

Contract Year 1 (5 July 2012 - 30 June 2013)

Operated Sailings:	2795
Additional Sailings:	143
Cancellations:	213
% of operated sailings	7.62%
Cancellations excluding M.V. Hamnavoe Crank Shaft failure	95
% of operated sailings	3.4%
Cancellations after relief event:	17
% of operated sailings	0.6%
Number of Additional Freight Sailings to Cover M.V. Hamnavoe Crank Shaft Failure	82

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	4
Lerwick to Aberdeen Ro-Ro Passenger Service	4
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	3
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	3
Scrabster to Stromness Ro-Ro Passenger Service	72
Stromness to Scrabster Ro-Ro Passenger Service	72
Aberdeen to Lerwick Freight Service	2
Lerwick to Aberdeen Freight Service	9
Aberdeen to Lerwick via Kirkwall Freight Service	21
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	6
Kirkwall to Aberdeen Freight Service	9
Lerwick to Aberdeen via Kirkwall Freight Service	8
Lerwick to Kirkwall Freight Service	0

Cancellations by Vessel

Hjaltland	7
Hrossey	7
Hamnavoe	144
Helliar	30
Hildasay	25

Reason for Cancellations

Weather	76
Technical	119
Demand met by passenger vessel	14
Aberdeen Harbour Closure	4

Contract Year 2 (1 July 2013 - 30 June 2014)

Operated Sailings	2,800
Number of Cancellations	89
as a percentage of operated sailings	3.18%
Cancellations after relief event:	3
as a percentage of operated sailings	0.11%

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	3
Lerwick to Aberdeen Ro-Ro Passenger Service	4
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	4
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	5
Scrabster to Stromness Ro-Ro Passenger Service	14
Stromness to Scrabster Ro-Ro Passenger Service	15
Aberdeen to Lerwick Freight Service	13
Lerwick to Aberdeen Freight Service	16
Aberdeen to Lerwick via Kirkwall Freight Service	8
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	1
Kirkwall to Aberdeen Freight Service	1
Lerwick to Aberdeen via Kirkwall Freight Service	3
Lerwick to Kirkwall Freight Service	2

Cancellations by Vessel

Hjaltland	6
Hrossey	10
Hamnavoe	14
Helliar	33
Hildasay	26

Reason for Cancellations

Weather	86
Technical	3

Contract Year 3 (1 July 2014 - 30 June 2015)

Operated Sailings	2,810
Number of Cancellations	97
as a percentage of operated sailings	3.45%
Cancellations after relief event:	2
as a percentage of operated sailings	0.07%

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	3
Lerwick to Aberdeen Ro-Ro Passenger Service	5
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	8
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	7
Scrabster to Stromness Ro-Ro Passenger Service	16
Stromness to Scrabster Ro-Ro Passenger Service	16
Aberdeen to Lerwick Freight Service	15
Lerwick to Aberdeen Freight Service	14
Aberdeen to Lerwick via Kirkwall Freight Service	5
Kirkwall to Lerwick Freight Service	2
Aberdeen to Kirkwall Freight Service	3
Kirkwall to Aberdeen Freight Service	2
Lerwick to Aberdeen via Kirkwall Freight Service	1
Lerwick to Kirkwall Freight Service	0

Cancellations by Vessel

Hjaltland	8
Hrossey	15
Hamnavoe	32
Helliar	26
Hildasay	16

Reason for Cancellations

Weather	94
Technical	1
Safety	2

Contract Year 4 (1 July 2015 - 30 June 2016)

Operated Sailings	2,843
Number of Cancellations	76
as a percentage of operated sailings	2.67%
Cancellations after relief event:	2
as a percentage of operated sailings	0.07%

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	2
Lerwick to Aberdeen Ro-Ro Passenger Service	5
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	7
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	9
Scrabster to Stromness Ro-Ro Passenger Service	11
Stromness to Scrabster Ro-Ro Passenger Service	11
Aberdeen to Lerwick Freight Service	12
Lerwick to Aberdeen Freight Service	10
Aberdeen to Lerwick via Kirkwall Freight Service	1
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	2
Kirkwall to Aberdeen Freight Service	3
Lerwick to Aberdeen via Kirkwall Freight Service	3
Lerwick to Kirkwall Freight Service	0

Cancellations by Vessel

Hjaltland	13
Hrossey	11
Hamnavoe	22
Helliar	14
Hildasay	16

Reason for Cancellations

Weather	70
Technical	2
Aberdeen Harbour Closure	4

Contract Year 5 (1 July 2016 - 30 June 2017)

Operated Sailings	2,859
Number of Cancellations as a percentage of operated sailings	72 2.52%
Cancellations after relief event: as a percentage of operated sailings	2 0.07%

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	4
Lerwick to Aberdeen Ro-Ro Passenger Service	2
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	2
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	0
Scrabster to Stromness Ro-Ro Passenger Service	17
Stromness to Scrabster Ro-Ro Passenger Service	17
Aberdeen to Lerwick Freight Service	7
Lerwick to Aberdeen Freight Service	10
Aberdeen to Lerwick via Kirkwall Freight Service	9
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	0
Kirkwall to Aberdeen Freight Service	1
Lerwick to Aberdeen via Kirkwall Freight Service	2
Lerwick to Kirkwall Freight Service	1

Cancellations by Vessel

Hjaltland	4
Hrossey	4
Hamnavoe	34
Helliar	13
Hildasay	17

Reason for Cancellations

Weather	71
Technical	1

Contract Year 6 (1 July 2017 - 30 June 2018)

Operated Sailings	2,887
Number of Cancellations as a percentage of operated sailings	102 3.53%
Cancellations after relief event: as a percentage of operated sailings	2 0.07%

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	2
Lerwick to Aberdeen Ro-Ro Passenger Service	3
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	6
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	4
Scrabster to Stromness Ro-Ro Passenger Service	24
Stromness to Scrabster Ro-Ro Passenger Service	24
Aberdeen to Lerwick Freight Service	11
Lerwick to Aberdeen Freight Service	17
Aberdeen to Lerwick via Kirkwall Freight Service	9
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	0
Kirkwall to Aberdeen Freight Service	0
Lerwick to Aberdeen via Kirkwall Freight Service	2
Lerwick to Kirkwall Freight Service	0

Cancellations by Vessel

Hjaltland	8
Hrossey	7
Hamnavoe	30
Helliar	35
Hildasay	21
Arrow	1

Reason for Cancellations

Weather	100
Technical	2

Contract Year 7 Total (1 July 2018 - 31 March 2019)

Total Cancellations 63

Cancellations by Route

Aberdeen to Lerwick Ro-Ro Passenger Service	2
Lerwick to Aberdeen Ro-Ro Passenger Service	2
Aberdeen to Lerwick via Kirkwall Ro-Ro Passenger Service	0
Lerwick to Aberdeen via Kirkwall Ro-Ro Passenger Service	0
Scrabster to Stromness Ro-Ro Passenger Service	24
Stromness to Scrabster Ro-Ro Passenger Service	24
Aberdeen to Lerwick Freight Service	2
Lerwick to Aberdeen Freight Service	7
Aberdeen to Lerwick via Kirkwall Freight Service	0
Kirkwall to Lerwick Freight Service	0
Aberdeen to Kirkwall Freight Service	2
Kirkwall to Aberdeen Freight Service	0
Lerwick to Aberdeen via Kirkwall Freight Service	0
Lerwick to Kirkwall Freight Service	0

Cancellations by Vessel

Hjaltland	2
Hrossey	2
Hamnavoe	44
Helliar	12
Hildasay	2
Arrow	1

Reason for Cancellations

Weather 63

****Contract Year 7 covers the period 1 July 2018 to 31 March as opposed to the actual period of 1 July 2018 to 30 June 2019 as Transport Scotland only has the data covering to 31 March 2019.****