
From: .
Sent: 19 February 2019 08:27
To:
Subject: RE: In-cell phones in prisons - Exploratory work

Hi

Just wondering if you have had the chance to consider the below?

Thanks

From: .
Sent: 06 February 2019 10:13
To:
Subject: In-cell phones in prisons - Exploratory work

Morning

I'm not sure if mentioned to you on Friday but I have been asked to start some exploratory work on in-cell phones within Scotland's prisons. This is only an exploratory idea at this stage, I'm more pulling together a note which looks at the UK Government's approach and different research which has been undertaken by stakeholders such as Howard League, Reform Scotland and Families Outside.

You'll have seen we've received correspondence recently from Willie Rennie MSP as well so we are anticipating the Cab Sec might ask about what possible options are. mentioned that said SPS had previously costed putting in-cell phones into prisons – do you know who in SPS was working on this who I might be able to speak to? Or similarly, do you have any information about what was previously explored and when?

This isn't urgent, asked me to pull a rough draft piece together by mid to late Feb so any advice before then would be much appreciated!

Thanks

From: McConnell Colin
Sent: 29 May 2019 19:33
To: Rennick NS (Neil)
Cc: DG Education, Communities & Justice;
Subject: Re: SPS Budget 2019-20 (and beyond) [SEC=OFFICIAL]

Hi Neil,
Now that's spooky as I've already asked our folk to draw up an outline proposal for in cell phones in..... Polmont!
We're clearly on the same page.
I'll have something back to you ASAP.
Colin

Sent from my iPhone

On 29 May 2019, at 17:33, "Neil.Rennick@scotland.gsi.gov.uk" <Neil.Rennick@scotland.gsi.gov.uk> wrote:

Hi Colin

One additional issue we discussed previously was in-cell telephone technology, in particular within Polmont, which came up in Wendy's evidence to the Committee yesterday. I spoke briefly with the Cabinet Secretary today and he confirmed that he would be content in principle for proposals to be worked up for testing in cell technology in Polmont.

Neil

From: McConnell Colin <Colin.McConnell@sps.pnn.gov.uk>
Sent: 29 May 2019 12:22
To: Rennick NS (Neil) <Neil.Rennick@gov.scot>
Cc: DG Education, Communities & Justice <DGECJ@gov.scot>;
Subject: SPS Budget 2019-20 (and beyond) [SEC=OFFICIAL]

Neil,

Thanks,
Colin

COLIN McCONNELL
Chief Executive

✉: Scottish Prison Service, Calton House, 5 Redheughs Rigg, Edinburgh, EH12 9HW

☎: _____

💻: _____

<image001.jpg> **Helping to Build a Safer Scotland - Unlocking Potential: Transforming Lives**

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Belief | Respect | Integrity | Openness | Courage | Humility

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Dh'fhaodadh gum bi teachdaireachd sam bith bho Riaghaltas na h-Alba air a chlàradh neo air a sgrùdadh airson dearbhadh gu bheil an siostam ag obair gu h-èifeachdach neo airson adhbhar laghail eile. Dh'fhaodadh nach eil beachdan anns a' phost-d seo co-ionann ri beachdan Riaghaltas na h-Alba.

From: [Redacted]
Sent: 07 June 2019 09:00
To: [Redacted]
Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont [SEC=OFFICIAL]

Oh fab thanks, sorry I didn't put two and two together!

From: [Redacted]
Sent: 07 June 2019 07:57
To: [Redacted]
Cc: [Redacted]
Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont [SEC=OFFICIAL]

The weekly limit is £20 – see bullet point below in [Redacted] email. Will get the 'free numbers' to you shortly.

From: [Redacted]
Sent: 06 June 2019 17:37
To: [Redacted]
Cc: [Redacted]
Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont

Apologies, just spotted this bit where you said you would check to see what this is:

1. The current phone system for prisoners across the SPS estate works on a credit basis and payment comes from Prisoners' Personal Cash (PPC) accounts, which is made up of wages and additional

money provided from friends and family. There is a weekly limit on the amount of PPC that a prisoner can utilise. Prisoners are issued with a PIN number to access an outside line and are only allowed to call numbers on their list of approved numbers of family, friends and legal contacts. In addition all prisoners can access an approved list of national helplines.

Grateful for advice on this by 12:00 tomorrow, if not, I can remove/not mention in the submission.

Many thanks

From:
Sent: 06 June 2019 17:06
To:
Cc:

Rennick NS (Neil) <Neil.Rennick@gov.scot>; MacKinnon D (Donna) <Donna.MacKinnon@gov.scot>; McConnell Colin <colin.mcconnell@sps.pnn.gov.uk>

Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont

Thanks again for the call earlier and thank you both very much for your input below. I'll finalise the submission and will include your comments below.

On a similar note – for our own knowledge, I'd be grateful if you could provide us with a list of "free" phone numbers which prisoners have access to? We are aware of the Samaritans, Childline, Breathing Space but wondered what others are available to be called free of charge?

Many thanks

From: Behalf Of
Sent: 06 June 2019 13:17
To:
Cc:

Rennick NS (Neil) <Neil.Rennick@gov.scot>; MacKinnon D (Donna) <Donna.MacKinnon@gov.scot>; McConnell Colin <colin.mcconnell@sps.pnn.gov.uk>

Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont
Importance: High

Thanks for the opportunity to comment on this and for the lengthy conference call we had earlier this morning. As I said, SPS fully support the pilot for in-cell phones at HMP YOI Polmont and, with the necessary resources, will work as quickly as possible to make this operational.

I've tracked some changes to the document and I've highlighted some issues below, both in terms of challenges and benefits, that may require some further consideration.

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

In saying that, there are a number of benefits;

- [Redacted]
- [Redacted]
- [Redacted]

•

Regards

From:

Sent: 05 June 2019 12:43

To:

Cc:

Neil.Rennick@scotland.gsi.gov.uk; Donna.MacKinnon@scotland.gsi.gov.uk

Subject: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont

Importance: High

cc. Neil Rennick for any input

Following on from discussions over the last week, I have now finalised our draft of the submission to Cab Sec on proposed pilot of in-cell phones at HMP&YOI Polmont.

There are a few areas in particular which I'd be grateful for SPS input into, these are highlighted in comments:

-
-
-

I'd be grateful for comments/clearance from SPS by COP Thursday 6 June if possible so that I can get this to Cab Sec for his weekend box. Let me know if this causes any issues. Grateful for any changes to be made in tracked changes.

Thanks for all your help with this to date.

From:
Sent: 29 May 2019 14:09
To:
Cc:
Subject: FW: In-cell phones work [SEC=OFFICIAL]

Really helpful to chat this through earlier...here is the developing submission which has been working on (and previous exchanges).

I intend on working on this a bit towards the end of the week but any pointers in terms of costings and other operational issues that it would be helpful to highlight to Cab Sec now would be really helpful.

The overall aim of this submission at this stage is really just to get the go ahead from Cab Sec and yourselves to press ahead.

Grateful therefore if we could get this to Cab Sec at latest by Wed of next week so with clearance via Colin and Neil grateful if we could have something by Monday close? Let me know if that's going to be an issue. Cab Sec will no doubt want to announce this as part of his Statement on 19 June in part response to ERoMH recommendations etc.

Im away next week as u know so please send to [redacted] and

Neil was going to chat to Colin about this- he may have done so but it would be helpful to highlight this to Colin and that our teams are engaging on it.

Thanks

Justice Directorate
St Andrew's House

T:

E:



Scottish Government
Riaghaltas na h-Alba
gov.scot

From:
Sent: 23 May 2019 16:54
To:
Cc:

Subject: RE: In-cell phones work [SEC=OFFICIAL]

Hi

Apologies to chase again, but I was wondering if you have had the chance to gather some information about the costs/challenges associated with implementing in-cell phones in prisons. We are keen to update our briefing over the next few weeks and would be really grateful for SPS input. I'd also be grateful for any pointers on who in SPS leads on this work?

I am on leave until Thurs 30 May but happy to catch up when I'm back. Copying in wider team in case they have any input.

Many thanks

From:
Sent: 15 March 2019 11:54
To:
Cc:
Subject: RE: In-cell phones work [SEC=OFFICIAL]

No probs – I'll get some pointers to you. I'll touch base with [redacted] as wouldn't want to duplicate work that is already underway. Aside from costs, the next most obvious challenge would be the infrastructure of older establishments.

From:
Sent: 15 March 2019 11:47
To:
Cc:
Subject: RE: In-cell phones work [SEC=OFFICIAL]

Morning

Thanks very much for looking into this – helpful to know! I appreciate SPS haven't looked into the costings associated with introducing in-cell phones – however, as you have mentioned it would be useful to have some high level benefits and challenges associated with in-cell phones from a SPS perspective if possible. I can then incorporate this into my brief.

Also, just for your awareness, [redacted] was in touch with [redacted] a couple of weeks ago (which is how we found out about [redacted] work) asking if we had any contacts in MoJ that he could liaise with on his work. In the margins of that discussion, [redacted] said she would share our early draft briefing with him just for his interest.

Thanks

From:
Sent: 14 March 2019 20:59
To:
Cc:
Subject: RE: In-cell phones work [SEC=OFFICIAL]

Apologies for not getting back to you yesterday about this. As I mentioned to you at the time, I wasn't aware of any work being undertaken by SPS colleagues to look at this, never mind putting a bid in, hence my surprised reaction.

I spoke with [redacted] and he is not putting any bid in anytime soon. He's at the beginning of a piece of work where he has been asked to look at the issue of in-cell phones, probably very similar to what you are doing to be honest. I think the funding source has been identified as a possibility but my understanding is that we are way off that just now. This work and then any consideration for bids would obviously have to be agreed by the Chief.

If you need anything else eg. Benefits / challenges, just let me know – happy to help where I can.

Regards,

From:
Sent: 13 March 2019 12:11
To:
Cc:
Subject: RE: In-cell phones work

Hi

Sorry I can't seem to find your phone number, otherwise I would have called – just wondering if you have had any update on the below?

Thanks

From:
Sent: 11 March 2019 15:20
To:
Subject: In-cell phones work

Hi

We spoke last week regarding the work I am doing on in-cell phones, I mentioned that someone in SPS called [redacted] was scoping out some work on this. You said you were going to do a bit of digging – have you had the chance to speak to

Many thanks

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From:
Sent: 07 June 2019 12:02
To:
Cc:
Subject: RE: Submission to Cab Sec for SPS comment - In-cell phone pilot at HMP&YOI Polmont

Further to your email below, undernoted are the Freephone numbers all prisons can access.

Kind regards

Note referred to:

- 08088020060 - Prison Reform Trust
- 08009177650 - Alcoholics Anonymous
- 0800838587 - Breathing Space
- 08003777330 - Scottish Public Services Ombudsman
- 08001111 - Child Line
- 08000567476 - Independent Prison Monitor
- 116123 - Samaritans
- 08001214773 - National Confidential Forum
- 0800555111 - Crimestoppers
- 0800848484 - Stopping Smoking NHS

From:
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To:
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In saying that, there are a number of benefits;

- [Faint, illegible text]
- [Faint, illegible text]
- [Faint, illegible text]
- [Faint, illegible text]

Regards

From: _____
Sent: 05 June 2019 12:43
To: _____
Cc: _____
Neil.Rennick@scotland.gsi.gov.uk; Donna.MacKinnon@scotland.gsi.gov.uk

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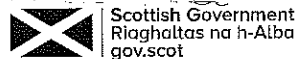
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Justice Directorate
St Andrew's House

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Thanks

[redacted] | St Andrew's House | Regent Road | Edinburgh | EH1 3DG | [redacted]

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Many thanks

[redacted] | St Andrew's House | Regent Road | Edinburgh | EH1 3DG | [redacted]

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From:
Sent: 19 June 2019 13:32
To:
Subject: FW: Parliamentary Statement 19th June - Expert Review of Mental Health Services
Attachments: News Release Humza Yousaf updates Parliament on SG response to Polmont m....docx

Hi both,

I'm very sorry. I've only just realised you were not on the original copylist – but hoping prison policy passed on anyway.

If not, here's the release issuing shortly – no surprises I hope.

Rgds,

19 June 2019

Mental health support for young people in custody

Justice Secretary responds to prisons inspectorate recommendations.

Action is underway to improve the provision of mental health and wellbeing support for young people in custody, Justice Secretary Humza Yousaf has told MSPs.

Mr Yousaf was outlining the Scottish Government's initial response to HM Inspectorate of Prisons for Scotland's independent expert review of mental health services for young people in custody.

Among the immediate actions being taken, the Scottish Prison Service (SPS) is developing plans to trial the provision of in-cell telephones, with appropriate controls, at Polmont Young Offenders Institution.

In a statement to the Scottish Parliament, Mr Yousaf said:

“Supporting positive family contact throughout someone's time in prison has wide-ranging benefits for individuals and their families, it also reduces the risk of re-offending and supports positive relationships, which contribute to good mental health and mitigate vulnerability.

“In-cell phones have the potential to contribute to prisoners' wellbeing by making family contact significantly easier. They also improve access to national helpline services, and technology can offer the potential to develop telehealth services and other supports for well-being in prisons.

“We will explore the options available as we take forward a pilot, while ensuring that the prison service retains both control over the phone numbers which prisoners can access and the ability to monitor calls.”

Read the Cabinet Secretary's full statement to Parliament [[LINK to be embedded](#)].

Mr Yousaf highlighted other work now under way, including:

- the development of a new Scottish Prison Service (SPS) health and wellbeing strategy, including a bespoke mental health strategy for young people
- a renewed commitment to ensuring alternatives to remand are available for young people while supporting those who the courts remand in custody
- SPS will stop the routine body searching of under-18s in custody and, in line with the development of the new female custodial estate, SPS will adopt a more trauma-informed approach to its searching process for women
- multi-agency work to improve information-sharing between the different agencies supporting the care of young people entering and held in Polmont

The HMI report highlighted the heightened vulnerability of young people on remand and in the early days of custody as well as the damaging impact of social isolation and the importance of good information-sharing between agencies.

Background

Ministers ordered the independent review following the deaths of Katie Allan and William Lindsay in HMYOI Polmont in 2018. The purpose of the review was to consider the arrangements for young people with mental health and wellbeing needs entering and in custody.

Read the [HMI review report](#) which was published on 21 May.

In the cases of Ms Allan and Mr Brown, the Crown Office is undertaking independent investigations in advance of mandatory fatal accident inquiries. It was, therefore, not within the remit of the expert review to investigate the specific circumstances surrounding their deaths.

The Inspector of Prosecutions in Scotland is currently undertaking a follow-up review of the thematic report on Fatal Accident Inquiries, published in August 2016. The review will consider the scope and merits of prioritising the death investigation process when a young person dies in custody, with the follow-up report due to be submitted to the Lord Advocate this summer.

At present, prisoners in Scotland can access telephones in communal areas at certain times only.

Contact

Scottish Government | |

----- Updates from SG Justice & Safer Communities @ScotGovJustice -----

 I work half-day Mon (AM), Tue-Fri. Telephone with urgent queries, as above, or outwith office hours via 0131 556 8400.

From: On Behalf Of Cabinet Secretary for Justice

Sent: 18 June 2019 17:53

To: Cabinet Secretary for Justice <CabSecJustice@gov.scot>

Cc: ; First Minister <firstminister@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>; Minister for Mental Health <MinisterMH@gov.scot>; Minister for Children and Young People <MinisterCYP@gov.scot>; Lord Advocate <LordAdvocate@gov.scot>; Deputy First Minister and Cabinet Secretary for Education and Skills <DFMCSE@gov.scot>; Solicitor General <SolicitorGeneral@gov.scot>; Medhurst T (Teresa) <Teresa.Medhurst@gov.scot>; Bell D (Donna) <Donna.Bell@gov.scot>; ; Rennick NS (Neil) <Neil.Rennick@gov.scot>; MacKinnon D (Donna) <Donna.MacKinnon@gov.scot>; Sheppard L (Lesley) <Lesley.Sheppard@gov.scot>;

Communications Justice <CommunicationsJustice@gov.scot>; Communications Healthier <CommunicationsHealthier@gov.scot>;

Subject: RE: Parliamentary Statement 19th June - Expert Review of Mental Health Services

Thanks – Mr Yousaf has seen and is content to clear handling plan and news release.

Thanks,

Office of Humza Yousaf, Cabinet Secretary for Justice

Scottish Government, St Andrew's House, Regent Road, Edinburgh, EH1 3DG |
CabSecJustice@gov.scot | www.gov.scot |

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From:

Sent: 18 June 2019 17:27

To: Cabinet Secretary for Justice <CabSecJustice@gov.scot>

Cc: First Minister <firstminister@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>; Minister for Mental Health <MinisterMH@gov.scot>; Minister for Children and Young People <MinisterCYP@gov.scot>; Lord Advocate <LordAdvocate@gov.scot>; Deputy First Minister and Cabinet Secretary for Education and Skills <DFMCSE@gov.scot>; Solicitor General <SolicitorGeneral@gov.scot>; Medhurst T (Teresa) <Teresa.Medhurst@gov.scot>; Bell D (Donna) <Donna.Bell@gov.scot>; Rennick NS (Neil) <Neil.Rennick@gov.scot>; MacKinnon D (Donna) <Donna.MacKinnon@gov.scot>; Sheppard L (Lesley) <Lesley.Sheppard@gov.scot>;

Communications Justice <CommunicationsJustice@gov.scot>; Communications Healthier <CommunicationsHealthier@gov.scot>;

Subject: RE: Parliamentary Statement 19th June - Expert Review of Mental Health Services

Importance: High

Please see Comms handling plan, and a draft News Release, with wording taken from the Parliamentary statement.

:: Tuesday 18th June

Comms have spoken to BBC and STV, advising them of the Parliamentary statement and also advising that we don't currently plan to provide additional interviews beyond the statement, so they should plan to 'clip' the Cabinet Secretary from the chamber.

:: Wednesday 19 June, 2019

09:30 Issue note to media advising that statement is scheduled for mid-afternoon and linking to previous media statement on expert review.

13:20 Provide embargoed copy of Cabinet Secretary's speaking notes to PA and BBC to check against delivery.

13:30 Cabinet Secretary makes statement to Parliament. Comms colleagues to check statement against delivery and upload, as delivered, to SG website.

14:00 (approx.) Email news release (*draft attached*) to newsdesks, highlighting plans for in-cell phones and other key actions, and link to full statement on SG website.

- Twitter post @ScotGovJustice linking to full statement.

With thanks, I would be grateful if Mr Yousaf can indicate if he is content with the above approach and with the draft release.

Scottish Government |

----- Updates from SG Justice & Safer Communities @ScotGovJustice -----

I work half-day Mon (AM), Tue-Fri. Telephone with urgent queries, as above, or outwith office hours via 0131 556 8400.

From

Sent: 17 June 2019 16:09

To: First Minister <firstminister@gov.scot>

Cc: Cabinet Secretary for Justice <CabSecJustice@gov.scot>; Cabinet Secretary for Health and Sport <CabSecHS@gov.scot>; Minister for Mental Health <MinisterMH@gov.scot>; Minister for Children and Young People <MinisterCYP@gov.scot>; Lord Advocate <LordAdvocate@gov.scot>; Deputy First Minister and Cabinet Secretary for Education and Skills <DFMCSE@gov.scot>; Solicitor General <SolicitorGeneral@gov.scot>; Medhurst T (Teresa) <Teresa.Medhurst@gov.scot>; Bell D (Donna) <Donna.Bell@gov.scot>;

<Neil.Rennick@gov.scot>; MacKinnon D (Donna) <Donna.MacKinnon@gov.scot>;
; Sheppard L (Lesley) <Lesley.Sheppard@gov.scot>;

Communications Justice <CommunicationsJustice@gov.scot>; Communications Healthier <CommunicationsHealthier@gov.scot>;

Subject: Parliamentary Statement 19th June - Expert Review of Mental Health Services

First Minister,

Please attached a submission seeking your clearance of a draft statement, which the Cabinet Secretary for Justice will make to Parliament in response to the recommendations set out in the Expert Review of Mental Health Services for Young People Entering and in HMP YOI

Polmont. All Ministers named in the Terms of Reference for the Expert Review have received a copy of the statement for their interests. Drafting amendments have been received from the Cabinet Secretary for Justice and incorporated and officials are awaiting final clearance on this draft.

Copied to:

Deputy First Minister, Cabinet Secretary for Justice, Cabinet Secretary for Health, Minister for Mental Health, Minister for Children and Young People, Lord Advocate, Solicitor General

| St Andrew's House | Regent Road | Edinburgh | EH1 3DG |
My usual working days are Monday - Thursday

19 June 2019

Mental health support for young people in custody

Justice Secretary responds to prisons inspectorate recommendations.

Action is underway to improve the provision of mental health and wellbeing support for young people in custody, Justice Secretary Humza Yousaf has told MSPs.

Mr Yousaf was outlining the Scottish Government's initial response to HM Inspectorate of Prisons for Scotland's independent expert review of mental health services for young people in custody.

Among the immediate actions being taken, the Scottish Prison Service (SPS) is developing plans to trial the provision of in-cell telephones, with appropriate controls, at Polmont Young Offenders Institution.

In a statement to the Scottish Parliament, Mr Yousaf said:

“Supporting positive family contact throughout someone's time in prison has wide-ranging benefits for individuals and their families, it also reduces the risk of re-offending and supports positive relationships, which contribute to good mental health and mitigate vulnerability.

“In-cell phones have the potential to contribute to prisoners' wellbeing by making family contact significantly easier. They also improve access to national helpline services, and technology can offer the potential to develop telehealth services and other supports for well-being in prisons.

“We will explore the options available as we take forward a pilot, while ensuring that the prison service retains both control over the phone numbers which prisoners can access and the ability to monitor calls.”

Read the Cabinet Secretary's full statement to Parliament [[LINK to be embedded](#)].

Mr Yousaf highlighted other work now under way, including:

- the development of a new Scottish Prison Service (SPS) health and wellbeing strategy, including a bespoke mental health strategy for young people
- a renewed commitment to ensuring alternatives to remand are available for young people while supporting those who the courts remand in custody
- SPS will stop the routine body searching of under-18s in custody and, in line with the development of the new female custodial estate, SPS will adopt a more trauma-informed approach to its searching process for women
- multi-agency work to improve information-sharing between the different agencies supporting the care of young people entering and held in Polmont

The HMI report highlighted the heightened vulnerability of young people on remand and in the early days of custody as well as the damaging impact of social isolation and the importance of good information-sharing between agencies.

Background

Ministers ordered the independent review following the deaths of Katie Allan and William Lindsay in HMYOI Polmont in 2018. The purpose of the review was to consider the arrangements for young people with mental health and wellbeing needs entering and in custody.

Read the HMI review report which was published on 21 May.

In the cases of Ms Allan and Mr Brown, the Crown Office is undertaking independent investigations in advance of mandatory fatal accident inquiries. It was, therefore, not within the remit of the expert review to investigate the specific circumstances surrounding their deaths.

The Inspector of Prosecutions in Scotland is currently undertaking a follow-up review of the thematic report on Fatal Accident Inquiries, published in August 2016. The review will consider the scope and merits of prioritising the death investigation process when a young person dies in custody, with the follow-up report due to be submitted to the Lord Advocate this summer.

At present, prisoners in Scotland can access telephones in communal areas at certain times only.

Contact