

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00062589	02/02/2018 13:57:31	Manholes	Collapsed	Open
Status Description			Closed	Closure Date
Open			True	02/02/2018 16:06:00

Call Type	Organisation	Organisation Type	Contact Name
Public	North Ayrshire Council	Local Authority	redacted

Contact Address	Contact Options
	Phone: Mobile: e-mail:

Reason	Issue Description
Defect Report	Collapsed manhole on footpath

Location Description
A78 Main st, Largs

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A78	SB		14015/72	220260	659361	

Section Name	Length	Speed Limit
THE MOORINGS TO GOGO ST JUNCTION	410	30

Action Date	Contact Actions	Username

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00064422	09/03/2018 15:30:32	Customer	Claims Form Request	Open

Status Description	Closed	Closure Date
Open	True	09/03/2018 15:40:00

Call Type	Organisation	Organisation Type	Contact Name
Public	Public	Public	redacted

Contact Address	Contact Options
redacted	Phone: Mobile: e-mail:

Reason	Issue Description
Notification of Incident	redacted

Location Description
A78 - Main Street Largs

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A78						

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
09/03/2018 15:32:00	email sent to DCP for claim form	redacted

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00070829	18/09/2018 12:11:58	Customer	Claims Form Request	Open

Status Description	Closed	Closure Date
Open	True	18/09/2018 12:20:00

Call Type	Organisation	Organisation Type	Contact Name
	Public	Public	redacted

Contact Address	Contact Options
redacted	Phone: redacted Mobile: redacted e-mail:

Reason	Issue Description
Notification of Incident	claims form request

Location Description
A78 Main Street, Largs - outside the blue lagoon

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A78	NB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
18/09/2018 12:12:00	redacted	redacted
18/09/2018 12:12:00	E-mailed to DCP	redacted

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00072214	31/10/2018 10:53:41	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	31/10/2018 10:56:00

Call Type	Organisation	Organisation Type	Contact Name
	Public	Public	redacted

Contact Address	Contact Options
Largs	Phone: redacted Mobile: e-mail:

Reason	Issue Description
Complaint	Uneaven tactile slabs at Ladbrokes Largs

Location Description
Largs

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A78						

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
31/10/2018 10:53:00	Original sent to redacted who inturn will have the route inspector raise a CAT 1 to make safe pending a permanent repair. Email reply to redacted advising same, cc GC redacted	redacted

STSV Incident Report

General Details	
Incident ID	00067326
Contract	STSW
Issued	23/05/2018 21:16:42
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	CUST
Incident Type	Complaint
O/I Ref	18SW01791 (T)
Defect Ref	D-SW18235815089
Police Inc. No:	
Incident Description	
Tripping hazard. Please repair	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	redacted		redacted	

Location Details				
Region	Route	Junction	Marker Post	
	A78			
Location Description	redacted			
Easting	220188	Northing	659414	Link/Section 14015/72

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	23/05/2018 21:55:00	23/05/2018 21:20:00	24/05/2018 00:15:00	24/05/2018 03:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
23/05/2018 21:58:00	Papa1 attends
23/05/2018 22:04:00	redacted advises to call ISU and stand down Papa1
24/05/2018 03:40:00	redacted Concreted pavement, Temporary repair.