

# STSV Incident Report

General Details	
Incident ID	00063110
Contract	STSW
Issued	12/02/2018 16:48:13
Status	0
BeCogent Ref:	95957/8
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW12871
Defect Ref	D-SW18235543984
Police Inc. No:	
Incident Description	

Road Defect

Incident Information  
 ID : 95958  
 Incident Date : Mon Feb 12 16:48:01 GMT 2018  
 Issue Type : POTHOLE  
 Classification: COMPLAINT  
 Issue Status : NEW  
 Cust Callback : false  
 Operator : TRANSERV  
 Notes : also damaged car third party claim form filed out

no call back required

Agent Name : tpuklamacdona

Contact Information  
 Title : ██████████  
 First Name : ██████████  
 Middle Initial : ██████████  
 Last Name : ██████████  
 Address 1 : ██████████  
 Address 2 : ██████████  
 Address 3 : ██████████  
 Postcode : ██████████  
 Telephone : ██████████  
 Email :

Location Information  
 Easting : 0  
 Northing : 0  
 Road Name : M898  
 Carriageway : SOUTHBOUND  
 Location Notes : Just after you come off the Erskine bridge on the inside lane near the verge about 200m after you come off

First Created : 12/02/2018 16:48

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Bcogent			

Location Details			
Region	Route	Junction	Marker Post
	M898		



12/02/2018 16:51:00 Road Defect

Incident Information

ID : 95958  
Incident Date : Mon Feb 12 16:48:01 GMT 2018  
Issue Type : POTHOLE  
Classification: COMPLAINT  
Issue Status : NEW  
Cust Callback : false  
Operator : TRANSERV  
Notes : also damaged car third party claim form filed out

no call back required

Agent Name : tpuk\amacdona

Contact Information

Title : [REDACTED]  
First Name : [REDACTED]  
Middle Initial : [REDACTED]  
Last Name : [REDACTED]  
Address 1 : [REDACTED]  
Address 2 : [REDACTED]  
Address 3 : [REDACTED]  
Postcode : [REDACTED]  
Telephone : [REDACTED]  
Email :

Location Information

Easting : 0  
Northing : 0  
Road Name : M898  
Carriageway : SOUTHBOUND  
Location Notes : Just after you come off the Erskine bridge on the inside lane near the verge about 200m after you come off

First Created : 12/02/2018 16:48

12/02/2018 17:07:00 From Tango 2: 1 pothole filled with 1 tubs of cold tar

12/02/2018 21:16:00 Incident emailedd to STSV-Defects. Issue emailed to DCP



**Action Date****Actions Taken**

06/03/2018 12:17:00 Tango 2 will attend after covering breakdown at junction 30.

06/03/2018 12:22:00 Caller contacted NCC requesting claims form



06/03/2018 13:03:00 From Tango 2: pothole filled with 2 tubs of cold tar

06/03/2018 16:52:00 emailed to stsv defects

# STSV Incident Report

General Details	
Incident ID	00066387
Contract	STSW
Issued	25/04/2018 09:45:57
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	18SW00879
Defect Ref	D-SW18235676982
Police Inc. No:	
Incident Description	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Tango 2			
Public	[REDACTED]			

Location Details				
Region	Route	Junction	Marker Post	
	M898			
Location Description	MOI M898 - Spectacles between the off and on D-SW18235676982			
Easting	491068	Northing	1342394	Link/Section 18501/86

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 1	25/04/2018 09:45:00	25/04/2018 09:45:00	25/04/2018 09:45:00	25/04/2018 10:00:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

### Damage

Action Date	Actions Taken
25/04/2018 10:05:00	5 potholes between lanes 1 and 2 filled with 2 bags of viafix
25/04/2018 14:31:00	email sent to [REDACTED]

# STSV Incident Report

General Details	
Incident ID	00069114
Contract	STSW
Issued	24/07/2018 21:57:37
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	18SW03559
Defect Ref	D-SW18235927164
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public				

Location Details				
Region	Route	Junction	Marker Post	
	M898			
Location Description	MOI-SW1872509 M898(S) Erskine D-SW18235927164			
Easting	245359	Northing	670744	Link/Section 18501/38

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	24/07/2018 21:57:00	24/07/2018 21:57:00	25/07/2018 00:45:00	25/07/2018 01:00:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

### Damage

Action Date	Actions Taken
25/07/2018 05:10:00	Pothole filled with 1 x bag of Viafix.
25/07/2018 05:24:00	Emailed to STSV-Defects