

[REDACTED]

From: [REDACTED]
Sent: 05 October 2018 08:47
To: [REDACTED]
Subject: ***Fol/18/02781 - MV Arrow - Charter Information from SNF - 14 September 2018

From: [REDACTED]
Sent: 14 September 2018 13:22
To: [REDACTED] Pacitti F (Frances)
<Frances.Pacitti@transport.gov.scot>
Cc: [REDACTED]
Subject: Re: MV Arrow etc

Couple of calls made and MV Arrow update attached.

Confirmed as on charter to NIFS.

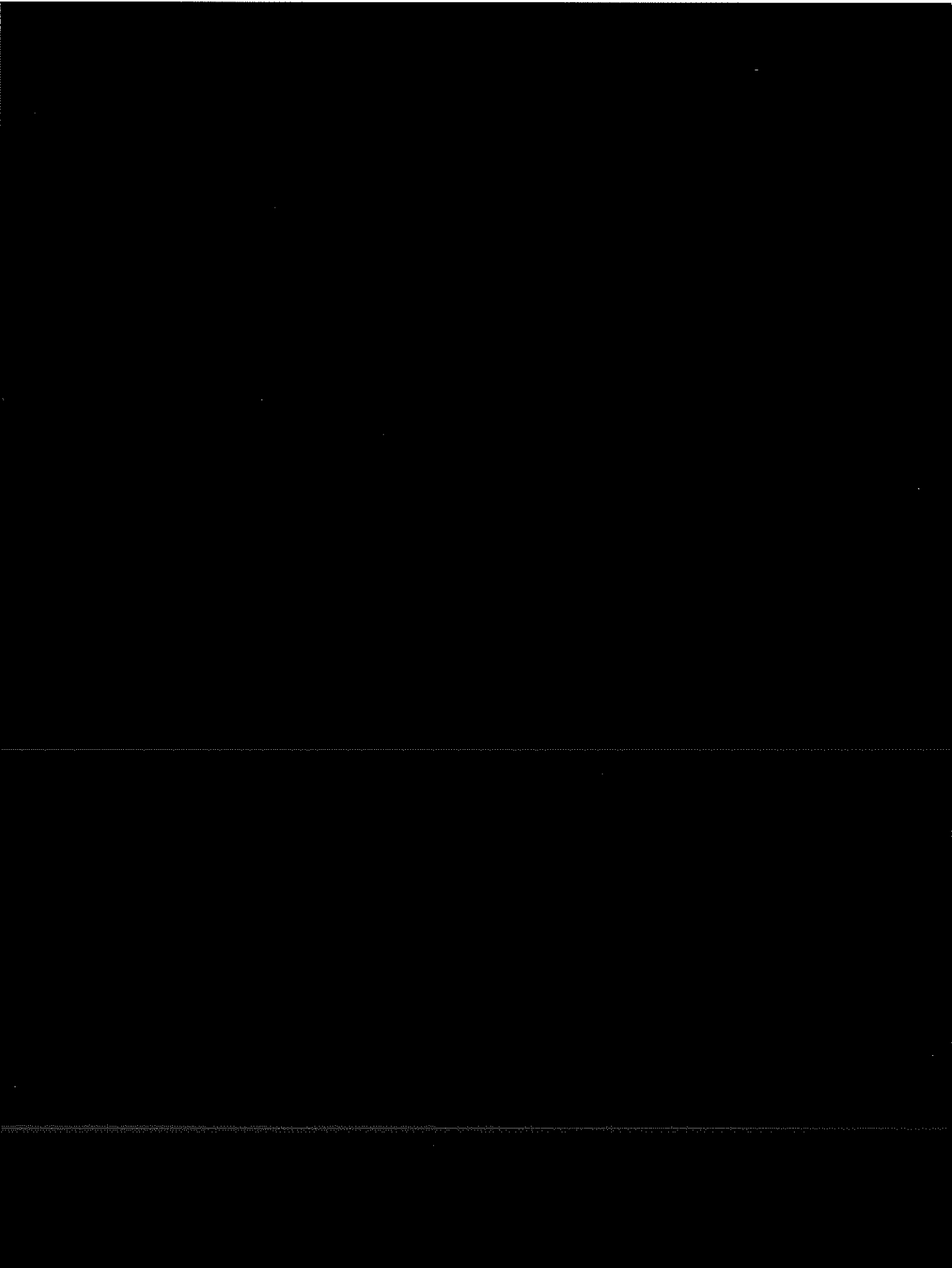
SNF confirmed Arrow Departing Larne 1330 today. Sailing to Kirkwall. Expected arrival 1530 Saturday. Loaded and then will sail 2000 KIR-ABER. Arriving 0600 Sunday. Will then yoyo to / from Aberdeen and Lerwick at 1800 and arrive 0800 respectively.

[REDACTED]
livestock timetable and Arrow will supplement as well as serving Shetland run.

[REDACTED]
SNF will provide timetable confirmation later to [REDACTED]

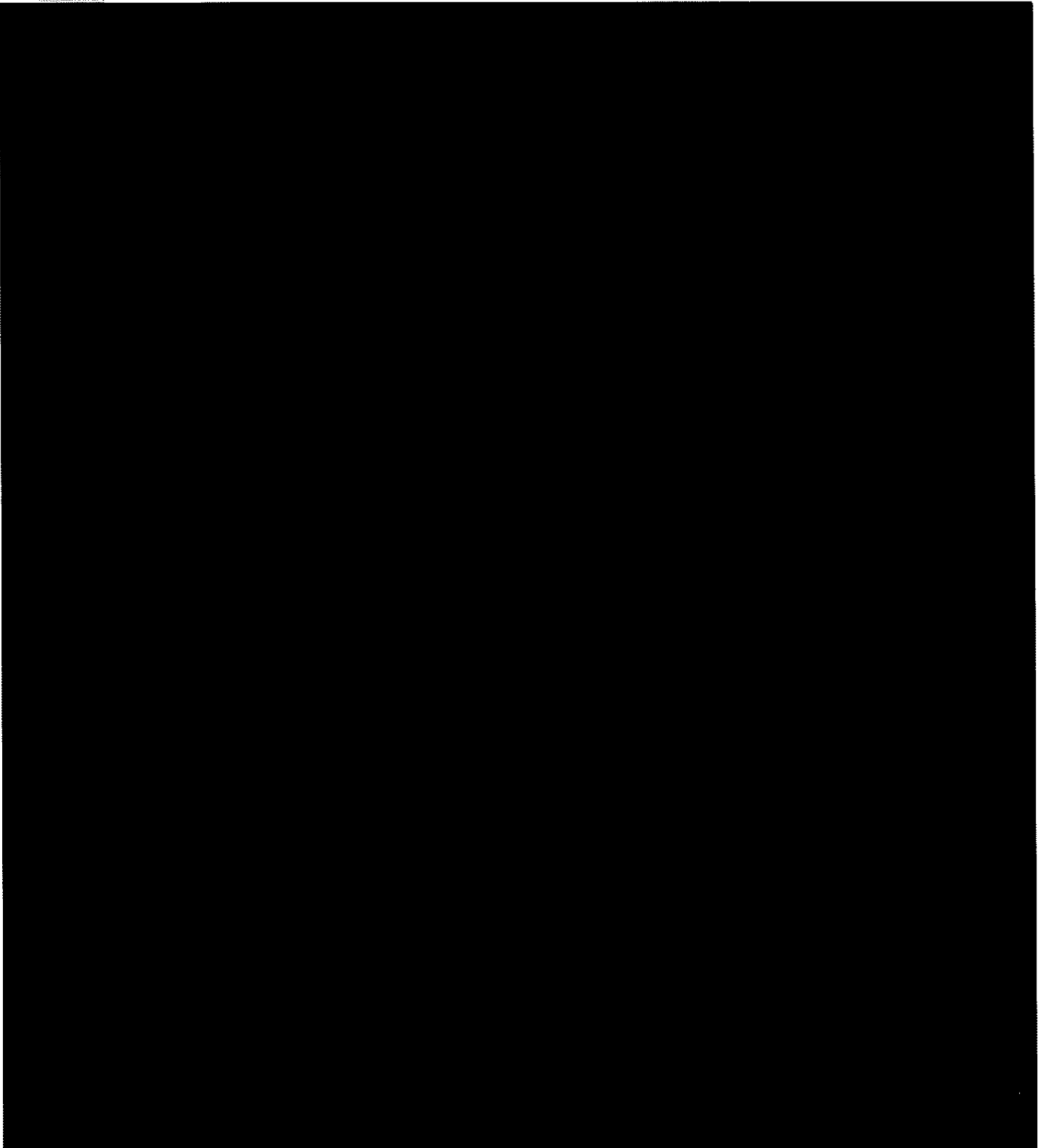
Thanks

[REDACTED]
Sent from my BlackBerry 10 smartphone.





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From: [REDACTED]
Sent: Friday, 14 September 2018 10:58
To: [REDACTED]
Subject: MV Arrow

MV Arrow charter has been agreed and will be formally concluded at around midday today.

SNF made aware of TS intention to proactively publicise charter and will not announce before we do. May be useful to share with them to ensure consistency. Once NR etc issues we can go back to confirm announcement made to SNF who will then make customers aware / update timetables, website etc

Port for first call based on volumes/livestock will most likely be Kirkwall given MV Helliard disruption.

[REDACTED]

Thanks

[REDACTED]

Sent from my BlackBerry 10 smartphone.

[REDACTED]

From: [REDACTED]
Sent: 18 September 2018 11:09
To: Stuart.Garrett@serco.com; [REDACTED]
Cc: [REDACTED]
Subject: MV Arrow - RMT NR

Stuart [REDACTED]

To note RMT news release.

<http://www.rmt.org.uk/news/rmt-on-the-scottish-govts-decision-to-charter-mv-arrow/>

Will be drafting info to Ministers and clearing suitable response.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 17 September 2018 10:35
To: [REDACTED] Pacitti F (Frances)
Cc: [REDACTED]
Subject: Press Transport Scotland
CHFS2 - Media - Freelance - Western Isles - Ferry charter SNF - Suggested TS lines
_ GL 17 09 18

[REDACTED]

I suggest the opening couple of lines of Friday's News Release succinctly cover our position;

"A third freighter has been chartered for the Northern Isles to address the immediate customer needs of key sectors, including aquaculture businesses, with services due to commence this weekend.

"The MV Arrow will provide additional resilience on services to and from Shetland following recent technical issues which have reduced capacity on the route."

You could perhaps then explain to the journo that there is a particular spike in demand for freight services from the Northern Isles in September and October. That is due to the movement of very high volumes of livestock (tens of thousands of sheep and cows) off the islands. The movement of these animals creates a particular animal welfare issue. All of that in turn puts pressure on the ability of the existing freight services to cope with all of the other freight off and on the islands, including large volumes of high value and time sensitive aquaculture output – farmed salmon, caught fish and farmed shellfish.

[REDACTED]

[REDACTED]

[Redacted]

From: [Redacted]
Sent: 14 September 2018 16:56
To: Press Transport Scotland <media@transport.gov.scot>
Subject: Ferry charter

Hi,

Any chance of a line over the MV Arrow being chartered for the Northern Isles freight ferry service but not for the Stornoway – Ullapool freight service.

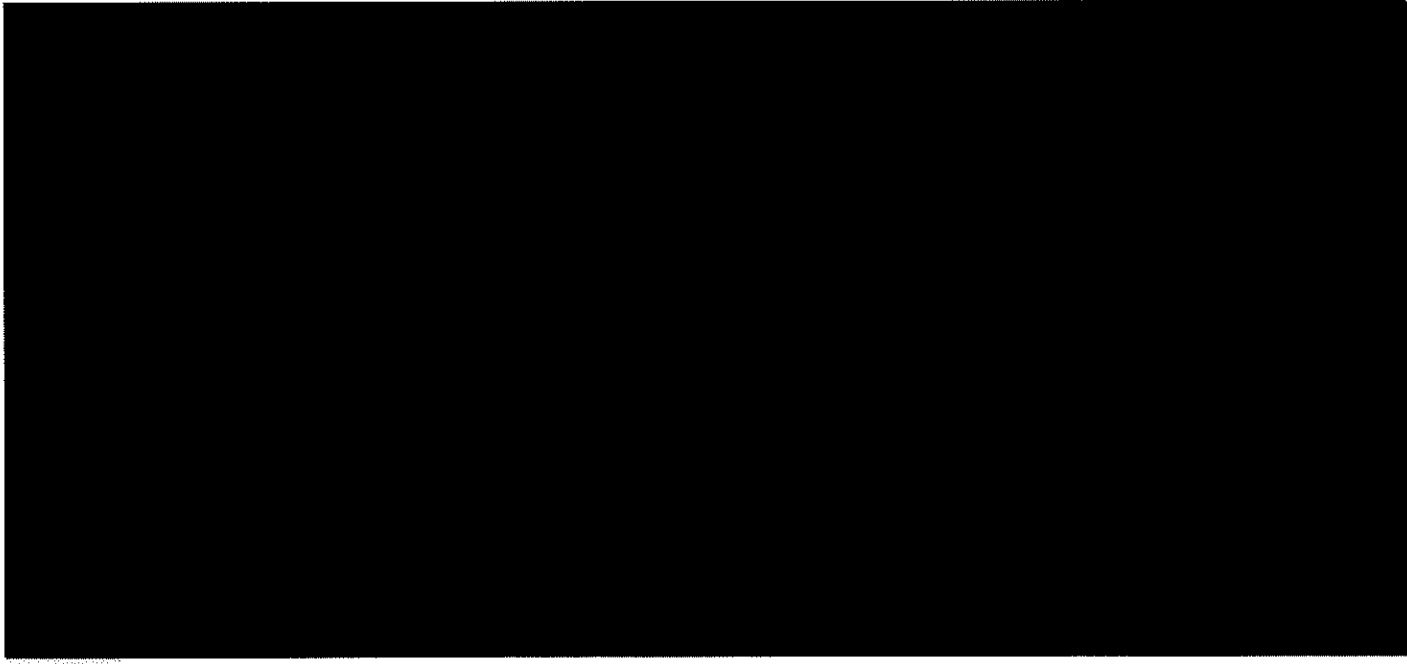
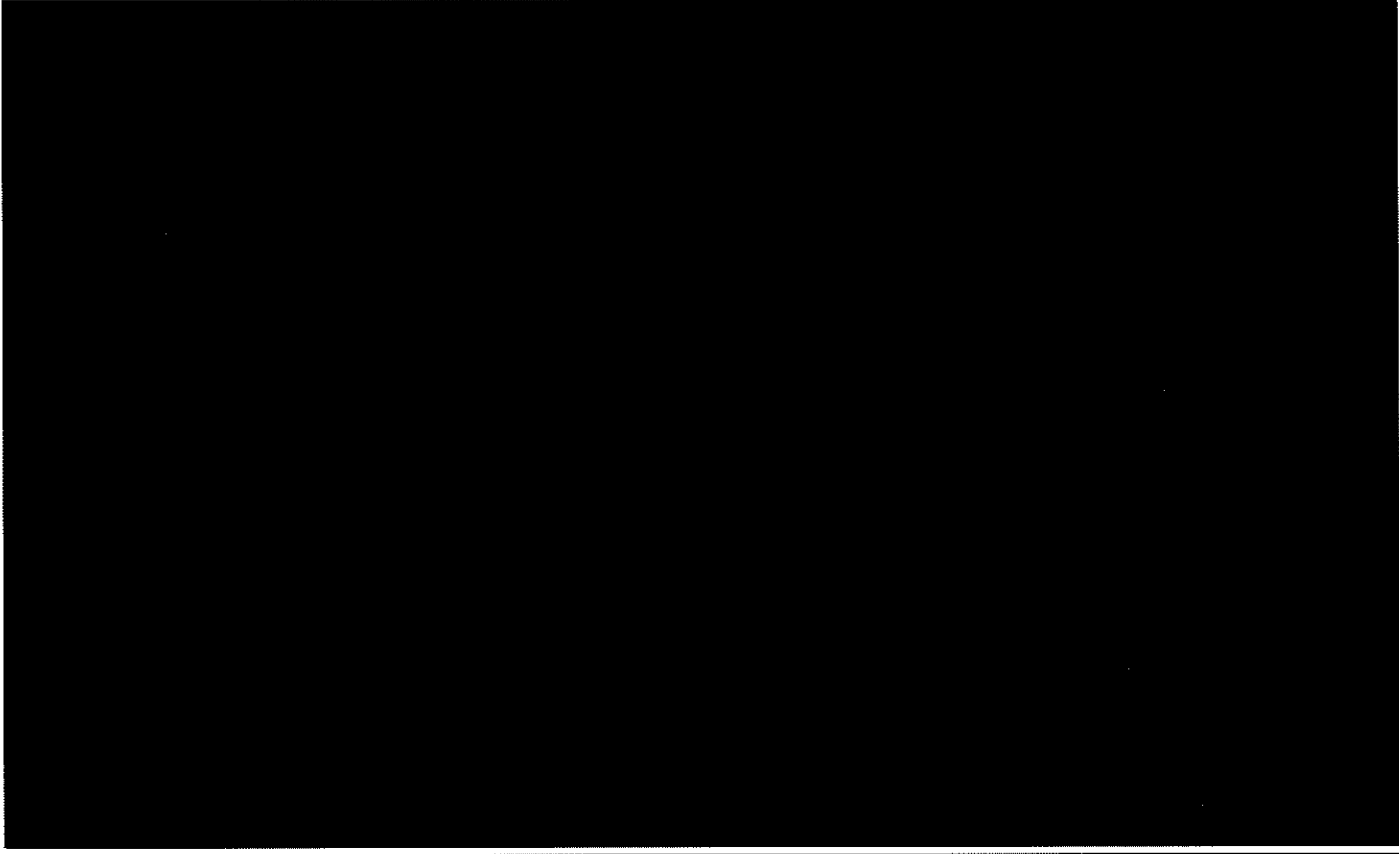
Best regards,

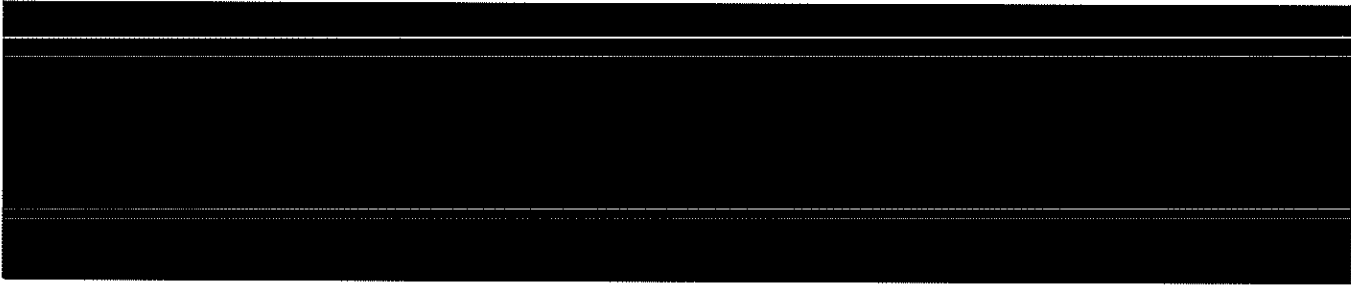
[Redacted]

 Virus-free [Redacted]

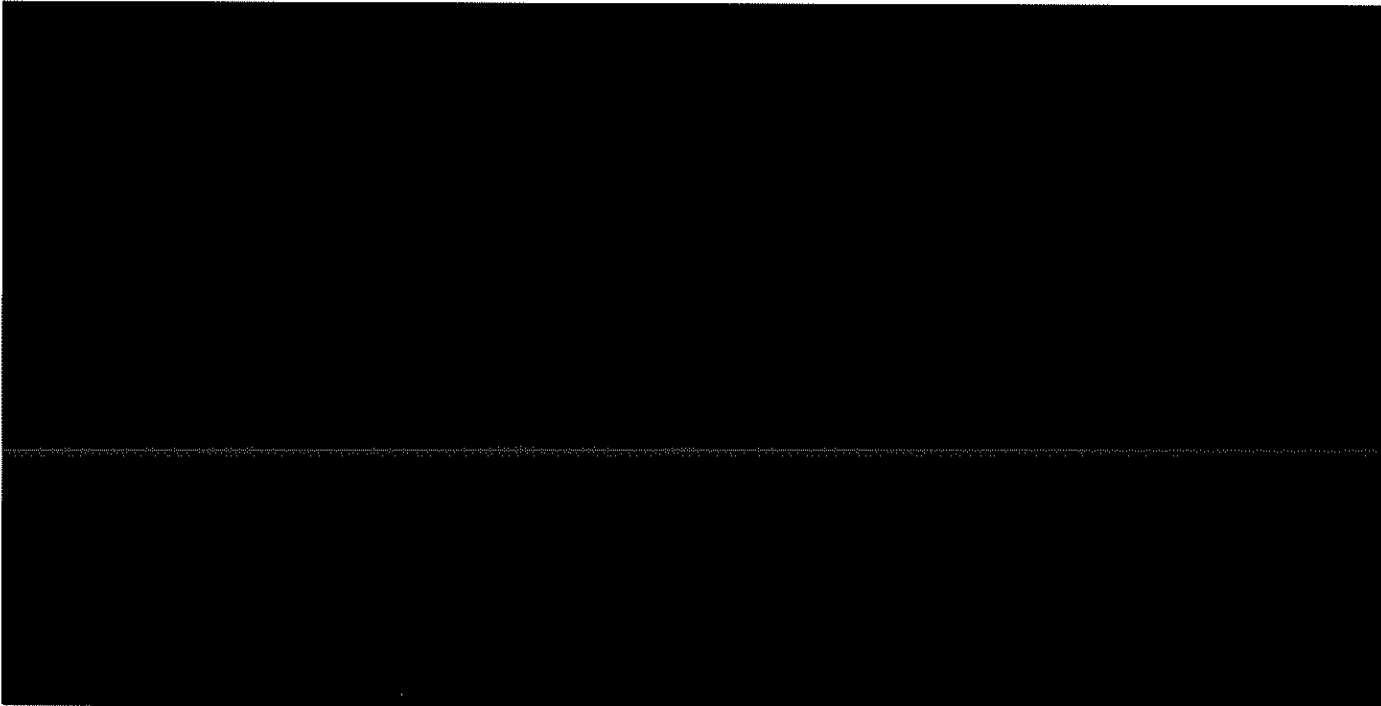

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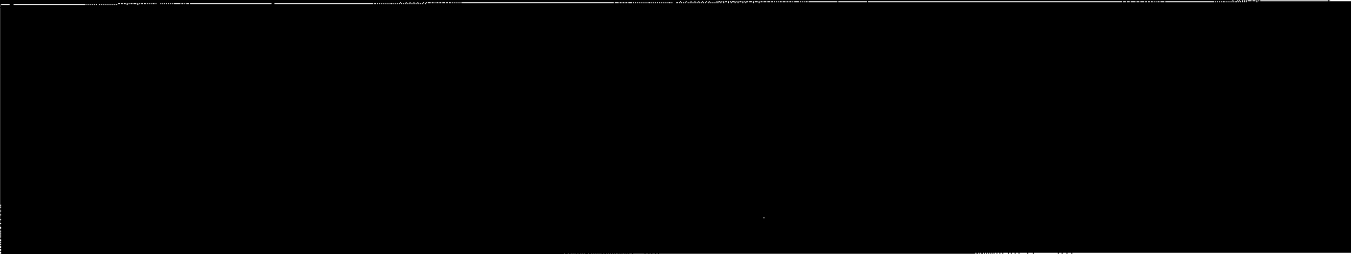
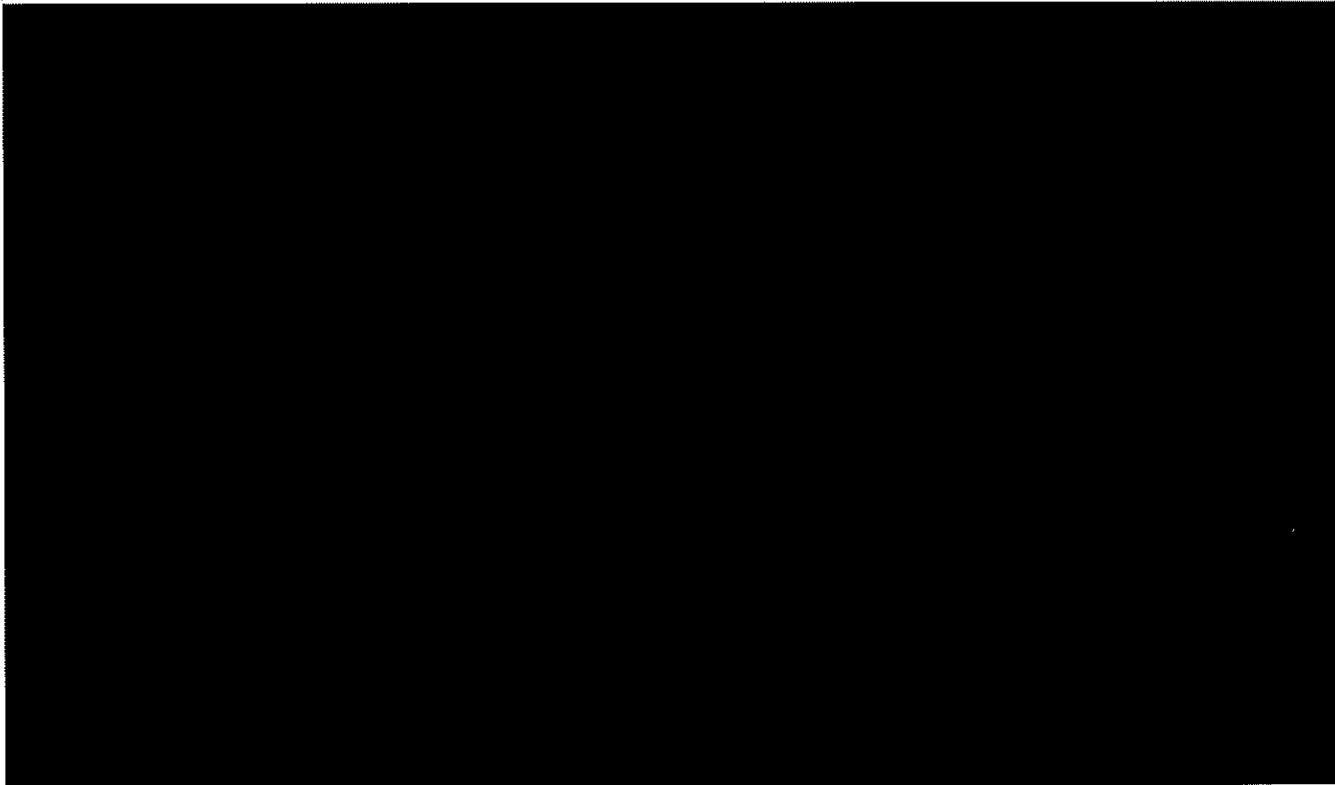
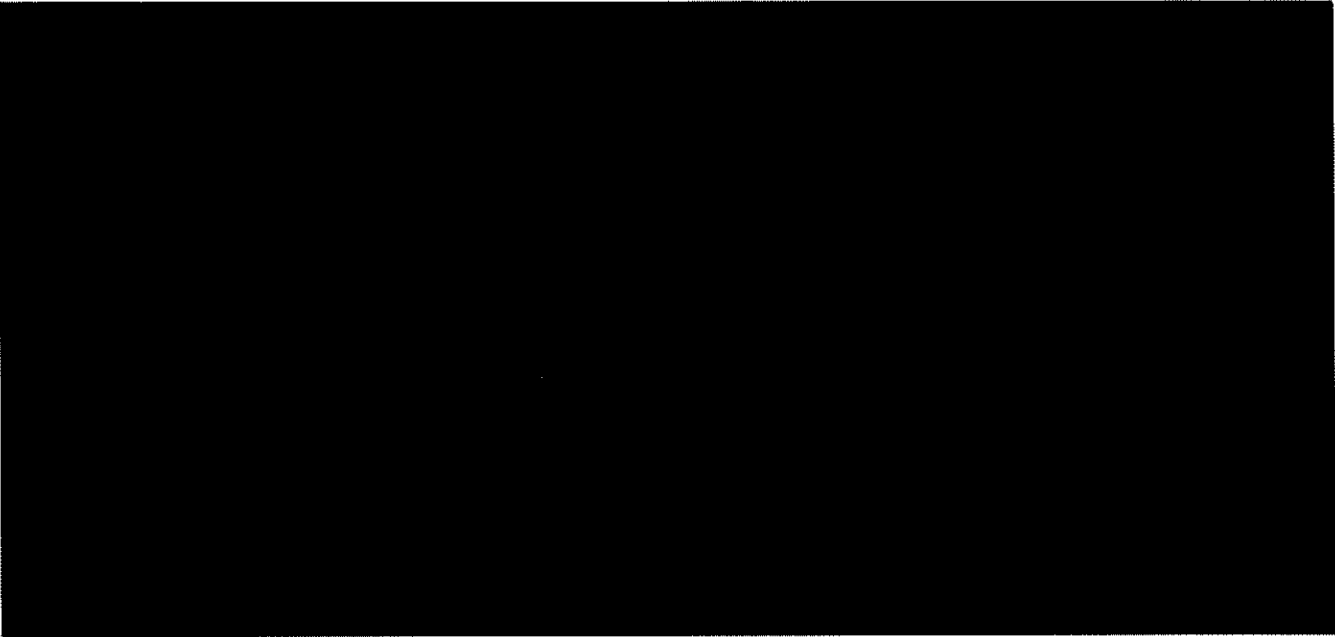
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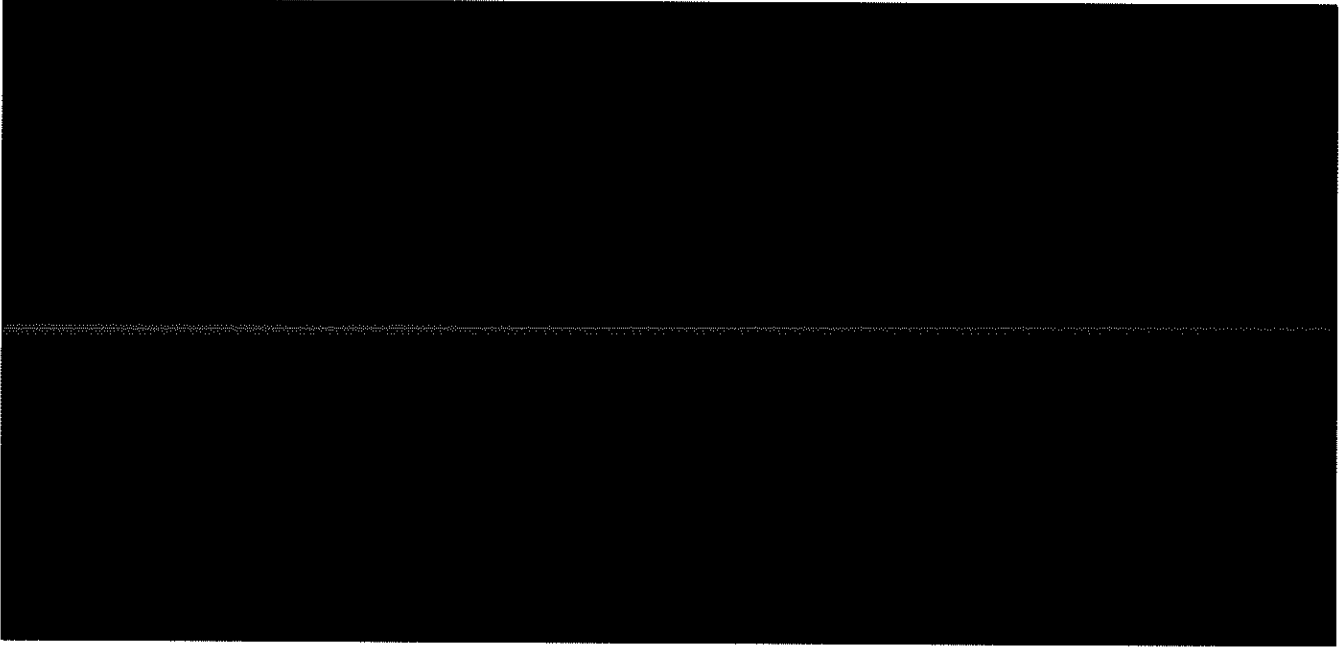
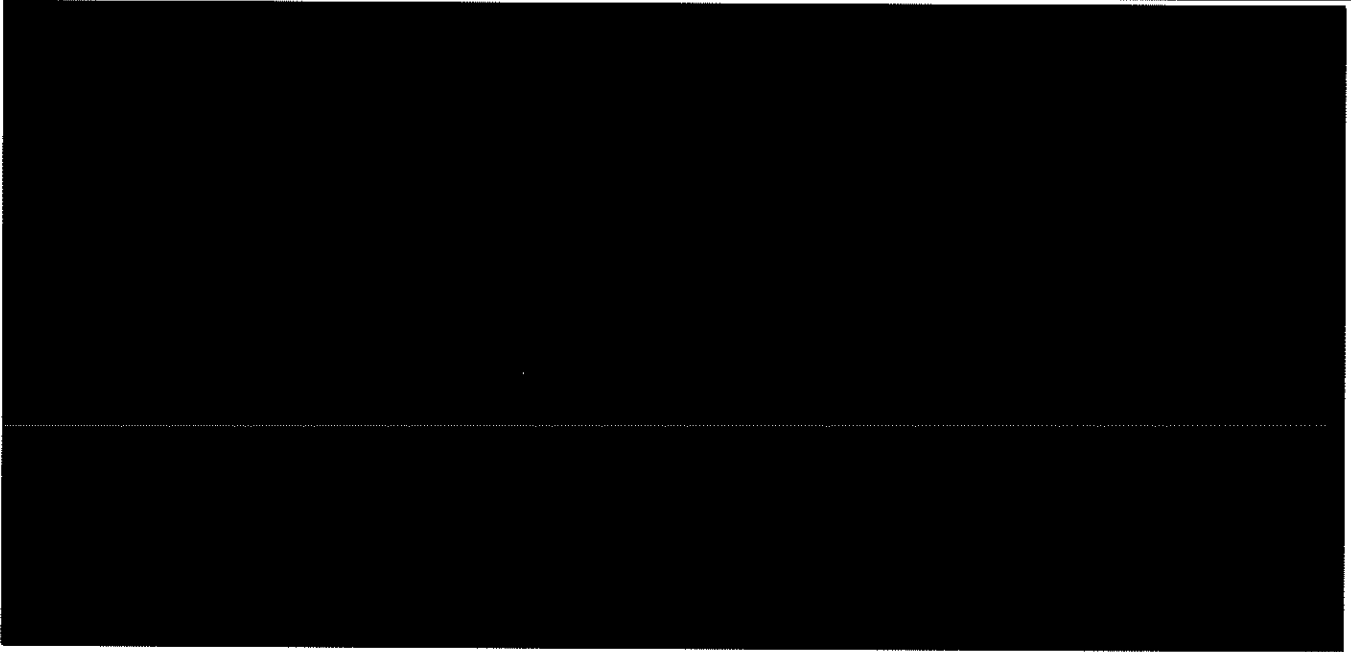
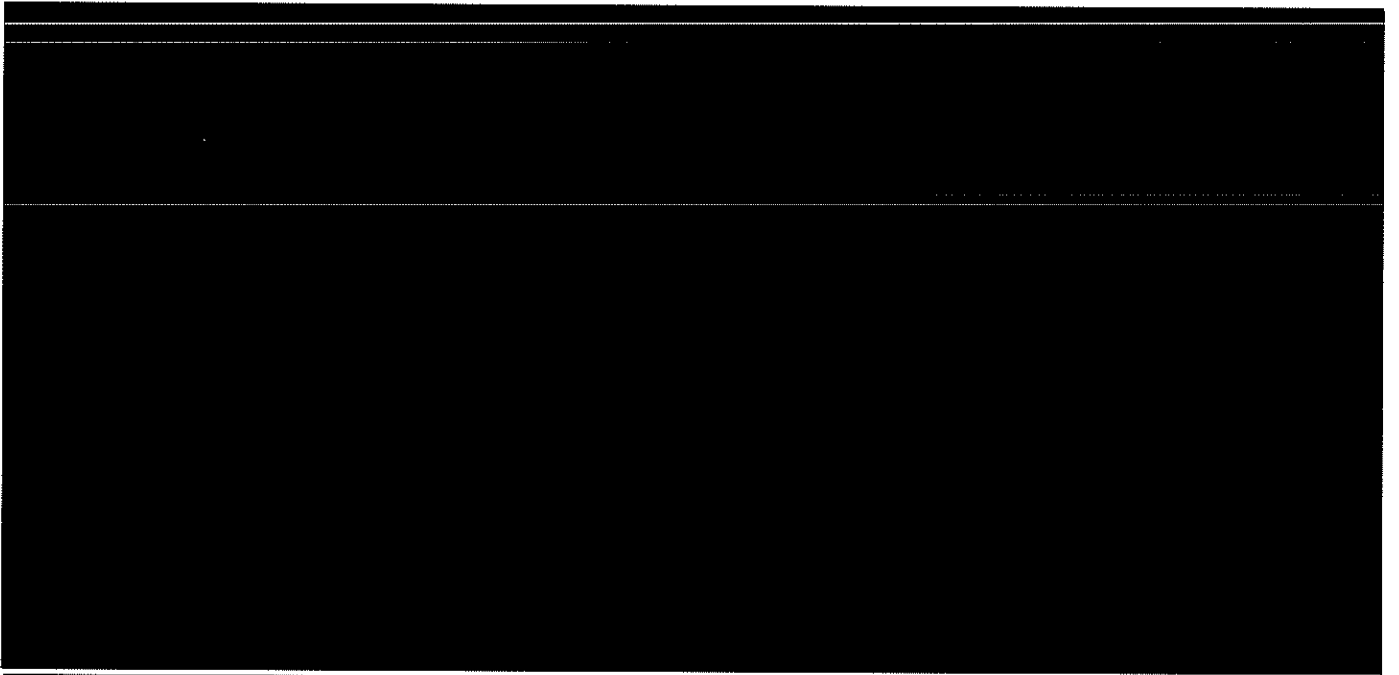


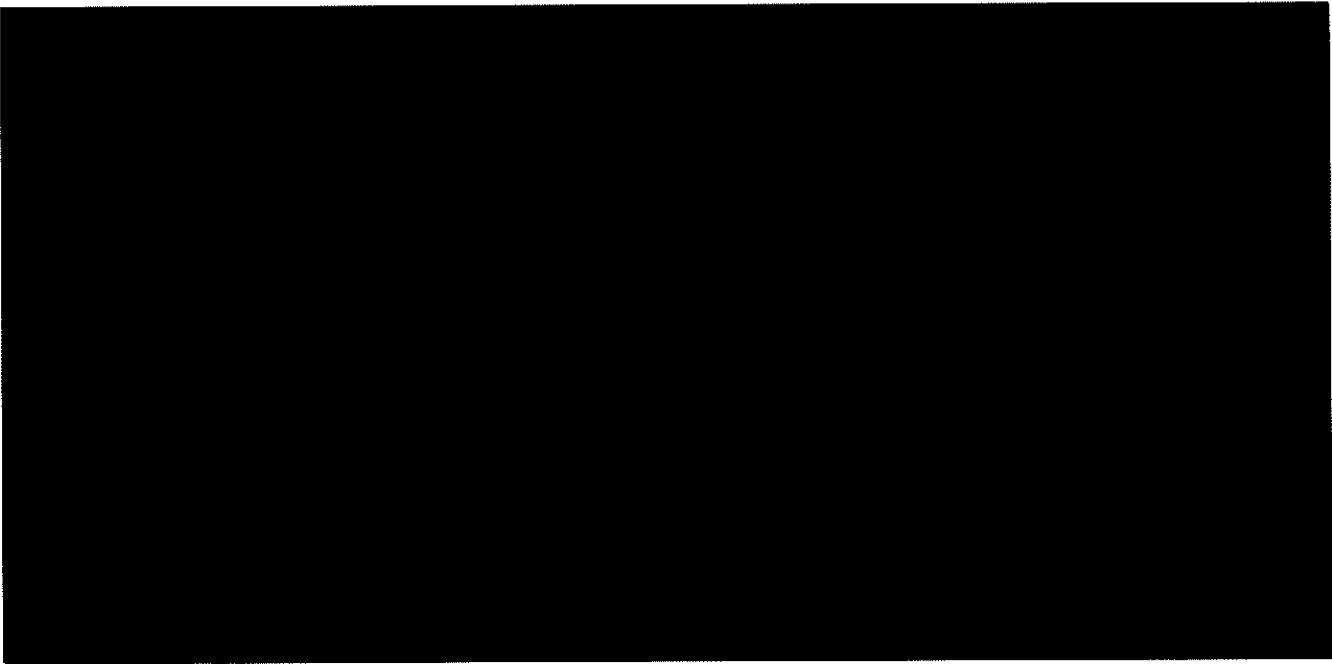
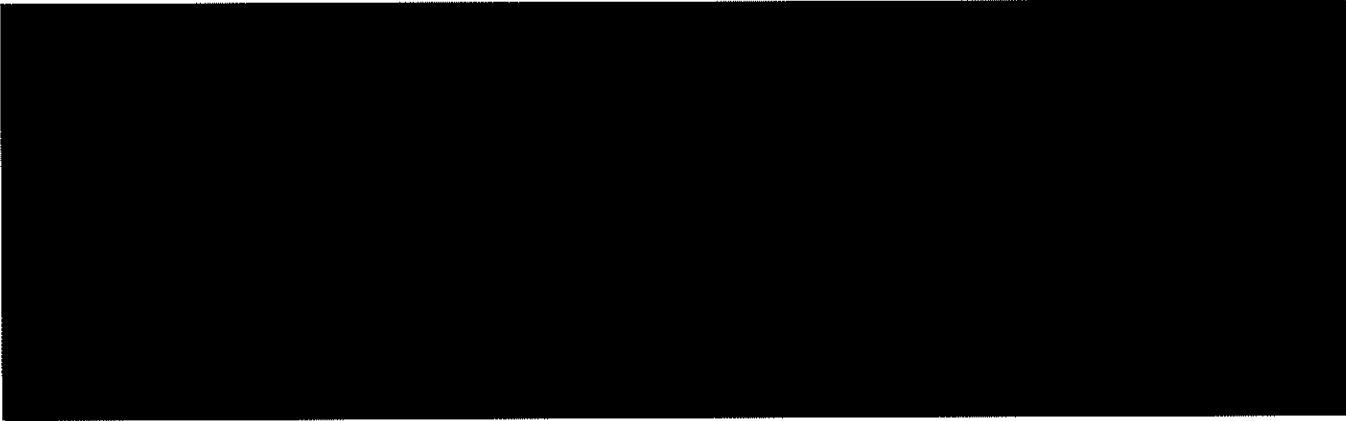
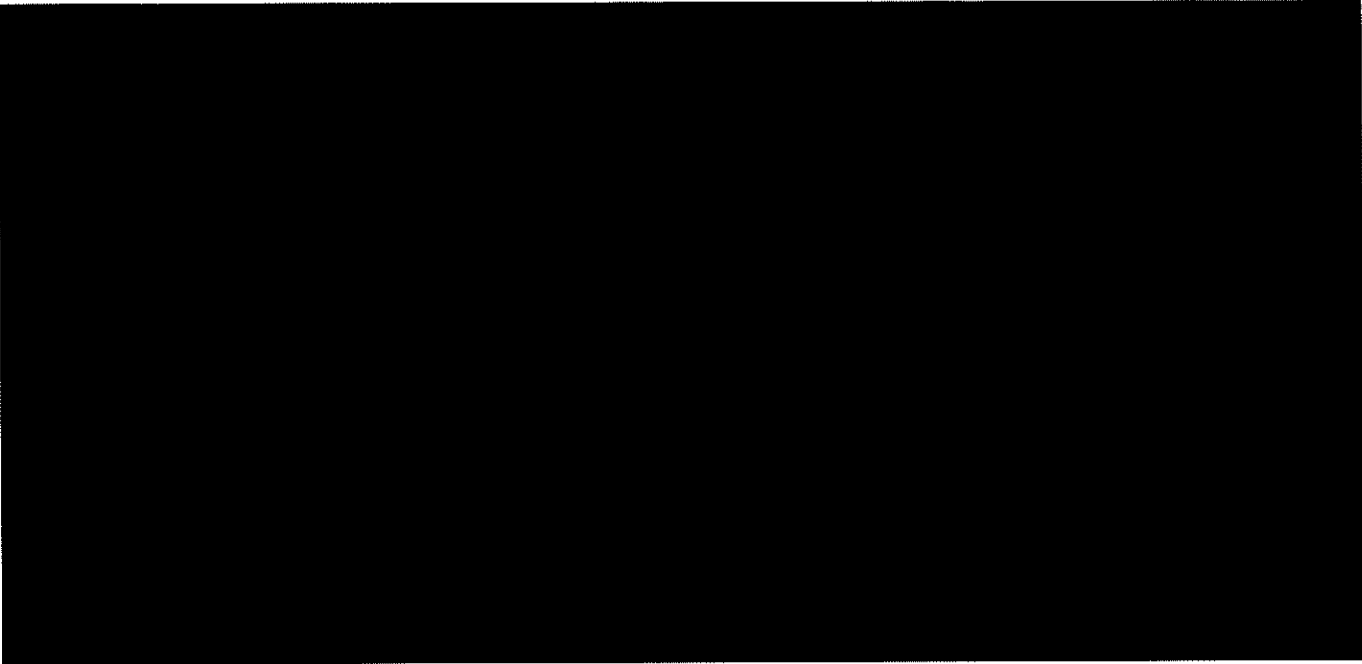


You will be aware that the MV Arrow has been secured on short term charter to cover for the MV Helliar when she provides relief for the MV Hamnavoe on the Pentland Firth. A reduced service will operate between Aberdeen and Lerwick while the MV Hrossey and the MV Hjaltland are undergoing maintenance (late Jan and middle of Feb 2018). This will result in the sailing of one RoPax vessel every other day from Lerwick to Aberdeen while daily freight connections on the network will be safeguarded with additional sailings of MV Helliar and MV Hildasay.









[REDACTED]

From: [REDACTED]
Sent: 18 September 2018 11:03
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RMT - Argyll Ferries & NIFS re-tendering

[REDACTED]

Grateful if you could liaise with [REDACTED] on some narrative around the MV Arrow that could be used in [REDACTED] exchanges with the RMT.

Thanks

[REDACTED]

From: [REDACTED]
Sent: 18 September 2018 09:42
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: RMT - Argyll Ferries & NIFS re-tendering

[REDACTED]

[REDACTED] – but we weren't copied into anything about MV Arrow. Grateful for any lines to take with the union on this issue.

[REDACTED]

From: [REDACTED]
Sent: 17 September 2018 09:44
To: [REDACTED]
Subject: FW: Argyll Ferries & NIFS re-tendering

Hi [REDACTED]

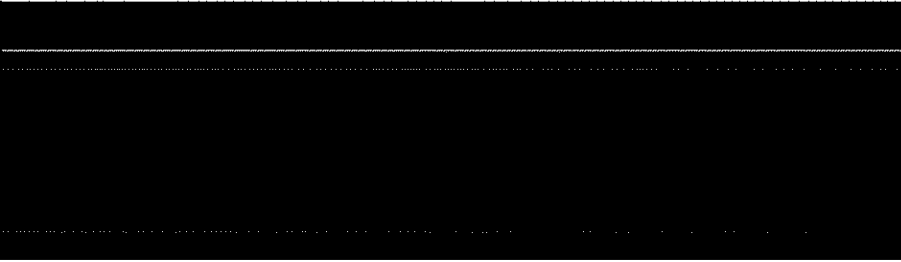
[REDACTED]

And the news of the MV Arrow Charter on the NIFS contract is also of concern to us. We'd be grateful for a discussion of the background to that decision too.

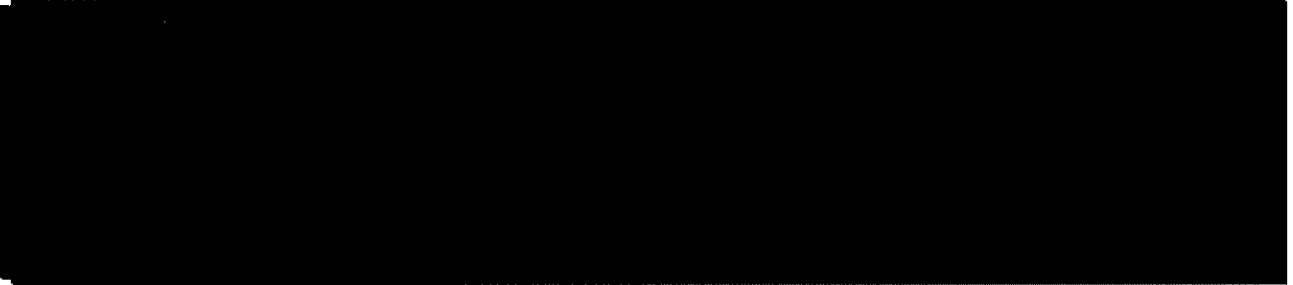
Regards

[REDACTED]

[REDACTED]

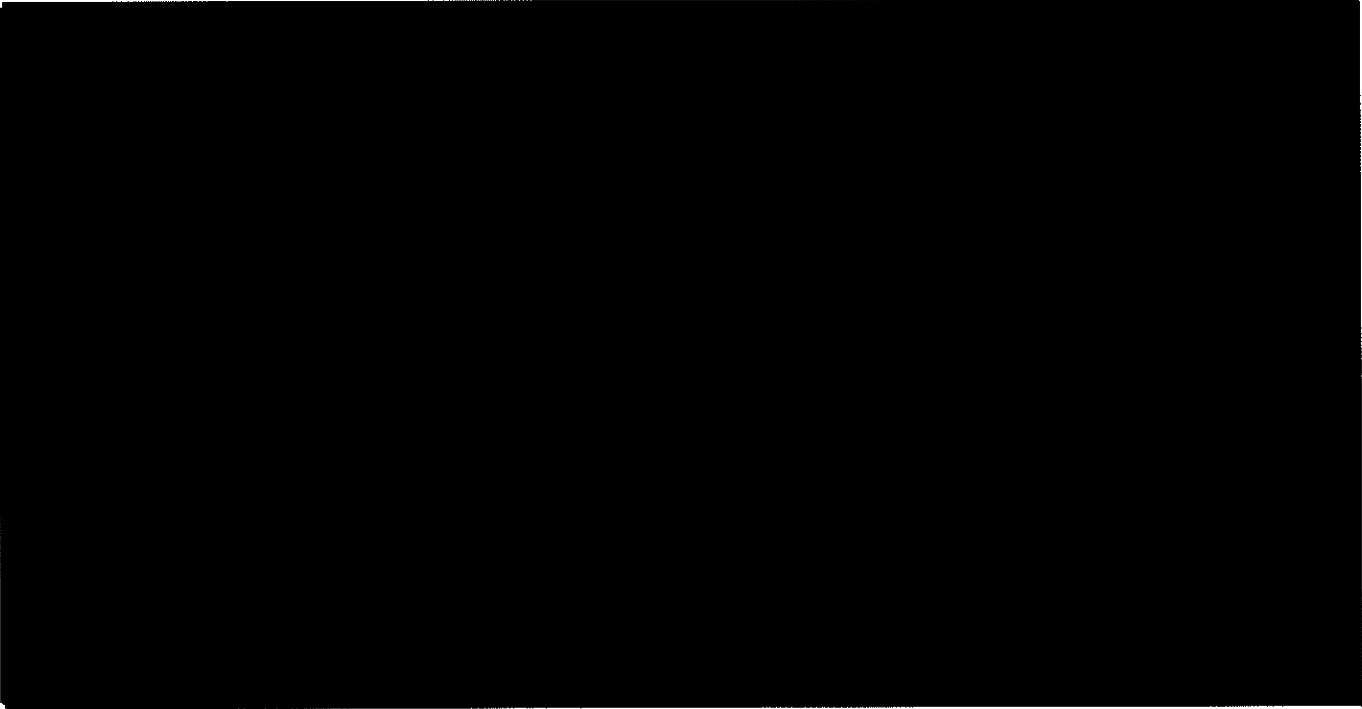


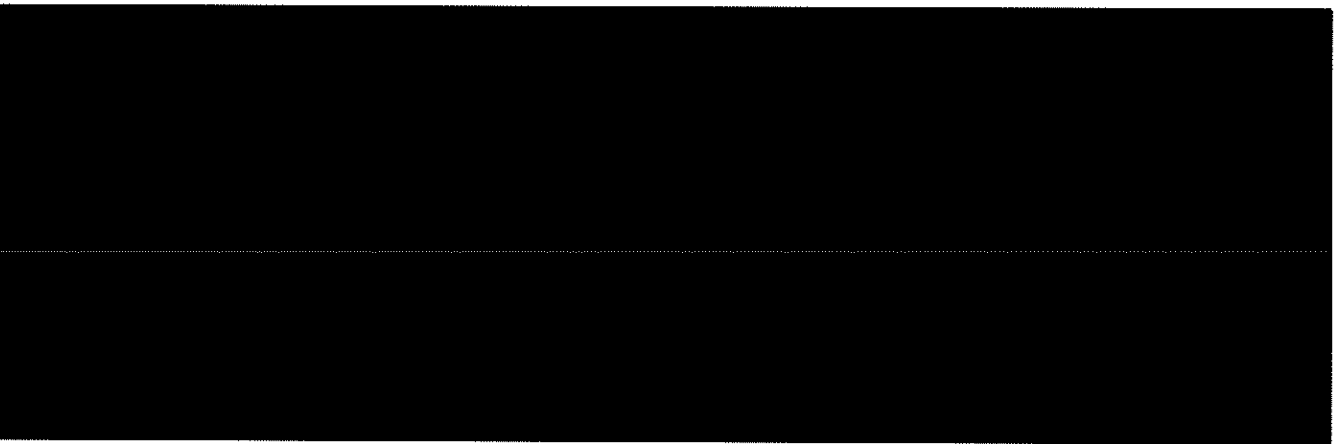
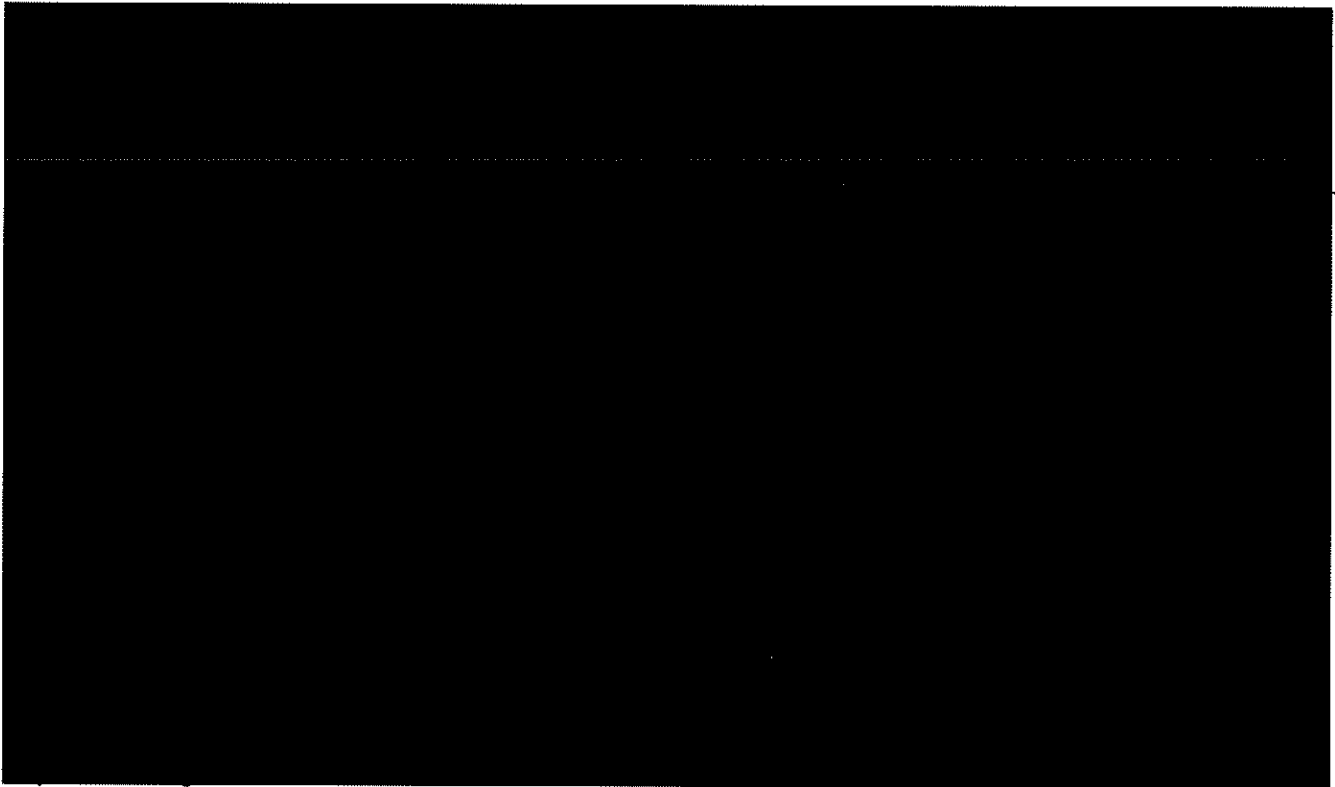
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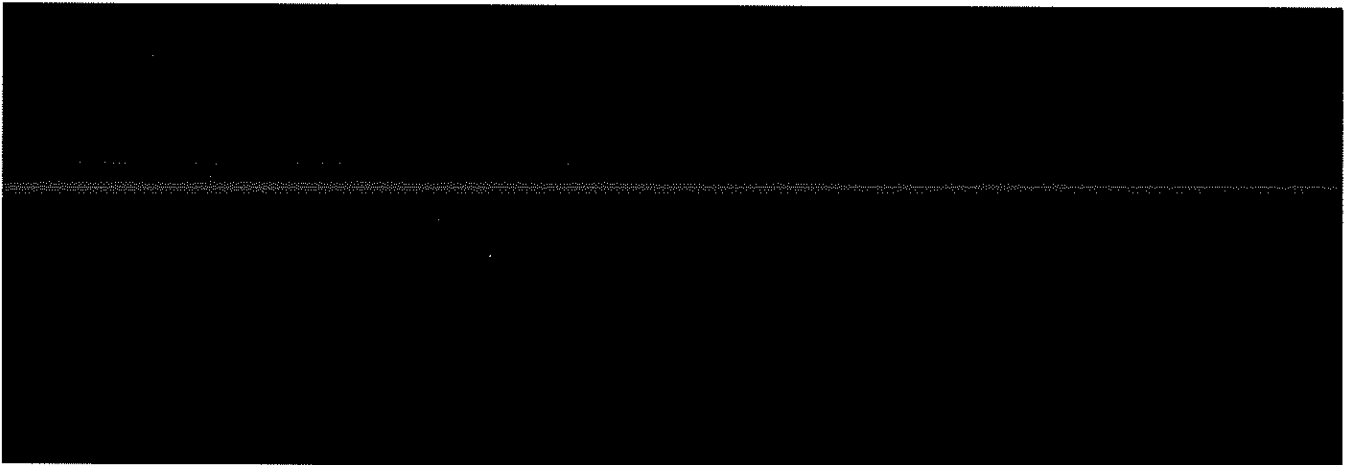


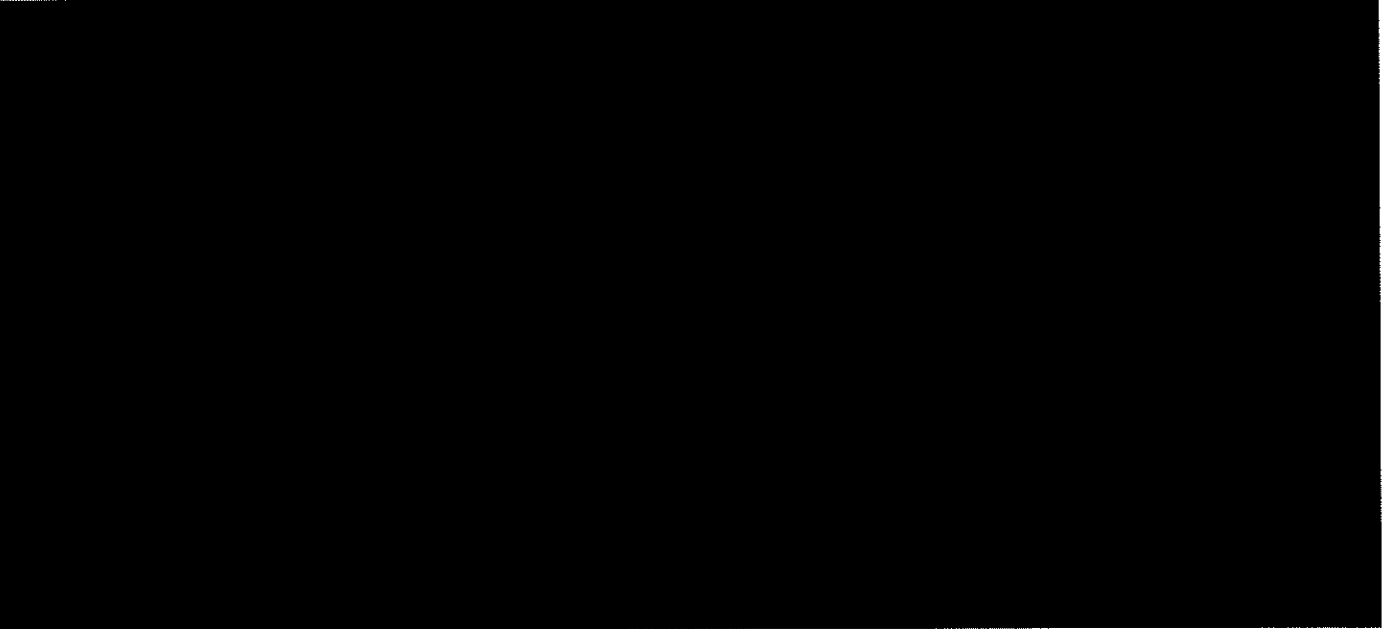
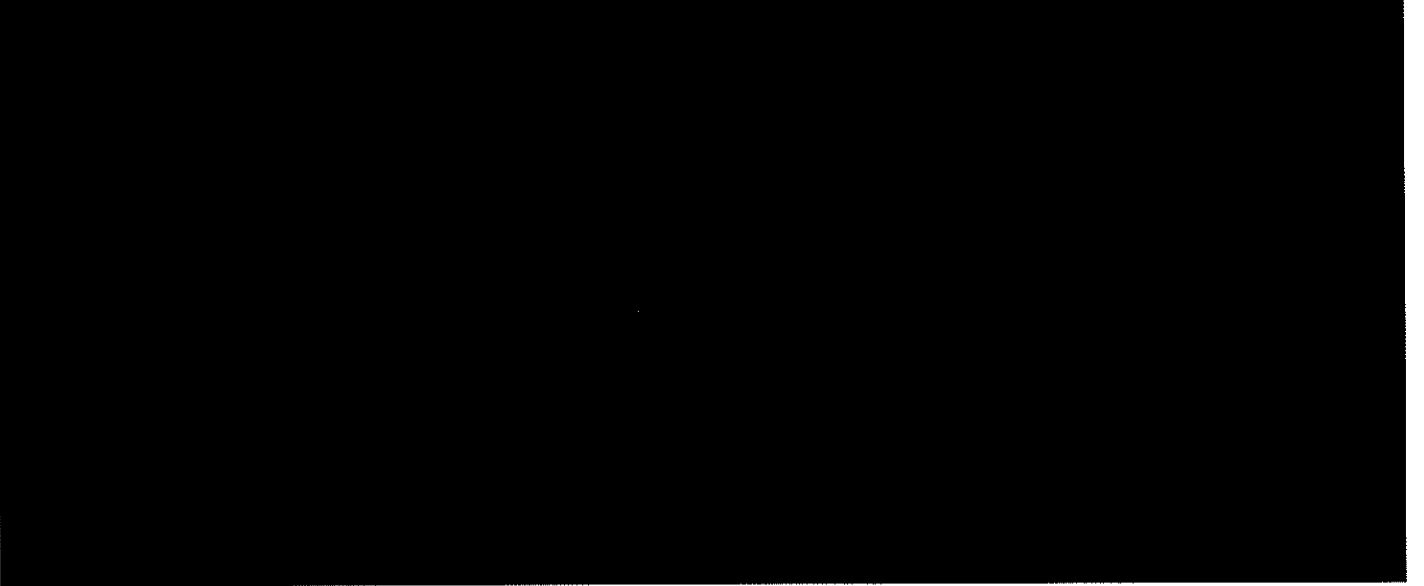
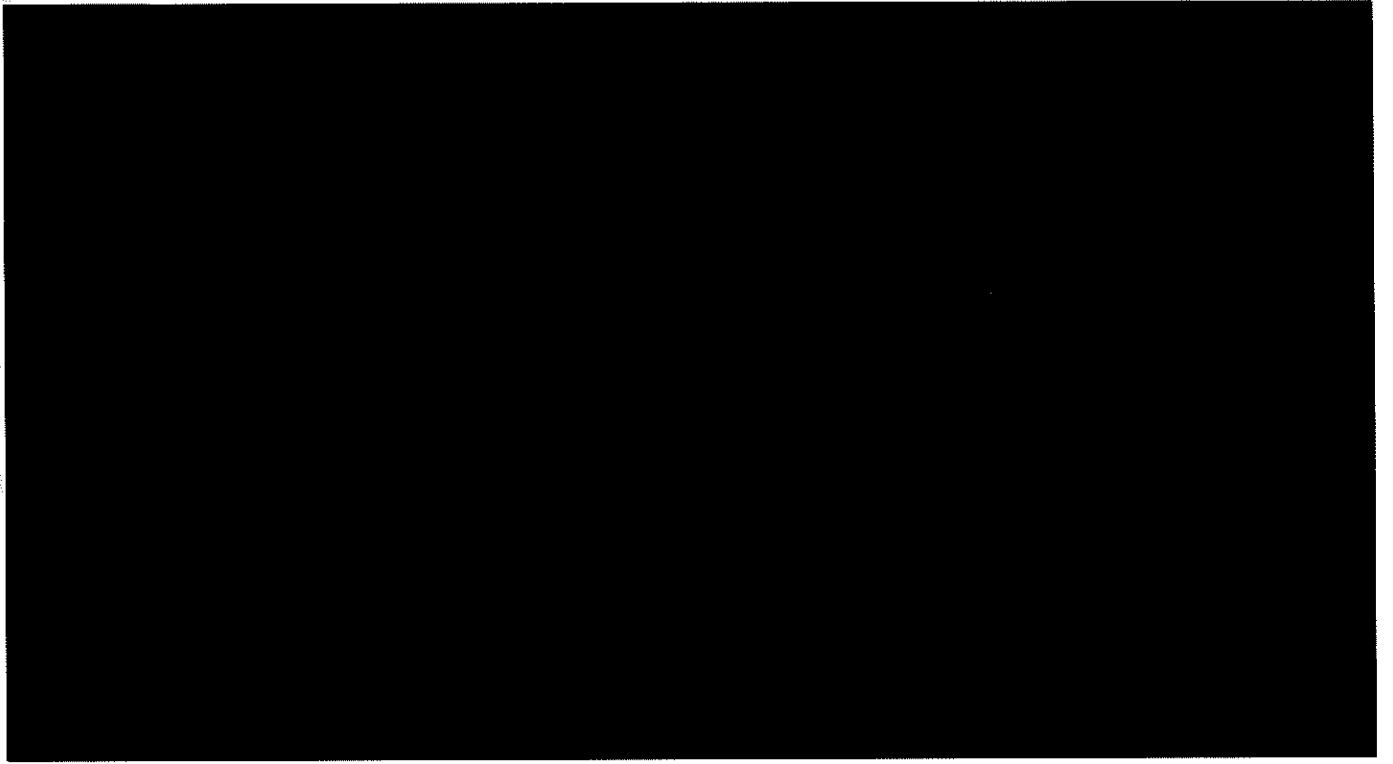
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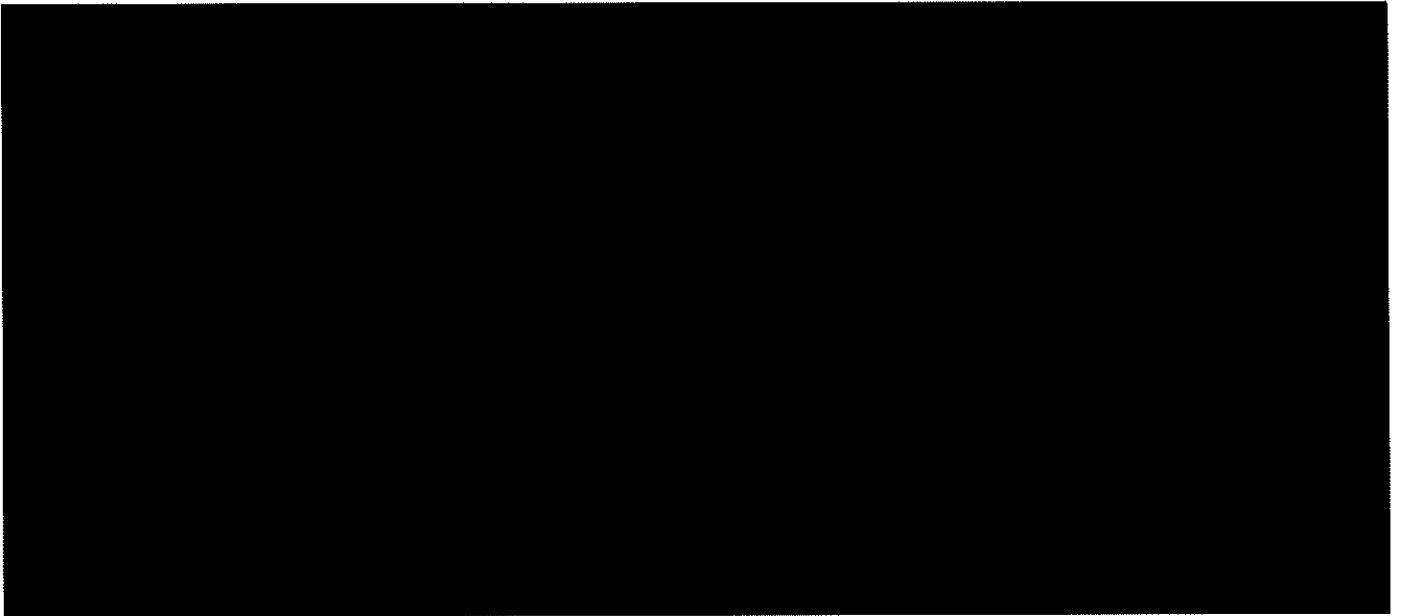
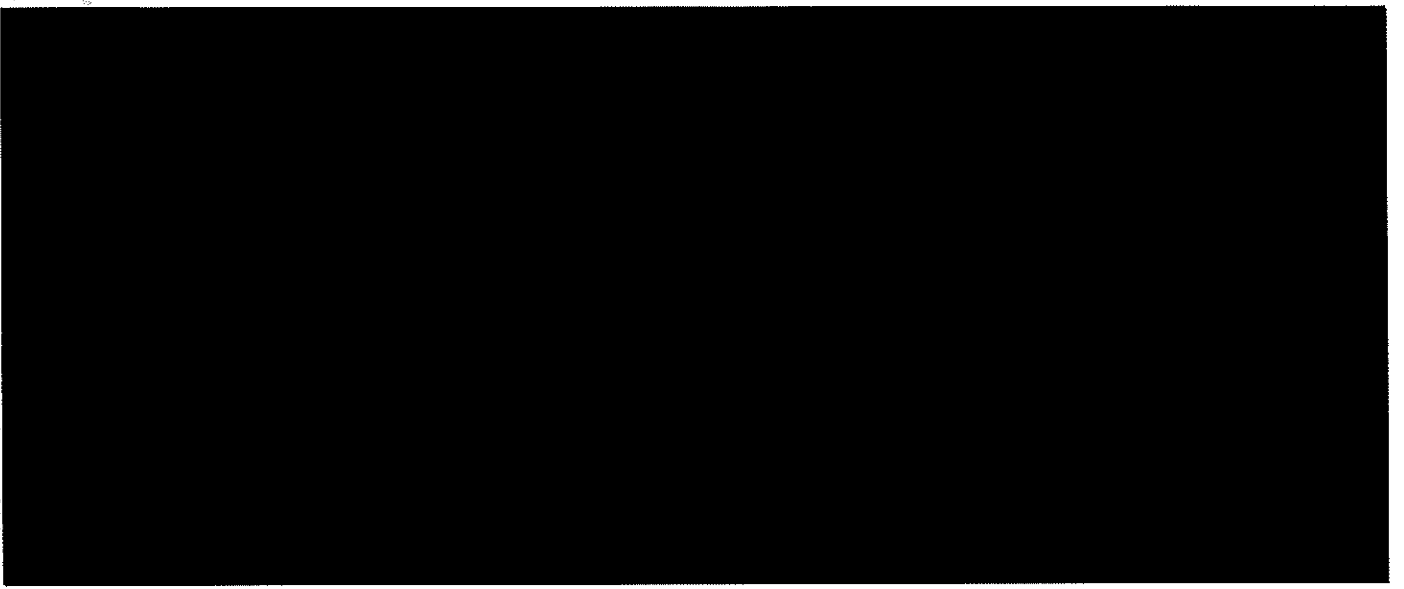
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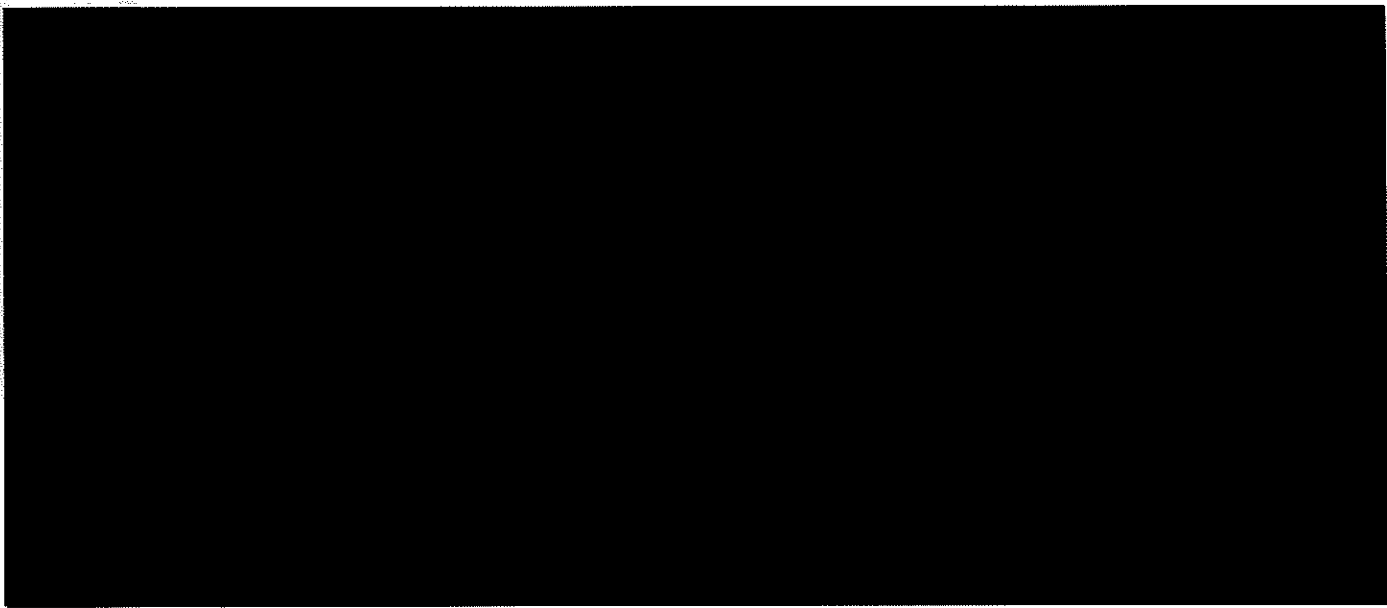
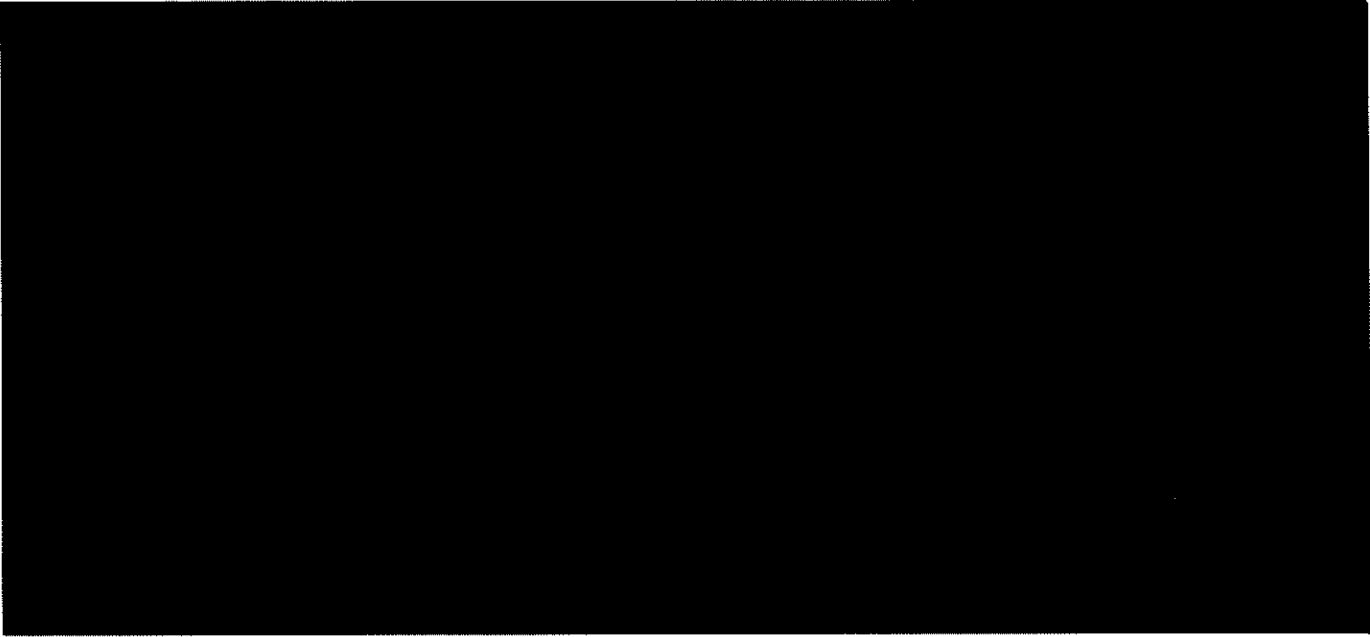
[REDACTED]

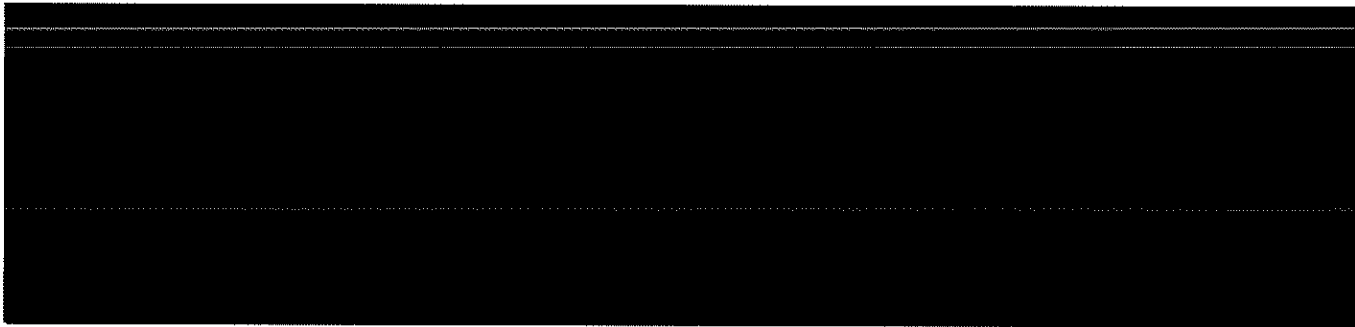
[REDACTED]

[REDACTED]

[REDACTED]



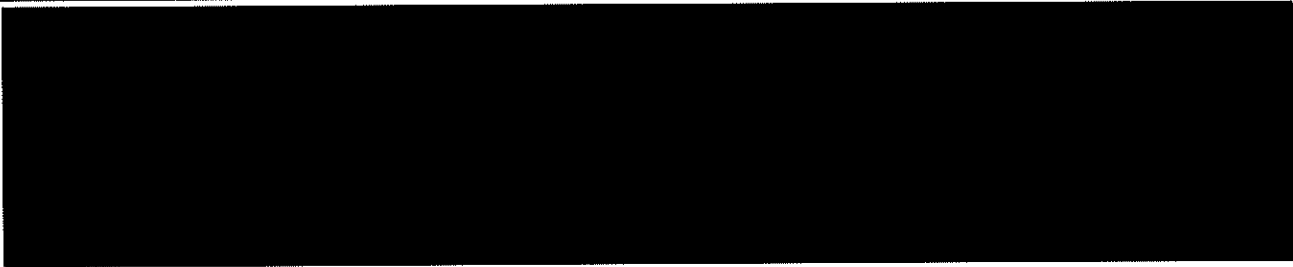
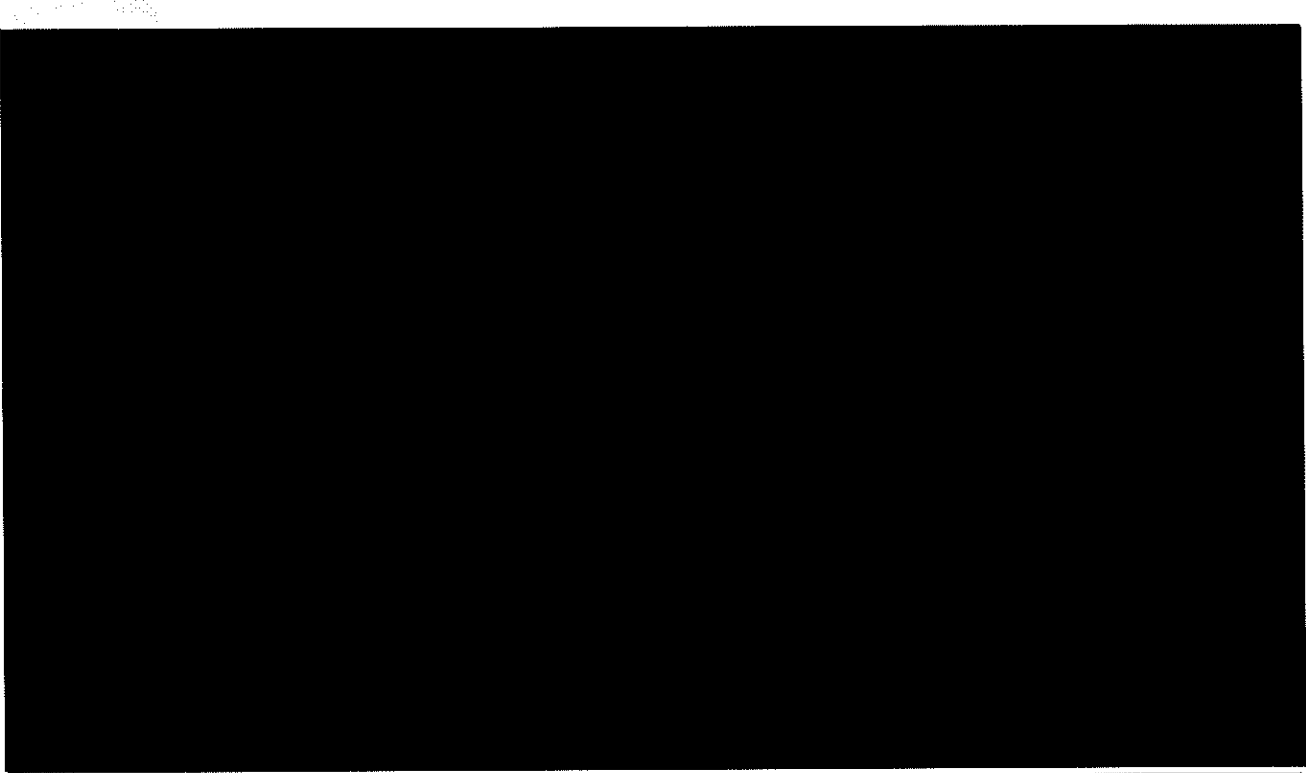




As part of their contingency planning, SNF has also secured, on short term charter, the MV Arrow which will provide freight vessel relief for the MV Helliar whilst she is on the Stromness to Scrabster route.

Yours sincerely

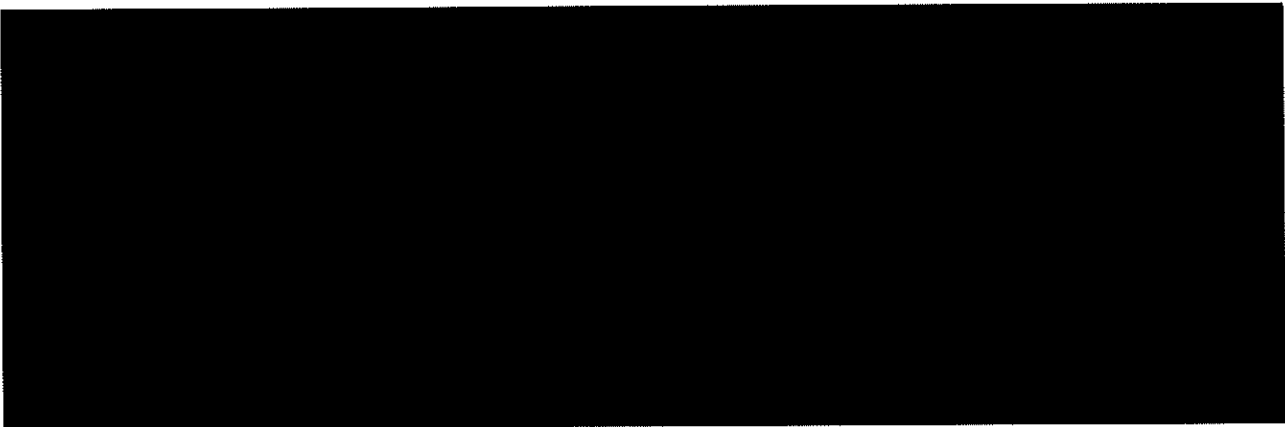
JOHN NICHOLLS
Director – Aviation, Maritime, Freight & Canals

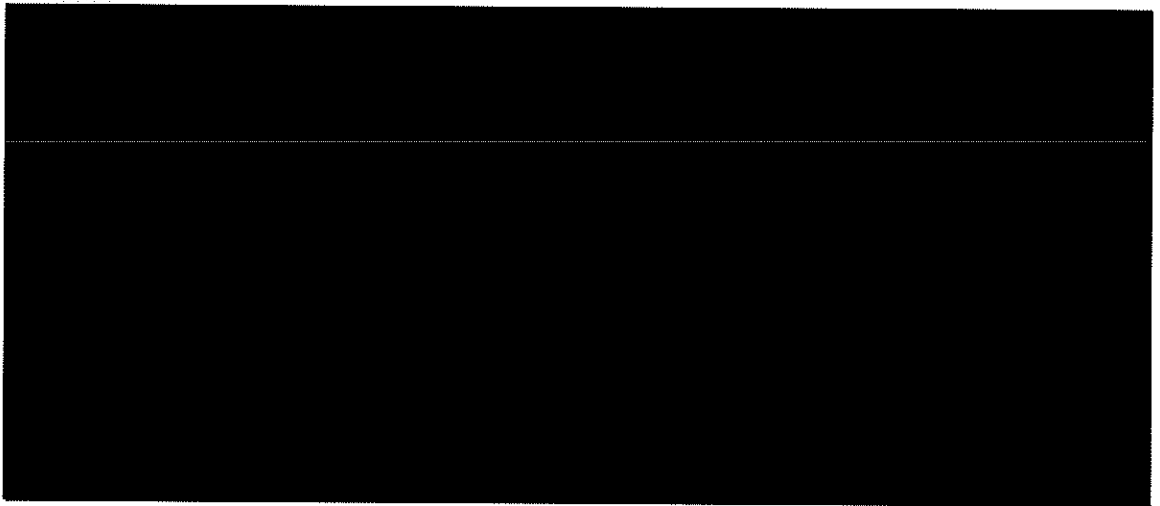


Northern Isles

MV Arrow

- Due to Orkney's busy livestock season as well as increased demand from Shetland's aquaculture sector, we took the decision to charter the MV Arrow, which provided enhanced freight services during part of September and October.

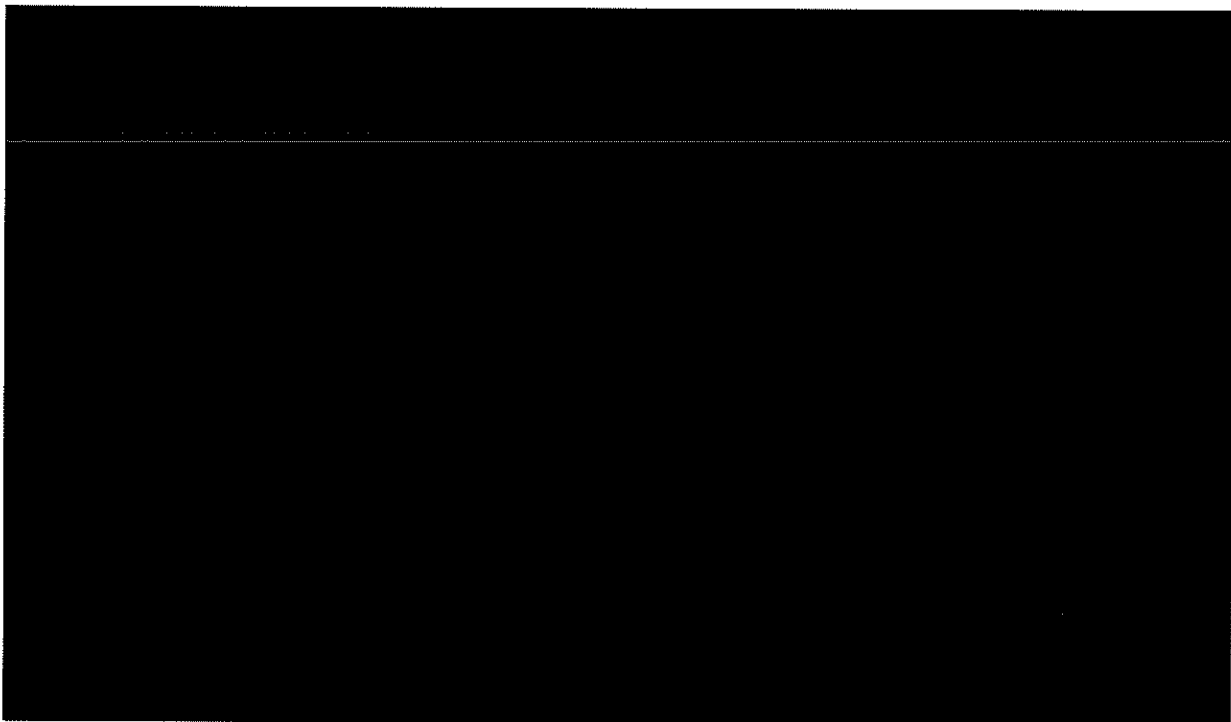






MV Arrow charter

- A third freighter, the MV Arrow, has been chartered for the Northern Isles to address the immediate customer needs of key sectors, including aquaculture businesses. Services with that vessel commenced on Sunday 16 September.
- The MV Arrow will provide additional resilience on services to and from Shetland following recent technical issues with one of the other freight vessels, the MV Helliar, which has reduced capacity and resilience on the Northern Isles services.
- The peak movement of very large numbers of sheep and cows from Orkney to the mainland in September and October puts pressure on the ability of the existing freight services to the Northern Isles.
- For that two month period a “peak livestock timetable” is put in place to deal with the significant uplift in demand from Orkney. That “peak livestock timetable” struggles to cope with other freight demands off and on the islands, including large volumes of high value and time sensitive aquaculture output that is mostly from Shetland.
- The temporary charter of an additional vessel, the MV Arrow, provides increased resilience and capacity to the Northern Isles Ferry Services as a whole, which is of benefit to Orkney.
- Stakeholders on the Western Isles have also expressed their disappointment that the MV Arrow was not chartered for the Clyde & Hebrides services. There are always competing demands.



[REDACTED]

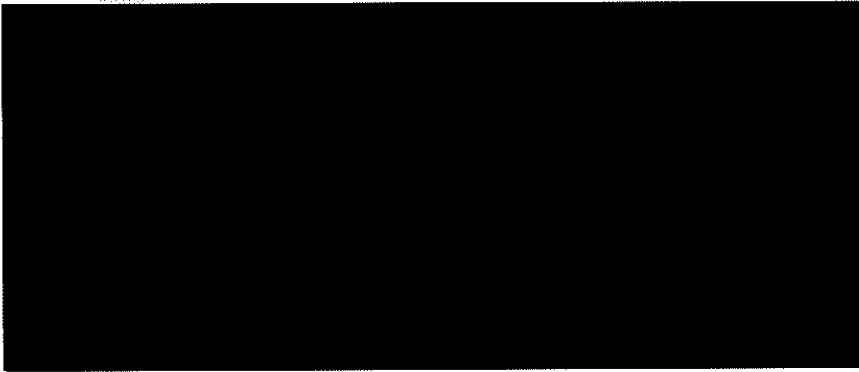
From: [REDACTED]
Sent: 27 September 2018 14:14
To: Stuart.Garrett@serco.com; [REDACTED]
Cc: [REDACTED]
Subject: SNF - Contract Variation - 19 - Charter of MV Arrow - 27 September 2018
Attachments: SNF - Contract Variation 19 - Charter of MV Arrow - 27 September 2018.pdf

Stuart [REDACTED]

Please find attached a Variation Notice (CV19) in relation to the charter of the MV Arrow.

Once reviewed, both parties can sign as appropriate during the next contract management meeting.

Many Thanks



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2018

SCHEDULE 16 - VARIATION TO SERVICES

CONTRACT VARIATION FORM – CV 19 2018/19

This Contract Variation is entered into under and incorporates the provisions set out in the Contract between The Scottish Ministers and Serco Ltd (the **Operator**) dated 12th November 2012.

The Contract Variation anticipated by this Contract Variation Form will commence on and expire (unless terminated earlier in accordance with the Contract) on 31 October 2019.

Title of Contract Variation: **Temporary charter of the MV Arrow.**

Originator: [REDACTED]

Date: **27 September 2018**

Telephone: [REDACTED]

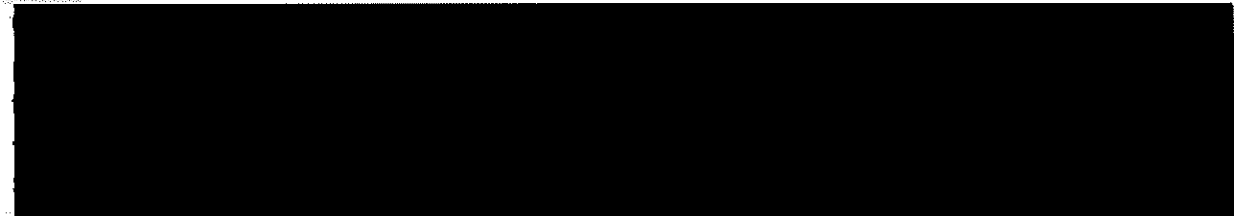
PART 1 - SPECIFICATION

DESCRIPTION OF CONTRACT CHANGE:

The Contract must incorporate the following Contract Variation: **To charter the MV Arrow to the Northern Isles Ferry Service from the period 14 September 2018 to 4 October 2018.**

INTENDED PURPOSE OF THE CONTRACT CHANGE:

The Operator and Scottish Ministers jointly intend that the purpose of the Contract Variation will be: **To provide additional freight sailings to assist with the movement of freight during the livestock season.**



MILESTONE DATES:

(The Parties should identify here any Milestone Dates (if any) in respect of the implementation of the Contract Variation)

The Contract Variation will commence on 14 September 2018 and remain valid until 4 October 2018.

PART 2 - AUTHORISATION	
SIGNED on behalf of the Scottish Ministers	SIGNED BY on behalf of Serco Ltd (the Operator)
Name: [REDACTED]	Name: Stuart Garrett
Title: [REDACTED]	Title: Managing Director

Signature:	Signature:
Date:	Date:

THIS CONTRACT VARIATION FORM WILL NOT BE VALID UNLESS SIGNED ON BEHALF OF THE SCOTTISH MINISTERS.

[REDACTED]

From: [REDACTED]
Sent: 20 September 2018 08:19
To: Stuart.Garrett@serco.com; [REDACTED]
Cc: [REDACTED]
Subject: PQ's

Stuart [REDACTED]

Batch of PQ's received in relation to recent events;

[REDACTED]

- To ask the Scottish Government what assessments Caledonian Maritime Assets Ltd (CMAL) has made of the rate of pay of seafarers on the Seatruck vessel, MV Arrow; when ministers were made aware of these assessments, and whether its Fair Work Convention was consulted before the decision to charter the craft was taken.
- To ask the Scottish Government what additional costs have been incurred by the decision to time charter the MV Arrow from Seatruck on the Northern Isles Ferry Service.

[REDACTED]

Comments welcome,

Thanks, [REDACTED]

[REDACTED]



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[REDACTED]

From: [REDACTED]
Sent: 05 October 2018 09:43
To: [REDACTED]
Subject: ***Fol/18/02755 - MV Arrow - Amended Freight Timetable - 4 October - IN SCOPE

From: [REDACTED]
Sent: 04 October 2018 15:57
To: [REDACTED]
Subject: FW: Amended freight schedule

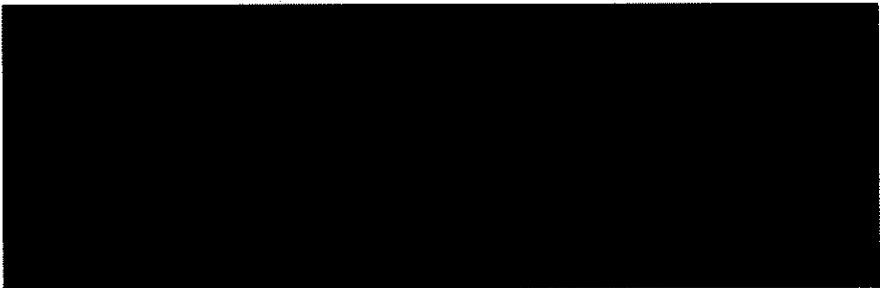
FYI – following departure of the MV Arrow this weekend from NIFS, SNF have proactively altered their timetable – livestock season was due to continue till 20 October 2018.

The new arrangement should lessen concerns with the MV Arrow's removal along with providing additional capacity for Shetland aquaculture freight.

Full timetables are available at attached link.
<http://freight.northlinkferries.co.uk/timetables/>

Thanks

[REDACTED]



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From: [REDACTED]
Sent: 04 October 2018 15:47
To: [REDACTED]
Cc: [REDACTED] Stuart Garrett-Serco <stuart.garrett@serco.com>
Subject: Amended freight schedule

[REDACTED]

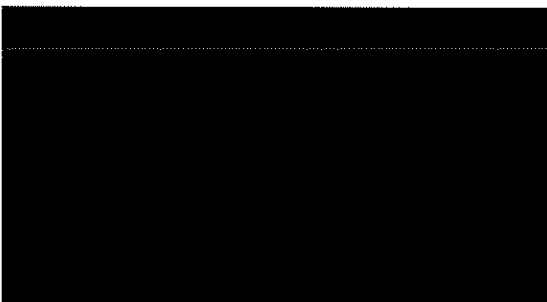
We anticipate Arrow departing Kirkwall in the early hours of Saturday morning and heading to her next charter commitment. Given this and the reduction in livestock volumes booked for shipment from Orkney we have amended the freight vessel schedule as follows;

Day	Route	Departure Time	Arrival Time	Route	Departure Time	Arrival Time
Monday	KIAB	20:00	06:00	LEAB	18:00	08:00
Tuesday	ABKI	15:00	00:00	ABLE	18:00	08:00
Wednesday	KIAB	02:00	12:00	-	-	-
	ABKILE	17:00	10:00	LEAB	18:00	08:00
Thursday	LEAB	18:00	08:00	ABLE	18:00	08:00
Friday	ABKILE	17:00	10:00	LEAB	18:00	08:00
Saturday	LEAB	18:00	08:00	ABLE	18:00	08:00
Sunday	ABKI	15:00	00:00	L/O Lerwick	-	-

This will ensure a freight vessel is in Lerwick on Monday to cater for seafood volumes, whilst also provide a Tuesday Kirkwall connection to ship any remaining cattle and sheep from Orkney.

We have advised all stakeholders accordingly.

Regards,



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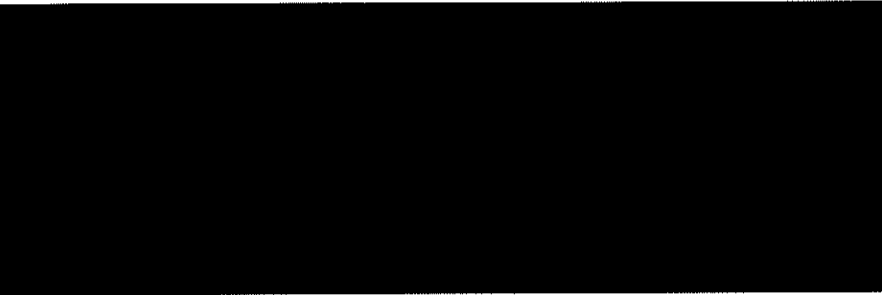
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[REDACTED]

From: [REDACTED]
Sent: 03 October 2018 15:47
To: [REDACTED]
Subject: RE: Arrow

Thanks [REDACTED] – much appreciated.



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From: [REDACTED]
Sent: 03 October 2018 14:31
To: [REDACTED]
Subject: Arrow

Hi [REDACTED]

Further to your call earlier regarding the Arrow, [REDACTED] has a copy of the charter agreement but unfortunately he is on holiday this week.

We therefore called Blair Reid the broker who informed us that the terms of the agreement would be commercially sensitive but that they would probably have to be divulged if an FOI was requested.

FYI but commercially sensitive, the day rate was [REDACTED] and we arranged to have the arrow for 23 days between 14 September and 7 October = [REDACTED]

Fuel, harbour dues etc are additional costs

Regards, [REDACTED]

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[REDACTED]

From:

Sent:

[REDACTED]
13 September 2018 16:29

To:

Subject:

[REDACTED]
SNF - MV Helliar - Vessel Breakdown - 13 September 2018 - MV Arrow Charter &
Helliar Bow Thrust Update - 13 September 2018

[REDACTED]

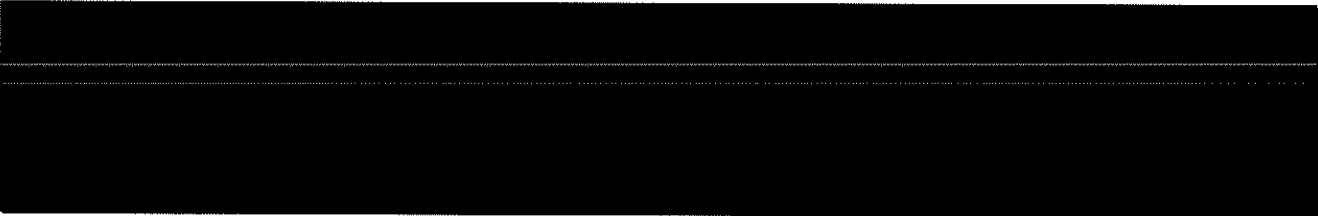
[REDACTED]

Arrow, on arrival Friday, preferred, but now seems unlikely to be approved in time for evening charter tonight, would have been routed to Lerwick for the 1800hrs departure.
Helliar if operating one engine will take 22hrs on passage, with corresponding southbound delay suggest arrival late Saturday evening Aberdeen.

If approved Friday then Arrow would be routed to Aberdeen to pick up 1800hrs North 15/9.
If not approved Friday then routing will depend on advice rec'd subsequently and position of Helliar at that point in time.

As advised Arrow fuelling MGO to provide circa 90 mts³ allowing for passage and initial rotations.

[REDACTED]
Disponent Owners now advise Arrow to be off Charter 4/5 October for likely redelivery Portsmouth.



Stuart Garrett
Managing Director, NorthLink Ferries
Serco UK & Europe

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M: +44 (0) 7718194816
Stuart.Garrett@serco.com

www.serco.com

[REDACTED]

From: [REDACTED]
Sent: 20 September 2018 09:25
To: [REDACTED]
Subject: lines on NMW - GL seen - for PQs

"The short term charter of the MV Arrow has been instituted to specifically cater for current freight demands on the Northern Isles and as contingency cover following recent technical issues with the MV Helliar.

[REDACTED]

[REDACTED]

[REDACTED]



Transport Scotland, the national transport agency
Còmhdaill Alba, buidheann nàiseanta na còmhdaill

*Our logo may not display properly on some computer systems



year of young people
bliadhna na h-òigridh
2018

[REDACTED]

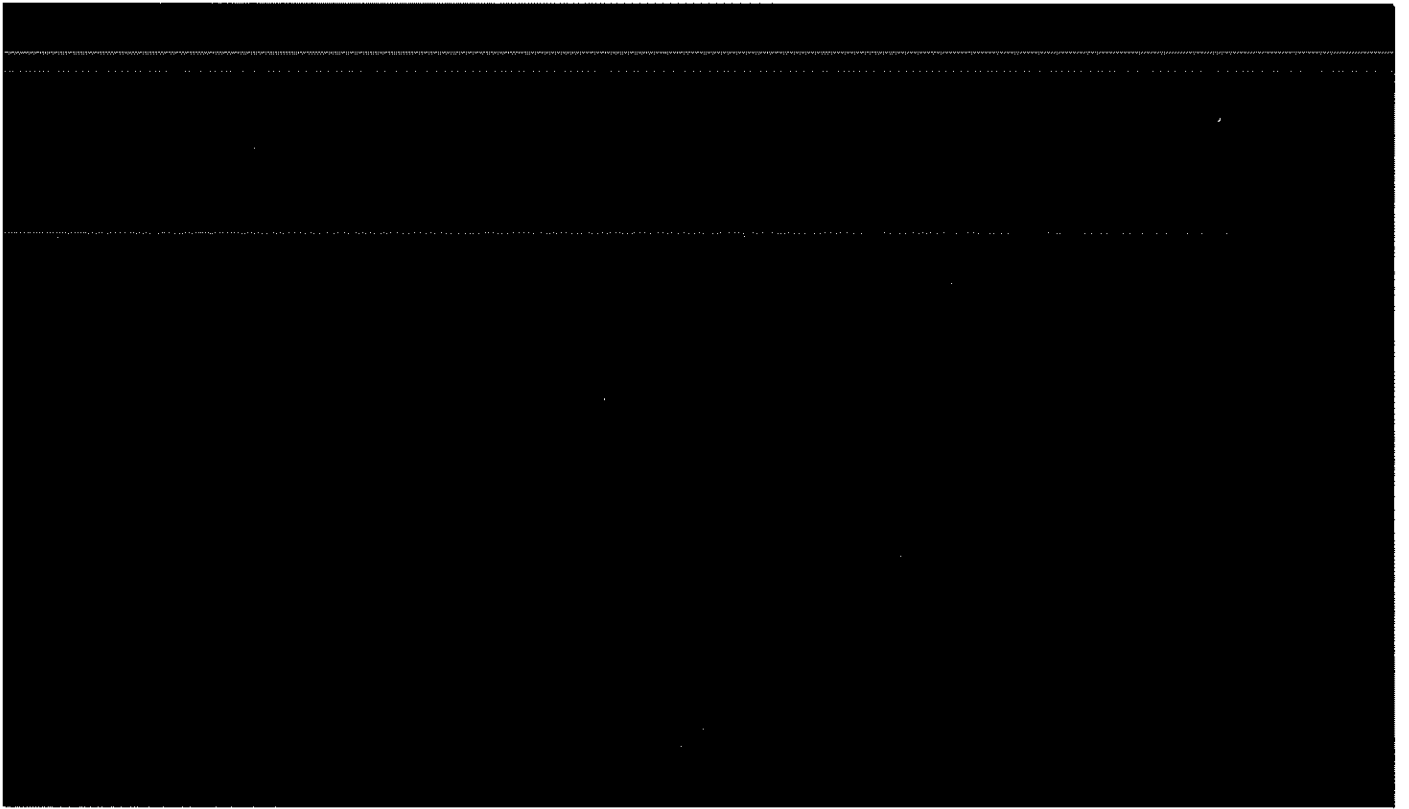
From: [REDACTED]
Sent: 27 September 2018 08:38
To: [REDACTED]
Subject: SNF - Freight - Capacity - E-mail from Streamline (Gareth Crichton) - 21 September 2018
Attachments: image001.jpg

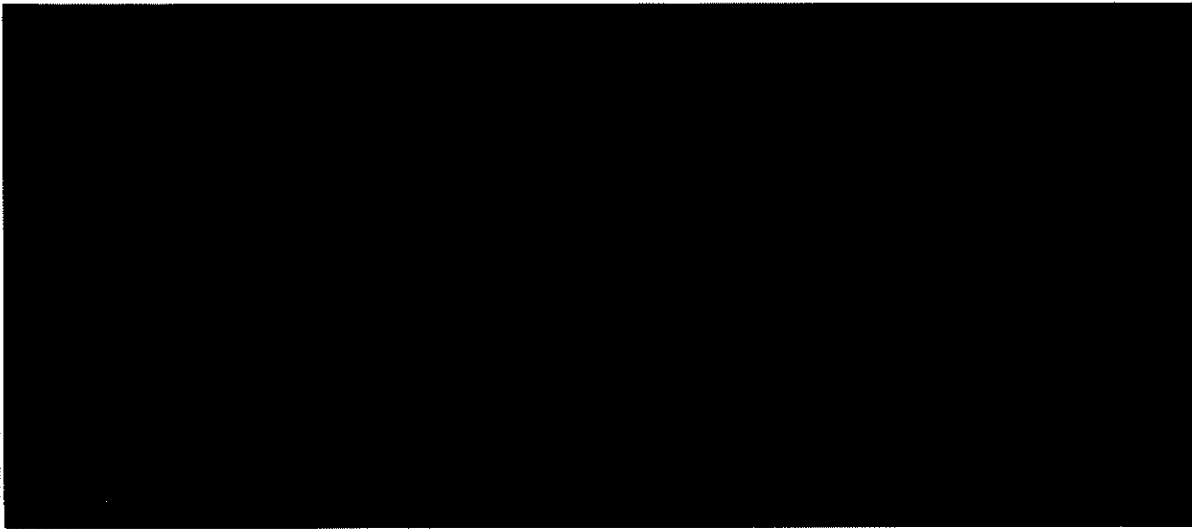
From: [REDACTED]
Sent: 25 September 2018 13:45
To: [REDACTED] Stuart Garrett-Serco <stuart.garrett@serco.com>
Cc: [REDACTED]

Subject: RE: Capacity Issues

[REDACTED]

We've issued an updated timetable for the duration of MV Arrow charter, Streamline would have received this on Friday afternoon once Helliar's return to service had been confirmed, it is also live on our website. This timetable has 4 additional sailings over and above that of the normal livestock timetable, it includes a southbound freight vessel connection ex Lerwick on a Monday as well as additional direct services between Aberdeen, Kirkwall and Lerwick through the week. Of course this will only operate up until 5th October when Arrow charter ends.





Northern Isles - Shetland Aquaculture

- The Scottish Government fully recognises the recent concerns which have been raised in relation to freight capacity needs for the Northern Isles, particularly that services periodically do not meet the time-sensitive needs of hauliers and freight customers in key sectors like aquaculture and livestock.
- We have been working hard to address those issues, which is why we temporarily chartered an additional third vessel, the MV Arrow, which began service on 15 September.
- The extra freighter will provide additional capacity and resilience to the Serco NorthLink Ferries fleet, helping ensure timely delivery of key stock like salmon to European markets, whilst crucially, supporting both the local and national economy.

