

46161	24/03/2018 06:45	BEAR		Handover	General	All winter actions and patrols out as planned. Additional actions on 20-15 & 20-16 with 20-20 being brought forward due to change in forecast through the night. All patrols remain on the network Lowest RST recorded 06:10@Furnace Incidents A835 West of Tarvie - Debris on the road - No Trace A87 Invergarry Viewpoint - TTL's out - ISU attended and re-set lights There are no reported issues on the network.	
46163	24/03/2018 07:35	Unknown	A9	Daviot SB	TRISS	Lorry mud guard and metal section.	Uplifted
46162	24/03/2018 07:40	BEAR	A82	Just north of Inveruglas	Incident	Advises a wall which has been hit previously, has been hit again and there is debris on the roadway.	Killin ISU attending. Replaced cones and swept up debris from carriageway.
46164	24/03/2018 08:10	BEAR	A83	South side of Ardrishaig	Incident	Please ask the ISU to go to the A83 south end of Ardrishaig to check if we have adequate signage for what I believe is a site where we are currently working. Sounds like we have planned off the surface and have ramps at various points. Again it sounds as if [REDACTED] has hit a ramp not a pothole.	All Inveraray ISU attending. Some signs had blown over, re-erected and set site. Message from [REDACTED] Isu have checked sites at Ardrishaig both sites covered by ramp and raised manhole cover signs this was checked also on wednesday night
46165	24/03/2018 12:15	Member of Public	A83	South of Whitehouse	Incident	Potholes on both sides of the road at post code PA29 6XS.	A&B attending. 15 bags of Vialfix used on potholes on both sides of the road.
46166	24/03/2018 12:45	BEAR	A889	Dalwhinnie	Incident	Advises temp traffic lights completely out.	[REDACTED] on ISU will attend. Put another set of lights up.
46167	24/03/2018 13:50	Unknown	A9	Bogbain Farm	TRISS	2 lengths of skirting board.	Uplifted.
46168	24/03/2018 17:55	Police	A9	Daviot	TRISS	Unknown if southbound or northbound, broken down Black Ford Flesta in outside lane.	TRISS attending. Found at Fort Augustus junction [REDACTED] - recovery In attendance. MOI- NW1865582
46169	24/03/2018 18:35	Member of Public	A828	Creagan Bridge	Incident	Traffic lights stuck on red.	Corpach ISU attending. ISU checked lights and running fine.
46170	24/03/2018 18:45	Control Room		Evening Handover	General	Winter action plan consists of single actions on all routes at various times. All patrols	

Call Log for 22 March 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
46112	22/03/2018 01:05	Unknown	A9	Ord Ousedale	Winter	called to advise temps may dip for about an hour before cloud starts to come in	CR monitoring
46113	22/03/2018 04:30	Police	A82	Stuckgowan - Tarbet	General	Police inc 0243 have moved a dead deer to side of road asking if dayshift can uplift	to be passed to inveraray dayshift. Has been passed to [REDACTED] who will remove today. Spoke with [REDACTED]
46114	22/03/2018 05:00	BEAR			Winter	As temps have went above +3 have stood down PB1	
46115	22/03/2018 06:45	BEAR		Handover	General	2 incidents overnight :- 46110 A83 Glenbarr a bale of hay was uplifted from c/way 46111 A9 Dornoch Br stones/debris swept from c/way . Winter PB1 was stood down at 5am as temps rose above +3 No other winter related issues overnight .	
46116	22/03/2018 08:00	Unknown	A82	Shore Street	TRISS	TRISS come across debris black bags	TRISS uplifted.
46117	22/03/2018 09:05	BEAR	A82	South of Spean Bridge	Incident	Duncan has team out patching and they have come across a large pothole	Patching team have filled pothole
46118	22/03/2018 09:20	BEAR	A83	Old Military Road	General	Inspection carried out	completed 09:40
46123	22/03/2018 10:00	BEAR	A82	Alltsigh - Dochfour	Incident	ISU were sent out to fill a number of potholes between locations by the inspection team.	Inverness ISU filled 6 potholes with 5 bags of viafix.
46119	22/03/2018 10:55	Member of Public	A85	Monzievauid	General	Mop called to complain about a failing retaining wall near a pink house eastbound	Passed to inspection team to investigate.
46120	22/03/2018 11:10	Police	A83	Minard	General	Police called to report traffic lights not working. Police ref:1200	After speaking with Ian he confirmed power cut in the area and there are `Traffic Lights Out` signs attached to both sets. Police updated
46121	22/03/2018 11:25	Unknown	A9	Findhorn Bridge	TRISS	TRISS were tasked with filling 2 pot holes northbound	TRISS filled with 2 bags of viafix.
46122	22/03/2018 12:25	Unknown	A9	Allan Grange	TRISS	TRISS come across 8 builders bags on the carriageway	TRISS uplifted.
46124	22/03/2018 13:30	Member of Public	A9	Kessock Bridge	General	Martin called to advise carrying out works under the bridge	Noted
46125	22/03/2018 16:35	Unknown	A9	Tore	TRISS	TRISS come across abandoned vehicle [REDACTED]	TRISS advised been there since 9 this morning on the footpath, safe enough. Will make police aware. Linking Section: 10456/05. NW1865490. Inc number 2875
46126	22/03/2018 17:30	Member of Public	A830	100 Metres	Incident	Mop called to report a number of potholes	

46127	22/03/2018 17:30	Member of Public	A830	East Of Rannochan Beasdale Bridge	General	east of location. Mop who reported potholes also reported bulb has went in red light on traffic lights.	Fort. William ISU will attend - 3 viafix used to holes Will ask ISU to confirm this when they attend potholes and will pass to lighting team to raise with Siemens.
46128	22/03/2018 18:45	BEAR		Handover	General	No planned actions tonight other than 2 winter patrols PA2 & PA3. Incidents A82 South of Spean Bridge - Potholes - ISU filled A82 Dochfour to Alltsigh - Potholes - ISU filled A830 East of Rannochan - Potholes - ISU filled There are no reported issues on the network.	
46129	22/03/2018 20:55	Member of Public	A82	North Ballachulish	Incident	Pothole complaint	Corpach Isu will fill - 4 bags viafix used to fill
46130	22/03/2018 22:20	Police	A828	Ballachulish Pier	General	earlier barrier damage will need inspected at some point not an emergency inc 3944	Email sent to [REDACTED] for inspection

Call Log for 21 March 2018

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
46087	21/03/2018 00:30	Member of Public	A83	Between Ardrishaig and Tarbert	Incident	Road: A83 Location: Between Ardrishaig and Tarbert (Erines I think) Description: Was travelling slow as it was right at the bad area of road where the big landslide was years ago. Pothole must have been a bad 1 as it has managed to not only blow the tyre but has also buckled my alloy wheel. I would like a third party claim form to make a claim aswell please.	Inveraray ISU attending. 2 potholes located and filled using 3 bags VIOFIX
46088	21/03/2018 01:50	BEAR		Perth Depot	General	Patrol vehicle [REDACTED] has a flat battery.	Patrol PA2 using [REDACTED] in it's place.
46089	21/03/2018 02:10	BEAR		Routes 20-04 and 20-06	Winter	At WSDO`s instruction, Routes 20-04 and 20-06 stood down prior to commencement of their 03:00 actions due to rising RSTs.	Drivers instructed to stand down.
46090	21/03/2018 06:05	BEAR	A9	1/2 mile S of House of Bruar	General	Patrol vehicle PA2 has had blowout. Vehicle reg [REDACTED] Front second axle N/S 315X80 r2 2.5	Police Informed ref 0375. ATS contacted - details passed. ATS Ref V321-MA033
46091	21/03/2018 06:45	BEAR		Morning Handover	General	Lowest Surface Temp -1.8 Ord Ousdale at 03:39 Serious Accidents/Incidents No Additional Comments Actions and patrols as per action plan with routes 20-04, 20-06 and 20-19 cancelled due to higher than forecast RSTs. All sensors showing rising temps at time of handover. 3 incidents recorded on the network during the nightshift. 46085 - A82 - Lochearn - Crianlarich - Multiple potholes filled by Killin ISU following reports of potholes via Enquiries. 46086 - A9 - SB Carrbridge - Pothole reported via Enquiries filled 46087 - A83 Between Ardrishaig and Tarbert - Further pothole reported via Enquiries located and filled. At time of handover, patrol A2 - SK65BOU - reported sustaining a blowout half a mile south of House of Bruar (southbound). ATS attending. Police on scene. Awaiting ETA from ATS. In addition MSAA`s completed. No. Incident Responses 3 No Incidents Response Late Arrivals 0 Reason for Incident Response Late Arrival Outstand	
46092	21/03/2018 07:00	BEAR	A9	Jubilee Bridge	Incident	[REDACTED] called to report metal sticking up at the bridge joint.	Perth ISU attended and filled with 1 bag of viafix. Passed to bridges and inspection team as will

Issued: 19/03/2018 15:24:32 Completion: 19/03/2018 15:24:32 Deleted:

Service Request ID: 98915 First Name: [REDACTED]
Route: A83 Last Name: [REDACTED]
X-Coordinate: 0 House Name/No: [REDACTED]
Y-Coordinate: 0 Address 1: [REDACTED]
Date/Time Requested: 19/03/2018 15:24:32 Address 2: [REDACTED]
Town: [REDACTED]
County: [REDACTED]
Postcode: [REDACTED]
Telephone No: [REDACTED]

Status:

Category 1: BEAR_NORTH
Category 2: POTHOLE
Category 3: EMERGENCY

Summary: already has 3rd defect 98913

Details: A83 outside approx. 1/2 mile south of Ardrihalg

Comment: passed to inspection team

Issued: 21/03/2018 20:01:30 Completion: 21/03/2018 20:01:30 Deleted:

Service Request ID: 99069 First Name: [REDACTED]
Last Name: [REDACTED]
Route: A63 House Name/No:
X-Coordinate: 0 Address 1:
Y-Coordinate: 0 Address 2:
Date/Time Requested: 21/03/2018 20:01:30 Town:
County:
Postcode:
Status: Closed Telephone No: 01496850199

Category 1: BEAR_NORTH

Category 2: ROAD CONDITIONS

Category 3: COMPLAINT

Summary: The caller states that the road again like his other complaints have been scrapped however there is no warning signs for the ramps and the road is extremely rough and bumpy. Caller states that they have no faith in Bear Scotland. Feedback required

Details: The caller is calling to complain about the A63 Between Ardrishaig and Invernell

Comment: passed to inspection team