

Single Point of Enquiry Customer Feedback Form

The Single Point of Enquiry for suppliers to the public sector in Scotland is continually refining and modifying its processes in order to improve its operation. To help us to improve the service we provide to suppliers, we would be very grateful for your feedback.

Name:

Company Name:

How well do you think the Single Point of Enquiry handled your enquiry?

- Very well
- Well
- Not very well

How would you rate the response time?

- Satisfied
- Not satisfied

How satisfied were you with the outcome of your enquiry?

- Very satisfied
- Satisfied
- Not satisfied

Would you use this service again?

- Yes
- No

Would you be willing for us to contact you about case studies we are developing on the work of the SPoE?

- Yes
- No

Have you any other comments about handling of your enquiry or are there any ways you would like to see our service improved?

Thank you very much for completing this form. Please forward your completed form to SPOEprocurement@scotland.gsi.gov.uk