	General Details										
Incident ID	00049853										
Contract	STSW										
Issued	23/01/2017 09:42:44										
Status	0										
BeCogent Ref:	83646										
Weather											
Other Cause											

Incident Details									
Incident Cat	DMRS								
Incident Type	Minor Pothole								
O/I Ref	16SW09136								
Defect Ref	d-sw17235046349								
Police Inc. No:									

Report of Pothole on the A726 Queensway:

Road Defect

Incident Information

ID : 83646

Incident Date : Mon Jan 23 09:41:00 GMT 2017

Issue Type : POTHOLE Classification: EMERGENCY Issue Status : NEW

Cust Callback : true Operator : TRANSERV

Notes : Either a pothole or a sunken drain cover

customer is not sure.

Julie.prentice@southlanarkshire.gcsx.gov.uk

Agent Name : tpuk\kwhite1

Contact Information
Title : Mrs
First Name :
Middle Initial :

Last Name : Prentice

Address 1 : Address 2 : Address 3 : Postcode :

Telephone : 01355806980

Email

Location Information
Easting : 0
Northing : 0
Road Name : A726

Carriageway : NORTHBOUND

Location Notes: On the a726 on the Queensway eastkilbride on the inside lane of the roundabout at kfc where the roundabout joins eaglesham road there is a pot

hole or a sunken drain cover

Contact Email	Contact Mobile	Contact Phone	Contacts	Organisation
 			Bcogent	BCogent
			Bcogent	BCogent

		Location Details	
Region	Route	Junction	Marker Post

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/01/2017 09:45:00	23/01/2017 09:45:00	23/01/2017 10:30:00	23/01/2017 10:50:00

No Trace False

Vehicles Invo	olved						
Make/Model	Vehicle	Colour	Driver		Slight Injuries		Fatal Injuries
1	Registration			Vehicle		Injuries	The second secon

Damage

Action Date Actions Taken

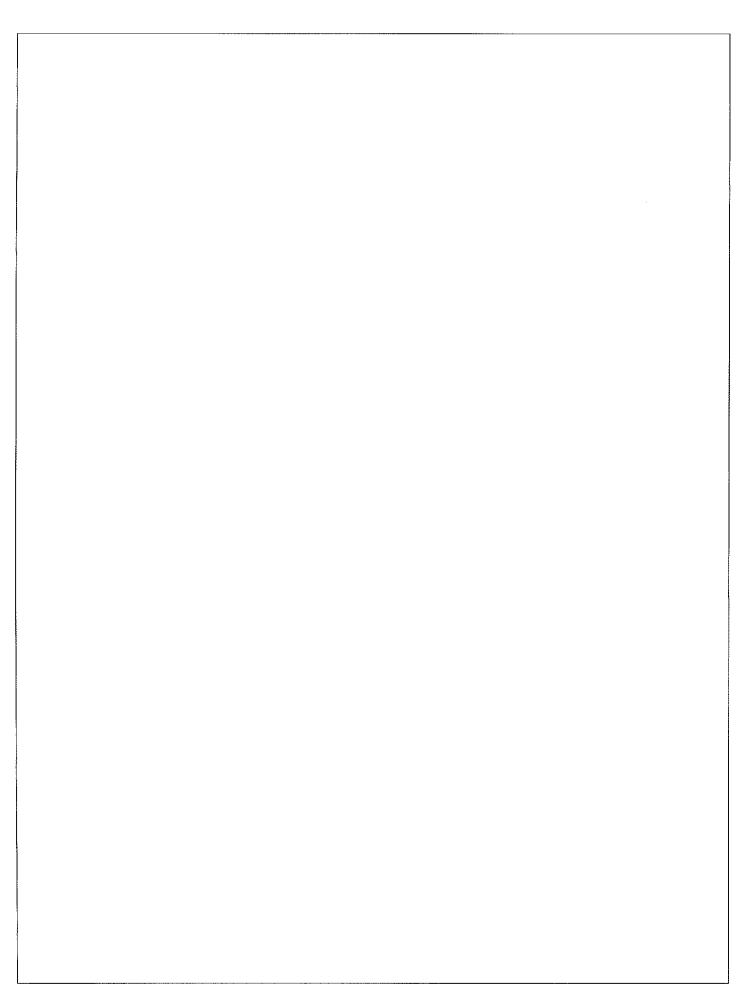
23/01/2017 09:42:00 Report of Pothole on the A726 Queensway 23/01/2017 09:42:00 ISU Papa 1 attending

23/01/2017 11:07:00 PAPA 1 Attends. 4 x tubs of cold tar used.

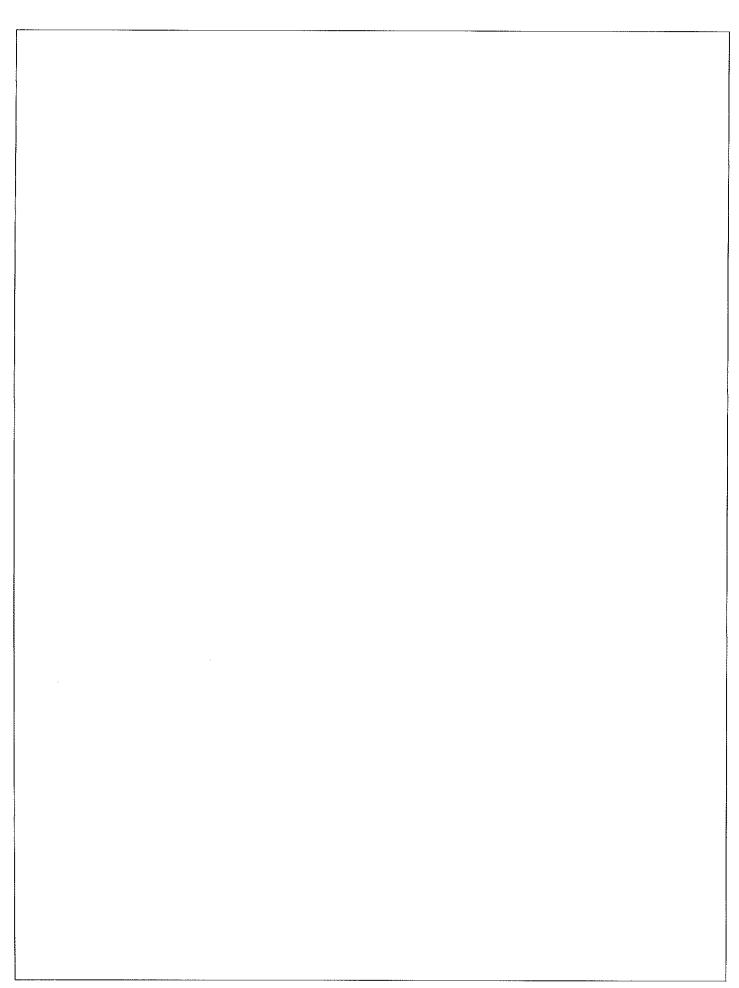
	G	eneral De	tails						Incide	ent C	etail	s			
Incident ID	000)50734]	Incident Ca	t			ЛΗ				
Contract	ST	SW					Incident Ty	ре			Cover				
Issued	21/	02/2017 1	4:15:33			O/I Ref					6SW	/10233	1		
Status	0						Defect Ref)-SW	17235	060387	,	
BeCogent Ref:							Police Inc. I	No:		ĪĒ					
Weather							Incident De	scription	•						
Other Cause							Missing ma	nhole cov	⁄er						
Organisation		Contacts				Co	ntact Phone	Contact	Mobile	Con	tact E	Email	1.33.34.11.		
South Lanarkshire Council	8	Nick Fairl	am			013	355 80 63 45								
					Loca	itio	n Details								
Region			Route				Junction				Mar	ker Po	st		
			A726												
Location Descript	tion	MOI-SW1 D-SW172	1741867 <i>A</i> 23506038		nead r	/abi	t								
Easting			262897	Northin	ng			654068	Link/S	ecti	on	14950)/40		
Vehicle Respo	nse														
ISURef		Time Ca	alled		Time .	Allo	cated	Time Ar	rived		-		Departe		
PAPA 1		21/	/02/2017 ⁻	14:15:00	21/0)2/2	2017 14:15:00	21/02	/2017 1	4:50	0:00	21/0	2/2017	15:10:00	
No Trace	False														
Vehicles Invol	ved														
	/ehicl Regis	le tration	Colour	D	river		Foreign Vehicle	Slight	Injuries		rious uries		Fatal I	njuries	
Damage															
Action Date		Actions	Taken												
21/02/2017 15:0 21/02/2017 15:2		place, Or taped, 6	n the othe photogra	er one the phs taker	e concr	ete	lid has partia	illy collaps	sed and	l this	has	been o			
# 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		*													

·			

Outside Contra	ct Area	Depot Na	ne	Damage	Vehicles		DCP		
False				False	False				
Issue Ref	Issue	Date	ls	sue Type	Sub Type	· · · · · · · · · · · · · · · · · · ·	Statu	s	
00052415	13/04	/2017 18:0	2:42 C	ustomer	Complain	t	Open		
	Statu	ıs Descript	ion		Closed		Closu	re Date	
	Open				True		13/04/	2017 18	:09:00
Call Type	Or	ganisation		Organisat	ion Type	Co	ntact l	Name	V
	Pu	blic		Public		Ala	n Reid		2
Contact Addres	s			Contact C	ptions				The state of the s
Connect Roads					416390826 422078165				9 10 10 10 10 10 10 10 10 10 10 10 10 10
Reason	Issue	e Description	on						
Complaint	A726	complaint -	emailed to	Graeme He	nderson and Bre	endan O'	Sulliva	n.	
Road Name A726			Direction	Chainage	Link/Section	Easting) No	rthing	M/Post
Section Name) L	ength	Sp	eed Limit
Action Date		Contact Ac	tions					Userna	me
13/04/2017 18:0		Hi,						Neil Bal	
I							3		



13/04/2017 18:02:00	From: Reid, Alan Sent: 13 April 2017 17:55 To: 'chrissdowning@hotmail.com' Cc: Mackenzie, Stewart; fnc-CAP M77-GSO Subject: FW: Report a defect Dear Mr. Downing, I am sorry that you have had to email us again with your concerns about the condition of the road. I can confirm that resurfacing works are planned to commence on the M77 on the 8th May. We are aware of the of the condition of the A726 / A727 and while we carry out immediate repairs to potholes we are in the process of identifying what larger scale works would be required to improve the overall condition of the carriageway. Connect M77/GSO are responsible for the maintenance of the A726/A727 from West Mains Roundabout (beside McDonalds) through to Carmunnock Roundabout (at the top of the Carmunnock bypass). As a result I will pass on your concerns regarding the length of the A726 from near Calderglen Park through to West Mains Roundbaout to the relevant maintaining organisations to allow them to consider and respond. Regards, Alan Reid	Neil Ballentine	
13/04/2017 18:02:00	Operations Manager Balfour Beatty Connect Roads T: +44 (0)141 639 0826 M: +44 (0)7422 078 165 E: alan.reid@balfourbeatty.comOriginal Message From: chris downing [mailto:contactform@connectroads.com]	Neil Ballentine	
	Sent: 12 April 2017 15:07 To: connectroads@gmail.com Subject: Report a defect Email: chrissdowning@hotmail.com - Message: Last year I contacted you to report a large pothole on the Queensway in East Kilbride. You replied by promising an immediate repair, for which many thanks. I now regret to inform you that the whole stretch of road from its dual carriageway start near Calderglen park to the Thorntonhall/Busby/Castlemilk roundabout is in a woeful, parlous state. There are huge deep potholes mainly down the centre line but also many ravaged spots in the centre of all lanes. May I suggest, please, an urgent complete repair programme before car suspensions and tyres, at the very least, are seriously damaged with possible awful consequences? I note, with regret, that the M77, in an equally parlous state, is also in your care and again I request immediate remediation, please. Regards		
	Chris Downing		



	G	eneral De	etails				Incident Details								
Incident ID	000)53714]	Incident Ca	at			SIGN				
Contract	ST	SW				ĺ	Incident Type					Illegal Signs			
Issued	30/	05/2017 1	1:20:31]	O/I Ref								
Status]	Defect Ref							***************************************	
BeCogent Ref:	i		****			i i	Police Inc. I	No:		٦ŀ				$\overline{}$	
Weather							Incident De	scription							
Other Cause							Illegal Sign								
Organisation		Contacts	3	•		Conf	act Phone	Contact	Mobile	Cor	itact E	Email			
South Lanarkshire Council	e	South La	narkshire	Council											
					Loca	ation	Details							į	
Region			Route			Jı	unction				Mar	ker Po	st		
			A726												
Location Descript	tion	MOI-SW	1747838 <i>F</i>	1726 Bet	ween I	Righe	ead Rounda	bout and	Eagles	ham	Road	<u></u>			
Easting			262046	Northir	ng	•		654374	Link/S	Secti	ection				
Vehicle Respo	nse														
ISURef		Time C	alled		Time	Alloc	ated	Time A	rrived		-	Time [Departed		
PAPA 1		30)/05/2017	11:25:00	30/	05/20	11:25:00	30/05	5/2017	12:3	0:00	30/0	5/2017 1	2:50:00	
No Trace	False)													
Vehicles Invo	lved														
	√ehicl Regis	le tration	Colour	Oriver		Foreign Vehicle	Slight	Injurie		rious uries		Fatal Inj	uries		
Damage															
Action Date 30/05/2017 12:4	47:00	A CONTRACTOR OF THE PARTY OF TH	Taken Ittended ar	nd spoke	to the	own	er of the sig	ıns who v	vill have	e the	m rer	noved	forthwith		

12/06/2018 13:22:40



	G	eneral De	tails						Incide	nt De	t Details			
Incident ID	000	55230					Incident Ca	ıt		SF	기L		The state of the s	
Contract	STS	sw					Incident Type				Other			
Issued	21/0	07/2017 1	0:14:58				O/I Ref							
Status	0						Defect Ref							
BeCogent Ref:							Police Inc. 1	No:		09	57			
Weather	Fine	e no high	winds				Incident De	scription						
Other Cause							Fuel spillag	е						
Organisation		Contacts				Conf	tact Phone	Contact	Mobile	Conta	act Ema	ail		
Police Scotland		Motherw	ell											
					Loca	ition	Details							
Region			Route			J	unction				Marker	Post		
			A726											
Location Descrip	tion	Between	McDonal	ds rounda	about a	and t	own centre							
Easting			262108	Northir	ng	654362 Link/Section 14950/05					5			
Vehicle Respo	nse	Time C			Time /			Time A				e Depa		
PAPA 1		21	/07/2017	10:15:00	21/0)7/20	017 10:14:00	21/07	/2017 1	0:45:	00 2	1/07/2	017 11:30:00	
No Trace	False)												
Vehicles Invo	lved													
	Vehicl Regis	le tration	Colour	Ĺ	river		Foreign Vehicle	Slight	Injuries	Seri Inju		Fa	tal Injuries	
Damage														
Action Date 21/07/2017 10: 21/07/2017 11:		From Par	ttends - A	Gilchrist	- No tr	ace o	of any spillag	ge - There	e is a Tr	anSe	rv vehic	cle on s	site -	



	G	eneral De	tails]			Inciden	t Def	tails	
Incident ID	000)56759					Incident Ca	nt		SP	IL	
Contract	ST	SW				Ì	Incident Ty	pe		Die	esel	
Issued	08/	09/2017 1	1:59:49			ĺ	O/I Ref					
Status						1	Defect Ref					
BeCogent Ref:						1	Police Inc. I	 No:		960)	
Weather	1						Incident De	scription		<u> </u>		
Other Cause							Police repo	rt spillage	on the A	726	Birniehill-Righead R/A	١.
Organisation	-	Contacts				Cor	ntact Phone	Contact	Mobile C	onta	ct Email	
Police Scotland		Police										
					Loca	atio	n Details					
Region			Route				Junction			N	larker Post	
			A726			<u> </u>						
Location Descri	ption	No Trace	A726 Birr	niehill R//	A-Righ	nead	I R/A.					
Easting			263097	Northin	ng			653964	Link/Se	ction	14950/47	
Vehicle Resp	nnse											
ISURef		Time Ca	alled		Time	Allo	cated	Time Aı	rived		Time Departed	
PAPA 1		08	/09/2017 1	12:10:00	08/	09/2	017 12:10:00	08/09	/2017 13	:10:0	0 08/09/2017 13:20):00
No Trace	False											
Vehicles Inv	olved											
Make/Model	Vehicl Regis	_	Colour	D	river		Foreign Vehicle	Slight	Injuries	Serio Injuri	ous Fatal Injurie es	:S
Damage			Para Burgara									
Action Date		Actions	Taken									
08/09/2017 11		-			A726	Birr	niehill-Righea	d R/A.				
08/09/2017 12	:08:00	ISU PAPA	 1 Attendi 	na								

08/09/2017 13:18:00 From Papa 1 area searched no trace.



	G	eneral De	tails						Incide	ent D)etail	ls		
Incident ID	000	057903					Incident Ca	ıt			SPIL.			
Contract	ST	SW		***************************************]	Incident Ty	ре	· · · · · · · · · · · · · · · · · · ·		Dil			
Issued	16/	10/2017 0	8:36:49]	O/I Ref			٦Ē				
Status	0					1	Defect Ref	**************************************		7				
BeCogent Ref:	i				*****	ĺ	Police Inc. I	No:		7 6	03		".	
Weather	Rai	ining no hi	gh winds				Incident De	scription						
Other Cause														
Organisation		Contacts				Сс	ntact Phone	Contact	Mobile	Con	tact I	Email		
Traffic Scotland		Traffic Sc	cotland											
					Loca	atic	n Details							
Region			Route			7	Junction				Mar	ker Po	st	
			A726			7								
Location Descript	ion	Birniehill									<u> </u>			$\overline{}$
Easting				Northi	ng				Link/S	Section	on			
Vehicle Respo	nse													
ISURef		Time C	alled		Time	Allo	ocated	Time A	rrived			Time D	Departed	
Dayshift		16	/10/2017 (08:47:00	16/	10/	2017 08:36:00	16/10)/2017	11:10	00:0	16/1	0/2017 11:	25:00
No Trace	False)												
· · · · · · · · · · · · · · · · · · ·	/ehic	le tration	Colour		Oriver		Foreign Vehicle	Sligh	t Injurie		rious uries		Fatal Injui	es
Damage														
Action Date 16/10/2017 08:3 16/10/2017 08:4 16/10/2017 08:4	45:00 47:00	Papa 1 - SWDO, S	No reply, No reply, itevie Colli	message ns, infor	e left med	sp	illage							



	Ge	eneral De	tails						Incide	nt D	etail	\$	
Incident ID	000	60464					Incident Ca	it		D	MRS	3	
Contract	STS	SW .					Incident Ty	ре		M	lajor	Pothol	e
Issued	28/	12/2017 0	4:05:33				O/I Ref			1	7SW	10446	
Status	О						Defect Ref][D	-SW	17235	513525
BeCogent Ref:		***************************************					Police Inc. I	No:					1 - 1 1 11 11 11 11 11 11
Weather							Incident De	scription					
Other Cause							Pothole	·					
Organisation		Contacts				Со	ntact Phone	Contact I	Mobile (Cont	act E	mail	
South Lanarkshire Council	€	Philip Sm	ith					0779232	5441				
					Loca	atic	n Details						
Region			Route				Junction				Marl	ker Po	st
			A726										
Location Descript	ion	MOI-SW	1759812 A	726 W/B	Birnie	ehil	ll to The Murra	ay at bus s	stop D-	SW1	723	551352	25
Easting			264000	Northin	ıg			653761	Link/S	ectio	n	14950)/86
Vehicle Respo	nse	Time Ca	alled /12/2017 (04:15:00			ocated 2017 04:15:00	Time Ar	rived /2017 0	5:00			Departed 2/2017 06:00:0
	False		-	•		••		<u> </u>					
	/ehicl	e tration	Colour	D	river		Foreign Vehicle	Slight	Injuries		rious ıries		Fatal Injuries
Damage													
Action Date 28/12/2017 04:0 28/12/2017 04:1 28/12/2017 05:5	15:00 57:00	Details pa 2 x potho	l left for Stassed to Colles filled v	hris. vith 3 tul				, o/s/w/t.					
28/12/2017 06:1	17:00	Emailed t	o STSV-D	efects									



	General Details
Incident ID	00061601
Contract	STSW
Issued	22/01/2018 09:16:37
Status	0
BeCogent Ref:	93728; 93730
Weather	
Other Cause	

Inc	ident Details
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW11665
Defect Ref	D-SW18235529201
Police Inc. No:	
ncident Description	

Third Party Damage

Incident Information ID : 93728

Incident Date: Sun Jan 21 08:50:00 GMT 2018 Classification: THIRD_PARTY_DAMAGE

Issue Status: NEW Operator: TRANSERV

Notes: Heading towards hairmyres around 9.30.

Agent Name : tpuk\cmcbean

Damage Information

Alleged Damage: drivers front side outside wall on the tyre

outer wall burst.

Cause of Damage : pothole

Other Vehicle
Make : audi
Model : A7
Reg number : B1OAB
Operator Vehicle
Make : 0
Model : 0
Reg number : 0

Contact Information

Title : Mr

First Name : Robert

Middle Initial:

Last Name : McLaughian

Address 1 : 31 Lochinver Crescent

Address 2

Address 3 : Blantyre
Postcode : G72 0GT
Telephone : 07920574751

Email: rmclaughlan@skye.com

Location Information Easting : 0

Northing ; 0 Road Name : A726

Carriageway : WESTBOUND Location Notes : third party clai

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Robert McLaughlan		07920574751	rmclaughlan@skye.com

Region			Route			Junction			Ма	rker Po	ost	
			A726									
ocation Desc	ription	MOI-SV	V1861156	A726 (V	V) Righead	Rbt, D-SW182	2355292	01				
asting			262841	North	ning	6	554047	Link/Se	ection	1495	0/40	
/ehicle Res	nonse				•							
SURef	2011-10-	Time (Called		Time Allo	cated	Time A	rrived		Time [Departe	ed
APA 1		2	2/01/2018	09:25:0	0 22/01/2	018 09:20:00	22/01	/2018 1	0:00:00			3 10:50:00
lo Trace	False	<u> </u>	1							,		
ehicles Inv]											
lake/Model	Vehic	le tration	Colour		Driver	Foreign Vehicle	Slight	: Injuries	Serious Injuries		Fatal	Injuries
udi A7	B1OA	В	Unknowr	n		False		0		0	· ·	0
amage	•		·									
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	ed to Stsv-	-Defects	and a substantial and the second	- was a second			the consumers			
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
2/01/2018 0 2/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
Action Date 22/01/2018 0: 22/01/2018 0: 22/01/2018 10	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						
22/01/2018 0 22/01/2018 0	9:28:00 9:34:00	Advised Forward	Papa1 to a ed to Stsv-	-Defects	and a substantial and the second	- was a second						

	G	eneral Det	tails						Incide	nt Detai	ls	
Incident ID	000	061757					Incident Cat			GULI		
Contract	ST	SW					Incident Typ	е		Block	æd	
Issued	23/	01/2018 10	6:34:51				O/I Ref					
Status	0						Defect Ref			7	.010791	
BeCogent Ref:		B 11 10 10 11 11 11 11 11 11 11 11 11 11					Police Inc. N	lo:				
Weather							Incident Des	cription				
Other Cause	1						Flooding					
]		•									
Organisation	L	Contacts			i i	Cor	ntact Phone	Contact I	Mobile	Contact	Email	
BCogent		Bcogent										
					Loca	itio	n Details					
Region			Route			٦ſ	Junction			Ma	rker Po	st
			A726			<u> </u>						
Location Descrip	tion	MOI-SW	1861320 A	726 E/B	Murra	y R	bt					110000
Easting			263802	Northir	ng		(353775	Link/S	ection	14950)/80
Vehicle Respo) DSA											
ISURef		Time Ca	alled		Time	Allo	cated	Time Ar	rived		Time D	eparted
PAPA 1		23,	/01/2018 1	16:35:00	23/0)1/2	2018 16:35:00	23/01	/2018 1	6:50:00	23/0	1/2018 17:00:0
No Trace	False	e										
Vehicles Invo	ived											
Make/Model	Vehic Regis	le tration	Colour	C	Priver		Foreign Vehicle	Slight	Injuries	Seriou Injuries	S 	Fatal Injuries
Damage												

Action Date Actions Taken 23/01/2018 16:34:00 Road Defect Incident Information ID : 93921 Incident Date: Tue Jan 23 15:40:26 GMT 2018 Issue Type : FLOODING Classification: EMERGENCY Issue Status: NEW Cust Callback: false Operator : TRANSERV : Member of the public called to the South Lanarkshire Council in regards to the deep Notes flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre. Agent Name : tpuk\Caitlin.Phee Contact Information Title : Mr First Name : Middle Initial: Last Name Address 1 Address 2 Address 3 Postcode Telephone : Email Location Information Easting : 0 Northing : 0 Road Name : A726 Carriageway : EASTBOUND Location Notes: A726 heading towards East Kilbride town centre on the Murray Roundabout, First Created: 23/01/2018 15:40

23/01/2018 17:43:00 P1 attended and flood had subsided no trace!

	G	eneral Det	tails						Incide	nt D	etail	s	
Incident ID	000)61757					Incident Ca	t		G	ULL	-	
Contract	ST	sw					Incident Ty	pe		В	lock	ed	
Issued	23/	01/2018 10	6:34:51				O/I Ref						
Status	10						Defect Ref						
BeCogent Ref:	i	140					Police Inc. I	No:	******			100 m	
Weather							Incident De	scription					***************************************
Other Cause							Flooding						
<u> </u>	1												
Organisation	<u> </u>	Contacts			 	Con	tact Phone	Contact I	Mobile	Conf	tact I	Email	
BCogent		Bcogent											
					Loca	ition	Details						
Region			Route			J	unction				Mar	rker Post	
	·	i	A726			<u> </u>							
Location Descrip	tion	MOI-SW	1861320 <i>A</i>	726 E/B	3 Murra	y Rt	ot						
Easting			263802	Northi	ng			653775	Link/S	Section	n	14950/80	
Vabiala Bassa													
Vehicle Respo	JIISE	Time C	alled		Time	Alloc	cated	Time Ar	rived			Time Departed	
PAPA 1		23	/01/2018 ·	16:35:00	23/	01/2	018 16:35:00	23/01	/2018 1	16:50	00:0	23/01/2018 1	7:00:00
No Trace	False	e											
Vehicles Invo	ved												
Make/Model	Vehic		Colour		Oriver		Foreign Vehicle	Slight	Injurie	s Se Inji	rious uries	Fatal In	juries
Damage													

Action Date **Actions Taken** 23/01/2018 16:34:00 Road Defect Incident Information : 93921 ID Incident Date: Tue Jan 23 15:40:26 GMT 2018 Issue Type : FLOODING Classification: EMERGENCY Issue Status : NEW Cust Callback: false Operator : TRANSERV Notes : Member of the public called to the South Lanarkshire Council in regards to the deep flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre, Agent Name : tpuk\Caitlin.Phee Contact Information Title ; Mr First Name Middle Initial: Last Name Address 1 Address 2 Address 3 Postcode Telephone: Email Location Information : 0 Easting Northing : 0 Road Name : A726 Carriageway : EASTBOUND Location Notes: A726 heading towards East Kilbride town centre on the Murray Roundabout. First Created : 23/01/2018 15:40

23/01/2018 17:43:00 P1 attended and flood had subsided no trace!

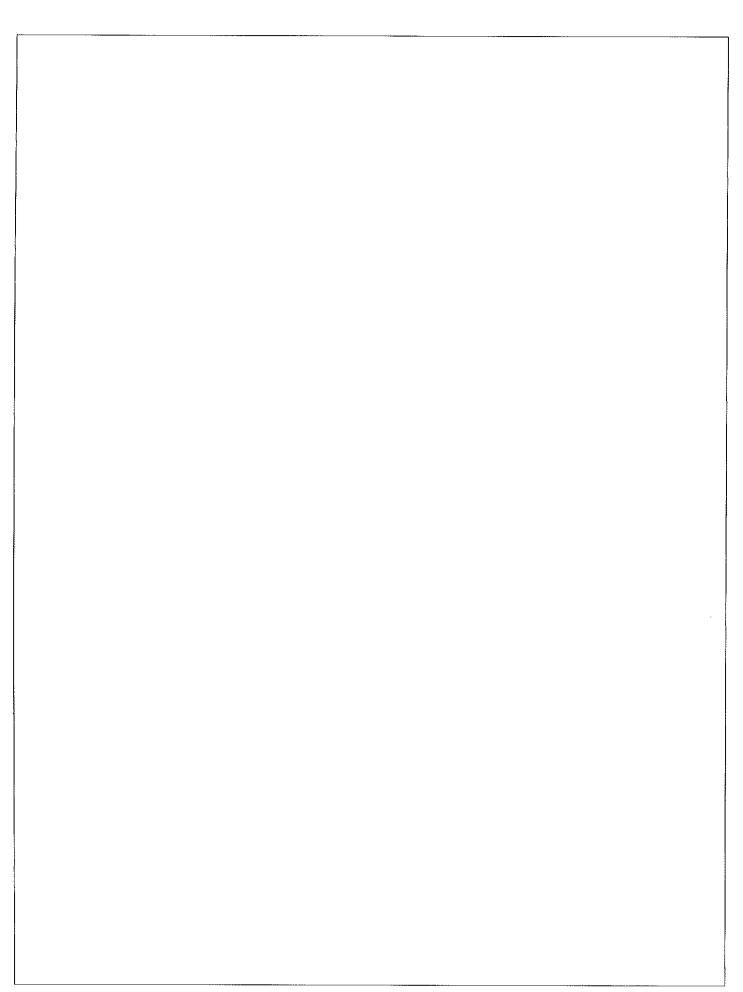
	G	eneral De	tails						Incide	ent De	etails	\$		
Incident ID	000	061757					Incident Ca	t		Gi	ÜLL			
Contract	ST	SW	****				Incident Typ	oe		В	ocke	:d		
Issued	23/	01/2018 1	6:34:51				O/I Ref							
Status							Defect Ref							
BeCogent Ref:		10.00-0		e. t. 180000			Police Inc. N	No:						
Weather							Incident Des	scription						
Other Cause							Flooding							
1	_													
Organisation	L	Contacts			I	Cor	itact Phone	Contact I	Mobile	Conta	act E	mail		
BCogent		Bcogent												
					Loca	tior	n Details							
Region			Route			٦[,	Junction				Mark	ker Post	<u></u>	
			A726			7				 				
Location Descrip	tion	MOI-SW	1861320 A	726 E/B	Murra	y Ri	b t	- 2111	***************************************	<u>L</u>				
Easting			263802	Northir	ng			653775	Link/S	Section	n	14950/	80	
Vehicle Responsible Responsibl	olike	Time Ca	alled		Time	Allo	cated	Time Ar	rived		T	Time De	parted	
PAPA 1		23,	/01/2018 ⁻	16:35:00	23/0)1/2	018 16:35:00	23/01	/2018	16:50:	:00	23/01/	/2018 17	:00:00
No Trace	False													
Walking the same and the same a														
	Vehic	ele etration	Colour	D	river		Foreign Vehicle	Slight	Injurie	s Ser Inju	ious ries	F	atal Inju	ries
Damage														

Action Date Actions Taken 23/01/2018 16:34:00 Road Defect Incident Information ID : 93921 Incident Date: Tue Jan 23 15:40:26 GMT 2018 Issue Type : FLOODING Classification: EMERGENCY Issue Status : NEW Cust Callback: false Operator : TRANSERV Notes : Member of the public called to the South Lanarkshire Council in regards to the deep flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre. Agent Name : tpuk\Caitlin.Phee Contact Information Title : Mr First Name : Middle Initial: Last Name Address 1 Address 2 Address 3 Postcode Telephone: Email Location Information : 0 Easting Northing : 0 Road Name : A726 Carriageway : EASTBOUND Location Notes: A726 heading towards East Kilbride town centre on the Murray Roundabout. First Created : 23/01/2018 15:40

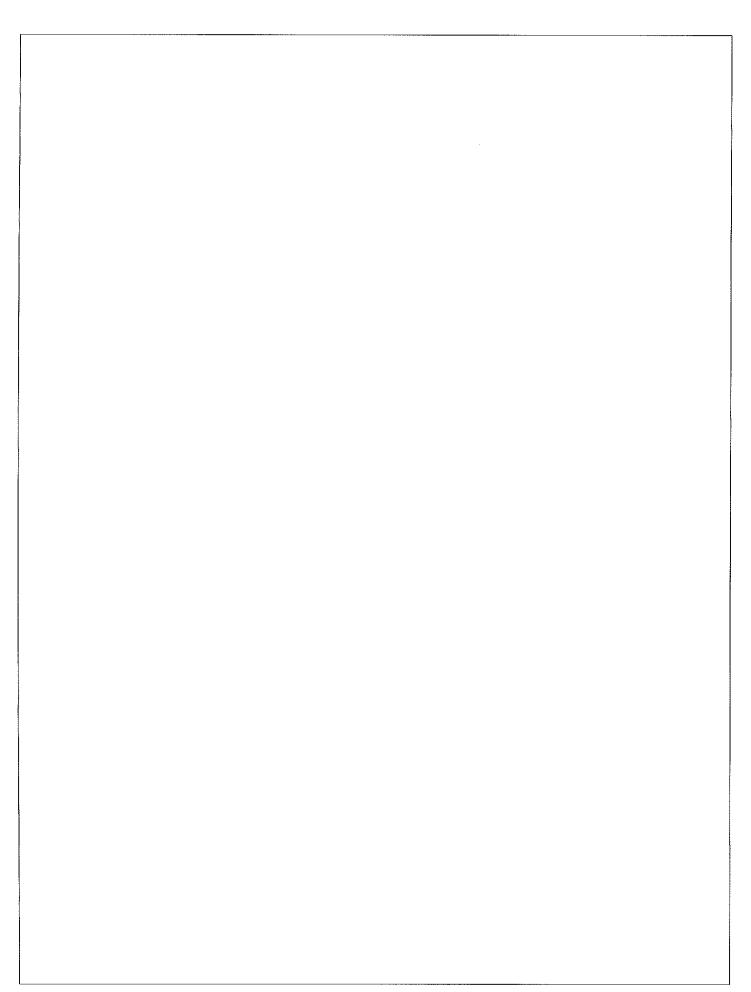
23/01/2018 17:43:00 P1 attended and flood had subsided no trace!

12/06/2018 13:33:48

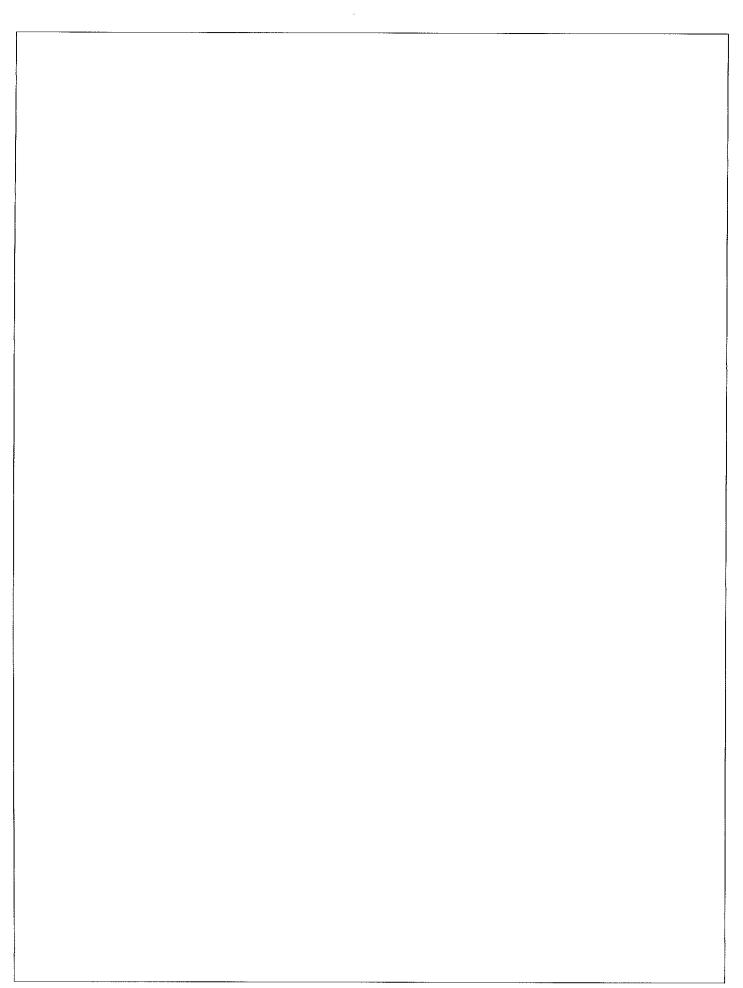
	act Area	Depot Na	me	Damage	Vehicles	1	OCP		
False		<u></u>		False	False				
Issue Ref	Issue	e Date	1	ssue Type	Sub Type	and the state of t	Status		*
00062458	31/01	1/2018 21:4	11:44 (Customer	Complaint		Open		
	Statı	ıs Descrip	tion		Closed	(Closur	e Date	
	Open)			True		31/01/2	018 21:45:	00
Call Type	Or	ganisation	 }	Organisatio	on Type	Cor	itact N	ame	
	Pu	blic		Public		Can	npbell F	Ross	
Contact Addres	38			Contact Op	tions				
				Phone: Mobile: 0779 e-mail:	98587002				
Reason	Issue	e Descripti	on						
Complaint	Poth	oles etc	<u> </u>	er mener anne er			2000 - COLLEGE PROCESS	500 St. 17.100	
Location Descr									
Road Name A726			Direction WB	Chainage I	Link/Section E	asting	Nort	hing M	I/Pos
Section Name						Le	ngth	Speed	Lim
							1		
							1.		
Action Date		Contact A	ctions				, and U	Isername	
Action Date 31/01/2018 21:4		Email End Road Num Location E roundabou Direction N Defect Typ Defect (oth entrance to roundabou swerve. Name Cal Address 3 Telephone Email fast	quiry Aber A726 Between Bir At at the Mu West Bound De Carriage Der) The car Of the Murra Att. The road Mpbell Ros Att Glen Clo	rray roundaboud d eway Defect/Po arriageway is a y roundabout c I surface is full o s va, St Leonards y7798587002 yonder.co.uk		the ehill ng drive	ers to	Isername ames Reid	



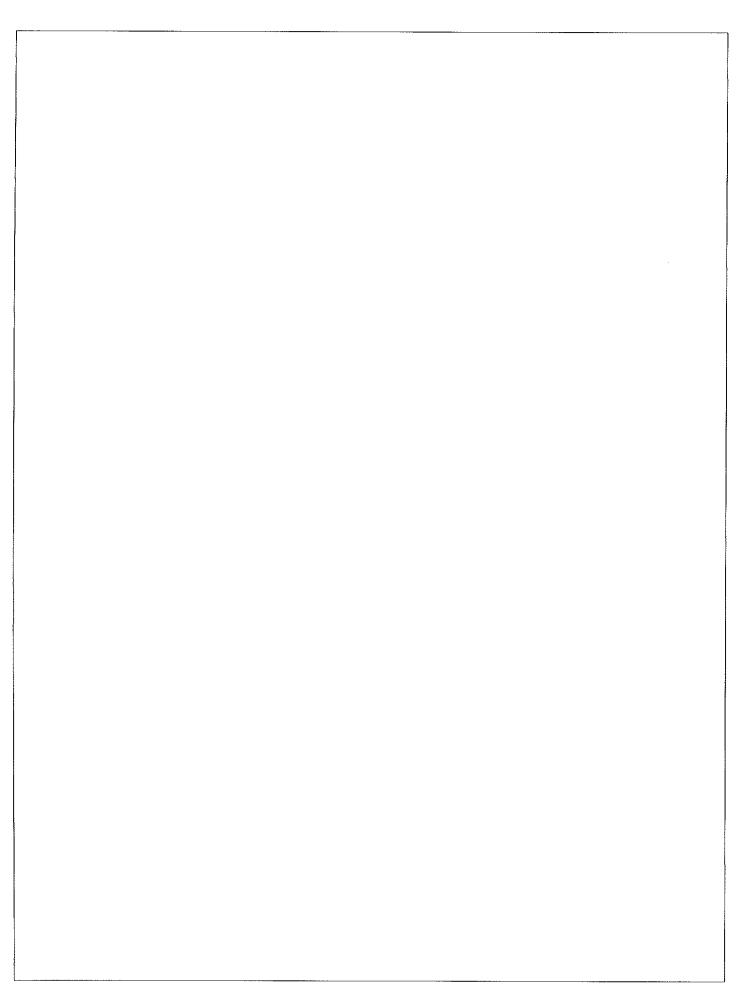
Outside Contr	act Area	Depot Name	C	amage	Vehicles	5	DCP		***************************************
False			F	alse	False		con property of the contract o		
Issue Ref	Issue	e Date	lssu	е Туре	Sub Ty	pe	Statu	s	
00063004	11/02	2/2018 09:29:00	Cus	omer	Comple	int	Open		
	Statı	ıs Description			Closed		Closu	ire Date	
	Open	<u> </u>			True		11/02	/2018 09	:41:00
Call Type	Or	ganisation	(Organisati	on Type		Contact	Name	
	So	uth Lanarkshire Cour	ncil I	ocal Auth	ority		Philip Sm	ith	
Contact Addre	ess.		•	Contact O	ptions		•		
			ľ	Phone: Mobile: 077 e-mail:	92325441				
Reason	Issue	Description	o (100 mm) may 100		••••				.,
Complaint						**			
Location Desc	ription		•						
					***************************************		**		
Between Birnle	hill and Mi	urray roundabouts							
	hill and M	urray roundabouts Direction	n C	hainage	Link/Sectio	n Eas	sting No	orthing	M/Posi
Road Name	hill and M		n one	hainage	Link/Sectio	n Eas	sting No	orthing	M/Pos
Between Birnle Road Name A726 Section Name		Direction	n C	hainage	Link/Section	n Eas	iting No		M/Posi
Road Name A726		Direction	n options	hainage	Link/Sectio	n Eas			
Road Name A726 Section Name		Direction	n increases and increase and increases and increase and increases and increase and increases and increase and increases and incr	hainage	Link/Sectio	n Eas			eed Limi
Road Name A726	:29:00	Direction WB	e 1 is	badly rutt			Length	Sp	eed Limi



	ract Area	Depot Nam	е	Damage	Vehicles	ant successions	DCP	
False				False	False			
Issue Ref	Issu	e Date	ls	sue Type	Sub Type	e	Status	
0063046 11/02/2018 22:48:02 Cu			ustomer	Complain	t	Open		
	Statu	ıs Descriptio	n		Closed		Closure Dat	:e
Open					True		12/02/2018 (00:01:00
Call Type	Or	ganisation		Organisat	ion Type	Coi	ntact Name	
	ВЕ	3 Webmaster		Transport Scotland,	Scotland, Traffic PAG, BeCogent		an Smith	
Contact Addre	ess			Contact C	ptions			
9 Strathallan A	venue Eas	st Kilbride und	defined		47933944484 lianksmith@aol.	com		
Reason	Issu	e Description	ר					
Complaint	Poth	ole						
Location Desc A726 Eagle s ha								
Road Name			Direction	Chainage	Link/Section	Easting	Northing	M/Pos
Road Name A726			Direction R	Chainage	Link/Section	Easting	Northing	M/Pos
A726				Chainage	Link/Section			
Road Name A726 Section Name Action Date)		₹	Chainage	Link/Section			Speed Limi
A726 Section Name		Contact Act Road Number Location KF Direction Not Defect Type Defect (other Name Gillian	ions er A726 C roundak orth Bound Carriagev r) n Smith strathallan lumber +4 ksmith@a	oout in East I way Defect/F Avenue East4793394441	Kilbride Pothole t Kilbride undefi	L	ength S	Speed Lim



Outside Contract Area Depot N		Depot Nan	ne	Damage	Vehicles	D(CP		
False				False	False			strandon at mel mel	
Issue Ref	Issue	e Date	ls	Issue Type Sub Typ		e St	Status		
00063299	14/02	2/2018 17:20):07 D	ebris	Central Reservati		pen		
	Statu	ıs Descripti	on		Closed	CI	osure Date		
	Oper				True		1/02/2018 18	:04:00	
Call Type	Or	ganisation		Organisa	tion Type	Conta	act Name		
Public	BCogent				Scotland, Traffic PAG, BeCogent	ent			
Contact Addres	SS			Contact C	Options				
	a taga aga na aga matan			Phone: Mobile: e-mail:					
Reason	Issue	e Descriptio	n						
Notification of Incident	(Papa	a 1) was in t	he room so	off he went	on the central re . The BCogent c r to contact to co	all never ca	me thorugh	juason so we	
Location Desci	iption								
A726, e/b, Haim	nyres cut	off							
Road Name			Direction	Chainage	Link/Section	Easting	Northing	M/Pos	
A726 EB									
A726						Len	ath Sr		
A726 Section Name		·					.5	eed Lim	
		·						eed Lim	



General Details]	Incident Details								
Incident ID	000	064533				1	Incident Ca	BDAM					
Contract	ST	SW				1	Incident Type			Verge Barrier			
Issued	12/	03/2018 1	4:36:19			1	O/I Ref						
Status	0]	Defect Ref						
BeCogent Ref:							Police Inc. I	No:					
Weather						ĺ	Incident De	scription					
Other Cause							Barrier Damage						
Organisation		Contacts				Con	tact Phone	Contact	Mobile C	ontact	Email		
Scotland Transery	/	Robert In	/ine										
					Loca	atior	n Details						
Region			Route				Junction			Ma	rker Po	st	
			A726			7							
Location Descript	ion	A726 E/B	btw Murr	ay and B	Birniehi	II Rt	ot SW85-327	259-2355	5-3269				
Easting			263918	Northir	ng		653790 Link/Sec			ction	otion 14950/85		
Vehicle Respo	nse												
ISURef		Time Ca	alled		Time	Allo	cated	Time Ar	rived		Time D	eparted	
Robert Irvine		12	/03/2018 ⁻	14:00:00	12/	03/2	018 14:00:00	0 12/03	/2018 14	:00:00	12/0	3/2018 14	:32:00
No Trace	False	•											
Vehicles Invol	ved												
	/ehic Regis	le tration	Colour	D)river		Foreign Vehicle	Slight	Injuries	Seriou: Injuries		Fatal Inju	ıries
Damage													
Action Date		Actions	Taken										
12/03/2018 14:3	6:00	Route Ins	sp has dor	ne a Defe	ect and	will	also do the	OI. Barri	er taped	and ma	arked.		
12/03/2018 15:0	8:00	Emailed F	R Irvine, S	Watson									

	Ge	eneral De	tails						Incide	nt D	etail	s		
Incident ID	000	00059104					Incident Cat				DEB			
Contract	STS	SW .				Incident Type				Carriageway				
Issued	17/	11/2017 1	6;20;55				O/l Ref			1	7SW	/09005		
Status	0					1	Defect Ref			76	-SW	172354	176611	
BeCogent Ref:							Police Inc. I	No:						
Weather							Incident De	scription	****					
Other Cause						Debris - Ratchet Strap								
Organisation		Contacts				Со	ntact Phone	Contact	Mobile	Con	tact l	Email		
South Lanarkshire John Pirie Council					01	[mailto:John.Pirie@shire.gcsx.gov.uk					ıthlanark			
					Loca	itic	n Details							
Region			Route		1 ==		Junction				Marker Post			
			A726											
Location Descript	ion	MOI-SW	1757590 -	A726 Ri	ghead	R	ot, D-SW1723	5476611						
Easting			262857	Northin	g	654017 Li			Link/S	k/Section 14950/40			/40	
Vehicle Respo	nse													
ISURef		Time Ca	alled		Time	Allo	ocated	Time Arrived				Time Departed		
PAPA 1		17.	/11/2017	16:20:00	17/	11/	2017 16:20:00	17/11	/2017 1	7:00	00:	17/1	1/2017	17:10:00
No Trace	False													
Vehicles Invol	ved												1	
1	/ehicl Regist	e ration	Colour	D	river		Foreign Vehicle	Slight	Injuries		rious ıries		Fatal I	njuries
Damage														
Action Date		Actions	- Children Control Control Control	_										
17/11/2017 16:2 17/11/2017 17:1				=	n									

•	•	•

Outside Contract Area Depot Name			Damage	are constituted	CP						
False		False False					44 x mmm5 x x ² 103				
Issue Ref	Issu	e Date	ls:	sue Type Sub Type		e [S	itatus				
00059094 17/11/2017 13:00:37			7 Cı	ıstomer	Complain	t ()pen				
	Status Description				Closed	10	Closu	re Date			
	Oper				True	1	7/11/	2017 13	:05:00		
Call Type	Or	ganisation	Organisat	tion Type	Con	tact I	Name				
	So	uth Lanark s hir	Local Auth	ority	Dian	е					
Contact Addre	SS			Contact C	ptions						
Housing Officer South Lanarkshire Council				Phone: 01355806113 Mobile: e-mail:							
Reason	Issu	e Description									
Notification of Incident	Over	grown bushed									
Location Desc	ription										
A726 bewteen I	Easglesha	am Rd Rbt and	Righead	Rbt - close	r to Righead Rb	t					
Road Name		D	irection	Chainage	Link/Section	Easting	No	rthing	M/Pos		
A726		E	В								
Section Name						Le	ngth	Sp	eed Limi		
Action Date Contact Actions								Userna	ne		
17/11/2017 13:	00:00	Caller states t are overgrowr Rbt.	h a t she h n and are	as recieved needing to	a complaint tha be cut back prio	t the busher to Righea	es nd	Nicola C	croly		
17/11/2017 13:00:00 E-mailed to STSV Defects / G. Henderson									Nicola Croly		

