

From: [REDACTED]
<[REDACTED]>
Sent: Sunday, November 25, 2018 6:22:08 PM
To: [REDACTED], MSP; Sturgeon N (Nicola), MSP
Subject: Scotrail

Dear Nicola Sturgeon

How much longer is Scotland expected to put up with the diabolical service being delivered by Scotrail under the ownership of Abellio. It is like we have gone back to the dark ages. The last 3 trains that I have attempted to board at Uddingston have been cancelled. There are now only 2 trains per hour from Uddingston in what was a govt initiative to provide more trains from Lanark, however when one is cancelled (which appears to be more and more frequent) this is then a half hour wait for the next one.

I know it is not only Uddingston that Abellio fails as I often try for trains from other areas. I would like to see the statistics for the number of trains cancelled in the last 6 months in the Lanarkshire area. I am sure the figures would be shocking (provided they were not doctored).

We are thoroughly scunnered with this abysmal service. Humza Yousef was completely ineffectual as transport minister and I note he has been promoted to Justice Secretary so that he can be equally rubbish there. He should have been sacked long ago, he would have been had he been in the private sector!

The upgrade to the roads in Lanarkshire was also a complete debacle resulting in more traffic chaos in/out of Uddingston than ever before as all traffic backs up at the Black Bear roundabout to get onto now both the M73 and M74 whereas previously there was another opening (which has now been closed) to get onto the M73. Really who is it that does the planning for these road networks.....

We are getting poor service that's for sure.

Regards

[REDACTED]

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From: [REDACTED]
Sent: 01 November 2018 13:40:16
To: Public Engagement Unit
Subject: FW: ScotRail

MACCS case please for OR

[REDACTED]
Office of the First Minister
Scottish Government
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Edinburgh EH1 3DG
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From: Sturgeon N (Nicola), MSP <Nicola.Sturgeon.msp@parliament.scot>
Sent: 01 November 2018 13:17
To: First Minister <firstminister@gov.scot>
Subject: Fwd: ScotRail

Nicola Sturgeon MSP
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From: [REDACTED]
<[REDACTED]>
Sent: Thursday, November 1, 2018 11:19:10 AM
To: Sturgeon N (Nicola), MSP
Subject: Fwd: ScotRail

Sent from my iPhone

Begin forwarded message:
From: [REDACTED]
Date: 1 November 2018 at 11:15:40 GMT
To:
nicola.sturgeon.msp@parliament.scot<mailto:nicola.sturgeon.msp@parliament.scot>
Subject: ScotRail
Hi

I would be interested to hear what you and the Transport Minister are planning to do about the poor, unreliable train service that is provided in Scotland.

The cost of travel is expensive but more importantly unreliable.

My family use the train to travel to work. We pay just short of £9000 per year between us and not one single day goes by without a train being delayed or cancelled.

If you are truly there as a representative for the people of Scotland then why is this not high on your agenda? This impacts so many people and does not help towards reducing pollution etc.

I look forward to hearing your plans.

Regards

[REDACTED]

Sent from my iPhone

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