

Call Log for 14 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56414	14/07/2018 02:25	Police	A9	Dunrobin castle Golspie	Incident	Dead deer in the middle of the road	Brcra ISU deployed
56415	14/07/2018 06:45	SEAR		NW morning handover	General	1 incident overnight which had no impact on the network: 56414 - A9 Dunrobin Castle Golspie - dead deer	
56416	14/07/2018 07:10	Member of Public	A84	2m sth of Callander	Incident	Dead deer	Killin ISU attending to uplift. Carcass uplifted.
56417	14/07/2018 10:50	Police	A9	Latheron Wheel	Incident	Report of TTL's out.	Dunbeath ISU checking. Issue with vehicles jumping lights and delays caused by lights resetting. site to be removed for now.
56418	14/07/2018 15:15	Unknown	A9	N/B Allengrange	TRISS	Debris - Plastic bin	Uplifted
56419	14/07/2018 18:00	Member of Public	A82	Black Mount	Incident	MQP reporting striking a deer at the bottom of the Black Mount hill. Didn't check to see if it was killed or not. did say it was on the carriageway.	Corpach ISU attending to check. No trace of deer.
56421	14/07/2018 18:15	Unknown	A9	NB Kesstock Bridge Lane 1	TRISS	Engine failure. Awaiting recovery.	TRISS covering.
56420	14/07/2018 18:45	Evening Handover			General	Three Incident call outs today none of which had an impact on the network. Log 56416. A84. Callander. Dead deer. Log 56417. A9. Latheron Wheel. Temp traffic lights out. Log 56419. A82. Black Mount, deer strike. Log 56419 is ongoing with Corpach ISU en-route. No ongoing accidents at this time. No defects.	
56422	14/07/2018 21:45	Police	A99	Nth of Lybster	Incident	General debris on c /way from earlier incident where landed on it's roof. Driver apparently under the influence and ran off	Dunbeath ISU deployed. Slippery road signs erected. Recovery company have put down granules on oil spillage

Call Log for 15 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56423	15/07/2018 01:40	Police	A9	Daviot to Invermess	Incident	Police advising that all 4 lanes are closed due to an HGV on fire at the jct with B851 the vehicle is in a north bound layby. Police requesting assistance from BEAR. 02:20 Police asking for traffic to be put off at Milton of Leys. They have advised that the HGV is carrying household goods including gas canisters. Highland Council advised SDR-20 to be implemented. South bound in place at 03:00hrs. 03:40 police advising that the north bound c/way will be closed all day due to [redacted] and south bound for approx. 3-4 hours. 04:05 police advising that southbound traffic is still coming through. Advised that ISU are running the southbound diversion to implement the north bound. Closure in place at 04:30. Highland Council notified	Invermess ISU deployed
56424	15/07/2018 06:00	Member of Public	A9	Daviot	General	Fire control asking that BEAR attend on site for clear up of c/way. ISU who are manning closure to attend and assess. ISU to get telehandler from depot to remove debris. 07:05 Isu called to ask if s/b can be reopened as fire service seem to be finished CR called fire control who advised S/b can be reopened. 07:15 SitRep sent. 07:25 Isu called to advise sweeper required CR organised sweeper (Hamiltons) and spoke to police for them to organise recovery for trailer. 08:10 Sgt Hay on site officer asking for a full lane 1 closure to enable lane 2 to reopen issues getting hold of anyone to organise this passed to [redacted] for assistance. 08:40 [redacted] called also having issues getting a local sweeper so have deployed one of theirs approx. 3hrs to site	
56425	15/07/2018 06:45	BEAR		NW morning summary	General	2 Incidents overnight 1 that had no impact on the network the other incident is on-going 1. 56422 - A99 nth of Lybster - debris after RTC 2. 56123 - A9 Daviot - HGV on fire carrying unsafe load. North bound c/way to be closed all day with southbound expected to open in approx 1 hour. Fire control asked BEAR to attend for clear up of debris. SDR-20 is in place	
56426	15/07/2018 08:45	BEAR	A9	Daviot	General	CR called Kingussie Isu to see if they have numbers for TM who could do a lane closure at Daviot to enable lane 2 to open. 05:50 [redacted] from Kingussie called back unable to help due to guys being on holidays 05:40 DM [redacted] called trying to organise ALBA TM to put on a lane 1 closure for us to enable lane 2 to open. 10:20 DM called to advise Alba TM is on route to put on a lane 1 closure Isu updated. 11:20 Isu advise Alba on site putting out lane 1 closure and lane 2 should reopen shortly. Police not wanting to reopen lane 2 until road sweeper arrives sweeper called he was at Aviemore should be there shortly.	14:55 update from Isu recovery nearly finished lane 1 closure in place and lane 2 expected to open in 30-40 mins lane closure will remain in place until tomorrow. 15:45 Isu advise lane 2 now open recovery finished and road has been swept. TS and DM advised
56427	15/07/2018 09:20	BEAR			General	SN63 XUS gully tanker having problems will bring to Perth depot for Andrew to look at	
56428	15/07/2018 13:25	Traffic Scotland	A828	Appin	General	1 vehicle (M/bike) Rtc helmeted has been deployed for injured party Inc 2328	CR called police to see if bear required Police will call back if required. 14:00 Police called dealing with this incident locally but if they need us they will call back -14:25 Police called to advise incident will be clear in approx. 10 mins and road fully open TS advised
56429	15/07/2018 15:45	Police	A82	Bellechantuy	Incident	Passing Police advise the TTIs are out	Inveraray Isu will attend - batteries changed
56430	15/07/2018 18:10	Police	A85	Loch Awe	General	inc 3352 reporting traffic lights out	Spoke with Inveraray Isu there is a nightshift about to head out there and they will check them. Electrical fire in sub station and power has been cut which includes the traffic lights. SSEPD website advises men working on fix at this time and estimate power restoration at 21:30. Ref 8N9552. 21:15 Confirmed lights are operational again although with a closure now in place they have no impact on traffic.
56431	15/07/2018 16:10	Unknown	A9	Northbound Daviot	TRISS	BDV -HGV - Clutch problems - DX62XXX	Recovery is on route. TRISS providing cover.
56432	15/07/2018 16:45	BEAR		Handover	General	1 incident today 1- 56429 A82 Bellechantuy TTIs out - Inveraray Isu attended and changed the batteries. Update on the ongoing incident from overnight the HGV fire on the A9 at Daviot 07:15 the S/b c/way is opened after the fire service finished with the HGV. 13:45 A N/B lane 1 closure is put in place /recovery completed and a sweeper attend and sweeps lane 2 allowing lane 2 to open the lane 1 closure will remain in place overnight.	
56433	15/07/2018 20:05	Police	A82	Auchintore Rd. Ft Wm	Incident	Report of oil/diesel spill no specific location given, police suspect there is no spill but just road surface being wet/greasy after dry spell.	Corpac ISU will check road Ft William to Corran Ferry. No spill found but there is some surface water.
56434	15/07/2018 20:40	Police	A82	Inveruglas	Incident	Police requesting Bear attend to assess condition of road [redacted]	Killin ISU attending. No police present on arrival of ISU, they have assessed road surface and found it wet and greasy after dry spell. No action necessary. Police updated.
56435	15/07/2018 21:00	Police	A82	R&ET	Incident	Report of the traffic lights being very slow to change and cars are jumping the lights. Explained to police the lights are outwith the normal distance apart which is making the delay longer and appearing to be slow. also the reset procedure the lights do if cars jump them. It is possible that a combination of both issues is causing the problems and not the lights.	Inveraray ISU will check operation of lights. Lights mentioned from both ends, the time delay is longer than usual due to distance apart but they are working correctly. Police updated
56436	15/07/2018 23:00	Member of Public	A82	Letterfinlay to Glengloy	Incident	Report of 5-6 large potholes either side of the road between Letterfinlay and Glengloy, both directions.	Corpac ISU to check. 6 bags of viafix used. Further repairs are required and [redacted] to be advised in the morning. Email sent to [redacted]
56437	15/07/2018 23:42	Member of Public	A85	Lochawe	General	Caller was travelling westbound to Oban and is complaining that the diversion signage is directing traffic into the works rather than away. Call centre didn't confirm location of signage in question.	Spoke with Ops on site who confirm signage is correct at Tyndrum as an on site engineer had driven through them earlier. Attempted to call back caller but line constantly engaged. No further action taken.

Call Log for 16 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56438	16/07/2018 06:45	Morning Handover			General	Four Incident call outs overnight causing minimal impact on the IIV Network. Log 56433. A82 Auchintore Rd, Ft William. Report from public via police of fuel spill causing slippery road surface. Log 56434. A82 Inveruglas. Report from public via police of slippery road surface. Log 56425. A83 Rest & Be Thankful. Report of traffic lights being slow to change and vehicles are jumping lights. Log 56426. A82 Letterfinlay to Glengloy, report of 3-6 potholes both sides of the road. Defects : Log 56436 - email sent to inspectors. No ongoing accidents or incidents at this time.	
56439	16/07/2018 08:40	Police	A82	1m North of Tarbet	Incident	1 vehicle Rtc some oil needing cleared up	passed to [redacted] spill cleared
56440	16/07/2018 09:00	Police	A85	Gilmerton to Crieff	Incident	Following a 2 vehicle RTC there is oil that requires cleaning up.	Passed to [redacted] fuel cleared up
56441	16/07/2018 10:00	Member of Public	A85	Crieff	Incident	Dead deer just past the west lodge caravan park	Perth Isu to uplift - not found
56442	16/07/2018 10:25	Unknown	A9	S/b Munlochycy Juc	TRISS	Debris - bumper	Triss uplifted
56443	16/07/2018 12:15	Member of Public	A82	South of Ft William	Incident	collapsed manhole about 1/2 mile south of Fort William, outside a house called "Glen Rosa". Southbound.	passed to [redacted] Checked area for Scottish water who have removed damaged manhole cover and replaced with a steel plate. Spoke with Scottish water who are carrying out permanent repair on 17/7/18.
56444	16/07/2018 12:20	Police	A9	Halkirk	Incident	3 vehicle rtc 2 cars & Lorry serious asking for full closure , police asking for local diversion up B874 Glengolly road which is not a sidar route but is suitable for HGVs	passed to [redacted] to mobilise the men. TS advised and sit rep sent .12:50 Police called back re location incident is just south of Sordale 14:00 Sit rep sent .14:09 TS update [redacted] No other serious injuries have been declared. Police are estimating the road re-opening in the next 1 to 2 hours - 14:30 Isu called police have advised 1 lane now open and closure can be lifted CR called police to confirm lane was only open for recovery to get on site road still closed but shouldn't be too long now .15:10 Police called to advise incident is clear and road is now open .
56445	16/07/2018 12:50	Police	A9	South of Kinraig	Incident	dangerous tree needing cut back via mop	passed to Kingussie -nothing found
56446	16/07/2018 15:05	Unknown	A9	Tomatin	TRISS	debris - ratchet strap	
56447	16/07/2018 18:45	BEAR		Handover	General	6 incidents today :- 56439 A82 Tarbet RTC 56440 A85 Crieff RTC 56441 A85 Crieff Dead Deer 56443 A82 Ft William Collapsed Manhole 56444 A9 Sordale RTC - resulted in A9 being closed from 12:20 - 15:20 56445 A9 Kinraig Overhanging Tree No ongoing issues at time of	

Call Log for 17 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56448	17/07/2018 05:40	Police	A9	N/B Tomatin	General	BDV - HGV in live lane with puncture, fitter on site but unable to fix. Advised police that Triss would be on at 07:00 and would be able to assist if still required. Police unit en-route.	Police to advise if Triss required.
56449	17/07/2018 06:45	Morning Handover			General	No call outs overnight but police did contact at 05:40 to advise of a broken down HGV in a live lane northbound at Tomatin. Police still en-route. Triss to attend when they start shift at 07:00 if still required, police to advise. No ongoing accident or incidents at this time. No defects. Office duties included input of MSAA sheets and checking the NW MOI, correcting errors and omissions.	
56450	17/07/2018 09:00	BEAR	AB2	Bellochantuy	Incident	(L) Traffic lights out. Police phoned also at 0950hours to advise they are switching the lights off.	Inveraray ISU attending. Late due to being at another job with gully cleaner at the other side of Inveraray. Lights re-instated, staying to ensure they are working correctly.
56497	17/07/2018 10:30	BEAR	AB5	Crainlarich Roundabout	Incident	Advised retrospectively by Electrical. RTA at Crainlarich Roundabout at PR 32.	Disconnect cable feeding PR32503 at PR32504. remove sign. New sign required.
56451	17/07/2018 10:42	Police	A9	Inshes offslip NB	TRISS	[REDACTED] Blow out in front tyre, waiting for recovery.	Triss already spotted. Providing cover. AA put a spare wheel on. Linking Section: 10451/30. NW1872165
56453	17/07/2018 10:55	Member of Public	AB4	Cross Street, Callander	Incident	Pedestrian crossing, signals are beeping when there is nobody there waiting to cross and they are beeping extremely loudly in the middle of the night.	ISU attended, lights not working correctly. Passed to Street Lighting
56452	17/07/2018 12:15	Member of Public	A9	SB Just prior to Laby 130	Incident	Pothole	Kingussie ISU attending. Used 2 bags of Viafix.
56454	17/07/2018 13:16	Police	AB2	South of Pulpit Rock	Incident	Coming round a blind bend, grate sticking up in road.	Details passed to [REDACTED] lid was up on a gully, has been replaced.
56455	17/07/2018 14:50	Unknown	A9	SB Tere Roundabout	TRISS	Wheel trim on road.	Uplifted.
56456	17/07/2018 16:20	Police	AB2	Bellochantuy	Incident	Advise temp traffic lights are out again.	Inveraray ISU will attend and remove site. No batteries charged to replace again. Removed lights.
56457	17/07/2018 16:00	Police	A9	6 Miles South of Inverness	TRISS	BDV - car transporter, double decker [REDACTED]	TRISS attending. Providing cover. Has broken fan belt, however due to it being fully loaded, will have to be recovered. TRISS checking with Supervisor for authorisation to wait for recovery, which may be some time. Linking Section: 10450/50, NW1872219
56458	17/07/2018 18:25	BEAR	AB2	1/4 Mile North of Corran Ferry	Incident	Pothole	ISU attending - pothole filled 3 bags viafix used
56459	17/07/2018 18:45	Control Room		Evening Handover	General	6 incidents reported during the day, none of which had any impact on the network: 1) 56450 AB2 Bellochantuy Temp Traffic Lights 2) 56452 A9 South of Aviemore Pothole 3) 56453 AB4 Cross Street, Callander Pedestrian Crossing 4) 56554 AB2 Pulpit Rock Grate sticking up 5) 56456 AB2 Bellochantuy Temp Traffic Lights 6) 56458 AB2 North of Corran Ferry Pothole Defects: 3- 56452, 56453, 56458	
56460	17/07/2018 19:30	Police	AB2	Tarbet	Incident	Police have had 5 - 6 calls reporting the TTLs are out	There is a nightshift working there who will check lights, batteries changed and lights working - batteries put on charge by isu

Call Log for 18 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56461	18/07/2018 06:45	BEAR		Handover	General	1 incident overnight i- 56460 A93 Tarbet TLa out Inveraray Isu attended and the batteries were changed . No on going issues at time of handover .	
56462	18/07/2018 14:50	Unknown	A9	Tore Rbt n/b	TRISS	Debris - sheet of aluminium on the c/way	TRISS uplifted
56463	18/07/2018 15:25	Member of Public	A9	SB North Kessock Toilets	TRISS	Sign at the edge of the A9 has been vandalised with spray paint	TRISS attending. In attendance and have cleaned sign, tape covering phone on sign which is no longer there. re-taped. NW1872265
56464	18/07/2018 18:45	Control Room		Evening Handover	General	No incidents were reported during the day. There are no on-going incidents. Defects: 0	
56465	18/07/2018 20:20	Police	A93	Achnaba House	Incident	Police asking for assistance with TM for a crane that has a puncture and recovery approx. 2 hrs	Inveraray Isu will head down and assist police
56466	18/07/2018 23:10	Police	A92	Auchintore rd	Incident	Dead deer on the carriageway.	Passed to Corpach ISU. Nothing found
56467	18/07/2018 23:25	BEAR	A9	N/b Kessock Bridge	General	Called to advise of a BDV on the bridge	Passed to Police

Call Log for 24 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56523	24/07/2018 06:45	BEAR		NW Morning Summary	General	1 Incident overnight which had no impact on the network 56523 ? A84 Callander to Stirling. Report of possible oil spill on road. Killin ISU attended. No oil spill found. 0 defects to report 0 ongoing accidents or incidents at this time	
56524	24/07/2018 10:40	Unknown	A9	Daviot	TRISS	TRISS come across BDV northbound [REDACTED] had puncture.	TRISS assisted. Linking section: 10450/06 NW187329
56525	24/07/2018 12:10	Unknown	A9	Kessock Bridge	TRISS	TRISS come across ratchet strap northbound	TRISS uplifted.
56526	24/07/2018 13:45	Member of Public	A83	Lechgilphead	General	Map called to report overgrown bushes and grass at junction coming onto the A83 from 8 walled gardens.	Details will be passed to Landscape team.
56527	24/07/2018 16:45	Police	A83	Bellochantuy	Incident	(L) Police called to report TTL's out both sides.	Inveraray ISU will attend. Late due to being at another job and distance to travel to site. Batteries in lights changed, all working correctly
56528	24/07/2018 18:45	BEAR		Handover	General	There was 1 incident on the NW Network today which was as follows: A83 Bellochantuy - TTL's out - ISU changed batteries There are no other reported issues on the network.	
56529	24/07/2018 21:06	Police	A9	Layby 39	Incident	Dead deer in layby 39 4miles north of Ballinluig	Perth ISU to attend. ISU attended, no deer in layby however there is one further down that is dead on the road, will remove this. Deer removed

Call Log for 19 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56468	19/07/2018 00:05	BEAR	A82	North Rd Ft William	General	called to report approx. 8-10 at lights out beside costa coffee	email sent to [REDACTED]
56469	19/07/2018 06:00	Police	A82	Kings House Hotel Glencoe	Incident	large dead deer on z/b c/w/way beside hotel	Corpach ISU to remove. Removed deer
56470	19/07/2018 06:45	BEAR		Handover	General	2 incidents overnight :- 56465 A83 Achnaba BDV Crane Inveraray ISU assisted Police with TM 56466 A82 Ft William Dead deer 56469 A82 Glencoe Dead deer (ongoing)	
56471	19/07/2018 07:00	Unknown	A82	EB Longman Rd	TRISS	Debris uplifted	Uplifted a lorries pumping system.
56472	19/07/2018 08:10	Member of Public	A82	400yrs sth of Urquhart castle	Incident	Dead deer at side of road	Inverness ISU deployed and deer removed
56473	19/07/2018 10:55	BEAR	A83	OMR	General	Commending patrol. Completed at 11:20	
56474	19/07/2018 12:15	Transport Scotland	A84	Callander	Incident	tierman advising of 1. East of cor-op Callander w/b - hole forming around gully. 2. West of Tesco Callander w/b - broken valve at BT box	Passed to [REDACTED]
56475	19/07/2018 12:30	Member of Public	A82	Fort Augustus and Fort William	General	Ped crossing out - 1. Before Londis shop Fort Augustus. 2. The Crannog restaurant Fort William. Both have been passed to Siemens	
56476	19/07/2018 15:15	Traffic Scotland	A84	Keltie bridge Callander	Incident	The A84 is currently [REDACTED] Emergency services are on route to the locus.	Killin ISU deployed. Road re-opened at 16:15 [ISU] checked scene - no debris
56477	19/07/2018 15:40	Traffic Scotland	A835	Cornieshalloch gorge	Incident	The A83 is closed [REDACTED] It is anticipated the road will be closed for several hours while accident investigation is undertaken	Contact with TS Resilience Team attempted. All numbers directing toward answer machine. Instructions not to leave messages on answer machine. Phoned Police at 18:57 for update, no update at the moment, still road closed and no time available for when it will re-open. Road closure and swept debris and put granules down.
56478	19/07/2018 17:25	Member of Public	A82	Laggan swing brid	General	Advise the swing bridge was closed from 16:40 until 17:15 due to an incident whereby an air ambulance was called due to a [REDACTED]	
56479	19/07/2018 18:45	BEAR		NW evening handover	General	[REDACTED]	
56480	19/07/2018 19:50	Member of Public	A84	Stirling Road at Geisher Road	Incident	Street Light PL3126 cover has been removed and possible to put hand inside at wires.	Killin ISU attending. Lampost was L3106 - taped it up with black duck tape, which had been done before. Lampost safe. Electrical advised.
56481	19/07/2018 22:40	Police	A9	Kessock Bridge	Incident	Hatch open on pavement on SB lane.	Inverness ISU attending. Hatch not found, possibly closed by police who are in the area looking for an unconfirmed report of a person having jumped off the bridge.
56482	19/07/2018 22:45	Police	A82	1 Mile North of Tarbat	Incident	Temp traffic lights out.	Killin ISU attending. In attendance. A1RA TM lights replaced and running very slowly, taking 10 mins to change from red to green. Contacting [REDACTED] who will have someone attend to them.
56483	19/07/2018 23:20	Police	A9	Dunkeld Dual SB	Incident	Advise inside lane where road goes over railway has massive defect. metal sticking out and has damaged 4 cars already. Police requesting call back to [REDACTED] when in attendance.	Perth ISU attending. Bridge joint has come out. ISU going to get Viafix to make temp repair. Police waiting at scene. Used 2 bags of Viafix.

Call Log for 20 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56484	20/07/2018 01:00	Member of Public	A82	Drumnaochit to Invermoriston	Incident	A82 southbound about three miles after Drumnaochit ,going towards Invermoriston	Inverness ISU attending. Stones come from layby which must have been clipped by lorry.
56485	20/07/2018 06:45	Control Room		Morning Handover	General	5 incidents reported overnight: (1) 56480 A84 Stirling Road, Callander Street Light Cover (2) 56481 A9 Kessock Bridge Hatch open (3) 56482 A82 1 Mile North of Tarbet Temp Traffic Lights out (4) 56483 A9 Dunkeld Dual SB Road defect (5) 56484 A82 Drumnaochit to Invermoriston Stones on Carriageway. Defects: 1	
56486	20/07/2018 08:20	Member of Public	A9	Golspie to Nursery bridge	Incident	Dead deer on verge causing pedestrians to walk on road	Passed to [redacted] Dunbeath ISU removed deer
56487	20/07/2018 09:10	Police	A82	Drumnaochit	Incident	Police advising that road is flooded	Passed to [redacted]
56488	20/07/2018 12:25	Police	A828	2 mile nth of sea life centre	Incident	Report of oil spillage a couple of vehicles have left the road	Passed to [redacted] Nothing found.
56489	20/07/2018 13:00	Police	A85	Dobbies	Incident	Problem with timing of traffic lights only letting 2-3 cars through	Passed to [redacted] ISU advised build up of traffic from A9 RTC possibly causing the delay
56490	20/07/2018 14:00	Police	A9	Dornoch - Cambus Cottage	Incident	2 vehicle RTC - car and bike with Bike under the car	Police en route, asking to mobilise ISU. Will contact with more detail - Brora ISU to attend. No action required by ISU
56491	20/07/2018 16:10	Unknown	A9	Milton of Leys on slip s/b	TRISS	[redacted] blow out back near side]	TRISS providing cover and assistance
56492	20/07/2018 18:00	Unknown	A82	Harbour rd rbt to Longman	TRISS	Fuel spillage	TRISS heading back to depot to get gritter. Used gritter and 1 and half tonne of sand. [redacted]
56493	20/07/2018 18:45	BEAR		NW evening handover	General	5 incidents throughout the day none of which had any impact on the network 56486 - A9 Golspie - dead deer 56487 - A 82 Drumnaochit - flooding 56488 - A828 2 mile nth of sea life centre - oil spillage 56489 - A85 Dobbies - reported fault with traffic lights 56490 - A9 Dornoch - 2 vehicle RTC TRISS are currently heading back to the depot to get a gritter to sand	
56494	20/07/2018 19:35	Traffic Scotland	A9	South of Dalwhinnie	Incident	Builders bag blowing about south of Dalwhinnie	Kingussie ISU attending. No trace of bag, went all the way to Drumochter and no further calls.
56495	20/07/2018 20:01	Traffic Scotland	A84	Kilmahog	Incident	Police advised Traffic Scotland of possible road closure, on route to possible serious RTC at Kilmahog. No further details known at this time. [redacted] No requirement for Bear to attend at this time. Police carrying out local diversion.	At 21:35 Police phoned requesting Bear attend to clear oil from the road. Killin ISU are attending. Used 10 bags of sawdust.

Call Log for 21 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56496	21/07/2018 02:15	Police	A9	Kessock Bridge	General	Traffic Scotland advise Police have closed Kessock Bridge for a Police incident. [REDACTED]	Traffic Scotland advised at 02:36 that bridge has fully re-opened.
56498	21/07/2018 04:45	BEAR	A9	North of Dunkeld Dual	Incident	North of dual on way to Dunkeld, dead deer in carriageway.	Perth ISU attending, found one further south than reported. Will remove it and check the rest of the road for another one. No further deer found. Removed.
56499	21/07/2018 06:45	Control Room		Morning handover	General	There were 3 incidents reported overnight: (1) 56494 A9 South of Dalwhinnie Builders Bag (2) 56495 A84 Kilmahog RTC (3) 56498 A9 North of Dunkeld Dual Dead deer Incident 56495 was a serious RTC and road closure. Incident added retrospective Electrical (56497) on 17/07/18. Defects: 0	
56500	21/07/2018 08:45	Police	A9	Tore to Fortrose	TRISS	2 vehicle RTC - [REDACTED]	Triss going to Tore to sit. THC advised. [REDACTED] Triss confirm this is [REDACTED] Council have attended and have put diversion on, however have run out of cones so Triss standing by till they return. Highland council now dealing with incident. Triss back on patrol. Road will be closed for at least the next 4 hours.
56501	21/07/2018 10:04	Member of Public	A9	Dalwhinnie	General	Report of two sheep on carriageway 2 miles north of Dalwhinnie	contacted police. Police aware [REDACTED] They are contacting [REDACTED]
56502	21/07/2018 11:35	Member of Public	A835	Tore RBT	TRISS	Report of debris (screws/nails) on carriageway	Triss attending. Nuts and bolts found and removed from carriageway
56503	21/07/2018 13:18	Police	A85	Crianlarich	Incident	Large rock 3 miles east of Crianlarich near to Loch Lubhair	Killin ISU attending, Rock removed
56504	21/07/2018 13:40	Unknown	A9	Longman RBT	TRISS	[REDACTED] - puncture	Triss removed vehicle to nearby layby
56505	21/07/2018 18:05	Traffic Scotland	A82	Glencoe	General	Initial reports of 2 car RTC partially blocking carriageway. 2 miles south of Ski Centre.	Police enroute and will contact us if assistance required. [REDACTED] refers police advised, incident not as serious as first thought, we are not required, debris cleared by fire brigade, road clear to traffic
56506	21/07/2018 18:45	n/w Evening Summary			General	1 Incident call out today which had no impact on the network 56503 - A85 Crianlarich - Rock debris No defects to report No ongoing accidents or incidents at this time	
56507	21/07/2018 20:40	Member of Public	A9	Glentruim jct sth of Ralla	Incident	[REDACTED] advising hit a pothole damaging front suspension of boxer campervan approx. 200m nth of Glentruim jct sth of Ralla ca? s/b	Kingussie ISU deployed. Filled hole with 1 bag of viafix

Call Log for 22 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56509	22/07/2018 06:45	BEAR		NW morning summary	General	1 incident overnight which had no impact on the Network 56507 - A9 Glentruim jct ath of Ralla - pothole No on-going incidents	
56508	22/07/2018 07:00	Unknown			General	TRISS on the network	
56510	22/07/2018 07:30	Unknown	A9	S/B Daviot	TRISS	██████████ Possible engine issues. Vehicle secure and in layby 169.	Triss will monitor throughout day.
56511	22/07/2018 10:32	Unknown	A9	Raigmore Int	TRISS	TL out on North Slip at location, TL no NST4902	Contacted duty electrician. Passed to ██████████ sealing with, passed to ██████████
56512	22/07/2018 12:44	Traffic Scotland	A9	Kindallachan (NB)	Incident	Initial call advising of VA at locus taken from Twitter, Police inc number 2026 No response required at present 1244, further call 1201 from police asking for assistance to clean spillage of fluid from road.	Perth ISU contacted. Police Inc 1978 refers. One bag of sand used to clear spillage. Road clear
56513	22/07/2018 18:45	BEAR		Evening Handover	General	1 Incident call out today which had no impact on the network 56512 ? A9 Kindallachan ? 2 car VA 0 defects to report 0 ongoing accidents or incidents at this time	

Call Log for 23 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56514	23/07/2018 02:35	Police	A82	Fort William after Torlundy	Incident	Police requesting assistance clearing debris of c/way after a vehicle left the road. [Non injury] Straight part of road Aonach Mor	Corpach ISU deployed in KX66YRC. Cleared debris and tide
56515	23/07/2018 06:45	BEAR		NW morning summary	General	1 incident overnight which had no impact on the network 56514 - A82 Fort William [Torlundy] - debris after vehicle left road tie on-going incidents	
56516	23/07/2018 08:00	Unknown	A9	Kessock Bridge	TRISS	TRISS come across defective cycle sign northbound	TRISS adjusted.
56517	23/07/2018 12:45	Police	A83	Muasdale	Incident	Just south of location mop has reported to police possible fuel spill	██████████ will have this checked. ISU attended and only found a small 10 metre stretch and sanded this.
56518	23/07/2018 14:00	BEAR	A82B	Ledaig	General	Due to previous rock fall and assessments being carried out, the layby in this location will be closed as precaution for the foreseeable future.	██████████ taking ownership to get layby closed.
56519	23/07/2018 14:45	Traffic Scotland	A82	Inverglus	General	TS called to advise wide load has become stuck in the roadwork's, there trying to get this moving to avoid delays.	Traffic Scotland will sign for now.
56520	23/07/2018 16:45	Police	A9	Daviot	TRISS	Police called to request TRISS attendance northbound to a BDV.	TRISS will attend police also on route. No Trace.
56521	23/07/2018 16:45	BEAR		Handover	General	There was 1 incident on the NW Network today; A83 Muasdale Fuel Spill - ISU attended and sanded There are no reported issues on the network.	
56522	23/07/2018 21:10	Member of Public	A84	Callander to Stirling	Incident	A fuel spill on the south bound carriageway. Felt slidey when I drove over it.	Killin ISU attending. Have driven the road and no fuel spillage. Road is wet and MOP may have thought this was fuel on the road

Call Log for 25 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56520	25/07/2018 06:45	BEAR		Morning Summary	General	1 Incident overnight which had no impact on the network, 56529 A9 Layby 29, Report of dead deer in the layby, Perth ISU attended. No deer found where described although ISU found one nearby, 0 defects to report 0 ongoing accidents or incidents at this time	
56531	25/07/2018 07:10	Member of Public	A82	Glencoe	General	Temporary at the top of Glencoe gorge traffic lights stuck on green. Further call from Police, incident 0711, received by Police at 0750.	Advised by Corpach ISU (Jay) Oban ops in attendance as they are working on the site there. Spoke with [redacted] who advises workmen are at site.
56532	25/07/2018 10:30	Unknown	A9	NB Munloch Jct	TRISS	BDV, front nearside puncture. [redacted]	Provided cover and assisted to change tyre.
56533	25/07/2018 15:15	Member of Public	A835	Braemore	Incident	Caller reported a dead deer on the southbound carriageway - uplifted	TRISS are en route
56534	25/07/2018 16:35	Police	A9	sth of Daviot n/b	TRISS	Report of small pieces of metal on the c/way - round metal bar uplifted	TRISS on route
56535	25/07/2018 17:15	Police	A9	s/b Glenmorangie	Incident	Reported a 2 vehicle RTC- non injuries, oil and some debris on c/way, police request our assistance to clear - at the jct of the B9174	Contacted Inverness ISU (Ray) SK64 VOY- Traffic Scotland informed. ISU attended and used 1 bag of zorb and cleared debris.
56536	25/07/2018 17:35	Unknown	A9	Findhorn Bridge	TRISS	pothole - filled	1 bag Viofix
56537	25/07/2018 18:05	Traffic Scotland	A835	Garve	General	Requested if the signs can be taken down - NW20185044 - Freeflow are carrying out the TM	Called DM [redacted] for update
56538	25/07/2018 19:25	Member of Public	A9	Mybster - Spital	Incident	Mop called to report collapsed man hole between locations.	Dunbeath ISU will attend. ISU attended and made safe, coned off.
56539	25/07/2018 21:45	Member of Public	A84	Cambusmore quarry	Incident	A large hole in the road that people are swerving to avoid.	Killin ISU will attend. ISU advised at time of call aware of an issue there relating to a fault from re-surfacing but will go and check. As confirmed still a slump in the road, a sign was knocked down which has been stood up and 30mph signs in, but will need further attention, as when resurfaced road was not matched up with junction.

Call Log for 26 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56541	26/07/2018 06:45	BEAR		Handover	General	There were 2 incidents on the NW Network through the night they were as follows: A9 Mybaster to Spital - Collapsed man hole - ISU attended and made safe A84 Cambusmore Quarry - Road defect - ISU attended and made sure signs were in place. There are no reported issues on the network.	
56542	26/07/2018 07:25	Unknown	A9	Milton of Leys	TRISS	Dead badger found on road	Removed
56544	26/07/2018 09:42	BEAR	A83	Military Road	General	Inspection of Military Road at Rest and be Thankful.	Start time 09:42 Finish time 10:00
56543	26/07/2018 10:10	Member of Public	A85	Ochertyre	Incident	email from MOP to advise large branches fallen from tree in front of drive to Locherlour. He has pulled them to the side of the road	message left for Perth ISU supervisor to call back, Perth ISU attending, call from Perth ISU stating branch is further down the road, cant find anything at locus given, now moving branch
56545	26/07/2018 10:12	Police	A83	Bellochantuy	Incident	Temp traffic lights out	passed to Inveraray Supervisor. Traffic lights have been taken off road for the meantime
56546	26/07/2018 10:55	Unknown	A9	at Jct with B851	TRISS	[REDACTED] Triss in attendance, FNS wheel damage	Breakdown contacted by Owner. Further call from Triss, mix up by breakdown company. They are still standing by this vehicle. Will update when breakdown appear. Welfare check on Triss. Still waiting for breakdown 14:12. Further call from Triss, breakdown should be with them about 15:00. Linking section 10450/06, NW1872690
56547	26/07/2018 12:29	Member of Public	A86	Kingussie High St	Incident	call from MOP to advise the red traffic light outside the Accountants office is out	Kingussie ISU attended and confirmed, contacted Electrical Supervisor who advised he will have Siemens attend
56548	26/07/2018 12:37	BEAR	A9	Jubilee Bridge	Incident	Report of pot holes in the road at the junction with B898	Perth ISU attending
56549	26/07/2018 15:47	Member of Public	A84	Callander Main St	Incident	pothole on footpath reported outside the Tasty Fry Chip Shop	Killin ISU attending used 2 bags of viofix, also filled in another small hole at locus
56551	26/07/2018 16:00	Member of Public	A83	Tayinloan	Incident	fallen tree	Argyll and Bute council contacted and attending, Called A&B council for update, however emergencies cant find details of the job, need to contact council in the morning for update, further call to A&B council. Their ops attended yesterday a short while after initial call and no sign of tree
56550	26/07/2018 16:05	Unknown	A9	Milton of Leys	Incident	Triss reporting a number of vehicles have hit what looks like a metal bar in the road, investigating	2 vehicles, [REDACTED] both have punctures. Recovery will be with them within the hour. 18:05 one vehicle uplifted, Triss still supplying cover for the second vehicle. Linking section 10451/51, NW1872689
56552	26/07/2018 18:26	Member of Public	A9	2 miles south of Aviemore T/O	Incident	MOP reporting wing mirror knocked off and lying in inside lane on A9 southbound 2 miles south of Aviemore turn off	Passed to Kingussie supervisor. Called ISU at 18:26 he was unaware if anyone had attended will go out and look to see if he can see any debris
56553	26/07/2018 18:45	BEAR			General	There were 7 incidents on the NW Network through the day they were as follows 56542 A85 Ochertyre Debris on road ISU attended 56545 A83 Bellochantuy TTLs out ISU attended 56547 A86 Kingussie High St Traffic Light out ISU attended 56549 A9 Jubilee Bridge Potholes ISU attended 56549 A84 Callander Main St Potholes ISU attended 56551 A83 Tayinloan Fallen tree Argyll and Bute Council attending 56552 A9 South of Aviemore Debris in Carriageway ISU attending There are no reported issues on the network.	
56554	26/07/2018 19:15	BEAR	A82	Onich Hotel	Incident	[REDACTED] called out his ISU team as come across damaged sign that requires immediate attention, no culprit.	Fort William ISU will attention, Sign removed, also removed debris from the road.

Call Log for 27 July 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
56555	27/07/2018 06:45	BEAR		Handover	General	There was 1 incident on the NW Network through the night, this was as follows: A82 Onich Hotel - Sign Damaged - ISU removed sign. There are no reported issues on the network.	
56556	27/07/2018 08:49	Unknown	A82	Shore St RBT	General	Triss reporting a spillage at locus. They have checked it and its water. No action needed but recorded for info in case we get phonecalls regarding this	
56557	27/07/2018 09:35	BEAR	A830	Corpach Church	General	Call from inspector [redacted] collapsed BT Manhole cover on footpath at bus stop just passed church. Need barriers	Will put cones round initially. Contacted BT to attend. ref ONF01270517
56558	27/07/2018 09:50	Police	A9	Craggie	TRISS	Broken down HGV on bad bend.	Triss standing by
56559	27/07/2018 10:40	Unknown	A9	Milton of Leys	TRISS	Triss have come across a damaged sign in layby 181 on southbound carriageway.	Straightened sign
56560	27/07/2018 11:00	Police	A9	Daviot East Turnoff	TRISS	report of debris on road 1-2 miles before the Daviot East turnoff white vvv golf has punctured a tyre and is on the side of the carriageway	Triss have travelled the length of location. No sign of debris
56561	27/07/2018 11:38	Member of Public	A830	Arisaig	General	MOP reporting traffic lights out of sequence	spoke with [redacted] who advised lights are fine. Siemens have been out and checked them and they are knocked out of sequence by people jumping the red. It takes a few minutes for them to reset. Will check them when out
56562	27/07/2018 12:43	Traffic Scotland	A9	Kessock Bridge	TRISS	Traffic Scotland getting info there is an issue on the Kessock Bridge.	Triss to take a look
56563	27/07/2018 13:01	Member of Public	A9	north of aviemore	Incident	Debris on road	Kingussie ISU attended and cleared
56564	27/07/2018 16:30	Member of Public	A828	Duror	Incident	Dead deer on road on the Appin Side of Duror, about 400yards from the Church of Scotland	Corpach ISU attending. Have driven the road and cant find deer
56565	27/07/2018 18:45	BEAR		Handover	General	2 incidents on the NW Network. 56562 A9 North of Aviemore Debris on carriageway. 56564 A828 Duror, Dead Deer, neither of which had any impact on the network. 0 defects to report 0 ongoing accidents or incidents at this time	
56566	27/07/2018 21:54	BEAR	A9	South of Longman Roundabout	General	TRISS vehicle broke down. At 2154 advised TRISS vehicle has been removed and is booked into garage on Monday morning. Inverness supervisor has arranged a hire vehicle for the weekend. It is a plain white van and does not have any boards etc.	
56567	27/07/2018 23:25	Police	A828	NB Approach to Appin	Incident	Tree down across road.	Corpach ISU attending. No trace of any tree down or signs of any tree having been moved.