

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DGP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00055292	23/07/2017 18:48:45	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	23/07/2017 18:52:00

Call Type	Organisation	Organisation Type	Contact Name
Online	Public	Public	redacted
Contact Address		Contact Options	
redacted 11(2)		Phone: Mobile: redacted 11(2) e-mail:	

Reason	Issue Description
Defect Report	Road Number A77 Location traffic lights north of Lendfoot at land slip Direction North Bound Defect Type 1 Defect (other) large pot hole

Location Description
A77 north of Lendfoot

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77	NB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
23/07/2017 18:49:00	Forwarded to STSV-Ayr for attention.	redacted 11(2)

STSV Incident Report

General Details		Incident Details	
Incident ID	00055579	Incident Cat	TRAFF Lights
Contract	STSW	Incident Type	All Dark
Issued	01/08/2017 19:30:43	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	3172
Weather	Fine no high winds	Incident Description	
Other Cause		TTL all dark	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description	A77 Kennedy's pass		
Easting		Northing	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	01/08/2017 19:30:00	01/08/2017 19:30:00	01/08/2017 20:10:00	01/08/2017 20:45:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
01/08/2017 19:30:00	Ayr ISU attending.
01/08/2017 20:45:00	TTL now working.

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00055678	05/08/2017 21:34:43	Customer	Complaint	Open
	Status Description		Closed	Closure Date
	Open		True	05/08/2017 23:17:00

Call Type	Organisation	Organisation Type	Contact Name
	Police Scotland	Police	Police

Contact Address	Contact Options
Police Scotland	Phone: Mobile: e-mail:

Reason	Issue Description
Complaint	Police Incident number 4186

Location Description
Kennedy's Pass

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77	B					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
05/08/2017 21:34:00	Police report TTL's all dark	redacted 11(2)
05/08/2017 21:35:00	Ayr ISU attends redacted 11(2)	redacted 11(2)
05/08/2017 23:15:00	From Ayr ISU, broken wire traced and repaired and lights back on - ISU on site at 22:15 until 23:15	redacted 11(2)
05/08/2017 23:16:00	E mailed to STSV Ayr	redacted 11(2)

STSV Incident Report

General Details		Incident Details	
Incident ID	00066501	Incident Cat	TRAFF Lights
Contract	STSW	Incident Type	Stuck on Red
Issued	31/08/2017 23:32:44	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	4240
Weather		Incident Description	
Other Cause		Police Scotland inform of 2 way set if lights on the A77 S/B Girvan (Kennedys pass) Stuck on red	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1753097 A77 Kennedys Pass			
Easting	214860	Northing	593199	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	31/08/2017 23:32:00	31/08/2017 23:32:00	01/09/2017 00:10:00	01/09/2017 00:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
31/08/2017 23:32:00	Police Scotland inform of 2 way set if lights on the A77 S/B Girvan (Kennedys pass) Stuck on red
31/08/2017 23:32:00	Passed to AYR ISU redacted to attend Police Ref 4240
01/09/2017 00:21:00	AYR ISU Informs that faulty wire has been rectified. Lights are now working. ISU leaving site

STSV Incident Report

General Details		Incident Details	
Incident ID	00056653	Incident Cat	DMRS
Contract	STSW	Incident Type	Major Pothole
Issued	05/09/2017 14:00:04	O/I Ref	17SW04897
Status	O	Defect Ref	D-SW17235370652
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Dumfries & Galloway	redacted 11(2)		redacted	

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1753377 A77 N/B Lendalfoot/Strald pass D-SW17235370652			
Easting	213622	Northing	591091	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	05/09/2017 14:00:00	05/09/2017 14:00:00	05/09/2017 14:40:00	05/09/2017 15:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
05/09/2017 15:42:00	Pothole filled with 3 tubs of cold-tar.
05/09/2017 16:01:00	Emailed to STSV-Ayr

STSV Incident Report

General Details		Incident Details	
Incident ID	00056781	Incident Cat	TM
Contract	STSW	Incident Type	TTL Defect
Issued	08/09/2017 19:38:16	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	3467
Weather	Fine no high winds	Incident Description	
Other Cause		TTL all dark	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	A77 Kennedys Pass			
Easting	214874	Northing	593223	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	08/09/2017 19:38:00	08/09/2017 19:38:00	08/09/2017 20:30:00	08/09/2017 21:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
08/09/2017 19:38:00	Ayr ISU, redacted attending.
08/09/2017 23:14:00	redacted advises the TTL have been removed and the road reopened.
08/09/2017 23:24:00	redacted ¹¹⁽²⁾ passed to redacted and STSV-Ayr.

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00056802	10/09/2017 00:09:35	Customer	Complaint	Open
	Status Description		Closed	Closure Date
	Open		True	10/09/2017 00:15:00

Call Type	Organisation	Organisation Type	Contact Name
	Public	Public	redacted 11(2)

Contact Address	Contact Options
	Phone: Mobile: e-mail: redacted 11(2)

Reason	Issue Description
	See below for details of complaint.

Location Description

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77						
Section Name				Length	Speed Limit	

Action Date	Contact Actions	Username
10/09/2017 00:09:00	<p>From:redacted 11(2) Sent: 05 September 2017 17:55 To: Traffic Scotland Subject: Complaint re A77 Closure last weekend I sent this email to you from the Stena boat ex Cairnryan on Sunday, but am not sure you got it. So here it is again: Let's contrast the well signposted and farcically little traffic at Ayr for the airshow with the non-signposted (until you get to the roundabout south of Girvan) total closure of A77. I had loads of time to catch 15.30pm sailing to Belfast ex Cairnryan today (or so I thought). So enjoyed a nice break in coffee shop just before Girvan. I then left at my usual time and found WITH NO NOTICE WHATEVER the A77 closed. So I missed my boat. All thanks to your total incompetence re giving drivers any warning. I don't know why I'm bothering with this email really, as I'm sure you don't care. I just think you lot are the pits and should be ashamed of your selves. For your info, I'll get home at about 2.30am tonight thanks to your office's incompetence and I've then got to go to work tomorrow one of the reasons I don't think that you received this is that I've had no reply or acknowledgement. And, despite it now being Tuesday, I am still well tired. Yours etc redacted 11(2) redacted 11(2)</p>	redacted 11(2)
10/09/2017 00:14:00	Passed to traffic officer for attention.	redacted 11(2)

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00061278	18/01/2018 08:51:37	Customer	Complaint	Open
	Status Description		Closed	Closure Date
	Open		True	18/01/2018 08:54:00

Call Type	Organisation	Organisation Type	Contact Name
	BCogent	Transport Scotland, Traffic Scotland, PAG, BeCogent	redacted 11(2)

Contact Address	Contact Options
redacted 11(2)	Phone: Mobile:redacted 11(2) e-mail:

Reason	Issue Description
Complaint	Road Surface complaint

Location Description
A77 Kennedy's Pass

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77	SB					
Section Name				Length	Speed Limit	

Action Date	Contact Actions	Username
18/01/2018 08:51:00	<p>Road Defect</p> <p>Incident Information ID : 93468 Incident Date : Thu Jan 18 08:50:42 GMT 2018 Issue Type : POTHOLE Classification: EMERGENCY Issue Status : NEW Cust Callback : true Operator : TRANSERV Notes : Caller had phoned regarding 15 or 20 potholes on the A77 heading southbound at Kennedy pass, Caller states it's been like this for a while now and would like a call back regarding this.</p> <p>Agent Name : redacted 11(2)</p> <p>Contact Information Title : redact First Name : redacte Middle Initial : re Last Name : redacted Address 1 : redacted 11(2) Address 2 : Address 3 : Postcode : redacted Telephone : redacted Email :</p> <p>Location Information Easting : 0 Northing : 0 Road Name : A77 Carriageway : SOUTHBOUND Location Notes : A77, southbound, kennedy pass, 15 or 20 potholes</p>	redacted 11(2)
18/01/2018 08:51:00	E-mailed to STSV Ayr	redacted 11(2)

STSV Incident Report

General Details	
Incident ID	00061454
Contract	STSW
Issued	20/01/2018 00:34:26
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW11602
Defect Ref	D-SW18235529046
Police Inc. No:	
Incident Description	
<p>Email Enquiry Road Number A77 Location Kennedy pass lendelfoot Direction North Bound Defect Type 1 Defect (other) large hole in road burst two tyres damaged two wheel rims to car the A77 is a disgrace as there is going to be serious accident or some one killed Because people are swerving THE HUNDREDS OF HOLES ON THE A77 AND IT WOULD HELP IF YOUR WORKERS COULD FIX THE ROADS WHICH THEY CANT AS I HAVE SEEN YOUR WORKERS PATTING TAR IN A HOLE WITH THERE FEET THIS IS A JOKE I WILL BEGOING TO MY LOCAL COUNCILER IN GIRVAN TO SEE IF HE CAN GET SOME ONE THAT CAN FILL THESE HOLES IN AS YOU CAN I WILL BE SENDING A BILL FOR TYRES AND RIMS Name redacted Address redacted 11(2) Telephone Number redacted Email redacted 11(2) Response Required? Yes</p>	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BB Webmaster	redacted 11(2)	redacted 11(2)		redacted 11(2)

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description MOI,A77, n/b, kennedy pass lendelfoot, D-SW18235529046				
Easting	214840	Northing	593169	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	20/01/2018 00:34:00	20/01/2018 00:34:00	20/01/2018 00:50:00	20/01/2018 01:00:00
No Trace	False			

Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
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Damage**Action Date Actions Taken**

20/01/2018 00:34:00 redac Ayr ISU: 1 pothole filled with 2 tubs of cold tar

20/01/2018 03:47:00 Entered on MOI - SW1861028

20/01/2018 04:07:00 E mailed to STSV Ayr, redacted
11/01

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	
Issue Ref	Issue Date	Issue Type	Sub Type	Status
00062183	29/01/2018 10:03:21	Customer	Complaint	Open
	Status Description		Closed	Closure Date
	Open		True	29/01/2018 10:14:00
Call Type	Organisation	Organisation Type	Contact Name	
	BCogent	Transport Scotland, Traffic Scotland, PAG, BeCogent	BCogent	
Contact Address		Contact Options		
		Phone: Mobile: e-mail:		

Reason
Complaint

Issue Description
Road Defect

Incident Information

ID : 94549
Incident Date : Mon Jan 29 09:59:54 GMT 2018
Issue Type : POTHOLE
Classification: EMERGENCY
Issue Status : NEW
Cust Callback : true
Operator : TRANSERV
Notes : The caller has previously called regarding the potholes on the A77 and the Id number for his original report is 93468.

The caller is phoning as there has been nothing done about the road conditions. I called through to Transerv and was advised to pass through as a new report.

The caller would like a callback from the road operating.

The caller has taken note of the Id number.

Agent Name : redacted 11(2)

Contact Information

Title : red
First Name : redact
Middle Initial :
Last Name : redacted
Address 1 : redacted 11(2)
Address 2 :
Address 3 :
Postcode : redacted
Telephone : redacted
Email : redacted 11(2)

Location Information

Easting

Location Description

A77, Kennedy's Pass

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77	SB					

Section Name	Length	Speed Limit
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Action Date	Contact Actions	Username
29/01/2018 10:03:00	Previous bCogent reference: 93468. Our previous reference: 61278.	redacted 11(2)
29/01/2018 10:03:00	Emailed to STSV Ayr and requested they call back redacted 11(2)	redacted 11(2)
29/01/2018 11:39:00	From redacted 11(2)	redacted
	Caller received a call back	

STSV Incident Report

General Details	
Incident ID	00062232
Contract	STSW
Issued	29/01/2018 15:12:40
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW12217
Defect Ref	D-SW18235532255
Police Inc. No:	
Incident Description	
<p>Email Enquiry Name redacted 11(2) Address redacted 11(2) redacted Telephone Number redacted Email redacted 11(2) Message After travelling from Stranraer to Glasgow last night and after hitting 4 potholes I am now writing to complaint and thank transerv Scotland for their AWFUL roads as I now have a cracked windscreen!! Needing full replacement and to go through insurance! I also have 2 cracked alloys!! NOT impressed with the roads whatsoever and the fact I&€™m having to pay out for alloys and windscreen shows that transerv need to fix the roads ASAP. I will be emailing you photos of my damage as I will be claiming for the costs to have everything fixed! I will be expecting a written response or a phone call within the next day as my car is no longer fit for purpose! Regards redacted redacted 11(2)</p>	
Reason? Complaint	
Response Required? Yes	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	redacted 11(2)			

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description MOI-SW1861850 A77 - Kennedy pass, D-SW18235532255			
Easting	214866	Northing	593210
Link/Section	11617/05		

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	29/01/2018 15:10:00	29/01/2018 15:10:00	29/01/2018 17:15:00	29/01/2018 17:30:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
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Damage

Action Date Actions Taken

29/01/2018 17:30:00 From ISU - 2 x potholes filled using 2 x tubs of cold tar

30/01/2018 01:32:00 E-mailed to STSV Ayr

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	
Issue Ref	Issue Date	Issue Type	Sub Type	Status
00083575	20/02/2018 09:05:57	Customer	Informed	Open
	Status Description		Closed	Closure Date
	Open		True	20/02/2018 09:25:00
Call Type	Organisation	Organisation Type	Contact Name	
Public	BCogent	Transport Scotland, Traffic Scotland, PAG, BeCogent	BCogent	
Contact Address		Contact Options		
		Phone: Mobile: e-mail:		

Reason
Notification of Incident

Issue Description

Road Defect

Incident Information

ID : 96783
Incident Date : Tue Feb 20 08:56:36 GMT 2018
Issue Type : POTHOLE
Classification: COMPLAINT
Issue Status : NEW
Cust Callback : true
Operator : TRANSERV
Notes : Customer complaining that his 2 previous reports 93468 94549 haven't been dealt with as cant see any changes to the road

Call Back Required

Agent Name :redacted 11(2)

Contact Information

Title :redac
First Name :redact
Middle Initial :
Last Name :redacted
Address 1 :redacted 11(2)
Address 2 :redacted
Address 3 :
Postcode :redacted
Telephone :redacted
Email :redacted 11(2)

Location Information

Easting : 0
Northing : 0
Road Name : A77
Carriageway : SOUTHBOUND
Location Notes : A77, southbound, kennedy pass, 15 or 20 potholes

First Created : 20/02/2018 08:56

Location Description

A77 - South Kennedy Pass

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A77	B					

Section Name	Length	Speed Limit
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Action Date	Contact Actions	Username
20/02/2018 09:06:00	email sent to STSV Ayr	redacted 11(2)

STSV Incident Report

General Details		Incident Details	
Incident ID	00064580	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 12:16:21	O/I Ref	
Status	O	Defect Ref	D-SW18235586103
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 5	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1864868 A77 N/B 600 Mtrs prior to Kennedys Pass D-SW18235586103			
Easting	214677	Northing	592938	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 08:00:00	13/03/2018 08:00:00	13/03/2018 08:00:00	13/03/2018 11:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 12:30:00	Pothole x 5
13/03/2018 13:43:00	Potholes ;3 x .3 x 60m
13/03/2018 14:10:00	Emailed stsvAyr redacted 11(2)
13/03/2018 17:56:00	On Tracker

STSV Incident Report

General Details		Incident Details	
Incident ID	00064581	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 12:16:55	O/I Ref	
Status	O	Defect Ref	
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 2	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1864870 A77 N/B 500 Mtrs prior to Kennedy Pass D-SW18235586125			
Eastling	214700	Northing	592988	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 12:00:00	13/03/2018 12:00:00	13/03/2018 12:00:00	13/03/2018 13:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 12:26:00	Pothole x 2
13/03/2018 13:44:00	Potholes .5 x .5 x 60m
13/03/2018 14:19:00	Emailed stsvAyr, redacted 11(2)
13/03/2018 17:59:00	On Tracker

STSV Incident Report

General Details		Incident Details	
Incident ID	00064582	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 12:17:17	O/I Ref	
Status	O	Defect Ref	D-SW18235586141
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 3	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			
Scotland Transerv	redacted 11(2)			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1864872 A77 N/B 450 Mtrs prior Kennedy Pass D-SW18235586141			
Eastling	429376	Northing	1185930	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 13:00:00	13/03/2018 13:00:00	13/03/2018 13:00:00	13/03/2018 13:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 12:17:00	5 Potholes filled
13/03/2018 12:23:00	Correction to last entry it should have been 3 Potholes!
13/03/2018 13:46:00	Potholes .3 x .2 x 100m
13/03/2018 14:30:00	Emailed stsvAyr, redacted 11(2)
13/03/2018 18:03:00	On Tracker

STSV Incident Report

General Details		Incident Details	
Incident ID	00064584	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 13:37:13	O/I Ref	
Status	O	Defect Ref	D-SW18235586143
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 2	

Organisation	Contacts	Contact Phono	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description	MOI-SW1864874 A77 N/B 350 Mtrs prior to Kennedy Pass D-SW18235586143		
Easting	214726	Northing	593023
Link/Section	11817/05		

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 13:30:00	13/03/2018 13:30:00	13/03/2018 13:30:00	13/03/2018 14:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 13:37:00	2 Pothole Hot patched 1.5 x .4 x 80m
13/03/2018 14:41:00	Emailed stsvAyr, redacted 11(2)
13/03/2018 18:06:00	On Tracker

STSV Incident Report

General Details		Incident Details	
Incident ID	00064590	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 14:59:34	O/I Ref	
Status	0	Defect Ref	D-SW18235589059
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 1	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1864889 A77 S/B 150 Mtrs south of Kennedy Pass D-SW18235589059			
Easting	214818	Northing	593120	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 14:20:00	13/03/2018 14:20:00	13/03/2018 14:20:00	13/03/2018 14:40:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 15:44:00	Pothole 2.6 x 1.0 x 60m
13/03/2018 18:12:00	Emailed stsvAyr On Tracker.

STSV Incident Report

General Details		Incident Details	
Incident ID	00064591	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 15:00:07	O/I Ref	
Status	O	Defect Ref	D-SW18235587099
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole x 3	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1864890 A77 S/B 400 Mtrs south of Kennedys Pass D-SW18235587099			
Easting	214757	Northing	593055	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	13/03/2018 14:50:00	13/03/2018 14:50:00	13/03/2018 14:50:00	13/03/2018 15:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 15:50:00	Pothole x 3 .8 x .5 x 60m Hot Patched
13/03/2018 17:50:00	On Tracker and Emailed stsvAyr

STSV Incident Report

General Details		Incident Details	
Incident ID	00064598	Incident Cat	DMRS
Contract	STSW	Incident Type	Minor Pothole
Issued	13/03/2018 15:59:34	O/I Ref	
Status	O	Defect Ref	D-SW18235587102
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		4 x Patches 0.6 x 0.5 x 60mm	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	redacted 11(2)			

Location Details			
Region	Route	Junction	Marker Post
	A77		
Location Description	MOI-SW1864894 A77(S) 600m Sth of Kennedys Pass D-SW18235587102		
Easting	214565	Northing	592687
Link/Section			

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Additional	13/03/2018 15:30:00	13/03/2018 15:30:00	13/03/2018 15:30:00	13/03/2018 15:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
13/03/2018 15:50:00	4 x Patches Average size 0.6 x 0.5 x 60mm permanent repair hot plugging

STSV Incident Report

General Details		Incident Details	
Incident ID	00071794	Incident Cat	DMRS
Contract	STSW	Incident Type	Major Pothole
Issued	16/10/2018 09:04:44	O/I Ref	18SW05864
Status	O	Defect Ref	D-SW18236144585
BeCogent Ref:	107351	Police Inc. No:	
Weather		Incident Description	
Other Cause		Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	redacted 11(2)		redacted 11(2)	redacted 11(2)

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1877156 A77 N/B half mile Nth of Lendalfoot D-SW18236144585			
Easting	213501	Northing	590694	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	16/10/2018 09:00:00	16/10/2018 09:00:00	16/10/2018 09:45:00	16/10/2018 10:10:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
16/10/2018 09:00:00	Details passed to redacted 11(2) who advises it may be possible to arrange a hot fill.
16/10/2018 13:11:00	Ayr Isu attended locus and effected repair using 2 bags of vlofix.
16/10/2018 13:11:00	emailed to stsv Ayr

STSV Incident Report

General Details		Incident Details	
Incident ID	00072687	Incident Cat	FLOOD
Contract	STSW	Incident Type	Carriageway
Issued	14/11/2018 09:35:32	O/I Ref	18SW06668
Status	O	Defect Ref	D-SW18236229528
BeCogent Ref:		Police Inc. No:	0641
Weather		Incident Description	
Other Cause		Flooding	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1878735 A77 S/B Kennedy's Pass D-SW18236229528			
Easting	214642	Northing	592858	Link/Section 11617/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	14/11/2018 09:35:00	14/11/2018 09:35:00	14/11/2018 11:15:00	14/11/2018 11:45:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
14/11/2018 09:40:00	Engaged meantime at A77 Dalrymple Off Slip re Flooding. Arrived at location and distributed Flood Boards;
14/11/2018 21:41:00	Passed to redacted 11(2)

STSV Incident Report

General Details		Incident Details	
Incident ID	00084966	Incident Cat	GULL
Contract	STSW	Incident Type	Collapsed
Issued	27/11/2019 14:26:58	O/I Ref	19SW07142
Status	O	Defect Ref	D-SW19237070058
BeCogent Ref:		Police Inc. No:	
Weather	Fine no high winds	Incident Description	
Other Cause		redacted from PAG reports a collapsed gully at locus: 19A2-SW4G-TT019	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Transport Scotland	redacted 11(2)	redacted 11(2)		

Location Details				
Region	Route	Junction	Marker Post	
	A77			
Location Description	MOI-SW1998590, A77 s/b Kennedys Pass			
Easting	214960	Northing	593273	Link/Section 11617/06

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
AYR ISU	27/11/2019 14:30:00	27/11/2019 14:30:00	27/11/2019 15:20:00	27/11/2019 15:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
27/11/2019 14:30:00	Ayr ISU attending.
27/11/2019 15:55:00	redacted updates a defect has been raised for this gully and a repair has been scheduled. He will make it safe in the meantime.
27/11/2019 15:30:00	Gully made safe by coning it, redacted will request that n/s carry out a repair.
28/11/2019 09:39:00	Defect and OT numbers provided by redacted 11(2)
28/11/2019 10:56:00	Hazard notice received from PAG.
28/11/2019 10:56:00	Passed to redacted 11(2)