

[REDACTED]

From: [REDACTED]
Sent: 13 December 2017 09:48
To: [REDACTED]
Subject: RE: Expert Advisory Group assessment workstream meeting this Thursday

Hi [REDACTED]

[REDACTED]

[REDACTED]

- We are currently undertaking a detailed appraisal of the options that are available for delivering assessments, including the Social Security Agency itself employing assessors directly. We are also exploring other options for delivering assessments that will enable us to remove private sector companies from assessment provision.
- The service design is on-going. In September we began the first phase; 'Discovery' which will run until March 2018. During this period we are conducting extensive user research, including on-going engagement with the experience panels across Scotland, and engagement with a wide range of Health Professionals. This engagement builds upon and digs deeper into, the issues raised during the initial "About You" engagement work which was undertaken earlier in the year. The findings elicited through this Discovery phase will help inform the on-going service design and further engagement activity as we move into the 'Alpha' phase when we will begin to build prototype parts of the new system and test these with users.
- One of the key outputs of the Discovery work is to improve the use of existing data at an earlier stage in the assessment process. We are looking both at what existing data and evidence is available and held by other organisations (e.g. Local Authorities and the NHS) and what information sharing agreements would need to be in place in order to secure that data. In addition we are also exploring which other groups could potentially provide supporting evidence to applications for examples carers, support workers and family members as well as other health professionals e.g. consultants and specialists.
- We have also progressed work around our commitment to introduce longer term awards for conditions which are unlikely to improve.

[REDACTED]

From: [REDACTED]
Sent: 13 December 2017 09:07
To: [REDACTED]
Subject: Re: Expert Advisory Group assessment workstream meeting this Thursday

Thanks!

[REDACTED]

From: [REDACTED]
Sent: Wednesday, 13 December 2017 09:01
To: [REDACTED]
Subject: RE: Expert Advisory Group assessment workstream meeting this Thursday

Morning [REDACTED]

Yes will do that this morning.

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 13 December 2017 07:18
To: [REDACTED]
Subject: Fw: Expert Advisory Group assessment workstream meeting this Thursday

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Tuesday, 12 December 2017 12:16
To: [REDACTED]
Subject: RE: Expert Advisory Group assessment workstream meeting this Thursday

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

