

STSV Incident Report

General Details	
Incident ID	00049853
Contract	STSW
Issued	23/01/2017 09:42:44
Status	O
BeCogent Ref:	83646
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	16SW09136
Defect Ref	d-sw17235046349
Police Inc. No:	
Incident Description	

Report of Pothole on the A726 Queensway:

Road Defect

Incident Information

ID : 83646

Incident Date : Mon Jan 23 09:41:00 GMT 2017

Issue Type : POTHOLE

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : true

Operator : TRANSERV

Notes : Either a pothole or a sunken drain cover customer is not sure .

Julie.prentice@southlanarkshire.gcsx.gov.uk

Agent Name : tpuk\kwhite1

Contact Information

Title : Mrs

First Name :

Middle Initial :

Last Name : Prentice

Address 1 :

Address 2 :

Address 3 :

Postcode :

Telephone : 01355806980

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A726

Carriageway : NORTHBOUND

Location Notes : On the a726 on the Queensway eastkilbride on the inside lane of the roundabout at kfc where the roundabout joins eaglesham road there is a pot hole or a sunken drain cover

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Bcogent			

Location Details			
Region	Route	Junction	Marker Post

A726

Location Description

A726 Queensway
MOI SW1740029
D-SW17235046349

Easting

261684

Northing

654522

Link/Section

14950/06

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/01/2017 09:45:00	23/01/2017 09:45:00	23/01/2017 10:30:00	23/01/2017 10:50:00

No Trace

False

Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
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Damage

Action Date Actions Taken

23/01/2017 09:42:00 Report of Pothole on the A726 Queensway
23/01/2017 09:42:00 ISU Papa 1 attending
23/01/2017 11:07:00 PAPA 1 Attends. 4 x tubs of cold tar used.

STSV Incident Report

General Details		Incident Details	
Incident ID	00050734	Incident Cat	MH
Contract	STSW	Incident Type	Cover
Issued	21/02/2017 14:15:33	O/I Ref	16SW10233
Status	O	Defect Ref	D-SW17235060387
BeCogent Ref:		Police Inc. No:	
Weather		Incident Description	
Other Cause		Missing manhole cover	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	Nick Fairlam	01355 80 63 45		

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1741867 A726 Righead r/abt D-SW17235060387			
Easting	262897	Northing	654068	Link/Section 14950/40

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	21/02/2017 14:15:00	21/02/2017 14:15:00	21/02/2017 14:50:00	21/02/2017 15:10:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
21/02/2017 15:07:00	From ISU - there are two defective manholes - one has no cover at all - a pallett and cones put in place. On the other one the concrete lid has partially collapsed and this has been coned and taped. 6 photographs taken.
21/02/2017 15:25:00	temporary defect and OI raised. Emailed to Mark Mulligan and STSV-Defects..

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00052415	13/04/2017 18:02:42	Customer	Complaint	Open

Status Description	Closed	Closure Date
Open	True	13/04/2017 18:09:00

Call Type	Organisation	Organisation Type	Contact Name
	Public	Public	Alan Reid

Contact Address	Contact Options
Connect Roads	Phone: 01416390826 Mobile: 07422078165 e-mail:

Reason	Issue Description
Complaint	A726 complaint - emailed to Graeme Henderson and Brendan O'Sullivan.

Location Description
Birniehill to Westmains

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726						

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
13/04/2017 18:02:00	<p>Hi,</p> <p>Please see email string below concerning the condition of the A726. I have responded in relation to the section that falls under Connect's remit but would be grateful if you could contact Mr. Downing regarding the A726 between Birniehill Roundabout and West Mains Roundabout. I will pass on the remaining non-trunk section to South Lanarkshire.</p> <p>Regards,</p> <p>Alan Reid Operations Manager Balfour Beatty Connect Roads T: +44 (0)141 639 0826 M: +44 (0)7422 078 165 E: alan.reid@balfourbeatty.com</p>	Neil Ballentine

13/04/2017 18:02:00	<p>-----Original Message----- From: Reid, Alan Sent: 13 April 2017 17:55 To: 'chrisdowning@hotmail.com' Cc: Mackenzie, Stewart; fnc-CAP M77-GSO Subject: FW: Report a defect</p> <p>Dear Mr. Downing,</p> <p>I am sorry that you have had to email us again with your concerns about the condition of the road. I can confirm that resurfacing works are planned to commence on the M77 on the 8th May. We are aware of the condition of the A726 / A727 and while we carry out immediate repairs to potholes we are in the process of identifying what larger scale works would be required to improve the overall condition of the carriageway.</p> <p>Connect M77/GSO are responsible for the maintenance of the A726/A727 from West Mains Roundabout (beside McDonalds) through to Carmunnock Roundabout (at the top of the Carmunnock bypass). As a result I will pass on your concerns regarding the length of the A726 from near Calderglen Park through to West Mains Roundabout to the relevant maintaining organisations to allow them to consider and respond.</p> <p>Regards,</p> <p>Alan Reid Operations Manager Balfour Beatty Connect Roads T: +44 (0)141 639 0826 M: +44 (0)7422 078 165 E: alan.reid@balfourbeatty.com</p>	Neil Ballentine
13/04/2017 18:02:00	<p>-----Original Message----- From: chris downing [mailto:contactform@connectroads.com] Sent: 12 April 2017 15:07 To: connectroads@gmail.com Subject: Report a defect</p> <p>Email: chrisdowning@hotmail.com - Message: Last year I contacted you to report a large pothole on the Queensway in East Kilbride. You replied by promising an immediate repair, for which many thanks.</p> <p>I now regret to inform you that the whole stretch of road from its dual carriageway start near Calderglen park to the Thorntonhall/Busby/Castlemilk roundabout is in a woeful, parlous state.</p> <p>There are huge deep potholes mainly down the centre line but also many ravaged spots in the centre of all lanes. May I suggest, please, an urgent complete repair programme before car suspensions and tyres, at the very least, are seriously damaged with possible awful consequences?</p> <p>I note, with regret, that the M77, in an equally parlous state, is also in your care and again I request immediate remediation, please.</p> <p>Regards Chris Downing</p>	Neil Ballentine

STSV Incident Report

General Details	
Incident ID	00053714
Contract	STSW
Issued	30/05/2017 11:20:31
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	SIGN
Incident Type	Illegal Signs
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Illegal Sign	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	South Lanarkshire Council			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1747838 A726 Between Righead Roundabout and Eaglesham Road			
Easting	262046	Northing	654374	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	30/05/2017 11:25:00	30/05/2017 11:25:00	30/05/2017 12:30:00	30/05/2017 12:50:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
30/05/2017 12:47:00	Papa 1 attended and spoke to the owner of the signs who will have them removed forthwith.

STSV Incident Report

General Details	
Incident ID	00055230
Contract	STSW
Issued	21/07/2017 10:14:58
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	SPIL
Incident Type	Other
O/I Ref	
Defect Ref	
Police Inc. No:	0957
Incident Description	
Fuel spillage	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Motherwell			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	Between McDonalds roundabout and town centre			
Easting	262108	Northing	654362	Link/Section 14950/05

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	21/07/2017 10:15:00	21/07/2017 10:14:00	21/07/2017 10:45:00	21/07/2017 11:30:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
21/07/2017 10:15:00	Papa 1 attends - Alex Gilchrist
21/07/2017 11:30:00	From Papa 1, Alex Gilchrist - No trace of any spillage - There is a TranServ vehicle on site - discharging water onto the A726

STSV Incident Report

General Details	
Incident ID	00056759
Contract	STSW
Issued	08/09/2017 11:59:49
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	SPIL
Incident Type	Diesel
O/I Ref	
Defect Ref	
Police Inc. No:	960
Incident Description	
Police report spillage on the A726 Birniehill-Righead R/A.	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Police Scotland	Police			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description No Trace A726 Birniehill R/A-Righead R/A.				
Eastling	263097	Northing	653964	Link/Section 14950/47

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	08/09/2017 12:10:00	08/09/2017 12:10:00	08/09/2017 13:10:00	08/09/2017 13:20:00
No Trace	False			

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
08/09/2017 11:59:00	Police report spillage on the A726 Birniehill-Righead R/A.
08/09/2017 12:08:00	ISU PAPA 1 Attending
08/09/2017 13:18:00	From Papa 1 area searched no trace.

STSV Incident Report

General Details	
Incident ID	00057903
Contract	STSW
Issued	16/10/2017 08:36:49
Status	O
BeCogent Ref:	
Weather	Raining no high winds
Other Cause	

Incident Details	
Incident Cat	SPIL
Incident Type	Oil
O/I Ref	
Defect Ref	
Police Inc. No:	603
Incident Description	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Traffic Scotland	Traffic Scotland			

Location Details			
Region	Route	Junction	Marker Post
	A726		
Location Description Birniehill			
Easting		Northing	Link/Section

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Dayshift	16/10/2017 08:47:00	16/10/2017 08:36:00	16/10/2017 11:10:00	16/10/2017 11:25:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
16/10/2017 08:37:00	Papa 1 - No reply, message left
16/10/2017 08:45:00	Papa 1 - No reply, message left
16/10/2017 08:47:00	SWDO, Stevie Collins, informed
16/10/2017 11:25:00	From Kris Barrie - No trace of any spillage

STSV Incident Report

General Details	
Incident ID	00060464
Contract	STSW
Issued	28/12/2017 04:05:33
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Major Pothole
O/I Ref	17SW10446
Defect Ref	D-SW17235513525
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	Philip Smith		07792325441	

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1759812 A726 W/B Birniehill to The Murray at bus stop D-SW17235513525			
Easting	264000	Northing	653761	Link/Section 14950/86

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	28/12/2017 04:15:00	28/12/2017 04:15:00	28/12/2017 05:00:00	28/12/2017 06:00:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
28/12/2017 04:06:00	Voicemail left for SWDO Chris Gibney to call NCC.
28/12/2017 04:15:00	Details passed to Chris.
28/12/2017 05:57:00	2 x potholes filled with 3 tubs of cold-tar. N/S lane, o/s/w/t.
28/12/2017 06:17:00	Emailed to STSV-Defects

STSV Incident Report

General Details	
Incident ID	00061601
Contract	STSW
Issued	22/01/2018 09:16:37
Status	O
BeCogent Ref:	93728; 93730
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW11665
Defect Ref	D-SW18235529201
Police Inc. No:	
Incident Description	

Third Party Damage

Incident Information

ID : 93728
 Incident Date : Sun Jan 21 08:50:00 GMT 2018
 Classification: THIRD_PARTY_DAMAGE
 Issue Status : NEW
 Operator : TRANSERV
 Notes : Heading towards hairmyres around 9.30.

Agent Name : tpuk\cmcbear

Damage Information

Alleged Damage : drivers front side outside wall on the tyre
 outer wall burst.

Cause of Damage : pothole

Other Vehicle

Make : audi
 Model : A7
 Reg number : B1OAB
 Operator Vehicle
 Make : 0
 Model : 0
 Reg number : 0

Contact Information

Title : Mr
 First Name : Robert
 Middle Initial :
 Last Name : McLaughlan
 Address 1 : 31 Lochinver Crescent
 Address 2 :
 Address 3 : Blantyre
 Postcode : G72 0GT
 Telephone : 07920574751
 Email : rmclaughlan@skye.com

Location Information

Easting : 0
 Northing : 0
 Road Name : A726
 Carriageway : WESTBOUND
 Location Notes : third party clai

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	Robert McLaughlan		07920574751	rmclaughlan@skye.com

Location Details

Region	Route	Junction	Marker Post
	A726		
Location Description	MOI-SW1861156 A726 (W) Righead Rbt, D-SW18235529201		
Easting	262841	Northing	654047
Link/Section	14950/40		

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	22/01/2018 09:25:00	22/01/2018 09:20:00	22/01/2018 10:00:00	22/01/2018 10:50:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries
Audi A7	B1OAB	Unknown		False	0	0	0

Damage**Action Date Actions Taken**

22/01/2018 09:28:00	Advised Papa1 to attend
22/01/2018 09:34:00	Forwarded to Stsv-Defects & Claims Dept
22/01/2018 10:47:00	3 Potholes filled with 4 tubs of Cold tar.

STSV Incident Report

General Details	
Incident ID	00061757
Contract	STSW
Issued	23/01/2018 16:34:51
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	GULL
Incident Type	Blocked
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Flooding	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Bcogent			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1861320 A726 E/B Murray Rbt			
Easting	263802	Northing	653775	Link/Section 14950/80

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/01/2018 16:35:00	23/01/2018 16:35:00	23/01/2018 16:50:00	23/01/2018 17:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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23/01/2018 16:34:00	Road Defect
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Incident Information

ID : 93921

Incident Date : Tue Jan 23 15:40:26 GMT 2018

Issue Type : FLOODING

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : false

Operator : TRANSERV

Notes : Member of the public called to the South Lanarkshire Council in regards to the deep flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre.

Agent Name : tpuk\Caitlin.Phee

Contact Information

Title : Mr

First Name :

Middle Initial :

Last Name :

Address 1 :

Address 2 :

Address 3 :

Postcode :

Telephone :

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A726

Carriageway : EASTBOUND

Location Notes : A726 heading towards East Kilbride town centre on the Murray Roundabout.

First Created : 23/01/2018 15:40

23/01/2018 17:43:00	P1 attended and flood had subsided no trace!
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STSV Incident Report

General Details	
Incident ID	00061757
Contract	STSW
Issued	23/01/2018 16:34:51
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	GULL
Incident Type	Blocked
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Flooding	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Bcogent			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1861320 A726 E/B Murray Rbt			
Easting	263802	Northing	653775	Link/Section 14950/80

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/01/2018 16:35:00	23/01/2018 16:35:00	23/01/2018 16:50:00	23/01/2018 17:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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23/01/2018 16:34:00	Road Defect
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Incident Information

ID : 93921

Incident Date : Tue Jan 23 15:40:26 GMT 2018

Issue Type : FLOODING

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : false

Operator : TRANSERV

Notes : Member of the public called to the South Lanarkshire Council in regards to the deep flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre.

Agent Name : tpuk\Caitlin.Phee

Contact Information

Title : Mr

First Name :

Middle Initial :

Last Name :

Address 1 :

Address 2 :

Address 3 :

Postcode :

Telephone :

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A726

Carriageway : EASTBOUND

Location Notes : A726 heading towards East Kilbride town centre on the Murray Roundabout.

First Created : 23/01/2018 15:40

23/01/2018 17:43:00	P1 attended and flood had subsided no trace!
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STSV Incident Report

General Details	
Incident ID	00061757
Contract	STSW
Issued	23/01/2018 16:34:51
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	GULL
Incident Type	Blocked
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Flooding	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent	Bcogent			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1861320 A726 E/B Murray Rbt			
Easting	263802	Northing	653775	Link/Section 14950/80

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	23/01/2018 16:35:00	23/01/2018 16:35:00	23/01/2018 16:50:00	23/01/2018 17:00:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
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23/01/2018 16:34:00	Road Defect
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Incident Information

ID : 93921

Incident Date : Tue Jan 23 15:40:26 GMT 2018

Issue Type : FLOODING

Classification: EMERGENCY

Issue Status : NEW

Cust Callback : false

Operator : TRANSERV

Notes : Member of the public called to the South Lanarkshire Council in regards to the deep flooding across the full road at the exit point on the Murray Roundabout towards the East Kilbride Town Centre.

Agent Name : tpuk\Caitlin.Phee

Contact Information

Title : Mr

First Name :

Middle Initial :

Last Name :

Address 1 :

Address 2 :

Address 3 :

Postcode :

Telephone :

Email :

Location Information

Easting : 0

Northing : 0

Road Name : A726

Carriageway : EASTBOUND

Location Notes : A726 heading towards East Kilbride town centre on the Murray Roundabout.

First Created : 23/01/2018 15:40

23/01/2018 17:43:00	P1 attended and flood had subsided no trace!
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STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00062458	31/01/2018 21:41:44	Customer	Complaint	Open
		Status Description	Closed	Closure Date
		Open	True	31/01/2018 21:45:00

Call Type	Organisation	Organisation Type	Contact Name
	Public	Public	Campbell Ross

Contact Address	Contact Options
	Phone: Mobile: 07798587002 e-mail:

Reason	Issue Description
Complaint	Potholes etc

Location Description
A726 W/B btw Birniehill and The Murray Rbts.

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726	WB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
31/01/2018 21:41:00	Email Enquiry Road Number A726 Location Between Birniehill roundabout and the Murray roundabout at the Murray roundabout Direction West Bound Defect Type Carriageway Defect/Pothole Defect (other) The carriageway is a total mess at the the entrance to the Murray roundabout coming from Birniehill roundabout. The road surface is full of potholes causing drivers to swerve. Name Campbell Ross Address 31 Glen Clova, St Leonards, East Kilbride, G74 3TB Telephone Number 07798587002 Email fastcam@blueyonder.co.uk Response Required? Yes	James Reid
31/01/2018 21:41:00	Emailed stsv Defects, G Henderson	James Reid

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00063004	11/02/2018 09:29:00	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	11/02/2018 09:41:00

Call Type	Organisation	Organisation Type	Contact Name
	South Lanarkshire Council	Local Authority	Philip Smith

Contact Address	Contact Options
	Phone: Mobile: 07792325441 e-mail:

Reason	Issue Description
Complaint	

Location Description
Between Birniehill and Murray roundabouts

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726	WB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
11/02/2018 09:29:00	Mr Smith reports lane 1 is badly rutted and potholed from the bus stop to Murray roundabout	Brian McMillan
11/02/2018 09:41:00	E mailed to STSV Defects;Graeme Henderson	Brian McMillan

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00063046	11/02/2018 22:48:02	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	12/02/2018 00:01:00

Call Type	Organisation	Organisation Type	Contact Name
	BB Webmaster	Transport Scotland, Traffic Scotland, PAG, BeCogent	Gillian Smith

Contact Address	Contact Options
9 Strathallan Avenue East Kilbride undefined	Phone: Mobile: +447933944484 e-mail: gillianksmith@aol.com

Reason	Issue Description
Complaint	Pothole

Location Description
A726 Eaglesham Rd Rbt

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726	R					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
11/02/2018 22:48:00	Road Number A726 Location KFC roundabout in East Kilbride Direction North Bound Defect Type Carriageway Defect/Pothole Defect (other) Name Gillian Smith Address 9 Strathallan Avenue East Kilbride undefined Telephone Number +447933944484 Email gillianksmith@aol.com Response Required? No	Nicola Croly
12/02/2018 00:00:00	E-mailed to STSV Defects and G. Henderson	Nicola Croly

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00063299	14/02/2018 17:20:07	Debris	Central Reservation	Open

Status Description	Closed	Closure Date
Open	True	14/02/2018 18:04:00

Call Type	Organisation	Organisation Type	Contact Name
Public	BCogent	Transport Scotland, Traffic Scotland, PAG, BeCogent	Bcogent

Contact Address	Contact Options
	Phone: Mobile: e-mail:

Reason	Issue Description
Notification of Incident	BCogent called through a piece of truck on the central reserve and Duncan Fergusson (Papa 1) was in the room so off he went. The BCogent call never came thorough so we don't have the number of the truck driver to contact to collect the bit of his truck.

Location Description
A726, e/b, Haimyres cut off

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726	EB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username

STSV Incident Report

General Details	
Incident ID	00064533
Contract	STSW
Issued	12/03/2018 14:36:19
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	BDAM
Incident Type	Verge Barrier
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Barrier Damage	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Robert Irvine			

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	A726 E/B btw Murray and Birniehill Rbt SW85-327259-23555-3269			
Easting	263918	Northing	653790	Link/Section 14950/85

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Robert Irvine	12/03/2018 14:00:00	12/03/2018 14:00:00	12/03/2018 14:00:00	12/03/2018 14:32:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
12/03/2018 14:36:00	Route Insp has done a Defect and will also do the OI. Barrier taped and marked.
12/03/2018 15:08:00	Emailed R Irvine, S Watson

STSV Incident Report

General Details	
Incident ID	00059104
Contract	STSW
Issued	17/11/2017 16:20:55
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DEB
Incident Type	Carriageway
O/I Ref	17SW09005
Defect Ref	D-SW17235476611
Police Inc. No:	
Incident Description	
Debris - Ratchet Strap	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
South Lanarkshire Council	John Pirie	01355 806249		[mailto:John.Pirie@southlanarkshire.gcsx.gov.uk]

Location Details				
Region	Route	Junction	Marker Post	
	A726			
Location Description	MOI-SW1757590 - A726 Righead Rbt, D-SW17235476611			
Easting	262857	Northing	654017	Link/Section 14950/40

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	17/11/2017 16:20:00	17/11/2017 16:20:00	17/11/2017 17:00:00	17/11/2017 17:10:00

No Trace	False
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Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
17/11/2017 16:20:00	ISU dispatched - D. Ferguson
17/11/2017 17:10:00	From ISU - Debris removed

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00059094	17/11/2017 13:00:37	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	17/11/2017 13:05:00

Call Type	Organisation	Organisation Type	Contact Name
	South Lanarkshire Council	Local Authority	Diane

Contact Address	Contact Options
Housing Officer South Lanarkshire Council	Phone: 01355806113 Mobile: e-mail:

Reason	Issue Description
Notification of Incident	Overgrown bush

Location Description
A726 between Easglesham Rd Rbt and Righead Rbt - closer to Righead Rbt

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
A726	EB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
17/11/2017 13:00:00	Caller states that she has received a complaint that the bushes are overgrown and are needing to be cut back prior to Righead Rbt.	Nicola Croly
17/11/2017 13:00:00	E-mailed to STSV Defects / G. Henderson	Nicola Croly

