

From: Cabinet Secretary for Transport, Infrastructure and Connectivity  
Sent: 22 September 2018 11:02:25  
To: Public Engagement Unit  
Subject: FW: Woken up to another three cancellations this morning all due to Calmac - how much more can we all take?

For MACCS- fast track please

Private Office to Michael Matheson MSP  
Cabinet Secretary for Transport, Infrastructure and Connectivity  
Tel: [REDACTED]

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From: "Matheson M (Michael), MSP" <Michael.Matheson.msp@parliament.scot>  
Sent: 22 Sep 2018 10:41  
To: "Cabinet Secretary for Transport, Infrastructure and Connectivity"  
<CabSecTIC@gov.scot>  
Subject: Fwd: Woken up to another three cancellations this morning all due to Calmac - how much more can we all take?

Sent from my iPhone

Begin forwarded message:

From: "Russell MW (Michael), MSP"  
<Michael.Russell.msp@parliament.scot<mailto:Michael.Russell.msp@parliament.scot>>  
Date: 22 September 2018 at 10:23:45 BST  
To: "Wheelhouse P (Paul), MSP"  
<Paul.Wheelhouse.msp@parliament.scot<mailto:Paul.Wheelhouse.msp@parliament.scot>>, "Matheson M (Michael), MSP"  
<Michael.Matheson.msp@parliament.scot<mailto:Michael.Matheson.msp@parliament.scot>>  
Subject: FW: Woken up to another three cancellations this morning all due to Calmac - how much more can we all take?

[REDACTED]

[REDACTED]

[REDACTED]

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From:

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From: [REDACTED]  
Sent: 12 September 2018 09:52:19  
To: Public Engagement Unit  
Subject: FW: MV Caledonian Isles / MV Isle of Arran technical problems

Hello,

For MACCS please ? Ministerial Reply.

Regards,

[REDACTED] | Assistant Private Secretary to Minister for Energy, Connectivity and Islands  
The Scottish Government | Web: [www.gov.scot](http://www.gov.scot)<<http://www.gov.scot/>>  
[REDACTED] | Email: [MinisterECI@gov.scot](mailto:MinisterECI@gov.scot)

From: Russell MW (Michael), MSP <[Michael.Russell.msp@parliament.scot](mailto:Michael.Russell.msp@parliament.scot)>  
Sent: 11 September 2018 18:22  
To: Ross Moran <[Ross.Moran@calmac.co.uk](mailto:Ross.Moran@calmac.co.uk)>; [REDACTED]  
Cc: Minister for Energy, Connectivity and the Islands <[MinisterECI@gov.scot](mailto:MinisterECI@gov.scot)>; [REDACTED] Cabinet Secretary for Transport, Infrastructure and Connectivity <[CabSecTIC@gov.scot](mailto:CabSecTIC@gov.scot)>  
Subject: RE: MV Caledonian Isles / MV Isle of Arran technical problems

Dear Ross

Thanks for this.

I know Cal Mac will be doing their best and all of us are grateful for the extra effort that will be expended by the crews and management.,

However I have to say that I am exceptionally worried again about the effect of this on my constituency.

A one boat service to Islay is not acceptable. Nor is the interruption to the Colonsay service.

We know from past experience that whilst existing bookings can perhaps be met the changes will drive away new bookings and make it harder for some people to visit. It will also have an impact on local trade. There will be economic damage , without a doubt.

In addition at this time of year any changes of this sort may have a knock on effect to the re-fit programme as it gets underway.

I am astonished that we are back in this situation given that in April there was a commitment to prioritise the search for an extra vessel to plug gaps like this. Six months on nothing has happened. I simply do not believe that another vessel could not be found and if CMal honestly can't do so, then my view of the lack of utility in having a vessel asset holder becomes even more fixed.

The new Minister could not have a better illustration of the current vulnerability of ferry provision to unexpected events than this series of mishaps , the effect of which now look as if they will last weeks and possibly months.

Something needs to change, as I have already indicated to the Minister. I am therefore copying him into this and am seeking an early opportunity to discuss it with him.

Please keep me updated.

Regards

Michael

From: Ross Moran [mailto:Ross.Moran@calmac.co.uk]

Sent: 11 September 2018 16:59

To:

Russell MW (Michael), MSP

<Michael.Russell.msp@parliament.scot<mailto:Michael.Russell.msp@parliament.sco

Subject: MV Caledonian Isles / MV Isle of Arran technical problems

Dear

You may be aware that we are currently experiencing some operational challenges on the Ardrrossan-Brodick route due to technical issues with the MV Caledonian Isles and MV Isle of Arran.

The MV Caledonian Isles' sustained damage to both her ramps on Friday (September 7), one of which was repaired over the weekend and the other was due for repair this week. However when the MV Isle of Arran developed a technical fault on Sunday which required her being taken out of service, the repair to the MV Caledonian Isles' stern ramp was put on hold and she is now operating single-ended between Ardrrossan and Brodick.

The MV Isle of Arran's technical issue is being assessed at the Garvel dock yard, but as there is no space for both vessels, this means that we have to arrange for MV Isle of Arran to go to an alternative berth to let MV Caledonian Isles in to Garvel for her stern ramp repair.

We have been assessing capacity demand on services this weekend and into next week and are planning the following redeployment of vessels to ensure that all needs are met. Communities can be assured we have taken into account a number of important island events taking place this weekend as part of this assessment.

Our plans can be summarised as follows.

? MV Caledonian Isles will continue to operate single-ended up to Tuesday 18<x-apple-data-detectors://2>th<x-apple-data-detectors://2> September<x-apple-data-

detectors://2> and she will then transit to Garvel to have works undertaken on Wednesday 19th<x-apple-data-detectors://3> and Thursday 20th<x-apple-data-detectors://4>, September.

? MV Hebridean Isles will be deployed from Islay to Arran this weekend to support MV Caledonian Isles.

? MV Finlaggan will revert to a single vessel timetable on the Islay service this weekend.

? The Saturday service from Oban to Colonsay will be covered by MV Clansman.

? MV Hebridean Isles will return to Arran to cover for MV Caledonian Isles on Wednesday 19th<x-apple-data-detectors://6> and Thursday 20th<x-apple-data-detectors://7>, September.

? The Wednesday service from Oban to Colonsay will be covered by MV Isle of Mull on Wednesday 19th<x-apple-data-detectors://9>, September.

? MV Finlaggan will operate a single vessel timetable on the Islay service on Wednesday 19th<x-apple-data-detectors://10> and Thursday 20th<x-apple-data-detectors://11>, September.

? Additional capacity will continue to be provided on the Lochranza-Claonaig route by MV Loch Linnhe operating alongside MV Catriona.

Work on the MV Isle of Arran's technical fault is ongoing and we will provide an update on her progress in due course.

We recognise that these arrangements will impact on a number of communities but customers can be assured we explored a wide range of options before arriving at this plan, which we consider to be the best we can do with the resources available to us.

We apologise for any inconvenience caused and, as ever, are grateful for customers' patience and understanding at this time.

Best wishes,

Ross

Sent from my iPad

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