Incident nu						
							ا ياد
Location Descript	ion						
Kennedy's Pass			» × 3			***	
	<b>cor (</b> 2000 - 2			,			.•
Road Name A77		Di <b>rectio</b> n B	Chainaga	Link/Section	Easting	Northing	M/Post
Section Name					Len	igth Sp	eed Limit
•					ŀ	1	
Action Date	Contact Ac	tions			14.740	Userna	me
05/08/2017 21:34:0					(*) (*) (*)		ed 11(2)
05/08/2017 21:35:0		nds redac	ted 11(2)				ed 11(2)
05/08/2017 23:15:0	00 From Ayr IS - ISU on site	U, broken ง at 22:15 บ	vire traced a ntil 23:15	nd repaired and	l lights back	on redacte	ed 11(2)
05/08/2017 23:16:0	00 E mailed to	STSV Ayr		4		redacte	ed 11(2)

	Ģ	oneral De	talls						Incide	nt Detai	s	
Incident ID	000	56501				lr	icident Ca	t		TRAF	F Ligh	ts
Contract	ST	SW				lr	icident Ty	pe		Stuck	on Re	d
Issued	31/	08/2017 2	3:32:44			C	// Ref					
Status	0						efect Ref		102-12-12			
BeCogent Ref:						P	olice Inc. N	No:		4240		
Weather	Veather				Incident Description							
Other Cause						Police Scotland inform of 2 way set if lights on the A77 S/ Girvan (Kennedys pass) Stuck on red					on the A77 S/B	
Organisation		Contacts	-		(	Conta	ct Phone	Contact I	Mobile	Contact	Email	
Police Scotland	1	Police										
					Loca	tion E	etalls					
Region			Route			Jur	nction			Ma	rker Po	st
•			A77			]						
Location Descr	ription	MOI-SW	1753097	A77 Kenn	edys P	ass						
Easting			214860	Northin	g		3	593199	Link/S	Section	1161	7/05
Vehicle Res	ponse		PARTY.		in the							
ISURef		Time C	Called	3.6	Time /	Allocat	ted	Time Ar	rived		Time I	Departed
AYR ISU		3	1/08/2017	23:32:00	31/0	08/201	7 23;32:00	01/09	/2017 (	00:10:00	01/0	9/2017 00:30:00
No Trace	False	e	]			0						
Vehicles In	volved	inches and			-							
Make/Model	Vehic		Colour	D	river		Foreign Vehicle	Slight	Injurie	Seriou Injuries	S.	Fatal Injuries
Damage												
With the Control of	Marie Toron	To a second	The leaves		ACT .		110					

31/08/2017 23:32:00 Police Scotland inform of 2 way set if lights on the A77 S/B Girvan (Kennedys pass) Stuck on red 31/08/2017 23:32:00 Passed to AYR ISUredacted to attend Police Ref 4240

01/09/2017 00:21:00 AYR ISU Informs that faulty wire has been rectified. Lights are now working. ISU leaving site

	G	eneral De	tails					Inciden	t Detai	ls	
Incident ID	00	056653				Incident C	at		DMR	Ş	
Contract	ST	'SW				Incident T	уре		Majo	r Potho	ile
Issued	05.	/09/2017 1	4:00:04			O/I Ref	81 M O		1750	V0489	7
Status	О					Defect Ref	f		D-SV	V17235	5370652
BeCogent Ref				- ACOUNTY		Police Inc.	No:	9			
Weather				21		Incident De	escription				
Other Cause						Pathole					
Organisation	- Inom	Contacts				Contact Phone	Contact	Mobile C	ontact	Email	
Dumfries & Ga	lloway	redacted	11(2)				redacte	d			
			-		Loca	tion Detalls					
Deales			Route		LULA	7			Ilvan	rker Pe	
Region						Junction			Ivia	IKOI PO	181
			A77			Ш					
Location Desc	ription	MOI-SW D-SW172	1753377 <i> </i> 23537065	477 N/B L 2	endali	foot/Straid pass					e vers
Easting			213622	Northin	g .		591091	Link/Se	ction	1161	7/05
Vehicle Res	ponse						pour part times on				
ISURef	ALCOHOL:	Time C	alled		Time /	Allocated	Time A	rrived		Time l	Doparted
AYR ISU		05	/09/2017	14:00:00	05/0	09/2017 14:00:0	05/0	9/2017 14	;40:00	05/0	09/2017 15:00:00
No Trace	Fals	ė									
Vehicles In	volved		la fato periodical								
Make/Model	Vehic	The second secon	Colour	Di	river	Foreign Vehicle	Sligh	t injuries	Seriou Injurie:		Fatal Injuries
Damage											
Action Date		Actions	Taken					To you			
05/09/2017 1					cold-ta	ar.					
05/09/2017 1	(6;01;00)	:Emailed	to STSV-A	γr							

	Ge	neral De	tails						Incide	ent D	etall	s		
Incident ID	000	56781				Incide	nt Ca	t		T	M			
Contract	STS	W		8		Incide	nt Typ	bei		T	TL D	efect		
Issued	08/0	9/2017 1	9:38:16			O/I Re	f			Ī				
Status	0					Defec	t Ref			٦٢				
BeCogent Ref:						Police	Inc. N	vo:		3	467			
Weather	Fine	no high	winds			Incide	nt Des	scription						
Other Cause						TTL a	l dark							
Organisation		Contacts				Contact Ph	опо	Contact	Mobile	Cont	act E	Email		
Police Scotland		Police Sc	otland											
					Loca	tion Detail	S							
Region			Route			Junction	Y				Mar	ker Po	st	
			A77		9									
Location Descrip	otion	A77 Kenr	nedys Pas	5										
Easting			214874	Northir	ng			593223	Link/s	Sectio	'n	1161	7/05	
Vehicle Resp	onse	EL VE				All the same of								
ISURef		Time C	alled	_	Time /	Allocated		Time A	March March		_	The Late of the	Departe	
AYR ISU		08.	09/2017 1	9:38:00	08/0	09/2017 19	38:00	08/09	)/2017 :	20:30	:00	08/0	19/2017	21:30:00
No Trace	False													
Vehicles Invo	lved													
Make/Model	Vehicl Regist		Calour	ם	river	Foroi Vehic		Slight	t Injurie	s Se Inji	rious uries	) :	Fatal	Injuries
Damage	<b>3</b> 2 7			- Jane		AMS								
Action Date 08/09/2017 19 08/09/2017 23 08/09/2017 23	14:00	redacted	redacted	the TTL	have I	been remov	ed ar	nd the ro	ad reop	ened				

Outside Contract	Area Depot Name	Damage False	Vehicles False	DCP	
Issue Ref	Issue Date	Issue Type	Sub Type	Status	
00056802	·10/09/2017 00:09:35	Customer	Complaint	Ореп	<u>ii</u>
	Status Description	T	Closed	Closure Date	
	Open		Ттиө	10/09/2017 00:	15:00
Call Type	Organisation Public	Organisatio Public	оп Туре	Contact Name redacted 11(2)	
Contact Address		Contact Op Phone: Mobile: e-mail; red	acted 11(2)	903 - 1	
Reason	Issue Description See below for details	of complaint.			
******	l	200		e encontrativo estate es	
Location Descript	llon	i e w			.
	* **********	cas;			I
Road Name A77	Dire	ection Chainage	Link/Section E	asting Northing	M/Post
Section Name			, ev	Length Sp	eed Limit

Contact Actions Usemame **Action Date** redacted 11(2) From:redacted 11(2) 10/09/2017 00:09:00 Sont: 05 September 2017 17:55 To: Traffic Scotland Subject: Complaint re A77 Closure last weekend I sent this email to you from the Stena boat ex Caimryan on Sunday, but am not sure you got it. So here it is again: Let's contrast the well signposted and farcically little traffic at Ayr for the airshow with the non-signposted (until you get to the (roundabout south of Girvan) total closure of A77. I had loads of time to eatch 15,30pm sailing to Belfast ex Cairnryan today (or so I thought). So enjoyed a nice break in coffee shop just before Girvan. I than left at my usual time and found WITH NO NOTICE WHATEVER the A77 closed. So I missed my boat. All thanks to your total incompetence re giving drivers any warning. I don't know why I'm bothering with this email really, as I'm sure you don't care. I just think you lot are the pits and should be ashamed of your selves. For your info, I'll get home at about 2.30am tonight thanks to your office's incompetence and I've then got to go to work tomorrow .... ne of the reasons I don't think that you received this is that I've had no reply or acknowledgement. And, despite it now being Tuesday, I am still well tired. Yours etc redacted 11(2) redacted 11(2) redacted 11(2) 10/09/2017 00:14:00 Passed to traffic officer for attention.

Outside Contrac	t Area   Depot Name	Damage	Vehicles	DCP	
False		False	False	•	e 6
Issue Ref	Issue Date	Issue Type	Sub Type	Status	
00061278	18/01/2018 08:51:37	Customer	Complaint	Open	• •
	Status Description		Closed	Closure Dat	te .
	Open	•	True	18/01/2018 (	J8:54:00
Call Type	Organisation BCogent		n Type otland, Traffic .G, BeCogent	Contact Name redacted 11(2)	
Contact Address redacted 11(2)		Contact Opt Phone: Mobile:redac e-mall:	3		
Reason Complaint	Issue Description Road Surface compla	int			
Location Descrip A77 Kennedy's Pa					
Road Name A77	Dire	ection Chainage L	ink/Section E	asting Northing	M/Post
Section Name				Length 5	Speed Limit

Action Date	Contact Actions	Username	
18/01/2018 08:51:00	Road Defect	redacted	
	Incident Information ID: 93468 Incident Date: Thu Jan 18 08:50:42 GMT 2018 Issue Type: POTHOLE Classification: EMERGENCY Issue Status: NEW Cust Callback: true Operator: TRANSERV Notes: Callor had phoned regarding 15 or 20 potholes on the A77 heading southbound at Kennedy pass, Caller states it's been like this for a while now and would like a call back regarding		
	this. Agent Name redacted 11(2)		
	Contact Information Title redact First Name redacte Middle Initial re Last Name redacted Address 1 redacted 11(2) Address 2 : Address 3 : Postcode redacted Tolephone redacted Email		
	Location Information Easting : 0 Northing : 0 Road Name : A77 Carriageway : SOUTHBOUND Location Notes : A77, southbound, kennedy pass, 15 or 20 potholes		
18/01/2018 08:51:00	E-mailed to STSV Ayr	redacted 11/2)	

	General Details		Incident Details
ncident ID	00061454	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
ssued	20/01/2018 00:34:26	O/I Ref	17SW11602
Status	0	Defect Ref	D-SW18235529046
BeCogent Ref:	-1	Police inc. No:	
Weather		Incident Descriptio	n
Other Cause		two wheel rims to going to be serious people are swerving THE A77 AND IT V COULD FIX THE I SEEN YOUR WOI THERE FEET THI	pass lendelfoot
		SOME ONE THAT	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) or redacted 1(2)
Organisation	Contacts	SOME ONE THAT CAN I WILL BE SI Name redacted Address redacted Telephone Numbe Email redacted 1 Response Require	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) or redacted 1(2)
23.000.00	The second second	SOME ONE THAT CAN I WILL BE SI Name redacted Address redacted Telephone Numbe Email redacted 1 Response Require	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS at 11(2) er redacted 1(2) ed? Yes
	The second second	SOME ONE THAT CAN I WILL BE SI Name redacted Address redacted Telephone Numbe Email redacted 1 Response Require  Contact Phone Contacted  14(2)	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes
3B Webmaster	redacted 11(2)	Contact Phone Contared acted Contact Phone Contact Contact Contared Contared Contared Contact	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes
3B Webmaster	redacted 11(2)	SOME ONE THAT CAN I WILL BE SI Name redacted Address redacted Telephone Numbe Email redacted 1 Response Require  Contact Phone Contacted  14(2)	F CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes
3B Webmaster	redacted 11(2)  Route	Contact Phone Contacted    Contact Phone   Contacted	CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes  act Mobile   Contact Email   redacted 11(2)
Organisation BB Webmaster Region Location Descr	redacted 11(2)  Route A77 iption MOI,A77, n/b, ker	Contact Phone Contacted    Contact Phone   Contacted	CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes  Inct Mobile   Contact Email   redacted 11(2)    Marker Post   Marker P
3B Webmaster	redacted 11(2)  Route	Contact Phone Contacted    Contact Phone   Contacted	CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes  Inct Mobile   Contact Email   redacted 11(2)   Marker Post
3B Webmaster Region Location Descr	redacted 11(2)  Route A77 iption MOI,A77, n/b, ker	Contact Phone Contacted    Contact Phone Contacted Contact Phone Contacted C	CAN FILL THESE HOLES IN AS YOUS ENDING A BILL FOR TYRES AND RIMS of 11(2) er redacted 1(2) ed? Yes  Inct Mobile   Contact Email   redacted 11(2)   Marker Post

Vehicles In	volved					
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries Serious	Fatal Injuries

#### Damage

#### Action Date Actions Taken

20/01/2018 00:34:00redac Ayr ISU: 1 pothole filled with 2 tubs of cold tar 20/01/2018 03:47:00 Entered on MOI - SW1861028 20/01/2018 04:07:00 E malled to STSV Ayr redacted

Outside Conti	ract Area Depot Name	Damage	Vehicles	DCP
False		False	False	
Issue Ref	Issue Date	Issue Type	Sub Type	Status
00062183	29/01/2018 10:03:21	Customer	Complaint	Open
10° 10° 10° 10° 10° 10° 10° 10° 10° 10°	Status Description		Closed	Closure Date
	Open		True	29/01/2018 10:14:00
Call Type	Organisation	Organisatio	оп Туре	Contact Name
	BCogent		cotland, Traffic AG, BeCogent	Bcogent
Contact Addre	988	Contact Op	tions	
<u> </u>		Phone: Mobile: e-mail:	, , ,	
		757 1232 1232 1232 1232 1232 1232 1232 123	F2	F. R. S.

Reason	Issue Description	) <del>(</del> ( )		i								
Complaint	Road Defect											
	Incident Information			*								
	'ID : 94549	0 P0 F1 Q1 T 0010										
		cident Date : Mon Jaп 29 09:59:54 GMT 2018 sue Type = : POTHOLE										
	Classification: EMERGENCY											
	Issue Status : NEW											
	Cust Callback : true Operator : TRANSERV											
	Notes : The caller has p	reviously called regarding t	he potholes оп the A77 an	d the Id								
	number for his original report	is 93468.										
	The caller is phoning as there through to Transerv and was	has been nothing done ab	out the road conditions. I	called .								
	The caller would like a callba	ck from the road operating.										
	The caller has taken note of t	he Id number.										
	Agent Name redacted 11(	2)		:								
	Agent Name redacted 11(	2)		:								
	Contact Information											
	First Name :redact											
	Middle Initial:											
	Last Name redacted Address 1 redacted 11(2	2)										
	Address 2 :	-/										
	Address 3 : redacted											
	Telephone redacted											
	Email redacted 11(2)											
	: Location Information											
	Easting		200 Tes Tables 10: 10									
			* ***********	.:								
ocation Descri	141 2 14 1		engings typ									
A77, Kennedy's F	Pass		(**************************************	347								
Road Name	Direction	Chainage Link/Section	Easting Northing	M/Post								
	SB			;								
A77		!		:								
Section Name			Length Spec	ed Limit								
	* * * *											
Action Date	Contact Actions	30 m	Usernam									
29/01/2018 10:03	3:00 Previous bCogent reference 61278.	ence: 93468. Our previous	i									
			redacted redacted	11/2)								
29/01/2018 10:0	3:00 Emailed to STSV Ayr a	nd requested they call back	11/2)	11(2)								
29/01/2018 10:0 29/01/2018 11:3		nd requested they call back	redacted	11(2)								

	General Details			Incident Detalls							
Incident ID	00062232		Incident Ca	t	DMRS						
Contract	stsw		Incident Typ	je .	Minor Pothole						
Issued	29/01/2018 15:12:40	al Course	O/I Ref	0.00	17SW12217						
Status	0		Defect Ref		D-SW18235532255						
BeCogent Ref:			Police Inc. N	lo:							
Weather			Incident Des	scription							
			redacted Telephone I Email redact Message A night and all complaint a roads as I n replacemen cracked all and the fact windscreen ASAP. I will be claiming expecting a lday as my redacted [Reason? C	dacted 11(2) Number redact ted 11(2) Ifter travelling from the hitting 4 pot and thank transe to have a cracit and to go throws! NOT impressions that transposes the emailing your for the costs to written responser is no longer	om Stranraer to Glasgow last holes I am now writing to re Scotland for their AWFUL ked windscreen!! Needing full ugh Insurance! I also have 2 assed with the roads whatsoever to pay out for alloys and aserv need to fix the roads u photos of my damage as I will have everything fixed! I will be se or a phone call within the noxt fit for purpose! Regards redacted						
Organisation	Contacts		Contact Phone	Contact Mobile	Contact Email						
Organisation Public	Contacts redacted 11(2)		Contact Phone	Contact Mobile	Contact Email						
		Lo	Contact Phone	Contact Mobile	Contact Emall						
Public		Loc		Contact Mobile	Contact Emall  Marker Post						
	redacted 11(2)	Lo	cation Details	Contact Mobile							
Public	redacted 11(2)  Route A77		cation Details  Junction								
Public Region	redacted 11(2)  Route A77		Junction  Junction  y pass, D-SW1823	5532255							
Public Region Location Descr	redacted 11(2)  Route A77  ription MOI-SW1861850 A	A77 - Kenned Northing	Junction  Junction  y pass, D-SW1823	35532255 593210 Links	Marker Post Section 11617/05 Time Departed						
Public  Region  Location Descr  Easting  Vehicle Resi	redacted 11(2)  Route A77  ription MOI-SW1861850 A  214866  ponse Time Called	A77 - Kenned Northing	Junction  Junction  y pass, D-SW1823	35532255 593210 Links	Marker Post Section 11617/05 Time Departed						

Make/Model Vehicle Foreign Vehicle Colour Driver Slight Injuries Serious Fatal Injuries Registration Injuries Damage Action Date Actions Taken 29/01/2018 17:30:00 From ISU - 2 x potholes filled using 2 x tubs of cold tar 30/01/2018 01:32:00 E-mailed to STSV Ayr

:Outside Contrac	t Area Depot Name	Damage	Vehicles	DCP
False	:	False	False	;")
Issue Ref	Issue Date	issue Type	Sub Type	Status
00063575	20/02/2018 09:05:57	Customer	Informed	Ореп
	Status Description	744	Closed	Closure Date
	:Open	* ****	Тгше	20/02/2018 09:25:00
Call Type	Organisation	Organisatio	n Type	Contact Name
Public	BCogent	Transport Se	cotland, Traffic AG, BeCogent	Bcogent
Contact Address	•	Contact Op	tions	
		Phone; Mobile: e-mail:		
	*	e ea an Ea		

B	Lance Banadage		• • • • • • • • • • • • • • • • • •
Reason	Issue Description		
Notification of Incident	Road Defect		
	Incident Information		
•	ID : 96783 Incident Date : Tue Feb 20 08:56:36 G	EMT 2018	
:	Issue Typo ; POTHOLE	71913 ZO FO	2
	Classification: COMPLAINT		
	fasue Status : NEW		
	Cust Callback : true		
•	Operator : TRANSERV Notes : Customer complaining the	at his 2 previous reports 934	68 94549 haven't been
	dealt with as cant see any changes to		
	Call Back Required		
	Agent Name redacted 11(2)		
	Contact Information Title redac		
	First Name :redact		
	Middle Initial:		
	Last Name redacted 11(2)		
	Address 2 redacted		
	Address 3 :14(0)		
	Postcode : redacted		
	Telephone :redacted Email :redacted 11(2)		
	Location Information		į
	Easting : 0 Northing : 0		į
	Road Name : A77		
9	Carriageway : SOUTHBOUND		
<b>.</b> 	Location Notes : A77, southbound, ker	nnedy pass, 15 or 20 pothole	8
į	First Created : 20/02/2018 08:56		
!			
Location Descript	ion		
A77 - South Kenne	dv Pass	20 TO THE P.	
	E 60 2000 600 60 F 6	*** * * * * * * *	è i inc
Road Name	Direction Chainag	e Link/Section Easting	Northing M/Post
A77	 В		7 1
. All	P !		l
Section Name			ngth Speed Limit
* SOCK		;	
Antion Pate	Contact Actions		Username
Action Date			redacted 11(2)
20/02/2018 09:06:	00 email sent to STSV Ayr		redacted TT(2)

	Ger	neral Details			Incident Details						
Incident ID	0006	4580		Incident Ca	t	DMRS					
Contract	STS	N		Incident Ty	pę	Minor Pothole					
Issued	13/03	3/2018 12;16:21		O/l Ref	117						
Status	70			Defect Ref		D-SW18235586103					
BeCogent Ref:	╬			Police Inc.	No:						
Weather	ti =			Incident De	scription						
Other Cause				Pothole x 5	51						
Organisation		Contacts	Total \$100 MIN.	Contact Phone	Contact Mobile	Contact Email					
Scotland Trans	er <b>v</b> re	edacted 11(2)									
			L	ocation Details							
Region		Route		Junction		Marker Post					
		A77									
Location Descr	ption	MOI-SW1864868	477 N/B 600	Mtrs prior to Kenne	edys Pass D-SV	/18235586103					
Easting		214677	Northling		592938 Link/	Section 11617/05					
Vehicle Resp	onse				Section of the Section 1						
ISURef		Time Called		ne Allocated	Time Arrived	Time Departed					
Operatives		13/03/2018	08:00:00	13/03/2018 08:00:0	0 13/03/2018	08:00:00 13/03/2018 11:30:00					
No Trace	False		*								
Vehicles Inv	olved			5.767 × 10							
Make/Model	Vehicle Registr		Driv	er Foreign Vehicle	Slight Injuri	os Serious Fatal Injuries Injuries					
Damage	umpal la										
Action Date 13/03/2018 1 13/03/2018 1 13/03/2018 1 13/03/2018 1	2;30:00 3:43:00 4:10:00	Potholes .3 x .3 x Emailed stsvAyr <sup>re</sup>	50m dacted 11(:	2)							

	General D	etails				Incide	nt Deta	ils				
Incident ID	00064581				Incident Ca	t		DMF	เร	Para and		
Contract	STSW				Incident Type				Minor Pothole			
Issued	13/03/2018	12:16:55		Darrier 2.	O/I Ref				N. S.			
Status	0				Defect Ref			7				
BeCogent Ref:					Police Inc. f	No:						
Weather					Incident De	scription						
Other Cause					Potholo x 2							
Organisation	Contact	5			ontact Phone	Contact	Mobile	Contac	Email			
Scotland Transe	redacted	11(2)										
			ī	ocatio	on Details							
Region		Route			Junction			M	arker Po	ost		
		A77										
Location Descri	ption MOI-SW	/1864870 /	A77 N/B 50	) Mtrs	prior to Kenne	dy Pass I	D-SW18	235580	5125			
Easting		214700	Northing			592988	Link/S	ection	1161	7/05		
Vehicle Resp	onse	Air an			nervius Casas							
ISURef	Time (	Called .	T	me All	ocated	Time Ar			_	Departed		
Operatives	1:	3/03/2018	12:00:00	13/03	/2018 12:00:00	13/03	/2018 1	2:00:00	13/0	03/2018 13:00:00		
No Trace	False											
Vehicles Inv	olved					in open						
Make/Model	Vehicle Registration	Colour	Driv	er	Foreign Vehicle	Slight	Injuries	Seriou	is S	Fatal Injuries		
Damage		and the second				Transcon						
13/03/2018 13 13/03/2018 14	Action ::26:00 Potholo ::44:00 Potholos ::19:00 Emailed ::59:00 On Trac	stsvÄyr,re										

General Details						Incident Details							
Incident ID	0006	4502				Incident Ca	it		DMR	S			
Contract	STS	W				Incident Type Minar					ar Pothole		
Issued	13/0	3/2018 1	2:17:17			O/I Ref							
Status	0					Defect Ref			D-SW	/18235	586141		
BeCogent Ref:	Ħ					Police Inc. I		- 4					
Weather	11-					Incident De	scription						
Other Cause					-	Pothole x 3	i de la composition della comp						
Organisation		Contacts			C	ontact Phone	Contact I	Mobile C	ontact	Email			
Scotland Transer		edacted	# 5. <b>*</b> /C										
Scotland Transer	rv: r	edacted	11(2)								Aut T		
	3				Locati	on Details			(4)				
Region			Route			Junction	-		Mai	rker Po	st		
			A77							N.			
Location Descrip	tion	MOI-SW	1864872	477 N/B 4	50 Mtr	s prior Kenned	y Pass D-	SW1823	558614	11			
Easting			429376	Northin	9	4	185930	Link/Se	ction	11617	7/05		
Vehicle Respo	onse							POPE S					
ISURef		Time C	alled		Time Al	located	Time Ar	rived		Time D	Departed		
Operatives		13	/03/2018	13:00:00	13/03	/2018 13:00:0	0 13/03	/2018 13	:00:00	13/0	3/2018 13:30:0		
No Trace	Falso	.,4								•			
Vehicles Invo	lved									A TRAIN			
Make/Model	Vehicle Registr		Colour	D	river	Foreign Vehicle	Slight	Injuries	Serious Injuries	S 1	Fatal Injuries		
Damage													
Action Date 13/03/2018 12: 13/03/2018 12: 13/03/2018 13 13/03/2018 14	:17:00 :23:00 :46:00	5 Potholo Correction Potholes	on to last 6	100m	ould ha	ve been 3 Poth	nolesi						

	Gen	eral Detalls					Incide	nt Deta	ils	
Incident ID	0006	4584			Incident Ca	t		DMR	S	
Contract	STSV	٧			Incident Ty	рв		Mino	r Potho	le
Issued	13/03	/2018 13:37:13			O/l Ref					
Status				1	Defect Ref			D-SV	V18235	586143
BeCogent Ref:					Police Inc. I	Vo:				
Weather	1				Incident De	scription				
Other Cause					Pothole x 2					
Organisation	C	contacts		C	ontact Phone	Contact	Mobile	Contact	Email	
Scotland Trans	erv re	dacted 11(2)								
-				Locati	on Details					
Region		Route			Junction			Ma	rker Po	et
		A77								
Location Descri	ription N	101-SW1864874	A77 N/B 3	50 Mtrs	prior to Kenne	dy Pass	D-SW1	3235586	143	
Easting		214726	Northing			593023	Link/S	ection	1161	7/05
Vale I a	te idica					No.		the state of	10.00	
Vehicle Res	ponse	Time Called		ime Al	located	Time A	Tived	T. Aug.	Time t	Departed
Operatives		Provided the State of the	8 13:30:00	13/03	/2018 13:30:0	13/03	3/2018 1	3:30:00	13/0	3/2018 14:00:0
No Trace	False									
Vehicles Inv										I - A I I Avete
Make/Model	Vehicle Registra		Dr	ver	Foreign Vehicle	Slight	t Injuries	Seriou Injurie	S S	Fatal Injuries
Damage						aperia)				
Action Date		Actions Take	1				and I		37 - 34	
13/03/2018 1	3:37:00 2	Pothole Hot pa	tched 1.5 x	4 x 80	m					

13/03/2018 14:41:00 Emailed stsvAyr,redacted 13/03/2018 18:06:00 On Tracker

		Incident Details											
Incident ID	0000	34590				Incid	ent Ca	at		DN	IR\$		
Contract	STS	W				Incid	ent Ty	be		Mir	Minor Pothole		
Issued	13/0	3/2018 1	4:59:34			O/I Ref							
Status	710				Ť.	Defe	t Ref			D-S	W182	35589059	
BeCogent Ref:	1					Police	Inc. I	No:		ī			
Weather	1=					Incide	nt De	scription					
Other Cause						Poth	ole x 1		2			-	
Organisation		Contacts				Contact P	none	Contact	Mobile	Conta	ct Ema	il	
Scotland Transe	erv r	edacted	11(2)				ii -						
					Loca	tlon Deta	ils		11			W	
Region			Route			Junctio	n			N	larker	Post	
			A77			7							
Location Descri	ption	MOI-SW	1864889 <i>A</i>	177 S/B 1	50 Mt	rs south of	Kenn	edy Pass	p-sw	182356	89059		- 1
Easting	211		214818	Northir	ıg			593120	Link/S	Section	116	17/05	
Vehicle Resp	onse	100			de la companya de la				- 30	The said			
ISURef		Time C	alled		Time :	Allocated		Time A			20	e Departed	
Operatives		13	/03/2018	14:20:00	13/0	03/2018 14	:20:0	0 13/03	/2018	14:20:0	00 13	3/03/2018 14:	40:00
No Trace	False												
Vehicles Inv	olved						Office Maries					Note that the second	
Make/Model	Vehicle Regist		Colour		river	Fore Vehi		Slight	. Injurie	s Serie Injur	ous les	Fatal Inju	ries
Damage													
<b>Action Date</b>		Actions	Taken										
13/03/2018 15													

Ge	eneral Details		Incident Details					
Incident ID 0000	64591	0	Incident Ca	t	DMR	S		
Contract STS	SW		Incident Ty	pe	Minor	Pothole		
Issued 13/0	3/2018 15:00:07		O/I Ref					
Status O			Defect Ref		D-SV	V18235587099		
BeCogent Ref:			Police Inc. I	No:				
Weather			Incident De	scription				
Other Cause			Pathole x 3					
Organisation	Contacts		Contact Phone	Contact Mobile	Contact	Email		
	edacted 11(2)					respect.		
And the second s		Loca	ation Details					
Region	Route		Junction		Ma	rker Post		
The second secon	A77							
Location Description	MOI-SW1864890 A	A77 S/B 400 M	trs south of Kenn	edys Pass D-SV	V1823558	37099		
Easting	214757	Northing		593055 Link/s	Section	11617/05		
Vehicle Response		NU ISS IN	Asia magnetic land	A AND THE STATE OF				
ISURef	Time Called	Time	Allocated	Time Arrived		Time Departed		
Operatives	13/03/2018	14:50:00 13/	03/2018 14:50:00	13/03/2018	14:50:00	13/03/2018 15:00:00		
No Trace False								
Vehicles Involved								
Make/Model Vehicl Regist		Driver	Foreign Vehicle	Slight injurio	Seriou Injuries	s Fatal Injuries		
Damage								
Action Date 13/03/2018 15:50:00 13/03/2018 17:50:00	The second secon		ched					

General Details						Incident Details								
Incident ID	0006	4598					Incident Ca	at			MRS			
Contract	STS	N				Incident Type					Minor Pothole			
Issued	13/0	3/2018 1	5:59:34			O/I Ref								
Status	10						Defect Ref				o-sw	18235	5587102	
BeCogent Ref							Police Inc.	No:		7			Company of the Compan	
Weather			W				Incident De	scription	1					
Other Cause							4 x Patches	s 0.6 x (	).5 x 60n	)M				.c
Organisation		Contacts				Cor	tact Phone	Contac	t Mobile	Con	tact E	mall		
Scotland Trans	erv re	edacted	11(2)											
					Loca	tio	n Details				-1/2/1/20			
Region			Route			71	Junction	1		1	Marl	cer Po	ost	
			A77											
Location Desc	ription	MOI-SW D-SW18:	1864894 <i>F</i> 235587 <b>1</b> 0	477(S) 60 2	00m St	h o	Kennedys F	Pass	1					
Easling			214565	Northir	ng			592687	Link/s	Section	on			
Vehicle Res	nonce					, - M						9 8		Total
ISURef	DUTISE	Time C	alled		Time /	Allo	cated	Time .	Arrived			rime l	Departed	
Additional		13	/03/2018	15:30:00	13/0	)3/2	018 15:30:0	0 13/0	3/2018	15:30	0:00	13/0	13/2018 15	:50:00
No Trace	False		3									Hay		
Vehicles In	olved													
Make/Model	Vehicle Registr		Colour	ļC	Orlver		Foreign Vehicle	Slig	ht Injurie	s Se Inj	rious uries		Fatal Inju	ıries
Damage	way job i	Auto III	me (come)				market (*** Topical)				Western.			
Action Date		Actions	Taken	13744			and an area	(100mm)		recognition.	-	-		

13/03/2018 15:50:00 4 x Patches Average size 0.6 x 0.5 x 60mm permanent repair hot plugging

	Gen	eral Det	tails						Incide	nt D	etail	S		
Incident ID	0007	1794				] [b	ncident Ca	l		D	MRS	3		
Contract	STSV	٧				Incident Type				М	Major Pothole			
Issued	16/10	/2018 09	9:04:44			O/I Ref			18	8SW	05864	01		
Status	0					1 6	Defect Rof			D	-SW	18236	144585	
BeCogent Ref:	1073	51	AMMA			P	olice inc. N	lo:		٦F				
Weather	1					i ir	cident De	scription						
Other Cause							othole							
Organisation		Contacts				Conta	ct Phone	Contact	Mobile	Cont	act	Email		
BCogent		dacted 1	11(2)				i	edacted	11(2)	reda	ctec	111(2)	K	
		1640			Loca	ation E	Details							
Region			Route			Jui	nction				Mar	ker Po	sl	
			A77			7								
Location Descri	ption	MOI-SW	1877156	A77 N/B	half m	ile Nth	of Lendal	foot D-SV	V18236	1445	85			
Easting		7.	213501	Northin	ng			590694	Link/S	Sectio	n	11617	7/05	
Vehicle Resp	onse			Tomas en te										
ISURef		Time Ca	alled		Time	Alloca	ted	Time A	rrived			Time [	Ooparte	d
AYR ISU		16.	/10/2018	09:00:00	16/	10/201	18 09:00:00	16/10	)/2018	09:45	:00	16/1	0/2018	10:10:00
No Trace	False													
Vehicles Inv	olved		Time to the			ASTR.								
Make/Model	Vehicle Registr		Colour	D	river		Foreign Vehicle	Sligh	t Injurio	s Se Inju	rious urios	3.	Fatal	Injuries
Damage		el la	-											
<b>Action Date</b>		A CONTRACTOR OF THE PARTY OF TH	Taken		-		All treatments			111				
16/10/2018 09	00:00:0	Details pa	assed tore	dacted	wh	o advi	ses It may	be possit	ole to a	rang	eal	ot fill.		

09/01/2020 10:41:29

16/10/2018 13:11:00 emailed to stsv Ayr

General Details							Incident Details						
Incident ID	00	00072687					cldent Ca	it	FLOD				
Contract	ST	STSW				Incident Type				Carriageway			
Issued	14	14/11/2018 09:35:32					O/I Ref				18SW06668		
Status O						De	Defect Ref				D-SW18236229528		
BeCogent Ref						Police Inc. No:				0641			
Weather						Incident Description							
Other Cause	Cause												
Organisation		Contacts	3.			Contac	t Phone	Contact N	Aobile C	Contact E	mail		
Police Scotland	1	Police								3/3100-1			
					Loca	ation De	italis	COLUMN STREET		-			
Region	Region Route					Junction				Marker Post			
			A77										
Location Desc	ription	MOI-SW	11878735	A77 S/B	Kenne	dy's Pas	s D-SW	182362298	528		WATER TO THE PARTY OF THE PARTY		
Easting 214642 Northing					ng	592858 Link/Section 11617/05							
Vehicle Res	nonse						i e ne lui		V. T.				
iSURef				Called Time			ed	Time An	ived	1	Time Doparted		
AYR ISU	AYR ISU		14/11/2018 09:35:00 1			11/2018	09:35:00	14/11/	2018 1	1:15:00	14/11/2018 11:	45:00	
No Trace	Fals	e	1										
Vehicles In	volved	152 m 1				No.							
Make/Model	Vehic			Orivor		oreign ohldle	Slight	Slight Injuries		Fatal Injur	ies		
Damage				On V		Telegraph		No vo					
Action Date		Action	s Taken					September 1	ANG			No. of the	
14/11/2018 0	9:40:0	Engaged Flood Bo		at A77	Dalrym	nple Off	Slip re Fl	ooding. A	rrived a	t location	and distributed		
14/11/2018 2	1;41;:0			d									

General Details						Incident Details								
Incident ID	000	00084966					Incident Cat					GULL		
Contract	ST	STSW					Incident Type					Collapsed		
Issued	27/	27/11/2019 14:26:58					O/I Ref					19SW07142		
Status	0	0					Defect Ref					D-SW19237070058		
BeCogent Ref:							Police Inc. No:							
Weather	Fin	Fine no high winds					Incident Description							
Other Cause				redacted from PAG reports a collapsed gully at locus 1ftAZ-SW4G-TT019										
Organisation Contacts					-	Contact Phone Contact Mobile				Con	Contact Email			
Transport Scotla	redacted			r.	eda	cted 11(2)								
					Loca	tion	Details					www.		
Region	Route				Junction					Marker Post				
			A77			7	100				Π			
Location Descri	ption	MOI-SW	1998590,	A77 s/b l	Kenned	lys F	Pass							
Easting		214960 Northing			593273 Link/So			Section	ection 11617/05					
Vehicle Resp	onse			o grad										
ISURef		Time C	alled		Time /	Allac	ated	Time ,	Arrived			Timo Departed		
AYR ISU		27	27/11/2019 14:30:00			7/11/2019 14:30:00 27/11/2019			11/2019	15:20	15:20:00 27/11/2019 15:30:00			
No Trace	False	<b>a</b> .												
Vehicles Inv	olved													
Make/Model Vehicle Registra		7.67			Orliver		Foreign S Vehicle		Slight Injuries Serie Injur		rious urles	Fatal Injuries		
Damage											-			
<b>Action Date</b>		Actions	Taken											
27/11/2019 14								5 ×		N 2		05		
27/11/2019 15	5:55:00	redacted ໃນປີໃກລະເ	updat it safe in			bee	n raised for	this gull	y and a	repai	r has	s been scheduled. He		
27/11/2019 15	5:30:00	Gully ma	de safe by	coning	it,reda	will	request tha	t n/s ca	rry out a	repa	ΰľ,			
28/11/2019 09:39:00 Defect and OI numbers provided by redacted 11(2)														
28/11/2019 10:56:00 Hazard notice received from PAG.														
28/11/2019 10	0:56:00	) Passed t	redacted	t										