

STSV Incident Report

General Details	
Incident ID	00044256
Contract	STSW
Issued	14/07/2016 14:06:50
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	16SW03850
Defect Ref	D-SW162086657.
Police Inc. No:	
Incident Description	
Pothole Lane 1, passed as S/B C/way. Tango 2 confirms it was the N/B C/Way. (In response to ORI jc-sw4g-004-A) Chainage 34 D-SW162086657	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Tango 2			

Location Details				
Region	Route	Junction	Marker Post	
	A898			
Location Description	A898(N) Erskine Br D-SW162086657.			
Easting	246093	Northing	672350	Link/Section 18515/50

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 2	14/07/2016 14:15:00	14/07/2016 14:15:00	14/07/2016 14:35:00	14/07/2016 15:05:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
14/07/2016 14:15:00	reports a pothole, Lane 1 on S/B C/way. T2 attends
14/07/2016 14:50:00	1 x Tub Viafix used to fill potholes
14/07/2016 14:50:00	T2 stands down
14/07/2016 15:35:00	Forwarded to Stsv-Defects

STSV Incident Report

General Details	
Incident ID	00049184
Contract	STSW
Issued	29/12/2016 16:02:52
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole & Claims Form Request	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Tango 2			

Location Details				
Region	Route	Junction	Marker Post	
	A898			
Location Description	Slip to A82 MOI SW1638714 D-SW16235030658			
Easting	247050	Northing	672843	Link/Section 18515/91

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 2	29/12/2016 16:00:00	29/12/2016 16:00:00	29/12/2016 16:15:00	29/12/2016 16:25:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
29/12/2016 16:13:00	<p>From: [REDACTED]@hotmail.co.uk] Sent: 29 December 2016 15:51 To: southwestcontrol <southwestcontrol@scotlandtranserv.co.uk>; Communications <communications@scotlandtranserv.co.uk> Subject: Claim of Pot Hole Damage - A82 Slip, Erskine Bridge. Importance: High</p> <p>Dear Sir/Madam</p> <p>The following covering Email details damage to my vehicle caused by a pothole to go along with an official claim I am making.</p> <p>A pothole on the A82 slip road, off the Erskine Bridge caused damage to my vehicle on the morning of Sunday 25th December, (Christmas morning) when I was driving in a [REDACTED] [REDACTED] I was driving home when I crossed the Erskine Bridge and took the A82 slip road off it toward Dumbarton. At approx. 0845hrs my vehicle came in to contact with a particularly large pot hole in the middle of the road. My front offside wheel went straight in to the pot hole and almost immediately my tyre blew out and I nearly lost control of the vehicle. The damage caused was chips on my alloy wheel and a blown out tyre, the tyre of which, subsequently had to be replaced.</p> <p>Maintenance of this road falls within the responsibility of yourselves, Transerv Scotland. Your authority has a legal responsibility to maintain roads to a safe standard under the Highways Act 1980. This includes repairing defects such as the pothole that damaged my vehicle. I am therefore making a claim for compensation for the repair costs of [REDACTED]</p> <p>Please find attached evidence detailing the pothole that I hit and the damage caused, including:</p> <p>PDF Attachment 1 – Pictures of the pothole that caused the damage PDF Attachment 2 – Pictures of damage of vehicle tyre and map location of pot hole Picture Attachment 3 – repair costs of new fitted tyre.</p> <p>Please confirm in writing that the authority will reimburse me for full repair costs, along with details of the payment method. If I don't receive a satisfactory response to this letter, please be aware that I will have no</p>
29/12/2016 16:13:00	T2 attends
29/12/2016 16:35:00	1 x bag of viafix used.

STSV Incident Report

General Details	
Incident ID	00049505
Contract	STSW
Issued	11/01/2017 11:43:49
Status	O
BeCogent Ref:	
Weather	Fine + high winds
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	16SW08746
Defect Ref	D-SW17235032185
Police Inc. No:	
Incident Description	Potholes and worn/damaged road surface.

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public				

Location Details				
Region	Route	Junction	Marker Post	
	A898			
Location Description	MOI-SW1739354A898 Erskine Bridge n/b slip to A82 e/b, D-SW17235032185			
Easting	247128	Northing	672815	Link/Section 18515/94

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 2	11/01/2017 11:43:00	11/01/2017 11:43:00	11/01/2017 12:02:00	11/01/2017 12:20:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
11/01/2017 11:43:00	Report of potholes in lane 1 at locus.
11/01/2017 11:43:00	Tango 2 attending.
11/01/2017 12:02:00	Tango 2 at locus.
11/01/2017 12:20:00	Tango 2 reports 1 pothole filled 1m x 0.5m x 60mm. Filled using 3 tubs of cold tar. Road surface at locus is badly worn and will require attention.
12/01/2017 02:12:00	emailed to stsv defects

STSV Incident Report

General Details

Incident ID	00061877
Contract	STSW
Issued	24/01/2018 19:35:53
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details

Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW11837
Defect Ref	D-SW18235530408
Police Inc. No:	
Incident Description	Unfortunately on my way from Glasgow to Dumbarton tonight I was unable to avoid a large pothole on the inside lane of the bridge. This requires immediate attention. Please advise who I bill for any damage to my tyre/vehicle?

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Public			

Location Details

Region	Route	Junction	Marker Post
	A898		
Location Description	MOI-SW1861454 A898 Erskine Bridge lane 1 n/b D-SW18235530408		
Easting	246196	Northing	672418
Link/Section	18515/51		

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Nightshift	24/01/2018 19:40:00	24/01/2018 19:40:00	25/01/2018 01:15:00	25/01/2018 01:30:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date Actions Taken

24/01/2018 19:40:00	Passed to [REDACTED] n/s Duty Officer.
25/01/2018 01:30:00	2 potholes 500mm x 500mm. Hot tar temp repair.
25/01/2018 01:44:00	Passed to STSV-Defects for permanent repair.