	General De	tails		Incident Details						
Incident ID	00063110			Incident Ca	t		MRS			
Contract	STSW			Incident Ty	pe		linor Pothole			
Issued	12/02/2018 1	6:48:13		O/I Ref		1	7SW12871			
Status	0			Defect Ref			-SW18235543984			
BeCogent Ref:	95957/8			Police Inc. I	No:					
Weather				Incident De	scription					
Other Cause				Incident Da Issue Type Classificatio Issue Statu: Cust Callba Operator Notes out  no call back Agent Name Contact Info Title First Name Middle Initia Last Name Address 1 Address 2 Address 3 Postcode Telephone Email  Location Inf Easting Northing Road Name Carriagewa Location No on the insid come off	ormation 95958 te: Mon Feb 12 : POTHOLE on: COMPLAINT s: NEW ck: false : TRANSERV : also damaged crequired e: tpuk\amacc ormation :: :: :: :: :: :: :: :: :: :: :: :: ::	car the	ome off the Erskine bridge about 200m after you			
Organisation	Contacts		С	Contact Phone Contact Mobile Contact Email						
BCogent	Bcogent									
			Locati	on Details						
Region		Route		Junction			Marker Post			
		M898								

MOI-SW1862849 M898, s/b, just after coming off the bridge Location Description D-SW18235543984 Easting 245457 Northing 670911 Link/Section 18501/38 Vehicle Response **ISURef** Time Called Time Allocated Time Arrived Time Departed TANGO 2 12/02/2018 16:48:00 12/02/2018 16:48:00 12/02/2018 17:00:00 12/02/2018 17:05:00 No Trace False **Vehicles Involved** Make/Model Vehicle Colour Driver Foreign Slight Injuries Serious Fatal Injuries Registration Vehicle Injuries Damage Action Date **Actions Taken** 12/02/2018 16:48:00 Tango 2 attends 12/02/2018 16:51:00 Third Party Damage Incident Information ID : 95957 Incident Date: Mon Feb 12 16:00:00 GMT 2018 Classification: THIRD\_PARTY\_DAMAGE Issue Status: NEW Operator : TRANSERV Notes Agent Name : tpuk\amacdona Damage Information Alleged Damage: Vehicle Make Model Reg number: Operator Vehicle Make Model Reg number: Contact Information Title First Name Middle Initial: Last Name Address 1 Address 2 Address 3 Postcode Telephone Email Location Information Easting : 0 : 0 Northing Road Name : M898 Carriageway : SOUTHBOUND

Location Notes: Just after you come off the Erskine bridge on the inside lane near the verge

### 12/02/2018 16:51:00 Road Defect

Incident Information ID : 95958

Incident Date: Mon Feb 12 16:48:01 GMT 2018

Issue Type : POTHOLE Classification: COMPLAINT Issue Status : NEW Cust Callback : false Operator : TRANSERV

Notes: also damaged car third party claim form filed out

no call back required

Agent Name : tpuk\amacdona

Location Information
Easting : 0
Northing : 0
Road Name : M898

Carriageway : SOUTHBOUND

Location Notes: Just after you come off the Erskine bridge on the inside lane near the verge about

200m after you come off

First Created : 12/02/2018 16:48

12/02/2018 17:07:00 From Tango 2: 1 pothole filled with 1 tubs of cold tar 12/02/2018 21:16:00 Incident emailedd to STSV-Defects. Issue emailed to DCP

General Details						Incident Details							
Incident ID	000	64218				Incident C	at		DMRS				
Contract	STS	SW W				Incident T	уре		Minor F	othole			
Issued	06/0	03/2018 1	2:14:05			O/I Ref			17SW13690				
Status	0					Defect Re	f		D-SW1	8235554366			
BeCogent Ref:			***			Police Inc.	. No:						
Weather						Incident D	escription						
Other Cause  Road Number M898 Location Approximately 0.75 miles after crossing the Erskine Bridge, left lane before road forks to join M8 Eastbound at Jct 30. Direction South Bound Defect Type Carriageway Defect/Pothole Defect (other) Deep pothole (serious enough to damage vehicle) on left side of left hand lane. Pothole located after 70 MPH sign and before left turn to join M8 Eastbound at JCT 30.  Name Address Telephone Number Email Response Required? Yes									er				
Organisation		Contacts			C	Contact Phone	Contact	Mobile Cor	ntact Er	mail all			
BB Webmaster													
					Locat	ion Details							
Region			Route			Junction	Junction Marker Post						
			M898										
Location Descrip	tion	MOI-SW	1864284,	M898, s/b	, befor	e junc. with M	8, D-SW18	3235554366	3				
Easting			245281	Northin	g		670643	Link/Sect	ion 2	18501/38			
Vehicle Respo	mse	### ##################################											
ISURef		Time C	alled		Time A	llocated	Time A	rrived	T	ime Departed			
TANGO 2		06	/03/2018	12:14:00	06/0	3/2018 12:14:	00 06/03	3/2018 12:3	5:00	06/03/2018 12:45	5:00		
No Trace	False												
Vehicles Invo			772						100	The state of the s			
	Vehicl Regist	e tration	Colour	Di	river	Foreign Vehicle	Sligh	t Injuries S In	erious juries	Fatal Injurie	is :		
Damage				1975 H (1)						en de la companya de La companya de la co			

Action Date Actions Taken		
06/03/2018 12:17:00 Tango 2 will attend after covering breakdown at junction	30.	
06/03/2018 12:22:00 Caller contacted NCC requesting claims form		
06/03/2019 12:02:00 From Tango 2: nothers filled with 2 tube of cold to		
06/03/2018 13:03:00 From Tango 2: pothole filled with 2 tubs of cold tar		
06/03/2018 16:52:00 emailed to stsv defects		

		Incident Details										
Incident ID	0006	66387			Incident Ca	ıt ·		DMR	S			
Contract	STS	W			Incident Type				r Pothole			
Issued	25/0	4/2018 09:45:57			O/I Ref		18SV	18SW00879				
Status	0			Defect Ref		D-SW	D-SW18235676982					
BeCogent Ref:					Police Inc. I	No:						
Weather						Incident Description						
Other Cause												
Organisation	- (	Contacts		С	ontact Phone	Contact	Mobile	Contact	Email			
Scotland Transer									with ST			
Public												
				Locati	on Details							
Region	Route				Junction			Ma	Marker Post			
M898					-							
Location Descript	tion [	MOI M898 - Specta	cles betwe	een the	e off and on D	-SW1823	567698	2				
Easting		491068	Northing		1342394 Link/Se				18501/86			
Vehicle Respo	nse											
ISURef		Time Called	Т	ime Al	located	Time Ar	rived		Time Departed			
TANGO 1		25/04/2018 (	9:45:00	25/04	/2018 09:45:00 25/04/2018 09			9:45:00	9:45:00 25/04/2018 10:00:00			
No Trace	False											
<b>Vehicles Invo</b>	lved					1 jun 1 1						
	Vehicle Registr		Dri	ver	Foreign Vehicle	Slight	Injurie	s Serious Injuries				
Damage							baal su		at Control of the Con			
Action Date		Actions Taken	entro de			10 July 10 Jul	11.77	e de la companya de l				
Residence of the contract of t		5 potholes be <u>twee</u> r	lanes 1 a	nd 2 fi	lled with 2 bag	s of viafix			The consequence of the consequen			
25/04/2018 14:3	31:00	email sent to										

General Details							Incident Details								
Incident ID	0006	9114				Incide	Incident Cat					DMRS			
Contract	STS	W				Incident Type					Minor Pothole				
Issued	24/0	7/2018 2°	1:57:37			O/I Ref				188	18SW03559				
Status	0					Defect Ref					D-SW18235927164				
BeCogent Ref:						Police Inc. No:									
Weather							Incident Description								
Other Cause							Pothole								
Organisation		Contacts			C	Contact Pl	none	Contact	Mobile	Contac	t Email				
Public															
					Locat	ion Deta	ls								
Region Route					Junction					Marker Post					
			M898												
Location Descrip	tion	MOI-SW1 D-SW182	872509 N 35927164	1898(S) E	rskine					1.6(11-74)					
Easting			245359	Northing	3			670744	Link/S	ection	18501	/38			
Vehicle Respo	mse			6 9		ini ne	en i	100 100			10	Service of			
ISURef		Time Ca	alled	-	Γime A	llocated		Time Ar	rived		Time D	eparted	l		
Operatives	-	24/	07/2018 2	21:57:00 24/07/2018 21:57:00 25/07/2018				/2018 0	0:45:00 25/07/2018 01:00:0			01:00:00			
No Trace	False														
<b>Vehicles Invo</b>	lved			100	281		al ali	100,000		n' n					
	Vehicle Registr		Colour	Dr	iver	Fore Vehi	ign cle	Slight	Injuries	Serio Injurie	us es	Fatal Ir	njuries		
Damage												1972			
Action Date		Actions	Taken						100 pt 10				1,500		

25/07/2018 05:10:00 Pothole filled with 1 x bag of Viafix.

25/07/2018 05:24:00 Emailed to STSV-Defects